TARIFF DISTRIBUTION

FILE PACKAGE NO.: KY-16-0055

DATE: August 1, 2016

STATE: KENTUCKY

EFFECTIVE DATE: 08/01/2016

TYPE OF DISTRIBUTION: Approved

PURPOSE: Withdraw Caller ID - Deluxe (without Anonymous Call Blocking),
                  Customer Control of Call Forwarding Busy Line and Customer
                  Control of Call Forwarding Don't Answer for residence subscribers.

TARIFF SECTION	PAGE NUMBER	PAGE REVISION
G013	3	0004
G013	3.0.1	0003
G013	4	0015
G013	14.3	0003
G013	14.3.3	0002
G013	14.4	0013
G113	5.7	0002
G113	5.8	0003
G113	5.9	0003

A13. MISCELLANEOUS SERVICE ARRANGEMENTS
A13.9 Custom Calling Services (Cont'd)
A13.9.1 General

A.   Call Waiting

Provides the user, busy on a call, with a private signal which alerts him to an unanswered call waiting to be completed to his number. The user may then hold the existing call, answer the incoming call and alternately talk on both calls until one has been terminated.

Before a call is initiated the Call Waiting subscriber may, by dialing a code, activate the cancel feature and Call Waiting is then made inoperative on the first call initiated by the subscriber immediately following activation of the cancel feature. The cancel feature may also be activated after a call is established if the customer subscribes to flat rate Three-Way Calling. Call Waiting is restored automatically on termination of the call. During the time the cancel feature is activated, incoming callers receive a busy tone.

B.   Call Forwarding Variable

Provides for transferring incoming calls to another number by dialing a code and the number of the service to which calls are to be transferred. Satisfactory transmission levels cannot be assured on calls forwarded outside of the local calling area.

C.   Three-Way Calling

Permits an existing call to be held, and by dialing, a second local or toll call can be established and added to the connection. Normal transmission performance cannot be assured on all calls.

D.   Speed Calling

Provides for the calling of a 7- or 10-digit number by dialing an abbreviated code. The arrangement available has an eight (8-code)[1] and thirty (30-code) number capacity.

E.   Call Forwarding Busy Line

This feature provides for calls terminating to a subscriber's busy directory number to be forwarded to another number on a premises other than the provisioned premises. The customer selected forward-to number is preprogrammed at the time service is established and can only be changed via service order.

F.   Call Forwarding Don't Answer

This feature provides for calls terminating to a subscriber's idle directory number to be forwarded, after a customer preselected interval, to another number. The customer selected forward-to number and specified interval are preprogrammed at the time service is established and can only be changed via service order. No Service Charge is applicable if the customer requests a ring count change within thirty days from the establishment of the feature on the subscriber's line.

G.   Customer Control of Call Forwarding Busy Line[2]   (T)

This feature provides a customer the Call Forwarding Busy Line feature and the capability to control from the base station line the activation and deactivation of the service by using dialing codes. The destination number is specified by the customer at the time this feature is ordered and can only be changed via service order.

H.   Customer Control of Call Forwarding Don't Answer[2]   (T)

This feature provides a customer the Call Forwarding Don't Answer feature, and the capability to control from the base station line the activation and deactivation of the service by using dialing codes. The destination number and forwarding interval are specified by the customer at the time this feature is ordered and can only be changed via service order. No Service Charge is applicable if the customer requests a ring count change within thirty days from the establishment of the feature on the subscriber's line.

I.   Call Forwarding Don't Answer - Ring Control (CFDA-RC)

This feature provides for calls incoming to a subscriber's idle directory number to be forwarded to another number after a customer-controlled interval expressed in either ring cycles or seconds, depending on specific technology involved. The forwarded-to number is specified at the time service is established and can only be changed via service order. Such change is subject to normal service order charges. CFDA-RC is available only where facilities permit, and provides the customer with the capability to change the interval after which forwarding occurs. Such change is made at the convenience of the customer, and is not subject to service order charges. After establishment of service, the interval cannot be changed via service order.

      Note 1:   Effective October 31, 2013, Speed Calling (8-Code) is withdrawn and no longer available for business subscribers.

      Note 2:   Effective August 1, 2016, Customer Control of Call Forwarding Busy Line and Customer   (N)
                    Control Call Forwarding Don't Answer are no longer available for residence subscribers.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS
A13.9 Custom Calling Services (Cont'd)
A13.9.1 General (Cont'd)

J. Call Forwarding Multipath

This feature provides customers who subscribe to Call Forwarding Busy Line, Call Forwarding Don't Answer, Customer Control of Call Forwarding Busy Line[1], Customer Control of Call Forwarding Don't Answer[1], Call Forwarding Variable, or Remote Access to Call Forwarding Variable the capability to specify the number of calling paths that will be forwarded to another telephone number.   (T)

Where facilities permit for a single (non-rotary) exchange line/trunk or a rotary (hunting) arrangement of 10 or less lines/trunks, 10 calling paths will be provided at no charge. For a hunting arrangement greater than 10 lines/trunks, additional paths (in excess of the 10 provided at no charge) can be purchased. The total number of calling paths cannot exceed the number of lines/trunks in the forwarding hunting arrangement. In all cases, the number of call forwarding paths is dependent upon the terminating capability of the forward-to directory number. For the Call Forwarding Don't Answer feature, each call will be forwarded at the completion of each ring cycle. A Secondary Service Charge will apply to requests to increase or decrease the number of calling paths.

K. Remote Access - Call Forwarding Variable

This feature provides a customer the Call Forwarding Variable feature and the capability to activate and deactivate the service remotely from any line/equipment capable of Touch-Tone signaling rather than only from the base station line. This feature does not require that a courtesy call be completed to the forwarded-to telephone number.

L. Call Waiting ID - This service allows a customer to control the treatment applied to incoming calls while the customer is off-hook on a call. Call Waiting ID includes the functionality of the Call Waiting feature and provides several additional call disposition options.

The customer must have a Calling Identification Delivery feature, such as Caller ID-Basic or Caller ID for the calling identification data of the waiting call to be provided following the Call Waiting ID alerting tone.

The customer must subscribe to a Call Forwarding Don't Answer feature in order to forward a waiting call to another location.

Call disposition options provided with Call Waiting ID include:
- Answer the waiting call, placing the first party on hold
- Answer the waiting call, dropping the first party
- Direct the waiting caller to hold via a recording
- Forward the waiting call to another location (e.g., a voice mailbox or Telephone Answering Service)
- Conference the waiting call with the existing, stable call and, if desired, subsequently drop either leg of the "conferenced" call.

Utilization of the full capabilities of Call Waiting ID requires the use of an Analog Display Services Interface (ADSI) - compatible telephone at the customer's premises. The installation and maintenance of the ADSI-compatible CPE and its technical capability to function in conjunction with the features specified herein is the responsibility of the customer. The Company assumes no liability, and will be held harmless, for any incompatibility between this equipment and the network features described herein.

All terms and conditions, including rates, for the other features associated with the line are as described in the feature-specific sections of this Guidebook. Such features must be ordered separate from Call Waiting ID.

M Three-Way Calling with Transfer - This feature allows a user to hold an in-progress call and complete a second call while maintaining privacy from the first call, or to add on the previously held call for a three-way conference. Incoming calls may be transferred to another access arrangement on an inter- or intra-switch basis. Where the subscriber originates both legs of a three-way call, those legs will remain bridged together when the subscriber goes on hook when at least one of the legs is an intra-switch call. Where the subscriber originates two inter-switch legs of a three-way call, both legs remain bridged when the subscriber goes on hook where the serving switch is not a 5ESS switch. For such calls in a 5ESS switch, both inter-switch legs are disconnected when the subscriber goes on hook. This feature shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part of message charges, toll or otherwise, that would regularly be applicable between the stations bridged together by the subscriber.

N. Star 98 Access – This feature allows a subscriber to dial *98 to access a service such as their voice mail service.

> **Note 1:** Effective August 1, 2016, Customer Control of Call Forwarding Busy Line and Customer Control Call Forwarding Don't Answer are no longer available for residence subscribers.   (N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.9 Custom Calling Services (Cont'd)

A13.9.3 Rates

A. Residence

    1.   Individual Features

		Monthly Rate	USOC	
(a)	Call Waiting[1]	$10.99	ESX	
(b)	Call Forwarding Variable[1]	9.00	ESM	
(c)	Three-way Calling[1]	9.00	ESC	
(d)	Speed Calling (8-code)[1]	9.00	ESL	
(e)	Speed Calling (30-code)[1]	9.00	ESF	
(f)	Call Forwarding Busy Line[1]	2.00	GCE	
(g)	Call Forwarding Don't Answer[1]	1.50	GCJ	
(h)	Customer Control of Call Forwarding Busy Line[1,3]	3.50	GJP	(T)
(i)	Customer Control of Call Forwarding Don't Answer[1,3]	4.00	GJC	(T)
(j)	(DELETED)			
(k)	(DELETED)			
(l)	(DELETED)			
(m)	Remote Access - Call Forwarding Variable[1]	7.00	GCZ	
(n)	Call Forwarding Don't Answer - Ring Control[1]	1.50	GCJRC	
(o)	Call Waiting ID[1]	10.99	ESXD+	
(p)	Three-Way Calling with Transfer[1,2]	9.00	ESCWT	

    Note 1:   Monthly rate per central office line equipped.

    Note 2:   Appropriate local or toll usage charges apply for calls originated by the subscriber, including connections which continue after the subscriber exits the call.

    Note 3:   Effective August 1, 2016, Customer Control of Call Forwarding Busy Line and Customer Control Call Forwarding Don't Answer are no longer available for residence subscribers.   (N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS
A13.19 TouchStar Service (Cont'd)
A13.19.2 Definitions Of Feature Offerings (Cont'd)

H. Caller ID a.k.a. Caller ID Deluxe (Name and Number Delivery) [1]   (T)

This feature enables the customer to view on a display unit the calling party Directory Name and Directory Number on incoming telephone calls.

A maximum of 15 characters is allowed for transmission of the calling party Directory Name.

When Caller ID is activated on a customer's line, the calling party Directory Name and Directory Number on incoming calls will be displayed on the called CPE during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID customer.

Caller ID also includes Anonymous Call Blocking *(ACB)* where facilities are available. This feature allows customers to   (T) automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. When Anonymous Call Blocking is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long as the calling number is not delivered. Incoming calls are checked for acceptance or rejection by Anonymous Call Blocking regardless of the current state of the Anonymous Call Blocking customer's line (e.g., off hook or idle).

Subsequent to establishment of Caller ID, Anonymous Call Blocking can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes.

Any customer subscribing to Caller ID will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Calling party name and/or telephone number information via Caller ID is not available on operator handled calls.

If the incoming call originates from a Multi-Line Hunt Group, the telephone number and name information transmitted will be associated with the main number in the hunt group, unless, facilities permitting, the lines within the group are TN (Telephone Number) identified.

If the incoming call is from a caller served by a PBX, generally only the main listed name of the PBX will be transmitted and available for display. However, in certain circumstances where facilities permit, the information associated with the actual station number originating the call may be transmitted and available for display.

If the incoming call originates from a caller who subscribes to RingMaster service the telephone number and name transmitted will always be the main number, rather than the RingMaster service number.

If the incoming call originates from a customer provided pay telephone, the name information transmitted will always be "Pay Phone".

Note 1:   Effective August 1, 2016, Call ID Deluxe (without ACB) is no longer available for residence   (N) subscribers.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS
A13.19 TouchStar Service (Cont'd)
A13.19.3 Terms, Conditions And Limitations Of Service (Cont'd)
A.   The Following Limitations Apply (Cont'd)

6.   Reserved for Future Use

7.   Reserved for Future Use

8.   Optional Calling Number Delivery Blocking - Permanent is available upon request, at no charge to residential subscribers of Non-Published Listing Service as described in A6, and to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted. This includes lines at the residences of employees/volunteers where the head of the agency certifies to local Company management a need for blocking based upon health and safety concerns: (a) established shelters of domestic intervention and agencies which deal with domestic violence, (b) federal, state and local law enforcement agencies.

9.   Calling party information via Caller ID - Basic, Caller ID – Deluxe*1*, Enhanced Caller ID, Enhanced Caller ID with Call Management, or Call Tracking is not available on operator handled calls.   (T)

10. The Company's liability arising out of the provision of any TouchStar service feature, including but not limited to the delivery or non-delivery of calling numbers/names, is limited as set forth in A2.5.

11. TouchStar service features are not available on trunks except as specifically noted in A13.19.3.A.2 and 15.

12. Telephone numbers/names transmitted via Caller ID Basic, Caller ID - Deluxe, Enhanced Caller ID, Enhanced Caller ID with Call Management, or Call Tracking are intended solely for the use of these subscribers. Resale of this information is prohibited by this Guidebook, except the caller's numbers may be provided to the subscriber's client for those calls sponsored or provided by that specific client where the client's identity is disclosed to the caller and the client agrees not to distribute such information to others.

13. (DELETED)

14. TouchStar service can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies.

15. Per Activation Call Return, Repeat Dialing, Denial of Per Activation Call Return and Denial of Per Activation Repeat Dialing are available to the following types of service where facilities permit: single line residence, single line business, multi-line residence, multi-line business and PBX trunks.

> **Note 1:**   Effective August 1, 2016, Call ID Deluxe (without ACB) is no longer available for residence   (N)
> subscribers.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

A13.19.4 Rates

			Nonrecurring Charge	Monthly Rate	USOC	
A.	Individual Features					
	1. Residence					
	(a)	Call Return (per line)	-	$9.00	NSS	
	(b)	Call Return (per activation)	$2.00	-	NA	
	(c)	Call Return (denial of per activation)[1]	-	-	BCR	
	(d)	Repeat Dialing (per line)	-	6.00	NSQ	
	(e)	Repeat Dialing (per activation)	2.00	-	NA	
	(f)	Repeat Dialing (denial of per activation)[1]	-	-	BRD	
	(g)	BusyConnect (per activation)[2]	2.00	-	NA	
	(h)	Personalized Ring 6 (per line)		6.00	NSK	
	(i)	Selective Call Forwarding (per line)		6.00	NCE	
	(j)	Call Block (per line)		9.00	NSY	
	(k)	Call Tracing (per line)		6.00	NST	
	(l)	Caller ID - Basic (per line)		9.99	NSD	
	(m)	Caller ID *Deluxe* (with Anonymous Call Blocking) (per line)		9.99	NXMCR	(T)
	(n)	**(DELETED)**				(D)
	(o)	Anonymous Call Blocking (per line)		7.00	HBY	
	(p)	Calling Number Delivery Blocking - Permanent[1,3] (Per Line) (Agency)		-	NOB	
	(q)	Calling Number Delivery Blocking - Per Call		-	NA	
	(r)	Calling Number Delivery Blocking - Permanent Per Line (Non-Published Listing Customers)[1,3]		-	NOBNN	
B.	Individual Features					
	1. Business					
	(a)	Call Return (per line)	-	8.00	NSS	
	(b)	Call Return (per activation)	2.00	-	NA	
	(c)	Call Return (denial of per activation)[1]	-	-	BCR	
	(d)	Repeat Dialing (per line)	-	7.00	NSQ	
	(e)	Repeat Dialing (per activation)	2.00	-	NA	
	(f)	Repeat Dialing (denial of per activation)	-	-	BRD	
	(g)	BusyConnect (per activation)[2]	2.00	-	NA	

Note 1: Neither denial of Call Return per activation, denial of Repeat Dialing per activation or Calling Number Delivery Blocking - Permanent should be included in the determination of appropriate discounts when ordered in combination with other TouchStar service features.

Note 2: Denial of per activation BusyConnect can be obtained using the Repeat Dialing Denial of Per Activation USOC BRD.

Note 3: Calling Number Delivery Blocking - Permanent is only available to subscribers of Non-Published Listing Service as described in A6.4.1 or special agencies as defined in A13.19.3.A.8.

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.18 Reserved For Future Use

A113.19 TouchStar Service

(Obsoleted March 15, 1995, Type D) Existing Caller ID - Multi-Line customers may retain their existing service as specified in this section of the Guidebook if they so choose. However, if these customers want to change or add to their existing service, they will have to convert to Caller ID - Basic or Caller ID – Deluxe[1] as specified in A13.19. Service charges from Section A4 shall not apply for such conversions. All new customers desiring a TouchStar service calling information delivery feature will have to use A13.19.　　(T)

A113.19.1 Applications

See A13.9.1 for Applications of TouchStar Service.

A113.19.2 Definitions of Feature Offerings

A. through J.　Reserved for Future Use

K.　Caller ID - Multi-Line

This feature allows residence and business customers with Rotary (Grouping) arrangements to receive and view on a display unit call related information on certain incoming calls.

The following information is transmitted to the Caller ID - Multi-Line customer and displayed on the called CPE during the first long silent interval of the ringing cycle: calling Directory Number, time of day (hours and minutes) the call was received, and date (month and day) the call was received.

A service order is required to establish or discontinue Caller ID - Multi-Line. Subsequent to establishment, the feature can be activated and deactivated at the customer's discretion through the use of pre-assigned feature access codes.

Any customer subscribing to Caller ID - Multi-Line will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair and technical capability of that equipment to function in conjunction with the features described herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network feature described herein.

If the incoming call is from a line equipped with RingMaster service, the tnumber transmitted will always be the main number rather than any dependent RingMaster service number.

If the incoming call is from a caller served by a Private Branch Exchange (PBX), only the main number will be transmitted and available for display.

If the incoming call originates from a Multi-Line Hunt Group, the telephone number transmitted and available for display will always be the main number of the hunt group unless the number is identified.

Caller ID - Multi-Line is not available on operator handled calls.

L.　Reserved for Future Use

M.　Anonymous Call Rejection

See A13.9.2 for Definition of Anonymous Call Rejection

Note 1:　Effective August 1, 2016, Call ID Deluxe (without ACB) is no longer available for residence subscribers.　　(N)

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS
A113.19 TouchStar Service (Cont'd)
A113.19.3 Terms, Conditions And Limitations Of Service

A. The Following Limitations Apply:

1. TouchStar service is provided subject to the availability of facilities. Additionally, the features described will only operate on calls originating and terminating within TouchStar service equipped offices. Also, feature screening lists can only contain numbers of subscribers served out of TouchStar service equipped offices.

2. The TouchStar service basic features are available to single line and multi-line residence and business customers who have rotary dial or Touch-Tone service. Caller ID - Basic and Caller ID – Deluxe*1* are available to single and multi-line residence and business customers. Effective March 15, 1995, Caller ID - Multi-Line which was available only for line side terminations equipped with hunting (grouping) arrangements will no longer be available to new customers. Call Tracking (BCLID) is not available for single line arrangements, but it is available for PBX and business multi-line customers. Neither Caller ID - Basic, Caller ID - Deluxe, Call Tracking (BCLID), nor Caller ID - Multi-Line can be provisioned for Basic 911 customers.   (T)

3. TouchStar service basic features cannot be provisioned on toll terminals, trunks or some remote switching locations.

4. Appropriate Service Charges apply except during Company selected periods of special promotion.

5. The Company will deliver all numbers, subject to technical limitations, including numbers associated with Non-published Listing Service as described in Section A6, unless the caller subscribes to and/or has activated Calling Number Delivery Blocking.

6. Optional Calling Number Delivery Blocking - Permanent is available upon request, at no charge to residential subscribers of Non-Published Listing Service as described in Section A6 and to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted. This includes lines at the residences of employees/volunteers where the head of the agency certifies to local Company management a need for blocking based upon health and safety concerns: (a) Non-profit, tax exempt, private and public social welfare agencies such as domestic violence intervention agencies, (b) federal, state and local law enforcement agencies.

7. Calling party information via Caller ID - Multi-Line is not available on operator handled calls.

8. The Company's liability arising out of the provision of any TouchStar service feature, including but not limited to the delivery or non-delivery of calling numbers, is limited as set forth in A2.5.

9. TouchStar service features are not available on trunks except as specifically noted in 2.

10. Numbers transmitted via Caller ID - Multi-Line are intended solely for the use of these subscribers. Resale of this information is prohibited by this Guidebook, except the caller's numbers may be provided to the subscriber's client for those calls sponsored or provided by that specific client where the client's identity is disclosed to the caller and the client agrees not to distribute such information to others.

> **Note 1:** Effective August 1, 2016, Call ID Deluxe (without ACB) is no longer available for residence subscribers.   (N)

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS
A113.19 TouchStar Service (Cont'd)
A113.19.4 Rates
A. Reserved for Future Use
B. Individual Features
    1.   Business

	Monthly Rate	USOC
(a) through (o) Reserved for Future Use		
(p) Anonymous Call Rejection (Per line)[1]	**$4.00**	**HBY**

C. Reserved for Future Use
D. Per Subscription
    1.   Rotary (Grouping) Arrangements
        a. Caller ID - Multi-Line (per line)[2]
           Per Calling Number Delivered Usage Charge

	Rate	
(1) Residence		
Quantity of Calls		
(a) First 50,000	**$.02**	**NSDUS**
(b) 50,001 - 400,000	**.015**	**NSDUS**
(c) Over 400,000	**.01**	**NSDUS**
(2) Business		
Quantity of Calls		
(a) First 50,000	**.02**	**NSDUS**
(b) 50,001 - 400,000	**.015**	**NSDUS**
(c) Over 400,000	**.01**	**NSDUS**

Note 1:   Obsoleted October 31, 2012. Not available for new installations, additions to existing service or transfers of existing service to a new location on or after October 31, 2012 for business subscribers.

Note 2:   Effective March 15, 1995, all existing Caller ID - Multi-Line customers may retain this service as specified in this Section or change to the service provided under Caller ID - Basic or Caller ID – Deluxe[3] as specified in A13.19. If existing Caller ID - Multi-Line customers change or add to their existing service, then they will have to convert to Caller ID - Basic or Caller ID - Deluxe. Service charges from Section A4 shall not apply for such conversions. All new single and multi-line residence and business customers desiring a TouchStar service calling information delivery feature will have to use Caller ID - Basic or Caller ID - Deluxe. Call Tracking (BCLID) is available for PBX customers as well as business multi-line customers.   (T)

Note 3:   Effective August 1, 2016, Call ID Deluxe (without ACB) is no longer available for residence subscribers.   (N)