

TARIFF DISTRIBUTION

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TYPE OF DISTRIBUTION: Approved

PURPOSE: Increase the following Residence Voice Packages Rates: Complete Choice Basic, Complete Choice Enhanced, Feature Package Service, 2-Pack Plan, Preferred Pack Plan, Complete Choice, Complete Choice-2 Line Package, Complete Choice-3 Line Package, Area Plus Service-Per Line without Complete Choice Option, and Area Plus Service-Per Line with Complete Choice Option.

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A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedules (Cont'd)

A3.2.10 Area Plus Service (Cont'd)

4. Calls completed with operator assistance from the Area Plus service access line within the Full Local Calling Area or the LATA will be rated only using the appropriate Local Operator Services surcharges specified in A3.14.3.A. Such calls are itemized on the subscriber's billing statement.
5. Calls made outside the Limited Local Calling Area, but within the Full Local Calling Area or the LATA on which customers request time and charges will have those quotations based on toll rates.
6. Subscribers to any of the Area Plus services receive a thirty percent (30%) discount on rates specified in A18.3.1.B.1. These discounted rates apply to covered customer-dialed collect calls¹ accepted by the subscriber to any of the Area Plus services, including the operator surcharges on these calls. This discount supersedes the volume discounts defined in A18.3.7 and is applied after the appropriate time period discounts specified in A18.3.1.B.1 have been applied and after the calls have been aggregated to a monthly total. The discount is applied on a per line basis to each call type after the calls have been aggregated to a monthly total.
7. Residence customers may also subscribe to Area Plus service with the Complete Choice option. All services/features specified in A103.2.9 as available with Complete Choice service are available with this option of Area Plus. Terms, conditions and limitations specified in A103.2.9 for Complete Choice service apply to this option of Area Plus Service.²
8. (DELETED)
9. Service charges specified in Section A4 do not apply for a conversion of existing service to/from Area Plus service or Area Plus service with the Complete Choice option.
10. Area Plus service customers may not subscribe to Local Usage Detail.
11. Existing customers of Area Plus service with the Complete Choice option cannot take advantage of special promotions for Complete Choice service or Area Plus service with the Complete Choice option or any of the services/features specified in A103.2.9 unless specifically allowed by the terms of the special promotion.

B. Rates and Charges

1. Individual line service

	Suspend Rate	Monthly Rate	USOC
(a) Per line (without the Complete Choice option)	\$19.00	\$ 72.00 (I)	AQ3
(b) Per line with the Complete Choice option	16.50	83.00 (I)	ARZPK ¹
(c) (DELETED)			
(d) (DELETED)			

2. The following usage charge applies as specified in A3.2.10.A.3 for calling to access lines served by independent telephone companies.

	Per Minute or Fraction Thereof	USOC
(a) Per minute usage charge	\$.08	NA

A3.2.11 Reserved For Future Use

A3.2.12 Preferred Pack Plan (Obsoleted, See Section A103)

A3.2.13 2 Pack Plan (Obsoleted, See Section A103)

- Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued.
- Note 2:** Complete Choice Obsoleted 2-19-09 Type D (See Section A103).

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedules (Cont'd)

A3.2.14 Complete Choice Enhanced Service

A. General

1. Complete Choice Enhanced service provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the following services/features in the sections specified:

A13.9 Custom Calling Services excluding Customer Control¹ and Multipath¹ versions of the Call Forwarding features

A13.19 TouchStar services excluding Personalized Ring 6¹ and Calling Number Delivery Blocking-Permanent¹

A13.34 RingMaster service

A13.47 Message Waiting Indication

A subscriber may select an unlimited number of compatible services or features from the services/features listed above. All terms, conditions and limitations specified in the sections listed apply to the respective services/features requested as part of this service. Service charges specified in Section A4 do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service.

4. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
5. Existing customers of Complete Choice Enhanced service can not take advantage of special promotions for Complete Choice Enhanced service or any of the services/features specified in 3, unless specifically allowed by the terms of the special promotion.
6. Complete Choice Enhanced service can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

B. Rates and Charges

1. Individual line service

(a) Per plan package

Suspend Rate	Monthly Rate	USOC
\$7.50	\$54.00 (I)	PAMA8

C. Complete Choice Enhanced Retention Offer

Effective January 1, 2021, this offer is no longer available to new subscribers. Existing subscribers may retain the 12-month credit through the end of their promotion period.

Existing residential customers who call to disconnect their local telephone service may be eligible to receive an \$8 monthly bill credit for 12 months on a maximum of 2 access lines. The following conditions apply:

1. Customer must have or newly subscribe to Complete Choice Enhanced to be eligible for this offer.
2. Complete Choice Enhanced is required on each line receiving the discount.
3. The access line(s) must be in service for a minimum of 60 days before the customer is eligible for this offer.
4. AT&T employees are not eligible for this offer.
5. This offer is available on a maximum of two (2) lines (a maximum monthly reward of \$16).
6. This offer may not be combined with other residence line retention offers, including but not limited to the \$6 x 12 Mo. Residence Access Line Retention Offer.
7. Eligible customers are existing AT&T residential customers who have a primary access line, or a primary access line with an additional access line(s) and are calling to disconnect one or more access lines.
8. This offer is only available for retention purposes.
9. Customers must retain the required services for 30 days to receive the benefit of this offer.
10. The monthly bill credit will cease if the customer disconnects the line or the package or moves from their current location.
11. Eligible customers may only receive this offer once during the offer benefit period.
12. AT&T may discontinue this offer upon 14 days' notice or less.

Note 1: These features are available separately as specified in A13.9 or A13.19.

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.2 Statewide Rate Schedules (Cont'd)

A103.2.9 Complete Choice Service

(Obsoleted February 19, 2009, Type D. Not available for new installations, additions or on transfers of service to new location. Customers may add or remove features within the plan.)

A. General

1. Complete Choice service provides the features specified following and a flat rate access line. The access line includes Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's exchange and the Limited Local Calling Area as defined in A3.6.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the services/features specified in the following sections:

- A13.9 Custom Calling Services
- A13.19 TouchStar Service excluding Calling Number Delivery Blocking-Permanent
- A13.20 Customized Code Restriction
- A13.34 RingMaster service
- A13.47 Message Waiting Indication
- A113.9.3.B Obsolete Custom Calling Services

A subscriber may select an unlimited number of compatible services or features from the Sections listed above. All Terms, Conditions and Limitations specified in the sections listed (except as indicated above) apply to the respective services/features requested as part of this service. Service Charges specified in Section A4 do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service.

4. Residence customers may subscribe to the Two-Line Plan or the Three-Line Plan for Complete Choice service. Both plans offer grouping service as specified in A3.19 at no additional charge in addition to the features listed in 3. All services/features specified as available with Complete Choice service are available with each line of a multi-line package. All lines in each multi-line package must be billed to the same account and located at the same premises.
5. Service charges specified in A4 do not apply for a conversion of existing service to/from Complete Choice service.
6. Existing customers of Complete Choice service cannot take advantage of special promotions for Complete Choice service or Area Plus service with the Complete Choice option or any of the services/features specified in 3, unless specifically allowed by the terms of the special promotion.

B. Rates and Charges

1. Individual line service

	Suspend Rate	Monthly Rate	USOC
(a) Per line (USOCs VR3 and VSB must both be used to provide this service.)	\$14.75	\$ 67.00 (I)	NA
(b) Per Two-Line Plan package or Credit for two individual lines qualifying as Two-Line Plan package	17.00	129.95 (I) 0.00	CCML2 CRD2C
(c) Per Three-Line Plan package	25.50	159.95 (I)	CCML3

A103.2.10 Reserved for Future Use

A103.2.11 Reserved for Future Use

A103.2.12 PreferredPack Plan

(Obsoleted January 27, 2009, Type D. Not available for new installations, additions or on transfers of service to new location. Customers may add or remove features within the plan.)

A. Description of Service

1. The PreferredPack plan provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:

- A13.9 Call Waiting ID, Three-Way Calling, Call Forwarding Busy Line, Call Forwarding Don't Answer (with or without Ring Control), Star 98 Access
- A13.19 Caller ID, Call Return
- A13.47 Message Waiting Indication

A103. OBSOLETE SERVICE OFFERING - BASIC LOCAL EXCHANGE SERVICE

A103.2 Statewide Rate Schedules (Cont'd)

A103.2.12 PreferredPack Plan (Cont'd)

B. Terms, Conditions and Limitations of Service

1. The PreferredPack plan is only available to residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in A103.2.12.A.3.
2. All Terms, Conditions and Limitations specified in the sections listed in A103.2.12.A.3 apply to the respective features/services requested as part of this package.
3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing PreferredPack plan package by adding, deleting or changing features/services requested as part of the package.
5. Existing customers of the PreferredPack plan cannot take advantage of special promotions for the PreferredPack plan or any of the features/services specified in A103.2.12.A.3, unless specifically allowed by the terms of the special promotion.
6. The PreferredPack plan can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies

C. Rates and Charges

1. The following monthly rates apply for the PreferredPack plan.

	Suspend Rate	Monthly Rate	USOC
(a) Per plan package	\$9.00	\$66.00 (I)	PAMA5

A103.2.13 2 Pack Plan

(Obsoleted January 27, 2009, Type D. Not available for new installations, additions or on transfers of service to new location. Customers may add or remove features within the plan.)

A. Description of Service

1. The 2 Pack Plan provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:
 - A13.9 Call Waiting ID, Call Forwarding Busy Line, Call Forwarding Don't Answer (with or without Ring Control), Star 98 Access
 - A13.19 Caller ID
 - A13.47 Message Waiting Indication

B. Terms, Conditions and Limitations of Service

1. The 2 Pack Plan is only available to residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in A103.2.13.A.3, but the customer must select Call Waiting ID and Caller ID.
2. All Terms, Conditions and Limitations specified in the sections listed in A103.2.13.A.3 apply to the respective features/services requested as part of this package.
3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing 2 Pack Plan package by adding, deleting or changing features/services requested as part of the package.
5. Existing customers of the 2 Pack Plan cannot take advantage of special promotions for the 2 Pack Plan or any of the features/services specified in A103.2.13.A.3, unless specifically allowed by the terms of the special promotion.
6. The 2 Pack Plan can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

C. Rates and Charges

1. The following monthly rates apply for the 2 Pack Plan.

	Suspend Rate	Monthly Rate	USOC
(a) Per plan package	\$9.00	\$58.00 (I)	PAMA6

Pages 1.2 through 1.14 are hereby deleted in their entirety and removed from this Guidebook.

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.2 Statewide Rate Schedules (Cont'd)

A103.2.13 Reserved for Future Use

A103.2.14 Reserved for Future Use

A103.2.15 Complete Choice Basic Service

(Obsoleted February 1, 2021, Type D – Not available for new installations, additions to existing installations or transfers of service to new location.)

A. General

1. The Complete Choice Basic service provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber’s local calling area as defined in A3.6.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:

- A13.9 Call Waiting ID
- A13.19 Caller ID

A subscriber must select Caller ID and, in addition, may select Call Waiting ID. All terms, conditions and limitations specified in the sections listed apply to the respective services/features requested as part of this service. Service charges specified in Section A4 do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service.

4. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
5. Existing subscribers of the Complete Choice Basic service cannot take advantage of special promotions for the Complete Choice Basic service or any of the features/services specified in A103.2.15.A.3, unless specifically allowed by the terms of the special promotion.
6. Complete Choice Basic service can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

B. Rates and Charges

1. Individual line service

	Suspend Rate	Monthly Rate	USOC
(a) Per plan package	\$7.50	\$47.75 (I)	PAMA7

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.17 Feature Packages

A113.17.1 The Feature Package

(Obsoleted January 9, 2004, Type B. Not available for new installations, additions or on transfers of service to a new location.)

A. Description of Service

1. This feature package provides a package of network features/services for residence customers.
2. The rate specified herein entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:

A13.9 Call Waiting ID, Three-Way Calling, Call Forwarding Busy Line¹, Call Forwarding Don't Answer¹
(with or without Ring Control), Star 98 Access¹

A13.19 Caller ID, Call Return

A13.47 Message Waiting Indication¹

B. Terms, Conditions and Limitations of Service

1. This feature package is only available to individual line residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in A113.17.1.A.2.
2. All Terms, Conditions and Limitations specified in the sections listed in A113.17.1.A.2 apply to the respective features/services requested as part of this package. Nonrecurring programming fees do not apply for features/services requested as part of this package.
3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing unit of this feature package by adding, deleting or changing features/services requested as part of the package.
5. Existing customers of this feature package can not take advantage of special promotions for this feature package or any of the features/services specified in A113.17.1.A.2, unless specifically allowed by the terms of the special promotion.
6. This feature package is not available with a line provided as part of any Complete Choice service or plan, a line specified in this Guidebook as Message Rate or Measured Service.
7. This feature package can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies

C. Rates and Charges

1. The following monthly rate applies for this feature package.

	Monthly Rate	USOC	
(a) Per feature package	\$34.00	PAMA1¹ PAMA2	(1)

Note 1: The PAMA1 USOC must be used to provision the plan when one or more of the features/services that refer to this footnote are included in this feature package.

Pages 5.4 through 5.6 are hereby deleted in their entirety and removed from this Guidebook.