

## AT&T KANSAS GUIDEBOOK

PART 7 - Central Office Optional Features  
SECTION 5 - Other Central Office Optional Features

22nd Revised Sheet 6  
Replacing 21st Revised Sheet 6

### COMPLETE CHOICE® ENHANCED (cont'd)

#### C. Rates and Charges

The following discounted charges include the monthly recurring rates for local exchange service and will apply to Complete Choice Enhanced. Additional Service Connection Charges associated with local exchange service may apply.

<u>USOC</u>	<u>Monthly Rate<sup>1/</sup></u>	<u>Installation Charge</u>
Complete Choice Enhanced		
- with basic access line .....	SM7FF	\$5.00
- Group 8+ (Basehor 724) .....	PGOC4	(I)
- All Other Rate Groups .....	PGOC4	(I)
	75.50	
	69.00	

#### D. Complete Choice Enhanced Retention Offer

Effective January 1, 2021, this offer is no longer available to new subscribers. Existing subscribers may retain the 12-month credit through the end of their promotion period.

Residential customers who call to disconnect service with AT&T and elect to retain service and subscribe to the Complete Choice Enhanced package with flat rate service may receive a bill credit of \$8.00 per month for 12 months on a maximum of two access lines.

The following rules apply:

- This offer is for retention purposes only
- Customers must have or newly subscribe to Complete Choice Enhanced on each line, up to a maximum of two (2) flat rate lines, to receive the monthly credit
- If the customer adds features to qualify for the Complete Choice Enhanced package with flat rate service, the nonrecurring charge(s) and/or package fee will be waived.
- This offer may not be combined with other AT&T residence line retention offers, including but not limited to the Residence Access Line Retention Promotion.
- Monthly credits will cease if the customer disconnects the line or the package, or moves from their current location
- The access line (s) must be in service for a minimum of 60 days before the customer becomes eligible for this offer
- Customers must keep the required services for 30 days to receive the benefit of this offer.
- AT&T may discontinue this offer upon 14 days notice or less.

<sup>1/</sup> Residence customers with Lifeline Service will pay a package rate that reflects the difference between their monthly recurring Lifeline rates and the monthly recurring line rate for a basic access line.

**COMPLETE CHOICE® BASIC<sup>/2/</sup> (cont'd)****B. General Regulations (cont'd)**

5. The package is provided subject to the availability of Central Office capacity and facilities and the availability of each Custom Calling Services in the customer's serving Central Office.
6. The applicable Custom Calling Services non-recurring Service Connection Charge for one or more individual Custom Calling Services will apply when individual Custom Calling Services are added to the same line containing Complete Choice Basic subsequent to the package order.
7. Customers currently subscribing to all Complete Choice Basic component services may request billing at the Complete Choice Basic price.
8. Complete Choice Basic may be included in other packages and bundles that are marketed under other names. Complete Choice Basic may also be bundled with other additional services at a single price that exceeds the Complete Choice Basic Guidebook price.
9. Complete Choice Basic may be ordered on the customer's primary/main line and/or any additional line.
10. Complete Choice Basic is only available with Flat Rate 1-Party Main Service.
11. A nonrecurring charge will apply to the installation of Complete Choice Basic the first time a new or existing customer subscribes to the package, except that the nonrecurring Complete Choice Basic installation charge will not apply to existing customers who convert to Complete Choice Basic from Select Feature Package or the Complete Choice® Enhanced package. Payment of the Complete Choice Basic Installation charge ensures that no subsequent nonrecurring charges will apply if the customer de-selects or re-selects one or more features for as long as the customer maintains Complete Choice Basic on that line. If a customer terminates the subscription to Complete Choice Basic on a line, the Complete Choice Basic Installation charge would apply again to re-establish Complete Choice Basic on that line. The Complete Choice Basic Installation charge is a line level charge. If the customer subscribes to Complete Choice Basic on any additional access line, the nonrecurring feature and package Installation charges will be assessed to each such line.
12. Standard non-recurring charges associated with ordering and/or installing the access line may apply.

**C. Rates and Charges**

	<u>USOC</u>	<u>Monthly Rate<sup>/1/</sup></u>	<u>Service Connection Charge</u>
- with basic access line service .....	SM7FF		\$5.00
- Group 8+ (Basehor 724).....	PGOC3	\$69.25	(I)
- All Other Rate Groups .....	PGOC3	62.75	(I)

/1/ Residence customers with Lifeline Service will pay a package rate that reflects the difference between their monthly recurring Lifeline rates and the monthly recurring line rate for a basic access line.

/2/ Effective February 1, 2021, Complete Choice Basic Package is no longer available to new customers. Existing customers may keep the package until they move or make changes to their service.