

TARIFF DISTRIBUTION

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PURPOSE: Discontinue \$6 Off Residence Access Line Retention Offer and \$8 Off Complete Choice Enhanced Retention Offer for new residence subscribers.

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A3. BASIC LOCAL EXCHANGE SERVICE

A3.1 General

- A.** Rates for Basic Local Exchange Service are related to the total number of main station lines (including Centrex Type Services main station lines, except as provided following,) and PBX trunks (including trunks providing Service to U.S. Government-owned systems serving certified military bases) in the Limited Local Calling Area.
- B.** Local Exchange Service, Exchange Service Areas, and Local Calling Areas for each exchange are set out in this Guidebook.
- C.** The rates for service and equipment not specifically shown in this section are presented in other sections of this Guidebook.
- D.** Individual (Ind.) and two-party (2-Pty.) line Residence and Business Main Station Line Service are comprised of serving central office line equipment and outside plant facilities needed to connect the serving central office with the customer premises at the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for Message Toll Service and for local calling.
- E.** Measured Rate¹ Main Station Line or Trunk Service is available only to those customers subscribing to the service on January 19, 1984, or who had ordered the service by that date for later installation. The service will remain available to those subscribers only in those central offices which were furnishing the service on January 19, 1984.
- F.** Pursuant to KPSC Administrative Case No. 333, a monthly surcharge shall be imposed on all local exchange access lines, MultiServ service lines and MultiServ PLUS service lines or in the case of ESSX service and Centrex service, per Network Access Register (NAR). For purposes of application of this surcharge, access lines are defined as facilities which provide access to and from the telecommunications network for toll service and for local calling with the exception of Public Coin, WATS, Remote Call Forwarding, Radio Common Carriers, InterLATA Foreign Exchange Lines, Private Line Services, Mobile, Other Common Carriers, and Company Official Accounts. The Commission has determined in KPSC Administrative Case No. 2017-00358, Order dated September 14, 2017, that the amount of the surcharge will be \$.01 per access line effective January 1, 2018; however, this amount is subject to change by the Commission to meet the needs of providing Telecommunications Relay Service for the hearing and/or speech impaired persons in Kentucky. Pursuant to KPSC Administrative Case No. 372, Order dated May 31, 2006, the Telecommunications Devices for the Deaf (TDD) distribution program shall be renamed Telecommunications Access Program (TAP) and shall be funded by a monthly surcharge of \$.02 per access line beginning with bills rendered after July 1, 2006. As of December 1, 1999, the surcharge was combined with the Telecommunications Relay Service surcharge. The combined surcharge (\$.03 per access line from January 1, 2018) shall appear as a separate line item on the customer's bill and shall read "TRS/TAP Surcharge."
- G.** Effective July 10, 1993 two-party (2-Pty) line service is being obsoleted. This service will not be offered for new installations or transfers of service to a new location. Effective January 24, 1994, the Company will begin a program to upgrade two-party customers to individual line service. Customers will be notified prior to their service being changed. When upgraded, residential customers will be allowed to continue paying two-party zone charges (see Section A103.) until one of the following occurs: transfer of service to new location; additional line(s) added; or requested relocation of Company facilities.
- H.** Residence Access Line Retention Offer Effective January 1, 2021, this offer is no longer available to new subscribers. Existing subscribers may retain the 12-month credit through the end of their promotion period. Existing residential customers who call to disconnect service with AT&T and elect to stay and have one (or up to a maximum of two) flat rate access line(s) may be eligible to receive a \$6 per month bill credit for 12 months. The following conditions apply:
1. Customers must keep the required services for 30 days to receive the benefit of this offer.
 2. Customers subscribing to Complete Choice Enhanced or Complete Choice Basic must have the access line in service for a minimum of 60 days before the customer becomes eligible for this offer.
 3. If the customer disconnects the flat rate line(s) or moves from their current location, the remaining benefits will cease.
 4. AT&T employees are not eligible for this offer.
 5. Customer must be calling into AT&T to disconnect their local service.
 6. This offer is available on a maximum of two (2) flat rate lines (a maximum monthly reward of \$12).
 7. Not stackable with any other regulated retention offer that provides a monthly discount.
 8. Eligible customers are existing AT&T residential customers who have a primary access line, or a primary access line with an additional access line(s) and are calling to disconnect one or more access lines.
 9. This offer is only available for retention purposes.
 10. The monthly bill credit stays in effect as long as the customer remains at the same address and is limited to a maximum of 12 months.

(N)

Note 1: Business only.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedules (Cont'd)

A3.2.14 Complete Choice Enhanced Service

A. General

1. Complete Choice Enhanced service provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the following services/features in the sections specified:
 - A13.9 Custom Calling Services excluding Customer Control¹ and Multipath¹ versions of the Call Forwarding features
 - A13.19 TouchStar services excluding Personalized Ring 6¹ and Calling Number Delivery Blocking-Permanent¹
 - A13.34 RingMaster service
 - A13.47 Message Waiting Indication

A subscriber may select an unlimited number of compatible services or features from the services/features listed above. All terms, conditions and limitations specified in the sections listed apply to the respective services/features requested as part of this service. Service charges specified in Section A4 do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service.
4. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
5. Existing customers of Complete Choice Enhanced service can not take advantage of special promotions for Complete Choice Enhanced service or any of the services/features specified in 3, unless specifically allowed by the terms of the special promotion.
6. Complete Choice Enhanced service can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

B. Rates and Charges

1. Individual line service

(a) Per plan package

Suspend Rate	Monthly Rate	USOC
\$7.50	\$46.00	PAMA8

C. Complete Choice Enhanced Retention Offer

Effective January 1, 2021, this offer is no longer available to new subscribers. Existing subscribers may retain the 12-month credit through the end of their promotion period. (N)

Existing residential customers who call to disconnect their local telephone service may be eligible to receive an \$8 monthly bill credit for 12 months on a maximum of 2 access lines. The following conditions apply:

1. Customer must have or newly subscribe to Complete Choice Enhanced to be eligible for this offer.
2. Complete Choice Enhanced is required on each line receiving the discount.
3. The access line(s) must be in service for a minimum of 60 days before the customer is eligible for this offer.
4. AT&T employees are not eligible for this offer.
5. This offer is available on a maximum of two (2) lines (a maximum monthly reward of \$16).
6. This offer may not be combined with other residence line retention offers, including but not limited to the \$6 x 12 Mo. Residence Access Line Retention Offer.
7. Eligible customers are existing AT&T residential customers who have a primary access line, or a primary access line with an additional access line(s), and are calling to disconnect one or more access lines.
8. This offer is only available for retention purposes.
9. Customers must retain the required services for 30 days to receive the benefit of this offer.
10. The monthly bill credit will cease if the customer disconnects the line or the package, or moves from their current location.
11. Eligible customers may only receive this offer once during the offer benefit period.
12. AT&T may discontinue this offer upon 14 day notice or less.

Note 1: These features are available separately as specified in A13.9 or A13.19.