# **TARIFF DISTRIBUTION**

FILE PACKAGE NO.: KY-18-0052

DATE: November 2, 2018

STATE: KENTUCKY

EFFECTIVE DATE: 11/01/2018

TYPE OF DISTRIBUTION: Approved

PURPOSE: Withdraw Privacy Manager for residence subscribers.

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## A4. SERVICE CHARGES

# A4.2 Application of Charges (Cont'd)

## A4.2.6 Service Charge Exceptions (Cont'd)

- **B.** When a customer's request is provided:
  - In accordance with a promotional waiver, additional service subject to an equal or lesser Service Charge may be made a
    part of the same service order. Charges for Line Connection, Line Change, or Premises Work will apply, if applicable,
    for additional service.
  - 2. In accordance with the Service Charge Exceptions listed in A4.2.6, additional features or services subject to the Secondary Service Charge may be made a part of the waiver order.
- **C.** The Secondary Service Charge is not applicable:
  - 1. Secondary Service Charges will not apply in response to competitive situations for residence subscribers who order one or more of the services listed below.
    - a. Custom Calling Service
    - b. (**DELETED**)
    - c. Grouping Service
    - d. RingMaster Service
    - e. TouchStar Service
    - f. Designer Listings
    - g. Message Waiting Indication
    - h. Customized Code Restriction
    - i. Voice Mail Calling Features Package

#### (DELETED)

D. Residential Online Service Connection Charge Waiver

Service Connection Charges (such as the Line Connection Charge – First Line or Additional Line) may be waived for residential customers who order new local service (N Order) or transfer service (T Order) on att.com and who are in AT&T Southeast territory for local service. This waiver of charges is available on up to three (3) lines. The subscriber must purchase a minimum of AT&T local service and at least two (2) non-zero rated features or a package of local service containing in its price at least two (2) qualifying features.

E. Residential Service Connection Charge Waiver

Service Connection Charges (such as the Line Connection Charge – First Line or Additional Line) may be waived for residential customers. This waiver is valid for only one (1) service line at the intended local service address. The customer must place the order through an AT&T business office or outbound telemarketing vendor. This waiver is not valid for existing AT&T customers or out of region customers who are new to AT&T. Residential customers who are currently not subscribing to AT&T for local service may be eligible for this waiver. The customer must have at least one (1) wireline local service or equivalent (wireless in lieu of wireline) with a provider other than AT&T at a local service address within AT&T territory. The customer must request the qualifying service at the same address and in the same name as the existing service, unless the customer is planning an imminent move from an address in AT&T territory to another address within thirty (30) days of responding to this offer. In the case of an imminent move, AT&T may offer the customer the waiver of charges and place the order at the new address. The customer must not have had local service with AT&T within ten (10) days prior to the new service connection date.

F. Residential Mobility-National Retail Service Connection Charge Waiver

The Line Connection Charge may be waived for residential customers who order new local service (N Order) or move existing service (T Order) in a mobility store or national retail partner and also order a minimum of two (2) non-zero rated vertical features. To be eligible, customers must place their order in person at the retail location and select the Company as their local service provider. This offer may be combined with promotional offers for which the customer qualifies, unless specifically excluded. The Company reserves the right to prohibit the combination of this offer with any other offer at the Company's sole discretion and/or discontinue or modify this offer at any time without notice. Company employees are not eligible for this offer

# A13. MISCELLANEOUS SERVICE ARRANGEMENTS

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A13.71 Reserved for Future Use

# A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE A103.2 Statewide Rate Schedules (Cont'd)

A103.2.10 Reserved for Future Use

A103.2.11 Reserved for Future Use

#### A103.2.12 PreferredPack Plan

(Obsoleted January 27, 2009, Type D. Not available for new installations, additions or on transfers of service to new location. Customers may add or remove features within the plan.)

### A. Description of Service

- The PreferredPack plan provides the features/services specified following and a flat rate access line with Touch-Tone capability.
- 2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1.
- 3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:
  - A13.9 Call Waiting ID, Three-Way Calling, Call Forwarding Busy Line, Call Forwarding Don't Answer (with or without Ring Control), Star 98 Access
  - A13.19 Caller ID, Call Return
  - A13.47 Message Waiting Indication

#### (DELETED)

#### **B.** Terms, Conditions and Limitations of Service

- 1. The PreferredPack plan is only available to residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in A103.2.12.A.3.
- All Terms, Conditions and Limitations specified in the sections listed in A103.2.12.A.3 apply to the respective features/services requested as part of this package.
- 3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
- 4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing PreferredPack plan package by adding, deleting or changing features/services requested as part of the package.
- 5. Existing customers of the PreferredPack plan can not take advantage of special promotions for the PreferredPack plan or any of the features/services specified in A103.2.12.A.3, unless specifically allowed by the terms of the special promotion.
- 6. The PreferredPack plan can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies

## C. Rates and Charges

1. The following monthly rates apply for the PreferredPack plan.

|     |                  | Suspend | Monthly | USOC  |
|-----|------------------|---------|---------|-------|
|     |                  | Rate    | Rate    |       |
| (a) | Per plan package | \$9.00  | \$52.00 | PAMA5 |

# A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

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# A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS A113.17 Feature Packages

## A113.17.1 The Feature Package

(Obsoleted January 9, 2004, Type B. Not available for new installations, additions or on transfers of service to a new location.)

#### A. Description of Service

- 1. This feature package provides a package of network features/services for residence customers.
- 2. The rate specified herein entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:
  - A13.9 Call Waiting ID, Three-Way Calling, Call Forwarding Busy Line<sup>1</sup>, Call Forwarding Don't Answer<sup>1</sup> (with or without Ring Control), Star 98 Access<sup>1</sup>

A13.19 Caller ID, Call Return

A13.47 Message Waiting Indication<sup>1</sup>

(DELETED)

B. Terms, Conditions and Limitations of Service

- 1. This feature package is only available to individual line residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in A113.17.1.A.2.
- All Terms, Conditions and Limitations specified in the sections listed in A113.17.1.A.2 apply to the respective features/services requested as part of this package. Nonrecurring programming fees do not apply for features/services requested as part of this package.
- 3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
- 4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing unit of this feature package by adding, deleting or changing features/services requested as part of the package.
- 5. Existing customers of this feature package can not take advantage of special promotions for this feature package or any of the features/services specified in A113.17.1.A.2, unless specifically allowed by the terms of the special promotion.
- 6. This feature package is not available with a line provided as part of any Complete Choice service or plan, a line specified in this Guidebook as Message Rate or Measured Service.
- 7. This feature package can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies

### C. Rates and Charges

1. The following monthly rate applies for this feature package.

(a) Per feature package Rate USOC \$22.00 PAMA1 PAMA2

**Note 1:** The PAMA1 USOC must be used to provision the plan when one or more of the features/services that refer to this footnote are included in this feature package.

Monthly

Pages 5.4 through 5.6 are hereby deleted in their entirety and removed from this Guidebook.

KY-18-0052

EFFECTIVE: November 1, 2018

| A113. O | BSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS |
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# **TITLE PAGE**

## GENERAL EXCHANGE GUIDEBOOK FOR THE STATE OF KENTUCKY

## TRADEMARKS AND SERVICEMARKS (Cont'd)

Complete Choice Plan/Option/Service

CrisisLink Service

DAB Service

Digital ESSX Service

ESSX Service

FlexServ Service

LightGate Service

MegaLink Service

MemoryCall Service

MultiServ Service

PreferredPack Plan

Prestige Service

(DELETED)

RingMaster Service

Saver<sup>SM</sup> Service

SMARTPath Service SMARTRing Service

Stylist Service

SynchroNet Service