

**TARIFF DISTRIBUTION**

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STATE: KENTUCKY

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PURPOSE: The Mobility/National Retail Service Connection Charge Waiver, which exists today as a promotional offer, will now be made permanent.

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BELLSOUTH  
TELECOMMUNICATIONS  
KENTUCKY  
ISSUED: December 17, 2015  
BY: Hood Harris, President  
Louisville, Kentucky

GENERAL SUBSCRIBER SERVICES TARIFF

PSC KY. TARIFF 2A  
Fourth Revised Page 10.1  
Cancels Third Revised Page 10.1  
EFFECTIVE: January 1, 2016

## A1. DEFINITION OF TERMS

**(DELETED)**

(D)

LISTING

See "Directory Listing".

LOCAL ACCESS AND TRANSPORT AREA (LATA)

A geographic area established for the administration of communications service. It encompasses designated exchanges which are grouped to serve common social, economic and other purposes.

LOCAL CALLING AREA

See "Local Service Area".

LOCAL CHANNEL

That portion of a channel for extension line required for connecting a PBX system, Telephone Answering equipment or station to a wire center or to an interoffice channel.

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GENERAL SUBSCRIBER SERVICES TARIFF

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Twelfth Revised Page 3  
Cancels Eleventh Revised Page 3  
EFFECTIVE: January 1, 2016

## A4. SERVICE CHARGES

### A4.2 Application of Charges (Cont'd)

#### A4.2.4 Secondary Service Charge Application (Cont'd)

- D.** The Secondary Service Charge is applicable:
1. On ESSX-1 service when installing a station line or changing a station number.
  2. On other Centrex Type Services when adding or changing the operation of a NAR.

#### A4.2.5 Premises Work Charge Application

- A.** The appropriate Line Connection Charge, Line Change Charge, or Secondary Service Charge applies in addition to the Premises Work Charge.
- B.** Premises Work Charges apply per customer request, per Company employee performing billable work on the customer's premises. The sum of their time is used to determine the number of fifteen minute increments to be billed. Only one initial increment is to be billed per customer request except when the customer specifically requests more employees than the Company would normally dispatch. Where additional employees are specifically requested by the customer, the initial increment charge will also apply per additional Company employee requested.
- C.** Premises Work Charges apply for, but are not limited to:
1. Rearrangement of drop wire, protector and/or network interface.
  2. Trouble Determination.
- D.** The charge for a Network Interface jack applies in addition to the appropriate Premises Work Charges for installing a customer requested Network Interface on existing working or non-working service.
- E.** The customer may request an estimate before ordering work done. When an estimate is provided, the estimate is not binding on the Company and the charge to be billed is based on the actual billable time necessary to complete the request.

#### A4.2.6 Service Charge Exceptions

- A.** Service Charges do not apply for:
1. Changing from Touch-Tone Service to Rotary-Dial Service.
  2. Changing from a private or semiprivate listing to a listed number.
  3. Changing the primary listing of a residence customer to the name of the remaining spouse in the event of death or divorce of the spouse currently listed.
  4. Changes in grade of service, e.g., from two-party to one-party.
  5. Changing from one flat, measured or message rate basic local service (including BellSouth Area Plus service and BellSouth Complete Choice options) to another.
  6. Converting existing service to Lifeline
  7. The establishment of a customer's equivalent service at a new/temporary location when the original premises is made uninhabitable due to a disaster such as a tornado, fire, flood, etc. In lieu of a waiver at the new/temporary location, the customer may choose to receive the waiver for the return to the original premises.
  8. Changing telephone numbers when in the judgment of the Company such changes are necessary for continuation of satisfactory service.
  9. **(DELETED)**
  10. Requests for full or partial disconnection. (M)
  11. Upgrades from Back-Up Line service to business individual line service or ISDN service. (M)
  12. The connection, move or change of telephone service previously provided over a Government System where there is no break in the continuity of service. (M)

Material appearing on this page previously appeared on page(s) 4 of this section.

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## GENERAL SUBSCRIBER SERVICES TARIFF

PSC KY. TARIFF 2A  
Seventeenth Revised Page 4  
Cancels Sixteenth Revised Page 4  
EFFECTIVE: January 1, 2016

**A4. SERVICE CHARGES****A4.2 Application of Charges (Cont'd)****A4.2.6 Service Charge Exceptions (Cont'd)**

(M)

- B.** When a customer's request is provided:
1. In accordance with a promotional waiver, additional service subject to an equal or lesser Service Charge may be made a part of the same service order. Charges for Line Connection, Line Change, or Premises Work will apply, if applicable, for additional service.
  2. In accordance with the Service Charge Exceptions listed in A4.2.6, additional features or services subject to the Secondary Service Charge may be made a part of the waiver order.
- C.** The Secondary Service Charge is not applicable:
1. Secondary Service Charges will not apply in response to competitive situations for residence subscribers who order one or more of the services listed below.
    - a. Custom Calling Service
    - b. **(DELETED)**
    - c. Grouping Service
    - d. RingMaster Service
    - e. TouchStar Service
    - f. Designer Listings
    - g. Message Waiting Indication
    - h. Customized Code Restriction
    - i. Voice Mail Calling Features Package
    - j. Privacy Manager Service
- D.** Residential Online Service Connection Charge Waiver  
Service Connection Charges (such as the Line Connection Charge – First Line or Additional Line) may be waived for residential customers who order new local service (N Order) or transfer service (T Order) on att.com and who are in AT&T Southeast territory for local service. This waiver of charges is available on up to three (3) lines. The subscriber must purchase a minimum of AT&T local service and at least two (2) non-zero rated features or a package of local service containing in its price at least two (2) qualifying features.
- E.** Residential Service Connection Charge Waiver  
Service Connection Charges (such as the Line Connection Charge – First Line or Additional Line) may be waived for residential customers. This waiver is valid for only one (1) service line at the intended local service address. The customer must place the order through an AT&T business office or outbound telemarketing vendor. This waiver is not valid for existing AT&T customers or out of region customers who are new to AT&T. Residential customers who are currently not subscribing to AT&T for local service may be eligible for this waiver. The customer must have at least one (1) wireline local service or equivalent (wireless in lieu of wireline) with a provider other than AT&T at a local service address within AT&T territory. The customer must request the qualifying service at the same address and in the same name as the existing service, unless the customer is planning an imminent move from an address in AT&T territory to another address within thirty (30) days of responding to this offer. In the case of an imminent move, AT&T may offer the customer the waiver of charges and place the order at the new address. The customer must not have had local service with AT&T within ten (10) days prior to the new service connection date.
- F.** Residential Mobility-National Retail Service Connection Charge Waiver  
The Line Connection Charge may be waived for residential customers who order new local service (N Order) or move existing service (T Order) in a mobility store or national retail partner and also order a minimum of two (2) non-zero rated vertical features. To be eligible, customers must place their order in person at the retail location and select the Company as their local service provider. This offer may be combined with promotional offers for which the customer qualifies, unless specifically excluded. The Company reserves the right to prohibit the combination of this offer with any other offer at the Company's sole discretion and/or discontinue or modify this offer at any time without notice. Company employees are not eligible for this offer.

(N)

(N)

Material previously appearing on this page now appears on page(s) 3 of this section.

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