

**TARIFF DISTRIBUTION**

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PURPOSE: GB - This guidebook update eliminates the following Operator Services: Collect Calls, Bill-to-Third Number (Party) Calls, Person-to-Person Calls, Local & Long Distance Operator Verification/Interruption Service and Zero Minus

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## A1. DEFINITION OF TERMS

**ACCESSORIES**

Devices which are mechanically attached to, or used with, the facilities furnished by the Company and which are independent of, and not electrically connected to, the conductors in the communications path of the telecommunications systems.

**ADD-ON**

A feature which permits a station user to add one other station to the conversation.

**ANSWER SUPERVISION**

This feature provides the capability of delivering "off hook" supervisory signals from the subscriber's serving central office to a line interface at the customer's premises. These supervisory signals indicate when the called party has answered an incoming call (gone "off hook").

**AREA CALLING SERVICE**

See "Exchange Service".

**ATM**

The term "ATM", referring to Asynchronous Transfer Mode, denotes one of the general class of packet switching technologies that relay traffic via an address contained within the packet (referred to in ATM as cells). ATM is a switching method in which information does not occur periodically with respect to some reference such as a frame pattern.

**AUTHORIZED PROTECTIVE CONNECTING MODULE**

The term authorized protective connecting module denotes a protective unit designed by the Company and manufactured under the control of Company quality assurance procedures, which unit is to be incorporated in a conforming answering device.

**AUXILIARY LINE**

An additional line main station used for one-way (inward to the subscriber) service.

**BACK-UP LINE**

An optional service which provides individual line business subscribers with an additional line which is available for inward and outward calling with usage charges applying for originating and terminating calls.

**BASE STATION OF REGISTRY**

The base station from which a mobile unit receives its mobile telephone number.

**BASIC TERMINATION CHARGE**

See "Termination Charge."

**BELLSOUTH CHANNELIZED TRUNKS**

Provides channelized DS1/1.544 Mbps circuits available for voice intraLATA communications services. Provides up to 24 DID, Outward Only or Combination/2-Way trunks.

**BILL TO THIRD PARTY<sup>1</sup>**

A billing arrangement by which a call may be charged to an authorized station line as determined by the Company other than the station line originating the call or the station line where the call is terminated. Calls through the Kentucky Relay Center may be billed only to a third number within Kentucky. (C)

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued. (N)

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## A1. DEFINITION OF TERMS

### BILLED NUMBER SCREENING

An arrangement which at the time of call origination screens billed to third party<sup>1</sup> and/or collect calls<sup>1</sup> to prevent these calls being charged to certain telephone numbers. (C)

### BUILDING (SAME)

A structure under one roof, or two or more structures connected by enclosed passageways in which the standard interior wire or cables of the Company could be safely run and provided the plant facility requirements are not appreciably greater than would be required normally if all structures were under one roof. In those cases where there are several structures under separate roofs but connected by enclosed passageways and the plant facility requirements for furnishing service are appreciably greater than would be required normally if all structures are under one roof or if exterior or other special cables and wire facilities are required in the judgment of the Company, service will be furnished in accordance with A5.8. Pipe and conduit are not considered enclosed passageways. (T)

### CALL

An attempted or completed communication.

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued. (N)

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## A1. DEFINITION OF TERMS

**COIN REFUND AND REPAIR REFERRAL SERVICE**

Coin Refund and Repair Referral Service (CRS) provides handling of refund requests and repair referrals generated by the end users of Independent Payphone Provider (IPP) public telephones.

**COLLECT CALL<sup>1</sup>**

The procedure by which certain messages, upon request, may be reversed (charged to the called station) upon acceptance of the call at the called station.

(C)

**COMMUNICATIONS SYSTEMS**

Channels or other facilities which are capable, when not connected to exchange telecommunications services, of two-way communications between customer-provided terminal equipment or Company stations.

**COMPANY**

Whenever used in this *Guidebook*, the term "Company" or the name South Central Bell Telephone Company refers to BellSouth Telecommunications, *LLC d/b/a AT&T Kentucky or AT&T Southeast* unless the context clearly indicates otherwise.

(T)

**COMPLETED CALL**

A completed call is a calling attempt by the subscriber that results in an off-hook condition at the receiving end. Such conditions shall include the following actions:

- (1) the called party responds by personally answering the call;
- (2) a customer controlled automatic answering device responds by answering the call;
- (3) a Company recording, under the control of the called party, responds to the calling attempt, except for attempts defined as incomplete calls (e.g., Call Block and other similar services would be completed calls.);
- (4) the calling attempt, when under the control of the called party, (e.g., Call Forwarding Busy Line, Call Forwarding Don't Answer, etc.) is forwarded to another telephone number that results in one of the conditions described in (1), (2), or (3).

(T)

**CONFORMANCE NUMBER**

The term conformance number denotes an identifying number assigned by the Company to a particular model of conforming answering device incorporating an authorized protective connecting module when the model of device is in conformance with the provisions set forth by the Company in its technical reference for conforming answering devices.

**CONFORMING ANSWERING DEVICE**

The term conforming answering device denotes a customer-provided device which automatically answers incoming calls; transmits a prerecorded voice message or appropriate audible signal to the calling party; records a voice message from the calling party if so designed and arranged; and automatically disconnects from the line in a prearranged manner on completion of the last of the functions for which it was designed and arranged as described in this paragraph. The conforming answering device may include remote interrogation and/or device function control. A conforming answering device must incorporate an authorized protective connecting module and must bear a valid conformance number.

**CONNECTING ARRANGEMENT**

The equipment provided by the Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Company.

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued.

(N)

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## A1. DEFINITION OF TERMS

### LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICES (MTS) (CONT'D)

(T)

1. Station-to-Station Call (Cont'd)
  - b. (DELETED)
  - c. (DELETED)
  - d. "Operator" is that Station-to-Station service other than "Dial". Operator Station-to-Station includes Station-to-Station calls which originate at a pay telephone.

**(DELETED)**

(D)

**(DELETED)**

(D)

### LONG DURATION CALLS

Calls which last a duration of a minimum of two successive midnights. Long Duration Calls which are billed on a usage basis, will be subject to billing which additionally bills the call as a new call for each 24 hour period or fraction thereof, past the second midnight recorded.

### MAIN STATION

See "Station".

### MEASURED RATE SERVICE

See "Exchange Service".

### MESSAGE

A communication between two stations. Messages may be classified as follows.

- a. Local Message:  
A message between stations within the same local service area.
- b. Long Distance Message:  
A message between stations in different exchange areas for which a long distance message charge is made.

## A1. DEFINITION OF TERMS

### MESSAGE RATE SERVICE

See "Exchange Service".

### MILEAGE AND ZONE CHARGES

A charge applying for the use of part or all of a line furnished by the Company.

a. Airline Measurement:

The shortest distance between two points.

b. (DELETED)

c. Foreign Central Office Mileage:

The measurement applying to a line within the exchange connecting a subscriber's main station, PBX, or Centrex Type Services system with a central office other than that from which he would normally be served, for the use of which a separate circuit charge is made in addition to the base rate, plus locality charges if any apply.

d. Foreign Exchange Mileage:

The measurement applying to a line connecting a subscriber's main station, PBX, or Centrex Type Services system with a central office of an exchange other than that from which the subscriber would normally be served, for the use of which a separate charge is made in addition to the base rate, plus locality charges if any apply.

e. Route Measurement:

The actual length of a circuit between two points.

### MISCELLANEOUS COMMON CARRIERS

Miscellaneous Common Carriers, as defined in Part 21 of the Federal Communications Commission Rules, are communications common carriers which are not engaged in the business of providing either a public landline message telephone service or public message telegraph service.

### MOBILE TELEPHONE SERVICE

A communication service through a land radiotelephone base station.

### NETWORK CONTROL SIGNALING

The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charging signals), address signaling (dialing), calling and called number identification, audible tone signals (call progress signals indicating reorder or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.

### NETWORK INTERFACE

Network Interface is a FCC approved standard registration program jack provided by the Company as a part of exchange access, WATS, or Private Line Services for the connection of customer inside wire and/or equipment to the telephone network. The Network Interface will be located at the demarcation point.

### NON-LISTED (SEMIPRIVATE) LISTING

A non-listed listing is not in the alphabetical section of the Company's directory, but is maintained on directory assistance records and will be furnished upon the request of a calling party.

### NON-PUBLISHED (PRIVATE) LISTING

A non-published listing is not listed in either the alphabetical section of the Company's directory or directory assistance records and will not be furnished upon request of a calling party.

### NONSENT-PAID CALL<sup>1</sup>

A call that is billed collect, third number or other Company-approved identification number. See "Sent-Paid Call". (C)

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued. (N)

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## A1. DEFINITION OF TERMS

**NORMAL SERVING**

A term applied to the exchange area, central office area and/or other serving unit from which service would normally be furnished under general provisions of the Company's *service publications* and the Company's administration thereof, e.g., the normal serving exchange for exchange service is that exchange in which a subscriber's premises is physically located. (T)

**PAYPHONE SERVICE PROVIDER**

The subscriber to a Payphone Service Provider (PSP) access line who offers telephone service to the public by means of a coin, coinless, or key-operated PSP instrument.

**PAYPHONE SERVICE PROVIDER INMATE CALLING SERVICE (PSPICS)**

Coin telephone access line service provided by the Company to payphone service providers for the exclusive use of inmates served within the confines of a penal, correctional or mental institution.

**PARTY LINE SERVICE**

See "Exchange Service".

**(DELETED)**

(D)

**(DELETED)**

(D)

**PREMISES (SAME)**

The term "same premises" shall be interpreted to mean:

- a. the building or buildings, together with the surrounding land occupied or used in the conduct of one establishment or business, or as a residence, and not intersected by a public thoroughfare or by property occupied by others; or
- b. the portion of the building occupied by the subscriber, either in the conduct of his business or as a residence, and not intersected by a public corridor or by space occupied by others; or
- c. the building or portion of a building occupied by the subscriber in the conduct of his business and as a residence provided both the business and the residence bear the same street address.

In connection with inside moves, the term "same premises" is to be interpreted to mean the building or portion of a building occupied as a unit by the subscriber in the conduct of his business or residence, or a combination thereof, and not intersected by a public thoroughfare, a corridor, or space occupied by others.

In connection with resale and sharing of Basic Local Exchange Service, "premises" is interpreted to mean the resale area as defined by layout maps, if required, and may be intersected by public thoroughfares provided that the property segments created would be continuous in the absence of the thoroughfares.

**PRIMARY CLASS OF SERVICE**

Any of those classes of exchange service which the Company undertakes to furnish at a rate common to all applicants for the same class.

**PRIMARY SUBSCRIBER**

This term has the same connotation as "subscriber" and is used in those cases where it is desirable to stress the distinction between the main subscriber to telephone service and others who may have joint use of the service or who may qualify for additional listings.

**PRIMARY WIRE CENTER**

The building in which a foreign exchange channel is terminated.



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## A1. DEFINITION OF TERMS

**SECRETARIAL LINES**

Extension station lines or main station lines of patrons of a telephone answering bureau which terminate in telephone answering facilities on the premises of the bureau so as to permit the bureau to answer incoming calls on such lines.

**SELECTIVE CLASS OF CALL SCREENING SERVICE**

The restriction of outgoing toll calls from station users to certain types of calls, such as those which are charged to the called telephone number<sup>f</sup> or a third number<sup>f</sup>, said restriction being accomplished by means of Company operator identification. (C)

**SEMIPRIVATE TELEPHONE NUMBER**

See "Non-Listed" Telephone Number.

**SENT-PAID CALL**

A call that is either paid at or billed to the originating station line. See "Nonsent-Paid Call".

**SERVICE CHARGE**

A nonrecurring charge applying to the establishment of basic telephone service for a subscriber and certain subsequent additions or changes to that service.

**SERVICE LINE**

An exchange line associated with multiple data station installations to provide monitoring and testing of both customer and Company data equipment. The service line may be connected to a PBX, Centrex Type Services, or individual line (main or extension station) as long as direct station access is provided.

**SERVICE POINTS**

When used in connection with customer-provided communication channels denotes the points on the customer's premises where such channels or facilities are terminated in switching equipment used for communications with stations or customer-provided terminal equipment located on the premises.

**SERVING CENTRAL OFFICE**

The building that contains the central office that serves a station location.

**SHARED TENANT SERVICE**

Shared Tenant Service is a shared service arrangement which allows Business Basic Flat Local Exchange Service to be resold subject to regulations specified in Section A27.

**SINGLE ENDED TERMINAL DEVICE**

The term "Single Ended Terminal Device" denotes a terminal device which terminates only one line at a given time (e.g., headset).

**SMARTLINE SERVICE**

A standard Dial Tone First (DTF) coin line for Payphone Service Provider telephones. (T)

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued. (N)

## A2. GENERAL REGULATIONS

### A2.2 Limitations And Use Of Service (Cont'd)

#### A2.2.14 Billed Number Screening

Billed Number Screening will be furnished at the Company's option, and upon agreement by the customer to control instances of fraud associated with billed to third party<sup>l</sup>, and/or collect calls<sup>l</sup>. This service may also be furnished in response to a customer request. (C)

#### A2.2.15 Reserved For Future Use

#### A2.2.16 Kentucky Relay Center Restrictions

- A. The following calls may not be placed through the Kentucky Relay Center:
1. Calls to 700, 976, and 900 numbers
  2. Calls to time or weather recorded messages
  3. Calls to other informational recordings
  4. Station sent paid calls from coin telephones
  5. Operator handled conference service and other teleconference calls

### A2.3 Establishment And Furnishing Of Service

#### A2.3.1 Availability Of Facilities

- A. The Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the provision of such service.
- B. The rates and charges quoted in this Guidebook provide for the furnishing of service and facilities where suitable facilities are available, or when the construction of the necessary facilities does not involve excessive costs.
- C. When excessive costs are involved for the construction of facilities, charges for such construction will be determined in accordance with the regulations as set forth in Section A5., "Charges Applicable Under Special Conditions," except as otherwise specified.
- D. The economical operation of the telephone business, for the benefit of the whole body of rate payers and to the business itself may require changes in wire center boundaries. The rates for service furnished to customers affected when such changes take place will be recalculated based on the application of the approved methods of applying charges and the customer will be informed of any increase or decrease in their rates at the time of the change.
- E. Exchange Boundary Administration Procedures
1. Intra-company Procedures
 

Beginning on April 8, 1989, the following procedures will be used with respect to establishing intra-company boundaries of exchange areas.

    - a. Where the boundary line of an area follows along one side of a road, a building which has an entrance to that road at a point where that road is included in that area, is considered to be in that area, regardless of the geographical location of such building.

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued. (N)

**BASIC LOCAL EXCHANGE SERVICE**

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### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.2 Statewide Rate Schedules (Cont'd)

##### A3.2.10 Area Plus Service

###### A. General

1. Area Plus service provides residence subscribers a flat rate exchange service access line with a calling scope as specified in paragraphs 2 and 3. The access line includes Touch-Tone capability.
2. The monthly rates specified herein entitle a residence subscriber to unlimited calling to all exchange access lines within the serving exchange, the exchanges in the associated Limited Local Calling Area specified in A3.6.1, the Company exchanges in the associated Additional Exchanges specified in A3.6.1, and all other Company exchanges in the subscriber's LATA. The LATA for each exchange is indicated in A3.6.1, and the exchanges in each LATA are listed in A3.6.2. Unlimited calling is defined as and limited to 44,640 minutes of use in each billing period.
3. The monthly rates specified herein also entitle a residence subscriber to 1,000 minutes of calling to access lines served by independent telephone companies in independent company exchanges not included in the Limited Local Calling Area, but located within the subscriber's LATA. Independent company exchanges are indicated in A3.6.2. The 1,000 minute allowance applies on a per line basis. Independent company usage in excess of 1,000 minutes per line will be billed to the subscriber at the rates specified in A3.2.10.B.2. Call detail information will be provided on the customer bill for billed usage in excess of the 1,000 minute allowance. These usage charges will not apply for calls originated from a telephone number designated for service to a hearing or speech impaired person as specified in A18.3.1.F.
4. Calls completed with operator assistance from the Area Plus service access line within the Full Local Calling Area or the LATA will be rated only using the appropriate Local Operator Services surcharges specified in A3.14.3.A. Such calls are itemized on the subscriber's billing statement.
5. Calls made outside the Limited Local Calling Area, but within the Full Local Calling Area or the LATA on which customers request time and charges will have those quotations based on toll rates.
6. Subscribers to any of the Area Plus services receive a thirty percent (**30%**) discount on rates specified in A18.3.1.B.1. These discounted rates apply to covered customer-dialed collect calls<sup>1</sup> accepted by the subscriber to any of the Area Plus services, including the operator surcharges on these calls. This discount supersedes the volume discounts defined in A18.3.7, and is applied after the appropriate time period discounts specified in A18.3.1.B.1 have been applied and after the calls have been aggregated to a monthly total. The discount is applied on a per line basis to each call type after the calls have been aggregated to a monthly total. (C)

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued. (N)

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.14 Local Operator Services

(DELETED)

(D)

##### A3.14.1 General

- A. Local Operator Services allows customers to dial the "O" operator for assistance in making a call.
- B. The appropriate service charge, as specified in A3.14.3 will be applicable only if the call is completed within the local service area.
- C. The person originating the call must either dial the telephone number or give the "0" operator the telephone number of the party to be reached. If the caller dials the operator and does not know the telephone number, the "0" operator will have the caller connected to Local Directory Assistance Service. The Directory Assistance "0" operator surcharge, as specified in A3.13.3.A will be applied for the operator handling such a call.

##### A3.14.2 Application Of Charges

- A. The appropriate service charge, as specified in A3.14.3, will be applied to each completed call except
  1. for calls to the Company for official telephone business,
  2. for emergency calls to agency type telephone numbers, such as to those agencies of the federal, state or local government which have the capability and legal authority to provide aid in emergency situations, and to any emergency medical number, and
  3. for calls exempted, as defined in Section A1, Definition of Terms, Long Distance Message Telecommunications Services (MTS), as if each call defined therein were a local call.
  4. Operator Assistance (OA) may be provided at no charge to persons who are unable to use a telephone due to a disability which can be confirmed by a physician or certifying agent. Operator Assistance service charges will not be charged to the approved telephone number. To obtain an exemption, the customer must complete the appropriate form and have it certified by a registered physician or certifying agent. Operator Assistance exemption is valid for a two-year period and must be renewed. Failure to provide the required documentation may result in loss of the exemption. Operator Assistance usage will be monitored by the Company and is subject to review and investigation. Misuse of the exemption by a customer could result in its removal. Operator Assistance exemption is a voluntary program of the Company that may be terminated at any time.
- B. A Person-to-Person<sup>l</sup> or a Station-to-Station local operator-assisted call may be billed to the originating main station line (except from pay telephones), third number<sup>l</sup>, collect<sup>l</sup> or any other Company-approved identification number. (C)
- C. A service charge, as specified in A3.14.3, will be applied for each completed local call according to the appropriate call class, as defined in Section A1, Long Distance MTS, as if each call defined therein were a local call.
- D. In addition to applicable service charge(s), each local non-sent paid call originating from a payphone service provider line and utilizing the Company's operator handling service will be rated at \$.50.

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued. (N)

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.14 Local Operator Services (Cont'd)**

**A3.14.3 Rates And Charges**

**A. Service Charges**

	<b>Nonrecurring Charge</b>	<b>USOC</b>	
1. Billing Surcharge			
(a) (DELETED)			
(b) Station-to-Station operator assisted sent-paid, collect, and third number calls, each	<b>\$1.00</b>	<b>NA</b>	
<b>(DELETED)</b>			(D)
2. Operator Dialed Surcharge <sup>1</sup>			
(a) Station-to Station operator assisted calls where the operator dials the terminating number, each	<b>1.00</b>	<b>NA</b>	(C)
3. Partially Automated Surcharge <sup>2</sup>			
(a) Station-to-Station operator assisted calls the customer dials the terminating number and elects to have the operator handle the billing, each	<b>1.00</b>	<b>NA</b>	

**(DELETED)**

(D)

**A3.15 (DELETED)**

(D)

**Note 1:** An Operator Dialed Surcharge is in addition to any applicable Billing Surcharge.

**Note 2:** A Partially Automated Surcharge is in addition to any applicable Billing Surcharge.

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### **A3. BASIC LOCAL EXCHANGE SERVICE**

#### **A3.15 (DELETED) (Cont'd)**

(D)

#### **A3.16 Reserved For Future Use**

#### **A3.17 Auxiliary Line Service (Inward Service)**

##### **A3.17.1 General**

- A. Under the conditions specified following, a subscriber having Area Calling Service, two-way Flat, or Measured Rate Individual Line Business Service may subscribe to one or more Auxiliary Lines of the same class as their two-way service at the rate specified following for auxiliary lines.
- B. The Auxiliary Line must terminate on the same premises as that on which the main service is located.
- C. The Auxiliary Line is arranged for receiving incoming calls only.
- D. The telephone number of Auxiliary Lines may be consecutive with those of the main service and, if so arranged, are the first numbers in the series assigned to a subscriber.
- E. All listings must be in connection with the telephone number of the first auxiliary line if it is consecutive with the main service.
- F. Auxiliary Line Service is furnished within the Base Rate Area of each exchange at the rate applicable for Business Individual Line Flat, Measured Rate Service, or Area Calling Service for that exchange. Outside the Base Rate Area, zone charges for Individual Line Service apply in addition.

#### **A3.18 Reserved For Future Use**

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.24 Directory Assistance Call Completion Service**

(DELETED)

(D)

**A3.24.1 Description of Service**

- A. Directory Assistance Call Completion (DACC) is an optional service provided to users of Directory Assistance (DA) Service. DA customers may choose to have the telephone number they are requesting dialed by the DA System.
- B. The service is available to Business and Residence customers except as limited in paragraph A3.24.4.
- C. Individual message detail is not included as a part of this service.
- D. The service is available only where billing and terminal capability exists.
- E. Customers may request blocking of DACC calls originating from their telephone lines by contacting the local Company business office.

**A3.24.2 General Regulations**

- A. The service is not subject to concessions.

**A3.24.3 Use of the Service**

- A. The service is furnished subject to all applicable regulations in Section A2.

**A3.24.4 Limitations of Service**

- A. The service is not available for the following classes of service call categories:
  - 1. UniServ DA number requests
  - 2. Any Special Line Class Codes
  - 3. 976 DA number requests
  - 4. (DELETED)
  - 5. Any PBX type customer who requires real-time notification of charges, i.e., HOBIC
  - 6. Calls from tandems where the end user cannot be identified
  - 7. Calls from Payphone Service Provider Telephones

(D)

**A3.24.5 Application of Charges and Exemptions**

- A. The charges specified in paragraph A3.24.6 will be applicable to all subscribers, except disabled subscribers who are exempt from Directory Assistance charges, as detailed in A3.13.2.
- B. Chargeable Calls
  - 1. For charging purposes, a DACC completed call is as defined in Section A1.

**A3.24.6 Rates and Charges**

- A. Service Charges
  - (1) Directory Assistance Call Completion Charge

	<b>Rate</b>	<b>USOC</b>
(a) Charge Per Completed Call	\$ .00	NA



### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.25 Directory Assistance/Directory Assistance Call Completion Service

##### A3.25.1 Description of Service

- A. Directory Assistance/Directory Assistance Call Completion (DA/DACC) provides the subscribing customer a Local Exchange Subscriber number and Local Call Completion to the number provided, if requested, given a listed name and address.
- B. DA/DACC is for use by Mobile Service Providers (MSPs) only, except as limited in A3.25.2.
- C. DA/DACC is provisioned via a dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Serving Office (MTSO) and the Company location where DA/DACC is provided.
- D. DA/DACC is available only where billing and terminal capability exists.
- E. Access to call detail records is included as a part of this service.

##### A3.25.2 General Regulations

- A. The subscribing DA/DACC Mobile Service Provider (MSP) must make arrangements with the Company for provision of dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Serving Office (MTSO) and the Company location where DA/DACC is provided.

##### A3.25.3 Use of the Service

- A. The service is furnished subject to all applicable regulations in Section A2.

##### A3.25.4 Limitations of Service

- A. The service is not available for the following classes of service call categories:
    1. (DELETED)
    2. IntraLATA and InterLATA long distance calls
    3. 976 DA number requests
    4. Residence and Business Customers
- (DELETED) (D)

##### A3.25.5 Application of Charges

- A. Charges specified in A3.25.6 will apply each time the subscriber receives a requested Local Exchange Subscriber number.

##### A3.25.6 Rates and Charges

- A. Service Charges

(1) DA/DACC Charge

(a) Per Local Exchange Subscriber number provided

Rate	USOC
\$.45	NA

#### A3.26 Network Access Service

##### A3.26.1 General

- A. Network access can be provided on a bulk usage measured rate service basis for those customers subscribing to LightGate service, MegaLink channel service, FlexServ service or MegaLink ISDN<sup>1</sup> service. The charges following are applicable only on those lines, trunks, or Network Access Registers (NAR) provided for local network access.
- B. When the facility portion of an ESSX service main station line is provided on LightGate service, MegaLink channel service or FlexServ service, or if the ESSX service is equipped for ISDN service, the network access can be provided at the following charges for ESSX service NAR. These rates replace those described in A3.12.

**Note 1:** MegaLink ISDN service obsoleted 10/30/96. (See Section B107.)

## A7. COIN TELEPHONE SERVICE

### A7.4 Access Line Service For Payphone Service Providers Telephones

#### A7.4.1 Definition And Requirements

- A. Access line service for Payphone Service Provider (PSP) Telephones is an exchange line service provided at the request of a subscriber for telecommunications use by the general public. Exceptions to this service pertaining to inmates served within the confines of penal, correctional or mental institutions is provided in A7.4.7.
1. This access line service is provided on a flat rate basis.
  2. This access line service is provided for use with PSP non coin-operated public telephones or PSP coin-operated public telephones. PSPs telephones that accept coins shall accept coins of various denominations and shall be capable of returning unused coins.
  3. Completion of local messages is provided by the Company.
  4. The subscriber shall be responsible for the installation, maintenance and operation of PSP telephones used in connection with this service.
  5. PSP telephones must be connected to the Company network in compliance with Part 68 of the F.C.C. Rules and Regulations.
  6. The service is furnished subject to the condition that all applicable regulations in Section A2 will be adhered to, with the exception of A2.2.1.a and b, which restrict the use of service and prohibit payment to the customer by another for use of the service.
  7. The service is provided for use by the subscriber but may be used by others when so authorized by the subscriber, provided that all such usage is subject to the provisions of this Guidebook.
  8. This service is not subject to concessions.
  9. Suspension of service, as covered in A2.3, is not available to Access Line Service for PSPs, unless the instrument is total inaccessible to the general public on a temporary basis. In all cases, the decision to permit temporary suspension of service for Access Line Service for PSPs rests with the Company. If the service is suspended, it will be at full rate.
  10. Access line service for PSP telephones cannot be included on account containing other classes of service. A separate account is required for this offering at each location.
  11. This access line includes an optional screening feature to prevent third number<sup>l</sup> and collect calls<sup>l</sup> from being billed to the subscriber's line. The operator also cannot perform coin collecting functions. (C)
  12. With the exception of Coin Refund and Repair Referral Service (CRS) provided in A7.10, the Company is not responsible for refunds of coins deposited in PSP coin-operated public telephones.
  13. PSP telephones may not be attached to other types of access lines.
  14. The subscriber to this service will be responsible for any and all toll charges billed to the subscriber's account.
  15. The instrument must display information on the name, address, and telephone number of the person or entity responsible for the pay phone where callers can obtain assistance when problems occur with pay telephone service. PSPs shall provide and post on or near the pay phone:
    - a. The name and phone number of the owner of the instrument.
 

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued. (N)

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## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.9 Custom Calling Services (Cont'd)

#### A13.9.2 Provision Of Service

- A. The services are limited to those areas served by central offices arranged for Custom Calling Services. Call Forwarding feature enhancements, Usage Sensitive Three-Way Calling and the cancel feature for Call Waiting are available only in central offices where the capability exists and has been implemented.
  - B. The services are furnished only in connection with individual line service. The service is not available in connection with Centrex Type Services, Prestige Communications Service, Prestige Communications Package, Prestige Deluxe service private branch exchange or coin telephone service.
  - C. In addition to the "Monthly Rate" following, for calls forwarded outside the Local Calling Area on a toll network, the Call Forwarding customer is responsible for the applicable toll charges specified in this Guidebook or any other applicable service publication for the duration of each call answered, even though such calls might not be accepted at the answering location after their charge conditions are explained. For calls forwarded inside the Local Calling Area, a measured or message rate service Call Forwarding customer is responsible for the applicable customer-dialed measured or message rate service charges specified in this Guidebook, as appropriate, for each call answered at the answering location. In all cases, the charge for that portion of a subject call between the originating station line and the call forwarding location shall be the charge specified in this Guidebook or any other applicable service publication for the type of call involved, either local or toll, for the entire duration of the call, but measured only the distance to the call forwarding location. This portion of the call may be billed to the originating station line, third number<sup>1</sup>, collect<sup>1</sup> or any other special identification number, if appropriate for the type of call involved. (C)
  - D. Call Forwarding On PBX Trunks  
Call Forwarding is offered for use with PBX trunks subject to the following limitations:
    - 1. It may be provided only when compatible with the equipment configuration at the customer's premises.
    - 2. It is available only on two-way trunks.
    - 3. It is not available with Direct Inward Dialing trunks.
    - 4. If the feature is proposed on a facility on which hunting is also to be provided, this service is available only with Multi-Line and Series Completion hunting arrangements and is subject to the limitations of these arrangements.
    - 5. When calls are being forwarded intra-office, the number of calls that can be forwarded simultaneously is equal to the number of trunks in the customer's system that are arranged to receive calls and are equipped to provide the Call Forwarding feature.
- Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued. (N)

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## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.11 Remote Call Forwarding (Cont'd)

#### A13.11.5 Rates And Charges (Cont'd)

- C. Message Charges (Cont'd)  
 2. (Cont'd)

The respective charge for each such portion shall be as follows:

- a. Between the originating station line and call forwarding location  
 The charge for this portion of a remotely forwarded call shall be the charge specified in this Guidebook, or any other applicable service publication, for the type of call involved, either local or toll, for the entire duration of the call, but measured only the distance to the call forwarding location. This portion of the call may be billed to the originating station line, third number<sup>1</sup>, collect<sup>1</sup> or any other special identification number, if appropriate for the type of call involved. (T)
- b. Between the call forwarding location and the terminating station line  
 For calls forwarded inside the Limited Local Calling Area, the Remote Call Forwarding customer is responsible for the measured or Area Calling Service usage charges specified in A3.2.3.D. or A3.2.8.E., as appropriate.  
 For calls forwarded outside the Limited Local Calling Area, but within the Full Local Calling Area, the Remote Call Forwarding customer is responsible for the toll or Area Calling Service usage charges specified in A18 or A3.2.8.E, as appropriate.

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued. (N)

**A13. MISCELLANEOUS SERVICE ARRANGEMENTS**

**A13.12 Selective Class Of Call Screening Service (Cont'd)**

**A13.12.2 Rates And Charges**

The following rates and charges will apply in addition to Secondary Service Charge.

	<b>Monthly Rate</b>	<b>USOC</b>
1. MultiServ service and PBX trunks		
(a) Per Central Office line equipped for screening including MultiServ service main station lines	<b>\$1.25</b>	<b>SRG</b>
(b) (Obsoleted - See Section A113)	-	<b>NA</b>
(c) Per PBX trunk equipped for screening	<b>8.20</b>	<b>SRG</b>
2. ESSX-1, ESSX service, Digital ESSX service, MultiServ PLUS service and BellSouth Centrex service		
(a) per NAR equipped for screening	<b>8.20</b>	<b>SRGBB</b>
(b) Per main station line equipped for screening	-	<b>SRGPL</b>

**A13.13 Reserved For Future Use**

**A13.14 Toll Trunks (Toll Terminals)**

**A13.14.1 General**

- A. A toll trunk is a special access trunk extending from a customer's premises to the Company's premises for the purpose of completing toll calls originated at the customer's location. These facilities may be arranged to:
  - 1. Route all long distance calls to an operator for completion.
  - 2. Route all Dial Station-to-Station calls directly to a toll network and route all other long distance calls to an operator for completion.
- B. A toll trunk may be arranged, at the customer's request, for Selective Class of Call Screening Service, as outlined in Section A13. This service enables a customer, by means of an operator, to restrict outgoing toll calls from station users to certain types of calls such as those which are charged to the called number<sup>f</sup> or a third number<sup>f</sup>. (C)
- C. Connections will not be established between a toll trunk and exchange station lines or other toll trunks in the exchange area where the toll trunk is located.
- D. Toll trunks are furnished only to customers who have local exchange service concurrently. Also, all local calls and calls to certain Company numbers such as repair service, Public Emergency Service (911), etc. will be permitted from the customer's establishment only on regular exchange service facilities of the customer.
- E. Outward connections only will be established from a toll trunk.
- F. Service arrangements, requested by the customer, in excess of the intent of this Guidebook may be provided at charges based on cost.
- G. This service is furnished only where facilities permit.
- H. If appropriate, in addition to rates and charges listed following, Company Foreign Exchange channel charges are applicable when this service is extended over such dedicated facilities from a foreign exchange.

**A13.14.2 Rates And Charges**

- A. The monthly rate per toll trunk is equivalent to the Business Individual Line Flat Rate in the area containing the customer's premises from which the trunk extends.
  - 1. Per toll trunk

	<b>Rate</b>	<b>USOC</b>
(a) Charge	-	<b>LD2</b>
<b>Note 1:</b> Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued. (N)		

## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.79 211 Dialing Service (Cont'd)

#### A13.79.1 General (Cont'd)

- D. This service is furnished subject to the availability of the 211 number.
- E. 211 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc).
- F. Limitations and use of service as stated in Section A2 apply.
- G. Directory Listings may be provided for 211 at rates and regulations as specified in Section A6.
- H. Access to 211 is not available to the following classes of service:

- 1+
- 0+, 0- (Third-Party Billing, Collect Calls)<sup>f</sup>
- Inmate Service
- 101XXXX
- Cellular - Type 2A

In addition, operator assisted calls to the 211 subscriber will not be completed.

- I. The 211 subscriber is restricted from selling or transferring the 211 number to an unaffiliated entity, either directly or indirectly.
- J. An "affiliate" of a 211 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 211 subscriber. The term "control" (including the terms "controlling", "controlled by:" and "under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

If a 211 subscriber becomes an affiliate of or is acquired by another 211 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one 211 number within 6 months of the merger or acquisition.

- K. 211 will not provide calling number information in real time to the 211 subscriber. If the 211 subscriber needs this type of information, the 211 subscriber must subscribe to a compatible Calling Number Identification service in A13.
- L. Calls to a disconnected 211 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 211 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.

#### A13.79.2 Service Requirements and Conditions

- A. All requests for 211 must be submitted in writing to the Kentucky Public Service Commission. The Commission will allocate 211 numbers in the BLCAs based upon requirements and/or standards established by the FCC.
- B. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The 211 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company. If during this period, the 211 subscriber has failed to establish service or decides to discontinue service establishment, the 211 number will be recalled and the number will be considered available for reassignment as specified in paragraph A. If the network has been provisioned for the subscriber, the nonrecurring charges will not be refunded or waived.

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued.

## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.80 711 Dialing Code for Telecommunications Relay Service (TRS)

#### A13.80.1 General

- A. 711 Dialing Code ("711") is a three digit local dialing arrangement for telephone voice transmission access to all relay service entities as a toll free call. Pursuant to Order 00-257, issued by the Federal Communications Commission (FCC) in CC Docket 92-105 assigned 711 dialing code for nationwide access to TRS entities, to be implemented not later than October 1, 2001
- B. 711 is available from the Company in Company Territory only. To provide access to a 711 to end users in an independent company territory or to a Competitive Local Exchange Carriers (CLECs) end users within the local calling area, the TRS entity must make appropriate arrangements with the independent company or CLEC serving that territory. The TRS entity should work separately with competing local providers to ascertain that its end user customers will be able to reach relay services provided by dialing 711.
- C. This service is subject to the availability of the 711 dialing code.
- D. 711 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.)
- E. Limitations an use of service as stated in Section A2 apply.
- F. Directory Listings may be provided for 711 at rates and regulations as specified in Section A6.
- G. Access to 711 is not available to the following classes of service:
  - Hotel/Motel/Hospital Service (toll call only)
  - 1+
  - 0+, 0- (Third-Party Billing, Collect Calls)<sup>f</sup>
  - Inmate Service
  - 101XXXX
  - Cellular - Type 2A

In addition, operator assisted calls to the 711 will not be completed.
- H. The TRS entity is restricted from selling or transferring the 711 dialing code to an unaffiliated entity, either directly or indirectly.
- I. An "affiliate" of a TRS entity is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the TRS entity. The term "control" (including the terms "controlling", "controlled by", and "under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

(C)

#### A13.80.2 Service Requirements and Conditions

- A. Effective November 7, 2000, the 711 Dialing Code has been assigned for TRS use by the Kentucky Public Service Commission, to be implemented by March 1, 2001.
- B. The Company will implement the TRS entity's request within a reasonable time, given the complexity of the order.
- C. The TRS entity must, prior to provisioning of the service, sign a written acknowledgement of possible recall of the 711 dialing code by the FCC and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company or regulating entity and abide by all terms and conditions which may be identified by the FCC in CC Docket 92-105 regarding the use and return of the 711 dialing code. If a recall is affected, the Company will work with the TRS entity affected by such recall to transfer their service arrangements, to a 7 or 10-digit dialing arrangement within the 6-month notice period. The TRS entity will be required to migrate to any access arrangement the telephone relay services subsequently agreed to by the industry and approved by the FCC. The TRS entity will be charged the appropriate rates for the establishment of the new access arrangement.
- D. Only one 10-digit toll free number may be used as the lead number per basic calling area.
- E. The 711 Dialing Code is provided where facilities permit.
- F. TRS entity should work separately with cellular companies to ascertain their end user customers will be able to reach telephone relay services provided by dialing 711.
- G. TRS entity should work separately with competitive local exchange companies to ascertain their end user customers will be able to reach telephone relay services provided by dialing 711.

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued.

(N)

## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.82 311 for Non-Emergency Municipal Use

#### A13.82.1 General

- A. 311 for Non-Emergency Municipal Use (“311”) is a three digit local dialing arrangement available in specified areas from the Company, for delivery of general information via voice grade facilities. The Federal Communications Commission (FCC) in CC Docket 92-105, assigned the 311 code for access to non-emergency police and other government agencies. The 311 subscriber must comply with any orders and rules pertaining to 311, adopted by the FCC in rulemaking proceeding CC Docket 92-105. Eligible customers that have already received 311 pursuant to the FCC requirements will be considered to be the assignee.
- B. 311 is available from the Company in Company Territory only. To provide access to 311 to end users in an independent company territory or to a Competitive Local Exchange Carriers (CLECs) end users per central office switch, the 311 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory. The 311 subscriber should work separately with competing local providers to ascertain that its end user customers will be able to reach non-emergency police and other governmental agencies by dialing 311.
- C. 311 will be assigned to the subscriber on a central office-by-central office basis, as facilities permit. If central offices are merged, and a 311 “point-to” number exists in both central offices, the 311 subscriber who established 311 first in time will be entitled to retain the 311 “point-to” number in the merged central office.
- D. 311 for Non-Emergency Municipal Use is subject to the availability of 311 as an abbreviated dialing code and will be deployed by the Company on a “first come, first served” basis.
- E. 311 for Non-Emergency Municipal Use can be accessed via regular exchange access lines (by individual business lines, PBX trunks, etc.) unless such lines invoke N11 dialing restrictions or other customized dialing restrictions.
- F. Limitations and use of service as stated in Section A2 apply.
- G. Directory Listings may be provided for 311 for Non-Emergency Municipal Use at rates and regulations as specified in Section A6.
- H. Access to 311 is not available to the following classes of service:
  - Hotel/Motel/Hospital Service
  - 1+
  - 0+, 0- (Third-Party Billing, Collect Calls)<sup>f</sup>
  - Inmate Service
  - 101XXXX
  - Cellular - Type 2A

In addition, operator assisted calls to the 311 subscriber will not be completed.
- I. The 311 subscriber is restricted from selling or transferring the 311 code to an unaffiliated entity without prior approval from the Company.
- J. An “affiliate” of a 311 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 311 subscriber. The term “control” (including the terms “controlling”, “controlled by, and under common control with”) means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.
 

If a 311 subscriber becomes an affiliate of or is acquired by another 311 subscriber through merger, acquisition, annexation or otherwise, then the affiliated subscribers must surrender all but one 311 number within 6 months of the merger or acquisition.
- K. 311 will not provide calling number information in real time to the 311 subscriber. If the 311 subscriber needs this type of information, the 311 subscriber must subscribe to a compatible Calling Number Identification service in A13.
- L. Calls to a disconnected 311 number will be routed to intercept announcement facilities for a maximum of 60 days, when the 311 subscriber is a Company subscriber. The announcement provided may refer the caller to another telephone number.

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued.

(C)

(N)



## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.83 811 CALL BEFORE YOU DIG SERVICE

#### A13.83.1 General

- A. 811 Call Before You Dig Service ("811") is a three (3) digit local dialing arrangement used for the One Call Center. One call notification is a communication system established by operators of underground facilities and/or state governments to provide a means for excavators and the general public to notify facility operators in advance of their intent to engage in excavation activities.

This service is provided pursuant to the Federal Communications Commission's (FCC's) Sixth Report and Order in CC Docket No. 92-105, which designated "811 as the national abbreviated dialing code to be used by state One Call notification systems for providing advanced notice of excavation activities to underground facility operators in compliance with the Pipeline Safety Improvement Act of 2002 (the Pipeline Safety Act)."

- B. Callers who dial 811 will be routed to the call center via the local 7 or 10 digit or a toll free "point-to" number selected by the One Call Center. There will be no charge to the end user dialing 811.
- C. Access to 811 is not available to the following:

- Hotel/Motel/Hospital Service
- 1+
- 0+, 0- (Third-Party Billing, Collect Calls)<sup>f</sup>
- Inmate Service
- 101XXXX
- Cellular - Type 2A
- Independent Telephone Companies (ICOs)

In addition, operator assisted calls to the 811 subscriber will not be completed.

- D. 811 will be assigned on a central office-by-central office basis, as facilities permit. 811 will be provided under the following conditions.
1. The customer will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to adequately handle calls to 811 without impairing the Company's general telephone service or telephone plant.
  2. Calls to a disconnected Public Dialing Service code (including 811) will be routed to intercept announcement facilities for a maximum of sixty (60) days. The announcement provided may refer the caller to another telephone number.
  3. Provision of recorded messages and/or announcements associated with 811 Call Before You Dig Service is the sole responsibility of the 811 subscriber.
  4. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this service. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber.

#### A13.83.2 Rates and Charges

##### A. Application of Rates

1. 811 subscribers will pay the normal charges for their local exchange access arrangements (e.g., PBX trunks, Centrex Type Services, lines, etc.) used for transporting and terminating messages at the 811 subscriber's designated premises.
2. Applicable service order charges as specified in Section A4 will apply, in addition to the following rates.
3. Suspension of 811 as covered in Section A2 is not applicable for this service.
4. A Central Office Activation charge will apply per central office switch translated to the lead number.
5. A charge will apply to changes to the point-to number at the subscriber's request, per 811 Dialing Service, per central office switch.

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued.

(C)

(N)

## **A15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS**

### **A15.1 Regulations (Cont'd)**

#### **A15.1.1 General Provisions (Cont'd)**

##### **G. (Cont'd)**

##### **5. Telephotograph Equipment**

- a. Telephotograph equipment provided by the following customers may be connected to lines of the Company in accordance with A15.1.2 or A15.1.3, for use by such customers for the transmission and reception of the material set forth following. (T)
  - (1) The Press - pictures and similar material for publication.
  - (2) Law enforcement agencies - fingerprints, ballistic data, identification photographs, and similar material for law enforcement.
  - (3) The armed forces of the United States - information of military necessity essential to the national defense.
  - (4) Civilian defense agencies - information essential for the discharge of their responsibilities in emergencies.
  - (5) United States Weather Bureau - weather information.
- b. Telephotograph equipment may be used at PBX stations in guest rooms of hotels or motels subject to the consent of the hotel or motel concerned.
- c. **Company's Right to Interrupt Connection**  
The Company may interrupt the connection if at any time such action should become necessary in order to protect any of its services because of departure from the requirements under which the connection is permitted.
- d. **Responsibility of the Company**  
The Company assumes no responsibility for the quality of, or defects in the material transmitted or received regardless of cause.
- e. **Use with Long Distance Message Telecommunications Service**  
The regulations and rates for each call made for the purpose of transmitting pictures are those applicable for Long Distance Message Telecommunications Service, i.e., station-to-station, or conference, according to the connection established. (C)

#### **A15.1.2 Connections Of Registered Equipment**

##### **A. Customer-Provided Registered Terminal Equipment, Registered Protective Circuitry And Registered Communications Systems**

Customer-provided registered terminal equipment, registered protective circuitry, and registered communications systems may be directly connected at the customer's premises to the telecommunications network, subject to Part 68 of the Federal Communications Commission's Rules and Regulations, as provided in A15.1.1 and the following. (T)

- 1. All combinations of registered equipment and associated non-registered terminal equipment (including but not limited to wiring) shall be installed, operated and maintained so that the requirements of Part 68 of the Federal Communications Commission's Rules and Regulations are continually satisfied.  
The Company may discontinue service or impose other remedies as provided for in Part 68 of the Federal Communications Commission's Rules and Regulations for failure to comply with these provisions.

## A15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

### A15.7 Connection Of Customer-Provided Telephone Equipment (CPE) To Party Line Services (Cont'd)

#### B. Regulations (Cont'd)

9. Modifications performed by the Company will be guaranteed as follows: (Cont'd)

a. Limited Guarantee And Liability (Cont'd)

(4) Customer Responsibility

To obtain repairs of the modification under the above guarantee, the customer must call the Company repair number which can be found in the telephone directory, or call any Company Business Office, collect<sup>1</sup>. (C)

When the repair person arrives and before any work is performed, the customer must present proof of the date the guarantee commenced.

The customer must also provide all technical wiring information concerning the equipment before any work is performed. If replacement parts are needed in providing the repair, the customer must provide them before any work is performed.

#### C. Rates and Charges

1. The customer will be responsible for all charges for any work performed by the Company in the initial or any subsequent modification of the CPE.

2. The customer will be billed a Trouble Determination Charge, as specified in Section A4 when:

a. A request for initial or subsequent modification is not possible because, in the opinion of the Company: the CPE is not modifiable, or the customer did not provide schematics, wiring instructions and/or parts which are necessary to perform the modification, or

b. A visit to the customer's premises is required due to a trouble report and the trouble is found to be in the CPE.

3. No charges will apply when:

a. A visit to the customer's premises is required due to a trouble report where the trouble is found to be in the Company performed modification and the modification is within the guarantee period, or

b. The malfunction or trouble is found to be in the Company network and not caused by the CPE.

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued. (N)

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## A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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**A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

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## A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

### A18.1 Application

This Guidebook applies to Long Distance Message Telecommunications Service (MTS) furnished or made available by the Company and its connecting companies between points within the state of Kentucky, and within the same LATA where the respective rate centers of such points also are located in said state and the same LATA.

### A18.2 General

- A. Long Distance Message Telecommunications Service is that of furnishing facilities for communications between stations in different rate centers for either two-point or conference service.
- B. Rates for service between points are based on airline mileage between rate centers. In general, each point is designated as a rate center except that certain small towns or communities are assigned adjacent rate centers with which they are closely associated for communication purposes or by community of interest. Airline mileages between rate centers are determined as provided in A18.5.
- C. Long Distance MTS is provided for use by the customer and may be used by others when so authorized by the customer. Use of the service is subject to regulations in Section A2, with the exception of A2.2.1.A and A2.2.1.B, which restrict the use of service and prohibit payment to the customer by another for use of the service and which remain applicable to Rates for Hearing or Speech Impaired Customers as described in A18.3.1.G.

### A18.3 Two-Point Service

#### A18.3.1 Service Between Land Wire Telephones

- A. Classes of Service  
Service is offered on a Station-to-Station basis, as either Dial *or* Operator. These classes of calls are defined in Section A1, Definition of Terms, under "Long Distance Message Telecommunications Services". (C)
- B. Rates and Charges
  1. Residence
    - a. Charges for each Long Distance MTS message between any two points within the state and within the same LATA and originated from a residence class of service are determined as follows:
      - (1) All messages are rated in full minute increments. Initial and additional minute basic rates are specified in the Basic Rate Schedule following. Initial minute rates are for connections of one minute or any fraction thereof. Additional minute rates are for each additional minute or any fraction thereof that the connection continues beyond the first minute.
      - (2) (DELETED)
      - (3) For any Operator Station, the surcharge specified in A18.3.1.B.3 is added to the Basic Rate Schedule charge. (C)
      - (4) All real-time rated calls are rounded and rated in whole minutes. Real-time rated calls are calls that require quotation of charges before or after a call is completed (1+ Hotel or Time and Charges).
    - b. Basic Rate Schedule
      - (1) The following table contains the initial minute and additional minute rates for all call classes. These rates are based on chargeable time (duration) of the message, as specified in A18.3.1.C, and the airline mileage between the rate centers of the two stations connected, as specified in A18.5.

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**A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE****A18.3 Two-Point Service (Cont'd)****A18.3.1 Service Between Land Wire Telephones (Cont'd)****B. Rates and Charges (Cont'd)****2. Business**

- a. Charges for each Long Distance MTS message between any two points within the state and within the same LATA and originated from a business class of service are determined as follows:
  - (1) All messages are rated in full minute increments. Initial and additional minute basic rates are specified in the Basic Rate Schedule following. Initial minute rates are for connections of one minute or any fraction thereof. Additional minute rates are for each additional minute or any fraction thereof that the connection continues beyond the first minute.
  - (2) (DELETED)
  - (3) For any Operator Station message, the Service Charge specified in A18.3.1.B.3 is added to the Basic Rate Schedule charge. (C)
  - (4) All real-time rated calls are rounded and rated in whole minutes. Real-time rated calls are calls that require quotation of charges before or after a call is completed (1+ Hotel or Time and Charges).
- b. Basic Rate Schedule
  - (1) The following table contains the initial minute and additional minute rates for all call classes. These rates are based on chargeable time (duration) of the message, as specified in A18.3.1.C, and the airline mileage between the rate centers of the two stations connected, as specified in A18.5.

**A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

(DELETED)

**A18.3 Two-Point Service (Cont'd)**

**A18.3.1 Service Between Land Wire Telephones (Cont'd)**

**B. Rates and Charges (Cont'd)**

**3. Billing and Operator Surcharges**

- a. For any message in the call classes listed following, add the surcharge shown following to the Basic Rate Schedule charge for that message. Reductions do not apply to the surcharges.

	<b>Charge Per Call</b>	<b>USOC</b>	
(1) Billing Surcharges			
(a) (DELETED)			
(b) (DELETED)			
(c) Station-to-Station operator assisted sent paid calls, each <b>(DELETED)</b>	<b>\$1.00</b>	<b>NA</b>	(C) (D)
(2) Operator Dialed Surcharge <sup>1</sup>			
(a) Station-to-Station operator assisted calls where the operator dials the terminating number, each	<b>1.00</b>	<b>NA</b>	(C)
(3) Partially Automated Surcharge <sup>2</sup>			
(a) Station-to-Station operator assisted calls where the customer dials the terminating number and elects to have the operator handle the billing, each	<b>1.00</b>	<b>NA</b>	

**C. Timing of Messages**

- 1. The time observed at the rate center of the calling station applies, whether the call is originated as sent-paid or collect<sup>3</sup>. (C)
- 2. On Station-to-Station calls, chargeable time begins when connection is established between the calling station and the called station, Miscellaneous Common Carrier, mobile radio system, or PBX system.
- 3. **(DELETED)** (D)
- 4. Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
- 5. Chargeable time does not include time lost because of faults or defects in the service.

**Note 1:** An Operator Dialed surcharge is in addition to any applicable Billing Surcharge.

**Note 2:** A Partially Automated Surcharge is in addition to any applicable Billing Surcharge.

**Note 3:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued. (N)



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**A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE****A18.3 Two-Point Service (Cont'd)****A18.3.1 Service Between Land Wire Telephones (Cont'd)****D. (DELETED)**

(D)

**E. Reserved For Future Use****F. Rates Applicable on Certain Holidays**

On Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day and Labor Day, the holiday rate applicable is the off-peak rate.

**G. Rates for Hearing or Speech Impaired Customers**

1. Rates for certain MTS calls are reduced for hearing and/or speech impaired customers who meet the following requirements:
  - a. The customer is certified to the Company as having a hearing or speech impairment that prevents telephone voice communication.
  - b. The customer has non-voice equipment used for telecommunications.
  - c. The customer makes written application to the Company for the reduced rates.
  - d. The customer designates to the Company one and only one telephone number associated with that customer's residence service. Reduced rates apply only to calls originated from this telephone number.
2. Rates for certain MTS calls are reduced for an agency that assists hearing or speech impaired persons under the following conditions:
  - a. The agency provides non-voice telecommunications equipment solely for the use of hearing or speech impaired persons.
  - b. The agency makes written application to the Company for the reduced MTS rates.
  - c. The agency designates to the Company one and only one local exchange telephone number associated with each piece of non-voice telecommunications equipment. Each such number may be used only for calls through the non-voice telecommunications equipment. Reduced rates apply only to calls originated from such designated telephone numbers.
3. All Dial Station-to-Station (DDD) calls originated from the designated telephone number will be discounted at 25% off the total Basic Rate Schedule charge. When application of the discount results in a fractional charge, the amount will be rounded down to the lower cent.

**A18.3.2 Service Through Mobile Telephone Service Base Stations****A. General**

1. The regulations and rates set forth following apply for Long Distance Message Mobile Telephone Service furnished through the mobile telephone service base stations specified in Section A17. Such service is in addition to that offered in Section A17., Mobile Telephone Service.
2. Long Distance Message Mobile Telephone Service is a communication service through a base station between a mobile unit and a land wire telephone located outside the mobile service area associated with such base station, or between two mobile units served through different base stations having different rate centers.

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**A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**  
**A18.8 (DELETED)**

(D)

**A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

(DELETED)

(D)

**A18.9 Intra-NPA Long Distance Operator Service Requiring Telephone Number Assistance**

- A. Intra-NPA Long Distance Operator Service Requiring Number Assistance is that service for which the operator is required to obtain the telephone number of the called party in order to complete the call. This service is furnished in conjunction with an intra-NPA long distance call placed through an "O" operator.
- B. Application of Charges
  - 1. The charges, as specified in A18.9.C, will be applicable to all subscribers except those exempted, as specified in A3.14.
  - 2. Telephone Number Assistance Charges
    - a. A telephone number assistance charge applies to operator assisted intra-NPA long distance Station-to-Station calls for which the "O" operator is required to obtain, or to attempt to obtain, the telephone number of the called party in order to complete the call. (C)
    - b. (DELETED) (D)
    - c. (DELETED) (D)
    - d. A service charge, as specified in A18.9.C for the long distance operator obtaining, or attempting to obtain, the telephone number of the called party will apply to all telephone number assistance calls described in A18.9. Applicable charges, as specified in A18.7.C will also apply for the Intra-NPA Long Distance Directory Assistance Service provided.
- C. Service Charge
  - 1. Telephone Number Assistance Service Charge

(a) Each

<b>Charge Per Call</b>	<b>USOC</b>
<b>\$.30</b>	<b>NA</b>

- A18.10 Reserved For Future Use**
- A18.11 Reserved For Future Use**
- A18.12 Reserved For Future Use**
- A18.13 Reserved For Future Use**

**A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

(DELETED)

(D)

**A18.14 Directory Assistance Call Completion Service**

**A18.14.1 Description of Service**

- A. Directory Assistance Call Completion (DACC) is an optional service provided to users of Directory Assistance (DA) Service. DA customers may choose to have the telephone number they are requesting dialed by the DA System.
- B. The service is available to Business and Residence customers except as limited in A18.14.4.
- C. Individual message detail is not included as a part of this service.
- D. The service is available only where billing and network capability exists.
- E. Customers may request blocking of DACC calls originating from their telephone lines by contacting the local Company business office.

**A18.14.2 General Regulations**

- A. The service is not subject to concessions.

**A18.14.3 Use of the Service**

- A. The service is furnished subject to all applicable regulations in Section A2.

**A18.14.4 Limitations of Service**

- A. The service is not available for the following classes of service call categories:
  - 1. UniServ DA number requests
  - 2. Any Special Line Class Codes
  - 4. 976 DA number requests
  - 5. (DELETED)
  - 6. Any PBX type customer who requires real-time notification of charges, i.e., HOBIC
  - 7. Calls from tandems where the end user cannot be identified
  - 8. Calls from Payphone Service Provider Telephones

(D)

**A18.14.5 Application of Charges and Exemptions**

- A. The charges specified in A18.14.6 will be applicable to all subscribers.
- B. Chargeable Calls
  - 1. For charging purposes, a DACC completed call is as defined in Section A1.

(T)

**A18.14.6 Rates and Charges**

- A. Service Charges
  - (1) Directory Assistance Call Completion Charge

(a) Charge Per Completed Call

<b>Rate</b>	<b>USOC</b>
<b>\$ .00</b>	<b>NA</b>

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## A20. OPTIONAL CALLING PLANS

### A20.1 General

This Guidebook applies to Long Distance Message Telecommunications Service furnished or made available by the Company and its connecting companies between points within the state of Kentucky and within the same LATA where the respective rate centers of such points also are located in said state and the same LATA.

#### A20.1.1 Description Of Service

Optional Calling Plans are specially designed intercity calling plans applicable to intrastate intra-LATA Dial Station-to-Station long distance calls placed during the service period as prescribed in the plans defined following. All other long distance calls will be billed as regular long distance calls.

- A. (Obsoleted, See Section A120.)
- B. (DELETED)
- C. (DELETED)
- D. Saver Service
  - 1. Saver service is a set of specially designed toll Optional Calling Plans applicable to intrastate intraLATA long distance calls originated and terminated in the customer's home state.
  - 2. Individual message detail is included as part of this service.
  - 3. The service is offered in connection with outward customer dialed station-to-station calls which are billed to the customer's account. Saver service discounts apply only to the message toll rates associated with such calls. (C)
  - 4. The service is available in connection with individual line, PBX, Centrex Type Services and Remote Call Forwarding (RCF) Service except as specified in paragraph 6.
  - 5. The service is offered on an account basis only.
  - 6. The service is not available for use with IntraLATA Only Outward WATS and Combined Outward WATS in Section A19, Mobile Telephone Service, Dormitory Communications Service, and Long Distance Trunk Service.

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## A20. OPTIONAL CALLING PLANS

### A20.2 General Regulations (Cont'd)

#### A20.2.2 Limitation Of Service

- A. Offering of this service is subject to availability of facilities and/or billing capability as determined by the Company.
- B. (DELETED)
- C. (DELETED)
- D. A customer may not subscribe to both a two-way plan and a one-way plan to the same terminating exchange during the same billing month.
- E. Except for Saver service, as specified in A20.3.8, plan usage time is accumulated by completed calls in minutes and seconds with a minimum connection time applicable of one minute. Usage time for any given billing month on two-way plans will be accumulated based on when usage data for calls in the reverse direction are available for computer processing rather than the date when made.
- F. The originating time of connection determines whether a call is included in the subscriber's optional calling plan.
- G. Individual message detail is not included as part of the service, except for Saver service, as specified in A20.1.1.D.
- H. For all Optional Calling Plans, an operator will:
  - 1. Reach the called telephone number, when the customer reports making an unsuccessful attempt for reasons other than a busy, don't answer or wrong number condition, or
  - 2. Re-establish a call which has been interrupted by cut-off or poor transmission after the called number has been reached.
- I. A customer may not subscribe to more than one Optional Calling Plan that covers the same time period and geographical area.

(C)

#### A20.2.3 Use Of Service

The service is furnished subject to regulations in Section A2., including those regulations which restrict use of the service to communications in which the customer has a direct interest and prohibit payment to the customer by another for use of the service, except as specified in A20.1.1.D.7.

#### A20.2.4 Minimum Contract Period

The minimum contract period is one month, except as specified in Section A6, when a two-way subscriber has a foreign listing printed in the distant directory which indicates no charge applies for direct dialed calls to his number.

## A20. OPTIONAL CALLING PLANS

### A20.3 Rates (Cont'd)

#### A20.3.8 Saver Service Options (Cont'd)

6. The WatsSaver service Term Plan Discount is available as follows:

Discount	Term
5%	12 Months
8%	24 Months
11%	36 Months

#### A20.3.9 Custom Rate Plan

- A. Description of Service
  - 1. Custom Rate Plan is an Optional Calling Plan offered to residential customers and is applicable to intrastate intraLATA long distance calls originated and terminated in the customer's home state. Eligible calls include those dialed on a Station-to-Station basis (as either Dial or Operator). These classes of calls are defined in Section A1., Definition of Terms. (C)
  - 2. Individual message detail is included as part of this service
- B. Timing of Messages
  - 1. Initial thirty second rates given in the rate schedule in E.3 are for connections of thirty seconds or any fraction thereof. All additional one-tenth minute rates given in the rate schedule in E.3 are for each additional one-tenth minute or any fraction thereof that the connection continues beyond the first thirty seconds.
  - 2. The time at the beginning of each billing increment determines the applicable rate period for that billing increment. The time observed at the rate center of the calling station applies, whether the call is originated as sent-paid or collect.
  - 3. On Station-to-Station calls, chargeable time begins when connection is established between the calling station and the called station, Miscellaneous Common Carrier mobile radio system, or PBX system.
  - 4. **(DELETED)** (D)
  - 5. Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
  - 6. Chargeable time does not include time lost because of faults or defects in the service. (D)
- C. **(DELETED)** (D)
- D. Rates Applicable on Certain Holidays
  - On Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day, and Labor Day, the holiday rate applicable is the discount rate in E.4. (T)
- E. Rates and Charges
  - 1. There is no monthly recurring charge for this service.
  - 2. Charges for each eligible message are determined as follows:
    - a. The initial billing increment for telephone connections between all points is thirty seconds. Additional billing increments are in one-tenth minute increments. Initial thirty second and additional one-tenth minute rates for all messages are specified in the Basic Rate Schedule Table in paragraph 3.
    - b. If any portion of a message occurs in the discount rate period, the Basic Rate Schedule charges are discounted, as specified in paragraph 4.
    - c. For any Operator Station-to-Station, the applicable Billing and Operator Surcharges specified in paragraph 5 are added to the Basic Rate Schedule charge. (C)

**A20. OPTIONAL CALLING PLANS**

**A20.3 Rates (Cont'd)**

**A20.3.9 Custom Rate Plan (Cont'd)**

E. Rates and Charges (Cont'd)

3. Basic Rate Schedule

a. The following table contains the initial thirty second and additional one-tenth minute rates for the Day rate period for all call classes. These rates are based on chargeable time (duration) of the message, as specified in paragraph B.

b. Basic Rate Schedule (Day Rate Period)

(1) Rate Mileage

(a) All distances	<b>Initial Thirty Seconds \$.05</b>	<b>Additional One-Tenth Minute Each Or Fraction Thereof \$.01</b>	<b>USOC OSR20</b>
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4. Rate Periods and Rate Discounts

a. Rate periods and rate discounts are described in the table following.

	<b>Rates and Applicable Periods</b>						
	<b>Mon.</b>	<b>Tues.</b>	<b>Wed.</b>	<b>Thur.</b>	<b>Fri.</b>	<b>Sat.</b>	<b>Sun.</b>
7:00 AM to 6:00 PM <sup>1</sup>	Full Rate	Full Rate	Full Rate	Full Rate	Full Rate	50% Disc.	50% Disc.
6:00 PM to 7:00 AM <sup>1</sup>	50% Disc.	50% Disc.	50% Disc.	50% Disc.	50% Disc.	50% Disc.	50% Disc.

b. Day Rate Period = Full Rate = Peak Period

Discount Rate Period = 50% Discount = Off-Peak Period

c. Discounts for the discount rate period are expressed as a percent reduction of the Basic Rate Schedule charges (in paragraph 3). The discount is applied to the total Basic Rate Schedule charge for that portion of a message occurring within the reduced rate period. When application of the discount results in a fractional charge, the amount will be rounded down to the lower cent.

d. No discount applies for that portion of a message occurring in the Day rate period.

e. When a message spans more than one rate period, total charges for the billing increments in each rate period are calculated and the results for each rate period are totaled to obtain the total message charge.

5. Billing and Operator Surcharges

a. For station-to-station (Operator) messages, the applicable Billing and Operator Surcharges shown in A18.3.1.B are in addition to the Basic Rate Schedule charge for that message. Discounts do not apply to the Billing and Operator Surcharges.

**Note 1:** To, but not including.

(C)



## A35.INTERCONNECTION OF MOBILE SERVICES

### A35.1 Interconnection Services for Mobile Service Providers (MSP's) (Cont'd)

#### A35.1.1 General (Cont'd)

##### F. Service Installation Guarantee (Cont'd)

4. Service Installation Guarantees do not apply:
  - a. when failure to meet the Service Date occurs because of:
    - (1) any act or omission of this MSP, any other MSP or any third party, or of any other entity providing a portion of a service,
    - (2) labor difficulties, governmental orders, civil commotions, criminal actions against the Company, acts of God, war or other circumstances beyond the Company's control,
    - (3) un-availability of the customer's facilities and/or equipment
  - b. to service requiring Special Construction as set forth in Section A5.
  - c. to Specialized Service or Arrangements or Individual Case Basis filings as set forth in Section A5.
  - d. when alternate arrangements for SS7 signaling links are utilized.

In addition, Service Installation Guarantee will not apply during a declared National Emergency.

##### G. Other Associated Terms, Rates and Conditions

1. These services are offered at the rates specified herein from central offices where necessary service options are available.
2. The rates contained in this offering contemplate the use of standard serving arrangements normally provided by the Company. Non-standard facility requirements, equipment, or service options may be requested via the special assembly process as defined in Section A5.
3. MegaLink service, MegaLink Light service, MegaLink channel service, and LightGate service as defined in Section B7. of the Private Line Guidebook are used to rate certain portions of DS1 service offered under this Guidebook. The terms and conditions which apply for those services apply here, except that the month-to-month rates for these services, as specified in Section B7 of the Private Line Guidebook may be applied without the MSP fulfilling any minimum contract period. However, a minimum initial service period may apply for DS1 services, as specified in Section B7 of the Private Line Guidebook for MegaLink, MegaLink Light or LightGate service.
4. Directory listings for MSP's are provided in accordance with regulations and rates found in Section A6.
5. Clients of the MSP may be provided directory listings as specified in A6.6.2 Business Additional Listing.
6. Charges for Operator Assisted Local Call and Local Operator Verification/Interruption Service<sup>f</sup> as defined in Section A3. are applicable and will be individually itemized on the MSP's bill. (C)
7. Charges for IntraLATA Long Distance Operator Verification/Interruption Service<sup>f</sup> as defined in Section A18 are applicable and will be individually itemized on the MSP's bill. (C)
8. When the MSP wants to prohibit third number<sup>f</sup> and collect calls<sup>f</sup> to mobile numbers, Billed Number Screening is available upon request. Certain calls cannot be screened, including but not limited to calls handled by independent Company (ICO) operators, Maritime, Air-to-Ground, and International calls, or calls handled by companies that do not subscribe to the data base where toll billing exception data is stored. The MSP is, however, responsible for the charges for these calls. (C)
9. The appropriate service charges in Section A4 apply to the establishment and rearrangement of service provided under this section. In addition, the nonrecurring charges specified in A35.1.6 shall apply for connection of service or rearrangement.

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued. (N)

## A35. INTERCONNECTION OF MOBILE SERVICES

### A35.1 Interconnection Services for Mobile Service Providers (MSP's) (Cont'd)

#### A35.1.1 General (Cont'd)

##### K. Usage Charges - Miscellaneous (Cont'd)

3. In cases where the Company cannot measure usage, the MSP will be required to provide usage monthly in a Company prescribed format, fifteen (15) calendar days from the close of the billing period, to be used for bill preparation. In cases where the MSP cannot measure usage but can supply the number of messages, the Company may apply a per message rate equal to 2.3 minutes times the applicable usage rate per minute. In cases where neither the Company nor the MSP can measure, an assumed number of 3300 messages per trunk per month at 2.3 minutes per message will be used for billing purposes.

##### L. Assignment of Numbers and NXX Codes

1. When a new dedicated NXX is assigned, if the NXX will reside at the MSP's Point of Presence (POP), at least one number from that NXX must terminate in a milliwatt test line (Technical Reference: ANSI TL.207-1989), to be used for test purposes. When a dedicated NXX is assigned for BellSouth CMRS Type 1 service, then the NXX resides in the Company end office, in which case the Company will terminate on an MSP selected number in a milliwatt test line.
2. The MSP will provide the Company with both the name of the desired designated exchange and the V&H coordinates for each dedicated NXX established with a BellSouth CMRS Type 2A/BellSouth CMRS Type 2A-SS7 interconnection. If the desired designated exchange for the dedicated NXX is different than the exchange where the MSP's BellSouth CMRS Type 2A/BellSouth CMRS Type 2A-SS7 interconnection exists, it is called a virtual designated exchange. A virtual designated exchange is only allowed when the chosen designated exchange meets the following criteria:
  - a. Is a company exchange
  - b. Is in the same LATA as MSP's point of interconnection
  - c. Is billed from the same Regional Accounting Office (RAO) as MSP's interconnection
  - d. Is an exchange name within the NPA's geographic area
  - e. Is in a different local calling area than the exchange where the MSP's interconnection exists.
3. The MSP may move an existing dedicated NXX that resides in a Company end office to the MSP's Point of Presence (POP) within the same LATA. A BellSouth CMRS Type 2A/BellSouth CMRS Type 2A-SS7 interconnection must exist at the POP.

##### M. MSP Selective Class of Call Screening

1. MSP Selective Class of Call Screening (SCCS) is an optional service available with MSP Lines, MSP Trunks and Type 1 Service.
2. MSP SCCS is offered with two options.
 

Option 1 - Provides 0+ and 0-<sup>J</sup> screening capability to force alternate billing and provides central office blocking of 1+, 101XXXX 1+, 976 and 900 calls. (C)

Option 2 - Provides 0+ and 0-<sup>J</sup> screening capability to force alternate billing but allows 1+, and 101XXXX 1+ calls. 976 and 900 calls are blocked. (C)
3. Subscribing to MSP SCCS Option 1 only relieves the MSP of responsibility for charges associated with intraLATA calls made by MSP end-users using the Company's toll services.
4. When Option 2 is selected, the MSP assumes responsibility for all sent-paid intraLATA toll charges.
5. All local calls and calls to Company numbers such as repair service, Directory Assistance and public emergency service numbers, such as 911, will be permitted.
6. MSP SCCS will be established only where operator identification is provided through the use of automated equipment arranged to furnish this service.
7. This service is available only from central offices which have been arranged to provide the service. The service is provided subject to the availability of facilities. This service is not compatible with all service offerings.

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued. (N)

## A42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

### A42.3 Primary Rate ISDN (Cont'd)

#### A42.3.2 Regulations (Cont'd)

- C. No nonrecurring charges will be applicable when converting MegaLink ISDN service to Primary Rate ISDN or for converting from one Primary Rate ISDN option to another, e.g. Voice/Data to Inward Data or Inward Data to Inward Data Extended Reach Service (ERS). The term "conversion" means that the Primary Rate Interface(s) remain in place in the same central office. If the Primary Rate Interface(s) are moved in connection with ERS, the change is considered a rearrangement and regulations stated in D are applicable. No termination charges are applicable for conversions when:
  1. The contract selected for the new Primary Rate ISDN arrangement is coterminous with the previous contract or is for a 24 month period, whichever is longer, and,
  2. The service orders to disconnect the previous arrangement and to install the new Primary Rate ISDN arrangement are related together and received by the Company at the same time with no lapse in billing of service.
- D. Rearrangement charges stated in A42.3.4.G are applicable for moves of Primary Rate Interfaces from one central office to another in connection with the initial installation of Inward Data ERS or for subsequent moves of Primary Rate Interfaces from one central office to another for ERS Final or Dedicated arrangements. Termination Liability charges are not applicable if the number of Primary Rate Interfaces is not reduced.
- E. Upgrades, from a MegaLink service and/or a MegaLink channel service contract arrangement, are permitted with no Termination Liability when:
  1. A new contract is selected for the Primary Rate ISDN equal to or greater in length than the arrangement being terminated, and
  2. The service orders to disconnect the MegaLink channel service arrangement and to install the Primary Rate ISDN are related together and received by the Company at the same time with no lapse in billing of service.
- F. The minimum subscription period for which month-to-month Primary Rate ISDN is furnished and for which charges are applicable is one month.
- G. Unless otherwise specified, the regulations for Primary Rate ISDN stated herein apply in addition to the regulations set forth in A2.
- H. Customer Premises Equipment (CPE) that is compatible with the Primary Rate ISDN interface is the responsibility of the customer.
- I. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provisioning of Primary Rate ISDN render any facilities provided by the customer obsolete, or require modification or alteration of such equipment or system, or otherwise affect its use or performance. Digital transmission rates at speeds less than those indicated may be accomplished as a function of the particular CPE furnished by the customer.
- J. Suspension of service is not allowed.
- K. Regulations for Allowance of Interruptions apply as specified in Section B2 of the Private Line Guidebook.
- L. Service Charges in Section A4 do not apply.
- M. Hunting rates, Direct Inward Dialing (DID) rates, Customized Code Restriction rates, Selective Class of Call Screening rates, and Foreign Exchange rates do not apply.
- N. **(DELETED)**
- O. Calling telephone numbers transmitted via Primary Rate ISDN are intended solely for the use of the Primary Rate ISDN subscriber. Resale of this information is prohibited by this Guidebook except the caller's telephone numbers may be provided to the subscriber's client for those calls sponsored or provided by that client where the client's identity is disclosed to the caller and the client agrees not to distribute such information to others.
- P. Non-facility Associated Signaling (NFAS) provides the capability to control multiple DS1s with a single D-Channel. This feature can be ordered where switch capabilities exist as stipulated in the vendor technical documentation and where switch capacity exists. When NFAS is selected, the customer will order one Primary Rate ISDN arrangement with one D-Channel and up to 23 B-Channels. Additional Primary Rate ISDN arrangements are ordered with up to 24 B-Channels at rates and charges provided in A42.3.4. The D-Channel activated on the initial arrangement serves the additional Primary Rate ISDN arrangements. If the customer desires, he may also request a back-up D-Channel with the NFAS option. The Voice/Data (Standard) Primary Rate ISDN and Digital Data Only option Primary Rate ISDN arrangements may not be mixed in the same NFAS group.

(D)

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A112.26 ESSX Service - Vintage II (Cont'd)**

(T)

**A112.26.12 Optional Service Features (Cont'd)**

**H. Station Message Detail Recording via Revenue Accounting Office (RAO) (Cont'd)**

1. General (Cont'd)
  - b. The station message detail will include the calling main station line number, the called number, date, time of day, duration of call and the type of facility used. The record will be provided on magnetic tape, to customers requiring message detail for cost allocation and telecommunications system management purposes. The detail will be provided on all facilities in routes selected by the customer for Station Message Detail Recording - RAO.
2. Regulations
  - a. Station Message Detail Recording (SMDR) - RAO may be offered to main station lines of customers where facilities permit and where the Company's message billing process has been arranged to provide this optional feature.
  - b. Station Message Detail Recording - RAO is not represented to be a provision of billing detail. Where tie line, Other Common Carrier access line, and foreign exchange facilities are involved, all such call attempts, whether completed or not, will appear in the SMDR - RAO.
  - c. Station Message details will be provided on magnetic tape. The tape density and number of tracks will be that used by the program and data processing system in use by the Company's accounting center furnishing the tape. The format may be changed to serve Company purposes and the customer will be responsible for making the tape compatible with his data processing equipment.
  - d. A magnetic tape will be provided by the Company on each occasion Station Message Detail Recording - RAO is furnished to the customer. The tape become the property of the customer on a "no exchange" basis and it may not be returned to the Company for reuse.
  - e. Station Message details may be provided on all facilities subscribed for by the customer, including toll, but will not include intercom calls originated by station users. The customer may designate the group or groups of facilities on which SMDR - RAO is to be provided. Where the facility designated by the customer is a toll network, the magnetic tape file will include a record of each message itemized on the customer's bill; e.g., messages received collect<sup>t</sup> or billed to third number<sup>t</sup> will be on the tape file in addition to toll messages originated by the station user.
  - f. Directory Assistance (DA) call detail may be provided on the magnetic tape (customer option).
3. Rates and Charges
  - a. Option Charges

(C)

	Installation Charge	1 Month	Term Payment Plan Monthly Rate			USOC
			36 Months	60 Months	84 Months	
(1) Common Equipment						
(a) Per ESSX service so equipped	\$ 2.65	\$130.85	\$125.00	\$121.50	\$119.20	CMM (T)
(b) Per Facility Group	240.00	-	-	-	-	CMW
(2) Station Message Detail - RAO						
(a) Per Message, per occasion, each	-	.005	.005	.005	.005	CMA
(3) Line Equipment						
(a) Per Foreign Exchange Trunk terminated in arrangement	-	.30	.25	.25	.25	CMQ
(b) Per Dial Tie Line terminated in arrangement	-	1.95	1.90	1.75	1.70	CMT
(c) Per Other Common Carrier access line terminated in arrangement	-	1.95	1.90	1.75	1.70	CMZ

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued. (N)

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A112.28 Digital ESSX Service - Vintage II (Cont'd)**

(T)

**A112.28.11 Optional Service Features (Cont'd)**

- F. Central Office Features Associated with Customer Provided Electronic Telephone Sets I (Cont'd)
  - 3. Rates and Charges (Cont'd)
    - b. These rates and charges apply per electronic set. (Cont'd)

	Installation Charge	1 Month	Term Payment Plan Monthly Rate			USOC
			36 Months	60 Months	84 Months	
(35) Call Waiting Originating						
(a) Per Directory Number	\$ .95	\$-	\$-	\$-	\$-	ESZDN
(36) Dial Call Waiting						
(a) Per Directory Number	.95	-	-	-	-	E6CDN
(37) Programmable Line Selection						
(a) Per set	4.05	.20	.15	.10	.05	PRLPK
(38) Station Controlled Outgoing Restrictions						
(a) Per Control Station, Per DN	5.45	-	-	-	-	SR2DN
(b) Per Restricted Station	6.25	-	-	-	-	SR7

**G. Station Message Detail Recording Via Revenue Accounting Office (RAO)**

- 1. General
  - a. Station Message Detail Recording (SMDR)-RAO is an arrangement to provide a record, by main station line number, of originating intercity traffic routing over dial type tie lines, WATS, CCSA, Interexchange Carrier access lines and/or the toll network.
  - b. The station message detail will include the calling main station line number, the called number, date, time of day, duration of call and the type of facility used (SMDR detail on incoming calls does not include the calling number or the type of facility used.) The record will be provided on magnetic tape, to customers requiring message detail for cost allocation and telecommunications system management purposes. The detail will be provided on all facilities in routes selected by the customer for Station Message Detail Recording-RAO.
- 2. Regulations
  - a. Station Message Detail Recording (SMDR)-RAO may be offered to main station lines of customers where facilities permit and where the Company's message billing process has been arranged to provide this optional feature.
  - b. Station Message Detail Recording is not represented to be a provision of billing detail.
  - c. Station message details will be provided on magnetic tape. The tape density and number of tracks will be that used by the program and data processing system in use by the Company's accounting center furnishing the tape. The format may be changed to serve Company purposes and the customer will be responsible for making the tape compatible with his data processing equipment.
  - d. Station message details may be provided on all facilities subscribed to by the customer including toll, but will not include intercom calls originated by station users. The customer may designate the group or groups of facilities on which SMDR-RAO is to be provided. Where the facility designated by the customer is the toll network, the magnetic tape file will include a record of each message itemized on the customer's bill; e.g. messages received collect<sup>1</sup> or billed to third number<sup>1</sup> will be on the tape file in addition to toll messages originated by the station user. (C)

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued. (N)

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A112.32 ESSX Service - Vintage I (Cont'd)**

(T)

**A112.32.12 Optional Service Features (Cont'd)**

**H. Station Message Detail Recording**

1. General

- a. Station Message Detail Recording (SMDR) is an arrangement to provide a record, by main station line number, of originating intercity traffic routing over dial type tie lines, FX, WATS, CCSA, Other Common Carrier access lines and/or toll and at the customer's option on certain incoming calls that the attendant extends to a station or tie line within the customer's ESSX group. SMDR detail on incoming calls does not include the calling number or the type of facility used.
- b. The station message detail will include the calling main station line number, the called number, date, time of day, duration of call and the type of facility used. The record will be provided on magnetic tape, to customers requiring message detail for cost allocation and telecommunications system management purposes. The detail will be provided on all facilities in routes selected by the customer for Station Message Detail Recording.

2. Regulations

- a. Station Message Detail Recording (SMDR) may be offered to main station lines of customers where facilities permit and where the Company's message billing process has been arranged to provide this optional feature.
- b. Station Message Detail Recording is not represented to be a provision of billing detail. Where tie line, Other Common Carrier access line, and foreign exchange facilities are involved all such call attempts, whether completed or not, will appear in the SMDR.
- c. Station Message details will be provided on magnetic tape. The tape density and number of tracks will be that used by the program and data processing system in use by the Company's accounting center furnishing the tape. The format may be changed to serve Company purposes and the customer will be responsible for making the tape compatible with his data processing equipment.
- d. A magnetic tape will be provided by the Company on each occasion Station Message Detail Recording is furnished to the customer. The tape becomes the property of the customer on a "no exchange" basis and it may not be returned to the Company for reuse.
- e. Station Message details may be provided on all facilities subscribed for by the customer including toll, but will not include intercom calls originated by station users. The customer may designate the group or groups of facilities on which SMDR is to be provided. Where the facility designated by the customer is a toll network, the magnetic tape file will include a record of each message itemized on the customer's bill; e.g., messages received collect<sup>1</sup> or billed to third number<sup>1</sup> will be on the tape file in addition to toll messages originated by the station user.
- f. Directory Assistance (DA) call detail may be provided on the magnetic tape (customer option).

(C)

3. Rates and Charges

a. Option Charges

		<b>Variable Term Options</b>			
		<b>Monthly Rate</b>			
		<b>36</b>	<b>60</b>	<b>84</b>	<b>USOC</b>
		<b>Months</b>	<b>Months</b>	<b>Months</b>	
(1)	Common Equipment				
(a)	Per ESSX system so equipped	<b>\$52.00</b>	<b>\$48.50</b>	<b>\$46.50</b>	<b>CMM</b>
(b)	Per Facility Group	-	-	-	<b>CWW</b>
(2)	Station Message Detail				
(a)	Per Message, per occasion, each	-	-	-	<b>CMA</b>
(3)	Line Equipment				
(a)	Per Foreign Exchange Trunk terminated in arrangement	<b>1.90</b>	<b>1.75</b>	<b>1.70</b>	<b>CMQ</b>
(b)	Per Dial Tie Line terminated in arrangement	<b>1.90</b>	<b>1.75</b>	<b>1.70</b>	<b>CMT</b>

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued.

(N)

**A112. OBSOLETE SERVICE OFFERINGS - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**

**A112.34 Digital ESSX Service - Vintage I (Cont'd)**

(T)

**A112.34.11 Optional Service Features (Cont'd)**

- F. Central Office Features Associated With Electronic Telephone Service (Availability based on type of central office serving the subscriber.) (Cont'd)
  - 3. Rates and Charges (Cont'd)
    - b. These rates and charges apply as indicated.<sup>1</sup> (Cont'd)

	Variable Term Options			USOC
	Monthly Rate			
	36	60	84	
	Months	Months	Months	
(14) Ring Again/Automatic Callback				
(a) Per set	-	-	-	<b>RRHPK</b>
(15) Speed Call - Long I, II				
(a) Per set	-	-	-	<b>EJ3PK</b>
(16) Speed Call - Short				
(a) Per set	-	-	-	<b>EGZPK</b>
(17) Speed Call - User				
(a) Per set	-	-	-	<b>ESHPK</b>
(18) Three Way Calling				
(a) Per set	-	-	-	<b>ESCPK</b>

**G. Station Message Detail Recording Via Revenue Accounting Office (RAO)**

- 1. General
  - a. Station Message Detail Recording (SMDR)-RAO is an arrangement to provide a record, by main station line number, of originating intercity traffic routing over dial type tie lines, WATS, CCSA, Interexchange Carrier access lines and/or the toll network.
  - b. The station message detail will include the calling main station line number, the called number, date, time of day, duration of call and the type of facility used (SMDR detail on incoming calls does not include the calling number or the type of facility used.) The record will be provided on magnetic tape, to customers requiring message detail for cost allocation and telecommunications system management purposes. The detail will be provided on all facilities in routes selected by the customer for Station Message Detail Recording-RAO.
- 2. Regulations
  - a. Station Message Detail Recording (SMDR)-RAO may be offered to main station lines of customers where facilities permit and where the Company's message billing process has been arranged to provide this optional feature.
  - b. Station Message Detail Recording is not represented to be a provision of billing detail.
  - c. Station message details will be provided on magnetic tape. The tape density and number of tracks will be that used by the program and data processing system in use by the Company's accounting center furnishing the tape. The format may be changed to serve Company purposes and the customer will be responsible for making the tape compatible with his data processing equipment.
  - d. Station message details may be provided on all facilities subscribed to by the customer including toll, but will not include intercom calls originated by station users. The customer may designate the group or groups of facilities on which SMDR-RAO is to be provided. Where the facility designated by the customer is the toll network, the magnetic tape file will include a record of each message itemized on the customer's bill; e.g. messages received collect<sup>2</sup> or billed to third number<sup>2</sup> will be on the tape file in addition to toll messages originated by the station user.

(C)

**Note 1:** Rates and charges as specified in A112.28.11 will apply.

**Note 2:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued.

(N)

## **A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE**

### **A119.2 Use Of The Service**

- A. The service is furnished subject to the condition that all applicable regulations in Section A2 will be adhered to, with the exceptions of A2.2.1.A and B, which restrict the use of service and prohibit payment to the customer by another for use of the service. (T)
- B. All resold Toll Free Dialing Services, including Option TFD Service and Open TFD Service must terminate to a WATS Access Line.
- C. The service is provided for use by the customer and may be used by others when so authorized by the customer, provided that all such usage is subject to the provisions of this *Guidebook*. (T)
- D. The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:
  1. the placing or acceptance of a WATS call in response to an uncompleted long distance call placed to send information and to avoid the Message Telecommunications Service (MTS) charge, and
  2. the obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain, WATS through any fraudulent means with the intent of avoiding payment of the regular charges for such service.

### **A119.3 Limitation Of Service**

- A. WATS does not include conference, or other calls requiring operator handling except as provided in A119.1.B. (C)
- B. WATS is not represented as adapted for connection to other services of the Company, or to customer-provided terminal equipment, communications systems, or multi-line terminating systems. The service contemplates the provision of satisfactory transmission only between the WATS access line or exchange line for Option TFD Service and Open TFD Service and the called or calling termination.
- C. WATS access lines and extensions will be terminated only at premises located within the same LATA in the state of Kentucky.
- D. Toll Free Dialing Service (Inward WATS) is furnished upon condition that the subscriber contracts for an adequate number of access lines or exchange lines for Option TFD Service and Open TFD Service to permit the use of this service without injurious effects upon it or any other service rendered by the Company. The Company may terminate or refuse to furnish Toll Free Dialing Service (Inward WATS) to any applicant, without incurring any liability, if the use of the service would interfere with or impair WATS or any other service rendered by the Company.

### **A119.4 Reserved For Future Use**

### **A119.5 Rates And Charges**

#### **A119.5.1 General**

- A. WATS monthly usage charges are for intraLATA telecommunications between a WATS termination and another termination within the same LATA in the state of Kentucky. Monthly usage charges are based on the total hours of use in a WATS Service group or the total hours of use per exchange line utilized for Option TFD Service and Open TFD Service. WATS access lines and exchange lines will not be mixed at any one customer location for termination of Option TFD Service and Open TFD Service traffic associated with a given toll free dialing number. Each subscriber's usage charges will be based on a separate schedule for both intra and interLATA Service.
- B. WATS Service Group
 

A WATS service group is composed of either Combined Outward WATS, Outward WATS (intraLATA service only) or Open TFD Service or Option TFD Service access lines (but not all).

  1. An Outward WATS service group is composed of all Outward WATS access lines for the same service area provided to a single customer terminated in the same terminating system at the same premises.
  2. An Outward WATS-IntraLATA Service service group is composed of all Outward WATS-IntraLATA Service access lines of a single customer terminating in the same terminating system at the same premises.
  3. An Open TFD Service service group is composed of all Toll Free Dialing Service access lines of a single customer for the same service area, and arranged in Company central office equipment as part of a given hunting arrangement.
  4. An Option TFD Service service group is composed of all Toll Free Dialing Service access lines of a single customer arranged in Company central office equipment as part of a hunting arrangement.



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## **A120. OBSOLETE SERVICE OFFERINGS - OPTIONAL CALLING PLANS**

### **A120.1 General**

(Obsoleted September 27, 2002, Type B) Not available for new installations, additions or on transfers of service to new locations.

This Guidebook applies to Long Distance Message Telecommunications Service furnished or made available by the Company and its connecting companies between points within the state of Kentucky and within the same LATA where the respective rate centers of such points also are located in said state and the same LATA.

#### **A20.1.1 Description Of Service**

Optional Calling Plans are specially designed intercity calling plans applicable to intrastate intra-LATA Dial Station-to-Station long distance calls placed during the service period as prescribed in the plans defined following. All other long distance calls will be billed as regular long distance calls.

##### **A. One-Way Measured Point-to-Point Calling**

One-Way Measured Point-to-Point Calling, during the hours indicated, is furnished only on Dial Station-to-Station calls originating one-way outward from the Optional Calling Plan subscriber's telephone to telephones in the prescribed terminating exchange.

### **A120.2 General Regulations**

#### **A120.2.1 Liability Of The Company**

Adjustments will not be applicable on Optional Calling Plan service until the subscriber has used a minimum of one hour's service in a given month.

#### **A120.2.2 Limitation Of Service**

- A.** Offering of this service is subject to availability of facilities and/or billing capability as determined by the Company.
- B.** Plan usage time is accumulated by completed calls in minutes and seconds with a minimum connection time applicable of one minute. Usage time for any given billing month on two-way plans will be accumulated based on when usage data for calls in the reverse direction are available for computer processing rather than the date when made.
- C.** The originating time of connection determines whether a call is included in the subscriber's optional calling plan.
- D.** Individual message detail is not included as part of the service.
- E.** Optional Calling Plans do not include conference or other calls requiring operator handling. For all Optional Calling Plans, an operator will:
  - 1. Reach the called telephone number, when the customer reports making an unsuccessful attempt for reasons other than a busy, don't answer or wrong number condition, or
  - 2. Re-establish a call which has been interrupted by cut-off or poor transmission after the called number has been reached.
- F.** A customer may not subscribe to more than one Optional Calling Plan that covers the same time period and geographical area.

(C)

#### **A120.2.3 Use Of Service**

The service is furnished subject to regulations in Section A2, including those regulations which restrict use of the service to communications in which the customer has a direct interest and prohibit payment to the customer by another for use of the service, except as specified in A20.1.1.D.7.

#### **A120.2.4 Minimum Contract Period**

The minimum contract period is one month, except as specified in Section A6 when a two-way subscriber has a foreign listing printed in the distant directory which indicates no charge applies for direct dialed calls to his number.

#### **A120.2.5 Reserved For Future Use**

#### **A120.2.6 Suspension Of Service**

Service will be suspended for causes other than those enumerated in Section A2 only as a result of the suspension of the service with which associated.

#### **A120.2.7 Reserved For Future Use**

#### **A120.2.8 Concessions**

No concession allowances will be made on any of the Optional Calling Plans.

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Limitations and Use of Telephone Service .....	A2
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<b>(DELETED)</b>	

(D)

(D)

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**SUBJECT INDEX**

<b>SUBJECT</b>		<b>Section</b>
<b>(DELETED)</b>	V.	
<b>(DELETED)</b>		
<b>(DELETED)</b>		

**N6. SPECIAL BILLING SERVICES**

**N6.2 Customized Large User Bill (CLUB Service)**

**N6.2.1 General**

- A. The Customized Large User Bill (CLUB Service) is an 8 1/2" x 11" bill with additional optional features and is designed to accommodate the special needs of business customers who have very large and complex bills.

**N6.2.2 Application of Rates**

- A. The basic 8 1/2" x 11" paper bill with sorting, sequencing, and page break options is offered to large business customers at no additional charge. Also included are itemization of collect<sup>1</sup> and international calls under separate categories as well as directory assistance detail for each billed telephone number. USOC (Universal Service Order Code) summary is available which provides a list of USOC's and their definitions and quantities, the taxability codes, and associated revenue. (C)
- B. Other billing features are offered at an additional charge per bill as described in N6.2.3, on a monthly or one-time charge basis. (T)
- C. Service order charges do not apply when converting a customer to the CLUB service or any of the options, or if the customer requests more than one copy of the bill. Service order charges in Section A4 apply to any subsequent changes.

**N6.2.3 Rates and Charges**

**A. Optional Billing Services**

- 1. Optional billing services are offered on a monthly basis per bill per revenue accounting office

	<b>Monthly</b>	
	<b>Rate</b>	<b>USOC</b>
(a) Tax summary to provide type of tax, the tax rate, and the tax amount	<b>\$9.50</b>	<b>LUS5X</b>
(b) Itemized call summary to provide the type of call, total minutes of each call, and the associated costs	<b>5.25</b>	<b>LUS6X</b>

- 2. Optional billing services are offered on a one-time charge basis per bill, per revenue accounting office.

	<b>One-Time</b>	
	<b>Charge</b>	<b>USOC</b>
(a) Tax summary to provide type of tax, the tax rate, and the tax amount	<b>\$455.00</b>	<b>LUS51</b>
(b) Itemized call summary to provide the type of call, total minutes of each call, and the associated costs	<b>250.00</b>	<b>LUS61</b>

**Note 1:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Local Verification/Interruption Service and Zero Minus (0-) Charging services are discontinued. (N)