

TARIFF DISTRIBUTION

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PURPOSE: Decrease Operator Surcharge

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A3. BASIC LOCAL EXCHANGE SERVICE

A3.14 Operator Assisted Local Calls And Local Calling Card Service Calls

A3.14.1 Operator Assistance Charges

- A. All types of local exchange service have local calling areas as specified in A3.6 of this Tariff which are areas that can be called on a flat rate basis (no charge for individual calls to the basic local calling area), on a local coin rate basis or on a Usage Based Pricing basis (charges based on a combination of one or more rating elements where Usage Based Pricing tariffs are in effect).
- B. Local Dial Call
The call must be dialed and completed without the assistance of a Company operator and must be billed to the originating telephone when a charge is applicable.
- C. The following service charges for operator assisted local calls apply in addition to the local dial rate applicable.

		Nonrecurring Charge	USOC	
1.	Billing Surcharges			
(a)	Station-to-Station customer dialed calling card (credit card) calls, each	\$ 1.00	NA	
(b)	Station-to-Station operator assisted sent-paid, collect, third number, and non-customer dialed credit card calls, each	1.00	NA	(R)
(c)	Person-to-Person operator assisted calls, each	5.00	NA	
(d)	Inmate calls from correctional institutions	.63	NA	
2.	Operator Dialed Surcharge ¹			
(a)	Station-to-Station operator assisted or Person-to-Person operator assisted calls (excluding those billed to calling cards) where the operator dials the terminating number, each	1.00	NA	(R)
3.	Zero Minus Charge ²			
(a)	Provision of Area Code, Place Name, Ring Back (caller wants call back to test whether equipment connected to his line "rings" when outside caller dials his number), Operator Dialing of 800, 888, 877, 866 and 855 numbers on the caller's behalf; each request (one request per call)	1.25	NA	

.14.2 Application Of Charges

- A. The surcharge will be applied to each completed call except:
 - 1. For calls to the Company for official telephone business.
 - 2. For emergency calls to agency type telephone numbers such as to those agencies of the federal, state or local government which have the capability and legal authority to provide aid in emergency situations and to any emergency medical number.
 - 3. When the caller identified himself as being handicapped and unable to place the call due to his handicap.
 - 4. When the caller advises he has had service trouble in reaching the terminating number.

Note 1: An Operator Dialed Surcharge is in addition to any applicable Billing Surcharge. The Operator Dialed Surcharge will not apply to the Billing Surcharge for local operator assisted calls originating from inmates at correctional institutions.

Note 2: Applies when customer dials zero and no other digits from a local exchange wireline, requests and receives service as described. This charge is not applied to requests originating from payphones or wireless.

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.3 Two-Point Service (Cont'd)

A18.3.1 Service Between Land Wire Telephones (Cont'd)

B. Rates And Charges (Cont'd)

4. Service Charges

a. For any message in the call classes listed following, add the Service Charge shown following to the Basic Rate Schedule charge for that message. Discounts do not apply to the Service Charges.

(1) Billing Surcharges

	Nonrecurring Charge	USOC	
(a) Station-to-Station customer dialed calling card (credit card) calls, each	\$ 1.00	NA	
(b) Station-to-Station operator assisted sent-paid, collect, third number, and non-customer dialed credit card calls, each	1.00	NA	(R)
(c) Person-to-Person operator assisted calls, each	5.00	NA	
(d) Inmate Calls from correctional institutions	2.15	NA	
(2) Operator Dialed Surcharge ¹			
(a) Station-to-Station operator assisted or Person-to-Person operator assisted calls (excluding those billed to calling cards) where the operator dials the terminating number, each	1.00	NA	(R)

C. Timing Of Messages

1. First minute rates given in the rate schedule in A18.3.1.B.2. preceding are for connections of one minute or any fraction thereof. All additional minute rates given in the rate schedule in A18.3.1.B.2. preceding are for each additional minute or any fraction thereof that the connection continues beyond the first minute.
2. The time at the beginning of each minute determines the applicable rate period. The time observed at the rate center of the calling station applies, whether the call is originated as sent-paid or collect.
3. On Station-to-Station calls, chargeable time begins when connection is established between the calling station and the called station, Miscellaneous Common Carrier mobile radio system, or PBX system.
4. On Person-to-Person calls, chargeable time begins when connection is established between the calling person and the particular person or station specified or an agreed alternate.
5. Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
6. Chargeable time does not include time lost because of faults or defects in the service.

D. Reversal Of Charges (Collect Calls)

1. Collect calls are permissible for all telephone calls provided the charges are accepted at the called station. When a collect call is attempted to a coin telephone, the charges must be billed to a Calling Card or third party number, or the call may be reoriginated from the called station.
2. The regularly established Operator Station-to-Station or Person-to-Person rates apply.

E. Rates Applicable On Certain Holidays

On Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day and Labor Day, the holiday rate applicable is the Evening rate, unless a lower rate would normally apply.

Note 1: An Operator Dialed Surcharge is in addition to any applicable Billing Surcharge.