

**TARIFF DISTRIBUTION**

FILE PACKAGE NO.: KY-14-0029

DATE: April 2, 2014

STATE: KENTUCKY

EFFECTIVE DATE: 04/01/2014

TYPE OF DISTRIBUTION: Approved

PURPOSE: Service Connection Charge Waiver Permanent OfferCharges may be waived for Competitive Aquisition residential customers (customers not currently with AT&T for local service). This offer is limited to one (1) primary line per service address.

**TARIFF SECTION**

G004

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**PAGE REVISION**

0005

## A4. SERVICE CHARGES

### A4.2 Application of Charges (Cont'd)

#### A4.2.6 Service Charge Exceptions (Cont'd)

- A.** Service Charges do not apply for: (Cont'd)
10. Requests for full or partial disconnection.
  11. Upgrades from BellSouth Back-Up Line service to business individual line service or ISDN service.
  12. The connection, move or change of telephone service previously provided over a Government System where there is no break in the continuity of service.
- B.** When a customer's request is provided:
1. In accordance with a promotional waiver, additional service subject to an equal or lesser Service Charge may be made a part of the same service order. Charges for Line Connection, Line Change, or Premises Work will apply, if applicable, for additional service.
  2. In accordance with the Service Charge Exceptions listed in A4.2.6, additional features or services subject to the Secondary Service Charge may be made a part of the waiver order.
- C.** The Secondary Service Charge is not applicable:
1. Secondary Service Charges will not apply in response to competitive situations for residence subscribers who order one or more of the services listed below.
    - a. Custom Calling Service
    - b. (DELETED)
    - c. Grouping Service
    - d. RingMaster Service
    - e. TouchStar Service
    - f. Designer Listings
    - g. Message Waiting Indication
    - h. Customized Code Restriction
    - i. Voice Mail Calling Features Package
    - j. Privacy Manager Service
- D.** Residential Online Service Connection Charge Waiver  
 Service Connection Charges (such as the Line Connection Charge – First Line or Additional Line) may be waived for residential customers who order new local service (N Order) or transfer service (T Order) on att.com and who are in AT&T Southeast territory for local service. This waiver of charges is available on up to three (3) lines. The subscriber must purchase a minimum of AT&T local service and at least two (2) non-zero rated features or a package of local service containing in its price at least two (2) qualifying features.
- E.** Residential Service Connection Charge Waiver  
 Service Connection Charges (such as the Line Connection Charge – First Line or Additional Line) may be waived for residential customers. This waiver is valid for only one (1) service line at the intended local service address. The customer must place the order through an AT&T business office or outbound telemarketing vendor. This waiver is not valid for existing AT&T customers or out of region customers who are new to AT&T. Residential customers who are currently not subscribing to AT&T for local service may be eligible for this waiver. The customer must have at least one (1) wireline local service or equivalent (wireless in lieu of wireline) with a provider other than AT&T at a local service address within AT&T territory. The customer must request the qualifying service at the same address and in the same name as the existing service, unless the customer is planning an imminent move from an address in AT&T territory to another address within thirty (30) days of responding to this offer. In the case of an imminent move, AT&T may offer the customer the waiver of charges and place the order at the new address. The customer must not have had local service with AT&T within ten (10) days prior to the new service connection date. (C)