

**TARIFF DISTRIBUTION**

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PURPOSE: Increase Business Local Exchange Services Rates

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### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.1 General (Cont'd)

- I. Pursuant to KPSC Administrative Case No. 2016-00059, a monthly Intrastate Universal Service Surcharge shall be imposed on all local exchange access lines, MultiServ service lines and MultiServ PLUS service lines or in the case of ESSX service and Centrex service, per Network Access Register (NAR). For purposes of application of this surcharge, access lines are defined as facilities which provide access to and from the telecommunications network for toll service and for local calling with the exception of WATS, Remote Call Forwarding, Radio Common Carriers, InterLATA Foreign Exchange Lines, Private Line Services, Mobile, Interexchange Carriers, and Company Official Accounts. The amount of this surcharge is established and subject to change by the Commission to meet the needs of the Universal Service Fund in Kentucky. The surcharge shall appear as a separate line item on the customer's bill.

#### A3.2 Statewide Rate Schedules

##### A3.2.1 Flat Rate Schedule

The rates specified herein entitle subscribers to an unlimited number of messages to all stations bearing the designation of central offices within the serving exchange and Limited Local Calling Area exchanges as shown in A3.6, Local Calling Areas.

- A. Rate groups include total main station lines and PBX trunks. Residence and Business 2-Pty. are Obsolete Service Offerings. (See Section A103). The following schedule of monthly rates is applicable to Flat Rate Main Station Line Service.

	Residence	Business	USOC
1. Main station lines.			
(a) Group 1 (0-13,800)	\$47.00	\$1,530.00 (I)	NA
(b) Group 2 (13,801 - 25,100)	47.00	1,530.00 (I)	NA
(c) Group 3 (25,101 - 45,500)	47.00	1,530.00 (I)	NA
(d) Group 4 (45,501 - 200,800)	47.00	1,530.00 (I)	NA
(e) Group 5 (200,801 - 1,191,800)	47.00	1,530.00 (I)	NA
2. PBX trunks.			
(a) Group 1 (0-13,800)	47.00	1,530.00 (I)	NA
(b) Group 2 (13,801 - 25,100)	47.00	1,530.00 (I)	NA
(c) Group 3 (25,101 - 45,500)	47.00	1,530.00 (I)	NA
(d) Group 4 (45,501 - 200,800)	47.00	1,530.00 (I)	NA
(e) Group 5 (200,801 - 1,191,800)	47.00	1,530.00 (I)	NA

- B. In accordance with KPSC Docket No. 91-149, the following exchanges have an exception rate to the statewide group.

	Residence	Business	USOC
1. Exception from the schedule.			
(a) Georgetown	\$47.00	\$1,530.00 (I)	NA
(b) Sadieville	47.00	1,530.00 (I)	NA
(c) Stamping Ground	47.00	1,530.00 (I)	NA

##### A3.2.2 Reserved for Future Use

##### A3.2.3 Measured Rate Schedule (Business)

(See A3.1.E.)

Individual Line Measured Rate Service is available only in certain central offices of the exchanges shown herein. Measured Rate Service requires special equipment and arrangements and is furnished only when such equipment and arrangements are available. The rates specified entitle subscribers to complete local calls on a usage charge basis to stations in the Limited Local Calling Area, i.e., all stations bearing the designation of central offices of the serving exchange and Limited Local Calling Area exchanges as shown in A3.6, Local Calling Areas. Charges for local usage are specified in A3.2, and are based on mechanized records kept of all calls originated on the line.

- A. The following schedule of monthly rates is applicable to Business measured rate main station line service:

1. Rate groups include total main station lines and PBX trunks for individual lines.		Business	USOC
(a) Group 1 (0 - 13,800)		\$390.00	NA
(b) Group 2 (13,801 - 25,100)		390.00	NA
(c) Group 3 (25,101 - 45,500)		390.00	NA
(d) Group 4 (45,501 - 200,800)		390.00	NA
(e) Group 5 (200,801 - 1,191,800)		390.00	NA

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.2 Statewide Rate Schedules (Cont'd)**

**A3.2.5 Reserved For Future Use**

**A3.2.6 Reserved For Future Use**

**A3.2.7 Reserved For Future Use**

**A3.2.8 Area Calling Service<sup>1</sup>**

- A. Area Calling Service is an optional offering that provides local calling from the subscriber's home wire center to all exchanges within the Full Local Calling Area, as described in A3.6. Initial availability dates of Area Calling Service in approved exchanges are determined by the Company.
- B. This service is not available to party line customers, Shared Tenant Service or customer provided public telephone subscribers.
- C. The access line for Business Area Calling Service (without Local Usage Detail) is provided at the following rate. All other services offering Area Calling Service are provided for in the appropriate sections of this Guidebook.  
In accordance with KPSC Docket No. 91-149, the Georgetown, Sadieville, and Stamping Ground exchanges have an exception to the statewide group.  
Area Calling Service with LUD is an Obsolete Service Offering. (See Section A103)
  - 1. Access Line (with LUD) (Obsoleted, See Section A103)
  - 2. Access Line (without LUD)

	<b>Monthly Rate Rate Group</b>				
	<b>1 – 4</b>	<b>5</b>	<b>Exception</b>	<b>USOC</b>	
(a) Residence (Obsoleted, See Section A103)					
(b) Business Inward	<b>\$972.00</b>	<b>\$972.00</b>	<b>\$972.00</b>	<b>B2K1K</b>	(I)
(c) Business Both Way	<b>972.00</b>	<b>972.00</b>	<b>972.00</b>	<b>B2K2K</b>	(I)

- D. In addition to the access line, Area Calling Service customers are billed local usage charges for all calls completed within the Full Local Calling Area at the charges shown in E.
- E. The following usage rates are applicable for all calls within the Full Local Calling Area and are based on airline mileage between wire centers. Each fraction of a minute counts as a full minute.

<b>Mileage Bands</b>	<b>Initial Minute</b>	<b>Additional Minute</b>
A (0 miles)	<b>\$.02</b>	<b>\$.01</b>
B (1-10 miles) within Limited LCA	<b>.04</b>	<b>.02</b>
C (Greater than 10 miles) within Limited LCA	<b>.06</b>	<b>.04</b>
D (1-10 miles) beyond Limited LCA	<b>.04</b>	<b>.02</b>
E (11-16 miles) beyond Limited LCA	<b>.06</b>	<b>.04</b>
F (17-22 miles) beyond Limited LCA	<b>.09</b>	<b>.07</b>
G (23-30 miles) beyond Limited LCA	<b>.09</b>	<b>.07</b>
H (31-40 miles) beyond Limited LCA	<b>.09</b>	<b>.07</b>
I (Greater than 40 miles) beyond Limited LCA	<b>.09</b>	<b>.07</b>

**Note 1:** Effective June 1, 2013, Area Calling Service is obsoleted for Residence customers.

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.2 Statewide Rate Schedules (Cont'd)**

**A3.2.8 Area Calling Service (Cont'd)**

**F. Premium Calling**

Premium Calling is available for business customers and provides unlimited local calling within the Full Local Calling Area. Subscribers to this calling arrangement will not be billed local usage charges described in paragraph E, for calls completed within the Full Local Calling Area. The Premium Calling Usage Package rate is in addition to the access line rate. Premium Calling customers may not subscribe to Local Usage Detail.

In accordance with KPSC Docket No. 91-149, the Georgetown, Sadieville and Stamping Ground exchanges have an exception to the statewide group.

1. Premium Calling Usage Package

		<b>Monthly Rate</b>	<b>USOC</b>	
(a)	Residence (Obsoleted, See Section A103)			
(b)	Business	<b>\$1,050.00</b>	<b>BREKX</b>	(1)

2. Access Line

		<b>Monthly Rate Rate Group</b>			
		<b>1 - 4</b>	<b>5</b>	<b>Exception</b>	<b>USOC</b>
(a)	Residence (Obsoleted, See Section A103)				
(b)	(DELETED)				
(c)	Business Both Way	<b>\$972.00</b>	<b>\$972.00</b>	<b>\$972.00</b>	<b>B2K2P</b>

**G. Time/Day Discount** - The preceding usage rates are peak period rates and apply from 8:00 AM to 8:00 PM, Monday through Friday (excluding holidays). Off-peak period rates apply to all other times and are rated at a 50 percent discount. When messages span more than one rate period, total charges for the minutes in each rate period are summarized and the results for each period are totaled to obtain the total message charge.

**H. Grouping rates** for subscribers of Area Calling Service are described in A3.19.

**I. Calls completed with operator assistance** within the Limited Local Calling Area or Full Local Calling Area as described in A3.6.1 will be rated at the preceding usage charges, except for the Premium offering, in addition to the appropriate Operator Assisted Local Call surcharges. Such calls are itemized on the subscriber's billing statement and will be billed usage charges based on the originating number.

**J. Calls made outside the Limited Local Calling Area, but within the Full Local Calling Area, on which customers requests time and charges, will have those quotations based on toll rates. This includes hotel paid guest quotation calls.**

**K. All terms and conditions that appear in other sections of this Guidebook apply unless otherwise stated herein.**

**A3.2.9 Complete Choice Service (Obsoleted, See Section A103)**

**A3.2.10 Area Plus Service**

**A. General**

1. Area Plus service provides residence subscribers a flat rate exchange service access line with a calling scope as specified in paragraphs 2 and 3. The access line includes Touch-Tone capability.
2. The monthly rates specified herein entitle a residence subscriber to unlimited calling to all exchange access lines within the serving exchange, the exchanges in the associated Limited Local Calling Area specified in A3.6.1, the Company exchanges in the associated Additional Exchanges specified in A3.6.1, and all other Company exchanges in the subscriber's LATA. The LATA for each exchange is indicated in A3.6.1, and the exchanges in each LATA are listed in A3.6.2. Unlimited calling is defined as and limited to 44,640 minutes of use in each billing period.
3. The monthly rates specified herein also entitle a residence subscriber to 1,000 minutes of calling to access lines served by independent telephone companies in independent company exchanges not included in the Limited Local Calling Area but located within the subscriber's LATA. Independent company exchanges are indicated in A3.6.2. The 1,000-minute allowance applies on a per line basis. Independent company usage in excess of 1,000 minutes per line will be billed to the subscriber at the rates specified in A3.2.10.B.2. Call detail information will be provided on the customer bill for billed usage in excess of the 1,000-minute allowance. These usage charges will not apply for calls originated from a telephone number designated for service to a hearing or speech impaired person as specified in A18.3.1.F.

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.19 Grouping Service

##### A3.19.1 General

Grouping Service is a combination of two or more trunks or individual lines connected to the central office so that incoming calls overflow to the next available trunk or line if that trunk or line is busy.

##### A3.19.2 Rates

A. Monthly rates for Grouping Service on individual lines or trunks are as follow:

1. Individual line or trunk<sup>1,2</sup>

		Monthly Rate					
		Rate Group 1	Rate Group 2	Rate Group 3	Rate Group 4	Rate Group 5	USOC
(a)	Business Flat Rate <sup>3</sup> , each	\$ 5.25	\$ 5.25	\$ 5.25	\$ 3.75	\$ 3.75	HTG
(b)	Business Measured Rate, each	12.00	11.25	10.50	10.00	5.70	HTGME
(c)	Business Message Rate, each	12.00	11.25	10.50	10.00	330.00 (I)	HTGMS
(d)	Business Area Calling Service, each	12.00	11.25	10.50	10.00	330.00 (I)	HTGKX
(e)	Overflow to Back-Up Line from each additional non-Area Calling Service primary line or hunt group	12.00	11.25	10.50	10.00	5.70	BULRX
(f)	Overflow to Back-Up Line from each additional Area Calling Service primary line or hunt group	12.00	11.25	10.50	10.00	5.70	BULSX

B. Charges for Grouping Service on lines and trunks are applied as indicated herein and are in addition to the regular individual line or trunk rate. Charges for Grouping Service are not applicable to station lines within a system, WATS, or for Residential lines.<sup>1,4</sup>

**Note 1:** Effective July 20, 1995, grouping rates for Residential Service have been eliminated. Business grouping rates and business service line rates shall apply at private residence locations for all lines in a rotary or grouping arrangement when more than three lines are in the arrangement.

**Note 2:** Exception rate groups utilize Rate Group 4 rates.

**Note 3:** Rates also apply for Grouping service for BellSouth Business Plus service.

**Note 4:** See A2.3.6 and A103.19 for limitations regarding residential lines in a Grouping Service arrangement.

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.20 Trunk Lines (Cont'd)**

**A3.20.2 Rates And Charges**

In accordance with KPSC Docket No. 91-149, the Georgetown, Sadieville and Stamping Ground exchanges have an exception rate to the statewide group.

- A. Flat rate service is provided for business, hotel, nursing home, rest home and hospital subscribers as described in A3.20.1.C.
  - 1. Business Trunk - Flat

		<b>Monthly Rate Rate Group</b>					<b>Exception</b>	<b>USOC</b>	
		<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>			
(a)	Combination	\$1,530.00	\$1,530.00	\$1,530.00	\$1,530.00	\$1,530.00	\$1,530.00	TFC	(1)
(b)	Inward Only	1,050.00	1,050.00	1,050.00	1,050.00	1,050.00	1,050.00	TFN	(1)
(c)	Outward Only	1,530.00	1,530.00	1,530.00	1,530.00	1,530.00	1,530.00	TFU	(1)
(d)	Both Way <sup>1</sup>	1,530.00	1,530.00	1,530.00	1,530.00	1,530.00	1,530.00	TFB	(1)
(e)	DID (Direct In-Dial)	1,050.00	1,050.00	1,050.00	1,050.00	1,050.00	1,050.00	TDD1X	(1)
(f)	DID Combination	68.80	68.80	68.80	64.50	64.50	64.50	TDDCX	

- B. (DELETED)

- C. Message rate service is provided exclusively for use by hotel, nursing home, rest home and hospital subscribers and their guests or patients with an allowance of 50 local messages on the first trunk. Additionally, trunks are provided with no call allowance.

- 1. Exchanges in Louisville Local Calling Area

		<b>Monthly Rate</b>	<b>USOC</b>	
(a)	Business Trunk-Message-Combination-First	\$1,489.00	TMC	(1)
(b)	Business Trunk-Message-Outward Only-First	1,489.00	TMU	(1)
(c)	Business Trunk-Message-Both Way-First <sup>1</sup>	1,489.00	TMB	(1)
(d)	Business Trunk-Message-Combination-Additional	1,489.00	TM5	(1)
(e)	Business Trunk-Message-Outward Only-Additional	1,489.00	TM3	(1)
(f)	Business Trunk-Message-Both Way-Additional <sup>1</sup>	1,489.00	TM2	(1)

- 2. All Other Exchanges

(a)	Business Trunk-Message-Combination-First	1,489.00	TMC	(1)
(b)	Business Trunk-Message-Outward Only-First	1,489.00	TMU	(1)
(c)	Business Trunk-Message-Both Way-First <sup>1</sup>	1,489.00	TMB	(1)
(d)	Business Trunk-Message-Combination-Additional	1,489.00	TM5	(1)
(e)	Business Trunk-Message-Outward Only-Additional	1,489.00	TM3	(1)
(f)	Business Trunk-Message-Both Way-Additional <sup>1</sup>	1,489.00	TM2	(1)

- 3. Messages in excess of allowance within the Limited LCA

(a)	Each	.10	NA	
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- D. Area Calling Service is provided for business, hotel and hospital subscribers where facilities are available at the rates specified following. In addition, usage charges apply as stated in A3.2.8. Separate Area Calling Service rates are provided to Local Usage Detail (LUD) subscribers. LUD is described in A3.22. The charges for the Premium Option are in addition to the Premium Calling Usage Package in A3.2.8.F. Premium Calling Subscribers may not subscribe to LUD.

		<b>Monthly Rate</b>		<b>USOC</b>	
		<b>Rate Group 1 - 4</b>	<b>Rate Group 5</b>		
1.	Business Trunks - Area Calling Service (with LUD) (Obsoleted, See Section A103.)				
2.	Business Trunk - Area Calling Service (without LUD)				
(a)	Combination	\$1,050.00	\$1,050.00	T2TCX	(1)
(b)	Inward Only	1,050.00	1,050.00	T2T1X	(1)
(c)	Outward Only	1,050.00	1,050.00	T2TOX	(1)
3.	Business Trunks - Premium Calling				
(a)	Combination	1,050.00	1,050.00	T2TCP	(1)
4.	Hotel/Hospital Trunks - Area Calling Service (with LUD) (Obsoleted, See Section A103.)				
5-7.	(DELETED)				
8.	Guest/Patient Trunk - Area Calling Service (without LUD)				
(a)	Combination	1,050.00	1,050.00	T2KCU	(1)

**Note 1:** Both way trunks are no longer available for new installations. Combination trunks will be provided to customers requesting both way trunks.

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.7 Direct-Inward-Dialing (DID) Service (Cont'd)

#### A12.7.2 Rates And Charges

##### A. Direct-Inward Dialing (DID) charges

	Installation Charge	Monthly Rate	USOC
1. Group of 20 Working or Reserved DID Numbers <sup>1</sup>			
(a) Working Numbers, each	\$480.00	\$299.00 (I)	ND4
(b) Reserved Numbers, each	480.00	220.00 (I)	NDV
2. DID One Way Inward Trunk Termination in Central Office			
(a) Each	50.00	1,017.00 (I)	NDT
3. Multi-frequency (MF) Pulsing Option <sup>2</sup>			
(a) Each Trunk	-	547.00 (I)	S5MBD
4. Dual Tone Multi-frequency (DTMF) Option <sup>2</sup>			
(a) Each Trunk	-	547.00 (I)	S5DBD
5. Automatic Intercept Service <sup>3</sup>			
(a) Per number referred	16.00	-	ND1
6. DID Trunk Termination, each Combination Trunk with Call Transfer <sup>4,5</sup>			
(a) Each	250.00	1,489.00 (I)	NCT
7. Non-Consecutive DID Numbers <sup>1</sup>			
(a) Each	1.50	67.00 (I)	ND5
8. Reserved Non-Consecutive DID Numbers <sup>1</sup>			
(a) Each	1.50	.85	ND6

### A12.8 (DELETED)

### A12.9 Prestige Communications Package (PCP) (Obsoleted, See Section A112.)

### A12.10 Prestige Single Line Service (PSLS) (Obsoleted, See Section A112.)

### A12.11 Reserved For Future Use

### A12.12 Reserved For Future Use

### A12.13 Digital ESSX Service (Obsoleted, See Section A112.)

### A12.14 Prestige Deluxe Service (Obsoleted, See Section A112.)

### A12.15 ESSX Multi-Account Service (Obsoleted, See Section A112.)

**Note 1:** The installation charge in A12.7.2.A.1.(a) applies for the establishment of the first group of Non-Consecutive DID numbers where the customer does not currently have DID service. It also applies for the first group of Reserved Numbers or the first Reserved Non-Consecutive DID number where the customer does not currently have DID service or Non-Consecutive DID numbers.

**Note 2:** Provides faster signaling on DID PBX trunks or NARs. The choice of pulsing alternative depends on the customer's premises equipment.

**Note 3:** Provides automated intercept and referral of calls from a non-listed disconnected DID number to a standard central office recorded announcement for twelve months or until the delivery of the new directory, where available, whichever comes first. AIS is available where facilities permit.

**Note 4:** In addition to the rates and charges for the DID Trunk Termination, rates and charges for DID PBX Trunks or NARs as specified in Section A3 apply as appropriate.

**Note 5:** Combination DID Trunk Terminations with the Call Transfer feature are only provisioned where facilities permit.

**A13. MISCELLANEOUS SERVICE ARRANGEMENTS**

**A13.12 Selective Class Of Call Screening Service (Cont'd)**

**A13.12.2 Rates And Charges**

The following rates and charges will apply in addition to Secondary Service Charge.

	<b>Monthly Rate</b>	<b>USOC</b>
1. MultiServ service and PBX trunks		
(a) Per Central Office line equipped for screening including MultiServ service main station lines	<b>\$1.25</b>	<b>SRG</b>
(b) (Obsoleted - See Section A113)	-	<b>NA</b>
(c) Per PBX trunk equipped for screening	<b>8.20</b>	<b>SRG</b>
2. ESSX-1, ESSX service, Digital ESSX service, MultiServ PLUS service and BellSouth Centrex service		
(a) per NAR equipped for screening	<b>8.20</b>	<b>SRGBB</b>
(b) Per main station line equipped for screening	-	<b>SRGPL</b>

**A13.13 Reserved For Future Use**

**A13.14 Toll Trunks (Toll Terminals)**

**A13.14.1 General**

- A. A toll trunk is a special access trunk extending from a customer's premises to the Company's premises for the purpose of completing toll calls originated at the customer's location. These facilities may be arranged to:
  - 1. Route all long-distance calls to an operator for completion.
  - 2. Route all Dial Station-to-Station calls directly to a toll network and route all other long distance calls to an operator for completion.
- B. A toll trunk may be arranged, at the customer's request, for Selective Class of Call Screening Service, as outlined in Section A13. This service enables a customer, by means of an operator, to restrict outgoing toll calls from station users to certain types of calls such as those which are charged to the called number<sup>1</sup> or a third number<sup>1</sup>.
- C. Connections will not be established between a toll trunk and exchange station lines or other toll trunks in the exchange area where the toll trunk is located.
- D. Toll trunks are furnished only to customers who have local exchange service concurrently. Also, all local calls and calls to certain Company numbers such as repair service, Public Emergency Service (911), etc. will be permitted from the customer's establishment only on regular exchange service facilities of the customer.
- E. Outward connections only will be established from a toll trunk.
- F. Service arrangements, requested by the customer, in excess of the intent of this Guidebook may be provided at charges based on cost.
- G. This service is furnished only where facilities permit.
- H. If appropriate, in addition to rates and charges listed following, Company Foreign Exchange channel charges are applicable when this service is extended over such dedicated facilities from a foreign exchange.

**A13.14.2 Rates And Charges**

- A. Toll Trunks, each
  - 1. Per toll trunk

(a) Charge	<b>Rate</b>	<b>USOC</b>	
	<b>\$1,530.00</b>	<b>LD2</b>	(1)

**A13.15 Reserved For Future Use**

**A13.16 Reserved For Future Use**

**A13.17 Feature Packages (Obsoleted, See Section A113)**

**A13.18 Reserved For Future Use**

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued.

Pages 10 through 14 are hereby deleted in their entirety and removed from this Guidebook.



**A13. MISCELLANEOUS SERVICE ARRANGEMENTS**

**A13.27 Emergency Reporting Services (Cont'd)**

**A13.27.1 Universal Emergency Number Service - 911<sup>1</sup> (Cont'd)**

C. Basic 911 (Cont'd)

3. Rates And Charges

a. Messages

No charge applies to the calling party for calls placed to the 911 emergency number.

b. 911 Exchange Lines

**Per Month**  
**\$1,530.00**

**USOC**  
**NA**

(1)

c. Dedicated Facilities

When dedicated direct arrangements are provided from exchanges other than that in which the PSAP is located due to the customer's request or when dedicated-direct arrangements are provided from exchanges that do not have local calling to the exchange in which the PSAP is located, charges for Foreign Exchange or Foreign Central Office Service will apply as specified in Section A9.

d. Inter-Office Lines

Non-dedicated lines required between central offices are provided at no charge when the central offices involved are located in exchanges which have local calling to the exchange in which the PSAP is located.

e. (DELETED)

f. PSAP Terminal Equipment

Customer-provided equipment furnished to terminate 911 Exchange Lines at any PSAP will be required to conform to the general provisions set forth in Section A15.

g. Tie lines, private lines, extension lines and other such channels connecting a PSAP to various agencies such as police, fire or ambulance service, are provided at current rates for such channels and facilities as specified in this and other appropriate service publications.

**Note 1:** This Guidebook is applicable to new systems or additions to existing systems ordered on or after June 14, 1979.

**A13. MISCELLANEOUS SERVICE ARRANGEMENTS**

**A13.54 Reserved For Future Use**

**A13.55 Reserved For Future Use**

**A13.56 Hot Line Service**

**A13.56.1 General**

- A. Hot Line Service is an automatic dialing feature which provides the customer with the ability to automatically be connected with another line in the circuit switched network. When the customer's instrument goes off-hook, a switched connection is set up without any further action.
- B. Hot Line Service may be used only in connection with individual line service.
- C. Hot Line Service is furnished only from central offices which have been arranged to provide this service and is provided subject to the availability of facilities.

**A13.56.2 Rates and Charges**

A. Hot Line Service

The rates and charges for this service are in addition to normal service and monthly charges for individual line service found in Sections A3 and A4, respectively.

1. Per Line Equipped

	<b>Nonrecurring Charge</b>	<b>Monthly Rate</b>	<b>USOC</b>
(a) Residence	\$2.00	\$ .50	HLS
(b) Business	2.00	220.00 (I)	HLS

**A13.57 Warm Line Service (Obsoleted, See Section A113)**

**A13.58 (DELETED)**

Pages 52 through 54 are hereby deleted in their entirety and removed from this Guidebook.

**A29. DATA TRANSPORT SERVICE**

**A29.2 Data Transport Access Channel Service (Cont'd)**

**A29.2.2 Terms and Conditions (Cont'd)**

**D. Application of Rates (Cont'd)**

**2. Central Office Data Set**

- a. This option connects an Access Channel to a data set at a terminating central office. Several types of data set connections are provided according to the type of associated Access Channel and transmission speed desired by the customer.
- b. The 2.4 Kbps Dial Central Office Data Set shown in A29.2.3 is capable of transmitting/receiving a data signal at the speed of 2.4 Kbps. It also has an autobaud detection feature which allows it to adapt its speed to the speed of the call originating customer premises data set. In this autobaud mode this data set functions at 2400/1200/300 bps.
- c. The 9.6 Kbps Dial Central Office Data Set Shown in A29.2.3 is capable of transmitting/receiving a data signal at the speed of 9.6 Kbps. It also has an autobaud detection feature which allows it to adapt its speed to the speed of the call originating customer premises data set. In this autobaud mode this data set functions at 9600/2400/1200/300 bps.

**A29.2.3 Rates and Charges**

	<b>Nonrecurring Charge</b>	<b>Monthly Rate</b>	<b>USOC</b>
<b>A. Dial Access Channel Service</b>			
1. Dial Access Line			
(a) Per line	<b>\$65.00</b>	<b>\$1,530.00 (I)</b>	<b>1DCVX</b>
<b>B. Central Office Data Set</b>			
1. For Dial Access Channel Service			
(a) Transmission Speeds 300/1200 bps	-	<b>26.00</b>	<b>PWD31</b>
(b) Transmission Speed 2.4 Kps	-	<b>28.00</b>	<b>PWD24</b>
(c) Transmission Speed 9.6 Kbps	-	<b>39.00</b>	<b>PWD96</b>
2. For Direct Access Channel Service - Analog			
(a) Transmission Speed 1.2 kbps	-	<b>24.00</b>	<b>PWJ12</b>
(b) Transmission Speed 2.4 kbps	-	<b>28.00</b>	<b>PWJ24</b>
(c) Transmission Speed 4.8 kbps	-	<b>58.00</b>	<b>PWJ48</b>
(d) Transmission Speed 9.6 kbps	-	<b>54.25</b>	<b>PWJ9+</b>
3. For Direct Access Channel Service - Digital			
(a) Transmission Speed 2.4 kbps	-	<b>28.00</b>	<b>PWP24</b>
(b) Transmission Speed 4.8 kbps	-	<b>28.00</b>	<b>PWP48</b>
(c) Transmission Speed 9.6 kbps	-	<b>28.00</b>	<b>PWP96</b>
(d) Transmission Speed 56.0 kbps	-	<b>30.00</b>	<b>PWP56</b>

## A43. CHANNELIZED VOICE TRANSPORT SERVICES

### A43.1 BellSouth Channelized Trunks (Cont'd)

#### A43.1.4 Rates and Charges

	Nonrecurring Charge	Month to Month	24 to 48 <sup>2</sup> Months	49 to 72 <sup>2</sup> Months	73 to 96 <sup>2</sup> Months	USOC
<b>A.</b> 1.544 Mbps Access Line						
1. Each Access Line Provisioned						
(a) First 1/2 Mile	\$350.00	\$3,238.00 (I)	\$ 130.00	\$ 125.00	\$ 120.00	BCTL1
(b) Each Additional 1/2 Mile (Provisional USOC)	-	-	-	-	-	BCTL2
<b>B.</b> 1.544 Mbps Interoffice Facility						
1. Each Access Line Provisioned Mileage Between Central Offices						
(a) 0 - 8 Miles	125.00	180.00	170.00	165.00	160.00	BCT9M
(b) 9-25 Miles	125.00	370.00	350.00	340.00	330.00	BCT1M
(c) 26-50 Miles	125.00	875.00	830.00	805.00	785.00	BCT2M
(d) Over 50 Miles	125.00	1,440.00	1,370.00	1,325.00	1,295.00	BCT5M
<b>C.</b> Service Interface						
1. Each Service Interface Provisioned						
(a) Per Service Interface	225.00	4,319.00 (I)	189.00	171.00	154.00	BCTS1
<b>D.</b> Arrangements With Other Services						
1. Access Lines Provisioned From Service Other Than BellSouth Channelized Trunks						
(a) Each Access Line (Provisional USOC)	-	-	-	-	-	BCTAC
2. Interoffice Facilities Provisioned From Service Other Than BellSouth Channelized Trunks						
(a) Each Interoffice Access Line (Provisional USOC)	-	-	-	-	-	BCTFM
3. Access Lines Provisioned in BellSouth Central Offices and Arranged in Conjunction with SMARTRing service or LightGate Service						
(a) Each Central Office Channel Interface	180.00	1,050.00 (I)	30.00	25.00	20.00	BCTS2
4. Access Lines Provisioned on Customers' Premises and Arranged in Conjunction with SMARTRing service or LightGate Service						
(a) Each Customer Channel Interface	285.00	1,050.00 (I)	30.00	25.00	20.00	BCTS3
<b>E.</b> Channel						
1. Each Channel Type Activated						
(a) Direct-Inward Dial (DID)	95.00	1,118.00 (I)	50.00	45.00	43.00	BCT1C
(b) DID Dial Pulse (DP) Signaling <sup>1</sup> (Provisional USOC)	-	-	-	-	-	S5MBP
(c) Combination	7.00	847.00 (I)	30.00	28.00	26.00	BCT2C
(d) Outward Only	7.00	33.00	30.00	28.00	26.00	BCTOC

**Note 1:** DID Multi-frequency (MF) and DID Dual Tone Multifrequency (DTMF) Pulsing Options are also available as provided in A12.7.

**Note 2:** Effective July 1, 2014, customers may not establish new variable payment period plans of any length for BellSouth Channelized Trunks, and existing variable payment period plans may not be renewed. For new service, or for existing service after any variable payment period plan expires, service will be provided only on a month-to-month basis.

**A43. CHANNELIZED VOICE TRANSPORT SERVICES**

**A43.1 BellSouth Channelized Trunks (Cont'd)**

**A43.1.4 Rates and Charges (Cont'd)**

**F. Number**

1. Number Activated

	<b>Monthly Rate</b>	<b>USOC</b>	
(a) DID Number	<b>\$58.00</b>	<b>BCT1T</b>	(1)
(b) Combination Number	<b>58.00</b>	<b>BCT2T</b>	(1)
(c) Outward Only Number (Provisional USOC)	-	<b>BCTOT</b>	

**G. Superframe Format / Extended Superframe Format**

1. Per BellSouth Channelized Trunks 1.544 Mbps Access Line formatted or per 1.544 Mbps Interoffice Facility formatted.

	<b>Subsequent Nonrecurring Charge</b>	<b>USOC</b>
(a) Superframe Format	<b>\$250.00</b>	<b>CCOSF</b>
(b) Superframe Format (Provisional USOC)	-	<b>MCOSF</b>
(c) Extended Superframe Format	<b>250.00</b>	<b>CCOEF</b>
(d) Extended Superframe Format (Provisional USOC)	-	<b>MCOPO</b>

**H. Service Establishment**

A Service Establishment Charge is applicable for each BellSouth Channelized Trunks 1.544 Mbps Access Line ordered, except as specified in A43.1.3.G. This charge is for receiving and recording information and/or taking action in connection with a customer's request for service. This charge includes engineering design, common centralized testing and coordination. A Premises Visit Charge as defined in J., is also applicable to initial service establishment.

1. Service Establishment Charge, Each BellSouth Channelized Trunks 1.544 Mbps Access Line Provisioned

	<b>Nonrecurring Charge</b>	<b>USOC</b>
(a) (DELETED)		
(b) New BellSouth Channelized Trunks customer	<b>\$575.00</b>	<b>BCTSE</b>

**I. Move of Service**

A Move of Service charge applies for each BellSouth Channelized Trunks 1.544 Mbps Access Line moved to a new location in the same building. This move charge is equal to the sum of the Service Change and/or Inside Move Charge and the Premises Visit Charge as provided in J. A Move of Service charge also applies for each BellSouth Channelized Trunks 1.544 Mbps Access Line moved to a new location in the Company's territory within the same state. In this case the move charge is equal to the sum of all nonrecurring charges applicable to a new BellSouth Channelized Trunks 1.544 Mbps Access Line installation at the new location including a Premise Visit Charge.

**J. Service Installation and Rearrangement**

Service Installation and Rearrangement charges are applicable for receiving and recording information and/or taking action in connection with a customer's inside move, transfer of service responsibility request, or for processing the necessary data for a change to an existing BellSouth Channelized Trunks 1.544 Mbps Access Line. Premises Visit Charges are applicable for Service Establishment and Moves of Service. Only one Premises Visit Charge applies when more than one BellSouth Channelized Trunks 1.544 Mbps Access Line is moved or installed at the same premises at the same time.

	<b>Nonrecurring Charge</b>	<b>USOC</b>
1. Service Change and/or Inside Move		
(a) Each BellSouth Channelized Trunks 1.544 Mbps Access Line Provisioned	<b>\$325.00</b>	<b>BCTMV</b>
2. Transfer of Responsibility		
(a) Each Transfer	<b>25.00</b>	<b>BCTTR</b>
3. Premises Visit Charge		
(a) Each Visit	<b>40.00</b>	<b>BCTPV</b>

**A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE**

**A103.2 Statewide Rate Schedules (Cont'd)**

**A103.2.3 Measured Rate Schedule (Business)**

- A. Reserved for Future Use.
- B. Reserved for Future Use.

**A103.2.4 Reserved for Future Use**

**A103.2.5 Reserved for Future Use**

**A103.2.6 Reserved for Future Use**

**A103.2.7 Reserved for Future Use**

**A103.2.8 Area Calling Service**

(Obsoleted 9-27-2002, Type D) Business Area Calling Service with LUD will not be available for new installations, additions to existing service or transfers of service to new locations.

(Obsoleted 6/01/2013) This service is not offered for new installations or transfers of service to new locations for Residential customers.

Refer to A3.2.8 for all terms and conditions associated with Business and Residence Area Calling Service.

- A. Reserved For Future Use.
- B. Reserved For Future Use.
- C. The access line for Residence Area Calling Service and Business Area Calling Service with Local Usage Detail (LUD) is provided at the following rate. All other services offering Area Calling Service are provided for in the appropriate sections of this Guidebook. Separate access line rates are provided for LUD subscribers. LUD is described in A3.22.  
In accordance with KPSC Docket No. 91-149, the Georgetown, Sadieville and Stamping Ground exchanges have an exception to the statewide group.

		<b>Monthly Rate Rate Group</b>			
		<b>1 - 4</b>	<b>5</b>	<b>Exception</b>	<b>USOC</b>
1.	Access Line (with LUD)				
	(a) (DELETED)				
	(b) Business Inward	<b>\$972.00</b>	<b>\$972.00</b>	<b>\$972.00</b>	<b>B2K1D</b>
	(c) Business Both Way	<b>972.00</b>	<b>972.00</b>	<b>972.00</b>	<b>B2K2D</b>
2.	Access Line (without LUD)				
	(a) Residence	<b>47.00</b>	<b>47.00</b>	<b>47.00</b>	<b>R2K2K</b>
	(b) Reserved For Future Use				
	(c) Reserved For Future Use				

- D. Reserved For Future Use.
- E. Reserved For Future Use.
- F. Premium Calling

Premium Calling is available for residence customers and provides unlimited local calling within the Full Local Calling Area. Subscribers to this calling arrangement will not be billed local usage charges described in paragraph A3.2.8.E for calls completed within the Full Local Calling Area. The Premium Calling Usage Package rate is in addition to the access line rate. Premium Calling customers may not subscribe to Local Usage Detail.

In accordance with KPSC Docket No. 91-149, the Georgetown, Sadieville and Stamping Ground exchanges have an exception to the statewide group.

1.	Premium Calling Usage Package			<b>Monthly Rate</b>	
	(a) Residence			<b>\$21.25</b>	<b>PREKX</b>
2.	Access Line				

		<b>Monthly Rate Rate Group</b>			
		<b>1-4</b>	<b>5</b>	<b>Exception</b>	
	(a) Residence	<b>\$47.00</b>	<b>\$47.00</b>	<b>\$47.00</b>	<b>R2K2P</b>

**Pages 1.0.1.1 and 1.0.1.2 are hereby deleted in their entirety and removed from this Guidebook.**

**A103. OBSOLETE SERVICE OFFERINGS – BASIC LOCAL EXCHANGE SERVICE**

**A103.38 Back-Up Line (Cont'd)**

**A103.38.1 Terms, Conditions and Rates (Cont'd)**

G. The access line rate per Back-Up Line is as follows:

	<b>Monthly Rate</b>	<b>USOC</b>	
1. Back-Up Line associated with Area Calling Service business individual line service. (a) Per line (all rate groups)	<b>\$1,294.00</b>	<b>SBL LX</b>	(I)
2. Back-Up Line associated with individual line BellSouth Business Plus service. (a) Per Back-Up Line with BellSouth Business Plus service - Option 1 primary line	<b>1,294.00</b>	<b>SBL L1</b>	(I)
(b) Per Back-Up Line with BellSouth Business Plus service - Option 2 primary line	<b>1,294.00</b>	<b>SBL L2</b>	(I)
3. Back-Up Line associated with all other business individual line service. (a) Per line (all rate groups)	<b>1,294.00</b>	<b>SBL FX</b>	(I)

H. The following usage charges apply to all inward calls which terminate on Back-Up Line service. Time/Day discounts do not apply.

	<b>Rate Per Minute Of Use</b>	<b>USOC</b>
1. Inward Calls (a) Usage Charge	<b>\$.05</b>	<b>NA</b>

I. The following usage charges apply to all outward calls which originate from Back-Up Line service.

1. Back-Up Line service associated with Area Calling Service will receive local calling as described in A3.6.1. All outward calls terminating in this area will be billed at the usage rates described in the Area Calling Service guidebook. The Area Calling Service Premium option is not available on Back-Up Line service. (a) Calls terminating in Area Calling Service Local Calling Area (See A3.2.8)	-	NA
2. Back-Up Line service associated with BellSouth Business Plus service. (a) Calls terminating in the Limited Local Calling Area as described in A3.6 (b) Calls terminating beyond the Limited Local Calling Area will be billed the appropriate Option Primary line usage rate charges as specified in A3.43.2	<b>.05</b> -	NA NA
3. Back-Up Line service associated with all other business individual line service will be billed the following usage charges. Time/Day discounts do not apply. (a) Calls terminating in the Local Calling Area as described in A3.6 (b) Calls terminating beyond the Local Calling Area will be billed according to the Rates, Terms and Conditions as specified in Section A18.	<b>.05</b> -	NA NA
4. Area Calling Service calls, as described in A3.6.1, completed with operator assistance will be rated at the usage charges specified in A3.2.8, in addition to the Local Operator Assisted Call surcharges. BellSouth Business Plus service calls completed with operator assistance will be rated at the usage charges as specified in paragraph 2, in addition to the appropriate Operator Assisted Call surcharges. All other calls completed with operator assistance will be rated at the usage charges specified in paragraph 3, in addition to the appropriate Operator Assisted Call surcharges.		

J. Usage charges, if appropriate, also apply to the calling party for calls which terminate on Back-Up Line service.

**A103.39 Reserved For Future Use**

**A103.40 Reserved For Future Use**

**A103.41 Reserved For Future Use**

**A103.42 Reserved For Future Use**

**A103. OBSOLETE SERVICE OFFERINGS – BASIC LOCAL EXCHANGE SERVICE**

**A103.43 BellSouth Business Plus Service**

(Obsoleted 6-15-2007, Type 4 - Not available for new installations, additions to existing installations, or moves to a new location. Existing customers may not change to a different BellSouth Business Plus service option, however, they may convert to a Complete Choice for Business package that includes BellSouth Business Plus service.)

**A103.43.1 Plan Descriptions**

**A. BellSouth Business Plus Service**

1. BellSouth Business Plus service is offered as a business individual line service where facilities and equipment are available.
2. BellSouth Business Plus service allows the business customer to choose between two LATA-wide<sup>1</sup> calling options:
  - a. Option 1 - Flat rated plan which allows for calling anywhere within the LATA (subject to a total usage allowance of 120 hours/7,200 minutes) per billing period.
  - b. Option 2 - Combination rated plan which provides for unlimited usage within the limited local calling area as specified in A.3.6.1 for a flat monthly charge, and a single rate for each minute of use for all other calling within the LATA.
3. The option chosen by the BellSouth Business Plus service subscribers will apply to each of their lines.
4. Touch-Tone Calling service is provided to all BellSouth Business Plus service subscribers at no additional charge.
5. Customers may subscribe to either the standalone BellSouth Business Plus service offering or to the BellSouth Complete Choice for Business package (See A3.45) which includes a BellSouth Business Plus service line. If BellSouth Business Plus service is subscribed to, the rates of A103.43.2 are applicable. If BellSouth Complete Choice for Business package is subscribed to, the rates of A3.45.2 are applicable. All of the Terms, Conditions and Limitations specified for each offering will apply to the respective services and features.
6. Usage rating is dependent upon the underlying service of the originating call location. When BellSouth Business Plus service usage charges as described in paragraph 2 are applicable, they will also apply to 1+, 0+ and 0- calls made within the LATA. However, for 0+ and 0- calls, usage does not contribute toward the Option 1 usage threshold and each minute of use is rated. The appropriate operator services surcharges will also be charged in accordance with the Terms, Conditions of A.3.14.
7. BellSouth Business Plus service Option 2 customers only may subscribe to Local Usage Detail for billable usage. There is no charge for the Local Usage Detail.
8. Method of Determining Monthly Usage Charges
  - a. Usage is determined for each call based on minutes or fraction thereof, with a minimum call duration of one minute. This value is then multiplied by the rate per minute for the rate option selected by the customer. The resultant amount is truncated to whole cents for each call. The amount of usage billed to the customer is subject to paragraphs b and c.
  - b. For Option 1, only usage above the first 120 hours (7,200 minutes) of usage in a billing period is billed to the customer.
  - c. For Option 2, only usage outside the Limited Local Calling Area is subject to the billing as described in paragraph a.

**A103.43.2 Exchange Access Line Rates**

**A. Individual Line Service**

	<b>Monthly Rate</b>	<b>Rate per Minute of Use</b>	<b>USOC</b>	
1. BellSouth Business Plus service Option 1				
(a) Each line	<b>\$1,672.00</b>	-	<b>BK1</b>	(1)
(b) Each Minute of use above 120 hours (7,200 minutes) in a billing period	-	<b>\$.05</b>		
2. BellSouth Business Plus service Option 2				
(a) Each line	<b>1,180.00</b>	-	<b>BK2</b>	(1)
(b) Each Minute of use outside the Limited Local Calling Area	-	<b>.09</b>		

**A103.43.3 Service Charges**

- A.** The service order charges specified in Section A4 are applicable for the installations of new lines at the subscriber's premises. These charges are not applicable for existing customers who wish to convert an existing line to a BellSouth Business Plus service plan.
- B.** Service charges do not apply for transactions which only involve additions, deletions or changes to the service or features requested as part of BellSouth Business Plus service with a Complete Choice for Business package.

**A103.44 (DELETED)**

**Note 1:** For a list of all exchanges in each LATA, see A3.6.2.



**A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS**

**A113.28 Announcement Facilities**

**A113.28.1 General**

(Obsoleted 5-6-2002, Type D – Not available for new installations, moves or transfers. Existing customers may add service if facilities are available. Guidebook Reference A13.)

Announcement facilities will be eliminated after February 28, 2003.

Announcement facilities are provided, where available, to the customer's premises for connection to electronic or electro-mechanical devices that provide recorded announcements to calling parties.

**A113.28.2 Terms and Conditions**

- A. The Company will provide facilities, when available, for customers for their use in providing announcements by telephone to calling parties simultaneously, under the following conditions:
  1. In order to permit the determination of the anticipated incoming call volume so that facilities of the proper capacity may be furnished, the customer is required to designate the kind of announcements for which the announcement service is to be used.
  2. The customer will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to adequately handle calls to announcement equipment without impairing the Company's general telephone service or telephone plant. The customer may be required further to bear the expense of traffic load protection equipment when, in the judgment of the Company, such would be required as a protection to the general telephone service or telephone plant during temporary periods of traffic overload to the announcement system. The traffic load protection equipment reduces the normal length of the announcement cycle.
  3. Facilities shall be used for such announcements as may be desired by the customer, provided that the contents and length of such announcements shall be subject to the approval of the Company.
  4. The Company will furnish said announcement facilities to its customers for use by such customers in providing announcements, only within the limits of the local service area serving the customer, including the limits of other local service areas having access to the location of the announcement facilities on a local service basis. This limitation is not intended to preclude the completion of any incoming sent paid long distance message calls placed to the announcement number.
  5. Telephone users calling the announcement number are automatically disconnected after elapsing of time for one full announcement.
  6. One listing without charge will be furnished with each service.
  7. Facilities for announcement services will be furnished where all the necessary exchange facilities, as determined by the Company, are available.

**A113.28.3 Rates And Charges**

- A. Exchange facility, each
  1. Grouping service rates also apply as appropriate.

		Monthly Rate						
		Rate Group	Rate Group	Rate Group	Rate Group	Rate Group		
		1	2	3	4	5	USOC	
(a)	Each	\$322.00	\$322.00	\$322.00	\$322.00	\$322.00	1NFSF	(1)

- A113.29 Reserved For Future Use**
- A113.30 Reserved For Future Use**
- A113.31 Reserved For Future Use**
- A113.32 Reserved For Future Use**
- A113.33 Reserved For Future Use**
- A113.34 Reserved For Future Use**
- A113.35 Reserved For Future Use**
- A113.36 Reserved For Future Use**
- A113.37 Reserved For Future Use**
- A113.38 Reserved For Future Use**

**A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS**

- A113.40 Reserved For Future Use**
- A113.41 Reserved For Future Use**
- A113.42 Reserved For Future Use**
- A113.43 Reserved For Future Use**
- A113.44 Reserved For Future Use**
- A113.45 Reserved For Future Use**
- A113.46 Reserved For Future Use**
- A113.47 Reserved For Future Use**
- A113.48 Reserved For Future Use**
- A113.49 Reserved For Future Use**
- A113.50 Reserved For Future Use**
- A113.51 Reserved For Future Use**
- A113.52 Reserved For Future Use**
- A113.53 Reserved For Future Use**
- A113.54 Reserved For Future Use**
- A113.55 Reserved For Future Use**
- A113.56 Reserved For Future Use**
- A113.57 Warm Line Service<sup>1</sup>**

**A113.57.1 General**

- A. Warm Line Service provides a business customer who has basic exchange line service with a time delayed automatic dialing capability. If the customer with this service goes off-hook and initiates dialing within the time delay period, their call will proceed normally as dialed. If dialing does not commence within the time delay period (0-20 seconds), a preprogrammed number is automatically dialed. The preprogrammed number and time-delay period are selected by the customer at the time service is established and can be changed only via service order.
- B. Warm Line Service may be used only in connection with individual line service.
- C. Warm Line Service is furnished only from central offices which have been arranged to provide this service and is provided subject to the availability of facilities.

**A113.57.2 Rates and Charges**

- A. The rates and charges for this service are in addition to normal service and monthly charges for individual line service found in Sections A3 and A4, respectively.
  - 1. Per Line Equipped

	<b>Nonrecurring Charge</b>	<b>Monthly Rate</b>	<b>USOC</b>
(a) Business	<b>\$25.00</b>	<b>\$220.00 (I)</b>	<b>WLS</b>

**Note 1:** Effective April 22, 2014, Warm Line Service is obsoleted for business customers and withdrawn for residential customers.