

TARIFF DISTRIBUTION

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PURPOSE: Discontinue Access Line Service for Payphone Service Provider
Telephones (PSP) in certain wire centers.

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A7. COIN TELEPHONE SERVICE

A7.4 Access Line Service For Payphone Service Providers Telephones

A7.4.1 Definition And Requirements

- A. Access line service for Payphone Service Provider (PSP) Telephones is an exchange line service provided at the request of a subscriber for telecommunications use by the general public. Exceptions to this service pertaining to inmates served within the confines of penal, correctional or mental institutions is provided in A7.4.7.
1. This access line service is provided on a flat rate basis *in wire centers noted in A7.4.2 Availability.*
 2. This access line service is provided for use with PSP non coin-operated public telephones or PSP coin-operated public telephones. PSPs telephones that accept coins shall accept coins of various denominations and shall be capable of returning unused coins.
 3. Completion of local messages is provided by the Company.
 4. The subscriber shall be responsible for the installation, maintenance and operation of PSP telephones used in connection with this service.
 5. PSP telephones must be connected to the Company network in compliance with Part 68 of the F.C.C. Rules and Regulations.
 6. The service is furnished subject to the condition that all applicable regulations in Section A2. will be adhered to, with the exception of A2.2.1.a and b, which restrict the use of service and prohibit payment to the customer by another for use of the service.
 7. The service is provided for use by the subscriber but may be used by others when so authorized by the subscriber, provided that all such usage is subject to the provisions of this Guidebook.
 8. This service is not subject to concessions.
 9. Suspension of service, as covered in A2.3, is not available to Access Line Service for PSPs, unless the instrument is total inaccessible to the general public on a temporary basis. In all cases, the decision to permit temporary suspension of service for Access Line Service for PSPs rests with the Company. If the service is suspended, it will be at full rate.
 10. Access line service for PSP telephones cannot be included on account containing other classes of service. A separate account is required for this offering at each location.
 11. This access line includes an optional screening feature to prevent third number¹ and collect calls¹ from being billed to the subscriber's line. The operator also cannot perform coin collecting functions.
 12. With the exception of Coin Refund and Repair Referral Service (CRS) provided in A7.10, the Company is not responsible for refunds of coins deposited in PSP coin-operated public telephones.
 13. PSP telephones may not be attached to other types of access lines.
 14. The subscriber to this service will be responsible for any and all toll charges billed to the subscriber's account.
 15. The instrument must display information on the name, address, and telephone number of the person or entity responsible for the pay phone where callers can obtain assistance when problems occur with pay telephone service. PSPs shall provide and post on or near the pay phone:
 - a. The name and phone number of the owner of the instrument.
 - b. The operating instructions of the instrument.
 - c. A cost-free method for reporting complaints and obtaining refunds.

Note 1: Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued.

A7. COIN TELEPHONE SERVICE

A7.4 Access Line Service For Payphone Service Provider Telephones (Cont'd)

A7.4.1 Definition And Requirements (Cont'd)

A. (Cont'd)

16. The subscriber shall insure that the instrument is FCC registered and is in accordance with all hearing impaired (hearing aid compatible) and handicapped person requirements. This includes adherence to federal requirements for size of digits on the instrument and height regulations for disabled persons and use of letterless keypads is prohibited.
17. The caller must be able to access 911 Emergency Service (where available), free and without the use of a coin.
18. PSPs shall offer toll free access to 800/888 numbers.
19. Access lines to this service must be dedicated with one line for each station and shall not be connected behind a PBX or other line concentration device with exception to Payphone Service Provider Inmate Calling Service as defined in A7.4.7.
20. PSPs that provide access to long-distance services shall:
 - a. Comply with the operator service provider restrictions as described in KPSC Administrative Case No. 330, Policy and Procedures in the Provision of Operator-Assisted Telecommunications Services.
 - b. Allow access to all certified long-distance carriers through 1-700, 1-800, 1-950, or 101XXXX dialing. Access to the services of long distance carriers shall not be blocked or intercepted by PSPs or traffic aggregators. Such calls shall be routed to the network as dialed by the end user.
 - c. Allow access to Company operators. All "0-" calls shall be initially routed to the Local Exchange Company and shall not be blocked or intercepted by PSPs or traffic aggregators. Such calls shall be routed to the network as dialed by the end user.
 - d. Provide stickers to be placed on or near the telephone equipment specifying the name, address and telephone number of the entity to which the set is presubscribed for operator services.
 - e. Require that any operator service provider that rates and bills calls originated from the PSP instrument identify themselves to end-users at least once during every call before any charges are incurred.
 - f. Provide a way for any caller, upon request, to be informed as to the applicable rates.
21. For customers subscribing to Caller ID - Deluxe, as specified in A13.19.2.H, if the incoming call originates from a PSP set, the name information transmitted will always be "Pay Phone".
22. PSPs shall not charge for calls not completed.
23. PSPs that accept coins shall accept coins of various denominations and shall be capable of returning unused coins.

(M)

A7. COIN TELEPHONE SERVICE

A7.4 Access Line Service For Payphone Service Provider Telephones (Cont'd)

A7.4.2 Availability

Effective August 1, 2017, Access Line Service For Payphone Service Provider Telephones is only available in locations served by the following Wire Centers, listed by Exchange (C)(M) (N)

<u>Exchange</u>	<u>Wire Center(s) where Available</u>	
Allen	ALLNKYMA	(N)
Bardstown	BRTWKYES	(N)
Bedford	BDFRKYMA	(N)
Bowling Green	BWLGKYMA	(N)
Carrollton	CRTNKYMA	(N)
Corbin	CRBNKYMA	(N)
Cynthiana	CYNTKYMA	(N)
Frankfort	FRFTKYMA	(N)
Franklin	FKLNKYMA	(N)
Georgetown	GRTWKYMA	(N)
Hanson	HANSKYMA	(N)
Hopkinsville	HPVLKYMA	(N)
Jellico	JLLCTNMA	(N)
Lagrange	LGRNKYES	(N)
Louisville	LSVLKY26, LSVLKYAP, LSVLKYBE, LSVLKYBR, LSVLKYCW, LSVLKYJT, LSVLKYOA, LSVLKYSH, LSVLKYTS, LSVLKYVS, LSVLKYWE	(N)
Middlesboro	MDBOKYMA	(N)
Mt Sterling	MTSTKYMA	(N)
New Liberty	OWTNKYMA	(N)
Oak Grove	OKGVKYES	(N)
Owensboro	OWBOKYMA	(N)
Owenton	OWTNKYMA	(N)
Paducah	PDCHKYLO, PDCHKYMA	(N)
Prestonsburg	PRBGKYES	(N)
Richmond	RCMDKYMA	(N)
Shelbyville	SHVLKYMA	(N)
Simpsonville	SSVLKYMA	(N)
South Williamson	SWSNKYMA	(N)
Stanton	SNTNKYMA	(N)
Waddy	WDDYKYMA	(N)
Winchester	WNCHKYMA	(N)
Woodburn	BWLGKYMA	(N)

A7. COIN TELEPHONE SERVICE

A7.4 Access Line Service For Payphone Service Provider Telephones (Cont'd)

A7.4.3 Reserved For Future Use

A7.4.4 Reserved For Future Use

A7.4.5 Rates And Charges

A. Rates and Charges Applied by the Company

1. Flat Rate Service Monthly Charges per Access Line

	Monthly Rate	USOC
a. Access line basic rate		
(1) Per Access Line		
(a) Group 1 (0-13,800)	\$21.70 ¹	NA
(b) Group 2 (13,801 - 25,100)	21.70 ¹	NA
(c) Group 3 (25,101 - 45,500)	21.70 ¹	NA
(d) Group 4 (45,501 - 200,800)	21.70 ¹	NA
(e) Group 5 (200,801 - 1,191,800)	21.70 ¹	NA
b. The following access line feature charge is applicable in addition to the monthly charges in A7.4.5.A.1.a.		
(1) Public telephone access line ²		
(a) Unrestricted, outward, each ^{3,4}	.90	1ZY
(b) Unrestricted, two way, each ^{3,4}	.90	1Z2
(c) Restricted, outward, each ^{3,4,5}	.90	1Z3
(d) Restricted, two way, each ^{3,4,5}	.90	1Z5
(e) Restricted, outward, each ^{3,4,6}	.90	13D
(f) Restricted, two way, each ^{3,4,6}	.90	13E
(g) Restricted, two way, each ³	.90	13R

- Note 1:** The access line rate is equal to \$29.73 less the current Subscriber Line Charge (SLC) of \$7.13. Rates for the SLC may change over time. The Company will charge a monthly rate of \$29.73 including the current SLC. (C)
- Note 2:** For the Access Line Feature options which do not offer central office blocking of 900 and 976 calls, this feature is available at the request of the subscriber as provided under Customized Code Restriction (CCR) Option #4 defined in A13.20 for business line customers.
- Note 3:** Provides operator screening.
- Note 4:** Provides central office blocking of 011+ calls direct distance dialed to numbers outside the North American Numbering Plan.
- Note 5:** 1+900, 7 or 10 digit local, 1+DDD and 976 are blocked from completion.
- Note 6:** 1+900, 1+DDD, and 976 are blocked from completion.

A7. COIN TELEPHONE SERVICE

A7.4 Access Line Service For Payphone Service Provider Telephones (Cont'd)

A7.4.5 Rates And Charges (Cont'd)

- A. (Cont'd)
 - 2. Service charges are applied on the same basis as for individual line business service covered in Section A4.
 - 3. At the request of the subscriber, Touch-Tone Calling Service may be provided as covered in Section A13.
 - 4. The subscriber is responsible for Directory Assistance service charges as described in A3.13.3 and A18.7.3.
 - 5. The multi-line business subscriber line charge found in the F.C.C. No. 1 tariff is applicable to all Payphone Service Provider lines.
 - 6. Trouble Determination Charges are applied on the same basis as for individual line business service covered in Section A4.
 - 7. Other rates, terms and conditions in this Guidebook not discussed herein that pertain to Business Standard Measured Service apply.
 - 8. Listings are furnished under the rates, terms and conditions in Section A6.
 - 9. Billing and collection services are provided to PSP utilities on the same basis as provided to all utilities as defined in Section E8 of the Access Services Tariff. (C)

B. PSP Reward Plan

- 1. Definition and Requirements
 - a. The PSP Reward Plan provides the PSP a reward, ranging from 0 to 8.50% percent of the full price of the service, exclusive of taxes and fees, for a term commitment of 12 or 24 months to be applied monthly, one month in arrears. The PSP Reward Plan term structures are as follows:

	12 Month Reward	24 Month Reward
(1) 15 - 50 access lines	1%	2.75%
(2) 51 - 200 access lines	1.25%	4%
(3) 201 - 400 access lines	1.6%	5%
(4) 401 - 800 access lines	2%	6%
(5) 801 - 1000 access lines	2.5%	7.5%
(6) Over 1000 access lines	4%	8.5%

- b. Applicable taxes and fees will be based on the full price of all services, and no taxes or fees will be added to the amount of any reward under this program. The reward for each month will be reflected as a credit in the Other Charges and Credits section of the subscriber's bill in the month following the month to which the reward relates.
- c. The PSP Reward Plan term structure will become effective when an authorized agent of the Company executes a Letter of Intent for the PSP Reward Plan but not prior to the approval of this Guidebook.
- d. The PSP Reward Plan offers a reward on the access line rates in A7.4.5.A.1.a. The reward applied will be based on the number of PSP access lines subscribed to the PSP Reward Plan.
- e. The PSP must subscribe all its payphone lines to the Company's Access Line Service for Customer Provided Public Telephones.
 - (1) (DELETED)
 - (2) (DELETED)
 - (3) This plan does not apply to Inmate lines.
- f. The PSP agrees to send all 0+ local and intraLATA calls (not previously encumbered) to the Company. These calls must:
 - (1) originate from a telephone line associated with the subscribing PSP's account,
 - (2) originate and terminate in the same LATA,
 - (3) be carried and completed by the Company via Company facilities and
 - (4) be billed by the Company.

A7. COIN TELEPHONE SERVICE

A7.4 Access Line Service For Payphone Service Provider Telephones (Cont'd)

A7.4.5 Rates And Charges (Cont'd)

B. PSP Reward Plan (Cont'd)

1. Definition and Requirements (Cont'd)

g. A charge may be assessed, at the discretion of the Company, to PSP subscribers who terminate or violate the requirements outlined in this section prior to the expiration of the term commitment.

(1) (DELETED)

(2) If the Subscriber terminates or becomes ineligible for the PSP Reward Plan prior to the expiration of the term commitment, the Subscriber may be billed an amount equal to the total amount of rewards previously received by the Subscriber under the PSP Reward Plan.

h. The rates listed in A7.4.5.A.1.a for access line service are stabilized under the PSP Reward Plan for the term of the agreement and these lines will be exempt from Company initiated increases. Decreases in the access line charges that are initiated by the Company will be passed along to the subscriber, however:

(1) The Company reserves the right to restructure the PSP Reward Plan structure upon mandated rate reductions from the FCC, the Public Service Commissions and/or the Public Utility Commissions, to include rate rebalancing efforts.

Any revisions to the PSP Reward Plan will be made such that the subscribers will be charged a rate not to exceed the mandated rate and not to exceed the previous Reward Plan contracted rate.

A7.4.6 Reserved For Future Use

A7.4.7 Payphone Service Provider Inmate Calling Service (PSPICS)

A. Access line service for Payphone Service Provider (PSP) telephones is provided for exclusive use of inmates (hereafter called Payphone Service Provider Inmate Calling Service, or PSPICS) served within the confines of a penal, correctional or mental institution.

B. Except as modified herein, applicable terms, conditions and requirements as set forth elsewhere in A7.4 for PSP telephones will apply to PSPICS, *including availability noted in A7.4.2.*

(C)