

TARIFF DISTRIBUTION

FILE PACKAGE NO.: KY-14-0035

DATE: June 2, 2014

STATE: KENTUCKY

EFFECTIVE DATE: 06/01/2014

TYPE OF DISTRIBUTION: Approved

PURPOSE: Increase Directory Assistance per call charge.

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BELLSOUTH
TELECOMMUNICATIONS
KENTUCKY
ISSUED: May 16, 2014
BY: Hood Harris, President
Louisville, Kentucky

GENERAL SUBSCRIBER SERVICES TARIFF

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EFFECTIVE: June 1, 2014

A3. BASIC LOCAL EXCHANGE SERVICE**A3.13 Directory Assistance Service**

[Directory Assistance Service rates, terms and conditions herein are modified and remain in place only to apply to end users located in Independent Company exchanges as identified in A.3.6. Directory Assistance Service rates, terms and conditions for customers within the Company service area are found at www.bellsouth.com/agreement.]

A3.13.1 General

- A. The Company furnishes a Directory Assistance service for the purpose of aiding customers in obtaining listing information.
- B. The charging application and rates set forth in A3.13.2 and 3 apply to customer requests for Directory Assistance.
- C. Directory Assistance service allows a subscriber to get telephone number, ZIP Code and/or directory address.
- D. Directory Assistance Service does not provide the telephone number, name, address or ZIP Code on a private (non-published) listing but does furnish these items from informational records on a semiprivate listing.

A3.13.2 Application Of Charges And Allowance

- A. There will be a charge for all customer calls to Directory Assistance except as noted in B.
- B. Charges are not applicable to the following customers that request listing information within their local calling area:
 - 1. Customers who have been certified by a physician or appropriate agency as unable to use a telephone directory because of a visual or physical handicap (this provision is not intended to allow the exemption for large business subscribers who employ only a few handicapped employees), and
 - 2. Customers who make a call for a telephone number that was incorrectly published in or omitted from the alphabetical section of the directory due to Company error.
- C. A Directory Assistance Service surcharge, as specified in A3.13.3 will be applicable to all calls to the Company's Directory Assistance service handled by the operator or operator system or dialed 0+ by the caller and then alternately billed, provided the "0" operator is not the only means of reaching directory assistance service.

A3.13.3 Rates And Charges

- A. Directory Assistance service - request of a listing (maximum of two requests per call)

	Rate	USOC	
1. Within the Company's local calling or LATA/NPA serving area for the originating line			
(a) Per call	\$2.09	NA	(1)
(b) Directory Assistance service surcharge	1.25	NA	
2. Outside the Company's local calling and LATA/NPA serving areas for the originating line ¹			
(a) Per call	2.09	NA	(1)
(b) Directory Assistance service surcharge	1.25	NA	

- B. Directory Assistance service to Payphone Service Providers

- 1. All calls to Directory Assistance
 - (a) Per Call **.35** NA
- Note 1:** No exemptions or exceptions apply. This service is available where technically feasible.

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 Fifth Revised Page 22
 Cancels Fourth Revised Page 22
 EFFECTIVE: June 1, 2014

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

MTS rates, terms and conditions herein are modified and remain in place only to apply to end users located in Independent Company exchanges as identified in BellSouth's General Subscriber Services Tariff A.3.6.2. MTS rates, terms and conditions for customers within the BellSouth service area are found at www.bellsouth.com/agreement.

A18.9 Intra-NPA Long Distance Operator Service Requiring Telephone Number Assistance

- A. Intra-NPA Long Distance Operator Service Requiring Number Assistance is that service for which the operator is required to obtain the telephone number of the called party in order to complete the call. This service is furnished in conjunction with an intra-NPA long distance call placed through a "O" operator.
- B. Application of Charges
 - 1. The charges, as specified in A18.9.C., will be applicable to all subscribers except those exempted, as specified in *A.3.13*. (T)
 - 2. Telephone Number Assistance Charges
 - a. A telephone number assistance charge applies to operator-assisted intra-NPA long distance Station-to-Station or Person-to-Person calls for which the "O" operator is required to obtain, or to attempt to obtain, the telephone number of the called party in order to complete the call.
 - b. Only one telephone number assistance charge will apply on any operator Person-to-Person intra-NPA long distance call.
 - c. On a completed collect intra-NPA long distance call, a telephone number assistance charge will be billed to the same telephone number or account number billed for the intra-NPA long distance call.
 - d. A service charge, as specified in A18.9.C for the long distance operator obtaining, or attempting to obtain, the telephone number of the called party will apply to all telephone number assistance calls described in A18.9. Applicable charges, as specified in A18.7.C will also apply for the Intra-NPA Long Distance Directory Assistance Service provided.
- C. Service Charge
 - 1. Telephone Number Assistance Service Charge

(a) Each

Charge Per Call	USOC
\$.30	NA

A18.10 Reserved For Future Use

A18.11 Reserved For Future Use

A18.12 Reserved For Future Use

A18.13 Reserved For Future Use