
A20. OPTIONAL CALLING PLANS

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A20. OPTIONAL CALLING PLANS

A20.1 General

This Guidebook applies to Long Distance Message Telecommunications Service furnished or made available by the Company and its connecting companies between points within the state of Kentucky and within the same LATA where the respective rate centers of such points also are located in said state and the same LATA.

A20.1.1 Description Of Service

Optional Calling Plans are specially designed intercity calling plans applicable to intrastate intra-LATA Dial Station-to-Station long distance calls placed during the service period as prescribed in the plans defined following. All other long distance calls will be billed as regular long distance calls.

- A. (Obsoleted, See Section A120.)
- B. (DELETED)
- C. (DELETED)
- D. Saver Service
 - 1. Saver service is a set of specially designed toll Optional Calling Plans applicable to intrastate intraLATA long distance calls originated and terminated in the customer's home state.
 - 2. Individual message detail is included as part of this service.
 - 3. The service is offered in connection with outward customer dialed station-to-station calls which are billed to the customer's account. Saver service discounts apply only to the message toll rates associated with such calls.
 - 4. The service is available in connection with individual line, PBX, Centrex Type Services and Remote Call Forwarding (RCF) Service except as specified in paragraph 6.
 - 5. The service is offered on an account basis only.
 - 6. The service is not available for use with IntraLATA Only Outward WATS and Combined Outward WATS in Section A19, Mobile Telephone Service, Dormitory Communications Service, and Long Distance Trunk Service.
 - 7. Resale or shared use of Saver service is permitted. Use of the service is subject to ***Terms and Conditions*** in this Section and in Section A2, with the exceptions of A2.2.1.A and A2.2.1.B which restrict the use of service and prohibit payment to the customer by another for use of the service. (T)(M)
 - 8. Two-Way WatsSaver service is offered in connection with outward dialed calling as described in 3, and with inward customer dialed station-to-station calling. By subscribing to Two-Way WatsSaver service, the customer agrees to be responsible for all outward toll calls (as described in 3. preceding) and all incoming intrastate, intraLATA toll calls. The service is offered only where facilities and billing capabilities exist. (T)(M)

A20. OPTIONAL CALLING PLANS

A20.1 General (Cont'd)

A20.1.1 Description Of Service (Cont'd)

- E. Business Saver Service** (M)
(T)
1. This plan is available to business customers only and is completely optional.
 2. Business Saver Service provides the customer with discounts based on their total monthly toll usage. Three options are available; Month-to-Month, 12-Month Term, and 24-Month Term. The percentage discount associated with each option is described in A20.3.10. (T)
 3. The discounts apply to Message Telecommunication Service (MTS) usage rates as described in A18.3.1. The discounts do not apply to Optional Calling Plan Calls, local exchange service charges, Directory Assistance charges, 976 charges, operator handled surcharges, or local exchange calls, including Area Calling Service. (T)
 4. The discounts are applied at the billing account level and are applied after the application of the time-of-day discounts as specified in A18.3.1. (T)
 5. The discounts apply only to usage incurred after the service effective date for the option.
 6. If the subscriber terminates a plan option prior to the term commitment (12-Month Term and 24-Month Term only), a termination liability as specified in A20.3.10 will apply. During a 90-day grace period after subscription, the customer may disconnect the service without termination liability.
 7. No minimum amount of monthly toll usage is required to subscribe to Business Saver Service. (T)

A20.1.2 Reserved For Future Use

A20.2 General Terms And Conditions (T)

A20.2.1 Liability Of The Company

Adjustments will not be applicable on Optional Calling Plan service until the subscriber has used a minimum of one hour's service in a given month.

A20. OPTIONAL CALLING PLANS

A20.2 General Terms And Conditions (Cont'd)

A20.2.2 Limitation Of Service

- A. Offering of this service is subject to availability of facilities and/or billing capability as determined by the Company.
- B. (DELETED)
- C. (DELETED)
- D. A customer may not subscribe to both a two-way plan and a one-way plan to the same terminating exchange during the same billing month.
- E. Except for Saver service, as specified in A20.3.8, plan usage time is accumulated by completed calls in minutes and seconds with a minimum connection time applicable of one minute. Usage time for any given billing month on two-way plans will be accumulated based on when usage data for calls in the reverse direction are available for computer processing rather than the date when made.
- F. The originating time of connection determines whether a call is included in the subscriber's optional calling plan.
- G. Individual message detail is not included as part of the service, except for Saver service, as specified in A20.1.1.D.
- H. For all Optional Calling Plans, an operator will:
 - 1. Reach the called telephone number, when the customer reports making an unsuccessful attempt for reasons other than a busy, don't answer or wrong number condition, or
 - 2. Re-establish a call which has been interrupted by cut-off or poor transmission after the called number has been reached.
- I. A customer may not subscribe to more than one Optional Calling Plan that covers the same time period and geographical area.

A20.2.3 Use Of Service

The service is furnished subject to Terms and Conditions in Section A2., including those Terms and Conditions which restrict use of the service to communications in which the customer has a direct interest and prohibit payment to the customer by another for use of the service, except as specified in A20.1.1.D.7.

A20.2.4 Minimum Contract Period

The minimum contract period is one month, except as specified in Section A6, when a two-way subscriber has a foreign listing in the *Company's Listing Information System* which indicates no charge applies for direct dialed calls to his number.

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A20. OPTIONAL CALLING PLANS**A20.2 General Terms And Conditions (Cont'd)**

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A20.2.5 (DELETED)

(D)

A20.2.6 Suspension Of Service

With the exception of Saver service, service will be suspended for causes other than those enumerated in Section A2 only as a result of the suspension of the service with which associated.

(T)

A20.2.7 Reserved For Future Use**A20.2.8 Concessions**

No concession allowances will be made on any of the Optional Calling Plans.

A20.2.9 Reserved For Future Use**A20.2.10 Reserved For Future Use****A20.2.11 Nonrecurring Charges**

A. Service Charges as specified in Section A4 apply as appropriate.

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A20.3 Rates

(M)

A20.3.1 (Obsoleted, See Section A120.)

(M)

A20.3.2 (DELETED)

(M)

A20.3.3 Reserved For Future Use

(M)

A20.3.4 Reserved For Future Use

(M)

A20.3.5 Reserved For Future Use

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A20.3.6 Reserved For Future Use

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A20.3.7 Reserved For Future Use

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Pages 3 through 20 are hereby deleted in their entirety and removed from this Guidebook.

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A20. OPTIONAL CALLING PLANS

A20.3 Rates (Cont'd)

A20.3.2 (DELETED) (Cont'd)

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A20. OPTIONAL CALLING PLANS

A20.3 Rates (Cont'd)

A20.3.8 Saver Service Options

A. (DELETED)

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(M1)

- B.** Budgeting Plan (Business). Depending upon the Option selected, a customer may use up to an initial block of time of toll calling per billing account for a fixed monthly rate. In the same billing period, usage which exceeds the initial block of time will be billed on a per minute of use basis. At the customer's option, multiple accounts of a customer may be billed on the same bill, including accounts that represent separate locations and accounts that represent residential service. However, for the account to be eligible for the service, all services in the account must be billed on the same bill. Because this service is account based, partial billed to numbers (BTNs) are not eligible for the service; e.g., the consolidation of toll usage from multiple BTNs without the consolidation of all other service elements associated with those BTNs is not allowed.

1. Method of Determining Monthly Usage Charges

- a. Usage is determined for each call based on minutes and tenths of minutes (or fraction thereof), with a minimum call duration of 30 seconds. This value is then multiplied by the rate per minute for the rate option selected by the customer. The resultant amount is truncated to whole cents for each call.
- b. For the billing period, the amount for each call, as determined in a., is totaled for all lines in the billing account to determine the total usage amount to be billed, subject to the requirement in c. (T)(M2)
- c. The amount, as determined in b., is subject to a Minimum Monthly Settlement Amount as specified by the appropriate rate option selected by the customer (minutes times rate per minute), for the billing account (*see* 3.). (T)(M2)

A20. OPTIONAL CALLING PLANS

A20.3 Rates (Cont'd)

A20.3.8 Saver Service Options (Cont'd)

B. (Cont'd)

2. Rates

a. Rates are applied according to the method specified in 1.

	Monthly Rate	Rate Per Minute	USOC	
(1) Business (WatsSaver service) - Option A - Per Month				(T)
(a) 120 minute (2 hour) minimum, per account	-	-	OSW02	
(b) Each additional minute of use	-	\$.115	NA	
(2) Business (WatsSaver service) - Option B - Per Month				(T)
(a) 300 minute (5 hour) minimum, per account	-	-	OSW05	
(b) Each additional minute of use	-	.110	NA	
(3) Business (WatsSaver service) - Option C - Per Month				(T)
(a) 600 minute (10 hour) minimum, per account	-	-	OSW10	
(b) Each additional minute of use	-	.105	NA	
(4) Business (WatsSaver service) - Option D - Per Month				(T)
(a) 1500 minute (25 hour) minimum, per account	-	-	OSW25	
(b) Each additional minute of use	-	.095	NA	
(5) Business (WatsSaver service) - Option E - Per Month				(T)
(a) 3600 minute (60 hour) minimum, per account	-	-	OSW60	
(b) Each additional minute of use	-	.085	NA	
(6) Business (WatsSaver service) - Option F - Per Month				(T)(M2)
(a) 6600 minute (110 hour) minimum, per account	-	-	OSW11	(M2)
(b) Each additional minute of use	-	.080	NA	(M2)

M1 - Material previously appearing on this page now appears on page(s) 20.1 of this section.

M2 - Material appearing on this page previously appeared on page(s) 21 of this section.

A20. OPTIONAL CALLING PLANS

A20.3 Rates (Cont'd)

A20.3.8 Saver Service Options (Cont'd)

B. (Cont'd)

3. Minimum Monthly Settlement Amount

The following minimums apply on a billing account basis as specified in B.1:

Minimum Monthly Settlement Amount

Option	Hours in Option	Settlement Amount
A	2	\$ 13.80
B	5	33.00
C	10	63.00
D	25	142.50
E	60	306.00
F	110	528.00

C. Aggregated Plan

1. This option is designed to meet communications requirements of business customers who generate a high volume of toll usage. For a guaranteed volume of usage, customers receive a guaranteed rate per minute of use.
Where facilities exist, customers subscribing to these plans may elect a billing arrangement whereby separate billing will be rendered to specified locations including a summary of total aggregated usage provided to the main billing location. The customer at the main billing number must agree to be responsible for the minimum monthly settlement amount.
2. Due to billing requirements for the Aggregated Plan, the following restriction applies:
 - a. Each plan option is available on a Revenue Accounting Office (RAO) basis only; i.e., a customer must select from the available plan options for each RAO which provides billing for specific geographic locations within the Company's serving area.

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A20. OPTIONAL CALLING PLANS

A20.3 Rates (Cont'd)

A20.3.8 Saver Service Options (Cont'd)

C. Aggregated Plan (Cont'd)

3. The aggregation of residential accounts is prohibited.
4. Method of Determining Monthly Usage Charges
 - a. Usage is determined for each call based on minutes and tenths of minutes (or fraction thereof), with a minimum call duration of 30 seconds. This value is then multiplied by the rate per minute for the rate option selected by the customer. The resultant amount is truncated to whole cents for each call.
 - b. For the billing period, the amount for each call, as determined in a, is totaled for all lines in the billing account to determine the total usage amount to be billed, subject to the requirement in c. (T)
 - c. The amount, as determined in b, is subject to a Minimum Monthly Settlement Amount as specified by the appropriate rate option selected by the customer (minutes times rate per minute), for the billing account (*see* 6.). (T)
5. Rates¹
 - a. The guaranteed toll usage for the WatsSaver® service High Volume (Aggregated) Plan is as follows.

	Monthly Rate	Rate Per Minute	USOC
(1) Plan AP110			
(a) 6,600 minutes (110 hours) minimum, per RAO, per month	-	-	APT11
(b) Each additional minute of use	-	\$.080	NA
(2) Plan AP250			
(a) 15,000 minutes (250 hours) minimum, per RAO, per month	-	-	APT22
(b) Each additional minute of use	-	.075	NA
(3) Plan AP500			
(a) 30,000 minutes (500 hours) minimum, per RAO, per month	-	-	APT5X
(b) Each additional minute of use	-	.068	NA

6. Minimum Monthly Settlement Amount

The following minimums apply on a RAO basis as specified in C.2:

Minimum Monthly Settlement Amount

Option	Hours in Option	Settlement Amount
AP110	110	\$ 528.00
AP250	250	1,125.00
AP500	500	2,040.00

Note 1: Rates are applied according to the method specified in C.4.

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(T)

(T)

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A20. OPTIONAL CALLING PLANS

A20.3 Rates (Cont'd)

A20.3.8 Saver Service Options (Cont'd)

- D.** Budgeting Plan (Business) - Two-Way WatsSaver service. Depending upon the Option selected, a customer may use up to an initial block of time of toll calling per account for a fixed monthly rate. In the same billing period, usage which exceeds the initial block of time will be billed on a per minute of use basis. At the customer's option, multiple accounts of a customer may be billed on the same bill, including accounts that represent separate locations and accounts that represent residential service. However, for the account to be eligible for the service, all services in the account must be billed on the same bill. Because this service is account based, partial billed to numbers (BTN's) are not eligible for the service; e.g., the consolidation of toll usage from multiple BTN's without the consolidation of all other service elements associated with those BTN's is not allowed.

Budgeting Plan - Two-Way WatsSaver service applies to outward dialed calling as described in A20.1.1.D.3, and all station-to-station dialed (DDD) calling in the reverse direction to the telephone of the subscriber to the plan as described in A20.1.1.D.8. Combined usage from both outward dialed toll calls and incoming toll calls (as previously described) will be used to satisfy the usage requirements of the plan options.

1. Method of Determining Monthly Usage Charges

- Usage is determined for each call based on minutes and tenths of minutes (or fraction thereof), with a minimum call duration of 30 seconds. This value is then multiplied by the rate per minute for the rate option selected by the customer. The resultant amount is truncated to whole cents for each call.
- For the billing period, the amount for each call, as determined in a. preceding, is totaled for all lines in the billing account to determine the total usage amount to be billed, subject to the requirement in c.
- The amount, as determined in b. preceding, is subject to a Minimum Monthly Settlement Amount as specified by the appropriate rate option selected by the customer (minutes times rate per minute), for the billing account (*see* 3.).

2. Rates

- Rates are applied according to the method specified in 1.
 - Business (Two-Way service) - Option A - Per Month

	Monthly Rate	Rate Per Minute	USOC
(a) 120 minute (2 hour) minimum, per account	-	-	OSXO2
(b) Each additional minute of use	-	\$.115	NA

3. Minimum Monthly Settlement Amount

The following minimums apply on a billing account basis as specified in D.1:

Minimum Monthly Settlement Amount

Option	Hours in Option	Settlement Amount
A	2	\$13.80

Pages 24 and 25 are hereby deleted in their entirety and removed from this Guidebook.

A20. OPTIONAL CALLING PLANS

A20.3 Rates (Cont'd)

A20.3.8 Saver Service Options (Cont'd)

- E. (DELETED) (T)
- F. WatsSaver Service Term Discount Plan (T)

1. The WatsSaver service Term Discount Plan is available for all business customers who subscribe to WatsSaver service, Two-Way WatsSaver service, Aggregated Plans or Two-Way Aggregated Plans. (T)

2. The WatsSaver service Term Discount Plan offers discounts off rates shown in B., C., and D. (T)

3. A termination liability will be assessed to subscribers who terminate the service prior to the expiration of the term commitment. The amount to be assessed will be equal to the Minimum Monthly Settlement Amount in effect at the time of termination less the discount multiplied by the number of months remaining in the term commitment.

4. A grace period of 90 days will apply to the initial contract. During the grace period, the customer may disconnect the service without termination liability.

5. The WatsSaver service Term Discount Plan will automatically renew for an equivalent term and usage commitment at the percent discount in effect when the term expires unless the customer provides written notification to cancel or change the Term Discount Plan, with such notification being received by the Company not less than 60 days and not more than 90 days prior to expiration of the contract. (T)

6. The WatsSaver service Term Plan Discount is available as follows: (M)

Discount	Term
5%	12 Months
8%	24 Months
11%	36 Months

(M)(M)(M)
- Material appearing on this page previously appeared on page(s) 27 of this section.

A20. OPTIONAL CALLING PLANS

A20.3 Rates (Cont'd)

(M)

A20.3.9 Custom Rate Plan

A. Description of Service

1. Custom Rate Plan is an Optional Calling Plan offered to residential customers and is applicable to intrastate intraLATA long distance calls originated and terminated in the customer's home state. Eligible calls include those dialed on a Station-to-Station basis (as either Dial or Operator). These classes of calls are defined in Section A1., Definition of Terms.
2. Individual message detail is included as part of this service

B. Timing of Messages

1. Initial thirty second rates given in the rate schedule in E.3 are for connections of thirty seconds or any fraction thereof. All additional one-tenth minute rates given in the rate schedule in E.3 are for each additional one-tenth minute or any fraction thereof that the connection continues beyond the first thirty seconds.
2. The time at the beginning of each billing increment determines the applicable rate period for that billing increment. The time observed at the rate center of the calling station applies, whether the call is originated as sent-paid or collect.
3. On Station-to-Station calls, chargeable time begins when connection is established between the calling station and the called station, Miscellaneous Common Carrier mobile radio system, or PBX system.
4. (DELETED)
5. Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
6. Chargeable time does not include time lost because of faults or defects in the service.

C. (DELETED)

D. Rates Applicable on Certain Holidays

On Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day, and Labor Day, the holiday rate applicable is the discount rate in E.4.

E. Rates and Charges

1. There is no monthly recurring charge for this service.
2. Charges for each eligible message are determined as follows:
 - a. The initial billing increment for telephone connections between all points is thirty seconds. Additional billing increments are in one-tenth minute increments. Initial thirty second and additional one-tenth minute rates for all messages are specified in the Basic Rate Schedule Table in paragraph 3.
 - b. If any portion of a message occurs in the discount rate period, the Basic Rate Schedule charges are discounted, as specified in paragraph 4.
 - c. For any Operator Station-to-Station, the applicable Billing and Operator Surcharges specified in paragraph 5 are added to the Basic Rate Schedule charge.

A20. OPTIONAL CALLING PLANS

A20.3 Rates (Cont'd)

A20.3.9 Custom Rate Plan (Cont'd)

- E. Rates and Charges (Cont'd)
 - 3. Basic Rate Schedule
 - a. The following table contains the initial thirty second and additional one-tenth minute rates for the Day rate period for all call classes. These rates are based on chargeable time (duration) of the message, as specified in paragraph B.
 - b. Basic Rate Schedule (Day Rate Period)
 - (1) Rate Mileage

	Initial Thirty Seconds \$.05	Additional One-Tenth Minute Each Or Fraction Thereof \$.01	USOC OSR20
(a) All distances			
4. Rate Periods and Rate Discounts			
a. Rate periods and rate discounts are described in the table following.			

		Rates and Applicable Periods						
		Mon.	Tues.	Wed.	Thur.	Fri.	Sat.	Sun.
7:00 AM	Full	Full	Full	Full	Full	Full	50%	50%
to 6:00 PM ¹	Rate	Rate	Rate	Rate	Rate	Rate	Disc.	Disc.
6:00 PM	50%	50%	50%	50%	50%	50%	50%	50%
to 7:00 AM ¹	Disc.	Disc.	Disc.	Disc.	Disc.	Disc.	Disc.	Disc.
b. Day Rate Period = Full Rate = Peak Period								
Discount Rate Period = 50% Discount = Off-Peak Period								
c. Discounts for the discount rate period are expressed as a percent reduction of the Basic Rate Schedule charges (in paragraph 3). The discount is applied to the total Basic Rate Schedule charge for that portion of a message occurring within the reduced rate period. When application of the discount results in a fractional charge, the amount will be rounded down to the lower cent.								
d. No discount applies for that portion of a message occurring in the Day rate period.								
e. When a message spans more than one rate period, total charges for the billing increments in each rate period are calculated and the results for each rate period are totaled to obtain the total message charge.								
5. Billing and Operator Surcharges								
a. For station-to-station (Operator) messages, the applicable Billing and Operator Surcharges shown in A18.3.1.B are in addition to the Basic Rate Schedule charge for that message. Discounts do not apply to the Billing and Operator Surcharges.								

Note 1: To, but not including.

(C)

A20. OPTIONAL CALLING PLANS

A20.3 Rates (Cont'd)

A20.3.10 Business Saver Service

- A. Business Saver Service Options
1. Determination of Percentage Discount and Termination Charges
- a. Percentage discount for a given month is determined by the Plan Option chosen and that month's total toll usage charges, as shown in 2.
- b. Termination charge applies to the 12-Month Term and 24-Month Term options if terminated prior to the term commitment. A 90-day grace period after subscription is given in which the customer may disconnect the service without termination liability. Termination charges do not apply to the Month-to-Month option.
2. Discounts and Termination Charges

		Total Monthly Usage				Termination Charge	USOC
		\$0.01- \$10.00	\$10.01- \$50.00	\$50.01- \$75.00	\$75.01- +		
Plan Option		Discounts					
(a)	Month-to-Month	\$ %	\$5%	\$10%	\$15%	-	TDFMM
(b)	12-Month Term	5%	10%	15%	20%	10.00	TDF12
(c)	24-Month Term	15%	20%	25%	30%	25.00	TDF24

A20. OPTIONAL CALLING PLANS

A20.4 (*DELETED*)

(D)

Page 29 is hereby deleted in its entirety and removed from this Guidebook.

A20. OPTIONAL CALLING PLANS

A20.5 BellSouth 25¢ Call Plan

A20.5.1 Description of Service

- A. The 25¢ Call Plan is an optional calling plan that is available to residence customers only. The 25¢ Call Plan provides for message based pricing for 1+ direct distance dialed (DDD) intrastate intraLATA toll calls. Customers are charged \$.25 per call for each eligible intrastate intraLATA toll call. The mileage distance to the location the subscriber is calling and the length of time spent on the call are eliminated as pricing variables for this plan. A monthly recurring charge per line is also assessed.
- B. This service is available only in exchanges served by the Company where facilities and billing capabilities exist.

A20.5.2 Limitations of Subscription

- A. Subscribers to 25¢ Call Plan are restricted from purchasing either LATA-wide calling plans of Section A3 or other Section A20 optional calling plans on the same line.
- B. The 25¢ Call Plan customers must presubscribe to the Company as their intraLATA toll provider.
- C. Subscription to 25¢ Call Plan is on a per line basis.

A20.5.3 General

- A. The suspension rules of Section A2.3.16 for access lines are applicable to the 25¢ Call Plan service.
- B. Service charges as specified in Section A4 apply for subscribing or canceling subscription to this plan.

A20.5.4 Application of Charges

- A. Subscribers to 25¢ Call Plan service are regularly billed monthly recurring charges in advance. The message charges are billed monthly in arrears.
- B. Time-of-day discounts specified in A18.3.1.B.1 do not apply to 25¢ Call Plan calls.
- C. Long Duration Calls as defined in Section A1 will be billed an additional per call charge for each 24 hour period or fraction thereof, past the second midnight recorded.
- D. Intrastate intraLATA toll calls which are not eligible for this plan will be billed in accordance with A18.3.1.

A20.5.5 Rates and Charges

- A. 25¢ Call Plan

			Monthly Rate	USOC	
1.	Residence line	(a) Each	\$12.95	P25	(I)
2.	Message				
			Per Call Rate		
		(a) Each	\$.25	NA	