

**TARIFF DISTRIBUTION**

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PURPOSE: Automation of Directory Assistance services.

<b><u>TARIFF SECTION</u></b>	<b><u>PAGE NUMBER</u></b>	<b><u>PAGE REVISION</u></b>
G003	37	0006
G003	57	0001
G018	23	0001

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.13 Directory Assistance Service**

[Directory Assistance Service rates, terms and conditions herein are modified and remain in place only to apply to end users located in Independent Company exchanges as identified in A.3.6. Directory Assistance Service rates, terms and conditions for customers within the Company service area are found at [www.att.com/agreement](http://www.att.com/agreement).] (T)

**A3.13.1 General**

- A. The Company furnishes a Directory Assistance service for the purpose of aiding customers in obtaining listing information.
- B. The charging application and rates set forth in A3.13.2 and 3 apply to customer requests for Directory Assistance.
- C. Directory Assistance service allows a subscriber to get telephone number, ZIP Code and/or directory address.
- D. Directory Assistance Service does not provide the telephone number, name, address or ZIP Code on a private (non-published) listing but does furnish these items from informational records on a semiprivate listing.

**A3.13.2 Application Of Charges And Allowance**

- A. There will be a charge for all customer calls to Directory Assistance except as noted in B.
- B. Charges are not applicable to the following customers that request listing information within their local calling area:
  - 1. Customers who have been certified by a physician or appropriate agency as unable to use a telephone directory because of a visual or physical handicap (this provision is not intended to allow the exemption for large business subscribers who employ only a few handicapped employees), and
  - 2. Customers who make a call for a telephone number that was incorrectly published in or omitted from the alphabetical section of the directory due to Company error.
- C. A Directory Assistance Service surcharge, as specified in A3.13.3 will be applicable to all calls to the Company's Directory Assistance service handled by the *Directory Assistance* system or dialed 0+ by the caller and then alternately billed, provided the "0" operator is not the only means of reaching directory assistance service. (C)

**A3.13.3 Rates And Charges**

A. Directory Assistance service - request of a listing (maximum of two requests per call)		<b>Rate</b>	<b>USOC</b>
1.	Within the Company's local calling or LATA/NPA serving area for the originating line		
	(a) Per call	<b>\$2.09</b>	<b>NA</b>
	(b) Directory Assistance service surcharge	<b>1.25</b>	<b>NA</b>
2.	Outside the Company's local calling and LATA/NPA serving areas for the originating line <sup>1</sup>		
	(a) Per call	<b>2.09</b>	<b>NA</b>
	(b) Directory Assistance service surcharge	<b>1.25</b>	<b>NA</b>
B. Directory Assistance service to Payphone Service Providers			
1.	All calls to Directory Assistance		
	(a) Per Call	<b>.35</b>	<b>NA</b>

Information contained herein applies only to customers subscribing to this service under a contract or term agreement executed prior to December 1, 2005. This information constitutes the conditions of service for these customers. All such conditions of service will continue to apply to said customers for the duration of the contract or term agreement.

**Note 1:** No exemptions or exceptions apply. This service is available where technically feasible.

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.24 Directory Assistance Call Completion Service

##### A3.24.1 Description of Service

- A. Directory Assistance Call Completion (DACC) is an optional service provided to users of Directory Assistance (DA) Service. DA customers may choose to have the telephone number they are requesting dialed by the DA System. (C)
- B. The service is available to Business and Residence customers except as limited in *paragraph* A3.24.4. (T)
- C. Individual message detail is not included as a part of this service.
- D. The service is available only where billing and terminal capability exists.
- E. Customers may request blocking of DACC calls originating from their telephone lines by contacting the local Company business office.

##### A3.24.2 General Regulations

- A. The service is not subject to concessions.

##### A3.24.3 Use of the Service

- A. The service is furnished subject to all applicable regulations in Section A2. (T)

##### A3.24.4 Limitations of Service

- A. The service is not available for the following classes of service call categories:
  1. UniServ DA number requests
  2. Any Special Line Class Codes
  3. 976 DA number requests
  4. Alternately Billed Calls; e.g., Collect, Calling Card, or Billed to Third Number
  5. Any PBX type customer who requires real-time notification of charges, i.e., HOBIC
  6. Calls from tandems where the end user cannot be identified
  7. Calls from Payphone Service Provider Telephones

##### A3.24.5 Application of Charges and Exemptions

- A. The charges specified in *paragraph* A3.24.6 will be applicable to all subscribers. (T)
- B. Chargeable Calls (T)
  1. For charging purposes, a DACC completed call is as defined in Section A1. (T)

##### A3.24.6 Rates and Charges

- A. Service Charges
  - (1) Directory Assistance Call Completion Charge

	<b>Rate</b>	<b>USOC</b>
(a) Charge Per Completed Call	\$ .00	NA

**A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

MTS rates, terms and conditions herein are modified and remain in place only to apply to end users located in Independent Company exchanges as identified in BellSouth's General Subscriber Services Tariff A.3.6.2. MTS rates, terms and conditions for customers within the BellSouth service area are found at [www.att.com/agreement](http://www.att.com/agreement). (T)

**A18.14 Directory Assistance Call Completion Service**

**A18.14.1 Description of Service**

- A. Directory Assistance Call Completion (DACC) is an optional service provided to users of Directory Assistance (DA) Service. DA customers may choose to have the telephone number they are requesting dialed by the DA System. (T)
- B. The service is available to Business and Residence customers except as limited in A18.14.4 following.
- C. Individual message detail is not included as a part of this service.
- D. The service is available only where billing and network capability exists.
- E. Customers may request blocking of DACC calls originating from their telephone lines by contacting the local Company business office.

**A18.14.2 General Regulations**

- A. The service is not subject to concessions.

**A18.14.3 Use of the Service**

- A. The service is furnished subject to all applicable regulations in Section A2 of this Tariff.

**A18.14.4 Limitations of Service**

- A. The service is not available for the following classes of service call categories:
  - 1. UniServ DA number requests
  - 2. Any Special Line Class Codes
  - 4. 976 DA number requests
  - 5. Alternately Billed Calls; e.g., Collect, Calling Card, or Billed to Third Number
  - 6. Any PBX type customer who requires real-time notification of charges, i.e., HOBIC
  - 7. Calls from tandems where the end user cannot be identified
  - 8. Calls from Payphone Service Provider Telephones

**A18.14.5 Application of Charges and Exemptions**

- A. The charges specified in A18.14.6 following will be applicable to all subscribers.
- B. Chargeable Calls
  - 1. For charging purposes, a DACC completed call is as defined in Section A1. of this Tariff.

**A18.14.6 Rates and Charges**

- A. Service Charges
  - (1) Directory Assistance Call Completion Charge

	<b>Rate</b>	<b>USOC</b>
(a) Charge Per Completed Call	<b>\$ .00</b>	<b>NA</b>