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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103.1 Reserved For Future Use**

**A103.2 Statewide Rate Schedules**

(Obsoluted, 07-10-93, Type D, see A3.7) Two-Party Line Service will not be available for new installations, relocations, or transfers of service to new locations.

Effective 01-24-94, the Company will begin a program to upgrade two-party customers to individual line service. Customers will be notified prior to their service being changed. When upgraded, residential customers will be allowed to continue paying two-party zone charges until one of the following occurs: transfer of service to new location; additional line(s) added; or requested relocation of Company facilities.

**A103.2.1 Flat Rate Schedule**

The rates specified herein entitle subscribers to an unlimited number of messages to all stations bearing the designation of central offices within the serving exchange and Limited Local Calling Area exchanges as shown in A3.6, Local Calling Areas

		Residence		Business		USOC
		1-Pty.	2-Pty.	1-Pty.	2-Pty.	
<b>A.</b>	The following schedule of monthly rates is applicable to Flat Rate Main Station Line Service:					
	1. Rate groups include total main station lines and PBX trunks.					
	(a) Group 1 (0-13,800)	-	\$ 9.84	-	\$24.07	NA
	(b) Group 2 (13,801 - 25,100)	-	10.52	-	26.22	NA
	(c) Group 3 (25,101 - 45,500)	-	11.04	-	28.02	NA
	(d) Group 4 (45,501 - 200,800)	-	11.56	-	29.86	NA
	(e) Group 5 (200,801 - 1,191,800)	-	14.08	-	38.17	NA
<b>B.</b>	In accordance with KPSC Docket No. 91-149, the following exchanges have an exception rate to the statewide group.					
	1. Exception from the schedule.					
	(a) Georgetown	-	11.68	-	30.18	NA
	(b) Sadieville	-	11.68	-	-	NA
	(c) Stamping Ground	-	11.68	-	30.18	NA

**A103.2.2 Message Rate Schedule (Business)**

Discontinued offering. Rates shown applicable only to service in effect on February 1, 1969, and thereafter at the same address for the same subscriber.

In locations where Measured Rate Individual Line Service is available, it will replace the current Individual Line Message Rate Service. Existing Individual Line Message rate subscribers will have the choice of converting to either Flat or Measured Rate Service.

- A.** Business Individual Line Message Rate Service is offered only in the exchanges shown herein. The rates specified entitle subscribers to the number of messages specified to all stations in the Limited Local Calling Area, i.e., all stations bearing the designation of the serving exchange and Limited Local Calling Area exchanges as shown in A3.6, Local Calling Areas. Additional local calling area messages placed to the Limited Local Calling Area over the line during a month are charged for at the rates specified following based on mechanized records kept of all calls originated on the line. Time of day discounts do not apply to calls within the Limited Local Calling Area. When a customer subscribes to more than one message rate line:
  - 1. if the lines are nonconsecutive each line is considered separately in determining additional messages, or
  - 2. if the lines are consecutive the messages on all lines and the combined message allowance is used in determining billable additional messages.
    - a. Louisville Exchange
      - (1) Monthly Message Allowance, each line - 50

(a)	Business Individual Line, each line	<b>Monthly Rate</b>	<b>USOC</b>
		\$236.00	1MB
(b)	Additional local message charge, each message	<b>Charge</b>	<b>NA</b>
		\$ .10	

- B.** Message Rate PBX Service (Other Than Hotel/Motel or Hospital Service) (M)
- 1. (Obsoluted March 26, 1977, Type D, Guidebook Reference A11) Trunks connected to systems in service on and after August 4, 1976, may be added or moved at the rates shown following. (M)
  - Regular service charges quoted in Section A4 apply in addition.
  - (a) Message rate trunks, both way only (Rates and charges specified in Section A3 for Hotel/Motel message rate PBX Trunks) NA (M)

**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103.2 Statewide Rate Schedules (Cont'd)**

**A103.2.3 Measured Rate Schedule (Business)**

- A. Reserved for Future Use.
- B. Reserved for Future Use.

**A103.2.4 Reserved for Future Use**

**A103.2.5 Reserved for Future Use**

**A103.2.6 Reserved for Future Use**

**A103.2.7 Reserved for Future Use**

**A103.2.8 Area Calling Service**

(Obsoleted 9-27-2002, Type D) Business Area Calling Service with LUD will not be available for new installations, additions to existing service or transfers of service to new locations.

(Obsoleted 6/01/2013) This service is not offered for new installations or transfers of service to new locations for Residential customers.

Refer to A3.2.8 for all terms and conditions associated with Business and Residence Area Calling Service.

- A. Reserved For Future Use.
- B. Reserved For Future Use.
- C. The access line for Residence Area Calling Service and Business Area Calling Service with Local Usage Detail (LUD) is provided at the following rate. All other services offering Area Calling Service are provided for in the appropriate sections of this Guidebook. Separate access line rates are provided for LUD subscribers. LUD is described in A3.22.  
In accordance with KPSC Docket No. 91-149, the Georgetown, Sadieville and Stamping Ground exchanges have an exception to the statewide group.

		<b>Monthly Rate Rate Group</b>			
		<b>1 - 4</b>	<b>5</b>	<b>Exception</b>	<b>USOC</b>
1.	Access Line (with LUD)				
	(a) (DELETED)				
	(b) Business Inward	\$1,215.00	\$1,215.00	\$1,215.00	B2K1D
	(c) Business Both Way	1,215.00	1,215.00	1,215.00	B2K2D
2.	Access Line (without LUD)				
	(a) Residence	54.00	54.00	54.00	R2K2K (1)
	(b) Reserved For Future Use				
	(c) Reserved For Future Use				

- D. Reserved For Future Use.
- E. Reserved For Future Use.
- F. Premium Calling

Premium Calling is available for residence customers and provides unlimited local calling within the Full Local Calling Area. Subscribers to this calling arrangement will not be billed local usage charges described in paragraph A3.2.8.E for calls completed within the Full Local Calling Area. The Premium Calling Usage Package rate is in addition to the access line rate. Premium Calling customers may not subscribe to Local Usage Detail.

In accordance with KPSC Docket No. 91-149, the Georgetown, Sadieville and Stamping Ground exchanges have an exception to the statewide group.

1.	Premium Calling Usage Package			<b>Monthly Rate</b>	
	(a) Residence			\$21.25	PREKX
2.	Access Line				
	(a) Residence	<b>1-4</b>	<b>5</b>	<b>Exception</b>	
		\$54.00	\$54.00	\$54.00	R2K2P (1)

Pages 1.0.1.1 and 1.0.1.2 are hereby deleted in their entirety and removed from this Guidebook.

**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103.2 Statewide Rate Schedules (Cont'd)**

**A103.2.9 Complete Choice Service**

(Obsoleted February 19, 2009, Type D. Not available for new installations, additions or on transfers of service to new location. Customers may add or remove features within the plan.)

**A. General**

1. Complete Choice service provides the features specified following and a flat rate access line. The access line includes Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's exchange and the Limited Local Calling Area as defined in A3.6.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the services/features specified in the following sections:

- A13.9 Custom Calling Services
- A13.19 TouchStar Service excluding Calling Number Delivery Blocking-Permanent
- A13.20 Customized Code Restriction
- A13.34 RingMaster service
- A13.47 Message Waiting Indication
- A113.9.3.B Obsolete Custom Calling Services

A subscriber may select an unlimited number of compatible services or features from the Sections listed above. All Terms, Conditions and Limitations specified in the sections listed (except as indicated above) apply to the respective services/features requested as part of this service. Service Charges specified in Section A4 do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service.

4. Residence customers may subscribe to the Two-Line Plan or the Three-Line Plan for Complete Choice service. Both plans offer grouping service as specified in A3.19 at no additional charge in addition to the features listed in 3. All services/features specified as available with Complete Choice service are available with each line of a multi-line package. All lines in each multi-line package must be billed to the same account and located at the same premises.
5. Service charges specified in A4 do not apply for a conversion of existing service to/from Complete Choice service.
6. Existing customers of Complete Choice service cannot take advantage of special promotions for Complete Choice service or Area Plus service with the Complete Choice option or any of the services/features specified in 3, unless specifically allowed by the terms of the special promotion.

**B. Rates and Charges**

1. Individual line service

	<b>Suspend Rate</b>	<b>Monthly Rate</b>	<b>USOC</b>
(a) Per line (USOCs VR3 and VSB must both be used to provide this service.)	<b>\$14.75</b>	<b>\$ 82.00 (I)</b>	<b>NA</b>
(b) Per Two-Line Plan package or Credit for two individual lines qualifying as Two-Line Plan package	<b>17.00</b>	<b>146.95 (I)</b> <b>0.00</b>	<b>CCML2</b> <b>CRD2C</b>
(c) Per Three-Line Plan package	<b>25.50</b>	<b>178.95 (I)</b>	<b>CCML3</b>

**A103.2.10 Reserved for Future Use**

**A103.2.11 Reserved for Future Use**

**A103.2.12 PreferredPack Plan**

(Obsoleted January 27, 2009, Type D. Not available for new installations, additions or on transfers of service to new location. Customers may add or remove features within the plan.)

**A. Description of Service**

1. The PreferredPack plan provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:
  - A13.9 Call Waiting ID, Three-Way Calling, Call Forwarding Busy Line, Call Forwarding Don't Answer (with or without Ring Control), Star 98 Access
  - A13.19 Caller ID, Call Return
  - A13.47 Message Waiting Indication

**A103. OBSOLETE SERVICE OFFERING - BASIC LOCAL EXCHANGE SERVICE**

**A103.2 Statewide Rate Schedules (Cont'd)**

**A103.2.12 PreferredPack Plan (Cont'd)**

**B. Terms, Conditions and Limitations of Service**

1. The PreferredPack plan is only available to residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in A103.2.12.A.3.
2. All Terms, Conditions and Limitations specified in the sections listed in A103.2.12.A.3 apply to the respective features/services requested as part of this package.
3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing PreferredPack plan package by adding, deleting or changing features/services requested as part of the package.
5. Existing customers of the PreferredPack plan cannot take advantage of special promotions for the PreferredPack plan or any of the features/services specified in A103.2.12.A.3, unless specifically allowed by the terms of the special promotion.
6. The PreferredPack plan can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies

**C. Rates and Charges**

1. The following monthly rates apply for the PreferredPack plan.

	<b>Suspend Rate</b>	<b>Monthly Rate</b>	<b>USOC</b>
(a) Per plan package	<b>\$9.00</b>	<b>\$81.00 (I)</b>	<b>PAMA5</b>

**A103.2.13 2 Pack Plan**

(Obsoleted January 27, 2009, Type D. Not available for new installations, additions or on transfers of service to new location. Customers may add or remove features within the plan.)

**A. Description of Service**

1. The 2 Pack Plan provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:
  - A13.9 Call Waiting ID, Call Forwarding Busy Line, Call Forwarding Don't Answer (with or without Ring Control), Star 98 Access
  - A13.19 Caller ID
  - A13.47 Message Waiting Indication

**B. Terms, Conditions and Limitations of Service**

1. The 2 Pack Plan is only available to residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in A103.2.13.A.3, but the customer must select Call Waiting ID and Caller ID.
2. All Terms, Conditions and Limitations specified in the sections listed in A103.2.13.A.3 apply to the respective features/services requested as part of this package.
3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing 2 Pack Plan package by adding, deleting or changing features/services requested as part of the package.
5. Existing customers of the 2 Pack Plan cannot take advantage of special promotions for the 2 Pack Plan or any of the features/services specified in A103.2.13.A.3, unless specifically allowed by the terms of the special promotion.
6. The 2 Pack Plan can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

**C. Rates and Charges**

1. The following monthly rates apply for the 2 Pack Plan.

	<b>Suspend Rate</b>	<b>Monthly Rate</b>	<b>USOC</b>
(a) Per plan package	<b>\$9.00</b>	<b>\$73.00 (I)</b>	<b>PAMA6</b>

**Pages 1.2 through 1.14 are hereby deleted in their entirety and removed from this Guidebook.**

**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103.2 Statewide Rate Schedules (Cont'd)**

**A103.2.13 Reserved for Future Use**

**A103.2.14 Reserved for Future Use**

**A103.2.15 Complete Choice Basic Service**

(Obsoleted February 1, 2021, Type D – Not available for new installations, additions to existing installations or transfers of service to new location.)

**A. General**

1. The Complete Choice Basic service provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber’s local calling area as defined in A3.6.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:

- A13.9 Call Waiting ID
- A13.19 Caller ID

A subscriber must select Caller ID and, in addition, may select Call Waiting ID. All terms, conditions and limitations specified in the sections listed apply to the respective services/features requested as part of this service. Service charges specified in Section A4 do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service.

4. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
5. Existing subscribers of the Complete Choice Basic service cannot take advantage of special promotions for the Complete Choice Basic service or any of the features/services specified in A103.2.15.A.3, unless specifically allowed by the terms of the special promotion.
6. Complete Choice Basic service can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

**B. Rates and Charges**

1. Individual line service

	<b>Suspend Rate</b>	<b>Monthly Rate</b>	<b>USOC</b>
(a) Per plan package	<b>\$7.50</b>	<b>\$62.75 (I)</b>	<b>PAMA7</b>



## **A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103.3 Reserved For Future Use** (M)

**A103.4 Reserved For Future Use** (M)

**A103.5 Reserved For Future Use** (M)

**A103.6 Reserved For Future Use** (M)

**A103.7 Exchange Rate Groups** (M)

**A103.7.1 Flat Rate Exchanges** (M)

**A. Rate Groups (R.G.)<sup>1,2</sup>** (M)

**A103.7.2 Reserved for Future Use** (M)

**A103.7.3 Reserved for Future Use** (M)

**A103.7.4 Measured Rate Exchanges<sup>3,4</sup> (Business)** (M)

**A103.8 Joint User Service** (M)

(Obsoleted 3-11-87, Type D, Guidebook Reference A3.8.) On and after 3-11-87, Joint User Service will not be available for new installations, relocations, transfers of service or additions of access lines, additions of joint users, additions or changes of listings and additions of central office controlled features such as Touch-Tone and Custom Calling Service. (M)

**A103.8.1 Application, Terms and Conditions** (M)

**A.** In general, Business Exchange Service is furnished for the exclusive use of the business subscriber and his employees, agents, and representatives. Joint User Service is a shared service arrangement which allows the business telephone Exchange Service of a subscriber to be used, when designated by the primary subscriber, by individuals, firms, or corporations not otherwise permitted use of the subscriber's Business Service by this Guidebook. (M)

**B.** Joint User Service is permitted in connection with the following: (M)

1. Business Individual Line Flat Rate, Measured Rate or Message Rate Service. (M)

2. Commercial PBX Flat Rate, Measured or Message Rate Service. (M)

3. Hotel PBX Service. (M)

4. Centrex Type Services. (M)

**C.** Application for Joint User Service and for changes in service or equipment furnished therewith, must be executed by the primary subscriber. The primary subscriber is responsible for payment of all charges incurred, regardless of whether such charges are associated with his usage or that of any of his Joint Users. Stations, additional listings and miscellaneous equipment are furnished, with the consent of the primary subscriber, for use of the Joint User, at the regular rates. (M)

**D.** Charges for Joint User Service date from the day of the Company's information records are posted and are payable monthly in advance. The minimum chargeable period for Joint User Service is the life of the directory issue, where directories are available, in which the listing first appears, not to exceed one year from the effective date of the listing. Contracts for Joint User Service are self-renewing for periods of one directory issue, not to exceed one year from the effective date of the directory. In the event the joint user listing does not appear in the directory, the minimum chargeable period is for one month. (M)

**E.** Joint User Service is terminated and charges for Joint User Service are automatically discontinued upon termination of the primary subscriber's telephone service. Charges for Joint User Service may be discontinued at the request of the subscriber provided that the Joint User no longer utilizes any of the customer's service or equipment, and also that the terms of the minimum service period have been satisfied. (M)

**F.** The total charges for telephone service allocated by the primary subscriber among the subscriber and his joint users shall not exceed the charges of the Company to the primary subscriber as set forth in this Guidebook. (M)

**G.** Joint Users of a primary subscriber's service must have the option of obtaining service directly from the Company. (M)

**H.** A Joint User is entitled to one listing in the alphabetical section of the telephone directory, where available, otherwise in the Company's Listing Information System. (M)

**I.** Joint User Service is not provided on party lines. (M)

**Note 1:** See paragraph A103.2.1 for Flat Rate Schedule. (M)

**Note 2:** See Section A3, paragraph A3.7.1 for Flat Rate Exchanges. (M)

**Note 3:** See paragraph A103.2.3 for Measured Rate Schedule. (M)

**Note 4:** See Section A3, paragraph A3.7.4 for Measured Rate Exchanges. (M)

**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103.8 Joint User Service (Cont'd)**

**A103.8.2 Rates**

Joint User Service associated with the following classes of service are furnished at the rates indicated.

	<b>Monthly Rate</b>	<b>USOC</b>
<b>A. Business Individual Line</b>		
1. Flat Rate		
(a) Exchanges in Louisville Local Calling Area	<b>\$14.29</b>	<b>JUF</b>
(b) All other exchanges	<b>10.99</b>	<b>JUF</b>
2. Measured Rate		
(a) Exchanges in Louisville Local Calling Area	<b>11.31</b>	<b>JUD</b>
(b) All other exchanges	<b>8.99</b>	<b>JUD</b>
3. Message Rate		
(a) Louisville exchange	<b>10.11</b>	<b>JUM</b>
<b>B. PBX Service</b>		
1. Commercial Flat Rate		
(a) Exchanges in Louisville Local Calling Area	<b>\$14.29</b>	<b>JUP</b>
(b) All other exchanges	<b>10.99</b>	<b>JUP</b>
2. Measured Rate		
(a) Exchanges in Louisville Local Calling Area	<b>11.31</b>	<b>JUE</b>
(b) All other exchanges	<b>8.99</b>	<b>JUE</b>
<b>C. Hotel PBX Service</b>		
1. Message Rate		
(a) Exchanges in Louisville Local Calling Area	<b>10.11</b>	<b>JUR</b>
(b) All other exchanges	<b>8.19</b>	<b>JUR</b>
2. Permanent Guest or Tenant Maintaining a Residence in the Hotel (Message Rate)		
(a) Exchanges in Louisville Local Calling Area	<b>5.45</b>	<b>JUS</b>
(b) All other exchanges	<b>5.08</b>	<b>JUS</b>
3. Measured Rate		
(a) Exchanges in Louisville Local Calling Area	<b>11.31</b>	<b>JUE</b>
(b) All other exchanges	<b>8.99</b>	<b>JUE</b>
4. Permanent Guest or Tenant Maintaining a Residence in the Hotel (Measured Rate)		
(a) Exchanges in Louisville Local Calling Area	<b>5.93</b>	<b>JUT</b>
(b) All other exchanges	<b>5.40</b>	<b>JUT</b>
<b>D. Centrex Type Services (excluding Dormitory Centrex)</b>		
1. Joint User		
Same rates apply as for Commercial Flat Rate PBX Service.		
(a) Each	-	<b>JUP</b>
2. Main ESSX service Station Line, per Joint User, per premises, each		(M)
Applicable rate as for main ESSX service station line at the location with the largest number of main station lines.		(T)(M)
"Foreign Central Office" mileage applies as specified in A100.64.3 when the Joint User is located in a central office area different from that of the principal location. See A100.64.6B for station line charges and USOC's.		

**A103.9 (DELETED)**

(M)

**A103.10 Reserved For Future Use**

(M)

**A103.11 Reserved For Future Use**

(M)

Pages 4 and 5 are hereby deleted in their entirety and removed from this Guidebook.

(N)

**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103.12 Network Access Register Usage Package**

(Obsoleted 9-27-2002, Type D, *Guidebook* Reference A3.2) ESSX service with LUD and MultiServ PLUS service or BellSouth Centrex service NAR Packages with Measured Rate Service - Area Calling Service (with LUD) will not be available for new installations, additions to existing service or transfers of service to new locations. (T)

**A103.12.1 General**

The Network Access Register (NAR) Usage Package provides for exchange and long distance message network calling to and from main stations and attendant positions of an ESSX service system, a Digital ESS<sup>®</sup> service system, a MultiServ PLUS service system, a BellSouth Centrex service system, or a system requiring trunk or line applications in conjunction with MegaLink channel service, LightGate service and or MegaLink ISDN<sup>1</sup> service. The NAR Usage Package provides for Area Calling Service network access usage. It is used in conjunction with a Network Access Limiter for ESSX service and Digital ESSX<sup>®</sup> service as provided in Section A112, with the Feature Activation element of MegaLink channel service and/or LightGate service as provided in Section B7 of the Private Line *Guidebook*, or with MegaLink ISDN<sup>1</sup> service as provided in Section B107 of the Private Line *Guidebook*. (T)

**A103.12.2 Terms, Conditions and Application Of Rates**

- A. If there is more than one Inward and/or Both Way NARs in a group, grouping service is required on all Inward and Both Way NARs in the group. The charges listed in A3.19 for the Area Calling Service Individual Business Line Grouping Service will apply. (T)
- B. All monthly rates and charges shown following for NAR Usage Packages apply on a statewide basis.
- C. The conditions and rates specified in other *service publications* for services which may be associated with these services are in addition to those specified herein. (T)

**A103.12.3 Rates**

- A. Reserved for Future Use
- B. Per Area Calling Service NAR Usage Package, Each  
All usage is billed at the usage rates and conditions for Area Calling Service specified in A3.2.8.

	<b>Monthly Rate</b>	<b>USOC</b>	
1. ESSX service - (with LUD) <sup>2</sup>			(T)
(a) Inward only	<b>\$12.00</b>	<b>KQK1X</b>	
(b) Outward only	<b>15.60</b>	<b>KQK0X</b>	
(c) Both Way	<b>15.60</b>	<b>KQK2X</b>	
2. Reserved for Future Use			
3. Reserved for Future Use			
4. MultiServ PLUS service or BellSouth Centrex service NAR Package Rates shown are applicable to all MultiServ PLUS service or BellSouth Centrex service applications. (T)			
(1) Per Package <sup>2</sup>			
(a) Both Way, Measured Rate Service - Area Calling Service (with LUD)	<b>10.00</b>	<b>M9QCR</b>	
(b) One-way Inward, Measured Rate Service - Area Calling Service (with LUD)	<b>10.00</b>	<b>M9Q1R</b>	
(c) One-way Outward, Measured Rate Service - Area Calling Service (with LUD)	<b>10.00</b>	<b>M9QOR</b>	

**Note 1:** MegaLink ISDN service obsoleted 10/30/96. (See Section B107.) (T)

**Note 2:** Includes ESSX service and Digital ESSX service provided on a LightGate service, MegaLink channel service or FlexServ service. (T)

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**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

(M)

**A103.13 Reserved For Future Use****A103.14 Reserved For Future Use****A103.15 Reserved For Future Use****A103.16 Reserved For Future Use****A103.17 Reserved For Future Use****A103.18 Reserved For Future Use****A103.19 Grouping Service**

(Type D) Effective March 24, 1997, all residence subscribers with more than three (3) lines in a Grouping Service arrangement at their private residence location shall be allowed to retain their existing service. If these subscribers require additional lines in the group or request a move of the existing arrangement to a new residence location, business service rates shall apply for all the lines in the arrangement, if there are more than three lines in the arrangement, at that residence location.

**A103. OBSOLETE SERVICE OFFERINGS – BASIC LOCAL EXCHANGE SERVICE**

**A103.20 Trunk Lines**

(Obsoluted 9-27-2002, Type D, *Guidebook* Reference A3.20) Area Calling Service with LUD for business, hotel and hospital subscribers will not be available for new installations, additions to existing service or transfers of service to new locations. (T)

**A103.20.1 General**

- A. Business trunks are provided on a flat rate basis, or Area Calling Service basis where available. On or after August 4, 1976, Message Rate Trunk Service is offered to new subscribers only for hotel and hospital services (See A103.7.2). The provision of all of the preceding services is subject to any other restrictions in this and any other applicable service publication.
- B. Hospital, hotel, rest home and nursing home subscribers may combine flat and message rate service or flat and Area Calling Service at a premises. Area Calling Service and message rate service may not be combined on a premises. These trunks are provided at the rates stated in A3.20.8 for the appropriate service.
- C. Hotels, hospitals, rest homes and nursing homes may subscribe to Area Calling Service, flat rate service, or message rate service. Guests may contract separately for one of the residence services otherwise available to them.
- D. Grouping service is provided for trunk lines at the rates specified in A3.19.

**A103.20.2 Rates And Charges**

In accordance with KPSC Docket No. 91-149, the Georgetown, Sadieville and Stamping Ground exchanges have an exception rate to the statewide group.

- A. Area Calling Service is provided for business, hotel and hospital subscribers where facilities are available at the rates specified following. In addition, usage charges apply as stated in A3.2.8. Separate Area Calling Service rates are provided to Local Usage Detail (LUD) subscribers. LUD is described in A103.22.

	<b>Rate Group</b>	<b>Monthly Rate</b>	
	<b>1 - 4</b>	<b>Rate Group</b>	
		<b>5</b>	<b>USOC</b>
1. Business Trunks - Area Calling Service (with LUD)			
(a) Combination	<b>\$35.70</b>	<b>\$38.35</b>	<b>T2TCD</b>
2. Hotel/Hospital Trunks - Area Calling Service (with LUD)			
(a) Combination	<b>35.70</b>	<b>38.35</b>	<b>T2KCX</b>

**A103.21 Reserved For Future Use**

**A103. OBSOLETE SERVICE OFFERINGS – BASIC LOCAL EXCHANGE SERVICE**

**A103.22 Local Usage Detail (LUD)**

(Obsoleted 9-27-2002, Type D, *Guidebook* Reference A3.22) Area Calling Service with LUD will not be available for new installations, additions to existing service or transfers of service to new locations. (T)

**A103.22.1 General**

A. Local Usage Detail - (LUD) is an option for Area Calling Service customers who desire a printed listing of call details for local calls. For Area Calling Service customers this will include all calls terminating within the Full Local Calling Area. This printed listing is in lieu of the usual summary billing of all dialed sent paid usage. LUD is furnished on a billing date basis only, i.e., the service must be initiated and terminated on billing dates and must remain in effect for all intervening complete billing periods, except when associated with Area Calling Service which is either established or terminated between billing dates. Requests for LUD must be received at least five days prior to the billing date on which it is initiated.

**A103.22.2 Rates**

A. The following charge applies for LUD within the Limited Local Calling Area when provided to Measured Rate Service subscribers.

1. Printed Listing

(a) Additive for Measured Rate - Area Calling Service with LUD for MultiServ service Main Station Lines, MultiServ PLUS service NAR(s) or BellSouth Centrex service NAR(s)	<b>Charge</b> <b>\$3.00</b>	<b>USOC</b> <b>UPPMA</b>	(T)
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Charges for LUD are in addition to other applicable local usage charges specified in this *Guidebook*. (T)  
LUD will be provided on a per line basis except when a customer has multiple lines on the same service account for combined usage and allowance billing. One LUD listing is furnished for these combined accounts.

**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

- A103.23 Reserved For Future Use**
- A103.24 Reserved For Future Use**
- A103.25 Reserved For Future Use**
- A103.26 Reserved For Future Use**
- A103.27 (DELETED)**
- A103.28 Reserved For Future Use**
- A103.29 Reserved For Future Use**
- A103.30 Reserved For Future Use**
- A103.31 Reserved For Future Use**
- A103.32 Reserved For Future Use**
- A103.33 Reserved For Future Use**
- A103.34 Reserved For Future Use**
- A103.35 Reserved For Future Use**
- A103.36 Reserved For Future Use**
- A103.37 Reserved For Future Use**
- A103.38 Back-Up Line**

(Obsoleted 9-1-11, Type B – Not available for new installations, additions or on transfers of service to new location.)

**A103.38.1 Terms, Conditions and Rates**

- A.** Back-Up Line is an optional service which provides individual line business subscribers with an additional line which is available for inward and outward calling.
- B.** This service is only available to individual line business subscribers, where facilities permit. Back-Up Line service cannot be used as the primary business line and must be located on the same premises as the business individual line service with which it is associated.  
Back-Up Line will not be available to business party lines.
- C.** Each Back-Up Line can receive calls forwarded from one busy primary line or hunt group at no charge. This overflow capability will be provided on the forwarding line.  
If a customer subscribes to more than one Back-Up Line, these Back-Up Lines may be provisioned in an overflow group at no charge. Overflow capability may not be provided from a Back-Up Line or group of Back-Up Lines to other lines on the same premises.
- D.** Overflow capability from additional primary lines or hunt groups to Back-Up Line service will be provided on the forwarding line.

	<b>Monthly Rate</b>	<b>USOC</b>	
1. Overflow to Back-Up Line from each additional flat, measured, or message rate primary line or hunt group will be provided at the rate specified for Grouping Service.			(M)
(a) See A3.19	-	<b>BULRX</b>	(M)
2. Overflow to Back-Up Line from each additional Area Calling Service primary line or hunt group will be provided at the rate specified for Grouping Service.			(M)
(a) See A3.19	-	<b>BULSX</b>	(M)
<b>E.</b> A listing is not furnished with Back-Up Lines. However, a listing may be purchased, if desired, at the rates specified in Section A6.			(M)
<b>F.</b> Usage charges are applied for all incoming and outgoing calls associated with Back-Up Line service, as described in H and I, with the following exceptions. No usage charges apply to calls completed to the Company Business Office, Repair Service, or Emergency 911 Service. Charges for calls to Directory Assistance will be billed at the rates shown in A3.13 or A18. Usage Based Pricing primary lines will be billed their appropriate usage charges for all calls which overflow to a Back-Up Line. These usage charges are in addition to the Back-Up Line incoming usage charge described in H.			(M)

**Pages 7.1, 7.1.1, and 7.2 are hereby deleted in their entirety and removed from this Guidebook.**

**A103. OBSOLETE SERVICE OFFERINGS – BASIC LOCAL EXCHANGE SERVICE**

**A103.38 Back-Up Line (Cont'd)**

**A103.38.1 Terms, Conditions and Rates (Cont'd)**

G. The access line rate per Back-Up Line is as follows:

	<b>Monthly Rate</b>	<b>USOC</b>	
1. Back-Up Line associated with Area Calling Service business individual line service. (a) Per line (all rate groups)	<b>\$1,618.00</b>	<b>SBL LX</b>	(1)
2. Back-Up Line associated with individual line BellSouth Business Plus service. (a) Per Back-Up Line with BellSouth Business Plus service - Option 1 primary line	<b>1,618.00</b>	<b>SBL L1</b>	(1)
(b) Per Back-Up Line with BellSouth Business Plus service - Option 2 primary line	<b>1,618.00</b>	<b>SBL L2</b>	(1)
3. Back-Up Line associated with all other business individual line service. (a) Per line (all rate groups)	<b>1,618.00</b>	<b>SBL FX</b>	(1)

H. The following usage charges apply to all inward calls which terminate on Back-Up Line service. Time/Day discounts do not apply.

	<b>Rate Per Minute Of Use</b>	<b>USOC</b>
1. Inward Calls (a) Usage Charge	<b>\$.05</b>	<b>NA</b>

I. The following usage charges apply to all outward calls which originate from Back-Up Line service.

1. Back-Up Line service associated with Area Calling Service will receive local calling as described in A3.6.1. All outward calls terminating in this area will be billed at the usage rates described in the Area Calling Service guidebook. The Area Calling Service Premium option is not available on Back-Up Line service. (a) Calls terminating in Area Calling Service Local Calling Area (See A3.2.8)	-	<b>NA</b>
2. Back-Up Line service associated with BellSouth Business Plus service. (a) Calls terminating in the Limited Local Calling Area as described in A3.6 (b) Calls terminating beyond the Limited Local Calling Area will be billed the appropriate Option Primary line usage rate charges as specified in A3.43.2	<b>.05</b> -	<b>NA</b> <b>NA</b>
3. Back-Up Line service associated with all other business individual line service will be billed the following usage charges. Time/Day discounts do not apply. (a) Calls terminating in the Local Calling Area as described in A3.6 (b) Calls terminating beyond the Local Calling Area will be billed according to the Rates, Terms and Conditions as specified in Section A18.	<b>.05</b> -	<b>NA</b> <b>NA</b>
4. Area Calling Service calls, as described in A3.6.1, completed with operator assistance will be rated at the usage charges specified in A3.2.8, in addition to the Local Operator Assisted Call surcharges. BellSouth Business Plus service calls completed with operator assistance will be rated at the usage charges as specified in paragraph 2, in addition to the appropriate Operator Assisted Call surcharges. All other calls completed with operator assistance will be rated at the usage charges specified in paragraph 3, in addition to the appropriate Operator Assisted Call surcharges.		

J. Usage charges, if appropriate, also apply to the calling party for calls which terminate on Back-Up Line service.

**A103.39 Reserved For Future Use**

**A103.40 Reserved For Future Use**

**A103.41 Reserved For Future Use**

**A103.42 Reserved For Future Use**



**A103. OBSOLETE SERVICE OFFERINGS – BASIC LOCAL EXCHANGE SERVICE**

**A103.43 BellSouth Business Plus Service**

(Obsoleted 6-15-2007, Type 4 - Not available for new installations, additions to existing installations, or moves to a new location. Existing customers may not change to a different BellSouth Business Plus service option, however, they may convert to a Complete Choice for Business package that includes BellSouth Business Plus service.)

**A103.43.1 Plan Descriptions**

**A. BellSouth Business Plus Service**

1. BellSouth Business Plus service is offered as a business individual line service where facilities and equipment are available.
2. BellSouth Business Plus service allows the business customer to choose between two LATA-wide<sup>1</sup> calling options:
  - a. Option 1 - Flat rated plan which allows for calling anywhere within the LATA (subject to a total usage allowance of 120 hours/7,200 minutes) per billing period.
  - b. Option 2 - Combination rated plan which provides for unlimited usage within the limited local calling area as specified in A.3.6.1 for a flat monthly charge, and a single rate for each minute of use for all other calling within the LATA.
3. The option chosen by the BellSouth Business Plus service subscribers will apply to each of their lines.
4. Touch-Tone Calling service is provided to all BellSouth Business Plus service subscribers at no additional charge.
5. Customers may subscribe to either the standalone BellSouth Business Plus service offering or to the BellSouth Complete Choice for Business package (See A3.45) which includes a BellSouth Business Plus service line. If BellSouth Business Plus service is subscribed to, the rates of A103.43.2 are applicable. If BellSouth Complete Choice for Business package is subscribed to, the rates of A3.45.2 are applicable. All of the Terms, Conditions and Limitations specified for each offering will apply to the respective services and features.
6. Usage rating is dependent upon the underlying service of the originating call location. When BellSouth Business Plus service usage charges as described in paragraph 2 are applicable, they will also apply to 1+, 0+ and 0- calls made within the LATA. However, for 0+ and 0- calls, usage does not contribute toward the Option 1 usage threshold and each minute of use is rated. The appropriate operator services surcharges will also be charged in accordance with the Terms, Conditions of A.3.14.
7. BellSouth Business Plus service Option 2 customers only may subscribe to Local Usage Detail for billable usage. There is no charge for the Local Usage Detail.
8. Method of Determining Monthly Usage Charges
  - a. Usage is determined for each call based on minutes or fraction thereof, with a minimum call duration of one minute. This value is then multiplied by the rate per minute for the rate option selected by the customer. The resultant amount is truncated to whole cents for each call. The amount of usage billed to the customer is subject to paragraphs b and c.
  - b. For Option 1, only usage above the first 120 hours (7,200 minutes) of usage in a billing period is billed to the customer.
  - c. For Option 2, only usage outside the Limited Local Calling Area is subject to the billing as described in paragraph a.

**A103.43.2 Exchange Access Line Rates**

**A. Individual Line Service**

	<b>Monthly Rate</b>	<b>Rate per Minute of Use</b>	<b>USOC</b>	
1. BellSouth Business Plus service Option 1				
(a) Each line	<b>\$2,090.00</b>	-	<b>BK1</b>	(1)
(b) Each Minute of use above 120 hours (7,200 minutes) in a billing period	-	<b>\$.05</b>		
2. BellSouth Business Plus service Option 2				
(a) Each line	<b>1,475.00</b>	-	<b>BK2</b>	(1)
(b) Each Minute of use outside the Limited Local Calling Area	-	<b>.09</b>		

**A103.43.3 Service Charges**

- A.** The service order charges specified in Section A4 are applicable for the installations of new lines at the subscriber's premises. These charges are not applicable for existing customers who wish to convert an existing line to a BellSouth Business Plus service plan.
- B.** Service charges do not apply for transactions which only involve additions, deletions or changes to the service or features requested as part of BellSouth Business Plus service with a Complete Choice for Business package.

**A103.44 (DELETED)**

**Note 1:** For a list of all exchanges in each LATA, see A3.6.2.

**A103. OBSOLETE SERVICE OFFERINGS – BASIC LOCAL EXCHANGE SERVICE**

**A103.45 BellSouth Complete Choice For Business Package**

(Obsoleted 1-31-14 – Not available for new installations, moves to new locations, or for new Term Plan subscriptions. Existing customers at existing locations may make changes to add or remove services.)

(Option 1 and Option 2, which includes BellSouth Business Plus service Option 1 or 2, obsoleted 9-1-11, Type B – Not available for new installations, additions or on transfers of service to new location.)

**A103.45.1 General**

- A. Complete Choice for Business packages are offered where facilities and equipment are available.
- B. Complete Choice for Business packages are offered to business subscribers and consist of four components - a line, calling features, listings and grouping service.
- C. The line component of these packages is business flat rate service or BellSouth Business Plus service Option 1 or Option 2. All of the *Terms, Conditions*, terms of service and limitations specified for business flat rate service in Section A3 or for BellSouth Business Plus service in A3.43 apply for these lines when provided as part of a Complete Choice for Business package. Usage rating for BellSouth Business Plus service as described in A3.43 applies for such lines when provided as part of a Complete Choice for Business package. (T)
- D. The calling features associated with this plan are listed below. For each line, the Complete Choice for Business packages provide the subscriber an unlimited number of compatible calling features from the following list. All of the *Terms, Conditions*, service terms and limitations specified in Section A13 apply to the respective services and features provided as part of this service. The calling features chosen may vary from line to line in multiple line packages. (T)

**Calling Features**

Call Forward Busy Line	USOC
Call Forward Don't Answer	GCE
Call Forward Don't Answer Ring Control	GCJ
Call Forward Variable	GCJRC
Call Waiting	ESM
Speed Calling 30	ESX
Three Way Calling	ESF
Message Waiting Indicator - Audible	ESC
Message Waiting Indicator - Visual	MWW
Call Return	MWWAV
Call Block	NSS
Call Tracing	NSY
Repeat Dialing	NST
Call Selector	NSQ
Preferred Call Forwarding	NSK
RingMaster I	NCE
RingMaster II	DRS
Remote Access Call Forwarding	DRS1X
Three Way Calling with Transfer	GCZ
Caller ID Number Delivery	ESCWT
Enhanced Caller ID with Call Management, with Anonymous Call Rejection (ACR)	NSD
Enhanced Caller ID with Call Management, with ACR and Call Forwarding Don't Answer	N1ACR
Enhanced Caller ID with ACR	NCACR
Caller ID Name and Number Delivery with ACR	NXECR
Caller ID Name and Number Delivery – Multiline Hunt Group	NXMCR
Surrogate Client Number	NXMMN
Star 98 Access	SMV
	S98AF

- E. A foreign listing and an additional listing are each available as part of these packages. All of the *Terms, Conditions* and limitations specified in A6 apply to the respective listings provided as part of this service. (T)
- F. Grouping service is also available as part of Complete Choice for Business packages containing three or more lines. The maximum allowed number of lines in grouping is one less than the number of lines in the package (e.g. for a 7-line package, a maximum of six lines in grouping is allowed). Obsoleted 3-line packages may have a maximum of three lines in grouping within the package. All of the *Terms, Conditions* and limitations specified in A3.19 apply for grouping service provided as part of this service. (T)

**A103. OBSOLETE SERVICE OFFERINGS – BASIC LOCAL EXCHANGE SERVICE**  
**A103.45 BellSouth Complete Choice For Business Package (Cont'd)**

**A103.45.2 Rates and Charges**

**A. Package Service**

	Monthly Rate	USOC	
1. Option 1 which includes BellSouth Business Plus service Option 1			
(a) Each 1-line package	\$ 473.00	COM11	(I)
(b) Each 2-line package	849.00	COM12	(I)
(c) Each 3-line package <sup>1</sup>	1,236.00	COM13	(I)
(d) Each 3-line package	1,223.00	COM1H	(I)
(e) Each 4-line package	1,542.00	COM14	(I)
(f) Each 5-line package	1,846.00	COM15	(I)
(g) Each 6-line package	2,151.00	COM16	(I)
(h) Each 7-line package	2,452.00	COM17	(I)
(i) Each 8-line package	2,754.00	COM18	(I)
(j) Each 9-line package	3,058.00	COM19	(I)
2. Option 2 which includes BellSouth Business Plus service Option 2			
(a) Each 1-line package	329.00	COMP1	(I)
(b) Each 2-line package	581.00	COMP2	(I)
(c) Each 3-line package <sup>1</sup>	814.00	COMP3	(I)
(d) Each 3-line package	815.00	COMPH	(I)
(e) Each 4-line package	1,035.00	COM24	(I)
(f) Each 5-line package	1,235.00	COM25	(I)
(g) Each 6-line package	1,457.00	COM26	(I)
(h) Each 7-line package	1,671.00	COM27	(I)
(i) Each 8-line package	1,889.00	COM28	(I)
(j) Each 9-line package	2,098.00	COM29	(I)
3. Flat Rate Option which includes a flat rate business line			
(a) Each 1-line package	387.00	COMF1	(I)
(b) Each 2-line package	693.00	COMF2	(I)
(c) Each 3-line package	972.00	COMF3	(I)
(d) Each 4-line package	1,227.00	COMPF	(I)
(e) Each 5-line package	1,468.00	COMF5	(I)
(f) Each 6-line package	1,731.00	COMF6	(I)
(g) Each 7-line package	1,985.00	COMF7	(I)
(h) Each 8-line package	2,243.00	COMF8	(I)
(i) Each 9-line package	2,496.00	COMF9	(I)

**B.** Service charges specified in Section A4 are applicable for the installations of new lines at the subscriber's premises. These charges are not applicable for existing customers who wish to move from an existing line to a Complete Choice for Business package.

**C.** Service charges do not apply for transactions which only involve additions, deletions or changes to the services or features provided as part of a Complete Choice for Business package.

**Note 1:** Obsolete 11-18-99, Type B – Not available for new installations, additions or on transfers of service to new locations.

**A103. OBSOLETE SERVICE OFFERINGS – BASIC LOCAL EXCHANGE SERVICE**  
**A103.45 BellSouth Complete Choice For Business Package (Cont'd)**

**A103.45.3 Term Plan**

- A. The Complete Choice for Business package Term Plan is available for any business customer who subscribes to a Complete Choice for Business package.
- B. Complete Choice for Business package Term Plans offer discounts off rates shown in A103.45.2. If the Subscriber does not renew the Subscriber Election agreement for another term or at the expiration of the renewed term, the Subscriber agrees to pay the full rates for the individual package components.
- C. The 12-month term is also available as a 12-month oral agreement with option to re-subscribe. If the customer selects the 12-month agreement with option to re-subscribe, the plan will renew for 12-month intervals. A maximum of two 12-month renewals are available after the first 12-month term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their re-subscription options beginning approximately one hundred and eighty (180) days prior to the expiration of each 12-month term depending upon the subscriber's billing cycle. The customer is under no obligation to re-subscribe after completion of a 12-month term period. Customers will be provided the discounts established in the first 12-month term for both successive 12-month terms.
- D. A termination liability will be assessed to a subscriber who terminates the service prior to the expiration of the term commitment. For Complete Choice for Business package Term Plan elections, the amount to be assessed will be equal to \$20.00 multiplied by the number of months remaining on the term.

Termination liability charges for Complete Choice for Business package Term Plan elections will not be applicable if, during the term period; (1) the customer converts to another Company access and local usage plan with a term equal to or greater than the time remaining on the Complete Choice for Business Package term plan, (2) the customer converts to an upgraded technology with the Company (i.e. network access lines to PBX Trunks, Centrex, ISDN Prime) and commits to a term equal to or greater than the time remaining on the Complete Choice for Business package term plan. It is at the Company's sole determination whether a product change satisfies the requirements for waiver of the termination liability under this clause or (3) the customer chooses to terminate their agreement and to negotiate a new Complete Choice for Business package agreement with a term period greater than the time remaining on the existing Complete Choice for Business agreement. The new service agreement will be based on the discounts in effect at the time of establishing the new agreement.

If during the Term, an AT&T ILEC Service (referred to as the "Terminated ILEC Service") provided under an AT&T Complete Choice for Business Agreement is migrated to a qualifying AT&T Business Voice over IP (BVoIP) Service or to a qualifying AT&T Mobility Service (referred to collectively as the "Replacement Service"), then the Early Termination Charge associated with the Terminated ILEC Service will be waived provided:

- 1. the Terminated ILEC Service has been installed at the Customer site for no fewer than 3 months;
- 2. the Term of the Replacement Service agreement is equal to or greater than the remaining term for the Terminated ILEC Service;
- 3. the Replacement Service is installed or available at the same Customer sites as the Terminated ILEC Service;
- 4. the Replacement Service is contracted for in the same relative quantity(ies) as those Terminated ILEC Services being displaced; and
- 5. activation of the Replacement Service at the Customer sites or for Customer use at such Customer Sites occurs within 90 days of termination of the ILEC Service at that site.

It is at the Company's sole discretion whether a product change satisfies these requirements.

- E. The Complete Choice for Business package Term Plan discounts are as follows:

	<b>Term</b>	<b>Discount</b>
For Term Plan elections dated on or after September 1, 2011	12 months	25%
For Term Plan elections dated on or after September 1, 2011	24 months	25%
For Term Plan elections dated from July 1, 2003 through August 31, 2011	12 months	8%
For Term Plan elections dated from July 1, 2003 through August 31, 2011	24 months	15%
For Term Plan elections dated on or after July 1, 2003	36 months	25%

- F. Subscribers who participate in a new Term Plan, and subscribe to new service during the term, will not be billed for the line connection charges and change in service charges, if applicable, associated with the service order. This will include the Line Connection Charge (first and additional lines) and the Charge for Change in Service, if applicable.
- G. Unless the Subscriber notifies *the Company* of its intent not to renew for another like term under the Program prior to expiration, then upon expiration of the initial term, the Subscriber term election agreement shall automatically renew for another term as initially selected<sup>1</sup>. *The Company* will provide written and/or verbal reminders to the Subscriber of the Subscriber term election agreement expiration date and the automatic renewal provision beginning approximately one hundred eighty (180) days prior to its expiration, depending upon the Subscriber's billing cycle.

**Note 1:** This clause is no longer applicable for customers initially subscribing on or after September 1, 2011.

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