

**TARIFF DISTRIBUTION**

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PURPOSE: This guidebook update reflects a reduction in the federal lifeline discount from \$9.25 to \$7.25, resulting in a lifeline rate increase, where applicable.

**TARIFF SECTION**

G003

**PAGE NUMBER**

59

**PAGE REVISION**

0011

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## A3. BASIC LOCAL EXCHANGE SERVICE

### A3.31 Lifeline

#### A3.31.1 Description of Service

- A. Effective August 14, 2018, Lifeline service is available only to qualifying residence customers who reside in certain census blocks where AT&T Kentucky retains Eligible Telecommunications Carrier designation, shown in Exhibit B of the Petition of AT&T Kentucky for Order Confirming Relinquishment of Eligible Telecommunications Carrier Designation in Specified Areas, Case No. 2017-00416, entered March 23, 2018.
- B. The Lifeline program is designed to increase the availability of telecommunications services to low income subscribers by providing a credit to monthly recurring local service for qualifying residential subscribers. Basic terms and conditions are in compliance with FCC rules and regulations including the FCC Report and Order and Further Notice of Proposed Rulemaking in WC Docket No. 11-42, adopted January 31, 2012, and the Lifeline and Link Up Reform and Modernization Third Report And Order, Further Report And Order, and Order on Reconsideration, WC Docket No. 11-42 (rel. April 27, 2016) (“Lifeline Reform and Modernization Order”), including implementation of a National Lifeline Eligibility Verifier (National Verifier). Specific terms and conditions are set forth in this *Guidebook*. (C)
- C. Lifeline is supported by the federal universal service support mechanism.
- D. Federal uniform support of **\$7.25** is available for each Lifeline service and is passed through to an eligible customer via a monthly Federal Lifeline credit. An additional \$3.50 credit is provided by the Company. The total monthly Lifeline credit available to an eligible customer in Kentucky is **\$10.75**. The amount of credit will not exceed the charge for local service. (C)

#### A3.31.2 Terms and Conditions

- A. General
  - 1. One low income credit is available per household and is applicable to the primary residential connection only. Lifeline support is limited to a single subscription per household where household is defined to be any individual or group of individuals who are living together at the same address as one economic unit. For the purposes of this rule, an economic unit consists of all adult individuals contributing to and sharing in the income and expenses of a household.
  - 2. A Lifeline customer may subscribe to any local service offering available to other residence customers.
  - 3. Toll blocking, if elected, will be provided at no charge to the Lifeline subscriber.
  - 4. The deposit requirement is not applicable to a Lifeline customer who subscribes to toll blocking. If a Lifeline customer removes toll blocking prior to establishing an acceptable credit history, a deposit may be required. When applicable, advance payments will not exceed the connection and local service charges for one month.
  - 5. Lifeline service is exempt from the Installment Billing Service Fee.
  - 6. The Federal Universal Service Charge will not be billed to Lifeline customers.
  - 7. A Lifeline subscriber's local service will not be disconnected for non-payment of toll charges. Local service may be denied for non-payment of local calls in accordance with A2. Access to toll service may be denied for non-payment of toll charges. A Lifeline subscriber's request for reconnection of local service will not be denied if the service was previously denied for non-payment of toll charges.
  - 8. Lifeline is not available for resale.