Customer Notification

Rate Increase

2 Pack Plan, Preferred Pack, Complete Choice and Area Plus AL, GA, KY, NC, SC December 2011 Delivery

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AL

2 PACK RATE CHG

Beginning on or after January 7, 2012, the monthly rate for 2 Pack Plan is scheduled to increase from \$29.00 to \$31.00. For more information, please visit us online at att.com or call 1.800.288.2020.

GA, KY, SC

2 PACK RATE CHG

Beginning on or after January 7, 2012, the monthly rate for 2 Pack Plan is scheduled to increase from \$30.00 to \$32.00. For more information, please visit us online at att.com or call 1.800.288.2020.

NC

2 PACK RATE CHG

Beginning on or after January 7, 2012, the monthly rate for 2 Pack Plan is scheduled to increase from \$28.00 to \$30.00. For more information, please visit us online at att.com or call 1.800.288.2020.

AL

PREFERREDPACK® CHG

Beginning on or after January 7, 2012, the monthly rate for PreferredPack Plan is scheduled to increase from \$36.00 to \$38.00. For more information, please visit us online at att.com or call 1.800.288.2020.

SC

PREFERREDPACK® CHG

Beginning on or after January 7, 2012, the monthly rate for PreferredPack Plan is scheduled to increase to \$38.00. For more information, please visit us online at att.com or call 1.800.288,2020.

NC

PREFERREDPACK® CHG

Beginning on or after January 7, 2012, the monthly rate for PreferredPack Plan is scheduled to increase from \$34.00 to \$36.00. For more information, please visit us online at att.com or call 1.800.288.2020.

GA, KY

PREFERREDPACK® CHG

Beginning on or after January 7, 2012, the monthly rate for PreferredPack Plan is scheduled to increase from \$37.00 to \$39.00. For more information, please visit us online at att.com or call 1.800.288.2020.

AL

COMPLETE CHOICE® CHG

Beginning on or after January 7, 2012, the monthly rate for Complete Choice service is scheduled to increase from \$39.00 to \$41.00. For more information, please visit us online at att.com or call 1.800.288.2020.

GA, KY, SC

COMPLETE CHOICE® CHG

Beginning on or after January 7, 2012, the monthly rate for Complete Choice service is scheduled to increase from \$40.00 to \$42.00. For more information, please visit us online at att.com or call 1.800.288.2020.

NC

COMPLETE CHOICE® CHG

Beginning on or after January 7, 2012, the monthly rate for Complete Choice service is scheduled to increase from \$37.00 to \$39.00. For more information, please visit us online at att.com or call 1.800.288.2020.

AL

AREA PLUS® RATE CHG

Beginning on or after January 7, 2012, the monthly rate for Area Plus service is scheduled to increase from \$41.00 to \$43.00. For more information, please visit us online at att.com or call 1.800.288.2020.

GA

AREA PLUS® RATE CHG

Beginning on or after January 7, 2012, the monthly rate for Area Plus service is scheduled to increase from \$44.00 to \$46.92. For more information, please visit us online at att.com or call 1.800.288.2020.

KY

AREA PLUS® RATE CHG

Beginning on or after January 7, 2012, the monthly rate for Area Plus service is scheduled to increase from \$46.00 to \$48.00. For more information, please visit us online at att.com or call 1.800.288.2020.

NC

AREA PLUS® RATE CHG

Beginning on or after January 7, 2012, the monthly rates for Area Plus® service is scheduled to increase from \$35.00 to \$37.00. Thereafter, Area Plus will only be available to existing customers at their existing locations. Since expanded local service area rates have been eliminated in North Carolina, you may want to reassess whether Area Plus, or another AT&T local service option, is the best choice for your calling needs. If you call your AT&T representative at 1.800.288.2020, we will be happy to assist you in evaluating your options.

SC

AREA PLUS® RATE CHG

Beginning on or after January 7, 2012, the monthly rate for Area Plus service is scheduled to increase to \$17.00. For more information, please visit us online at att.com or call 1.800.288.2020.

AL

AREA PLUS® RATE CHG

Beginning on or after January 7, 2012, the monthly rate for Area Plus with Complete Choice service is scheduled to increase from \$54.00 to \$56.00. For more information, please visit us online at att.com or call 1.800.288.2020.

GA, KY, SC

AREA PLUS® RATE CHG

Beginning on or after January 7, 2012, the monthly rate for Area Plus with Complete Choice service is scheduled to increase from \$55.00 to \$57.00. For more information, please visit us online at att.com or call 1.800.288.2020.

NC

AREA PLUS® RATE CHG

Beginning on or after January 7, 2012, the monthly rates for Area Plus with Complete Choice® service is scheduled to increase from \$48.00 to \$50.00. Thereafter, Area Plus will only be available to existing customers at their existing locations. Since expanded local service area rates have been eliminated in North Carolina, you may want to reassess whether Area Plus, or another AT&T local service option, is the best choice for your calling needs. If you call your AT&T representative at 1.800.288.2020, we will be happy to assist you in evaluating your options.

\mathbf{AL}

LOCAL SRV RATE CHG

Beginning on or after January 7, 2012, the monthly rate for Complete Choice Service Two-Line and Three Line Package is scheduled to increase from \$49.95 to \$53.95 and from \$69.95 to \$72.95 respectively. For more information, please visit us online at att.com or call 1.800.288.2020.

AL

LOCAL SRV RATE CHG

Beginning on or after January 7, 2012, the monthly rate for Area Plus with Complete Choice Service Two-Line and Three Line Package is scheduled to increase from \$72.95 to \$76.95 and from \$102.95 to \$105.95 respectively. For more information, please visit us online at att.com or call 1.800.288.2020.

GA, KY, SC

LOCAL SRV RATE CHG

Beginning on or after January 7, 2012, the monthly rate for Complete Choice Service Two-Line and Three Line Package is scheduled to increase from \$50.95 to \$54.95 and from \$70.95 to \$73.95 respectively. For more information, please visit us online at att.com or call 1.800.288.2020.

GA, KY, SC

LOCAL SRV RATE CHG

Beginning on or after January 7, 2012, the monthly rate for Area Plus with Complete Choice Service Two-Line and Three Line Package is scheduled to increase from \$73.95 to \$77.95 and from \$103.95 to \$106.95 respectively. For more information, please visit us online at att.com or call 1.800.288.2020.

NC

LOCAL SRV RATE CHG

Beginning on or after January 7, 2012, the monthly rate for Complete Choice Service Two-Line and Three Line Package is scheduled to increase from \$41.95 to \$45.95 and from \$61.95 to \$64.95 respectively. For more information, please visit us online at att.com or call 1.800.288.2020.

NC

LOCAL SRV RATE CHG

Beginning on or after January 7, 2012, the monthly rate for Area Plus with Complete Choice Service Two-Line and Three Line Package is scheduled to increase from \$57.95 to \$61.95 and from \$89.95 to \$92.95 respectively. Thereafter, Area Plus will only be available to existing customers at their existing locations. Since expanded local service area rates have been eliminated in North Carolina, you may want to reassess whether Area Plus, or another AT&T local service option, is the best choice for your calling needs. If you call your AT&T representative at 1.800.288.2020, we will be happy to assist you in evaluating your options.

GA

2 PACK RATE CHG

Beginning on or after January 7, 2012, the monthly rate for 2 Pack Plan is scheduled to increase from \$30.00 to \$32.75. For more information, please visit us online at att.com or call 1.800.288.2020.

GA

PREFERREDPACK® CHG

Beginning on or after January 7, 2012, the monthly rate for PreferredPack Plan is scheduled to increase from \$37.00 to \$39.75. For more information, please visit us online at att.com or call 1.800.288.2020.

GA

COMPLETE CHOICE® CHG

Beginning on or after January 7, 2012, the monthly rate for Complete Choice service is scheduled to increase from \$40.00 to \$43.00. For more information, please visit us online at att.com or call 1.800.288.2020.

GA

AREA PLUS® RATE CHG

Beginning on or after January 7, 2012, the monthly rate for Area Plus service is scheduled to increase from \$44.00 to \$47.00. For more information, please visit us online at att.com or call 1.800.288.2020.

GA

AREA PLUS® RATE CHG

Beginning on or after January 7, 2012, the monthly rate for Area Plus with Complete Choice service is scheduled to increase from \$55.00 to \$58.00. For more information, please visit us online at att.com or call 1.800.288.2020.

GA

LOCAL SRV RATE CHG

Beginning on or after January 7, 2012, the monthly rate for Complete Choice Service Two-Line and Three Line Package is scheduled to increase from \$50.95 to \$56.50 and from \$70.95 to \$75.50 respectively. For more information, please visit us online at att.com or call 1.800.288.2020.

GA

LOCAL SRV RATE CHG

Beginning on or after January 7, 2012, the monthly rate for Area Plus with Complete Choice Service Two-Line and Three Line Package is scheduled to increase from \$73.95 to \$79.75 and from \$103.95 to \$109.00 respectively. For more information, please visit us online at att.com or call 1.800.288.2020.