

TARIFF DISTRIBUTION

FILE PACKAGE NO.: LA-14-0090

DATE: October 28, 2014

STATE: LOUISIANA

EFFECTIVE DATE: 10/28/2014

TYPE OF DISTRIBUTION: Approved

PURPOSE: Guidebook Cleanup -- Section A3

<u>TARIFF SECTION</u>	<u>PAGE NUMBER</u>	<u>PAGE REVISION</u>
G003	1	0022
G003	2.1	0018
G003	7	0005
G003	7.1	0001
G003	7.1.2	0001
G003	7.3	0012
G003	7.4.2	0005
G003	7.4.3	0005
G003	9.3	0008
G003	38.1	0001
G003	39	0001
G003	41.3	0001
G003	44	0002
G003	51.1	0001
G003	55	0001
G003	56	0001
G003	57	0003
G003	57.1	0001
G003	58	0001
G003	60.1	0001
G003	61	0005
G003	61.1	0005
G003	61.2	0003
G003	62	0001
G003	63	0001
G003	65	0001
G003	66	0001
G003	76	0001
G003	77	0001
G003	78	0001
G003	79	0001

G003	85	0001
G003	97	0003
G003	107	0001
G3 Cont. (pg)	2	0001
G3 Cont. (pg)	3	0001
G3 Cont. (pg)	3.1	0001
G3 Cont. (pg)	4	0002

A3. BASIC LOCAL EXCHANGE SERVICE

CONTENTS

A3.10	Local Exceptions	41	
A3.11	Reserved For Future Use	41.3	
A3.12	Network Access Register Usage Package	41.3	
A3.12.1	General	41	
A3.12.2	<i>Terms, Conditions</i> And Application Of Rates	41	(T)
A3.12.3	Rates	42	
A3.13	Local Directory Assistance Service	43	
A3.13.1	General	43	
A3.13.2	Application Of Charges	43	
A3.13.3	Rates	43.1	
A3.14	Operator Assisted Local Calls And Local Calling Card Service Calls	44	
A3.14.1	General	44	
A3.14.2	Application Of Charges	44	
A3.14.3	Reserved For Future Use	44.1	
A3.14.4	Operator Assisted Premium Plan	44.1	
A3.15	Local Operator Verification/Interruption Service	44.1	
A3.15.1	General	44.1	
A3.15.2	Application Of Charges	44.1	
A3.15.3	Rates	45	
A3.16	Reserved For Future Use	45	
A3.17	Auxiliary Line Service (Inward Service)	45	
A3.17.1	General	45	

A3. BASIC LOCAL EXCHANGE SERVICE

CONTENTS

A3.18 Concession Service	46	
A3.18.1 General	46	
A3.18.2 Charitable Institutions	46	
A3.18.3 Clergymen (Obsoleted, See A103.18)	47	
A3.19 Grouping Service	47	
A3.19.1 General	47	
A3.19.2 Rates	47	
A3.20 Trunk Lines	48	
A3.20.1 General	48	
A3.20.2 Reserved For Future Use	48	
A3.20.3 Reserved For Future Use	48	
A3.20.4 Reserved For Future Use	48	
A3.20.5 Reserved For Future Use	50	
A3.20.6 Reserved For Future Use	50	
A3.20.7 Reserved For Future Use	50	
A3.20.8 Rates And Charges	51	
A3.20.9 Trunk Enhancements	51.1	
A3.21 (OBSOLETE)	51.2	
A3.22 Local Usage Detail (LUD) Measured Service Option	56	
A3.22.1 General	56	
A3.22.2 Rates And Charges	56	
A3.23 Reserved For Future Use	57	
A3.24 Directory Assistance Call Completion	57	
A3.24.1 Description of Service	57	
A3.24.2 General <i>Terms and Conditions</i>	57	(T)
A3.24.3 Use of the Service	57	
A3.24.4 Limitations of Service	57	
A3.24.5 Application of Charges and Exemptions	57	
A3.24.6 Rates and Charges	57	

A3. BASIC LOCAL EXCHANGE SERVICE

CONTENTS

A3.25	Directory Assistance/Directory Assistance Call Completion Service	57.1	
A3.25.1	Description of Service	57.1	
A3.25.2	General <i>Terms and Conditions</i>	57.1	(T)
A3.25.3	Use of the Service	57.1	
A3.25.4	Limitations of Service	57.1	
A3.25.5	Application of Charges and Exemptions	57.1	
A3.25.6	Rates and Charges	57.1	
A3.26	Network Access Service	58	
A3.26.1	General	58	
A3.26.2	Rates And Charges	58.1	

A3. BASIC LOCAL EXCHANGE SERVICE

CONTENTS

A3.27	CourtesyComplete Service (Obsoleted, See Section A103)	60	
A3.28	Trunk Side Access Facility	60.1	
A3.28.1	General	60.1	
A3.28.2	<i>Terms and Conditions</i>	60.1	(T)
A3.28.3	Rates And Charges	60.1	
A3.29	Reserved For Future Use	60.1	
A3.30	Reserved For Future Use	60.1	
A3.31	Lifeline	61	
A3.31.1	Description of Service	61	
A3.31.2	<i>Terms and Conditions</i>	61	(T)
A3.31.3	Rates and Charges	61.1	
A3.31.4	Tribal Lifeline	61.2	
A3.32	Expanded Local Calling Area Service	61.2	
A3.32.1	General	61.2	
A3.32.2	Two-Point Service	62	
A3.32.3	Local Volume Discounts	66	
A3.32.4	Local Parish Calling Plan	67	
A3.32.5	Local Community Calling Plan	74	
A3.33	Local Optional Calling Plans	76	
A3.33.1	Service Plans (Obsoleted, See Section A103.)	76	
A3.33.2	General <i>Terms and Conditions</i>	77	(T)
A3.33.3	Circle Calling (Obsoleted, See Section A103.)	79	
A3.33.4	Local Tele-Thrift (Obsoleted, See Section A103.)	84	
A3.33.5	(DELETED)	84	
A3.33.6	Expanded Local WatsSaver Service	84	
A3.34	Reserved For Future Use	86	
A3.35	Reserved For Future Use	87	
A3.36	Airline Mileage Between Wire Centers	87	
A3.36.1	General	87	
A3.36.2	Calculation Of Airline Mileages	87	
A3.36.3	List Of V & H Coordinates By Exchanges And Wire Centers	87	
A3.37	Reserved For Future Use	97	
A3.38	Back-Up Line (Obsoleted, See Section A103)	97	

A3. BASIC LOCAL EXCHANGE SERVICE

A3.1 General

- A. Rates for basic local exchange service are related to the total main station lines; main Centrex Type Services station lines and private branch exchange trunks in the Basic Local Calling Area as described in A3.6.
- B. Base Rate Areas, Zone Rate Areas, and Exchange Service Areas for each exchange are identified on maps filed as a supplement to the Guidebook.
- C. The rate for service and equipment not specifically shown in this section are presented in other sections.
- D. Individual main station line service is comprised of serving central office line equipment and all outside plant facilities needed to connect the serving central office with the customer premises at the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the offering selected by the customer.
- E. Effective with billing periods on or after May 13, 1987, a subscriber line charge is implemented at the rates shown following. The subscriber line charge is applicable to each working access line.

	Monthly Rate	USOC
1. Subscriber Line Charge - residence		
(a) Each	\$.80	9LP

- F. As authorized in *Louisiana Public Service Commission* (LPSC) General Order dated April 29, 2005, a monthly surcharge may be imposed for the recovery of expenses paid to the State Universal Service Fund (SUSF). This fee/surcharge will appear on retail (not wholesale) customer bills as "LA Universal Service Fee" and will be applied to access lines, trunks and NARs (Network Access Registers). The fee will not be applied to Lifeline services, private lines or ISDN B-channels. (T)

	Monthly Rate	USOC
1. State USF Fee		
(a) Each	\$ 1.46	NA

A3.2 Statewide Rate Schedules

A3.2.1 Flat Rate Schedule

- A. Business Multiline Service, per line
 - 1. Monthly Rates by UNE Zone¹

	Monthly Rate	USOC
(a) Zone 1	\$92.00	NA
(b) Zone 2	92.00	NA
(c) Zone 3	92.00	NA

Note 1: See A3.6.4 for a list of exchanges by UNE Zone.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedules (Cont'd)

A3.2.1 Flat Rate Schedule (Cont'd)

	Monthly Rate	USOC
B. Residence Service, per line		
1. Monthly rates by UNE zone ¹		
(a) Zone 1	\$21.94	NA
(b) Zone 2	17.78	NA
(c) Zone 3	17.78	NA
C. Business Single Line Service, per line		
1. Monthly rates by UNE zone ¹		
(a) Zone 1	92.00	NA
(b) Zone 2	92.00	NA
(c) Zone 3	92.00	NA
D. Flat Rate subscribers receive free local calling to all locations within the Basic Local Calling Area as described in A3.6. Local calls completed within the Expanded Local Calling Area as described in Section A1., will be billed according to the rates, <i>terms and conditions</i> as specified in A3.32 or A3.33.		

(T)

A3.2.2 Reserved For Future Use

Note 1: See A3.6.4 for list of exchanges by UNE zone.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedules (Cont'd)

A3.2.8 Reserved For Future Use

A3.2.9 Local Optional Service

A. Local Optional Service is available to one party Residence and Business subscribers. This service provides local calling outside the Basic Local Calling Area but within the Expanded Local Calling Area as described in Section A1.

All Local Optional Service calling is measured and billed on a usage based pricing basis. The offering of this service is subject to availability as determined by the Company.

B. Residence customers subscribing to Complete Choice service with Local Optional Service are billed the monthly rate specified in A103.2.11. The following residence rate is not added to the rate specified in A103.2.11. Other customers subscribing to Local Optional Service are billed the following rate in addition to the appropriate monthly rate specified in this *guidebook* for the corresponding flat rate service access line. (T)

(1) Rates

	Monthly Rate	USOC
(a) Residence, per line, trunk	\$.97	UPPRL
(b) Business, (Single line or Multiline service) per line and trunk; MultiServ service, per main station line; and ESSX service, Digital ESSX service, MultiServ PLUS service, and BellSouth Centrex service, per NAR	2.00	UPPBL

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedules (Cont'd)

A3.2.9 Local Optional Service (Cont'd)

D. Local Optional Service is not available to the following:

- Volume Usage Measured Rate subscribers
- Shreveport Metropolitan Calling Plan subscribers
- Expanded Local Area Calling subscribers
- Joint Users
- FX lines
- Toll terminals
- Local Optional Service Option B subscribers
- Measured Service subscribers in locations where Local Optional Service Option B is available.

E. The peak period rates apply from 8:00 AM to 8:00 PM, Monday through Friday (excluding holidays as specified in A18.3.1.F). Off-peak period rates apply to all other times and are rated at a 50 percent discount. When messages span more than one rate period total charges for the minutes in each rate period are summarized and the results for each rate period are totaled to obtain the total message charge.

F. Customers selecting Local Optional Service must subscribe to this service for all outward or two-way access lines on their premises with the following exceptions. Hotels and hospitals may subscribe to Local Optional Service for administrative purposes without subscribing to Local Optional Service for guest or patient use. In addition, if a customer subscribes to Local Optional Service on any line on an account, he must subscribe for all lines on that account.

G. Itemized statements are not provided except under the provisions of Local Usage Detail as described in A3.22.

A3.2.10 Local Optional Service Option B

A. Local Optional Service Option B is an optional offering that provides local calling to the Basic Local Calling Area and the Expanded Local Calling Area as described in Section A1. (T)

B. This service is not available to customer-provided public telephone subscribers or subscribers of Shreveport Metropolitan Calling and Expanded Local Area Calling.

C. Customers subscribing to Local Optional Service Option B will be provided an access line and usage package as described following.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedules (Cont'd)

A3.2.10 Local Optional Service Option B (Cont'd)

F. The following usage rates are applicable for all local calls and are based on airline mileage between wire centers or exception information as specified in A3.36.

Mileage Bands	Initial Minute Charge	Additional Minutes Charge
0 (0 miles)	\$0.02	\$0.01
A (1-10 miles)	0.04	0.02
B (11-16 miles)	0.06	0.04
C (17-22 miles)	0.10	0.07
D (23-30 miles Basic LCA and Intra-Parish Expanded LCA)	0.14	0.10
E (Greater than 30 miles Basic LCA and Intra-Parish Expanded LCA)	0.14	0.14
F (23-30 miles Inter-Parish Expanded LCA)	0.14	0.10
G (31-40 miles Inter-Parish Expanded LCA)	0.14	0.14
H (Greater than 40 miles Inter-Parish Expanded LCA)	0.14	0.14

G. (DELETED)

H. Time/Day Discount - The preceding usage rates are peak rates and apply from 8:00 AM to 8:00 PM, Monday through Friday (excluding holidays). Off-peak period rates apply to all other times and are rated at a 50 percent discount. When calls last longer than one rate period, total charges for the minutes in each rate period are summarized and the results for each rate period are totaled to obtain the total charge for the call.

I. Grouping rates for subscribers of Local Optional Service Option B are described in A3.19.2.

J. Calls completed with automated calling cards or operator assistance within the basic and expanded local calling areas as described in A3.6 will be rated at the above usage charges in addition to the appropriate Operator Assisted Local Call surcharges. Such calls are itemized on the subscriber's billing statement and are billed outside any applicable usage allowances or caps. Calls will be billed usage charges based on the originating number with the exception of Real Time rated calls as described in Section A1.. Real Time rated calls to the Basic Local Calling Area will be billed only the local operator assisted surcharge. Real Time rated calls to the Expanded Local Calling Area will be billed the Expanded Local Calling Area Service usage rates and surcharge.

(T)

K. All *terms and conditions* that appear in other sections of this *Guidebook* apply unless otherwise stated herein.

(T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedules (Cont'd)

A3.2.12 Area Plus Service

A. General

1. Area Plus service provides residence subscribers a flat rate exchange service access line with a calling scope as specified in 2 and 3. The access line includes Touch-Tone capability.
2. The monthly rates specified herein entitle a residence subscriber to unlimited calling to all exchange access lines within the serving exchange, the exchanges in the associated basic local calling area specified in A3.6, the Company exchanges in the associated expanded local calling area specified in A3.6, and all other Company exchanges in the subscriber's LATA. The LATA for each exchange is indicated in A3.6.2 and the exchanges in each LATA are listed in A3.6.3. Unlimited calling is defined as and limited to 44,640 minutes of use in each billing period.
3. The monthly rates specified herein also entitle a residence subscriber to 1,000 minutes of calling to access lines served by independent telephone companies in independent company exchanges not included in the basic local calling area, but located within the subscriber's LATA. Independent company exchanges are indicated in A3.6.3. The 1,000 minute allowance applies on a per line basis. Independent company usage in excess of 1,000 minutes per line will be billed to the subscriber at the rates specified in A3.2.12.B.2. Call detail information will be provided on the customer bill for billed usage in excess of the 1,000 minute allowance. These usage charges will not apply for calls originated from a telephone number designated for service to a hearing or speech impaired person as specified in A18.3.1.F.
4. Calls completed with automated calling cards or operator assistance to exchanges within the basic local calling area as specified in A3.6 will be billed the appropriate billing/operator surcharges specified in A3.14. Calls completed with automated calling cards or operator assistance to exchanges within the expanded local calling area as specified in A3.6 will be billed the appropriate Expanded Local Calling Area usage charges and billing/operator surcharges specified in A3.32. Calls completed with automated calling cards or operator assistance to other exchanges within the subscriber's LATA will be billed the appropriate Long Distance Message Telecommunication Service (MTS) usage charges and billing/operator surcharges specified in Section A18.
5. Residence customers may also subscribe to Area Plus service with the Complete Choice option. All services/features specified in A103.2.11 as available with Complete Choice service are available with this option of Area Plus service. *Terms, conditions* and limitations specified in A103.2.11 for Complete Choice service apply to this option of Area Plus service.¹ (T)
6. Residence customers may subscribe to the Two-Line Plan or the Three-Line Plan for Area Plus service with the Complete Choice option. Both plans offer grouping service, call hold and call pick-up at no additional charge as specified in A103.2.11. All services/features specified in A103.2.11 as available with Complete Choice service are available with each line of a multi-line package. *Terms, conditions* and limitations specified in A103.2.11 for Complete Choice service apply to each line of a multi-line package with the Complete Choice option. All lines in each multi-line package must be billed to the same account and located at the same premises.¹ (T)
7. Service charges specified in Section A4 do not apply for a conversion of existing service to/from Area Plus service or Area Plus service with the Complete Choice option.
8. Existing customers of Area Plus service with the Complete Choice option can not take advantage of special promotions for Complete Choice service or Area Plus service with the Complete Choice option or any of the services/features specified in A103.2.11, unless specifically allowed by the terms of the special promotion.

B. Rates and Charges

1. The following monthly rates apply for Area Plus services:

- a. Individual line service
 - (1) Residence

	Suspend	Monthly	
	Rate	Rate	USOC
(a) Per line (without the Complete Choice option)	\$17.50	\$ 52.00	AR4
(b) Per line with the Complete Choice option (USOCs AC4 and VSB must both be used to provide this service.)	16.50	63.00	NA
(c) Per Two-Line Plan with the Complete Choice option or Credit for two individual lines qualifying as Two-Line Plan package	33.00	87.95 -34.05	ACML2 CRD2A
(d) Per Three-Line Plan with the Complete Choice option	49.50	118.95	ACML3

Note 1: Complete Choice Obsolete 2-19-09 Type D (See Section A103)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedule (Cont'd)

A3.2.15 Complete Choice Enhanced Service

A. Description of Service

1. Complete Choice Enhanced service provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the following services/features in the sections specified:
 - A13.9 Custom Calling Services excluding Customer Control¹ and Multipath¹ versions of the Call Forwarding features
 - A13.19 TouchStar services excluding Personalized Ring 6¹, Caller ID-Basic and Calling Number Delivery Blocking-Permanent¹
 - A13.34 RingMaster service
 - A13.47 Message Waiting Indication

A subscriber may select an unlimited number of compatible services or features from the services/features listed above. All *terms, conditions* and limitations specified in the sections listed apply to the respective services/features requested as part of this service. Service charges specified in Section A4 do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service. (T)

4. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
5. Existing customers of Complete Choice Enhanced service can not take advantage of special promotions for Complete Choice Enhanced service or any of the services/features specified in 3, unless specifically allowed by the terms of the special promotion.
6. Complete Choice Enhanced service can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

B. Rates and Charges

1. Individual line service

	Suspend Rate	Monthly Rate	USOC
(a) Per plan package	\$7.50	\$32.00	PAMA8

Note 1: These features are available separately as specified in A13.9 or A13.19.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedule (Cont'd)

A3.2.16 Complete Choice Basic Service

A. Description of Service

1. The Complete Choice Basic service provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:
 - A13.9 Call Waiting ID
 - A13.19 Caller ID

A subscriber must select Caller ID and, in addition, may select Call Waiting ID. All *terms, conditions* and limitations specified in the sections listed apply to the respective services/features requested as part of this service. Service charges specified in Section A4. do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service.

4. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
5. Existing customers of the Complete Choice Basic service can not take advantage of special promotions for the Complete Choice Basic service or any of the features/services specified in A3.2.16.A.3, unless specifically allowed by the terms of the special promotion.
6. Complete Choice Basic service can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

B. Rates and Charges

1. Individual line service

	Suspend Rate	Monthly Rate	USOC
(a) Per plan package	\$7.50	\$28.00	PAMA7

(T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.6 Local Calling Areas, LATAs and UNE Zones (Cont'd)

A3.6.2 Local Calling Area Exchanges (Cont'd)

Exchange [LATA]	Basic Local Calling Area	Expanded Local Calling Area
Eunice [Lafayette]	Basile ¹ , Crowley, Gueydan, Iota ¹ , Jennings, Lake Arthur, Lawtell, Mamou ¹ , Opelousas, Rayne	Abbeville, Arnaudville ¹ , Breaux Bridge ¹ , Broussard, Cecelia ¹ , Church Point ¹ , Chataigner ¹ , Cankton ¹ , Carencro, Duson, Elton ¹ , Fenton ¹ , Hayes ¹ , Henderson ¹ , Iowa ¹ , Kinder ¹ , Kaplan ¹ , Krotz Springs, Lacassine ¹ , Lafayette, Leonville, Melville, Oberlin ¹ , Pine Prairie ¹ , Parks ¹ , Port Barre, Reeves ¹ , Roanoke ¹ , Sunset ¹ , Thornwell ¹ , Turkey Creek ¹ , Ville Platte ¹ , Washington, Welsh ¹ , Youngsville
Farmerville [Shreveport]	Bernice, Marion ¹ , Monroe	Arcadia, Athens ¹ , Bastrop, Chatham ¹ , Choudrant ¹ , Calhoun, Collinston ¹ , Dubach, Gibsland, Grambling, Hebron ¹ , Homer, Jonesboro, Lisbon, Mer Rouge, Oak Ridge ¹ , Rayville, Ruston, Spencer ¹ , Sterlington
Ferriday [Shreveport]	Monterey, Vidalia	Fort Necessity, Harrisonburg, Jena ¹ , Jonesville, Newellton, Saint Joseph, Sicily Island, Winnsboro, Wisner ¹ , Waterproof
Florien [Shreveport]	Hornbeck, <i>Leesville</i> ³ , Many ²	Campti ¹ , Converse, Coushatta, Montgomery, Natchitoches, Pelican ¹ , Pleasant Hill ¹ , Robeline, Zwolle
Folsom [New Orleans]	Amite, Angie, Bogalusa (including Crossroads, Miss.), Bush, Covington ² , Franklinton, Hammond, Independence, Kentwood, Lacombe, Mandeville, Madisonville, Mount Hermon, Pearl River, Pine, Ponchatoula, Slidell	

Note 1: Independent Company Exchange

Note 2: Principal Exchange (See A9.1)

Note 3: Leesville was added to the Basic Local Calling Area for the Florien exchange effective November 13, 2007.

(T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.7 Monthly Exchange Rates (Cont'd)

A3.7.4 Obsolete (See Section A103)

A3.7.5 Reseller End User Common Line (EUCL) Charge

- A. Pursuant to 47 CFR Section 51.617, the Company will, on an interim basis, bill charges which are identical to the End User Common Line (EUCL) rates billed by the Company to its end users.

A3.8 Joint User Service

Joint User Service is available for new installations, and for relocations, transfers of service or additions of lines or trunks, not to exceed a total of five joint users.

Existing customers with five or less joint users sharing in the use of their service may add lines or trunks and may continue their present service arrangement located at the same address under the *terms and conditions* described below. (T)

A3.8.1 Application and *Terms and Conditions*

- A. In general, business exchange service is furnished for the exclusive use of the business subscriber and his employees, agents, and representatives. Joint User Service is a shared service arrangement which allows the business telephone exchange service of a subscriber to be used, when designated by the primary subscriber, by individuals, firms, or corporations not otherwise permitted use of the subscriber's business service by this *guidebook*. (T)

Existing primary business subscribers with more than five joint users sharing in the use of their service must discontinue subscription to Joint User Service by November 6, 1997. If appropriate, they may be converted to Shared Tenant Service.

- B. Joint User Service is permitted in connection with the following:
1. Business individual line flat rate, or measured rate.
 2. Commercial PBX flat rate or message rate service.
 3. Hotel PBX Service.
 4. Centrex Type Services (excluding Dormitory Centrex Type Services).
- C. Application for Joint User Service and for changes in service or equipment furnished herewith, must be executed by the primary subscriber. The primary subscriber is responsible for payment of all charges incurred, regardless of whether such charges are associated with his usage or that of his joint users. Stations, additional listings and miscellaneous equipment are furnished, with the consent of the primary subscriber, for use of the joint user, at regular rates.
- D. Charges for joint user service date from the day the Company's information records are posted and are payable monthly in advance. The minimum chargeable period for joint user service is the life of the directory issue in which the listing first appears, not to exceed one year from the effective date of the listing. Contracts for joint user service are self-renewing for periods of one directory issue, not to exceed one year from the effective date of the directory. In the event the joint user listing does not appear in the directory, the minimum chargeable period is for one month.
- E. Joint user service is terminated and charges for joint user service are automatically discontinued upon termination of the primary subscriber's telephone service. Charges for joint user service may be discontinued at the request of the subscriber provided that the joint user no longer utilizes any of the customer's service or equipment, and also that the terms of the minimum service period have been satisfied.
- F. The total charges for telephone service allocated by the primary subscriber among the subscriber and his joint users shall not exceed the charges of the Company to the primary subscriber as set forth in this *Guidebook*. (T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.8 Joint User Service (Cont'd)

A3.8.1 Application and Terms and Conditions (Cont'd)

(T)

- G. Joint users of a primary subscriber's service must have the option of obtaining service directly from the Company.
- H. A joint user is entitled to one listing in the alphabetical section of the telephone directory.
- I. Joint user service is not provided in connection with public telephone service, or foreign exchange service.

A3.8.2 Rates

A. Joint User Service associated with the following classes of service are furnished at the rates indicated:

		Monthly Rate	USOC
1.	Business Individual Line		
	(a) Flat rate (50 percent of business individual line flat rate)	\$ -	JUF
	(b) Measured rate ¹ (50 percent of business individual line measured rate)	-	JUD
2.	Commercial PBX Service		
	(a) Commercial Flat Rate (50 percent of business individual line flat rate)	-	JUP
	(b) Commercial Measured Rate ¹ (50 percent of business individual line measured rate)	-	JUD
3.	(DELETED)		
4.	Centrex Type Services		
	(a) Joint User, each (50 percent of business individual line flat rate)	-	JUP

B. Joint user service is also subject to the provisions of Section A4..

(T)

Note 1: (Obsoleted 11-01-99, Type D) Not available for new installations or moves of service to a different premises. Existing customers may add to existing service.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.11 Reserved For Future Use

A3.12 Network Access Register Usage Package

A3.12.1 General

The Network Access Register (NAR) Usage Package provides for exchange and long distance message network calling to and from main stations and attendant positions of an ESSX service, Digital ESSX service, Multiserv PLUS service, BellSouth Centrex service, or a system requiring trunk or line applications in conjunction with MegaLink channel service, FlexServ service or LightGate service. The NAR Usage Package provides for Local Optional Service Option B, Expanded Local Area Calling, Flat, Measured Rate, or Volume Usage Measured Rate network usage access. It is used in conjunction with a Network Access Limiter as provided in Section A112. When Network Access Registers (NAR) are furnished on LightGate service, MegaLink channel service or FlexServ service, Volume Usage Measured Rate Service is provided at the rates and charges described in A3.26.

A3.12.2 Terms, Conditions And Application Of Rates

(T)

A. If Grouping Service is desired on the NAR usage package, the charge listed in A3.19 will apply.

B. Flat Rate NAR Usage Package

Includes an unlimited number of dialed sent paid local calls within the Basic Local Calling Area as described in A3.6. See A3.32 or A3.33 for local usage charges to the Expanded Local Calling Area.

C. Measured Rate NAR Usage Package¹

All limitations specified in A103.2 and A103.7.4 for Measured Rate Service apply. A usage allowance for dialed sent paid local calls, and usage charges above the allowance apply as specified in A3.12.3.B.

Note 1: (Obsoleted 11-01-99, Type D) Not available for new installations or moves of service to a different premises. Existing customers may add to existing service.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.14 Operator Assisted Local Calls And Local Calling Card Service Calls

A3.14.1 Operator Assistance Charges

A. All types of local exchange service have local calling areas as specified in A3.6 which are areas that can be called on a flat rate basis (no charge for individual calls to the basic local calling area), on a local coin rate basis or on a Usage Based Pricing basis (charges based on a combination of one or more rating elements where Usage Based Pricing *guidebooks* are in effect). (T)

B. Local Dial Call

The call must be dialed and completed without the assistance of a Company operator and must be billed to the originating telephone when a charge is applicable.

C. The following service charges for operator assisted local calls apply in addition to the local dial rate applicable.

1. Billing Surcharges

	Nonrecurring Charge	USOC
(a) Station-to-Station customer dialed calling card (credit card) calls, each	\$ 1.00	NA
(b) Station-to-Station operator assisted sent-paid, collect, third number, and non-customer dialed credit card calls, each	1.00	NA
(c) Person-to-Person operator assisted calls, each	5.00	NA
(d) Inmate calls from correctional institutions	.63	NA
2. Operator Dialed Surcharge ¹		
(a) Station-to-Station operator assisted or Person-to-Person operator assisted calls (excluding those billed to calling cards) where the operator dials the terminating number, each	1.00	NA
3. Zero Minus Charge ²		
(a) Provision of Area Code, Place Name, Ring Back (caller wants call back to test whether equipment connected to his line "rings" when outside caller dials his number), Operator Dialing of 800, 888, 877, 866 and 855 numbers on the caller's behalf; each request (one request per call)	1.25	NA

.14.2 Application Of Charges

A. The surcharge will be applied to each completed call except:

1. For calls to the Company for official telephone business.
2. For emergency calls to agency type telephone numbers such as to those agencies of the federal, state or local government which have the capability and legal authority to provide aid in emergency situations and to any emergency medical number.
3. When the caller identified himself as being handicapped and unable to place the call due to his handicap.
4. When the caller advises he has had service trouble in reaching the terminating number.

Note 1: An Operator Dialed Surcharge is in addition to any applicable Billing Surcharge. The Operator Dialed Surcharge will not apply to the Billing Surcharge for local operator assisted calls originating from inmates at correctional institutions.

Note 2: Applies when customer dials zero and no other digits from a local exchange wireline, requests and receives service as described. This charge is not applied to requests originating from payphones or wireless.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.20 Trunk Lines (Cont'd)

A3.20.8 Rates And Charges (Cont'd)

C. Obsoleted (See Section A103) (Cont'd)

D. Local Optional Service Option B is provided for residence, business, hotel/motel, hospital and Shared Tenant Service subscribers where facilities are available at the Residence and Business Local Optional Service Option B rate as specified below. In addition usage charges and allowances apply as stated in A3.2.10.

1. Business

	Monthly Rate	USOC
(a) Combination	\$28.88	NA
(b) Outward Only	28.88	NA
(c) Inward Only	28.88	NA

2. Residence

(a) Combination	6.50	NA
(b) Inward Only	6.50	NA

A3.20.9 Trunk Enhancements

A. In addition to the charges stated in A3.20.8. preceding, optional premium service may be furnished to improve transmission specifications on a trunk which will provide a maximum 1004 Hz loss of 5.0 dB. Basic services provide a maximum of 1004 Hz loss of 10.0 dB.

B. Service order charges and central office line connection charges will apply as specified in Section A4.

(T)

C. Premium service is furnished at the following monthly rates.

1. Premium Service

(a) Two-Wire	-	PTK2X
--------------	---	--------------

A3. BASIC LOCAL EXCHANGE

A3.45 Complete Choice for Business Package (Cont'd)

A3.45.2 Rates and Charges (Cont'd)

- B. Service charges specified in Section A4. are applicable for the installation of new lines at the subscriber's premises. These charges are not applicable for existing customers who wish to move from an existing line to a Complete Choice for Business package. (T)
- C. Service charges do not apply for transactions which only involve additions, deletions or changes to the services or features provided as part of a Complete Choice for Business package.

A3.45.3 Term Plan

- A. The Complete Choice for Business package Term Plan is available for any business customer who subscribes to a Complete Choice for Business package.
- B. For a Term Plan election dated prior to October 1, 2002, the Complete Choice for Business package Term Plan offers discounts off rates shown in A3.45.2 preceding. For a Term Plan election dated on or after October 1, 2002, the Complete Choice for Business package Term Plan offers rewards that apply to the rates shown in A3.45.2 preceding. For a Term Plan election dated on or after May 1, 2005, the Complete Choice for Business package Term Plan offers discounts off rates shown in A3.45.2 preceding.
- C. A termination liability will be assessed to a subscriber who terminates the service prior to the expiration of the term commitment. For a Complete Choice for Business package Term Plan election dated prior to October 1, 2002, the amount to be assessed will be equal to the amount of the discounted charges that the subscriber received as a result of the subscriber's participation in the Term Plan. For a Complete Choice for Business package Term Plan election dated on or after October 1, 2002, the amount to be assessed will be equal to the termination multiplier specified in D. following multiplied by the number of months remaining on the term.
- D. The Complete Choice for Business package Term Plan discounts or rewards, and termination multipliers are as follows:

	Term	Discount or Reward	Termination Multiplier
1. For Term Plan elections dated on or after July 1, 2003	12 months	8%	\$20.00
2. For Term Plan elections dated on or after July 1, 2003	24 months	15%	\$20.00
3. For Term Plan elections dated on or after July 1, 2003	36 months	25%	\$20.00
4. For Term Plan elections dated prior to July 1, 2003	24 months	5%	\$5.00
5. For Term Plan elections dated prior to July 1, 2003	36 months	8%	\$5.00

- E. A customer who has twelve months or less remaining on a Complete Choice for Business package Term Plan of the type specified in D.4. or D.5. preceding or any other BellSouth Small Business Services local exchange service term plan, program or promotion that includes provisions for a termination liability may terminate the qualifying existing plan, program or promotion without incurring termination liability by establishing a new Complete Choice for Business package Term Plan election that provides a number of business access lines equal to or greater than the terminated plan, program or promotion.
- F. Subscribers who participate in a new Term Plan on or after May 1, 2005 and subscribe to new service during the term under the Complete Choice for Business package, will not be billed for the line connection charges and change in service charges, if applicable, associated with the service order. This only includes the Line Connection Charge (first and additional lines) and the Charge for Change in Service, if applicable.
- G. Unless the Subscriber notifies BellSouth in writing of its intent not to renew for another like term under the Program at least sixty (60) days prior to expiration, then upon expiration of the initial term, this Subscriber term election agreement shall automatically renew for another term as initially selected. BellSouth will provide written and/or verbal reminders to the Subscriber of the Subscriber term election agreement expiration date and the automatic renewal provision beginning approximately one hundred eighty (180) days prior to its expiration, depending upon the Subscriber's billing cycle. If the Subscriber does not renew the Subscriber Election agreement for another term or at the expiration of the renewed term, the Subscriber agrees to pay full *guidebook* charges for services. (T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.21 Obsolete (See Section A103) (Cont'd)

A3.22 Local Usage Detail (LUD) Measured Service Option

A3.22.1 General

Local Usage Detail (LUD) is an option for customers who desire a printed listing of local call details in lieu of the usual summary billing of all dialed sent-paid billed local usage. This option is available for measured rate customers who desire local call detail for calls to the Basic Local Calling Area and for Local Optional Service/Local Optional Service Option B and BellSouth Business Plus service Option 2 customers who desire local call detail for calls to their respective calling areas. Requests for LUD must be processed five days prior to the billing date of the month in which it is desired, and must be initiated at the beginning, and terminated at the end of billing periods. In these cases, LUD must remain in place for complete billing periods, except where total service is terminated. LUD may be initiated between billing dates only when requested at the time usage based pricing is established.

When an order is issued solely for the purpose of initiating LUD for usage based pricing customers, a charge equivalent in amount to a Secondary Service charge in Section A4. applies. If LUD is initiated at the same time an order is being issued for any other purpose, the charge preceding does not apply. When an order is issued solely to initiate LUD, no service charges apply for BellSouth Business Plus service only.

For flat, measured, and message rate customers, LUD will automatically be provided for calls to the Expanded Local Calling Area and no service ordering charge or per message charge will apply.

A3.22.2 Rates And Charges

A. The following charge, when appropriate, applies for LUD

1. Printed Listing

	Charge	USOC
(a) Per message listed for services excluding BellSouth Business Plus service Option 2 service	\$01	NA
(b) Per message listed for BellSouth Business Plus service Option 2 and Back-Up Line for BellSouth Business Plus service Option 2 only	0.00	NA

Charges for LUD are in addition to other applicable local usage charges specified in this *Guidebook*.

(T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.22 Local Usage Detail (LUD) Measured Service Option (Cont'd)

A3.22.2 Rates And Charges (Cont'd)

- A. The following charge applies for LUD (Cont'd)

LUD will be provided on a per-line basis except when a customer has multiple lines on the same service account for combined usage and allowance billing. One LUD listing is furnished for these accounts.

A3.23 Reserved For Future Use

A3.24 Local Directory Assistance Call Completion Service

A3.24.1 Description of Service

- A. Local Directory Assistance Call Completion (DACC) is an optional service provided to users of Local Directory Assistance (DA) Service. When dialing (1-411), Local DA customers may choose to have the telephone number they are requesting dialed by the DA Operator System in lieu of dialing the number themselves.
- B. The service is available to Business and Residence customers except as limited in A3.24.4 following.
- C. Individual message detail is not included as a part of this service.
- D. The service is available only where billing and network capability exists.
- E. Customers may request blocking of DACC Calls originating from their telephone lines by contacting the local Company Business Office. There is no charge associated with blocking.

A3.24.2 General Terms and Conditions

- A. The service is not subject to concessions. (T)

A3.24.3 Use of the Service

- A. The service is furnished subject to all applicable *terms and conditions* in Section A2. (T)

A3.24.4 Limitations of Service

- A. The service is not available for the following classes of service call categories:
 1. UniServ DA number requests
 2. Any Special Line Class Codes
 3. Alternately Billed Calls; e.g., Collect, Calling Card, or Billed to Third Number
 4. Any PBX type customer who requires real-time quotation of charges
 5. Calls from tandems where the end user cannot be identified
 6. Calls from the COCOT Coin Stations

A3.24.5 Application of Charges and Exemptions

- A. The charges specified in A3.24.6 following will be applicable to all subscribers except handicapped customers who are exempt from Directory Assistance charges.
- B. Chargeable Calls
 1. For charging purposes, a DACC completed call is as defined in Section A1.

A3.24.6 Rates and Charges

- A. Service Charges in addition to the applicable rate for Directory Assistance
 - (1) Directory Assistance Call Completion Charge

	Rate	USOC
(a) Charge Per Completed Call	\$.00	NA

A3. BASIC LOCAL EXCHANGE SERVICE

A3.25 Directory Assistance/Directory Assistance Call Completion Service

A3.25.1 Description of Service

- A. Directory Assistance/Directory Assistance Call Completion (DA/DACC) provides the subscribing customer a telephone company local exchange subscriber telephone number and local call completion to the number provided, if requested, given a listed name and address.
- B. DA/DACC is for use by Mobile Service Providers (MSPs) only, except as limited in A3.25.2 following.
- C. DA/DACC is provisioned via a dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Switching Office (MTSO) the Company location where DA/DACC is provided.
- D. DA/DACC is available only where billing and network capability exists.
- E. Access to call detail records is included as part of this service. Optional call detail billing files and charges are as specified in A3.25.6 following.

A3.25.2 General Terms and Conditions

- A. The subscribing DA/DACC Mobile Service Provider (MSP) must make arrangements with the Company for the provision of dedicated, application specific interconnect trunks connecting the MSP's Mobile Telephone Switching Office (MTSO) and the Company location where DA/DACC is provided. Such interconnect trunks may be obtained as referenced in Section A35..

(T)

(T)

A3.25.3 Use of the Service

- A. The service is furnished subject to all applicable *terms and conditions* in section A2..

(T)

A3.25.4 Limitations of Service

- A. The service is not available for the following classes of service call categories:
 1. (DELETED)
 2. Residence and Business Customers
 3. Alternately Billed Calls; e.g., Collect, Calling Card, or Billed to Third Number

A3.25.5 Application of Charges

- A. Charges specified in A3.25.6.A.1 following will apply each time the subscriber requests a telephone company local exchange subscriber telephone number.
- B. Monthly rates as specified in A3.25.6.A.2 following will apply to DA/DACC Mobile Service Providers (MSPs) subscribing to Optional DA/DACC Call Detail Billing.

A3.25.6 Rates and Charges

A. Service Charges

(1) DA/DACC Charge		\$.45	NA
(a) Per local exchange subscriber telephone number requested			
(2) Optional DA/DACC Call Detail Billing Files			
	Monthly Rate		USOC
(a) Magnetic Tape - One (1) tape weekly per RAO	\$74.00		DAAMT
(b) Diskette - One (1) diskette weekly per RAO	83.00		DAADM

A3. BASIC LOCAL EXCHANGE SERVICE

A3.26 Network Access Service

A3.26.1 General

- A. Network access is provided on a volume usage measured rate basis for those customers subscribing to LightGate service, MegaLink channel service, FlexServ service or MegaLink ISDN¹ service. The charges following in A3.26.2 are applicable only on those lines, trunks, or Network Access Registers (NAR) provided for local network access.
- B. When the facility portion of an ESSX service main station line is provided on LightGate service, FlexServ service or MegaLink channel service, network access will be provided at the following charges for ESSX service NAR Volume Usage Measured Rate Service². These rates replace those described in A3.12.
- C. Foreign Exchange Service, when provided for use with LightGate service, MegaLink channel service, FlexServ service or MegaLink ISDN¹ service, will be furnished on a volume usage basis and billed the volume usage measured rate following.
- D. The following usage *terms and conditions* will apply for all dialed sent-paid local calls for each Measured Rate² line, trunk, or NAR provided for local network access. (T)
 - 1. Usage charges for calls within the Basic Local Calling Area will be billed at the usage rates described in A103.2.3. Usage charges for calls to the Expanded Local Calling Area will be billed at the usage rates and *terms and conditions* as specified in A3.32. (T)
 - 2. Summarized total usage charges for calls within the Basic Local Calling Area will be reduced by 50 percent prior to the application of the usage allowance. Time/Day discounts described in A3.2.3 do not apply.
 - 3. A usage allowance of \$20.00 is applicable for all calls terminating in Bands 0 and A-C.
 - 4. Total billed usage charges above the allowance will not exceed \$20.00 per line, trunk or NAR for calls terminating in Bands 0 and A-C. Usage charges will not be capped for hotel/motel guest room service.
- E. The following usage *terms and conditions* will apply for all dialed sent-paid local calls for each Local Optional Service Option B line, trunk, or NAR provided for local network access. (T)
 - 1. Usage charges for calls within the Basic and Expanded Local Calling Areas will be billed at the usage rates described in A3.2.10.
 - 2. Summarized total usage charges for calls within the Basic and Expanded Local Calling Areas will be reduced by fifty percent prior to the application of the usage allowance. Time/Day discounts described in A3.2.10 do not apply.
 - 3. A usage allowance of \$20.00 is applicable for all local calls terminating in Bands 0 and A-E.
 - 4. Total billed usage charges above the allowance will not exceed \$20.00 per line, trunk, or NAR for calls terminating in Bands 0 and A-E. Usage charges will not be capped for hotel/motel guest room service and Shared Tenant Service.
- F. Local calls that are not dialed sent-paid, i.e., operator assisted, mechanized calling card, etc., will be billed individually at the same Measured Rate Service² Usage Rates specified in A103.2.3 or A3.2.10 (including Time/Day usage provisions), in addition to any applicable Local Calling Card Service or Operator Assisted Local Call surcharges. Such calls are itemized on the subscriber's billing statement and are billed outside any applicable calling allowance or usage billing reductions for dialed sent-paid local calls.
- G. When individual lines or trunks are provided in addition to LightGate service, MegaLink channel service, FlexServ service or MegaLink ISDN¹ service, they are provided at the rates stated in A3.26.2.C. following. These rates include the usage allowance referenced in D.3. preceding and an exchange access line. All other *terms and conditions* stated in D. preceding are applicable. Volume Usage Measured Rate Service² on LightGate service, MegaLink channel service, FlexServ service or MegaLink ISDN¹ service cannot be mixed with any other measured or flat rate local exchange service. (T)
- H. All *terms and conditions* that appear in other sections of this *Guidebook* apply unless otherwise stated herein. (T)

Note 1: MegaLink ISDN service obsoleted 9-13-96. (See Section B107.)

Note 2: (Obsoleted 11-01-99, Type D) Not available for new installations or moves of service to a different premises. Existing customers may add to existing service.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.28 Trunk Side Access Facility

A3.28.1 General

- A. A trunk side connected facility allows only for termination of incoming calls to the subscriber.
- B. The trunk side access facilities identified herein are for the provisioning of Uniform Access Number/Automatic Number Identification (ANI) service as specified in A113.58. (T)
- C. All facilities specified herein require termination at a Traffic Operator Position System (TOPS) Tandem Office. Foreign Central Office or Foreign Exchange channel mileage is required between the customer's Serving Wire Center and the TOPS Tandem Office.

A3.28.2 Terms and Conditions (T)

- A. Individual line and PBX trunk business customers, MegaLink channel service and LightGate service customers may subscribe to this service at their option where facilities permit.
- B. No local measured or message rate service charges or long distance message telecommunication service charges will be collected from end users for calls to a Uniform Access Number (UAN) customer. Long distance charges associated with calls to a UAN will be reverse billed to the UAN customer.
- C. Normal service charges, as specified in Section A4. will apply. (T)
- D. Existing optional calling plan arrangements or experimental calling plans are not applicable with this service.

A3.28.3 Rates and Charges

A. Access Line Charges

- 1. The following rates and charges are for trunk-side connected local exchange access facilities for use with Uniform Access Number/Automatic Number Identification Service and are applicable to individual business lines, PBX trunks, MegaLink channel service or LightGate service lines.

- a. Facilities Connected at a TOPS Tandem Office¹

- (1) Single Voice Grade Facility

	Monthly Rate	USOC
(a) Per Facility	\$60.00	B1E
(2) Network Access Service - MegaLink channel service		
(a) Per NAS ²	-	6QN
(3) Network Access Service - LightGate service		
(a) Per NAS ³	-	6QG
(4) Trunk Supervisory Signaling for Facilities Connected at a TOPS Tandem Office ⁴		
	Nonrecurring Charge	Monthly Rate
(a) Per Single Voice Grade Facility or NAS	\$-	\$- USOC SLMB+

A3.29 Reserved For Future Use

A3.30 Reserved For Future Use

- Note 1:** The TOPS tandem trunk is required for Automatic Number Identification (ANI) service. Uniform Access Number (UAN) is required for ANI service.
- Note 2:** Rates and *terms and conditions* for Network Access Service - MegaLink channel service in A3.26 apply. (T)
- Note 3:** Rates and *terms and conditions* for Network Access Service - LightGate service in A3.26 apply. (T)
- Note 4:** One trunk supervisory signaling rate element is always required per single voice grade facility, or MegaLink channel service, or LightGate service NAS terminated at a TOPS tandem office.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.31 Lifeline

A3.31.1 Description of Service

- A. The Lifeline program is designed to increase the availability of telecommunications services to low income subscribers by providing a credit to monthly recurring local service charges for qualifying residential subscribers. Basic terms and conditions are in compliance with the FCC's Order on Universal Service in CC Docket 97-157, which adopts the Federal-State Joint Board's recommendation in CC Docket 96-45, which complies with the Telecommunications Act of 1996 and the FCC Report and Order and Further Notice of Proposed Rulemaking in WC Docket No. 11-42, adopted January 31, 2012. Specific terms and conditions are as prescribed by the Louisiana Public Service Commission and are as set forth in this *guidebook*. (T)
- B. Lifeline is supported by the federal universal service support mechanism.
- C. Federal uniform support of \$9.25 is available for each Lifeline service and is passed through to an eligible customer via a monthly Lifeline credit. The amount of credit will not exceed the charge for local service.

A3.31.2 Terms and Conditions

- A. General (T)
 - 1. One low income credit is available per household and is applicable to the primary residential connection only. Lifeline support is limited to a single subscription per household where household is defined to be any individual or group of individuals who are living together at the same address as one economic unit. For the purposes of this rule, an economic unit consists of all adult individuals contributing to and sharing in the income and expenses of a household.
 - 2. A Lifeline customer may subscribe to any local service offering available to other residence customers.
 - 3. Toll blocking, if elected, will be provided at no charge to the Lifeline subscriber.
 - 4. The deposit requirement is not applicable to a Lifeline customer who subscribes to toll blocking. If a Lifeline customer removes toll blocking prior to establishing an acceptable credit history, a deposit may be required. When applicable, advance payments will not exceed the connection and local service charges for one month.
 - 5. Lifeline service is exempt from the Installment Billing Service Fee.
 - 6. The Federal Universal Service Charge will not be billed to Lifeline customers.
 - 7. A Lifeline subscriber's local service will not be disconnected for non-payment of toll charges. Local service may be denied for non-payment of local charges in accordance with A2. Access to toll service may be denied for non-payment of toll charges. A Lifeline subscriber's request for reconnection of local service will not be denied if the service was previously denied for non-payment of toll charges.
 - 8. The non-discounted federal Lifeline credit amount will be passed along to resellers ordering local service at the prescribed resale discount from this *Guidebook*, for their eligible end users. The additional credit to the end user will be the responsibility of the reseller. Eligible carriers, as defined by the FCC, are required to establish their own Lifeline programs. (T)
- B. Eligibility
 - 1. To be eligible for a Lifeline credit, a customer must be a current recipient of any of the following low income assistance programs.
 - a. Supplemental Security Income (SSI)
 - b. Supplemental Nutrition Assistance Program (SNAP)
 - c. Medicaid
 - d. Federal Public Housing Assistance/Section 8
 - e. Low-Income Home Energy Assistance Program (LIHEAP)
 - f. Temporary Assistance for Needy Families (TANF)
 - g. National School Lunch Program's free lunch program
 - 2. Additionally, customers not receiving benefits under one of the preceding programs, and whose total gross annual income does not exceed 135% of the Federal Poverty Guidelines are eligible for Lifeline.
 - 3. All applications for service are subject to verification with the state agency responsible for administration of the qualifying program.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.31 Lifeline (Cont'd)

A3.31.2 Terms and Conditions (Cont'd)

C. Certification

1. Proof of eligibility in any of the qualifying low income assistance programs or for the income based criterion should be provided to the Company at the time of application for service. The Lifeline credit will not be established until proof of eligibility has been received by the Company. If the customer requests installation prior to the Company's receipt of proof of eligibility, the requested service will be provided without the Lifeline credit. When eligibility documentation is provided subsequent to installation, the Lifeline credit will be provided on a going forward basis. Recertification is required annually.
2. It is the customer's responsibility to notify the Company when the customer is no longer participating in any of the qualifying programs or is no longer eligible based on the requirements established for the income based criterion.
3. The Company reserves the right to periodically audit its records, working in conjunction with the appropriate state agencies, for the purpose of determining continuing eligibility. Information obtained during such audit will be treated as confidential information to the extent required under State and Federal laws. The use or disclosure of information concerning enrollees will be limited to purposes directly connected with the administration of the Lifeline plan.
4. When a customer is determined to be ineligible as a result of an audit, the Company will contact the customer. If the customer cannot provide eligibility documentation, the Lifeline credit will be discontinued.
5. Resellers providing Lifeline service from this *guidebook* are responsible for determining proof of eligibility prior to requesting the service. As set forth in 47 C.F.R. § 417(a) and (b), a reseller must provide a certification, upon request, to AT&T that it is complying with all FCC and applicable State requirements governing Lifeline/Tribal Link-Up programs, including certification and verification procedures. Resellers are required to retain the required documentation for three (3) years and be able to produce the documentation to the Commission or its Administrator to demonstrate that they are providing discounted services only to qualified low-income customers as outlined in B. preceding. Disclosure requirements described in 3., are applicable to resellers of Lifeline service.

(T)

(T)

A3.31.3 Rates and Charges

A. General

1. Lifeline is provided as a monthly credit on the eligible residential subscriber's access line bill for local service.
2. Service Charges in A4 are applicable for installing or changing Lifeline service.
3. The Secondary Service Charge in A4 is not applicable when existing service is converted intact to Lifeline service.

B. Lifeline credit passed through to the customer:

1. Federal credit

	Monthly Credit
(a) Supplemental Security Income (SSI)	\$9.25
(b) Supplemental Nutrition Assistance Program (SNAP)	9.25
(c) Medicaid	9.25
(d) Federal Public Housing Assistance/Section 8	9.25
(e) Low-Income Home Energy Assistance Plan (LIHEAP)	9.25
(f) Temporary Assistance for Needy Families (TANF)	9.25
(g) National School Lunch Program's free lunch program	9.25
(h) Income at or below 135% of the Federal Poverty Guidelines	9.25

A3. BASIC LOCAL EXCHANGE SERVICE

A3.31 Lifeline (Cont'd)

A3.31.4 Tribal Lifeline

A. Description of Service

Qualified residents of federally recognized tribal lands may receive up to twenty-five dollars (\$25.00) per month in additional federal Lifeline support for their residential service.

B. *Terms and Conditions*

(T)

1. Tribal Lifeline support is in addition to traditional Lifeline support.
2. All Lifeline *terms and conditions* are applicable to Tribal Lifeline.

(T)

C. Eligibility

To qualify, in addition to meeting the tribal land residency requirement, the customer may be a current recipient of any of the programs identified for Lifeline, or may be a recipient of one of the following federal programs:

1. BIA (Bureau of Indian Affairs) General Assistance
2. Tribally administered Temporary Assistance for Needy Families (TANF)
3. Head Start (income eligible)
4. Food Distribution Program on Indian Reservations

D. Rates and Charges

1. General
 - a. (DELETED)
 - b. The Tribal Lifeline credit is in addition to the federal Lifeline credit preceding.

A3.32 (DELETED)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.32 Expanded Local Calling Area Service (Cont'd)

A3.32.1 General (Cont'd)

- D. Expanded Local Calling Area Service is provided for use by the customer and may be used by others when so authorized by the customer. Use of the service is subject to *terms and conditions* in Section A2., with the exception of A2.2.1.B., which prohibits payment to the customer by another for use of the service. (T)
- E. Expanded Local Calling Area Conference Service is described in Section A13.. (T)

A3.32.2 Two-Point Service

A. Service Between Land Wire Telephones

1. Rates And Charges

- a. Charges for each Expanded Local Calling Area message between any two points are determined as follows:
 - First minute and additional minute rates for all messages are specified in the Basic Rate Schedule in 1.b. following.
 - If any portion of a message occurs in a reduced rate period, the Basic Rate Schedule charges are discounted, as specified in 1.c. following.
 - For any Dialed Calling Card Station, Operator Station, Automated Alternate Billing Service (AABS), or Person-to-Person message, the Service Charge specified in A.1.d. following is added to the Basic Rate Schedule charge.

b. Basic Rate Schedule

The following table contains the first minute and additional minute rates for the Day and Evening rate periods for all call classes. These rates are based on chargeable time (duration) of the message, as specified in 2. following.

(1) Day Rate Period

Mileage Bands	Initial Minute	Additional Minute
F (1 - 10 miles)	.14	.09
G (11 - 16 miles)	.24	.19
H (17 - 22 miles)	.25	.24
I (23 - 30 miles Intra-Parish)	.25	.25
J (Greater than 30 miles Intra-Parish)	.25	.25
K (23 - 30 miles Inter-Parish)	.25	.25
L (31 - 40 miles Inter-Parish)	.25	.25
M (Greater than 40 miles Inter-Parish)	.25	.25

A3. BASIC LOCAL EXCHANGE SERVICE

A3.32 Expanded Local Calling Area Service (Cont'd)

A3.32.2 Two-Point Service (Cont'd)

A. Service Between Land Wire Telephones (Cont'd)

1. Rates And Charges (Cont'd)

c. Rate Periods and Rate Discounts

(1) Rate periods and rate discounts are described in the table following.

	Rates and Applicable Periods						
	Mon.	Tues.	Wed.	Thur.	Fri.	Sat.	Sun.
8:00 AM	Full	Full	Full	Full	Full	Full	Full
to 5:00 PM ¹	Rate	Rate	Rate	Rate	Rate	Rate	Rate
5:00 PM	Full	Full	Full	Full	Full	Full	Full
to 11:00 PM ¹	Rate	Rate	Rate	Rate	Rate	Rate	Rate
11:00 PM	Full	Full	Full	Full	Full	Full	Full
to 8:00 AM ¹	Rate	Rate	Rate	Rate	Rate	Rate	Rate

Day Rate Period = Full Rate

Evening Rate Period = Full Rate

Night and Weekend Rate Period = Full Rate

- (2) Discounts for the Night and Weekend reduced rate period are expressed as a percent reduction of the Basic Rate Schedule charges in A.1.b. preceding. The discount is applied to the total Basic Rate Schedule charge for that portion of a message occurring within the reduced rate period. When application of the discount results in a fractional charge, the amount will be rounded down to the lower cent.
- (3) No discount applies for a message occurring in the Day or Evening rate periods.
- (4) When a message spans more than one rate period, total charges for the minutes in each rate period are calculated and the results for each rate period are totaled to obtain the total message charge.
- (5) Exceptions to the rate discounts listed above are provided in A3.32.2.A.6. and A3.32.2.A.7.

(T)

Note 1: To, but not including.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.32 Expanded Local Calling Area Service (Cont'd)

A3.32.2 Two-Point Service (Cont'd)

A. Service Between Land Wire Telephones (Cont'd)

5. Rates Applicable On Certain Holidays

On Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day and Labor Day, the holiday rate applicable is the Evening rate, unless a lower rate would normally apply.

6. Rates For Hearing Or Speech Impaired Customers

a. Rates for certain Expanded Local Calling Area calls are reduced for a customer who meets the following requirements:

- (1) The customer is certified to the Company as having a hearing or speech impairment that prevents telephone voice communication.
- (2) The customer has non-voice equipment used for telecommunications.
- (3) The customer makes written application to the Company for the reduced Expanded Local Calling Area Service rates.
- (4) The customer designates to the Company one and only one telephone number associated with that customer's residence service. Reduced rates apply only to calls originated from this telephone number.

b. Rates for certain Expanded Local Calling Area Service calls are reduced for an agency that assists hearing or speech impaired persons under the following conditions:

- (1) The agency provides non-voice telecommunications equipment solely for the use of hearing or speech impaired persons.
- (2) The agency makes written application to the Company for the reduced Expanded Local Calling Area Service rates.
- (3) The agency designates to the Company one and only one local exchange telephone number associated with each piece of non-voice telecommunications equipment. Each such number may be used only for calls through the non-voice telecommunications equipment. Reduced rates apply only to calls originated from such designated telephone numbers.

c. All Dial Station-to-Station (DDD) messages occurring during the Day rate period originated from the designated telephone number will be discounted at 16 percent (%) off the total Basic Rate Schedule charge. All Dial Station-to-Station (DDD) messages occurring during the Evening and Night and Weekend rate periods originating from the designated telephone number will be discounted at 40 percent (%) off the total Basic Rate Schedule Charge.

(1) **(DELETED)**

(2) **(DELETED)**

(3) The discount is applied to the total Basic Rate Schedule charge for that portion of a message occurring within the discount period. When application of the discount results in a fractional charge, the amount will be rounded down to the lower cent.

(4) When a message spans more than one rate period, total charges for the connection time in each rate period are calculated, discounts applied and the results for each rate period are totaled to obtain the total message charge.

7. Rates for Calls from Access Lines for Customer-Provided Public Telephones

a. Rates for certain Expanded Local Calling Area Service calls are reduced for a customer who meets the following requirement:

- (1) The customer subscribes to Access Line Service for Customer-Provided Public Telephones per A7.4.

b. All Dial Station-to-Station (DDD) messages occurring during the Day rate period originated from the designated telephone number will be discounted at 16 percent (%) off the total Basic Rate Schedule charge. All Dial Station-to-Station (DDD) messages occurring during the Evening and Night and Weekend rate periods originating from the designated telephone number will be discounted at 40 percent (%) off the total Basic Rate Schedule Charge.

(1) The discount is applied to the total Basic Rate Schedule charge for that portion of a message occurring within the discount period. When application of the discount results in a fractional charge, the amount will be rounded down to the lower cent.

(2) When a message spans more than one rate period, total charges for the connection time in each rate period are calculated, discounts applied and the results for each rate period are totaled to obtain the total message charge.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.32 Expanded Local Calling Area Service (Cont'd)

A3.32.2 Two-Point Service (Cont'd)

A. Service Between Land Wire Telephones (Cont'd)

8. Operator Assisted Premium Plan

A premium is defined as a commission applicable to all 0+ and 0- operator assisted calls. Such premiums may be payable monthly to subscribing customers based upon the Company's revenue generated by said calls. For 0+ and 0- operated assisted calls made within the Expanded Local Calling Area the *terms and conditions* specified in A18.3.1.I are applicable. (T)

B. Service Through Mobile Telephone Service Base Stations

1. For service with ships of foreign registry served through VHF Coast Stations, in addition to the charge specified in this *Guidebook*, the ship's station charge specified in the List of Ship Stations, published by the International Telecommunications Convention of Geneva (1959), shall apply. (T)

a. Rates

The rates between the applicable land wire telephone wire center and the wire center of the serving base station, or between the wire centers of two base stations are the schedules of rates as set forth in A.1. preceding.

A3.32.3 Local Volume Discounts

A. Discounts and Applicable Services

1. The following discounts are applicable to two-point service calls for business customer accounts only and will be applied on an account basis. These discounts are in addition to the rate period discounts as specified in A3.32.2.A.1. preceding and apply only to two-point service calls to the Expanded Local Calling Area as described in Section A1.. (T)

Monthly Billing Per Account	Cumulative Discount
\$.00 to \$16.74	0.00%
16.75 to 29.00	14.90%
29.01 to 40.00	20.55%
Over 40.00	24.95%

2. The following discounts are applicable to two-point service calls for residential customer accounts only and will be applied on an account basis. These discounts are in addition to the rate period discounts as specified in A3.32.2.A.1. preceding and apply only to two-point service calls to the Expanded Local Calling Area as described in Section A1.. (T)

Monthly Billing Per Account	Cumulative Discount
\$.00 to \$15.00	0.00%
Over 15.00	15.00%

3. Local Volume Discounts do not apply to Local Optional Calling Plan calls; local exchange service charges; Local Optional Service/Local Optional Service Option B calls; Directory Assistance charges; or Local Operator Handled surcharges.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.33 Local Optional Calling Plans

Local Optional Calling Plans are specially designed local calling plans applicable to certain local messages within the Expanded Local Calling Area as described in Section A1. for which the subscriber-dialed, station-to-station Expanded Local Calling Area Service rate would normally apply. Local Optional Calling Plan rates take precedence over the Local Parish Calling Plan rates specified in A3.32.4 All other messages included under the plan will also vary according to the specific plan subscribed to. Messages not included in the plan will be billed at rates for Expanded Local Calling Area service.

(T)

A3.33.1 (Obsoleted, See Section A103.)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.33 Local Optional Calling Plans (Cont'd)

A3.33.2 General Terms and Conditions

(T)

A. Liability Of The Company

1. In view of the fact that the customer has exclusive control of his communications over the facilities furnished him by the Company, and of the other uses for which facilities may be furnished him by the Company, and because of unavailability of errors incident to the services and to the use of such facilities of the Company, the services and facilities furnished by the Company are subject to the terms, conditions and limitations herein specified.
2. Neither this Company nor any connecting carrier participating in the service shall be liable for any act or omission of any other company or companies furnishing a portion of such service.
3. In view of the possibility of errors and difficulties in the transmission of messages by telephone and the impossibility of fixing in all cases the causes thereof, the Company cannot guarantee uninterrupted working of its lines. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission occurring in the course of furnishing the service, which is not due to the negligence or willful act of the subscriber, or of the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall not exceed a pro rata adjustment of the fixed monthly charges for the service and facilities rendered useless and inoperative, during the period of said interruption. Adjustments will not be applicable on Measured Rate Service until the subscriber has used a minimum of one hour's service in a given month.

B. Limitation Of Service

1. (Obsoleted, See Section A103.)
2. (Obsoleted, See Section A103.)
3. (Obsoleted, See Section A103.)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.33 Local Optional Calling Plans (Cont'd)

A3.33.2 General Terms and Conditions (Cont'd)

(T)

B. Limitation Of Service (Cont'd)

4. A customer may not subscribe to more than one Local Optional Calling Plan that covers the same time period and geographical area.
5. Individual message detail is not included as part of the service.
6. Local Optional Calling Plans do not include automated or operator-serviced calling card, person-to-person, collect, conference or other calls requiring operator handling. For all Local Optional Calling Plans, an operator will:
 - a. Reach the called telephone number, when the customer reports making an unsuccessful attempt for reasons other than a busy, don't answer or wrong number condition, or
 - b. Re-establish a call which has been interrupted by cut-off or poor transmission after the called number has been reached.

C. Use Of Service

1. The service is intended only for communication in which the customer has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by him from any other person, or in the collection, transmission or delivery of any communication for others.
2. Plan usage time is accumulated by completed calls in minutes and seconds with connection time applicable of one minute.

D. Minimum Contract Period

1. The minimum contract period is one month except that a longer period applies, as specified in Section A6., when a two-way subscriber has a foreign listing printed in the distant directory which indicates no charge applies for direct dialed calls to the subscriber's number. If a subscriber subsequently discontinues the service, the monthly minimum of one-hour usage will be adjusted on a pro rata share of the month to determine minimum billing and overtime charges.

(T)

E. (Obsoleted, See Section A103.)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.33 Local Optional Calling Plans (Cont'd)

A3.33.2 General Terms and Conditions (Cont'd)

(T)

F. Suspension of Service

1. The Company may refuse to furnish or continue to furnish service hereunder, if such service would be used or is used for a purpose other than that for which it is provided or when its use interferes with or impairs, or would interfere with or impair any other service rendered to the public by the Company.

G. Continuity of Service

In case of connection of a Local Optional Calling Plan for the same customer where Local Optional Calling Plan Service has been disconnected at the same location for less than two weeks previously, charges for the service will commence one day following the disconnect of the previous service.

H. Concessions

No concession or commission allowance will be made on any of the Local Optional Calling Plans.

I. (DELETED)

J. Nonrecurring Charges

1. A Service Ordering Charge as specified in Section A4. applies when the service is ordered and no central office work is required. (T)
2. In addition, when central office work is required to implement a Local Optional Calling Plan, a Central Office Line Connection Charge also specified in Section A4. will apply, as appropriate. (T)

A3.33.3 (Obsoleted, See Section A103.)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.33 Local Optional Calling Plans (Cont'd)

A3.33.6 Expanded Local WatsSaver Service (Cont'd)

B. Terms and Conditions

1. Expanded Local WatsSaver service is available to individual line, PBX, ESSX service and Remote Call Forwarding (RCF) service. The service is not available to intraLATA only Outward WATS and combined Outward WATS, Mobile Telephone Service, and Dormitory Communications Service.
2. The service is offered on an account basis only. An account includes all individual lines, PBX trunks, or ESSX service network access registers in an account. At the customer's option, multiple accounts of a customer may be billed on the same bill, including accounts that represent separate locations and accounts that represent residential service, to comprise one Expanded Local WatsSaver service account. However, for the multiple accounts to be eligible for this service as a single account, all services in the multiple accounts must be billed on the same bill. Because this service is account based, partial billed to numbers (BTNs) are not eligible for the service, i.e., the consolidation of local usage from multiple BTNs without the consolidation of all other service elements associated with those BTNs is not allowed.
3. Suspension of this service is not allowed.
4. This service is not subject to concessions.
5. Use of the service is subject to *terms and conditions* in this section and A20.2.
6. Method of Determining Monthly Usage Charge
 - a. Usage is determined for each call based on minutes and tenths of minutes (or fraction thereof), with a minimum call duration of thirty seconds. This value is then multiplied by the rate per minute for the rate option selected by the customer. The resultant amount is truncated to whole cents for each call.
 - b. For the billing period, the amount for each call, as determined in 1. preceding, is totaled for all lines in the billing account to determine the total usage amount to be billed, subject to the requirement in c. following.
 - c. The amount, as determined in b. preceding, is subject to a Minimum Monthly Settlement Amount as specified by the appropriate rate option selected by the customer (minutes times rate per minute), for the billing account.

C. Rates

- (1) ELWS 90 (Expanded Local WatsSaver service)

	Monthly Rate	Rate Per Minute	USOC
(a) 5,400 minute (90 hour) minimum, per month	\$-	\$-	TSW54
(b) Each additional minute of use	-	.090	NA

- (2) Minimum Monthly Settlement Amount

The following minimums apply on a billing account basis as specified in 6. preceding.

Minimum Monthly Settlement Amount		
Option	Hours in Option	Settlement Amount
ELWS90	90	\$486.00

D. WatsSaver Service Term Discount Plan

1. The WatsSaver service Term Discount Plan is available for all business customers who subscribe to WatsSaver service and Aggregated Plans.
2. The WatsSaver service Term Discount Plan offers discounts off rates shown in B. and C. preceding.
3. A termination liability will be assessed to subscribers who terminate the service prior to the expiration of the term commitment. The amount to be assessed will be equal to the Minimum Monthly Settlement Amount in effect at the time of termination less the discount multiplied by the number of months remaining in the term commitment.
4. A grace period of 90 days will apply to the initial term commitment. During the grace period, the customer may disconnect the service without termination liability.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.36 Airline Mileage Between Wire Centers (Cont'd)

A3.36.3 List Of V & H Coordinates By Exchanges And Wire Centers (Cont'd)

Exchange	Wire Center	V	H
Thibodaux	Main	8576	2751
Thornwell	Independent	8674	3120
Tullos	Independent	8300	3194
Tunica	Main	8411	2980
Turkey Creek	Independent	8491	3123
Vacherie	Main	8527	2754
Venice	Main	8550	2457
Vidalia	Main	8277	3018
Ville Platte	Independent	8518	3082
Vinton	Main	8716	3263
Vivian	Independent	8217	3566
Washington	Main	8514	3039
Water Proof	Main	8227	3033
Weeks Island	Main	8653	2922
Welsh	Independent	8648	3137
White Castle	Main	8528	2841
Wilson	Main	8379	2906
Winnfield	Calvin	8304	3282
Winnfield	Main	8301	3255
Winnsboro	Main	8183	3121
Wisner	Independent	8214	3095
Youngsville	Main	8610	2980
(DELETED) ¹			
Zachary	Main	8435	2888
Zwolle	Main	8439	3398

A3.37 Reserved For Future Use

A3.38 Back-Up Line *(Obsoleted, See Section A103)*

Note 1: The Yscloskey exchange was deleted effective July 29, 2007.

(T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.46 AT&T Business Local Calling Assurance

A3.46.1 General

- A. AT&T Business Local Calling Assurance is offered where facilities and equipment are available.
- B. AT&T Business Local Calling Assurance is a one (1) to four (4) line offering available to business subscribers and consists of the following for a fixed monthly rate:
 - Business Access Line (flat rate-unlimited local calling)
 - Caller ID Deluxe
 - Remote Access to Call Forwarding (or) Call Forwarding Variable
- C. All of the *terms, conditions* and limitations specified elsewhere in this section or in Section A13 apply to the respective services and features provided as part of this service. (T)
- D. AT&T Business Local Calling Assurance requires a 24-month term agreement. The fixed monthly rate provided with this service continues after the end of the term.
- E. Normally applicable service charges (i.e. line connection charges) will not apply for lines included in this offering.
- F. This offering is only available to single location subscribers and only one package is permitted per location.
- G. This offering may not be used concurrently with any local exchange service term election agreement program or local service promotion unless otherwise stated.
- H. Fees applicable to early termination of an agreement do not apply to the AT&T Business Local Calling Assurance term agreement.

A3.46.2 Rates and Charges

- A. AT&T Business Local Calling Assurance
 - 1. Package includes flat rate business line and specified features

	Monthly Rate	USOC
(a) Each 1-line package	\$25.00	PGOV1
(b) Each 2-line package	50.00	PGOV2
(c) Each 3-line package	75.00	PGOV3
(d) Each 4-line package	100.00	PGOV4