

TARIFF DISTRIBUTION

FILE PACKAGE NO.: KY-12-0080

DATE: October 31, 2012

STATE: KENTUCKY

EFFECTIVE DATE: 10/31/2012

TYPE OF DISTRIBUTION: Approved

PURPOSE: Speed Calling 8 and Anonymous Call Rejection are obsoleted for business customers as of October 31, 2012. Customers may no longer select Speed Calling 8 as part of the Complete Choice for Business Package

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A3. BASIC LOCAL EXCHANGE SERVICE

A3.45 Complete Choice for Business Package

A3.45.1 General

- A. Complete Choice for Business packages are offered where facilities and equipment are available.
- B. Complete Choice for Business packages are offered to business subscribers and consist of four components - a line, calling features, listings and grouping service.
- C. The line component of these packages is business flat rate service or BellSouth Business Plus service Option 1 or Option 2. All of the rules, regulations and limitations specified for business flat rate service in Section A3 or for BellSouth Business Plus service in A3.43 apply for these lines when provided as part of a Complete Choice for Business package. Usage rating for BellSouth Business Plus service as described in A3.43 applies for such lines when provided as part of a Complete Choice for Business package. (T)
- D. The calling features associated with this plan are listed below. For each line, the Complete Choice for Business packages provide the subscriber an unlimited number of compatible calling features from the following list. All of the rules, regulations and limitations specified in Section A13 apply to the respective services and features provided as part of this service. The calling features chosen may vary from line to line in multiple line packages.

Calling Features		USOC	
1.	Call Forward Busy Line	GCE	
2.	Call Forward Don't Answer	GCJ	
3.	Call Forward Don't Answer Ring Control	GCJRC	
4.	Call Forward Variable	ESM	
5.	Call Waiting	ESX	
6.	Speed Calling 8 ^l	ESL	(T)
7.	Speed Calling 30	ESF	(T)
8.	Three Way Calling	ESC	(T)
9.	Message Waiting Indicator - Audible	MWW	(T)
10.	Message Waiting Indicator - Visual	MWWAV	(T)
11.	Call Return	NSS	(T)
12.	Call Block	NSY	(T)
13.	Call Tracing	NST	(T)
14.	Repeat Dialing	NSQ	(T)
15.	Call Selector	NSK	(T)
16.	Preferred Call Forwarding	NCE	(T)
17.	RingMaster I	DRS	(T)
18.	RingMaster II	DRS1X	(T)
19.	Remote Access Call Forwarding	GCZ	(T)
20.	Three Way Calling with Transfer	ESCWT	(T)
21.	Caller ID Number Delivery	NSD	(T)
22.	Enhanced Caller ID with Call Management, with Anonymous Call Rejection (ACR)	N1ACR	(T)
23.	Enhanced Caller ID with Call Management, with ACR and Call Forwarding Don't Answer	NCACR	(T)
24.	Enhanced Caller ID with ACR	NXECR	(T)
25.	Caller ID Name and Number Delivery with ACR	NXMCR	(T)
26.	Caller ID Name and Number Delivery – Multiline Hunt Group	NXMMN	(T)
27.	Surrogate Client Number	SMV	(T)
28.	Star 98 Access	S98AF	(T)

Note 1: As of October 31, 2012, Speed Calling 8 is an Obsolete feature and will no longer be available for addition to Complete Choice for Business packages. Existing subscribers to Speed Calling 8 may retain this feature as part of their existing Complete Choice for Business package. (N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.9 Custom Calling Services (Cont'd)

A13.9.1 General (Cont'd)

A. Call Waiting (Cont'd)

Before a call is initiated the Call Waiting subscriber may, by dialing a code, activate the cancel feature and Call Waiting is then made inoperative on the first call initiated by the subscriber immediately following activation of the cancel feature. The cancel feature may also be activated after a call is established if the customer subscribes to flat rate Three-Way Calling. Call Waiting is restored automatically on termination of the call. During the time the cancel feature is activated, incoming callers receive a busy tone.

B. Call Forwarding Variable

Provides for transferring incoming calls to another number by dialing a code and the number of the service to which calls are to be transferred. Satisfactory transmission levels cannot be assured on calls forwarded outside of the local calling area. (T)

C. Three-Way Calling

Permits an existing call to be held, and by dialing, a second local or toll telephone call can be established and added to the connection. Normal transmission performance cannot be assured on all calls.

D. Speed Calling

Provides for the calling of a 7- or 10-digit number by dialing an abbreviated code. The arrangement available has an eight (8-code)¹ and thirty (30-code) number capacity. (T)

E. Call Forwarding Busy Line

This feature provides for calls terminating to a subscriber's busy directory number to be forwarded to another number on a premises other than the provisioned premises. The customer selected forward-to number is preprogrammed at the time service is established and can only be changed via service order. (T)

F. Call Forwarding Don't Answer

This feature provides for calls terminating to a subscriber's idle directory number to be forwarded, after a customer preselected interval, to another number. The customer selected forward-to number and specified interval are preprogrammed at the time service is established and can only be changed via service order. No Service Charge is applicable if the customer requests a ring count change within thirty days from the establishment of the feature on the subscriber's line. (T)

G. Customer Control of Call Forwarding Busy Line

This feature provides a customer the Call Forwarding Busy Line feature and the capability to control from the base station line the activation and deactivation of the service by using dialing codes. The destination number is specified by the customer at the time this feature is ordered and can only be changed via service order. (T)

H. Customer Control of Call Forwarding Don't Answer

This feature provides a customer the Call Forwarding Don't Answer feature and the capability to control from the base station line the activation and deactivation of the service by using dialing codes. The destination number and forwarding interval are specified by the customer at the time this feature is ordered and can only be changed via service order. No Service Charge is applicable if the customer requests a ring count change within thirty days from the establishment of the feature on the subscriber's line. (T)

I. Call Forwarding Don't Answer - Ring Control (CFDA-RC) - This feature provides for calls incoming to a subscriber's idle directory number to be forwarded to another number after a customer-controlled interval expressed in either ring cycles or seconds, depending on specific technology involved. The forwarded-to number is specified at the time service is established and can only be changed via service order. Such change is subject to normal service order charges. CFDA-RC is available only where facilities permit, and provides the customer with the capability to change the interval after which forwarding occurs. Such change is made at the convenience of the customer, and is not subject to service order charges. After establishment of service, the interval cannot be changed via service order. (T)

Note 1: Obsolete October 31, 2012. Speed Calling (8-Code) is not available for new installations, additions to existing service or transfers of existing service to a new location on or after October 31, 2012 for business subscribers. (N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.9 Custom Calling Services (Cont'd)

A13.9.3 Rates (Cont'd)

B. Business/Business PBX

1. Individual Features

	Monthly	
	Rate	USOC
(a) Call Waiting ¹	\$8.50	ESX
(b) Call Forwarding Variable ¹	8.50	ESM
(c) Three-way Calling ¹	7.50	ESC
(d) <i>(Obsoleted, See Section A113)</i>		
(e) Speed Calling (30-code) ¹	7.00	ESF
(f) Call Forwarding Busy Line ¹	5.00	GCE
(g) Call Forwarding Don't Answer ¹	5.00	GCJ
(h) Customer Control of Call Forwarding Busy Line ¹	6.95	GJP
(i) Customer Control of Call Forwarding Don't Answer ¹	6.00	GJC
(j) Call Forwarding Busy Line Multipath or Customer Control of Call Forwarding Busy Line Multipath ²	5.00	CFSBX
(k) Call Forwarding Don't Answer Multipath or Customer Control of Call Forwarding Don't Answer Multipath ²	5.00	CFSDX

(O)

Note 1: Monthly rate per central office per line/trunk equipped.

Note 2: Monthly rate per call forwarding path in excess of ten paths.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

A13.19.2 Definitions Of Features Offerings (Cont'd)

(Obsoleted, See Section A113.)

L. Call Tracking - Bulk Calling Line Identification (BCLID)

This feature allows Multi-Line Hunt Groups (MLHG) or Private Branch Exchange (PBX) customers to receive call-related information on certain incoming calls. (T)

The following information is transmitted to the Call Tracking customer over a separate channel which is required for feature operation: calling and called directory numbers (DN), time of day the call was received, busy/idle status of the called line, and the calling line type (individual or group). This information should be received by the customer premises equipment (CPE) or by equipment in the central office shortly after reception of the incoming call.

Any customer subscribing to Call Tracking, who wishes to have the Call Tracking information delivered to their CPE, will be responsible for the provision of compatible CPE which will receive, translate, display and/or store the transmitted data. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

If the incoming call is from a caller served by a PBX, generally only the main number of the PBX is transmitted and available for display. However, in certain circumstances where facilities permit, the information associated with the actual station number originating the call may be transmitted and available for display.

If the incoming call originates from a Multi-Line Hunt Group, the number transmitted and available for display will always be the main number of the hunt group. (T)

If the incoming call is from a customer who subscribes to RingMaster service, the number transmitted will always be the main number rather than the RingMaster service number. (T)

Charges for Call Tracking are applicable on a per subscription and a "per calling number delivered" basis, plus appropriate Service Charges for establishment of the feature on the customer's line.

M. Anonymous Call Blocking a.k.a. Anonymous Call Rejection¹

This feature allows customers to automatically reject incoming calls when the call originates from a number which has invoked a blocking feature that prevents the delivery of their number to the called party. When Anonymous Call Blocking is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long as the calling number is not delivered. Incoming calls are checked for acceptance or rejection by Anonymous Call Blocking regardless of the current state of the Anonymous Call Blocking customer's line (e.g., off hook or idle). (T)

A service order is required to establish or discontinue Anonymous Call Blocking. Subsequent to establishment, the feature can be activated and deactivated at the customer's discretion through the use of pre-assigned feature access codes.

N. Enhanced Caller ID (Busy Line and Idle Line Name and Number Delivery)

This feature enables the customer to view on a display unit the calling party Directory Name and Directory Number (DN) on incoming calls both when the subscriber's line is in use and when it is not in use. The date and time of the call is also transmitted to the Enhanced Caller ID customer. A maximum of 15 characters is allowed for transmission of the calling party Directory Name. (T)

When the Enhanced Caller ID customer's line is not in use the Directory Name and Directory Number of the line that originated the incoming call and the date and time of the call will be displayed on the called CPE during the first long silent interval of the ringing cycle.

When the Enhanced Caller ID customer's line is in use, the Directory Name and Directory Number of the line that originated the incoming call and the date and time of the call will be displayed on the called CPE following the waiting call alerting tone. The called party has the following options for disposition of the incoming call:

- Answer the waiting call while placing the original call on hold,
- Alternate between the waiting call and the original call, and
- Ignore the waiting call.

Note 1: Obsoleted October 31, 2012. Anonymous Call Rejection is not available for new installations, additions to existing service or transfers of existing service to a new location on or after October 31, 2012 for business subscribers. (N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

A13.19.4 Rates (Cont'd)

B. Individual Features (Cont'd)

1. Business (Cont'd)

	Monthly	
	Rate	USOC
(h) Call Selector (per line)	\$ 6.50	NSK
(i) Preferred Call Forwarding (per line)	6.00	NCE
(j) Call Block (per line)	7.00	NSY
(k) Call Tracing (per line)	6.50	NST
(l) Caller ID - Basic (per line)	11.00	NSD
(m) Caller ID - Deluxe (with ACR) (per line)	14.50	NXMCR
(n) Caller ID - Deluxe (without ACR) (per line for Multi-Line Hunt Group arrangements)	14.50	NXMMN
(o) Enhanced Caller ID (with ACR) (Per line)	17.00	NXECR
(p) <i>(Obsoleted, See Section A113)</i>		
(q) Calling Number Delivery Blocking - Permanent ^{1,2} (Per line) (Agency)	-	NOB
(r) Calling Number Delivery Blocking - Per Call	-	NA
(s) Enhanced Caller ID with Call Management (with ACR) (Per line)	17.00	NIACR
(t) Enhanced Caller ID with Call Management (with ACR and Call Forwarding Don't Answer) ³ (Per line)	17.00	NCACR

(O)

C. Per Subscription

1. (Obsoleted, See Section A113.)

Note 1: Neither denial of Call Return per activation, denial of Repeat Dialing per activation or Calling Number Delivery Blocking - Permanent should be included in the determination of appropriate discounts when ordered in combination with other TouchStar service features.

Note 2: Calling Number Delivery Blocking - Permanent is only available to subscribers of Non-Published Listing Service as described in A6.4.1 or special agencies as defined in A13.19.3.A.8.

Note 3: Call Forwarding Don't Answer (CFDA) must be ordered separate from this offering. Rates and regulations for CFDA are in Section A13.9.

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.9 Custom Calling Services

(M)

A113.9.1 General

See A13.9. for *descriptions of* these services..

(T)

A113.9.2 Provision of Service

See A13.9.2 for provisioning of these services.

(N)

(N)

A113.9.3 Rates

(T)

	Monthly Rate	USOC	
A. Residence			(T)(M)
1. <i>Individual Features</i>			(T)
(a) Call Waiting with Speed Calling (30-Code) ^{1,2}	\$5.50	ESW	(T)
(b) Call Waiting with Call Forwarding and Speed Calling (30-Code) ^{1,2}	7.25	ESG	(T)
(c) All features including Speed Calling (30-Code) ^{1,2}	9.00	ES5	(T)
B. Business/Business PBX			(O)
1. Individual Features			(O)
(a) through (c) Reserved for Future Use			(I)
(d) Speed Calling (8-code) ^{2,3}	6.50	ESL	(T)(O)
			(D)

Note 1: Obsoleted October 13, 1982, Type B. (T)(M)

Note 2: Monthly rate per central office per line/trunk equipped. (T)(M)

Note 3: Obsoleted October 31, 2012. Not available for new installations, additions to existing service or transfers of existing service to a new location on or after October 31, 2012 for business customers. (N)

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.9 Custom Calling Services (Cont'd)

(D)

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.9 Custom Calling Services (Cont'd)

(D)

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.18 Reserved For Future Use

A113.19 TouchStar Service

(Obsoleted March 15, 1995, Type D) Existing Caller ID - Multi-Line customers may retain their existing service as specified in this section of the *Guidebook* if they so choose. However, if these customers want to change or add to their existing service, they will have to convert to Caller ID - Basic or Caller ID - Deluxe as specified in A13.19. Service charges from Section A4 shall not apply for such conversions. All new customers desiring a TouchStar service calling information delivery feature will have to use A13.19. (T)

A113.19.1 Applications (T)

See A13.9.1 for Applications of TouchStar Service. (N)

A113.19.2 Definitions of Feature Offerings

A. through J. Reserved for Future Use (N)

K. Caller ID - Multi-Line (T)

This feature allows residence and business customers with Rotary (Grouping) arrangements to receive and view on a display unit call related information on certain incoming calls. (T)

The following information is transmitted to the Caller ID - Multi-Line customer and displayed on the called CPE during the first long silent interval of the ringing cycle: calling Directory Number, time of day (hours and minutes) the call was received, and date (month and day) the call was received. (M)

A service order is required to establish or discontinue Caller ID - Multi-Line. Subsequent to establishment, the feature can be activated and deactivated at the customer's discretion through the use of pre-assigned feature access codes. (M)

Any customer subscribing to Caller ID - Multi-Line will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair and technical capability of that equipment to function in conjunction with the features described herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network feature described herein. (M)

If the incoming call is from a line equipped with RingMaster service, the number transmitted will always be the main number rather than any dependent RingMaster service number. (M)(T)

If the incoming call is from a caller served by a Private Branch Exchange (PBX), only the main number will be transmitted and available for display. (M)

If the incoming call originates from a Multi-Line Hunt Group, the telephone number transmitted and available for display will always be the main number of the hunt group unless the number is identified. (M)(T)

Caller ID - Multi-Line is not available on operator handled calls. (M)

L. Reserved for Future Use (N)

M. Anonymous Call Rejection (O)

See A13.9.2 for Definition of Anonymous Call Rejection (N)

Material appearing on this page previously appeared on page(s) 5.8 of this section.

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A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.19 TouchStar Service (Cont'd)

(T)

(M)

A113.19.3 Regulations And Limitations Of Service

A. The Following Limitations Apply:

1. TouchStar service is provided subject to the availability of facilities. Additionally, the features described will only operate on calls originating and terminating within TouchStar service equipped offices. Also, feature screening lists can only contain numbers of subscribers served out of TouchStar service equipped offices. (T)
2. The TouchStar service basic features are available to single line and multi-line residence and business customers who have rotary dial or Touch-Tone service. Caller ID - Basic and Caller ID - Deluxe are available to single and multi-line residence and business customers. Effective March 15, 1995, Caller ID - Multi-Line which was available only for line side terminations equipped with hunting (grouping) arrangements will no longer be available to new customers. Call Tracking (BCLID) is not available for single line arrangements, but it is available for PBX and business multi-line customers. Neither Caller ID - Basic, Caller ID - Deluxe, Call Tracking (BCLID), nor Caller ID - Multi-Line can be provisioned for Basic 911 customers. (T)
3. TouchStar service basic features cannot be provisioned on toll terminals, trunks or some remote switching locations. (T)
4. Appropriate Service Charges apply except during Company selected periods of special promotion.
5. The Company will deliver all numbers, subject to technical limitations, including numbers associated with Non-published Listing Service as described in Section A6, unless the caller subscribes to and/or has activated Calling Number Delivery Blocking. (T)
6. Optional Calling Number Delivery Blocking - Permanent is available upon request, at no charge to residential subscribers of Non-Published Listing Service as described in Section A6 and to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted. This includes lines at the residences of employees/volunteers where the head of the agency certifies to local Company management a need for blocking based upon health and safety concerns: (a) Non-profit, tax exempt, private and public social welfare agencies such as domestic violence intervention agencies, (b) federal, state and local law enforcement agencies. (T)
7. Calling party information via Caller ID - Multi-Line is not available on operator handled calls.

Material previously appearing on this page now appears on page(s) 5.7 of this section.

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A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.19 TouchStar Service (Cont'd) (T)

A113.19.3 Regulations And Limitations Of Service (Cont'd)

- A. The Following Limitations Apply: (Cont'd)
 - 8. The Company's liability arising out of the provision of any TouchStar service feature, including but not limited to the delivery or non-delivery of calling numbers, is limited as set forth in A2.5. (T)
 - 9. TouchStar service features are not available on trunks except as specifically noted in 2. (T)
 - 10. Numbers transmitted via Caller ID - Multi-Line are intended solely for the use of these subscribers. Resale of this information is prohibited by this *Guidebook*, except the caller's numbers may be provided to the subscriber's client for those calls sponsored or provided by that specific client where the client's identity is disclosed to the caller and the client agrees not to distribute such information to others. (T)

A113.19.4 Rates

- A. *Reserved for Future Use* (T)
- B. Individual Features (O)
 - 1. Business (N)

	Monthly Rate	USOC	
(a) through (o) Reserved for Future Use			(N)
(p) Anonymous Call Rejection (Per line) ¹	\$4.00	HBY	(O)

- C. Reserved for Future Use (N)

- D. Per Subscription (T)
 - 1. Rotary (Grouping) Arrangements (T)
 - a. Caller ID - Multi-Line (per line)² (T)
 - Per Calling Number Delivered Usage Charge

	Rate	USOC
(1) Residence		
Quantity of Calls		
(a) First 50,000	\$.02	NSDUS
(b) 50,001 - 400,000	.015	NSDUS
(c) Over 400,000	.01	NSDUS
(2) Business		
Quantity of Calls		
(a) First 50,000	.02	NSDUS
(b) 50,001 - 400,000	.015	NSDUS
(c) Over 400,000	.01	NSDUS

Note 1: Obsoleted October 31, 2012. Not available for new installations, additions to existing service or transfers of existing service to a new location on or after October 31, 2012 for business subscribers. (N)

Note 2: Effective March 15, 1995, all existing Caller ID - Multi-Line customers may retain this service as specified in this section of the Tariff or change to the service provided under Caller ID - Basic or Caller ID - Deluxe as specified in A13.19 of this Tariff. If existing Caller ID - Multi-Line customers change or add to their existing service, then they will have to convert to Caller ID - Basic or Caller ID - Deluxe. Service charges from Section A4. of this Tariff shall not apply for such conversions. All new single and multi-line residence and business customers desiring a TouchStar[®] service calling information delivery feature will have to use Caller ID - Basic or Caller ID - Deluxe. Call Tracking (BCLID) is available for PBX customers as well as business multi-line customers. (T)

Material previously appearing on this page now appears on page(s) 6 of this section.

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.20 Reserved For Future Use (M)

A113.21 Reserved For Future Use (M)

A113.22 Reserved For Future Use (M)

A113.23 Reserved For Future Use

A113.24 Reserved For Future Use

A113.25 Extension Line Channels

A113.25.1 Reserved For Future Use

A113.25.2 Methods Of Applying Rates

- A. Channels Between Buildings on the Same Premises
(Obsoleted 01-01-87, Type D; available solely at the discretion of the Company for new service, additions, or transfer of service where spare capacity is available in existing cable facilities. Channel service will be discontinued when associated cable facilities can no longer be economically maintained.)

These channels are provided to extend exchange, Centrex Type Services terminated in a non-button telephone to another building on the same premises or to extend communications systems such as PBX or Key systems to other buildings on the same premises.

Where the customer provides his own communication system, such as a PBX or Key system, the customer may provide the facilities required to extend the use of his system from one building to another on the same premises.

When all terminations are located on the same premises a mileage charge applies between buildings for the direct airline distance, determined in quarter mile increments (a fractional quarter mile being considered as a full quarter mile). For channels routed through the central office the charge is as stated in A13.25.2.A.1., and charges apply as though the stations were located on different premises. (T)

Where a supporting structure is necessary for the purpose of furnishing extension lines on the subscriber's premises, such supporting structure will be furnished by the subscriber as provided for "Construction on Private Property" in Section A5.

When the channel facility (wire or cable) placed is of sufficient length and/or the in-plant cost of the circuit (wire or cable) facility renders the monthly rate inadequate, the customer may be required to pay a monthly rate of 3 1/4 percent of the in-plant cost of the facilities placed.

If the Company considers it appropriate and compensatory, existing facilities may be rated at 3 1/4 percent of the in-plant cost of the facilities to determine a monthly rate. The facilities may be offered for sale to the customer.

A113.25.3 Reserved For Future Use

A113.25.4 Rates And Charges

- A. Channels Between Buildings on the Same Premises
(Obsoleted 01-01-87, available solely at the discretion of the Company for new service, additions, or transfer of service where spare capacity is available in existing cable facilities. Channel service will be discontinued when associated cable facilities can no longer be economically maintained.)

- 1. Per Two Point Channel

The rates and charges in this *Guidebook* for channels between buildings on the same premises are applicable only for those facilities in place as of June 5, 1983. (T)

	Installation Charge	Monthly Rate	USOC
(a) Each 1/4 mile or fraction thereof ¹	\$50.30	\$2.65	1LTBY
(b) Minimum charge	-	5.29	1LMFY

Note 1: The installation charge is per channel.