## **TARIFF DISTRIBUTION**

FILE PACKAGE NO.: LA-14-0023

DATE: January 31, 2014

STATE: LOUISIANA

EFFECTIVE DATE: 01/31/2014

TYPE OF DISTRIBUTION: Approved

PURPOSE: With this project, we will be obsoleting the Complete Choice for

Business Package for business customers

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#### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.33 Local Optional Calling Plans (Cont'd)

A3.33.3 (Obsoleted, See Section A103.) (Cont'd)

A3.33.4 (Obsoleted, See Section A103.)

**A3.33.5 (DELETED)** 

#### A3.33.6 Expanded Local WatsSaver® Service

- A. Description of Service
  - Expanded Local WatsSaver<sup>®</sup> Service is an optional service designed to provide economical service for business
    customers who generate a high volume of local usage to locations included in the Expanded Local Calling Area defined
    in A3.6.
  - 2. For a fixed monthly charge, customers receive a block of usage to exchanges in the Expanded Local Calling Area and a guaranteed rate per minute for applicable usage exceeding the original block of usage each month.
  - 3. Individual message detail is included as part of this service.
  - 4. Automated or operator assisted station-to-station, person-to-person, calling card, collect or bill to third party calls between qualifying Expanded Local WatsSaver<sup>®</sup> service exchanges which are billed to the customer's account will be billed based on Expanded Local WatsSaver<sup>®</sup> service rates. However, applicable operator assistance surcharges will also apply.

### A3. BASIC LOCAL EXCHANGE SERVICE

A3.45 Complete Choice for Business Package (Obsoleted, See Section A103)

### A3. BASIC LOCAL EXCHANGE

A3.45 Complete Choice for Business Package (Obsoleted, See Section A103) (Cont'd)

### A3. BASIC LOCAL EXCHANGE

A3.45 Complete Choice for Business Package (Obsoleted, See Section A103) (Cont'd)

### A3. BASIC LOCAL EXCHANGE

A3.45 Complete Choice for Business Package (Obsoleted, See Section A103) (Cont'd)

### A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

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#### A103. OBSOLETE SERVICE OFFERINGS – BASIC LOCAL EXCHANGE SERVICE

#### A103.45 Complete Choice For Business Package

(Obsolete 1-31-14 – Not available for new installations, moves to new locations, or for new Term Plan subscriptions. Existing customers at existing locations may make changes to add or remove services.)

(Option 1 and Option 2, which includes BellSouth Business Plus service Option 1 or 2, obsoleted 9-1-11, Type B – Not available for new installations, additions or on transfers of service to new location.)

**A3.45.1** *General* (T)

- A. Complete Choice for Business packages are offered where facilities and equipment are available.
- **B.** Complete Choice for Business packages are offered to business subscribers and consist of four components a line with touch-tone service, calling features, listings and grouping service.
- C. The line component of these packages is business flat rate service or BellSouth Business Plus service Option 1 or Option 2. All of the rules, regulations and limitations specified for business flat rate service in Section A3 or for BellSouth Business Plus service in A3.43 preceding apply for these lines when provided as part of a Complete Choice for Business package. Usage rating for BellSouth Business Plus service as described in A3.43.2.A applies for such lines when provided as part of a Complete Choice for Business package.
- **D.** The calling features associated with this plan are listed below. For each line, the Complete Choice for Business packages provide the subscriber an unlimited number of compatible calling features from the following list. All of the rules, regulations and limitations specified in Section A13 apply to the respective services and features provided as part of this service. The calling features chosen may vary from line to line in multiple line packages.

Calling Features	USOC	
Call Forward Busy Line	GCE	(T)(O)
Call Forward Don't Answer	GCJ	(T)(O)
Call Forward Don't Answer Ring Control	GCJRC	(T)(O)
Call Forward Variable	ESM	(T)(O)
Call Waiting	ESX	(T)(O)
Speed Calling 30	ESF	(T)(O)
Three Way Calling	ESC	(T)(O)
Message Waiting Indicator - Audible	$\mathbf{MWW}$	(T)(O)
Message Waiting Indicator - Visual	MWWAV	(T)(O)
Call Return	NSS	(T)(O)
Call Block	NSY	(T)(O)
Call Tracing	NST	(T)(O)
Repeat Dialing	NSQ	(T)(O)
Call Selector	NSK	(T)(O)
Preferred Call Forwarding	NCE	(T)(O)
RingMaster I	DRS	(T)(O)
RingMaster II	DRS1X	(T)(O)
Remote Access Call Forwarding	GCZ	(T)(O)
Three Way Calling with Transfer	ESCWT	(T)(O)
Caller ID Number Delivery	NSD	(T)(O)
Enhanced Caller ID with Call Management, with Anonymous Call Rejection (ACR)	N1ACR	(T)(O)
Enhanced Caller ID with Call Management, with ACR and Call Forwarding Don't Answer	NCACR	(T)(O)
Enhanced Caller ID with ACR	NXECR	(T)(O)
Caller ID Name and Number Delivery with ACR	NXMCR	(T)(O)
Caller ID Name and Number Delivery – Multiline Hunt Group	NXMMN	(T)(O)
Surrogate Client Number	SMV	(T)(O)
Caller ID Number Delivery with ACR	NSDCR	(T)(O)
Caller ID Number Delivery – Multiline Hunt Group	NSDMN	(T)(O)

- E. A foreign listing and an additional listing are each available as part of these packages. All of the rules, regulations and limitations specified in A6 apply to the respective listings provided as part of this service.
- **F.** Grouping service is also available as part of Complete Choice for Business packages containing three or more lines. The maximum allowed number of lines in grouping is one less than the number of lines in the package (e.g. for a 7-line package, a maximum of six lines in grouping is allowed). All of the rules, regulations and limitations specified in A3.19 apply for grouping service provided as part of this service.

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Star 98 Access

		plete Choice For Business Pack	age	
		es and Charges		
A.	Package S	ervice		
			Monthly	
			Rate	USOC
	1. Opti	on 1 which includes BellSouth Business Plus serv	ice Option 1	
	(a)	Each 1-line package	\$ 89.00	COM11
	(b)	Each 2-line package	165.00	COM12
	(c)	Each 3-line package	258.00	COM1H
	(d)	Each 4-line package	343.00	COM14
	(e)	Each 5-line package	422.00	COM15
	(f)	Each 6-line package	507.00	COM16
	(g)	Each 7-line package	591.00	COM17
	(h)	Each 8-line package	677.00	COM18
	(i)	Each 9-line package	762.00	COM19
	2. Opti	on 2 which includes BellSouth Business Plus serv	ice Option 2	
	(a)	Each 1-line package	61.00	COMP1
	(b)	Each 2-line package	110.00	COMP2
	(c)	Each 3-line package <sup>1</sup>	163.00	COMP3
	(d)	Each 3-line package	176.00	COMPH
	(e)	Each 4-line package	226.00	COM24
	(f)	Each 5-line package	271.00	COM25
	(g)	Each 6-line package	323.00	COM26
	(h)	Each 7-line package	374.00	COM27
	(i)	Each 8-line package	424.00	COM28
	(j)	Each 9-line package	476.00	COM29
	3. Flat	Rate Option which includes a flat rate business lin		
	(a)	Each 1-line package	\$ 61.00	COMF1
	(b)	Each 2-line package	110.00	COMF2
	(c)	Each 3-line package	176.00	COMF3
	(d)	Each 4-line package	226.00	COMPF
	(e)	Each 5-line package	271.00	COMF5
	(f)	Each 6-line package	323.00	COMF6
	(g)	Each 7-line package	374.00	COMF7
	(h)	Each 8-line package	424.00	COMF8
	(i)	Each 9-line package	476.00	COMF9
В.	Service charges specified in Section A4 are applicable for the installation of new lines at the subscriber's premises. These charges are not applicable for existing customers who wish to move from an existing line to a Complete Choice for Business package.			
C.		narges do not apply for transactions which only	involve additions deletions on shances	4- 41

Note 1: Obsoleted 11-18-99, Type B – Not available for new installations, additions or on transfers of service to new locations.

Material appearing on this page previously appeared on page(s) 37 of this section.

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#### A103. OBSOLETE SERVICE OFFERINGS – BASIC LOCAL EXCHANGE SERVICE

# A103.45 Complete Choice For Business Package

**A103.45.3 Term Plan** (M)

- **A.** The Complete Choice for Business package Term Plan is available for any business customer who subscribes to a Complete Choice for Business package.
- **B.** Complete Choice for Business package Term Plans offer discounts off rates shown in *A103.45.2* preceding. If the Subscriber does not renew the Subscriber Election agreement for another term or at the expiration of the renewed term, the Subscriber agrees to pay the full rates for the individual package components.
- C. The 12-month term is also available as a 12-month oral agreement with option to re-subscribe. If the customer selects the 12-month agreement with option to re-subscribe, the plan will renew for 12-month intervals. A maximum of two 12-month renewals are available after the first 12-month term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their re-subscription options beginning approximately one hundred and eighty (180) days prior to the expiration of each 12-month term depending upon the subscriber's billing cycle. The customer is under no obligation to re-subscribe after completion of a 12-month term period. Customers will be provided the discounts established in the first 12-month term for both successive 12-month terms.
- D. A termination liability will be assessed to a subscriber who terminates the service prior to the expiration of the term commitment. For Complete Choice for Business package Term Plan elections, the amount to be assessed will be equal to \$20.00 multiplied by the number of months remaining on the term.
  Termination liability charges for Complete Choice for Business package Term Plan elections will not be applicable if, during

Termination hability charges for Complete Choice for Business package Term Plan elections will not be applicable if, during the term period, (1) the customer converts to another Company access and local usage plan with a term equal to or greater than the time remaining on the Complete Choice for Business Package term plan; or (2) the customer converts to an upgraded technology with the Company (i.e. network access lines to PBX Trunks, Centrex, ISDN Prime) and commits to a term equal to or greater than the time remaining on the Complete Choice for Business package term plan. It is at the Company's sole determination whether a product change satisfies the requirements for waiver of the termination liability under this clause; or (3) the customer chooses to terminate their agreement and to negotiate a new Complete Choice for Business package agreement with a term period greater than the time remaining on the existing Complete Choice for Business agreement. The new service agreement will be based on the discounts in effect at the time of establishing the new agreement.

**E.** The Complete Choice for Business package Term Plan discounts are as follows:

	Term	Discount	
For Term Plan elections dated on or after September 1, 2011	12 months	25%	(O)
For Term Plan elections dated on or after September 1, 2011	24 months	25%	(O)
For Term Plan elections dated from July 1, 2003 through August 31, 2011	12 months	8%	(O)
For Term Plan elections dated from July 1, 2003 through August 31, 2011	24 months	15%	(O)
For Term Plan elections dated on or after July 1, 2003	36 months	25%	(O)
(DELETED)			(O)

- **G.** Subscribers who participate in a new Term Plan, and subscribe to new service during the term, will not be billed for the line connection charges and change in service charges, if applicable, associated with the service order. This will include the Line Connection Charge (first and additional lines) and the Charge for Change in Service, if applicable.
- H. Unless the Subscriber notifies BellSouth of its intent not to renew for another like term under the Program prior to expiration, then upon expiration of the initial term, the Subscriber term election agreement shall automatically renew for another term as initially selected. BellSouth will provide written and/or verbal reminders to the Subscriber of the Subscriber term election agreement expiration date and the automatic renewal provision beginning approximately one hundred eighty (180) days prior to its expiration depending upon the Subscriber's billing cycle. If the Subscriber does not renew the Subscriber Election agreement for another term or at the expiration of the renewed term, the Subscriber agrees to pay full guidebook charges for services.

**Note 1:** This clause is no longer applicable for customers initially subscribing on or after September 1, (T)(M) 2011.

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