
A108. OBSOLETE SERVICE OFFERINGS - TELEPHONE ANSWERING FACILITIES

CONTENTS

A108.1	General Provisions	1	(T)
A108.1.1	Facilities and Equipment	1	(N)
A108.1.2	Initial Service Periods	1	(N)
A108.2	Rates And Charges	1.1	(T)
A108.2.1	<i>Central Office Lines and Stations for Administrative Use</i>	1.1	(T)
A108.2.2	Reserved For Future Use	1.1	(T)
A108.2.3	Reserved For Future Use	1.1	(T)
A108.2.4	<i>Billing to the Client</i>	1.2	(T)
A108.2.5	Reserved For Future Use	1.4	(T)
A108.2.6	Customer Operating Center Service	1.4	(T)
A108.2.7	Reserved For Future Use	1.4	(N)

A108. OBSOLETE SERVICE OFFERINGS - TELEPHONE ANSWERING FACILITIES

A108.1 General Provisions

(Obsoleted, 7-28-04, Type D) Obsolete service offering. Service rates and charges in this section are available for inward activity of existing subscribers only as specified following. Not available for new service/system or entire moves of existing service to new locations.

A108.1.1 Facilities And Equipment

- A.** The Company will provide facilities, as outlined herein, for Telephone Answering Bureaus (secretarial firms) for their use in furnishing telephone answering service for subscribers to exchange services, excluding multiparty line services, when they are absent or do not desire to answer their calls personally.
- B.** Specially designed telephone answering equipment is available for terminating a number of secretarial lines extending from telephone subscribers' service so that an attendant may answer incoming calls to the lines of subscribers who contract with the Telephone Answering Bureau. The equipment is designed to prevent the attendant from placing outgoing calls over such secretarial lines.
- C.** Main station and local private line terminations may also be provided where the subscriber contracts with a Telephone Answering Bureau to receive all incoming calls or where the Telephone Answering Bureau wishes to terminate administrative service for answering purposes only.
- D.** Foreign exchange service and secretarial lines associated therewith may be terminated in telephone answering equipment for answering purposes only.
- E.** Local exchange trunks may be terminated in a telephone answering switchboard for the purpose of completing local or long distance calls to and from administrative telephones furnished with and on the same premises as the telephone answering switchboard.
- F.** The interconnection by the Telephone Answering Bureau of its client's line with other lines or central office lines or other facilities is subject to the limitations of the equipment. Where such connections can be made and include connections to the Company exchange network, Private Line Service, or Long Distance Message Telecommunications network, the responsibility of the Company shall be limited to the furnishing of facilities suitable for Exchange Service, Private Line Service or Long Distance Message Telecommunications Service and to the maintenance and operation of such facilities in a manner proper for such services.
- G.** A concentrator-identifier is available for connecting a Telephone Answering Bureau with secretarial lines or main station lines of its clients located in central office areas other than that in which the Telephone Answering Bureau is located. Where main station lines are connected to concentrators, the address of the Telephone Answering Bureau shall be shown in the listing for service. (T)
- H.** The Telephone Answering Bureau may bridge calls from secretarial lines to the general exchange network over exchange central office lines furnished the Telephone Answering Bureau for administrative use; however, these facilities furnished by the Company are not designed for call bridging. The Company will not be liable for defects in transmission or other service difficulties arising out of or resulting from the Telephone Answering Bureau bridging calls.
- I.** Rates and charges for expediting the installation of service is as specified in Section A4 for the appropriate residence or business class of service.

A108.1.2 Initial Service Periods

Telephone answering concentrator-identifier equipment is provided for initial service periods of five years, with basic termination charges being applicable as indicated herein.

EFFECTIVE: October 1, 2006

A108. OBSOLETE SERVICE OFFERINGS - TELEPHONE ANSWERING FACILITIES**A108.2 Rates And Charges**

(M)(T)

(Obsoleted, 7-28-04, Type D) Obsolete service offering. Service rates and charges in this section are available for inward activity of existing subscribers only as specified following. Not available for new service/system or entire moves of existing service to new locations.

(N)

A108.2.1 Central Office Lines And Stations For Administrative Use

(M)(T)

A. Associated with key equipment, consoles and switchboards not arranged for making connections to administrative stations

(M)

1. Rates and charges for Business Individual lines apply.

(M)

Extension service rates and charges apply for those in excess of the number of central office lines.

(M)

B. Associated with switchboards arranged for making connections to administrative stations

(M)

1. See PBX trunks and stations for rates and charges.

(M)

A108.2.2 Reserved For Future Use

(M)(T)

A108.2.3 Reserved For Future Use

(M)(T)

A108. OBSOLETE SERVICE OFFERINGS - TELEPHONE ANSWERING FACILITIES

A108.2 Rates And Charges (Cont'd)

A108.2.4 Billing To The Client

The following rates and charges are billed directly by the Company to the client of the Telephone Answering Bureau

A. Secretarial Line Channel

	Installation Charge	Monthly Rate	USOC	
1. Between terminations located in the same wire center serving area				
a. Where the client is in the same building as the Telephone Answering firm.				
(1) Local Channel				
(a) Each	-	-		1LJ1B
b. Where the client is located in a building other than that in which the Telephone Answering firm is located and the service is bridged in the wire center.				
(1) Local Channel, each				
(a) Type 2106 (DELETED)	\$24.50	\$6.00		1LJPJ (D)
2. Between terminations located in different wire centers				
a. Where the client is directly connected to the Telephone Answering firm.				
(1) Interoffice channel including channel terminals measured between the client's wire center and the wire center of the Telephone Answering firm, per channel				
(a) First 1/4 mile	-	30.50		1LJBR
(b) Each additional 1/4 mile or fraction thereof	-	1.10		1LJBX
(2) Local Channel, each				
(a) Type 2106 (DELETED)	24.50	6.00		1LJBJ (D)
3. Where the client's service is connected to a concentrator located in the client's wire center				
(a) Concentrator Line Termination, each ¹	24.50	6.00		SLZ
Note 1: Applicable for connection to concentrator equipment located either in the Company's Central office or to concentrator equipment located within 1/4 mile of the Central Office building.				

A108. OBSOLETE SERVICE OFFERINGS - TELEPHONE ANSWERING FACILITIES

A108.2 Rates And Charges (Cont'd)

(M)(T)

A108.2.4 Billing To The Client (Cont'd)

(M)(T)

A. Secretarial Line Channel (Cont'd)

(M)

- 4. Where the client is connected to a Telephone Answering firm through a concentrator located in a different wire center from which he is being served

(M)

Interoffice channel including channel terminals measured between the serving wire centers, per channel

(M)

Installation Charge

Monthly Rate

USOC

(M)

- (a) First 1/4 mile

\$-

\$30.50

1LJDR

(M)

- (b) Each additional 1/4 mile or fraction thereof

-

1.10

1LJDX

(M)

- (2) Concentrator Line termination

(M)

- (a) Each¹

24.50

6.00

SLZ

(M)

- 5. Between terminations located in different exchanges (See A9.1.3.G. for the method of determining rates and mileage distance for channels provided from or to another Company exchange.)

(M)

- a. Where the client is directly connected to the Telephone Answering firm.

(M)

- (1) Interexchange channel including terminals measured between the rate center of the client's exchange and the rate center of the exchange of the Telephone Answering firm, per channel

(M)

- (a) First mile (See A9.1.3. for rates and charges.)

-

-

1LH+4

(M)

- (b) Each additional mile or fraction thereof (See A9.1.3. for rates and charges.)

-

-

1LH+6

(M)

- (2) Interoffice channel including channel terminals may also apply between the client's wire center and his primary wire center or between the wire center of the Telephone Answering firm and its primary wire center, per channel

(M)

- (a) First 1/4 mile (See A9.1.3. for rates and charges.)

-

-

1LH+R

(M)

- (b) Each additional 1/4 mile or fraction thereof (See A9.1.3. for rates and charges.)

-

-

1LH+X

(M)

Note 1: Applicable for connection to concentrator equipment located either in the Company's Central office or to concentrator equipment located within 1/4 mile of the Central Office building.

(M)

A108. OBSOLETE SERVICE OFFERINGS - TELEPHONE ANSWERING FACILITIES

A108.2 Rates And Charges (Cont'd)

A108.2.4 Billing To The Client (Cont'd)

B. Service Charges

Service charges quoted in Section A4 apply.

(T)

(DELETED)

(D)

A108.2.5 Reserved For Future Use

A108.2.6 Customer Operating Center Service

(Obsoleted 02-15-90, Type D; customers may continue to activate channels within their existing size of service cable.)

- A.** Customer Operating Center Service (COCS) is designed for use by Telephone Answering Bureaus which utilize large quantities of local channel of the types described in A108.2.6.E, between their locations and the serving wire center.
- B.** Customer Operating Center Service is provided to Telephone Answering Bureaus at their option. The rates for Customer Operating Center Service are billed in parts by the Company to the Telephone Answering Bureau and to its patrons and apply in lieu of the rates for individual channel specified in A188.2.4.A. and A108.2.4.C.1.(a). (T)
- C.** For the purposes of this *Guidebook*, a Customer Operating Center is defined as a customer location (T)
 - 1. owned or leased by the customer over which the customer has control and provides security,
 - 2. from which the customer furnishes and administers service to multiple clients in a geographical area. The term "Client" denotes a subscriber to the services offered by the owner or lessee of a Customer Operating Center;
 - 3. at which a system, or a group of systems, owned or leased by the customer whose operation is to receive signals and messages which are recorded, maintained and supervised by the customer, or
 - 4. at which the customer has regularly scheduled observers and operators and/or remote equipment in attendance at all times which, upon receipt of a signal or message from a client, take such action as shall be required under the rules established by the customer for their/its guidance.
- D. Method Of Applying Rates**
 - 1. Complement of Cable Pairs
 - a. COCS is provided by using complement of cable pairs in the size and length specified in A108.2.6.E. (T)
 - b. A monthly rate applies for each complement of cable pairs of a specific size whose airline distance is 2/4 mile or more.
 - c. The customer will specify in advance the size of the complement of cable pairs he wishes to have planned for his use and agree to payment of the charges for the complement of cable pairs whose distance is 2/4 mile or more whether circuits are activated or not.

EFFECTIVE: October 1, 2006

A108. OBSOLETE SERVICE OFFERINGS - TELEPHONE ANSWERING FACILITIES

A108.2 Rates And Charges (Cont'd)

(M)

A108.2.6 Customer Operating Center Service (Cont'd)

(M)

D. Method Of Applying Rates (Cont'd)

(M)

1. Complement of Cable Pairs (Cont'd)

(M)

- d. The monthly rate for each complement of cable pairs is based on the airline distance between the customer's operating center and its serving wire center. The maximum distance for COC service is 5/4 mile.

(M)

2. Local Channel

(M)

- A monthly rate applies for each local channel activated in addition to any monthly rate for the complement of cable pairs. The local channel activation charge is billed to the client of the Telephone Answering Bureau.

(M)

3. Nonrecurring Charge

(M)

- A service charge applies for a connection or change of each local channel activated within the complement of cable pairs. The service charge is as specified in Item **A108.2.6.F.** following.

(T)(M)

4. Basic Termination Liability

(M)

- a. A basic termination liability will apply for any facility placed new specifically for a customer for which no reuse is foreseen if the initial use is discontinued.
- b. The termination liability period is 5 years.
- c. The amount of the termination liability is equal to the estimated amount for:
- (1) Cost of the installed facilities provided including costs incurred for rearrangements of existing facilities and/or construction of new facilities as appropriate, less net salvage. Installed cost includes the cost of:
- Equipment and materials provided or used
 - Engineering, labor and supervision
 - Transportation
 - Rights of way
- (2) Any other costs associated with the particular situation
- d. The termination liability defined preceding is reduced by 1/60th for each month of a 5 year period that the complement of cable pairs is in service from the date it is placed in service for a specific customer.

(M)

(M)

(M)

(M)

(M)

(M)

(M)

(M)

(M)

(M)

A108. OBSOLETE SERVICE OFFERINGS - TELEPHONE ANSWERING FACILITIES

A108.2 Rates And Charges (Cont'd)

A108.2.6 Customer Operating Center Service (Cont'd)

E. Monthly Rates - COC Service

- 1. Airline distance in 1/4 mile or fraction thereof
 - a. Per complement of cable pairs

	Monthly Rate	USOC	(D)
(1) (DELETED)			
(2) 100 Pairs			
(a) 1/4 mile	-	1LZ1A	
(3) 200 Pairs			
(a) 1/4 mile	-	1LZ2A	
(4) 300 Pairs			
(a) 1/4 mile	-	1LZ3A	

A108. OBSOLETE SERVICE OFFERINGS - TELEPHONE ANSWERING FACILITIES

A108.2 Rates And Charges (Cont'd)

A108.2.6 Customer Operating Center Service (Cont'd)

E. Monthly Rates - COC Service (Cont'd)

- 1. Airline distance in 1/4 mile or fraction thereof (Cont'd)
 - a. Per complement of cable pairs (Cont'd)

	Monthly Rate	USOC	
(5) (DELETED)			(D)
(6) 600 Pairs			
(a) 1/4 mile	-	1LZ6A	
(7) 900 Pairs			
(a) 1/4 mile	-	1LZ9A	
(8) (DELETED)			(D)

A108. OBSOLETE SERVICE OFFERINGS - TELEPHONE ANSWERING FACILITIES

A108.2 Rates And Charges (Cont'd)

A108.2.6 Customer Operating Center Service (Cont'd)

E. Monthly Rates - COC Service (Cont'd)

1. Airline distance in 1/4 mile or fraction thereof (Cont'd)

	Monthly Rate	USOC
b. Per local channel activated		
(1) Channel Type 2106		
(a) 1/4 mile	-	1LZ++
(b) 1/2 mile	-	1LZ++
(c) 3/4 mile	-	1LZ++
(d) 4/4 mile	-	1LZ++
(e) 5/4 mile	-	1LZ++
(2) Channel Type 2106 (Patron Billing)		
(a) 1/4 mile	6.90	WZZE5
(b) 1/2 mile	6.90	WZZE5
(c) 3/4 mile	6.90	WZZE5
(d) 4/4 mile	6.90	WZZE5
(e) 5/4 mile	6.90	WZZE5
(3) Channel Type 2107		
(a) 1/4 mile	6.33	1LZ++
(b) 1/2 mile	6.33	1LZ++
(c) 3/4 mile	6.33	1LZ++
(d) 4/4 mile	6.33	1LZ++
(e) 5/4 mile	9.09	1LZ++
c. See Private Line <i>Guidebook</i> B103.10 for rates.		
(1) Channel Type 1204		
(2) Channel Type 1205		
(3) Channel Type 2463		
(4) Channel Type 2464		
(5) Channel Type 2230		

(T)

A108. OBSOLETE SERVICE OFFERINGS - TELEPHONE ANSWERING FACILITIES

A108.2 Rates And Charges (Cont'd)

A108.2.6 Customer Operating Center Service (Cont'd)

F. Nonrecurring Charges

Service charge per local channel activated

1. An installation charge applies to each Type 2106 local channel activated in addition to the nonrecurring charges specified in Section A4.

Installation Charge	USOC
\$28.18	NA

- (a) Charges billed to the client
2. The service charge for the connection or change of each 2107 local channel activated within a complement of cable pairs is as follows:

a. The term Service Charge as specified herein is defined as the nonrecurring charge or charges applying to the ordering, installing, rearranging and furnishing of channels for extension lines. Service charges are categorized as:

- (1) Service Ordering Charge
- (2) Visit Charge
- (3) Channel Connecting Charge

b. Service Ordering Charge

- (1) The Service Ordering Charge applies per customer request for work performed by the Company in connection with the receiving, recording and processing the customer's request for local channels to be installed at the same time.
- (2) The term "per customer request" as specified in A108.2.6.F.2.b.(1) preceding means all work or service ordered by the customer to be performed or provided at the same time. Only one service ordering charge applies when more than one local channel is ordered at the same time.

c. Visit Charge

A Visit Charge applies for connecting or changing a Type 2107 local channel. Only one Visit Charge applies when more than one Type 2107 is ordered to be provided at the same time.

d. Channel Connecting Charge

The Channel Connecting Charge covers work associated with activating a local channel in a dedicated complement of cable pairs. The charge applies for each channel activated.

e. Schedule of Charges

- (1) Service Ordering Charge, per customer request

Charge	USOC
\$149.50	NA
16.68	NA
120.75	NA

- (a) Type 2107
- (2) Visit Charge
 - (a) Type 2107
 - (3) Channel Connecting Charge
 - (a) Type 2107

A108.2.7 Reserved For Future Use

(N)