

AT&T KANSAS GUIDEBOOK

PART 7 - Central Office Optional Features
SECTION 4 - Remote Call Forwarding (RCF) Service

2nd Revised Sheet 1
Replacing 1st Revised Sheet 1

TELEBRANCH®

Except as otherwise indicated for Wire Centers in Part 2, Section 2.B., paragraph 4, effective November 1, 2025, TeleBranch (Remote Call Forwarding) will no longer be available for purchase by new or existing customers. In addition, requests to move, add, change, or renew existing service arrangements will not be accepted. Following the expiration of a customer's existing term agreement, service will be provided on a month-to-month basis at the applicable Monthly rates until the service is discontinued. (N)

A. General

TeleBranch is a service whereby a call placed from a station (the originating station) to a customer's (the TeleBranch customer) telephone number in one exchange (the call forwarding location) is automatically forwarded by the Company's central office equipment to the subscriber's remote location. Terminating stations must have incoming call capability. TeleBranch forwarded calls are long distance or Inward-WATS messages. With TeleBranch, calls are forwarded to:

- a terminating station located within the same exchange as that of the call forwarding location station, or
- to a terminating station located within a different exchange and/or zone where non-optional extended area service is provided as set forth in Part 4, Section 1.

TeleBranch forwards calls as local exchange messages.

B. Regulations

1. TeleBranch service is offered subject to availability of suitable facilities.
2. TeleBranch service is not offered where the terminating station is a coin telephone.
3. Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call.
4. TeleBranch is not represented as suitable for satisfactory transmission of data.
5. Calls directed to the TeleBranch number are forwarded using interstate or intrastate Long Distance Message Telecommunications Service, intrastate Optional Community Calling Service plans, and intrastate or interstate Inward-WATS lines. Calls directed to TeleBranch on a local basis are forwarded using Local Exchange Service.
6. TeleBranch is provided on the condition that the customer subscribe to sufficient TeleBranch features and facilities to adequately handle calls to the TeleBranch customer without interfering with or impairing any services offered by the Company. See 'Rules and Regulations Applying to All Customers' Contracts' in Part 2, Section 2.
7. TeleBranch on a local basis is not offered in connection with Basehor exchange service that provides for Extended Area Service (EAS) to the Kansas City Metropolitan exchange as set forth in Part 4, Section 1.
8. TeleBranch on a local basis is offered in connection with MetroPlus as set forth in Part 4, Section 2. The MetroPlus additive is in addition to the rates for TeleBranch as specified in '*Rates and Charges*' following.
9. TeleBranch service does not allow for the pre-designated number to be a number associated with one of the following services:
 - Access services unless otherwise specified in the Access Service Tariff/Guidebook
 - 700 numbers
 - International telephone numbers
 - Numbers associated with N11 services such as 911, 411, 511, or 211
 - Another TeleBranch telephone number