

TARIFF DISTRIBUTION

FILE CODE: 680.3400

FILE PACKAGE NO.: KY2007-085

DATE:

November 1, 2007

STATE:

KENTUCKY

EFFECTIVE DATE:

11/01/2007

TYPE OF DISTRIBUTION:

Approved

PURPOSE:

Changes names of residence vertical services to national names with no change in functioning of the features.

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BELLSOUTH
 TELECOMMUNICATIONS, INC.
 KENTUCKY
 ISSUED: October 17, 2007
 BY: Joan A. Coleman, President - KY
 Louisville, Kentucky

GENERAL SUBSCRIBER SERVICES TARIFF

PSC KY. TARIFF 2A
 Thirteenth Revised Page 4
 Cancels Twelfth Revised Page 4
 EFFECTIVE: November 1, 2007

A4. SERVICE CHARGES

A4.2 Application of Charges (Cont'd)

A4.2.6 Service Charge Exceptions (Cont'd)

- A.** Service Charges do not apply for: (Cont'd)
10. Requests for full or partial disconnection.
 11. Upgrades from BellSouth Back-Up Line service to business individual line service or ISDN service.
 12. The connection, move or change of telephone service previously provided over a Government System where there is no break in the continuity of service.
- B.** When a customer's request is provided:
1. In accordance with a promotional waiver, additional service subject to an equal or lesser Service Charge may be made a part of the promotional order. Charges for Line Connection, Line Change, or Premises Work will apply, if applicable, for additional service.
 2. In accordance with the Service Charge waivers listed in A4.2.6.A.2. through 6. preceding, additional features or services subject to the Secondary Service Charge may be made a part of the waiver order.
- C.** The Secondary Service Charge is not applicable:
1. Secondary Service Charges will not apply in response to competitive situations for residence subscribers who order one or more of the services listed below.
 - a. Custom Calling Service
 - b. Prestige Communications Service
 - c. Grouping Service
 - d. RingMaster Service
 - e. TouchStar Service
 - f. Designer Listings
 - g. Message Waiting Indication
 - h.** Customized Code Restriction (T)
 - i.** Voice Mail *Calling Features* Package (T)
 - j.** Privacy *Manager* Service (T)

A4.2.7 Installment Billing

- A.** Service may be established in advance of payment of service charges. At the customer's option, installation and Service Charges may be paid in up to twelve monthly installments meeting or exceeding the minimum monthly payment shown below. One Installment Billing Arrangement is applicable per customer request as defined in A4.1. If Installment Billing is requested on additional installation and Service Charges incurred while a balance is due, the additional charges will be established as a Separate Installment Billing arrangement. (T)
- B.** Installment Billing is not available to resellers of local exchange service.
- C.** Installment Billing Service Fee
1. An Installment Billing Service Fee is applicable to Installment Billing payment arrangements established for regulated services purchased from this Tariff by residence customers, by business customers with ten lines or less, and to payment arrangements made for overdue bill balances per A2.4.3. (T)
 - (a) The fee applies for each installment arrangement billed. It is not Concession eligible.
 - (b) Multiple Installment Billing Service fees may appear on one bill if the customer has multiple Installment Billing arrangements in effect.
 - (c) A customer paying the balance due in less than the predetermined number of installments will not be charged for unbilled installments.
 - (d) The fee will not apply to Lifeline/Link-Up service or CPE (Customer Provided Equipment).

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 TELECOMMUNICATIONS, INC.
 KENTUCKY
 ISSUED: October 17, 2007
 BY: Joan A. Coleman, President - KY
 Louisville, Kentucky

GENERAL SUBSCRIBER SERVICES TARIFF

PSC KY. TARIFF 2A
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 Cancels Twelfth Revised Page 6
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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

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BELLSOUTH
TELECOMMUNICATIONS, INC.
KENTUCKY
ISSUED: October 17, 2007
BY: Joan A. Coleman, President - KY
Louisville, Kentucky

GENERAL SUBSCRIBER SERVICES TARIFF

PSC KY. TARIFF 2A
Eighth Revised Page 3.0.1
Cancels Seventh Revised Page 3.0.1
EFFECTIVE: November 1, 2007

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

Optional telephone features are non-basic telecommunication services and exempt from action or review by the Kentucky Public Service Commission as set forth in KRS 278.541 and KRS 278.544. This page is filed with the Commission pursuant to KRS 278.544(2).

A13.9 Custom Calling Services (Cont'd)

A13.9.1 General (Cont'd)

J. Call Forwarding Multipath

This feature provides customers who subscribe to Call Forwarding Busy Line, Call Forwarding Don't Answer, Customer Control of Call Forwarding Busy Line, Customer Control of Call Forwarding Don't Answer, Call Forwarding Variable, or Remote Access to Call Forwarding Variable the capability to specify the number of calling paths that will be forwarded to another telephone number.

Where facilities permit for a single (non-rotary) exchange line/trunk or a rotary (hunting) arrangement of 10 or less lines/trunks, 10 calling paths will be provided at no charge. For a hunting arrangement greater than 10 lines/trunks, additional paths (in excess of the 10 provided at no charge) can be purchased. The total number of calling paths cannot exceed the number of lines/trunks in the forwarding hunting arrangement. In all cases, the number of call forwarding paths is dependent upon the terminating capability of the forward-to directory number. For the Call Forwarding Don't Answer feature, each call will be forwarded at the completion of each ring cycle. A Secondary Service Charge will apply to requests to increase or decrease the number of calling paths. The Service Charge will not apply for the first sixty (60) days following the effective date of this tariff.

K. Remote Access - Call Forwarding Variable

This feature provides a customer the Call Forwarding Variable feature and the capability to activate and deactivate the service remotely from any line/equipment capable of Touch-Tone signaling rather than only from the base station line. This feature does not require that a courtesy call be completed to the forwarded-to telephone number.

L. Call Waiting **ID** - This service allows a customer to control the treatment applied to incoming calls while the customer is off-hook on a call. Call Waiting **ID** includes the functionality of the Call Waiting feature and provides several additional call disposition options. (T)

The customer must have a Calling Identification Delivery feature, such as Caller ID-Basic or Caller ID for the calling identification data of the waiting call to be provided following the Call Waiting **ID** alerting tone. (T)

The customer must subscribe to a Call Forwarding Don't Answer feature in order to forward a waiting call to another location. Call disposition options provided with Call Waiting **ID** include: (T)

- Answer the waiting call, placing the first party on hold
- Answer the waiting call, dropping the first party
- Direct the waiting caller to hold via a recording
- Forward the waiting call to another location (e.g., a voice mailbox or Telephone Answering Service)
- Conference the waiting call with the existing, stable call and, if desired, subsequently drop either leg of the "conferenced" call.

Utilization of the full capabilities of Call Waiting **ID** requires the use of an Analog Display Services Interface (ADSI) - compatible telephone at the customer's premises. The installation and maintenance of the ADSI-compatible CPE and its technical capability to function in conjunction with the features specified herein is the responsibility of the customer. The Company assumes no liability, and will be held harmless, for any incompatibility between this equipment and the network features described herein. (T)

All terms and conditions, including rates, for the other features associated with the line are as described in the feature-specific sections of this Tariff. Such features must be ordered separate from Call Waiting **ID**. (T)

M. Three-Way Calling with Transfer - This feature allows a user to hold an in-progress call and complete a second call while maintaining privacy from the first call, or to add on the previously held call for a three-way conference. Incoming calls may be transferred to another access arrangement on an inter- or intra-switch basis. Where the subscriber originates both legs of a three-way call, those legs will remain bridged together when the subscriber goes on hook when at least one of the legs is an intra-switch call. Where the subscriber originates two inter-switch legs of a three-way call, both legs remain bridged when the subscriber goes on hook where the serving switch is not a 5ESS switch. For such calls in a 5ESS switch, both inter-switch legs are disconnected when the subscriber goes on hook. This feature shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part of message charges, toll or otherwise, that would regularly be applicable between the stations bridged together by the subscriber.

N. Star 98 Access - This feature allows a subscriber to dial *98 to access a service such as their voice mail service.

BELLSOUTH
 TELECOMMUNICATIONS, INC.
 KENTUCKY
 ISSUED: October 17, 2007
 BY: Joan A. Coleman, President - KY
 Louisville, Kentucky

GENERAL SUBSCRIBER SERVICES TARIFF

PSC KY. TARIFF 2A
 Fifth Revised Page 3.2
 Cancels Fourth Revised Page 3.2
 EFFECTIVE: November 1, 2007

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

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A13.9 Custom Calling Services (Cont'd)

A13.9.2 Provision Of Service (Cont'd)

- D.** Call Forwarding On PBX Trunks (Cont'd)
 - 6. When calls are being forwarded inter-office, only one call can be forwarded at a time.
 - 7. Call Forwarding can be sequentially forwarded in a chain across lines within a central office a maximum of five times.
- E.** Speed Calling On PBX Trunks
 This feature is available on a per trunk equipped basis.
- F.** Speed Calling On Outward WATS Lines.
 This feature is available on a per line equipped basis and is limited to one Speed Calling list per Outward WATS facility group.
- G.** Except during periods of special promotions offered pursuant to A2.10 or where Call Waiting **ID** is provided as part of some other tariffed offering, the service charge for establishment of Call Waiting **ID** on the customer's line and one month's recurring charge for Call Waiting **ID** will be waived for the first sixty (60) days of availability in each area. Terms of such special promotions or other tariffed offerings as relating to Call Waiting **ID** will be applied during any period of coincidence between such special promotions or offerings and the first sixty days of availability of Call Waiting **ID** in a particular area. (T)
- H.** Custom Calling Services can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies. (T)
- I.** Subscribers to Call Waiting **ID** must have Touch-Tone service. (T)

BELLSOUTH
TELECOMMUNICATIONS, INC.
KENTUCKY
ISSUED: October 17, 2007
BY: Joan A. Coleman, President - KY
Louisville, Kentucky

GENERAL SUBSCRIBER SERVICES TARIFF

PSC KY. TARIFF 2A
Twentieth Revised Page 4
Cancels Nineteenth Revised Page 4
EFFECTIVE: November 1, 2007

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

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A13.9 Custom Calling Services (Cont'd)**A13.9.3 Rates****A. Residence****1. Individual Features**

	Monthly Rate	USOC
(a) Call Waiting ¹	\$6.00	ESX
(b) Call Forwarding Variable ¹	5.00	ESM
(c) Three-way Calling ¹	6.00	ESC
(d) Speed Calling (8-code) ¹	4.50	ESL
(e) Speed Calling (30-code) ¹	5.00	ESF
(f) Call Forwarding Busy Line ¹	1.50	GCE
(g) Call Forwarding Don't Answer ¹	1.50	GCJ
(h) Customer Control of Call Forwarding Busy Line ¹	3.50	GJP
(i) Customer Control of Call Forwarding Don't Answer ¹	4.00	GJC
(j) Call Forwarding Busy Line Multipath or Customer Control of Call Forwarding Busy Line Multipath ²	3.00	CFSBX
(k) Call Forwarding Don't Answer Multipath or Customer Control of Call Forwarding Don't Answer Multipath ²	3.00	CFSDX
(l) Call Forwarding Variable Multipath or Remote Access - Call Forwarding Variable Multipath ²	4.00	CFSVX
(m) Remote Access - Call Forwarding Variable ¹	7.00	GCZ
(n) Call Forwarding Don't Answer - Ring Control ¹	1.50	GCJRC
(o) Call Waiting ID ¹	7.50	ESXD+
(p) Three-Way Calling with Transfer ^{1,3}	6.00	ESCWT

Note 1: Monthly rate per central office line equipped.

Note 2: Monthly rate per call forwarding path in excess of ten paths.

Note 3: Appropriate local or toll usage charges apply for calls originated by the subscriber, including connections which continue after the subscriber exits the call.

(T)

BELLSOUTH
 TELECOMMUNICATIONS, INC.
 KENTUCKY
 ISSUED: October 17, 2007
 BY: Joan A. Coleman, President - KY
 Louisville, Kentucky

GENERAL SUBSCRIBER SERVICES TARIFF

PSC KY. TARIFF 2A
 Second Revised Page 14.1.1
 Cancels First Revised Page 14.1.1
 EFFECTIVE: November 1, 2007

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

Optional telephone features are non-basic telecommunication services and exempt from action or review by the Kentucky Public Service Commission as set forth in KRS 278.541 and KRS 278.544. This page is filed with the Commission pursuant to KRS 278.544(2).

A13.19 TouchStar Service (Cont'd)

A13.19.2 Definitions Of Feature Offerings (Cont'd)

C. *Personalized Ring 6 a.k.a.* Call Selector (T)

Personalized Ring 6 provides a distinctive ringing pattern to the subscribing customer for up to six specific telephone numbers. (T)

The customer creates a screening list of up to six telephone numbers through an interactive dialing sequence. When a call is received from one of the predetermined telephone numbers, the customer is alerted with a distinctive ringing pattern (short, long, short). Calls from telephone numbers not included on the screening list will produce a normal ring.

If the customer subscribes to Call Waiting (see Section A13 of this Tariff) and a call is received from a telephone number on the *Personalized Ring 6* screening list while the line is in use, the Call Waiting tone will also be distinctive. (T)

When a telephone number on the *Personalized Ring 6* screening list also appears on the *Selective* Call Forwarding list, the *Selective* Call Forwarding will take precedence. Likewise, when the same number is shown on the Call Block list, the call will be blocked. (T)

A customer's line will not produce a distinctive alert if the calling line is not referenced to and originated by the main telephone number or a telephone number identified number that represents all the lines in a collection of lines, such as multiline hunt groups.

D. *Selective Call Forwarding a.k.a.* Preferred Call Forwarding (T)

Selective Call Forwarding allows the customer to transfer selected calls to another telephone number. A screening list of up to six numbers is created by the customer and placed in the network memory via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forwarding telephone number only if the calling number can be obtained and is found to match a number on the screening list. (T)

BELLSOUTH
TELECOMMUNICATIONS, INC.
KENTUCKY
ISSUED: October 17, 2007
BY: Joan A. Coleman, President - KY
Louisville, Kentucky

GENERAL SUBSCRIBER SERVICES TARIFF

PSC KY. TARIFF 2A
Fifth Revised Page 14.2
Cancels Fourth Revised Page 14.2
EFFECTIVE: November 1, 2007

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

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A13.19 TouchStar Service (Cont'd)

A13.19.2 Definitions Of Feature Offerings (Cont'd)

D. *Selective Call Forwarding a.k.a.* Preferred Call Forwarding (Cont'd)

If the customer also subscribes to Call Block and the same telephone number is entered on both screening lists, the Call Block feature must be deactivated to allow the call to forward. (T)

This feature will not work if the calling line is not referenced to and originated by the main telephone number, or a Telephone Number identified number that represents all the lines in a collection of lines such as multiline hunt groups.

E. Call Block

This feature provides the customer the ability to prevent incoming calls from up to six different telephone numbers.

A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the telephone numbers to be blocked. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive calls at this time.

If the customer also subscribes to *Selective* Call Forwarding and/or *Personalized Ring 6* and the same telephone numbers appear on those screening lists, Call Block will take precedence. (T)

This feature will not work if the incoming call is from a telephone number in a multiline hunt group unless the telephone number is the main telephone number in the hunt group, or is Telephone Number identified. Additionally, this feature will not block calls from coin or cellular telephones or operator assisted calls.

F. Call Tracing

Call Tracing enables the customer to initiate an automatic trace of the last call received.

Upon activation by the customer, the network automatically sends a message to the Company's Security Department indicating the calling number, the time the trace was activated, and in some locations, the time the offending call was received. The customer using this feature would be required to contact the Annoyance Call Bureau for further action.

Only calls from within TouchStar service equipped offices are traceable using Call Tracing.

This feature will not work if the incoming call is from a telephone number in a multiline hunt group, unless the telephone number is the main telephone number in the hunt group, or is Telephone Number identified.

In some locations, if the customer makes or receives another call after hanging up from the annoying call, prior to activating the trace, Call Tracing will not record the correct number.

G. Caller ID - Basic (Number Delivery)

This feature enables the customer to view on a display unit the Directory Number (DN) on incoming telephone calls.

When Caller ID - Basic is activated on a customer's line, the Directory Numbers of incoming calls are displayed on the called CPE during the first long silent interval of the ringing cycle.

Any customer subscribing to Caller ID - Basic will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

BELLSOUTH
TELECOMMUNICATIONS, INC.
KENTUCKY
ISSUED: October 17, 2007
BY: Joan A. Coleman, President - KY
Louisville, Kentucky

GENERAL SUBSCRIBER SERVICES TARIFF

PSC KY. TARIFF 2A
Ninth Revised Page 14.3
Cancels Eighth Revised Page 14.3
EFFECTIVE: November 1, 2007

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

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A13.19 TouchStar Service (Cont'd)

A13.19.2 Definitions Of Feature Offerings (Cont'd)

G. Caller ID - Basic (Cont'd)

If the incoming call is from a caller who subscribes to RingMaster service, the telephone number transmitted will always be the main number rather than any dependent RingMaster service number.

If the incoming call is from a caller served by a PBX, generally only the main number of the PBX is transmitted and available for display. However, in certain circumstances where facilities permit, the information associated with the actual station number originating the call may be transmitted and available for display.

If the incoming call originates from a Multi-Line Hunt Group, the telephone number transmitted will always be the main number of the hunt group unless the calling number is Telephone Number (TN) identified within the group.

Calling number information via Caller ID - Basic is not available on operator handled calls.

H. *Caller ID a.k.a.* Caller ID Deluxe (Name and Number Delivery)

This feature enables the customer to view on a display unit the calling party Directory Name and Directory Number on incoming telephone calls. (T)

A maximum of 15 characters is allowed for transmission of the calling party Directory Name.

When Caller ID is activated on a customer's line, the calling party Directory Name and Directory Number on incoming calls will be displayed on the called CPE during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID customer. (T)

Caller ID also includes Anonymous Call **Blocking** where facilities are available. This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. When **Anonymous Call Blocking** is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long as the calling number is not delivered. Incoming calls are checked for acceptance or rejection by Anonymous Call **Blocking** regardless of the current state of the **Anonymous Call Blocking** customer's line (e.g., off hook or idle). (T)

Subsequent to establishment of Caller ID **Anonymous Call Blocking** can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes. (T)

Any customer subscribing to Caller ID will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein. (T)

Calling party name and/or telephone number information via Caller ID is not available on operator handled calls. (T)

If the incoming call originates from a Multi-Line Hunt Group, the telephone number and name information transmitted will be associated with the main number in the hunt group, unless, facilities permitting, the lines within the group are TN (Telephone Number) identified.

If the incoming call is from a caller served by a PBX, generally only the main listed name of the PBX will be transmitted and available for display. However, in certain circumstances where facilities permit, the information associated with the actual station number originating the call may be transmitted and available for display.

If the incoming call originates from a caller who subscribes to RingMaster service the telephone number and name transmitted will always be the main number, rather than the RingMaster service number.

If the incoming call originates from a customer provided pay telephone, the name information transmitted will always be "Pay Phone".

BELLSOUTH
TELECOMMUNICATIONS, INC.
KENTUCKY
ISSUED: October 17, 2007
BY: Joan A. Coleman, President - KY
Louisville, Kentucky

GENERAL SUBSCRIBER SERVICES TARIFF

PSC KY. TARIFF 2A
Ninth Revised Page 14.3.1
Cancels Eighth Revised Page 14.3.1
EFFECTIVE: November 1, 2007

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

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A13.19 TouchStar Service (Cont'd)

A13.19.2 Definitions Of Features Offerings (Cont'd)

(Obsoleted, See Section A113.)

L. Call Tracking - Bulk Calling Line Identification (BCLID)

This feature allows Multi-Line Hunt Groups (MLHG) or Private Branch Exchange (PBX) customers to receive call-related information on certain incoming telephone calls.

The following information is transmitted to the Call Tracking customer over a separate channel which is required for feature operation: calling and called directory numbers (DN), time of day the call was received, busy/idle status of the called line, and the calling line type (individual or group). This information should be received by the customer premises equipment (CPE) or by equipment in the central office shortly after reception of the incoming call.

Any customer subscribing to Call Tracking, who wishes to have the Call Tracking information delivered to their CPE, will be responsible for the provision of compatible CPE which will receive, translate, display and/or store the transmitted data. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

If the incoming call is from a caller served by a PBX, generally only the main number of the PBX is transmitted and available for display. However, in certain circumstances where facilities permit, the information associated with the actual station number originating the call may be transmitted and available for display.

If the incoming call originates from a Multi-Line Hunt Group, the telephone number transmitted and available for display will always be the main number of the hunt group.

If the incoming call is from a customer who subscribes to RingMaster service, the telephone number transmitted will always be the main number rather than the RingMaster service number.

Charges for Call Tracking are applicable on a per subscription and a "per calling number delivered" basis, plus appropriate Service Charges for establishment of the feature on the customer's line.

M. *Anonymous Call Blocking a.k.a.* Anonymous Call Rejection

This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. When *Anonymous Call Blocking* is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long as the calling number is not delivered. Incoming calls are checked for acceptance or rejection by *Anonymous Call Blocking* regardless of the current state of the *Anonymous Call Blocking* customer's line (e.g., off hook or idle).

A service order is required to establish or discontinue *Anonymous Call Blocking*. Subsequent to establishment, the feature can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes.

N. Enhanced Caller ID (Busy Line and Idle Line Name and Number Delivery)

This feature enables the customer to view on a display unit the calling party Directory Name and Directory Number (DN) on incoming telephone calls both when the subscriber's line is in use and when it is not in use. The date and time of the call is also transmitted to the Enhanced Caller ID customer. A maximum of 15 characters is allowed for transmission of the calling party Directory Name.

When the Enhanced Caller ID customer's line is not in use the Directory Name and Directory Number of the line that originated the incoming call and the date and time of the call will be displayed on the called CPE during the first long silent interval of the ringing cycle.

When the Enhanced Caller ID customer's line is in use, the Directory Name and Directory Number of the line that originated the incoming call and the date and time of the call will be displayed on the called CPE following the waiting call alerting tone. The called party has the following options for disposition of the incoming call:

- Answer the waiting call while placing the original call on hold,
- Alternate between the waiting call and the original call, and
- Ignore the waiting call.

BELLSOUTH
 TELECOMMUNICATIONS, INC.
 KENTUCKY
 ISSUED: October 17, 2007
 BY: Joan A. Coleman, President - KY
 Louisville, Kentucky

GENERAL SUBSCRIBER SERVICES TARIFF

PSC KY. TARIFF 2A
 Fifth Revised Page 14.3.2.1
 Cancels Fourth Revised Page 14.3.2.1
 EFFECTIVE: November 1, 2007

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

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A13.19 TouchStar Service (Cont'd)

A13.19.3 Regulations And Limitations Of Service

A. The Following Limitations Apply:

1. TouchStar service is provided subject to the availability of facilities. Additionally, the features described will only operate on calls originating and terminating within TouchStar service equipped offices. Also, feature screening lists can only contain telephone numbers of subscribers served out of TouchStar service equipped offices.
2. The TouchStar service basic features are available to single line and multi-line residence and business customers, unless otherwise specified following, who have rotary dial or Touch-Tone service, except that BusyConnect service will not work with rotary dial in most offices. Caller ID - Basic and Caller ID are available to single and multi-line residence and business customers. Enhanced Caller ID and Enhanced Caller ID with Call Management are available only to business customers with non-hunting lines or on the last line of a series completion arrangement. Enhanced Caller ID and Enhanced Caller ID with Call Management are not available for Centrex Type Services customers. Caller ID-Basic, Caller ID, Enhanced Caller ID and Enhanced Caller ID with Call Management are not available for Private Branch Exchange (PBX) customers. Call Tracking (BCLID) is not available for single line arrangements, but it is available for PBX and multi-line business customers. Neither Caller ID - Basic, Caller ID, Enhanced Caller ID, Enhanced Caller ID with Call Management nor Call Tracking (BCLID), can be provisioned for customers with the following service arrangements; Basic 911, FX, FCO, DPA or Dual Service. (T)
3. TouchStar service basic features cannot be provisioned on toll terminals, trunks or some remote switching locations.
4. Appropriate Service Charges apply except during Company selected periods of special promotion. Applicable service charges will be waived for the following situations: Upgrades from Caller ID-Basic to Caller ID, Enhanced Caller ID or Enhanced Caller ID with Call Management; upgrades from Caller ID to Enhanced Caller ID or Enhanced Caller ID with Call Management; or upgrade from Enhanced Caller ID to Enhanced Caller ID with Call Management. (T)
5. The Company will deliver all numbers/names, subject to technical limitations, including telephone numbers/names associated with Non-published Listing Service as described in Section A6, unless the caller subscribes to and/or has activated Calling Number Delivery Blocking. (T)

BELLSOUTH
 TELECOMMUNICATIONS, INC.
 KENTUCKY
 ISSUED: October 17, 2007
 BY: Joan A. Coleman, President - KY
 Louisville, Kentucky

GENERAL SUBSCRIBER SERVICES TARIFF

PSC KY. TARIFF 2A
 Eighteenth Revised Page 14.4
 Cancels Seventeenth Revised Page 14.4
 EFFECTIVE: November 1, 2007

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

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A13.19 TouchStar Service (Cont'd)

A13.19.4 Rates

A. Individual Features

1. Residence

	Nonrecurring Charge	Monthly Rate	USOC	
(a) Call Return (per line)	-	\$6.00	NSS	
(b) Call Return (per activation)	\$.90	-	NA	
(c) Call Return (denial of per activation) ¹	-	-	BCR	
(d) Repeat Dialing (per line)	-	5.00	NSQ	
(e) Repeat Dialing (per activation)	.90	-	NA	
(f) Repeat Dialing (denial of per activation) ¹	-	-	BRD	
(g) BusyConnect (per activation) ²	.90	-	NA	
		Monthly Rate	USOC	
(h) <i>Personalized Ring 6</i> (per line)		\$5.00	NSK	(T)
(i) <i>Selective</i> Call Forwarding (per line)		5.00	NCE	(T)
(j) Call Block (per line)		5.00	NSY	
(k) Call Tracing (per line)		5.00	NST	
(l) Caller ID - Basic (per line)		8.00	NSD	
(m) Caller ID (with <i>Anonymous Call Blocking</i>) (per line)		9.00	NXMCR	(T)
(n) Caller ID (without <i>Anonymous Call Blocking</i>) (per line for Multi-Line Hunt Group arrangements)		9.00	NXMMN	(T)
(o) Anonymous Call <i>Blocking</i> (per line)		5.95	HBY	(T)
(p) Calling Number Delivery Blocking - Permanent ^{1,3} (Per Line) (Agency)		-	NOB	
(q) Calling Number Delivery Blocking - Per Call		-	NA	
(r) Calling Number Delivery Blocking - Permanent Per Line (Non-Published Listing Customers) ^{1,3}		-	NOBNN	

B. Individual Features

1. Business

	Nonrecurring Charge	Monthly Rate	USOC
(a) Call Return (per line)	-	\$6.50	NSS
(b) Call Return (per activation)	\$.90	-	NA
(c) Call Return (denial of per activation) ¹	-	-	BCR
(d) Repeat Dialing (per line)	-	6.50	NSQ
(e) Repeat Dialing (per activation)	.90	-	NA
(f) Repeat Dialing (denial of per activation)	-	-	BRD
(g) BusyConnect (per activation) ²	.90	-	NA

Note 1: Neither denial of Call Return per activation, denial of Repeat Dialing per activation or Calling Number Delivery Blocking - Permanent should be included in the determination of appropriate discounts when ordered in combination with other TouchStar service features.

Note 2: Denial of per activation BusyConnect can be obtained using the Repeat Dialing Denial of Per Activation USOC BRD.

Note 3: Calling Number Delivery Blocking - Permanent is only available to subscribers of Non-Published Listing Service as described in A6.4.1 or special agencies as defined in A13.19.3.A.8. (T)

BELLSOUTH
 TELECOMMUNICATIONS, INC.
 KENTUCKY
 ISSUED: October 17, 2007
 BY: Joan A. Coleman, President - KY
 Louisville, Kentucky

GENERAL SUBSCRIBER SERVICES TARIFF

PSC KY. TARIFF 2A
 Seventh Revised Page 56.1
 Cancels Sixth Revised Page 56.1
 EFFECTIVE: November 1, 2007

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

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A13.70 Privacy Manager Service (T)

A13.70.1 Definition of Feature Offering

- A. Privacy *Manager* service will provide Caller ID subscribers with the ability to identify unavailable, unknown, blocked and private numbers. Privacy *Manager* service will intercept all unidentified calls before the subscribers telephone rings. If the call is marked private, the caller will be asked to press 1 to deliver his/her calling information. On unavailable or unknown numbers, the caller will be asked to state their name. Once the calling party is identified, the service will ring the subscriber and announce the calling party's information. The subscriber has the option to accept the call, reject the call, or send a "Do Not Solicit" message to a telemarketer. Privacy *Manager* service allows the subscriber to assign a special passcode giving callers of his/her choice the ability to bypass Privacy *Manager* service. Subscribers may also switch Privacy *Manager* service on or off from his/her own phone. (T)

A13.70.2 Regulations and Limitations of Service

- A. The following regulations and limitations apply:
 - 1. Privacy *Manager* service is provided subject to the availability of facilities. (T)
 - 2. Privacy *Manager* service is available to single and multi-line residence customers. (T)
 - 3. Privacy *Manager* service is not compatible with Calling Number Delivery Blocking-Permanent, Internet Call Waiting Service, FX, FCO, ISDN or Prestige Communications Service. Privacy *Manager* service may not be compatible with RingMaster service in all switch types. (T)
 - 4. Caller ID and Touch-Tone service are required in order to subscribe to Privacy *Manager* service. (T)
 - 5. Privacy *Manager* service can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies. (T)

A13.70.3 Rates and Charges

- A. The following rates and charges are for Privacy *Manager* service only and are in addition to the applicable service charges and monthly rates for exchange access lines and other services with which this service is associated. (T)

- 1. Residence

	Monthly Rate	USOC
(a) Per line except Complete Choice plan lines	\$6.95	PMX1R
(b) Per Complete Choice plan line	3.95	PMX1R

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 KENTUCKY
 ISSUED: October 17, 2007
 BY: Joan A. Coleman, President - KY
 Louisville, Kentucky

GENERAL SUBSCRIBER SERVICES TARIFF

PSC KY. TARIFF 2A
 Sixth Revised Page 58
 Cancels Fifth Revised Page 58
 EFFECTIVE: November 1, 2007

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

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A13.73 Reserved for Future Use

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A13.76 Internet Call Waiting Service

A13.76.1 Definition of Feature Offering

- A. Internet Call Waiting service (ICW) allows customers to manage their incoming calls while logged onto the Internet. When a customer is on the Internet with ICW running and receives a call, a small window pops up on the computer screen with the name and number of the caller and four disposition options for the call. Those options are as follows:
 1. Accept the Call: This option terminates the Internet session. The user then must wait for the phone to ring to pick up the call.
 2. Send the Call to Voice Mail: This option sends the caller to voice mail if the ICW subscriber has voice mail.
 3. Place the Call on Hold: With this option the subscriber can generate a network announcement to the caller to please hold while the subscriber completes the current call.
 4. Forward the Call: The subscriber can route the call to another pre-selected phone number
 5. Ignore the Call/Time-out: If the subscriber fails to choose a disposition option within 24 seconds, the time-out condition will occur. The caller will hear continuous ringing until the call is disconnected. This is a default option for customers who do not subscribe to Voice Mail.

A13.76.2 Regulations and Limitations of Service

- A. The following regulations and limitations apply:
 1. Internet Call Waiting service is provided subject to the availability of facilities.
 2. Internet Call Waiting service is available to single and multi-line residence customers.
 3. Internet Call Waiting service is not compatible with Privacy *Manager* service, ISDN, ADSL, Prestige, FCO or FX service. (T)
 4. The Company's liability arising out of the provision of Internet Call Waiting service, including but not limited to delivery or non-delivery of calling numbers/names, or the provision of other anonymity options to law enforcement agencies, is limited as set forth in A2.5.1. (T)
 5. Telephone numbers/names transmitted via Internet Call Waiting service are intended solely for the use of the subscriber of this service. Resale of this information is prohibited. (T)
 6. Internet Call Waiting service can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies. (T)
 7. Services charges do not apply for download of the Internet Call Waiting software.

A13.76.3 Rates and Charges¹

- A. The following rate is for Internet Call Waiting Service only and is in addition to the applicable monthly rate for exchange access line service and any other service with which this service is associated.
 1. Residence

(a) Per Line	Monthly Rate \$6.95	USOC CWNET
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Note 1: The monthly rate for ICW will be waived for the first thirty days of service.

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 ISSUED: October 17, 2007
 BY: Joan A. Coleman, President - KY
 Louisville, Kentucky

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 Cancels Twentieth Revised Page 3
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BELLSOUTH
 TELECOMMUNICATIONS, INC.
 KENTUCKY
 ISSUED: October 17, 2007
 BY: Joan A. Coleman, President - KY
 Louisville, Kentucky

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ISSUED: October 17, 2007
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EXPLANATION OF SYMBOLS

When changes are made in any tariff page, a revised page will be issued canceling the tariff page affected; such changes will be identified through the use of the following symbols:

(C)	To signify changed regulation
(D)	To signify discontinued rate, regulation or text
(I)	To signify increase
(M)	To signify a move from one page to another with no change to text, regulation or Tariff.
(N)	To signify new rate, regulation or text
(R)	To signify reduction
(S)	To signify matter already appearing in another part of the tariff and repeated for clarification
(T)	To signify a change in text but no change in rate or regulation
(V)	To signify vintaged Tariff

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AccuPulse Service	(T)
AdReach Service	(T)
AdWatch Service	(T)
Area Plus Service/Plan	(T)
Back-Up SM Line	(T)
BellSouth Answers	(T)
BellSouth Business Choice	(T)
BellSouth Business Plus Service/Plan	(T)
BellSouth Business Products/Services	(T)
BellSouth Choice Rewards Program	(T)
BellSouth Enhanced Solutions SM Service	(T)
BellSouth Essentials Package	(T)
BellSouth PSP Rewards Plan	(T)
BellSouth Select Business ^{TM/SM} Cards/Program	(T)
BellSouth Select Cards/Program	(T)
BellSouth Solutions Package/Plan	(T)
BusyConnect Service	(T)

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ISSUED: October 17, 2007

EFFECTIVE: November 1, 2007

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Complete Choice Plan/Option/Service	(T)
CourtesyComplete Service	(T)
CrisisLink Service	(T)
Custom Advantage ^{TM/SM} Package	(T)
DAB Service	(T)
Data Answers SM Package	(T)
Digital ESSX Service	(T)
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QuikComplete Service	(T)
RightTouch Service	(T)
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(DELETED)	(D)
Saver SM Service	(M)(T)
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SMARTPath Service	(T)
SMARTRing Service	(T)
Stylist Service	(T)
SynchroNet Service	(T)

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Cancels Original Page 4

ISSUED: October 17, 2007

EFFECTIVE: November 1, 2007

BY: Joan A. Coleman, President - KY
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- The REAL Yellow Pages (T)
- TouchStar Service (T)
- Unlimited AnswersSM Plan (T)
- Unlimited Plus AnswersSM Plan (T)
- Value AnswersSM Package (T)
- Value Plus AnswersSM Package (T)
- Visual Director Service (T)
- WatchAlert Service (T)
- WatsSaver Service) (T)
- Winning ChoiceSM Package (T)
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 BY: Joan A. Coleman, President - KY
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GENERAL EXCHANGE PRICE LIST

PSC KY. TARIFF 2G
 First Revised Page 3.6
 Cancels Original Page 3.6
 EFFECTIVE: November 1, 2007

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedules (Cont'd)

A3.2.12 PreferredPack Plan

A. Description of Service

1. The PreferredPack plan provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1. (T)
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections of this Tariff:
 - A13.9 Call Waiting *ID*, Three-Way Calling, Call Forwarding Busy Line, Call Forwarding Don't Answer (with or without Ring Control), Star 98 Access (T)
 - A13.19 Caller ID, Call Return (T)
 - A13.47 Message Waiting Indication
 - A13.70 Privacy *Manager* service (T)

B. Regulations and Limitations of Service

1. The PreferredPack plan is only available to residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in A3.2.12.A.3.
2. All rules, regulations and limitations specified in the sections listed in A3.2.12.A.3 apply to the respective features/services requested as part of this package. (T)
3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing PreferredPack plan package by adding, deleting or changing features/services requested as part of the package. (T)
5. Existing customers of the PreferredPack plan can not take advantage of special promotions for the PreferredPack plan or any of the features/services specified in A3.2.12.A.3 preceding unless specifically allowed by the terms of the special promotion.
6. The PreferredPack plan can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies (T)

C. Rates and Charges

1. The following monthly rates apply for the PreferredPack plan.

	Suspend Rate	Monthly Rate	USOC
(a) Per plan package	\$9.00	\$30.00	PAMA5

A3.3 Reserved For Future Use

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 ISSUED: October 17, 2007
 BY: Joan A. Coleman, President - KY
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GENERAL EXCHANGE PRICE LIST

PSC KY. TARIFF 2G
 First Revised Page 3.7
 Cancels Original Page 3.7
 EFFECTIVE: November 1, 2007

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedules (Cont'd)

A3.2.13 2 Pack Plan

A. Description of Service

1. The 2 Pack Plan provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:

- A13.9 Call Waiting **ID**, Call Forwarding Busy Line, Call Forwarding Don't Answer (with or without Ring Control), Star 98 Access (T)
- A13.19 Caller ID (T)
- A13.47 Message Waiting Indication

B. Regulations and Limitations of Service

1. The 2 Pack Plan is only available to residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in A3.2.13.A.3, but the customer must select Call Waiting **ID** and Caller ID. (T)
2. All rules, regulations and limitations specified in the sections listed in A3.2.13.A.3 apply to the respective features/services requested as part of this package. (T)
3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing 2 Pack Plan package by adding, deleting or changing features/services requested as part of the package.
5. Existing customers of the 2 Pack Plan can not take advantage of special promotions for the 2 Pack Plan or any of the features/services specified in A3.2.13.A.3 preceding unless specifically allowed by the terms of the special promotion.
6. The 2 Pack Plan can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies

C. Rates and Charges

1. The following monthly rates apply for the 2 Pack Plan.

	Suspend Rate	Monthly Rate	USOC PAMA6
(a) Per plan package	\$9.00	\$25.00	

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BELLSOUTH
TELECOMMUNICATIONS, INC.
KENTUCKY
ISSUED: October 17, 2007
BY: Joan A. Coleman, President - KY
Louisville, Kentucky

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.9 Custom Calling Services (Cont'd)

A13.9.1 General (Cont'd)

J. Call Forwarding Multipath

This feature provides customers who subscribe to Call Forwarding Busy Line, Call Forwarding Don't Answer, Customer Control of Call Forwarding Busy Line, Customer Control of Call Forwarding Don't Answer, Call Forwarding Variable, or Remote Access to Call Forwarding Variable the capability to specify the number of calling paths that will be forwarded to another telephone number.

Where facilities permit for a single (non-rotary) exchange line/trunk or a rotary (hunting) arrangement of 10 or less lines/trunks, 10 calling paths will be provided at no charge. For a hunting arrangement greater than 10 lines/trunks, additional paths (in excess of the 10 provided at no charge) can be purchased. The total number of calling paths cannot exceed the number of lines/trunks in the forwarding hunting arrangement. In all cases, the number of call forwarding paths is dependent upon the terminating capability of the forward-to directory number. For the Call Forwarding Don't Answer feature, each call will be forwarded at the completion of each ring cycle. A Secondary Service Charge will apply to requests to increase or decrease the number of calling paths. The Service Charge will not apply for the first sixty (60) days following the effective date of this tariff.

K. Remote Access - Call Forwarding Variable

This feature provides a customer the Call Forwarding Variable feature and the capability to activate and deactivate the service remotely from any line/equipment capable of Touch-Tone signaling rather than only from the base station line. This feature does not require that a courtesy call be completed to the forwarded-to telephone number.

L. Call Waiting **ID** - This service allows a customer to control the treatment applied to incoming calls while the customer is off-hook on a call. Call Waiting **ID** includes the functionality of the Call Waiting feature and provides several additional call disposition options. (T)

The customer must have a Calling Identification Delivery feature, such as Caller ID-Basic or Caller ID for the calling identification data of the waiting call to be provided following the Call Waiting **ID** alerting tone. (T)

The customer must subscribe to a Call Forwarding Don't Answer feature in order to forward a waiting call to another location. Call disposition options provided with Call Waiting **ID** include: (T)

- Answer the waiting call, placing the first party on hold
- Answer the waiting call, dropping the first party
- Direct the waiting caller to hold via a recording
- Forward the waiting call to another location (e.g., a voice mailbox or Telephone Answering Service)
- Conference the waiting call with the existing, stable call and, if desired, subsequently drop either leg of the "conferenced" call.

Utilization of the full capabilities of Call Waiting **ID** requires the use of an Analog Display Services Interface (ADSI) - compatible telephone at the customer's premises. The installation and maintenance of the ADSI-compatible CPE and its technical capability to function in conjunction with the features specified herein is the responsibility of the customer. The Company assumes no liability, and will be held harmless, for any incompatibility between this equipment and the network features described herein. (T)

All terms and conditions, including rates, for the other features associated with the line are as described in the feature-specific sections of this Tariff. Such features must be ordered separate from Call Waiting **ID**. (T)

M. Three-Way Calling with Transfer - This feature allows a user to hold an in-progress call and complete a second call while maintaining privacy from the first call, or to add on the previously held call for a three-way conference. Incoming calls may be transferred to another access arrangement on an inter- or intra-switch basis. Where the subscriber originates both legs of a three-way call, those legs will remain bridged together when the subscriber goes on hook when at least one of the legs is an intra-switch call. Where the subscriber originates two inter-switch legs of a three-way call, both legs remain bridged when the subscriber goes on hook where the serving switch is not a 5ESS switch. For such calls in a 5ESS switch, both inter-switch legs are disconnected when the subscriber goes on hook. This feature shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part of message charges, toll or otherwise, that would regularly be applicable between the stations bridged together by the subscriber.

N. Star 98 Access - This feature allows a subscriber to dial *98 to access a service such as their voice mail service.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.9 Custom Calling Services (Cont'd)

A13.9.2 Provision Of Service (Cont'd)

- D. Call Forwarding On PBX Trunks (Cont'd)
 - 6. When calls are being forwarded inter-office, only one call can be forwarded at a time.
 - 7. Call Forwarding can be sequentially forwarded in a chain across lines within a central office a maximum of five times.
- E. Speed Calling On PBX Trunks
This feature is available on a per trunk equipped basis.
- F. Speed Calling On Outward WATS Lines.
This feature is available on a per line equipped basis and is limited to one Speed Calling list per Outward WATS facility group.
- G. Except during periods of special promotions offered pursuant to A2.10 or where Call Waiting **ID** is provided as part of some other *package* offering, the service charge for establishment of Call Waiting Deluxe on the customer's line and one month's recurring charge for Call Waiting **ID** will be waived for the first sixty (60) days of availability in each area. Terms of such special promotions or other *package* offerings as relating to Call Waiting **ID** will be applied during any period of coincidence between such special promotions or offerings and the first sixty days of availability of Call Waiting **ID** in a particular area. (T)
- H. Custom Calling Services can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies. (T)
- I. Subscribers to Call Waiting **ID** must have Touch-Tone service. (T)

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ISSUED: October 17, 2007
BY: Joan A. Coleman, President - KY
Louisville, Kentucky

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PSC KY. TARIFF 2G
First Revised Page 4
Cancels Original Page 4
EFFECTIVE: November 1, 2007

A13. MISCELLANEOUS SERVICE ARRANGEMENTS**A13.9 Custom Calling Services (Cont'd)****A13.9.3 Rates****A. Residence****1. Individual Features**

	Monthly Rate	USOC
(a) Call Waiting ¹	\$6.00	ESX
(b) Call Forwarding Variable ¹	5.00	ESM
(c) Three-way Calling ¹	6.00	ESC
(d) Speed Calling (8-code) ¹	4.50	ESL
(e) Speed Calling (30-code) ¹	5.00	ESF
(f) Call Forwarding Busy Line ¹	1.50	GCE
(g) Call Forwarding Don't Answer ¹	1.50	GCJ
(h) Customer Control of Call Forwarding Busy Line ¹	3.50	GJP
(i) Customer Control of Call Forwarding Don't Answer ¹	4.00	GJC
(j) Call Forwarding Busy Line Multipath or Customer Control of Call Forwarding Busy Line Multipath ²	3.00	CFSBX
(k) Call Forwarding Don't Answer Multipath or Customer Control of Call Forwarding Don't Answer Multipath ²	3.00	CFSDX
(l) Call Forwarding Variable Multipath or Remote Access - Call Forwarding Variable Multipath ²	4.00	CFSVX
(m) Remote Access - Call Forwarding Variable ¹	7.00	GCZ
(n) Call Forwarding Don't Answer - Ring Control ¹	1.50	GCJRC
(o) Call Waiting ID ¹	7.50	ESXD+
(p) Three-Way Calling with Transfer ^{1,3}	6.00	ESCWT

Note 1: Monthly rate per central office line equipped.

Note 2: Monthly rate per call forwarding path in excess of ten paths.

Note 3: Appropriate local or toll usage charges apply for calls originated by the subscriber, including connections which continue after the subscriber exits the call.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

(T)

A13.19.2 Definitions Of Feature Offerings (Cont'd)

C. *Personalized Ring 6 a.k.a.* Call Selector

(T)

Personalized Ring 6 provides a distinctive ringing pattern to the subscribing customer for up to six specific telephone numbers.

(T)

The customer creates a screening list of up to six telephone numbers through an interactive dialing sequence. When a call is received from one of the predetermined telephone numbers, the customer is alerted with a distinctive ringing pattern (short, long, short). Calls from telephone numbers not included on the screening list will produce a normal ring.

If the customer subscribes to Call Waiting (see Section A13) and a call is received from a telephone number on the *Personalized Ring 6* screening list while the line is in use, the Call Waiting tone will also be distinctive.

(T)

When a telephone number on the *Personalized Ring 6* screening list also appears on the *Selective* Call Forwarding list, the *Selective* Call Forwarding will take precedence. Likewise, when the same number is shown on the Call Block list, the call will be blocked.

(T)

A customer's line will not produce a distinctive alert if the calling line is not referenced to and originated by the main telephone number or a telephone number identified number that represents all the lines in a collection of lines, such as multiline hunt groups.

D. *Selective Call Forwarding a.k.a.* Preferred Call Forwarding

(T)

Selective Call Forwarding allows the customer to transfer selected calls to another telephone number. A screening list of up to six numbers is created by the customer and placed in the network memory via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forwarding telephone number only if the calling number can be obtained and is found to match a number on the screening list.

(T)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd) (T)

A13.19.2 Definitions Of Feature Offerings (Cont'd)

D. *Selective Call Forwarding a.k.a.* Preferred Call Forwarding (Cont'd) (T)

If the customer also subscribes to Call Block and the same telephone number is entered on both screening lists, the Call Block feature must be deactivated to allow the call to forward.

This feature will not work if the calling line is not referenced to and originated by the main telephone number, or a Telephone Number identified number that represents all the lines in a collection of lines such as multiline hunt groups.

E. Call Block

This feature provides the customer the ability to prevent incoming calls from up to six different telephone numbers.

A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the telephone numbers to be blocked. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive calls at this time.

If the customer also subscribes to *Selective Call Forwarding* and/or *Personalized Ring 6* and the same telephone numbers appear on those screening lists, Call Block will take precedence. (T)

This feature will not work if the incoming call is from a telephone number in a multiline hunt group unless the telephone number is the main telephone number in the hunt group, or is Telephone Number identified. Additionally, this feature will not block calls from coin or cellular telephones or operator assisted calls.

F. Call Tracing

Call Tracing enables the customer to initiate an automatic trace of the last call received.

Upon activation by the customer, the network automatically sends a message to the Company's Security Department indicating the calling number, the time the trace was activated, and in some locations, the time the offending call was received. The customer using this feature would be required to contact the Annoyance Call Bureau for further action.

Only calls from within TouchStar service equipped offices are traceable using Call Tracing. (T)

This feature will not work if the incoming call is from a telephone number in a multiline hunt group, unless the telephone number is the main telephone number in the hunt group, or is Telephone Number identified.

In some locations, if the customer makes or receives another call after hanging up from the annoying call, prior to activating the trace, Call Tracing will not record the correct number.

G. Caller ID - Basic (Number Delivery)

This feature enables the customer to view on a display unit the Directory Number (DN) on incoming telephone calls.

When Caller ID - Basic is activated on a customer's line, the Directory Numbers of incoming calls are displayed on the called CPE during the first long silent interval of the ringing cycle.

Any customer subscribing to Caller ID - Basic will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd) (T)

A13.19.2 Definitions Of Feature Offerings (Cont'd)

G. Caller ID - Basic (Cont'd)

If the incoming call is from a caller who subscribes to RingMaster service, the telephone number transmitted will always be the main number rather than any dependent RingMaster service number. (T)

If the incoming call is from a caller served by a PBX, generally only the main number of the PBX is transmitted and available for display. However, in certain circumstances where facilities permit, the information associated with the actual station number originating the call may be transmitted and available for display.

If the incoming call originates from a Multi-Line Hunt Group, the telephone number transmitted will always be the main number of the hunt group unless the calling number is Telephone Number (TN) identified within the group.

Calling number information via Caller ID - Basic is not available on operator handled calls.

H. *Caller ID a.k.a.* Caller ID Deluxe (Name and Number Delivery) (T)

This feature enables the customer to view on a display unit the calling party Directory Name and Directory Number on incoming telephone calls.

A maximum of 15 characters is allowed for transmission of the calling party Directory Name.

When Caller ID is activated on a customer's line, the calling party Directory Name and Directory Number on incoming calls will be displayed on the called CPE during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID customer. (T)

Caller ID also includes Anonymous Call **Blocking** where facilities are available. This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. When **Anonymous Call Blocking** is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long as the calling number is not delivered. Incoming calls are checked for acceptance or rejection by Anonymous Call **Blocking** regardless of the current state of the **Anonymous Call Blocking** customer's line (e.g., off hook or idle). (T)

Subsequent to establishment of Caller ID, **Anonymous Call Blocking** can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes. (T)

Any customer subscribing to Caller ID will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein. (T)

Calling party name and/or telephone number information via Caller ID is not available on operator handled calls. (T)

If the incoming call originates from a Multi-Line Hunt Group, the telephone number and name information transmitted will be associated with the main number in the hunt group, unless, facilities permitting, the lines within the group are TN (Telephone Number) identified.

If the incoming call is from a caller served by a PBX, generally only the main listed name of the PBX will be transmitted and available for display. However, in certain circumstances where facilities permit, the information associated with the actual station number originating the call may be transmitted and available for display.

If the incoming call originates from a caller who subscribes to RingMaster service the telephone number and name transmitted will always be the main number, rather than the RingMaster service number. (T)

If the incoming call originates from a customer provided pay telephone, the name information transmitted will always be "Pay Phone".

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd) (T)

A13.19.2 Definitions Of Features Offerings (Cont'd)

(Obsoleted, See Section A113.)

L. Call Tracking - Bulk Calling Line Identification (BCLID)

This feature allows Multi-Line Hunt Groups (MLHG) or Private Branch Exchange (PBX) customers to receive call-related information on certain incoming telephone calls.

The following information is transmitted to the Call Tracking customer over a separate channel which is required for feature operation: calling and called directory numbers (DN), time of day the call was received, busy/idle status of the called line, and the calling line type (individual or group). This information should be received by the customer premises equipment (CPE) or by equipment in the central office shortly after reception of the incoming call.

Any customer subscribing to Call Tracking, who wishes to have the Call Tracking information delivered to their CPE, will be responsible for the provision of compatible CPE which will receive, translate, display and/or store the transmitted data. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

If the incoming call is from a caller served by a PBX, generally only the main number of the PBX is transmitted and available for display. However, in certain circumstances where facilities permit, the information associated with the actual station number originating the call may be transmitted and available for display.

If the incoming call originates from a Multi-Line Hunt Group, the telephone number transmitted and available for display will always be the main number of the hunt group.

If the incoming call is from a customer who subscribes to RingMaster service, the telephone number transmitted will always be the main number rather than the RingMaster service number.

Charges for Call Tracking are applicable on a per subscription and a "per calling number delivered" basis, plus appropriate Service Charges for establishment of the feature on the customer's line.

M. *Anonymous Call Blocking a.k.a.* Anonymous Call Rejection (T)

This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. When *Anonymous Call Blocking* is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long as the calling number is not delivered. Incoming calls are checked for acceptance or rejection by *Anonymous Call Blocking* regardless of the current state of the *Anonymous Call Blocking* customer's line (e.g., off hook or idle). (T)

A service order is required to establish or discontinue *Anonymous Call Blocking*. Subsequent to establishment, the feature can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes. (T)

N. Enhanced Caller ID (Busy Line and Idle Line Name and Number Delivery)

This feature enables the customer to view on a display unit the calling party Directory Name and Directory Number (DN) on incoming telephone calls both when the subscriber's line is in use and when it is not in use. The date and time of the call is also transmitted to the Enhanced Caller ID customer. A maximum of 15 characters is allowed for transmission of the calling party Directory Name.

When the Enhanced Caller ID customer's line is not in use the Directory Name and Directory Number of the line that originated the incoming call and the date and time of the call will be displayed on the called CPE during the first long silent interval of the ringing cycle.

When the Enhanced Caller ID customer's line is in use, the Directory Name and Directory Number of the line that originated the incoming call and the date and time of the call will be displayed on the called CPE following the waiting call alerting tone. The called party has the following options for disposition of the incoming call:

- Answer the waiting call while placing the original call on hold,
- Alternate between the waiting call and the original call, and
- Ignore the waiting call.

BELLSOUTH
 TELECOMMUNICATIONS, INC.
 KENTUCKY
 ISSUED: October 17, 2007
 BY: Mary Pat Regan, President - KY
 Louisville, Kentucky

GENERAL EXCHANGE GUIDEBOOK

PSC KY. TARIFF 2G
 First Revised Page 14.3.2.1
 Cancels Original Page 14.3.2.1
 EFFECTIVE: November 1, 2007

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

(T)

A13.19.3 Regulations And Limitations Of Service

A. The Following Limitations Apply:

1. TouchStar service is provided subject to the availability of facilities. Additionally, the features described will only operate on calls originating and terminating within TouchStar service equipped offices. Also, feature screening lists can only contain telephone numbers of subscribers served out of TouchStar service equipped offices. (T)
2. The TouchStar service basic features are available to single line and multi-line residence and business customers, unless otherwise specified following, who have rotary dial or Touch-Tone service, except that BusyConnect service will not work with rotary dial in most offices. Caller ID - Basic and Caller ID are available to single and multi-line residence and business customers. Enhanced Caller ID and Enhanced Caller ID with Call Management are available only to business customers with non-hunting lines or on the last line of a series completion arrangement. Enhanced Caller ID and Enhanced Caller ID with Call Management are not available for Centrex Type Services customers. Caller ID-Basic and Caller ID, Enhanced Caller ID and Enhanced Caller ID with Call Management are not available for Private Branch Exchange (PBX) customers. Call Tracking (BCLID) is not available for single line arrangements, but it is available for PBX and multi-line business customers. Neither Caller ID - Basic, Caller ID, Enhanced Caller ID, Enhanced Caller ID with Call Management nor Call Tracking (BCLID), can be provisioned for customers with the following service arrangements: Basic 911, FX, FCO, DPA or Dual Service. (T)
3. TouchStar service basic features cannot be provisioned on toll terminals, trunks or some remote switching locations. (T)
4. Appropriate Service Charges apply except during Company selected periods of special promotion. Applicable service charges will be waived for the following situations: Upgrades from Caller ID-Basic to Caller ID, Enhanced Caller ID or Enhanced Caller ID with Call Management, upgrades from Caller ID to Enhanced Caller ID or Enhanced Caller ID with Call Management or Enhanced Caller ID to Enhanced Caller ID with Call Management. (T)
5. The Company will deliver all numbers/names, subject to technical limitations, including telephone numbers/names associated with Non-published Listing Service as described in Section A6, unless the caller subscribes to and/or has activated Calling Number Delivery Blocking. (T)

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GENERAL EXCHANGE PRICE LIST

PSC KY. TARIFF 2G
Second Revised Page 14.4
Cancels First Revised Page 14.4
EFFECTIVE: November 1, 2007

ISSUED: October 17, 2007
BY: Joan A. Coleman, President - KY
Louisville, Kentucky

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

A13.19.4 Rates

A. Individual Features

1. Residence

	Nonrecurring Charge	Monthly Rate	USOC	
(a) Call Return (per line)	-	\$6.00	NSS	
(b) Call Return (per activation)	\$.90	-	NA	
(c) Call Return (denial of per activation) ¹	-	-	BCR	
(d) Repeat Dialing (per line)	-	5.00	NSQ	
(e) Repeat Dialing (per activation)	.90	-	NA	
(f) Repeat Dialing (denial of per activation) ¹	-	-	BRD	
(g) BusyConnect (per activation) ²	.90	-	NA	
		Monthly Rate	USOC	
(h) <i>Personalized Ring 6</i> (per line)		\$5.00	NSK	(T)
(i) <i>Selective</i> Call Forwarding (per line)		5.00	NCE	(T)
(j) Call Block (per line)		5.00	NSY	
(k) Call Tracing (per line)		5.00	NST	
(l) Caller ID - Basic (per line)		8.00	NSD	
(m) Caller ID (with <i>Anonymous Call Blocking</i>) (per line)		9.00	NXMCR	(T)
(n) Caller ID (without <i>Anonymous Call Blocking</i>) (per line for Multi-Line Hunt Group arrangements)		9.00	NXMMN	(T)
(o) Anonymous Call <i>Blocking</i> (per line)		5.95	HBY	(T)
(p) Calling Number Delivery Blocking - Permanent ^{1,3} (Per Line) (Agency)		-	NOB	
(q) Calling Number Delivery Blocking - Per Call		-	NA	
(r) Calling Number Delivery Blocking - Permanent Per Line (Non-Published Listing Customers) ^{1,3}		-	NOBNN	

B. Individual Features

1. Business

	Nonrecurring Charge	Monthly Rate	USOC
(a) Call Return (per line)	-	\$6.50	NSS
(b) Call Return (per activation)	\$.90	-	NA
(c) Call Return (denial of per activation) ¹	-	-	BCR
(d) Repeat Dialing (per line)	-	6.50	NSQ
(e) Repeat Dialing (per activation)	.90	-	NA
(f) Repeat Dialing (denial of per activation)	-	-	BRD
(g) BusyConnect (per activation) ²	.90	-	NA

Note 1: Neither denial of Call Return per activation, denial of Repeat Dialing per activation or Calling Number Delivery Blocking - Permanent should be included in the determination of appropriate discounts when ordered in combination with other TouchStar service features.

Note 2: Denial of per activation BusyConnect can be obtained using the Repeat Dialing Denial of Per Activation USOC BRD.

Note 3: Calling Number Delivery Blocking - Permanent is only available to subscribers of Non-Published Listing Service as described in A6.4.1 or special agencies as defined in A13.19.3.A.8. (T)

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GENERAL EXCHANGE PRICE LIST

PSC KY. TARIFF 2G
First Revised Page 56.1
Cancels Original Page 56.1
EFFECTIVE: November 1, 2007

ISSUED: October 17, 2007
BY: Joan A. Coleman, President - KY
Louisville, Kentucky

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.70 Privacy Manager Service (T)

A13.70.1 Definition of Feature Offering

- A. Privacy *Manager* service will provide Caller ID subscribers with the ability to identify unavailable, unknown, blocked and private numbers. Privacy *Manager* service will intercept all unidentified calls before the subscribers telephone rings. If the call is marked private, the caller will be asked to press 1 to deliver his/her calling information. On unavailable or unknown numbers, the caller will be asked to state their name. Once the calling party is identified, the service will ring the subscriber and announce the calling party's information. The subscriber has the option to accept the call, reject the call, or send a "Do Not Solicit" message to a telemarketer. Privacy *Manager* service allows the subscriber to assign a special passcode giving callers of his/her choice the ability to bypass Privacy *Manager* service. Subscribers may also switch Privacy *Manager* service on or off from his/her own phone. (T)

A13.70.2 Regulations and Limitations of Service

- A. The following regulations and limitations apply:
1. Privacy *Manager* service is provided subject to the availability of facilities. (T)
 2. Privacy *Manager* service is available to single and multi-line residence customers. (T)
 3. Privacy *Manager* service is not compatible with Calling Number Delivery Blocking-Permanent, Internet Call Waiting Service, FX, FCO, ISDN or Prestige Communications Service. Privacy *Manager* service may not be compatible with RingMaster service in all switch types. (T)
 4. Caller ID and Touch-Tone service are required in order to subscribe to Privacy *Manager* service. (T)
 5. Privacy *Manager* service can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies. (T)

A13.70.3 Rates and Charges

- A. The following rates and charges are for Privacy *Manager* service only and are in addition to the applicable service charges and monthly rates for exchange access lines and other services with which this service is associated. (T)
1. Residence

	Monthly Rate	USOC
(a) Per line except Complete Choice plan lines	\$6.95	PMX1R
(b) Per Complete Choice plan line	3.95	PMX1R

A13.71 Reserved for Future Use

BELLSOUTH
TELECOMMUNICATIONS, INC.
KENTUCKY
ISSUED: October 17, 2007
BY: Joan A. Coleman, President - KY
Louisville, Kentucky

GENERAL EXCHANGE PRICE LIST

PSC KY. TARIFF 2G
Second Revised Page 58
Cancels First Revised Page 58
EFFECTIVE: November 1, 2007

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.73 Reserved for Future Use

A13.74 Reserved for Future Use

A13.75 Reserved for Future Use

A13.76 Internet Call Waiting Service

A13.76.1 Definition of Feature Offering

- A. Internet Call Waiting service (ICW) allows customers to manage their incoming calls while logged onto the Internet. When a customer is on the Internet with ICW running and receives a call, a small window pops up on the computer screen with the name and number of the caller and four disposition options for the call. Those options are as follows:
1. Accept the Call: This option terminates the Internet session. The user then must wait for the phone to ring to pick up the call.
 2. Send the Call to Voice Mail: This option sends the caller to voice mail if the ICW subscriber has voice mail.
 3. Place the Call on Hold: With this option the subscriber can generate a network announcement to the caller to please hold while the subscriber completes the current call.
 4. Forward the Call: The subscriber can route the call to another pre-selected phone number
 5. Ignore the Call/Time-out: If the subscriber fails to choose a disposition option within 24 seconds, the time-out condition will occur. The caller will hear continuous ringing until the call is disconnected. This is a default option for customers who do not subscribe to Voice Mail.

A13.76.2 Regulations and Limitations of Service

- A. The following regulations and limitations apply:
1. Internet Call Waiting service is provided subject to the availability of facilities.
 2. Internet Call Waiting service is available to single and multi-line residence customers.
 3. Internet Call Waiting service is not compatible with Privacy *Manager* service, ISDN, ADSL, Prestige, FCO or FX service. (T)
 4. The Company's liability arising out of the provision of Internet Call Waiting service, including but not limited to delivery or non-delivery of calling numbers/names, or the provision of other anonymity options to law enforcement agencies, is limited as set forth in A2.5.1.
 5. Telephone numbers/names transmitted via Internet Call Waiting service are intended solely for the use of the subscriber of this service. Resale of this information is prohibited.
 6. Internet Call Waiting service can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies.
 7. Services charges do not apply for download of the Internet Call Waiting software.

A13.76.3 Rates and Charges¹

- A. The following rate is for Internet Call Waiting Service only and is in addition to the applicable monthly rate for exchange access line service and any other service with which this service is associated.
1. Residence

(a) Per Line	Monthly Rate \$6.95	USOC CWNET
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Note 1: The monthly rate for ICW will be waived for the first thirty days of service.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.77 Voice Mail Calling Features Package a.k.a. Voice Mail Companion Services Package (T)

A13.77.1 Definition of Service

- A. The Voice Mail Companion Services Package provides a group of basic network services (generally used in conjunction with voice mail services) at one monthly rate. All services available as part of this package are optionally available on an individual basis. The Voice Mail *Calling Features* Package consists of the following services (where available): (T)

Call Forwarding Don't Answer or Call Forwarding Don't Answer – Ring Control

Call Forwarding Busy Line and/or Star 98 Access

The following optional features are also available as part of the package:

Message Waiting Indication - Audible or Message Waiting Indication – Audible/Visual

A13.77.2 Regulations and Limitations of Service

- A. The following regulations and limitations apply:
 - 1. All regulations and restrictions which normally apply to the services when they are individually provided also apply when they are provided as part of this package.
 - 2. All services are furnished only from central offices which have been arranged to provide these services. The services are provided subject to availability of facilities.
 - 3. The Voice Mail *Calling Features* Package can be suspended as specified in *Section* A2. The monthly rate for this service does not apply for the suspension period. (T)
 - 4. The Voice Mail *Calling Features* Package is only available to individual line residence and business subscribers. (T)
 - 5. Service Charges as provided in *Section* A4 apply for the Voice Mail *Calling Features* Package. (T)

A13.77.3 Rates and Charges

- A. The Voice Mail *Calling Features* Package is offered at the following rate: (T)
 - 1. Per line equipped

		Monthly Rate	USOC
(a)	Residence	\$2.00	S98PK
(b)	Business	9.30	S98CP

A42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

A42.2 ISDN - Residence Service (IRS) (Cont'd)

A42.2.5 Optional Features (Cont'd)

A. Optional Features (Cont'd)

2. (Cont'd)

- h. Speed Calling - This feature allows each user to assign up to thirty telephone numbers to a two-digit code for the purpose of enabling abbreviated dialing.
- i. Calling/Called Number Delivery/Calling Name Delivery-National ISDN - This feature provides the user who is receiving/originating a call with information about the calling/called party and the facility or destination and is provided with IRS. Some "privacy" options may be in effect in certain areas and will be located in Section A13. (T)
- j. Visual Message Waiting Indicator - Provides the user of a message service with a visual indication that a message is waiting. (T)
- k. Audible Message Waiting Indicator - Provides the user of a message service with an audible indicator that a message is waiting. (T)
- l. Additional Call Appearance - PDN or DN - This feature allows the terminal to have more than one DN button assigned to the same DN or Primary Directory Number (PDN). (T)
- m. Call Tracing - This feature enables the customer to initiate an automatic trace of the last call received. Upon activation by the customer, the network automatically sends a message to the Company's Security Department indicating the calling number, the time the call was received, and the time the trace was activated. The customer using this feature would be required to contact the local business office for further action. (T)
- n. Call Return - This feature enables a customer to place a call to the telephone number associated with the most recent call received, whether or not the call was answered or the number is known. The customer can dial a code or press a feature button to request that the network place the call. (T)

If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard. Once the customer hangs up, the network will monitor the busy/idle status of both lines every forty-five seconds for up to thirty minutes. If during the queuing process both lines become idle, the customer is alerted that the network is ready to place the call. When the customer picks up the telephone, the call will automatically be placed. If unanswered by the customer the alerting will repeat every five minutes until answered, or for the remainder of the thirty minute monitoring interval. Multiple numbers may be placed in queue. The first idle number will be connected first. Both the customer and the called party may originate and receive calls without affecting the call return feature status.
- o. *Selective* Call Forwarding - Allows the customer to transfer selected calls to another telephone number. A screening list of up to six numbers is created by the customer and placed in the network memory via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forwarding telephone number only if the calling number can be obtained and is found to match a number on the screening list. (T)

If the customer also subscribes to Call Block and the same telephone number is entered on both screening lists, the Call Block feature must be deactivated to allow the call to be forwarded.

A42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

A42.2 ISDN - Residence Service (IRS) (Cont'd)

A42.2.5 Optional Features (Cont'd)

A. Optional Features (Cont'd)

2. (Cont'd)

o. (Cont'd)

This feature will not work if the incoming call is from a telephone number in a hunt group unless the telephone number is the main number of the hunt group, or is Telephone Number identified. (T)

p. Call Block - This feature provides the customer the ability to prevent incoming calls from up to six different telephone numbers. (T)

A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by preselecting the telephone numbers to be blocked. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive calls at this time.

If the customer also subscribes to *Selective* Call Forwarding and/or *Personalized Ring 6* and the same telephone numbers appear on those screening lists, Call Block will take precedence. (T)

This feature will not work if the incoming call is from a telephone number in a hunt group unless the telephone number is the main number of the hunt group, or is Telephone Number identified.

q. *Personalized Ring 6* - This feature provides an alerting to the subscribing customer for up to six specific telephone numbers. (T)

The customer creates a screening list of up to six telephone numbers through an interactive dialing sequence. When a call is received from one of the predetermined telephone numbers, the customer is alerted. Calls from the telephone numbers not included on the screening list will produce a normal ring.

When a telephone number on the *Personalized Ring 6* screening list also appears on the *Selective* Call Forwarding list, the Preferred Call Forwarding will take precedence. Likewise, when the same number is shown on the Call Block list, the call will be blocked. (T)

The customer's line will not produce an alert if the incoming call is from a telephone number in a hunt group unless the telephone number is the main number of the hunt group, or is Telephone Number identified.

r. Repeat Dialing - Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. (T)

If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty minutes both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is alerted that the network is ready to place the call. When the customer picks up the telephone, the call will automatically be placed.

s. Call Forwarding Multiple Simultaneous - This feature allows a station line to forward more than one call at a time. (T)

t. Automatic Line/Direct Connect (T)

Station Specially programmed to dial specific internal station number or "0" or the attendant when the station user goes off-hook.

u. Selective Call Acceptance (T)

Allows customers to accept incoming voice calls only from certain telephone numbers selected by the customer.

A42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

A42.2 ISDN - Residence Service (IRS) (Cont'd)

A42.2.5 Optional Features (Cont'd)

B. Rates and Charges (Cont'd)

1. Optional Features (Cont'd)

b. Optional Circuit Switched Features for use with non-EKTS or EKTS CPE (Cont'd)

(14) Additional Call Appearance, PDN or DN¹

	Installation Charge	Monthly Rate	USOC	
(a) each	\$1.00	\$.75	DS1FG	
(15) Call Tracing				
(a) Per User Profile ²	1.00	3.50	NST	(T)
(16) Call Return (5ESS/EWSD)				
(a) Per User Profile ²	1.00	3.50	NSS	(T)
(17) <i>Selective</i> Call Forwarding				
(a) Per User Profile ²	1.00	2.50	NCE	
(18) Call Block				
(a) Per User Profile ²	1.00	3.50	NSY	(T)
(19) <i>Personalized Ring 6</i>				
(a) Per User Profile ²	1.00	3.50	NSK	(T)
(20) Repeat Dialing (5ESS/EWSD)				
(a) Per User Profile ²	1.00	3.50	NSQ	
(21) Automatic Line/Direct Connect				
(a) Per DN Per Terminal (DMS/5ESS)	1.00	.75	M6GN9	
(22) Selective Call Acceptance				
(a) Per User Profile (DMS/5ESS)	1.00	2.00	M6K16	
(23) Station Restriction - Denied Origination ²				
(a) Per User Profile	1.00	1.00	M6LOA	
(24) Station Restriction - Denied Termination ²				
(a) Per User Profile	1.00	1.00	M6LTA	
c. Packet Features				
(1) X.25 Hunting				
(a) each	15.00	-	LLBPF	
(2) International Closed User Group				
(Rates as specified in A29.5.3 of this Tariff apply)				
(a) Group (includes first member)	-	-	LCJ	
(b) Each additional member	-	-	LCJ1X	

Note 1: Additional call appearances on PDN or Secondary Only DN - First Appearance will appear on all sets where these numbers appear.

Note 2: Feature to be applied per DN on EWSD.

(T)

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.17 Feature Packages

A113.17.1 The Feature Package

(Obsoleted January 9, 2004, Type B. Not available for new installations, additions or on transfers of service to a new location.)

A. Description of Service

1. This feature package provides a package of network features/services for residence customers.
2. The rate specified herein entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:

- A13.9 Call Waiting *ID*, Three-Way Calling, Call Forwarding Busy Line¹, Call Forwarding Don't Answer¹ (T)
(with or without Ring Control), Star 98 Access¹
- A13.19 Caller ID, Call Return (T)
- A13.47 Message Waiting Indication¹
- A13.70 Privacy *Manager* service (T)

B. Regulations and Limitations of Service

1. This feature package is only available to individual line residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in A113.17.1.A.2.
2. All rules, regulations and limitations specified in the sections listed in A113.17.1.A.2 apply to the respective features/services requested as part of this package. Nonrecurring programming fees do not apply for features/services requested as part of this package.
3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing unit of this feature package by adding, deleting or changing features/services requested as part of the package.
5. Existing customers of this feature package can not take advantage of special promotions for this feature package or any of the features/services specified in A113.17.1.A.2 preceding unless specifically allowed by the terms of the special promotion.
6. This feature package is not available with a line provided as part of any Complete Choice service or plan, a line specified in this tariff as Message Rate or Measured Service, or a line equipped with the BellSouth Essentials package.
7. This feature package can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies

C. Rates and Charges

1. The following monthly rate applies for this feature package.

	Monthly	
	Rate	USOC
(a) Per feature package	\$17.00	PAMA1¹ or PAMA2

Note 1: The PAMA1 USOC must be used to provision the plan when one or more of the features/services that refer to this footnote are included in this feature package.