

SPECIALIZED SERVICE OR ARRANGEMENTS (SSAs)

12.1 GENERAL

SSAs may be provided by Southwestern Bell Telephone Company (SWBT), at the request of a customer, on an individual case basis if such service or arrangements meet the following criteria:

- The requested service or arrangement is not offered elsewhere in SWBT's Kansas tariffs.
- The facilities utilized to provide the requested service or arrangements are of a type normally used by SWBT in furnishing its other services.
- The requested service or arrangements are provided within a LATA.
- The requested service or arrangements are compatible with other SWBT services, facilities, and its engineering and maintenance practices.
- This offering is subject to the availability of the necessary SWBT personnel and capital resources.
- The requested service or arrangement is not a request to convert an existing Kansas tariffed service to an SSA or contractual pricing.

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SSAs contemplate providing service to fulfill a unique customer requirement that may not be met with existing Kansas tariffed services. SSAs do not contemplate service offerings that have multiple customer statewide application. When sufficient statewide multiple customer demand has developed for a specific SSA, SWBT will develop a tariffed service offering.

ISSUED: DEC 13, 2001

EFFECTIVE: JAN 02, 2002

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SPECIALIZED SERVICE OR ARRANGEMENTS (SSAs)

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