

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA

Effective May 1, 2014, no further installations, moves, rearrangements, or changes of any type will be made to Primary Rate ISDN: SelectVideo and SelectData services. Customers of record on May 1, 2014 may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be reestablished.

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A. Descriptive Summary

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Primary Rate ISDN is an intraLATA dial-up multi-rate, switched digital service. Primary Rate ISDN will provide digital connections ranging from 64 Kbps to 1536 Kbps (synchronous) in 64 Kbps increments of bandwidth via the public switched network. Network access to Primary Rate ISDN is via fully configured ISDN primary rate interfaces (PRI). There are several service options available with Primary Rate ISDN. Depending on the customer's choice, Primary Rate ISDN will provide connections to the public switched telephone network as follows:

1. The SelectVideo option of Primary Rate ISDN is provisioned from a SelectVideo service node and provides ISDN PRI functionality for circuit switched digital data transport on an aggregated channel basis. Individual digital data calls may be placed or received at transmission speeds from 64 Kbps to 1536 Kbps utilizing 1 to 24 B channels. The specific rate is user-selectable on a per call basis. A minimum of two PRIs (one configured for 23B+D and one configured for 24B) is required for 1536 Kbps calls.
2. The SelectData option of Primary Rate ISDN is an inbound-calling-only option, which provides ISDN PRI functionality for digital data transport and/or analog modem calls (voice grade), on a single channel basis. Individual calls may be received at transmission speeds up to 64 Kbps. Outbound calls may not be placed under the SelectData option.

B. DefinitionsBandwidth

The amount of information a customer can send or receive over a single connection in a specified period of time. Bandwidth is typically specified in Kilobits per second (Kbps).

B Channel (Bearer Channel)

A communication path capable of transmitting information at a speed of up to 64 Kbps. This communication path may be used by a Primary Rate ISDN customer for data mode calls to provide data and/or video communications between customer-specified locations. When the customer subscribes to the SelectData option, this path may be used for analog data (voice grade) modem calls.

Channel Minute

Equivalent to one minute of use on a single B Channel or one minute of use per 64 Kbps.

D Channel (Delta Channel)

A communications path set up to transmit data in packet forms at speeds up to 64 Kbps. This communications path is designated to send and receive signaling messages.

Fully Configured ISDN Primary Rate Interface

A fully configured PRI is one where all 24 channels are equipped for service.

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/1/ Material formerly appeared in Part 17, Section 2.

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B. Definitions (cont'd)ISDN

Integrated Services Digital Network. A network architecture which allows the simultaneous transmission of information over a single facility incorporating the use of bearer channels (B channels) and a delta channel (D channel).

Kbps

Kilobits per second. Another way to express is one thousand bits per second.

Primary Rate Interface (PRI) ISDN

Denotes the connection of a 1.544 Mbps digital facility to the PRI ISDN capable central office switch. The 24 channels are typically divided into 23 "B" Channels plus one "D" Channel. Software in the PRI ISDN equipped central office switch defines the type of services (e.g., SelectVideo option or SelectData option) that will be carried within the 1.544 Mbps digital facility.

SelectVideo Primary Market Area (PMA)

An exchange or a multiple exchange area suitably equipped to provide Primary Rate ISDN SelectVideo functionality. One or more PMAs may be located within a LATA. PMAs do not apply to Primary Rate ISDN SelectData.

Synchronous

A method of data transmission that uses a timing source (clock) to synchronize the transmitter and receiver.

C. Service Components1. Primary Rate ISDN arrangement

Provides the communication path capable of bandwidth aggregation from the customer's premises to the Primary Rate ISDN serving office. A Primary Rate ISDN arrangement may consist of Control Links and Communication Links. A minimum of one Control Link is required per Primary Rate ISDN arrangement. Under the SelectVideo option, this minimum configuration will provide digital connections from 64 Kbps to 1472 Kbps in increments of 64 Kbps. In order to transmit at 1536 Kbps, the Primary Rate ISDN arrangement must include at least one Control Link and one Communication Link. Under the SelectData option, the minimum configuration described above provides digital connections of up to 64 Kbps only.

a. Primary Rate ISDN Interface Control Link

A PRI ISDN termination and a digital multichannel transmission path between the central office and the customer's premises, which is configured with one D Channel or a back-up D Channel and 23 B Channels capable of providing up to 1472 Kbps of bandwidth (under the SelectVideo option).

b. Primary Rate ISDN Interface Communication Link

A PRI ISDN termination and a digital multichannel transmission path between the central office and the customer's premises, which is configured with 24 B Channels capable of providing up to 1536 Kbps of bandwidth (under the SelectVideo option).

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/1/ Material formerly appeared in Part 17, Section 2.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

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C. Service Components (cont'd)1. (cont'd)c. Primary Rate ISDN Port Control Link

A PRI ISDN connection that does not include the facility between the customer's premises and the Primary Rate ISDN Serving Office, which is configured with one D Channel, or a back-up D Channel and 23 B Channels. The connection is made using a Company provided facility purchased separately. This facility must be at a minimum of DS1 level and must conform to technical specifications listed in Part 17, Section 2, "Primary Rate ISDN: SmartTrunk", of this Guidebook. The same customer of record is required for both the Primary Rate ISDN Port Control Link and the associated Company provided facility. Sharing of common transport or Primary Rate ISDN arrangements between multiple customers is not permitted. Primary Rate ISDN Port Control Links are available with the SelectData option only.

d. Primary Rate ISDN Port Communication Link

A PRI ISDN connection that does not include the facility between the customer's premises and the Primary Rate ISDN Serving Office, which is configured with 24 B Channels. The connection is made using a Company provided facility purchased separately. This facility must be at a minimum of DS1 level and must conform to technical specifications listed in Part 17, Section 2, "Primary Rate ISDN: SmartTrunk", of this Guidebook. The same customer of record is required for both the Primary Rate ISDN Port Communication Link and the associated Company provided facility. Sharing of common transport or Primary Rate ISDN arrangements between multiple customers is not permitted. Primary Rate ISDN Port Communication Links are available with the SelectData option only.

e. Primary Rate ISDN Usage

Provides for usage of the Public Switched Telephone Network (PSTN).

1. SelectVideo Option

- a. Payment Option 1 usage is billed on a per minute basis as described in paragraph 48.8.1, following.
- b. Payment Option 2^{/1/} provides a choice of three Usage Packages, each of which include a monthly usage allowance. All usage in excess of the allowance is billed on a per minute basis. Usage Packages are further described in paragraph 48.8.4, following.
- c. Payment Option 3^{/1/} monthly rates for Control Links and Communication Links include unlimited intraLATA usage. See section 48.9.

2. SelectData Option

SelectData provides inbound calling only. Usage billing does not apply.

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/1/ SelectVideo Payment Option 2, Payment Option 3, and the associated Usage Packages are obsolete and only available to existing installations at existing locations for existing customers.

/2/ Material formerly appeared in Part 17, Section 2.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

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C. Service Components (cont'd)1. (cont'd)f. Link Extension1. SelectVideo Option

Provides connection for customers located in a Company exchange outside of a SelectVideo Primary Market Area equipped with Primary Rate ISDN (but within the same LATA). One Link Extension is required for each Control Link and each Communication Link.

2. SelectData Option

Provides connection for customers located in a Company exchange outside the local calling scope of the SelectData-equipped serving office. Application of this rate element is dependent upon both the customer's location and the SelectData serving office designated by the Company.

2. Optional Features

- a. The following optional features are available with both the SelectVideo and SelectData options:

Back-Up D Channel (BD-C)

Allows enhanced survivability of the Primary Rate ISDN arrangement by providing automatic takeover for a failed D Channel.

Additional Numbers (Direct Inward Dialing Service)

Provides additional numbers to the Primary Rate ISDN user.

Calling Line Identification (CLID)

Allows the number and name (where technically capable) of the calling party to be delivered to the called party as part of the called party set-up message.

Loop Protection

Provides automatic restoration of the Primary Rate ISDN Control Link or Communication Link facility and physical route redundancy from the demarcation point at the customer's premises to the customer's normal serving office in the event of a transmission failure caused by a single facility break or a single electronics failure. The automatic restoration capabilities are provided through the use of intelligent components which are capable of sensing transmission failures. The primary and secondary transmission paths are separately routed in geographically and physically separate fiber optic cables up to the nearest point to the customer's premises that route redundancy can be achieved. In the event of a transmission failure, the intelligent components will automatically switch the Primary Rate ISDN from the primary to the secondary transmission path within 2.0 seconds.

- b. The following optional feature is available only with the SelectData option:

Additional Call Handling Groups:

Provides the capability of grouping B channels by utilizing simulated facility groups.

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/1/ Material formerly appeared in Part 17, Section 2.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

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D. Regulations

1. General

The following regulations are in addition to other regulations as stated in this and other service publications of the Company.

- a. The SelectVideo option of Primary Rate ISDN provides for the transmission of data mode calls only.
- b. The SelectData option will support data mode calls, as well as analog modem (voice grade) calls.
- c. Primary Rate ISDN requires the use of customer-provided equipment (CPE) which must be compatible with the Company's equipment and facilities, and is subject to the interface specifications in TR-NWT-000776 (Network Interface Description for ISDN Customer Access) and TR-NWT-001203 (Generic Requirements for the Switched DS1/Switched Fractional DS1 Service Capability from an ISDN Interface). These documents may be obtained from:

Telcordia Customer Relations
8 Corporate Place
Room 3A-184
Piscataway, NJ 08854
Telephone: 1-800-521-2673

Compatible CPE must be provided at both the originating and terminating locations to successfully complete a Primary Rate ISDN call.

- d. Primary Rate ISDN, when furnished at the same premises in combination with other local exchange service, shall not be considered to be in conflict with the rules of paralleling service.
- e. Primary Rate ISDN shall not be shared or jointly used. Resale is prohibited.
- f. Temporary suspension of service at the request of the customer, either partial or complete, is not applicable for this offering.
- g. Alternate billing is not available for Primary Rate ISDN.

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/1/ Material formerly appeared in Part 17, Section 2.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

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D. Regulations (cont'd)

2. Service Terms

All Primary Rate ISDN components have a minimum service term of one month. SelectVideo option customers shall select a service term for each Control Link and Communication Link of either Month-to-Month or 12 continuous months. SelectData option customers shall select a service term for each Control Link and Communication Link of either Month-to-Month or 12 continuous months. Customers selecting a 12-month service term will be required to sign a contract per order. When a Link Extension is required, it will be provided under the same service term as the associated Control Link/Communication Link.

Customers selecting the Month-to-Month service term may convert to the 12-month service term at the current rates. Customers converting from a Month-to-Month service term within 60 days from the date their Primary Rate ISDN is established will receive a credit equal to the difference in nonrecurring charges associated with the Month-to-Month service term and the newly selected service term. Customers converting to a new service term will be required to sign a new contract.

Upon expiration of the 12-, 24-, 36-, 48-, or 60-month service term^{/1/}, the customer may:

- a. Continue service at the current Month-to-Month service term rate. That rate will be subject to any future changes.
- b. Continue service by selecting a new service term^{/1/} for the Control Link and/or Communication Link at the current rates. The rates for the Control Link and/or Communication Link and any associated Link Extensions will not be subject to rate increases for the duration of the new service term selected by the customer. The customer will be required to sign a new contract.
- c. Disconnect the service.

3. Moves

a. Different Central Office

Customer moves which require the Primary Rate ISDN Control Link or Communication Link to be provided from a different central office will be considered a disconnection of service for each Control Link and Communication Link moved. (Refer to paragraph 48.8.3 for applicable charges). Nonrecurring charges will apply.

/1/ Effective January 25, 2013, 24-, 36-, 48- and 60-Month Service Terms are no longer available for new installations or renewals of Primary Rate ISDN SelectVideo and SelectData service. Customers currently on a 24-, 36-, 48-, or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-Month Service Term agreement at the then current applicable 12-month rates. If the customer does not enter into a new 12-Month Service Term agreement, or requests discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.

/2/ Material formerly appeared in Part 17, Section 2.

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PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

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D. Regulations (cont'd)

3. Moves (cont'd)

b. Same Central Office

Customer moves which do not require the Primary Rate ISDN Control Link or Communication Link to be provided from another central office will not constitute a disconnection of service provided the service is not interrupted. Nonrecurring charges will apply.

4. Transfer of Service

Customers may transfer Primary Rate ISDN to a new customer at the same premises upon written concurrence of the Company. In addition, the new customer shall assume all the previous customer's Primary Rate ISDN indebtedness.

5. Payment Options

All components of a Primary Rate ISDN arrangement must be provided under the same payment option. Upon notification to the Company, Payment Option 2 and Payment Option 3 customers may change to Payment Option 1 for the same service term or for a longer service term, pursuant to paragraph D.2. Customers choosing to change Payment Options will be required to sign a new contract. Billing under the newly selected payment option will commence at the beginning of the customer's next billing period at the rates in effect on the billing date.

6. SelectVideo Option Usage Packages^{/1/}

SelectVideo customers selecting Payment Option 2 will be required to select an accompanying Usage Package for their Primary Rate ISDN usage. SelectVideo customers may opt to change usage packages upon notification to the Company. Billing under the newly selected usage package will commence at the beginning of the customer's next billing period at the rates in effect on the billing date.

7. Service Changes

The following provisions apply when the service change is not coincident with a customer move.

Changes from the SelectVideo option to the SelectData option or vice versa will be considered a disconnection and new connection of service regardless of whether the service will be provided from a different central office. (Refer to paragraph H.3 for additional charges.)

Changes from the SelectVideo option to the SelectData option or vice versa may require a number change. For the SelectVideo option, such number change may affect the customer's local calling scope.

8. A customer may subscribe to both the SelectVideo option and the SelectData options; however, each service option must be provided through a separate Primary Rate ISDN arrangement.

/1/ SelectVideo Payment Option 2, Payment Option 3, and the associated Usage Packages are obsolete and only available to existing installations at existing locations for existing customers.

/2/ Material formerly appeared in Part 17, Section 2.

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PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

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E. Responsibility Of The Customer

1. Where Primary Rate ISDN is available for use in connection with terminal equipment or communication systems provided by a customer or user, the operating characteristics of such equipment or systems shall be such as not to interfere with any of the services offered by the Company. Such use is subject to the further provisions that the equipment provided by a customer or user does not endanger the safety of Company employees or the public; damage or require alteration of the equipment or other services of the Company; interfere with the proper functioning of such equipment or services; impair the operation of the Company's equipment; or otherwise injure the public in its use of the Company's services. Upon notice from the Company that the equipment provided by the customer or user is causing, or is likely to cause, such hazard or interference, the customer shall immediately take such steps as shall be necessary to remove or prevent such hazard or interference. All customer-provided equipment must comply with FCC Rules and Regulations, Part 68.
2. The customer, upon request, shall furnish such information as may be required to permit the Company to design and maintain the Primary Rate ISDN it offers and to assure that the service arrangement is in accordance with the regulations contained herein.
3. The customer shall insure the continuing compatibility of the customer-provided terminal and data unit equipment that is used in conjunction with the Primary Rate ISDN.

F. Responsibility Of The Company

1. The responsibility of the Company shall be limited to the furnishing of network equipment suitable for Primary Rate ISDN and the maintenance and operation of such equipment in a manner proper for such service. Subject to this responsibility, the Company shall not be responsible for the through-transmission of signals generated by customer-provided equipment or systems, or for the quality of or defects in such transmission, or the reception of signals by such equipment or systems. The Company shall not be responsible for installation, operation or maintenance of any terminal equipment, data unit or communications systems provided by a customer or user. The Company is not responsible for adapting Primary Rate ISDN to the technological requirements of any specific customer equipment.
2. The Company shall not be responsible to the customer or user if changes in any of the equipment, operations, or procedures of the Company used in the provision of Primary Rate ISDN render any facilities provided by a customer or user obsolete, or require modifications or alteration of such equipment or system, or otherwise affect its use or performance, provided the Company has met any applicable information disclosure requirements.
3. The Company shall maintain and repair the service which it furnishes. The customer or user may not rearrange, disconnect, remove, attempt to repair, remote test or interfere with any network equipment installed by the Company without prior written consent of the Company.

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/1/ Material formerly appeared in Part 17, Section 2.

PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

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G. Service Availability

1. SelectVideo Service Availability

SelectVideo service is available within a suitably equipped Primary Market Area (PMA). A PMA is an exchange area. When a customer is located within an exchange not equipped to provide SelectVideo, service will be provided from an equipped central office, designated by the Company.

SelectVideo service is available within the following PMAs: Kansas City, Topeka, and Wichita.

SelectVideo service does not have available the local calling scopes of any optional extended area calling service plan.

SelectVideo service is offered to customers located in Company exchanges outside of the PMA (but within the same LATA) where existing facilities and operating conditions permit. In such cases, the customer will be required to subscribe to a Link Extension for each Control Link and Communication Link included in their Primary Rate ISDN SelectVideo arrangement.

2. SelectData Service Availability

The Company will designate the SelectData-equipped central office(s) used to physically provision SelectData service to customers in each exchange. In many cases, a customer's designated SelectData serving central office will be different from the normal serving office designated for basic local exchange service.

- a. If the customer's normal serving office is within the local calling scope of the designated SelectData office, Link Extension charges will not apply.
- b. If the customer's normal serving office is not within the local calling scope of a SelectData-equipped central office, the customer will be provided with SelectData service from the designated SelectData-equipped central office and the rates and charges for Link Extension, as specified in this Guidebook, will apply.
- c. In cases a. and b., when there is a change in the central office designated as the SelectData serving office for a customer's location, the customer's SelectData service will continue to be provided from the original SelectData serving office, if possible. Should the customer subsequently request that their SelectData service be provisioned from the new designated serving office, the provisions and charges specified in this Guidebook for moves and disconnects will apply. The Company may request that the customer, at the customer's option, have the customer's SelectData service provided from the new designated serving office and, in conjunction therewith, may offer to waive charges.
- d. If a customer requests SelectData service to be provisioned from an office other than the SelectData serving office designated by the Company, and if agreed to by the Company, SelectData service may be extended to central offices within the same Local Access Transport Area (LATA) through the application of Primary Rate ISDN Interface Communication and/or Control Links and MegaLink 1.5 High Capacity Digital Service Interoffice Channel Mileage (see Part 15, Section 3, paragraph 2.), DS3 Service or other suitable Company services. This arrangement is only available within areas which are served by the Company.

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PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

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G. Service Availability (cont'd)

3. All rates, charges, terms and conditions set forth herein provide for the furnishing of service where suitable facilities and equipment are available in the customer's Primary Market Area (PMA) and do not create an obligation for the Company to construct such facilities or equipment especially for the provision of this service.

H. Application Of Rates And Charges

1. General

A minimum of one Control Link is required per Primary Rate ISDN arrangement. Under the SelectVideo option, this minimum configuration will provide digital connections from 64 Kbps to 1472 Kbps in increments of 64 Kbps. The maximum bandwidth available with the SelectVideo option is 1536 Kbps, regardless of the number of Control Links and/or Communication Links in the arrangement. In order to transmit at 1536 Kbps, the Primary Rate ISDN SelectVideo option arrangement must include at least one Control Link and one Communication Link. The SelectData option provides digital connections of 56/64 Kbps only. A Primary Rate ISDN arrangement can consist of any combination of Control Links and Communication Links.

SelectVideo option usage rates apply per originating minute of use per call. Timing of a SelectVideo option call shall begin when an answer signal is received from the called party. Completion of a SelectVideo option call is signified when a disconnect signal is received from either the calling or called party. SelectVideo option usage charges shall apply per each minute or fraction thereof that each SelectVideo option call is connected. The minimum duration for a SelectVideo option call shall be one minute.

Where applicable, a Link Extension is charged in addition to the monthly rate for the associated Control Link or Communication Link. The Link Extension must be associated with and ordered at the same time as the Control Link or Communication Link.

The Primary Rate ISDN Control Link, Communication Link and Link Extension rates will not be subject to rate increases for the duration of the 12-, 24-, 36-, 48- or 60-month term^{/1/} selected by the customer, except, however, customers who subscribe to SelectVideo may experience a rate increase if the customer chooses to change Payment Options, pursuant to paragraphs D.5 and D.6.

/1/ Effective January 25, 2013, 24-, 36-, 48- and 60-Month Service Terms are no longer available for new installations or renewals of Primary Rate ISDN SelectVideo and SelectData service. Customers currently on a 24-, 36-, 48-, or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-Month Service Term agreement at the then current applicable 12-month rates. If the customer does not enter into a new 12-Month Service Term agreement, or requests discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.

/2/ Material formerly appeared in Part 17, Section 2.

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PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

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H. Application Of Rates And Charges (cont'd)

2. Optional Deferred Payment of Nonrecurring Charges

Optional Deferred Payment of Nonrecurring Charges and/or Special Construction Charges is available only for customers selecting either the 12-, 24-, 36-, 48- or 60-month service term^{/1/}. Before service is established, the customer may request to spread all the nonrecurring charges (including the nonrecurring charges associated with optional features) and/or special construction charges over a payment period of either 12, 24, 36, 48 or 60 months but not to exceed the 12-, 24-, 36-, 48- or 60-month service term^{/1/}. The customer cannot change the deferred payment term. The deferred monthly charge will equal the nonrecurring charges and/or special construction charges multiplied by the appropriate annuity factor, as specified in Part 2, Section 2. Upon 30 days prior notification to the Company, the customer may terminate the deferred payment term by paying the remaining principal in full. No credit will be made for interest already paid or accrued. This optional deferred payment is not offered for customers selecting the Month-to-Month service term.

3. Disconnection of Service Prior to the Expiration of the Service Term

If the customer disconnects a Primary Rate ISDN Control Link or Communication Link prior to the expiration of the 12-, 24-, 36-, 48- or 60-month service term^{/1/}, the customer shall pay a termination charge for the Control Link or Communication Link disconnected. Payment of the termination charge does not release the customer from other previous amounts owed to the Company. The termination charge for the Control Link or Communication Link will be, in addition to any unpaid Special Construction or Nonrecurring Charges (excluding waived charges), equal to fifty percent (50%) of all recurring charges for the remaining months of the customer's service term. Additional charges will not be applied for any Link Extensions disconnected prior to the expiration of the service term.

If the customer disconnects a Primary Rate ISDN Control Link or Communication Link prior to the expiration of the 12-, 24-, 36-, 48- or 60-month service term^{/1/} and the installation charges and/or special construction charge were deferred at the time service was established (pursuant to section H.2), the customer shall pay a charge equal to the remaining principal on the deferred payment term for each Control Link or Communication Link disconnected.

/1/ Effective January 25, 2013, 24-, 36-, 48- and 60-Month Service Terms are no longer available for new installations or renewals of Primary Rate ISDN SelectVideo and SelectData service. Customers currently on a 24-, 36-, 48-, or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-Month Service Term agreement at the then current applicable 12-month rates. If the customer does not enter into a new 12-Month Service Term agreement, or requests discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.

/2/ Material formerly appeared in Part 17, Section 2.

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PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)

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H. Application Of Rates And Charges (cont'd)

3. Disconnection of Service Prior to the Expiration of the Service Term (cont'd)

The provisions as stated above in this paragraph do not apply in the following circumstances:

- a. If the customer converts from the SelectVideo option to the SelectData option.
- b. When the customer with an existing contract converts to another Company digital service under a contract term which is equal to or greater than the number of months remaining on the Primary Rate ISDN contract being terminated.
- c. If the disconnection of service is the result of a customer move which required the Primary Rate ISDN to be provided from a different central office.

However, in each of the above circumstances, deferred installation charges will become due as described above.

Changes from the SelectVideo option to the SelectData option or vice versa will be considered a disconnection and new connection of service. The customer will be required to select a new service term and to sign a new contract. Installation charges will apply to the connection of the new service.

4. SelectVideo Option Usage Packages^{/1/}

SelectVideo Payment Option 2 Usage Packages include an allowance of channel minutes. Channel minutes are equivalent to one minute of use on a single B Channel or one minute of use per 64 Kbps. The usage allowance applies to Primary Rate ISDN IntraPMA and IntraLATA outside the PMA aggregate usage per SelectVideo option arrangement, per month. IntraLATA Long Distance Message Telecommunications Service (LDMTS) charges apply for all IntraLATA outside the PMA calls regardless of whether they are included in the usage package allowance.

Each call will be converted to channel minutes per call by multiplying the total minutes per call by the number of B channels required for the call. The number of B channels required for each call can be determined by dividing the call bandwidth by 64. Channel minutes per call will be accumulated to determine when the usage package allowance has been exhausted for the current billing cycle. The appropriate SelectVideo option bandwidth usage rate per minute of use will apply for each subsequent call completed during that billing cycle. When the SelectVideo option usage package allowance of channel minutes is exceeded in the middle of a call, the remaining channel minutes in excess of the allowance will be converted back to minutes of use by dividing the remaining channel minutes by the number of B channels used for the call. The result of this conversion calculation will be rounded to the next whole minute. The appropriate SelectVideo option bandwidth usage rate per minute of use will apply for the portion of the call exceeding the usage package allowance.

A billing conversion charge will apply each time a customer changes Payment Options or Usage Packages unless this change is coincident with changing service term pursuant to paragraph D.2. (See paragraph H.9.)

/1/ SelectVideo Payment Option 2 and the associated Usage Packages are obsolete and only available to existing installations at existing locations for existing customers.

/2/ Material formerly appeared in Part 17, Section 2.

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PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)^{/8/}

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I. Rates And Charges

1. Primary Rate ISDN Arrangement

a. SelectVideo

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Initial Unit^{/1/}</u>	<u>Addl. Unit^{/2/}</u>
1. Primary Rate ISDN Interface Control Link, each				
Payment Option 1	/ZSWZD/			
Month-to-Month ^{/3/}		\$1,165.00	\$5,000.00	\$4,500.00
12 Months		750.00	2,000.00	1,500.00
36 Months ^{/4/}		480.00	1,500.00	900.00
60 Months ^{/4/}		455.00	1,500.00	900.00
Payment Option 2 ^{/5/}	/ZSW2D/			
12 Months		375.00	6,000.00	5,670.00
36 Months ^{/4/}		325.00	1,500.00	925.00
60 Months ^{/4/}		300.00	1,500.00	925.00
Payment Option 3 ^{/6/}	/ZSW3D/			
12 Months		4,500.00	3,000.00	2,670.00
36 Months ^{/4/}		4,300.00	1,500.00	925.00
60 Months ^{/4/}		4,000.00	1,500.00	925.00

/1/ Applies to the first unit ordered per request, per customer premises, per installation date.

/2/ Applies to all other units ordered in addition to the initial unit per request, per premises, per installation date.

/3/ The nonrecurring charge for customer moves within the same Primary Rate ISDN serving office, as described in D.3 will be equal to the nonrecurring charge associated with the 36-month service term.

/4/ Effective January 25, 2013, 24-, 36-, 48- and 60-Month Service Terms are no longer available for new installations or renewals of Primary Rate ISDN SelectVideo and SelectData service. Customers currently on a 24-, 36-, 48-, or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-Month Service Term agreement at the then current applicable 12-month rates. If the customer does not enter into a new 12-Month Service Term agreement, or requests discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.

/5/ Payment Option 2, Payment Option 3, and the associated Usage Packages are obsolete and only available to existing installations at existing locations for existing customers.

/6/ Payment Option 3 includes unlimited SelectVideo intraLATA usage. Rates for intrastate, intraLATA Long Distance Message Telecommunications Service (LDMTS) apply in addition to the Payment Option 3 monthly usage rate.

/7/ Material formerly appeared in Part 17, Section 2.

/8/ Effective May 1, 2014, no further installations, moves, rearrangements, or changes of any type will be made to Primary Rate ISDN: SelectVideo and SelectData services. Customers of record on May 1, 2014 may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be reestablished.

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PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)^{/8/}

/7/

I. Rates And Charges (cont'd)

1. Primary Rate ISDN Arrangement (cont'd)

a. SelectVideo (cont'd)

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Initial Unit^{/1/}</u>	<u>Addl. Unit^{/2/}</u>
2. Primary Rate ISDN Interface Communication Link, each				
Payment Option 1	/ZSW1X/			
Month-to-Month ^{/3/}		\$1,165.00	\$5,000.00	\$4,500.00
12 Months		750.00	2,000.00	1,500.00
36 Months ^{/4/}		480.00	1,500.00	900.00
60 Months ^{/4/}		455.00	1,500.00	900.00
Payment Option 2 ^{/5/}	/ZSW4X/			
12 Months		375.00	6,000.00	5,670.00
36 Months ^{/4/}		325.00	1,500.00	925.00
60 Months ^{/4/}		300.00	1,500.00	925.00
Payment Option 3 ^{/6/}	/ZSW5X/			
12 Months		4,500.00	3,000.00	2,670.00
36 Months ^{/4/}		4,300.00	1,500.00	925.00
60 Months ^{/4/}		4,000.00	1,500.00	925.00

/1/ Applies to the first unit ordered per request, per customer premises, per installation date.

/2/ Applies to all other units ordered in addition to the initial unit per request, per premises, per installation date.

/3/ The nonrecurring charge for customer moves within the same Primary Rate ISDN serving office, as described in D.3 will be equal to the nonrecurring charge associated with the 36-month service term.

/4/ Effective January 25, 2013, 24-, 36-, 48- and 60-Month Service Terms are no longer available for new installations or renewals of Primary Rate ISDN SelectVideo and SelectData service. Customers currently on a 24-, 36-, 48-, or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-Month Service Term agreement at the then current applicable 12-month rates. If the customer does not enter into a new 12-Month Service Term agreement, or requests discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.

/5/ Payment Option 2, Payment Option 3, and the associated Usage Packages are obsolete and only available to existing installations at existing locations for existing customers.

/6/ Payment Option 3 includes unlimited SelectVideo intraLATA usage. Rates for intrastate, intraLATA Long Distance Message Telecommunications Service (LDMTS) apply in addition to the Payment Option 3 monthly usage rate.

/7/ Material formerly appeared in Part 17, Section 2.

/8/ Effective May 1, 2014, no further installations, moves, rearrangements, or changes of any type will be made to Primary Rate ISDN: SelectVideo and SelectData services. Customers of record on May 1, 2014 may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be reestablished.

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PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)^{/6/}

/5/

I. Rates And Charges (cont'd)

1. Primary Rate ISDN Arrangement (cont'd)

b. SelectData

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Initial Unit^{/1/}</u>	<u>Addl. Unit^{/2/}</u>
1. Primary Rate ISDN Interface Control Link, each Payment Option – Inbound Only	/ZVPS2/			
Month-to-Month		\$1,165.00	\$5,000.00	\$4,500.00
12 Months ^{/3/}		750.00	2,000.00	1,500.00
24 Months ^{/3//4/}		700.00	1,750.00	1,200.00
36 Months ^{/3//4/}		600.00	1,500.00	900.00
48 Months ^{/3//4/}		550.00	1,500.00	900.00
60 Months ^{/3//4/}		500.00	1,500.00	900.00
2. Primary Rate ISDN Port Control Link, each Payment Option – Inbound Only	/ZVOS2/			
Month-to-Month		820.00	5,000.00	4,500.00
12 Months ^{/3/}		630.00	2,000.00	1,500.00
24 Months ^{/3//4/}		580.00	1,750.00	1,200.00
36 Months ^{/3//4/}		480.00	1,500.00	900.00
48 Months ^{/3//4/}		430.00	1,500.00	900.00
60 Months ^{/3//4/}		380.00	1,500.00	900.00

/1/ Applies to the first unit ordered per request, per customer premises, per installation date.

/2/ Applies to all other units ordered in addition to the initial unit per request, per premises, per installation date.

/3/ Business customers who currently have service with another carrier and now establish SelectData service with the Company will receive a waiver of all Installations Charges, Service Connection Charges, and Conversion Charges associated with this rate element. This offer cannot be combined with any other nonrecurring and/or conversion charge credits or waiver offers.

/4/ Effective January 25, 2013, 24-, 36-, 48- and 60-Month Service Terms are no longer available for new installations or renewals of Primary Rate ISDN SelectVideo and SelectData service. Customers currently on a 24-, 36-, 48-, or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-Month Service Term agreement at the then current applicable 12-month rates. If the customer does not enter into a new 12-Month Service Term agreement, or requests discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.

/5/ Material formerly appeared in Part 17, Section 2.

/6/ Effective May 1, 2014, no further installations, moves, rearrangements, or changes of any type will be made to Primary Rate ISDN: SelectVideo and SelectData services. Customers of record on May 1, 2014 may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be reestablished.

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PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)^{/6/}

/5/

I. Rates And Charges (cont'd)

1. Primary Rate ISDN Arrangement (cont'd)

b. SelectData (cont'd)

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring</u>	
			<u>Initial Unit^{/1/}</u>	<u>Addl. Unit^{/2/}</u>
3. Primary Rate ISDN Interface Communication Link, each				
Payment Option – Inbound Only	/ZVPS1/			
Month-to-Month		\$1,165.00	\$5,000.00	\$4,500.00
12 Months ^{/3/}		750.00	2,000.00	1,500.00
24 Months ^{/3//4/}		700.00	1,750.00	1,200.00
36 Months ^{/3//4/}		600.00	1,500.00	900.00
48 Months ^{/3//4/}		550.00	1,500.00	900.00
60 Months ^{/3//4/}		500.00	1,500.00	900.00
4. Primary Rate ISDN Port Communication Link, each				
Payment Option – Inbound Only	/ZVOS1/			
Month-to-Month		820.00	5,000.00	4,500.00
12 Months ^{/3/}		630.00	2,000.00	1,500.00
24 Months ^{/3//4/}		580.00	1,750.00	1,200.00
36 Months ^{/3//4/}		480.00	1,500.00	900.00
48 Months ^{/3//4/}		430.00	1,500.00	900.00
60 Months ^{/3//4/}		380.00	1,500.00	900.00
2. Link Extension, each	/OTV SX/	120.00	0.00	0.00

/1/ Applies to the first unit ordered per request, per customer premises, per installation date.

/2/ Applies to all other units ordered in addition to the initial unit per request, per premises, per installation date.

/3/ Business customers who currently have service with another carrier and now establish SelectData service with the Company will receive a waiver of all Installations Charges, Service Connection Charges, and Conversion Charges associated with this rate element. This offer cannot be combined with any other nonrecurring and/or conversion charge credits or waiver offers.

/4/ Effective January 25, 2013, 24-, 36-, 48- and 60-Month Service Terms are no longer available for new installations or renewals of Primary Rate ISDN SelectVideo and SelectData service. Customers currently on a 24-, 36-, 48-, or 60-Month Service Term may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service by entering into a new 12-Month Service Term agreement at the then current applicable 12-month rates. If the customer does not enter into a new 12-Month Service Term agreement, or requests discontinuance of the service, the Month-to-Month rates in effect at such time will automatically apply.

/5/

/5/ Material formerly appeared in Part 17, Section 2.

/6/ Effective May 1, 2014, no further installations, moves, rearrangements, or changes of any type will be made to Primary Rate ISDN: SelectVideo and SelectData services. Customers of record on May 1, 2014 may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be reestablished.

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PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)^{/3/}

/2/

I. Rates And Charges (cont'd)

3. SelectVideo usage, per minute of use

a. Payment Option 1

	<u>Intra-PMA</u>	<u>Outside the PMA^{/1/}</u>
64 Kbps bandwidth	\$.045	\$.000
128 Kbps bandwidth	.090	.045
192 Kbps bandwidth	.135	.090
256 Kbps bandwidth	.180	.135
320 Kbps bandwidth	.225	.180
384 Kbps bandwidth	.270	.225
448 Kbps bandwidth	.315	.270
512 Kbps bandwidth	.360	.315
576 Kbps bandwidth	.405	.360
640 Kbps bandwidth	.450	.405
704 Kbps bandwidth	.495	.450
768 Kbps bandwidth	.540	.495
832 Kbps bandwidth	.585	.540
896 Kbps bandwidth	.630	.585
960 Kbps bandwidth	.675	.630
1024 Kbps bandwidth	.720	.675
1088 Kbps bandwidth	.765	.720
1152 Kbps bandwidth	.810	.765
1216 Kbps bandwidth	.855	.810
1280 Kbps bandwidth	.900	.855
1344 Kbps bandwidth	.945	.900
1408 Kbps bandwidth	.990	.945
1472 Kbps bandwidth	1.035	.990
1536 Kbps bandwidth	1.080	1.035

/1/ In addition to the rates for intrastate, IntraLATA Long Distance Message Telecommunications Service (LDMTS)

/2/ Material formerly appeared in Part 17, Section 2.

/3/ Effective May 1, 2014, no further installations, moves, rearrangements, or changes of any type will be made to Primary Rate ISDN: SelectVideo and SelectData services. Customers of record on May 1, 2014 may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be reestablished.

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PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)^{/4/}

/3/

I. Rates And Charges (cont'd)

3. SelectVideo usage (cont'd)

b. Payment Option 2^{/1/}

	<u>USOC</u>	<u>Monthly Rate</u>
Usage Package A		
Includes up to 11,040 channel minutes of intraLATA usage per month, per SelectVideo arrangement	/ZPKAX/	\$425.00
SelectVideo usage, per minute of use in excess of Usage Package allowance		
	<u>Intra-PMA</u>	<u>IntraLATA Outside the PMA^{/2/}</u>
64 Kbps bandwidth	\$.070	\$.000
128 Kbps bandwidth	.140	.070
192 Kbps bandwidth	.210	.140
256 Kbps bandwidth	.280	.210
320 Kbps bandwidth	.350	.280
384 Kbps bandwidth	.420	.350
448 Kbps bandwidth	.490	.420
512 Kbps bandwidth	.560	.490
576 Kbps bandwidth	.630	.560
640 Kbps bandwidth	.700	.630
704 Kbps bandwidth	.770	.700
768 Kbps bandwidth	.840	.770
832 Kbps bandwidth	.910	.840
896 Kbps bandwidth	.980	.910
960 Kbps bandwidth	1.050	.980
1024 Kbps bandwidth	1.120	1.050
1088 Kbps bandwidth	1.190	1.120
1152 Kbps bandwidth	1.260	1.190
1216 Kbps bandwidth	1.330	1.260
1280 Kbps bandwidth	1.400	1.330
1344 Kbps bandwidth	1.470	1.400
1408 Kbps bandwidth	1.540	1.470
1472 Kbps bandwidth	1.610	1.540
1536 Kbps bandwidth	1.680	1.610

/1/ Payment Option 2 and the associated Usage Packages are obsolete and only available to existing installations at existing locations for existing customers.

/2/ In addition to the rates for intrastate, intraLATA Long Distance Message Telecommunications Service (LDMTS).

/3/

/3/ Material formerly appeared in Part 17, Section 2.

/4/ Effective May 1, 2014, no further installations, moves, rearrangements, or changes of any type will be made to Primary Rate ISDN: SelectVideo and SelectData services. Customers of record on May 1, 2014 may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be reestablished.

(N)

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PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)^{/4/}

/3/

I. Rates And Charges (cont'd)

3. SelectVideo usage (cont'd)

b. Payment Option 2^{/1/} (cont'd)

	<u>USOC</u>	<u>Monthly Rate</u>
Usage Package B		
Includes up to 16,560 channel minutes of intraLATA usage per month, per SelectVideo arrangement	/ZPKBX/	\$600.00
SelectVideo usage, per minute of use in excess of Usage Package allowance		
	<u>Intra-PMA</u>	<u>IntraLATA Outside the PMA^{/2/}</u>
64 Kbps bandwidth	\$.060	\$.000
128 Kbps bandwidth	.120	.060
192 Kbps bandwidth	.180	.120
256 Kbps bandwidth	.240	.180
320 Kbps bandwidth	.300	.240
384 Kbps bandwidth	.360	.300
448 Kbps bandwidth	.420	.360
512 Kbps bandwidth	.480	.420
576 Kbps bandwidth	.540	.480
640 Kbps bandwidth	.600	.540
704 Kbps bandwidth	.660	.600
768 Kbps bandwidth	.720	.660
832 Kbps bandwidth	.780	.720
896 Kbps bandwidth	.840	.780
960 Kbps bandwidth	.900	.840
1024 Kbps bandwidth	.960	.900
1088 Kbps bandwidth	1.020	.960
1152 Kbps bandwidth	1.080	1.120
1216 Kbps bandwidth	1.140	1.080
1280 Kbps bandwidth	1.200	1.140
1344 Kbps bandwidth	1.260	1.200
1408 Kbps bandwidth	1.320	1.260
1472 Kbps bandwidth	1.380	1.320
1536 Kbps bandwidth	1.440	1.380

/1/ Payment Option 2 and the associated Usage Packages are obsolete and only available to existing installations at existing locations for existing customers.

/2/ In addition to the rates for intrastate, intraLATA Long Distance Message Telecommunications Service (LDMTS).

/3/

/3/ Material formerly appeared in Part 17, Section 2.

/4/ Effective May 1, 2014, no further installations, moves, rearrangements, or changes of any type will be made to Primary Rate ISDN: SelectVideo and SelectData services. Customers of record on May 1, 2014 may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be reestablished.

(N)

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PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)^{/4/}

/3/

I. Rates And Charges (cont'd)

3. SelectVideo usage (cont'd)

b. Payment Option 2^{/1/} (cont'd)

	<u>USOC</u>	<u>Monthly Rate</u>
Usage Package C		
Includes up to 34,500 channel minutes of intraLATA usage per month, per SelectVideo arrangement	/ZPKCX/	\$935.00
SelectVideo usage, per minute of use in excess of Usage Package allowance		
	<u>Intra-PMA</u>	<u>IntraLATA Outside the PMA^{/2/}</u>
64 Kbps bandwidth	\$.050	\$.000
128 Kbps bandwidth	.100	.050
192 Kbps bandwidth	.150	.100
256 Kbps bandwidth	.200	.150
320 Kbps bandwidth	.250	.200
384 Kbps bandwidth	.300	.250
448 Kbps bandwidth	.350	.300
512 Kbps bandwidth	.400	.350
576 Kbps bandwidth	.450	.400
640 Kbps bandwidth	.500	.450
704 Kbps bandwidth	.550	.500
768 Kbps bandwidth	.600	.550
832 Kbps bandwidth	.650	.600
896 Kbps bandwidth	.700	.650
960 Kbps bandwidth	.750	.700
1024 Kbps bandwidth	.800	.750
1088 Kbps bandwidth	.850	.800
1152 Kbps bandwidth	.900	.850
1216 Kbps bandwidth	.950	.900
1280 Kbps bandwidth	1.000	.950
1344 Kbps bandwidth	1.050	1.000
1408 Kbps bandwidth	1.100	1.050
1472 Kbps bandwidth	1.150	1.100
1536 Kbps bandwidth	1.200	1.150

/1/ Payment Option 2 and the associated Usage Packages are obsolete and only available to existing installations at existing locations for existing customers.

/2/ In addition to the rates for intrastate, intraLATA Long Distance Message Telecommunications Service (LDMTS).

/3/

/3/ Material formerly appeared in Part 17, Section 2.

/4/ Effective May 1, 2014, no further installations, moves, rearrangements, or changes of any type will be made to Primary Rate ISDN: SelectVideo and SelectData services. Customers of record on May 1, 2014 may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be reestablished.

(N)

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PRIMARY RATE ISDN: SELECTVIDEO AND SELECTDATA (cont'd)^{/8/}

/7/

I. Rates And Charges (cont'd)

4. Optional Features

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring</u>	
			<u>Initial Unit^{/1/}</u>	<u>Addl. Unit^{/2/}</u>
Back-up D Channel, each	/ZSWXA/	\$250.00	\$200.00	\$ 0.00
Additional Telephone Numbers, each ^{/3/}				
Calling Line Identification, each Control Link or Communication Link	/ZCE/	100.00	100.00	100.00
Loop Protection, each Control Link or Communication Link ^{/4/}	/ZLP/	140.00	355.00	355.00
Additional Call Handling Groups, per Group ^{/5/}	/TGNBX/	45.00	100.00	0.00
Billing Conversion Charge ^{/6/}	/NR9ZS/	0.00	15.75	0.00

/1/ Applies to the first unit ordered per request, per customer premises, per installation date.

/2/ Applies to all other units ordered in addition to the initial unit per request, per premises, per installation date.

/3/ For Additional Number Rates (Direct Inward Dialing Service), please see Part 6, Section 1.

/4/ Loop Protection will be provided where fiber optic facilities are available. Where fiber optic facilities are not available, but could technically be provided, special construction charges may apply.

/5/ Available only with the SelectData option. Charge applies on a per Link basis but all Links within the same arrangement must be equipped.

/6/ Applicable when customer changes Payment Option or Usage Package without changing service term.

/7/ Material formerly appeared in Part 17, Section 2.

/8/ Effective May 1, 2014, no further installations, moves, rearrangements, or changes of any type will be made to Primary Rate ISDN: SelectVideo and SelectData services. Customers of record on May 1, 2014 may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be reestablished.

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AT&T KANSAS GUIDEBOOK

PART 20 - Grandfathered Services
SECTION 17 - ISDN Services

Original Sheet 22

DIGILINE SERVICE^{/1/}

/3/

Effective September 1, 2021, DigiLine Service will no longer be available for purchase by new or existing customers. In addition, requests to move, add, change, or renew existing service arrangements will not be accepted. The Company will continue to provide existing service to existing customers until the expiration of a customer's term agreement. Following the expiration of a customer's existing term agreement, service will be provided on a month-to-month basis at the applicable Monthly Extension rates until the service is discontinued. The Company currently plans to discontinue this service on or after August 1, 2023.

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A. Descriptive Summary

/3/

DigiLine Service is a Basic Rate Interface (BRI) Integrated Services Digital Network (ISDN)-based service which offers two 64 Kilobits per second (Kbps) B channels and one 16 Kbps D channel. One or both B channels may be configured for Circuit Switching or Packet Switching^{/1/}. Calls over a B channel configured for Circuit Switching may be either voice or data. The D channel carries out of band signaling for the B channel(s). DigiLine Service, when configured for Circuit Switching, provides access to and from the Public Switched Telephone Network (PSTN). DigiLine Service, when configured for Packet Switching, provides access to the Company's Public Packet Switched Network (PPSN)^{/2/}.

B. General

The Company will provide DigiLine Service within a suitably equipped LATA where facilities and equipment are available. This Guidebook section does not create an obligation for the Company to construct such facilities or equipment for this service. Availability of selected optional features may be dependent upon the DigiLine serving central office switching technology.

C. Service Components

Additional Call Offering

A non Electronic Key Terminal Service (EKTS) feature that notifies the user of an additional Circuit Switched Voice (CSV) call that would normally be cleared because the user's interface is busy. The method of notification to the end user is customer premises equipment dependent.

Analog Member in a Hunt Group

This feature provides for an analog interface in a DigiLine Hunt Group.

Automatic Callback

This feature enables the customer to place a call to the telephone number of the last incoming call, whether or not the call was answered or the number is known. The user can dial an activation code or press a feature button to request that the network place the call. If the number of the last incoming call is busy, the Company's equipment will monitor the status of the line being redialed for a maximum of thirty minutes, in an attempt to establish the call. The customer will be signaled with a distinctive ring when the call can be completed. This feature cannot be activated for calls originating from a line that is forwarded or from a line or trunk not associated with a telephone number, e.g., a multiline Hunt Group.

/1/ DigiLine Service is obsolete for residential subscribers, effective November 1, 2012. No further installations, moves, rearrangements, or changes of any type will be made to DigiLine Service for residential subscribers as of the effective date. Residential subscribers of record on the effective date may continue their DigiLine Service as long as such service remains at the location at which it was being furnished on the aforementioned date.

/2/ DigiLine Packet Switching is only available for installations of B Channel Packet that do not connect to the DPN Packet Switch.

/3/ Material formerly appeared in Part 17, Section 1.

/3/

DIGILINE SERVICE^{/1/} (cont'd)

/2/

C. Service Components (cont'd)Automatic Recall

Enables the customer to automatically redial the last outgoing number by dialing an activation code or pressing a feature button to request that the network place the call. When the recalled number is busy, the Company's equipment will monitor the status of the line being redialed for a maximum of thirty minutes, in an attempt to establish the call. The customer will be signaled with a distinctive ring when the call can be completed.

Basic Electronic Key Terminal Service (Basic EKTS) Feature Package

A Circuit Switched Voice (CSV) option that enhances normal telephone use. It consists of: Bridging, Bridged Call Exclusion, Call Forwarding Don't Answer, Call Forwarding Interface Busy, Call Forwarding Variable, Message Waiting Indicator, Speed Call Long or Speed Call Short, and Three-way Conference Calling. A Basic EKTS terminal supports only one call appearance per number.

Basic Rate Interface (BRI)

Provides the central office hardware, software and a 144 Kbps facility required to provide DigiLine Service.

BRI to Point of Interconnection with Another Local Exchange Company

Provides the central office hardware, software and a 144 Kbps facility required to provide DigiLine Service to the point of interconnection with another Local Exchange Telephone Company.

Bridged Call Exclusion

A Basic EKTS and Call Appearance Call Handling (CACH) EKTS feature that allows a user to prohibit other stations from picking up a call on hold or bridging onto a call that is active at that terminal.

Bridging

A Basic EKTS and CACH EKTS feature that allows the user to join an active call by pressing the active call appearance button and going off hook. This establishes a three-way call. This feature is different from basic three-way calling because the third party initiates the bridge to the active call. Bridging is inhibited if Bridged Call Exclusion is activated on a terminal engaged in the active call. Only one additional shared call appearance user may bridge to an active two-way call. Bridging cannot be activated on an existing three-way call.

Call Appearance

A button on an electronic telephone set that serves as a number designation or appearance. A single number can appear on multiple electronic sets and/or multiple times on the same electronic set. A visual indicator identifies the status of the call appearance (e.g., the lamp may flash for an unanswered call, blink for a call that has been placed on hold, remain dark for an idle call appearance, or remain steady for the currently active call).

/1/ DigiLine Service is obsolete for residential subscribers, effective November 1, 2012. No further installations, moves, rearrangements, or changes of any type will be made to DigiLine Service for residential subscribers as of the effective date. Residential subscribers of record on the effective date may continue their DigiLine Service as long as such service remains at the location at which it was being furnished on the aforementioned date.

/2/ Material formerly appeared in Part 17, Section 1.

/2/

DIGILINE SERVICE^{/1/} (cont'd)

/2/

C. Service Components (cont'd)Call Appearance Call Handling Electronic Key Terminal Service (CACH EKTS) Feature Package

A Circuit Switched Voice option that allows multiple numbers and call appearances. Other service features included with this package are Bridging, Bridged Call Exclusion, Call Forwarding Don't Answer, Call Forwarding Interface Busy, Call Forwarding Variable, Intercom, Key System Coverage for Analog Lines, Message Waiting Indicator, Speed Call Long or Speed Call Short, and Three-Way Conference Calling. Additional Call Offering is inherent with this feature.

Call Forwarding Don't Answer

Directs incoming calls to a preselected number when the called number is not answered after a customer specified number of rings.

Call Forwarding Interface Busy

A feature that permits calls reaching a busy number to be redirected to another number.

Call Forwarding Variable

A feature that allows a user to redirect incoming calls to another number.

Call Pickup

Allows a user to answer an incoming call to another party's telephone in the same user pickup group.

Call Transfer Disconnect

Allows a DigiLine customer to transfer a call to another number and then hang-up, leaving the two remaining parties connected. The DigiLine customer would then be free to accept another call.

Caller ID

Provides the user who is receiving a call with the number of the calling party and the name associated with that number. Upon special request from a customer, the Company will configure this feature to provide either the number or name, instead of both. This modification is provided at the same rate as the standard Caller ID feature.

Customer-Originated Trace

Allows a customer to initiate an automatic trace of the last Circuit Switched Call received by dialing an activation code or pressing a feature button. If the trace is successful, the Company's equipment will record the incoming call detail (not the conversation). The results of the trace will not be provided to the customer directly. For further action to be taken, the customer is required to contact the Company's Service Center during normal business hours.

Delayed and Abbreviated Ringing

A Basic Electronic Key Terminal Service (EKTS) and Call Appearance Call Handling (CACH) EKTS feature that alerts a terminal for a predetermined interval (abbreviated ringing) before ringing another designated EKTS terminal (delayed ringing). The customer can choose from several options for the type of audible and/or visual alerting to be given at each station.

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/2/ Material formerly appeared in Part 17, Section 1.

/2/

DIGILINE SERVICE^{/1/} (cont'd)

/3/

C. Service Components (cont'd)Detailed Call Report

Provides customers subscribing to the Measured Rate Equivalent usage option a monthly report detailing all completed local Circuit Switched calls during the billing period.

DigiLine Service Area

A Company Exchange with one or more DigiLine-equipped central offices, plus all other Company exchanges and/or zones included in an equipped central office's non-optional local calling area as defined in Part 4, Section 1.

Digital Packet Switching Usage^{/2/}

Provides for use of the Company's Public Packet Switched Network. This service is limited to customers who have purchased a Packet Switched Data option. Digital Packet Switching Usage is not available on a standalone basis.

Detailed Report

Provides a printout of information associated with each session including, but not limited to, call set-ups, connect time and kilosegments transmitted and received by customer account.

Kilosegment

A segment is a means of measuring the volume of transmitted information. The segment size is the number of octets of call user data contained in a packet segment. The standard Company segment size is 64 octets. The number of segments in a packet is determined by dividing the number of octets of call user data in a packet by 64 and rounding up. A kilosegment is one thousand segments.

Packet Directory Number

This is the "E-164 address" associated with packet capability on the customer ISDN-based service. The number identifies customers originating calls on the Packet Switching Network.

Packet Switching Network

Consists of the packet switches and interswitch facilities within a LATA.

Session

The time that common control network facilities are allocated to a specific switched call. It begins with call set up and continues until the common control network facilities are released for reuse by the network.

Summary Report

Provides a monthly total, on paper only, of information associated with each session including, but not limited to, call set-ups, connect time and kilosegments transmitted and received by either user identification or originating city.

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/2/ Packet Switching is only available for installations of B Channel Packet that do not connect to the DPN Packet Switch.

/3/ Material formerly appeared in Part 17, Section 1.

/3/

DIGILINE SERVICE^{/1/} (cont'd)

/3/

C. Service Components (cont'd)Distinctive Ringing

Provides distinctive alerting for up to six specific numbers.

Hunt Group for Circuit Switched Data (CSD)

Provides for a predefined search (circular, linear or uniform) for an idle directory number to which a CSD call can be offered.

Hunt Group for Circuit Switched Voice (CSV)

Provides for a predefined search (circular, linear or uniform) for an idle directory number to which a CSV call can be offered. Directory numbers subscribing to hunting may not have multiple call appearances.

Hunt Group Transfer for CSD

Transfers Circuit Switched Data calls that terminate to a Circuit Switched Data Hunt Group to a backup Circuit Switched Data Hunt Group.

Intercom

Allows a CACH EKTS user to call other terminals in the CACH EKTS group with one or two-digit dialing or by activating a button on the CACH EKTS set.

Integrated Services Digital Circuit Switched Voice (CSV)/Circuit Switched Data (CSD) Transport Options

Provides for the Circuit Switched local use of the PSTN.

Key System Coverage for Analog Lines

Allows an analog station set to share calls with a CACH EKTS set.

Link Extension Equipment

Provides the additional central office hardware required to provide DigiLine Service to a customer located outside a DigiLine Service Area or as a Foreign Serving Office/Foreign Exchange (FSO/FX) arrangement.

Link Extension Facility

A 144 Kbps facility that extends from the customer's normal serving central office to their Company designated DigiLine serving office. This rate element is only applicable when the customer's exchange is not located within a DigiLine Service Area and the customer is served from a Company designated DigiLine serving office.

Logical Channel^{/2/}

A Packet Switched Data communication path which allows two-way simultaneous transmission of data packets through the network.

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/2/ DigiLine Packet Switching is only available for installations of B Channel Packet that do not connect to the DPN Packet Switch.

/3/ Material formerly appeared in Part 17, Section 1.

/3/

DIGILINE SERVICE^{/1/} (cont'd)

/3/

C. Service Components (cont'd)Message Waiting Indicator

Provides the user of a message service with a visual indication that a message is waiting.

Multiple B Channel Terminals on a BRI

Allows a user to place more than two B channel terminals on a BRI. Because there are only two B channels on a BRI, only two terminals can use the B channels simultaneously. The maximum number of terminals is eight per BRI. When there are two users on a BRI, it would be possible for one user to engage both B channels and, thus, leave the other user without access to a B channel. To prevent this from occurring, Associated Groups may be defined. The first user is assigned to one Associated Group and the other user is assigned to a second Associated Group. Each Associated Group is allowed access to one B channel at any particular time. Both users are allowed access to the D channel. These capabilities are available without additional charge.

Permanent PSD B Channel^{/2/}

Packet Switching Virtual Circuit over a B channel (up to 64 Kbps) using X.25 Packet Switched Data.

Remote Access To Call Forwarding

Allows a customer at a remote location to activate/deactivate the Call Forwarding features. If a DigiLine station CPE is equipped with feature buttons and feature status lamps, the call forwarding status lamp lights when Call Forwarding is activated using remote access.

Secondary Only Number

A Circuit Switched option that allows any number other than a primary number, to be assigned to a DigiLine station. A Secondary-Only number does not have to be a primary number at another station. A DigiLine station can have one or more Secondary Only Numbers. Each Secondary Only Number can have multiple call appearances. A Secondary-Only Number can be shared among the same DigiLine customer's DigiLine stations.

Selective Call Forwarding

Allows a customer to forward selected calls to another number. A screening list of up to six numbers is created by the user via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forwarding number only if the calling number can be obtained and is found to match a number on the screening list. If the user also subscribes to Selective Call Rejection and the same number is entered on both screening lists, the Selective Call Rejection feature must be deactivated to allow the call to be forwarded. This feature will not work if the incoming call is from a number in a multi-line hunt group unless the number is the main number of the Hunt Group, or is the number identified.

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/2/ DigiLine Packet Switching is only available for installations of B Channel Packet that do not connect to the DPN Packet Switch.

/3/ Material formerly appeared in Part 17, Section 1.

/3/

DIGILINE SERVICE^{/1/} (cont'd)

/2/

C. Service Components (cont'd)Selective Call Rejection

Allows a customer to reject calls from up to six different numbers. When a call is placed to the user's number from a number on the screening list, the caller receives an announcement indicating that the party he/she is attempting to call does not wish to receive calls at this time. If the user also subscribes to Selective Call Forwarding and/or Distinctive Ringing and the same numbers appear on those screening lists, Selective Call Rejection takes precedence. This feature will not work if the incoming call is from a number in a multi-line Hunt Group unless the number is the main number of the Hunt Group, or is number identified.

Six-Way Conference Calling

A Circuit Switched Voice option that allows the user to set up a conference call for up to six parties.

Speed Call Long

Allows a user to dial a pre-assigned number by pressing the feature button assigned to speed calling and dialing two digits, or via an interactive dialing sequence. This feature allows for up to thirty numbers in the speed call list.

Speed Call Short

Allows a user to dial a pre-assigned number by pressing the feature button assigned to speed calling and dialing one or two digits, or via an interactive dialing sequence. This feature allows for up to six or ten numbers in the speed call list, depending on the serving office.

Three-Way Conference Calling

A Circuit Switched Voice feature that allows the user to establish a conference call for up to three parties.

/2/

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/2/

/2/ Material formerly appeared in Part 17, Section 1.

/2/

DIGILINE SERVICE^{/1/} (cont'd)

/2/

D. Technical Specifications

1. Technical equipment guidelines for ISDN customer access to DigiLine serving offices are found in SR-NWT-002661, ISDN Basic Rate Interface Generic Guidelines for Customer Premises Equipment. This document may be obtained from:

Telcordia Document Register
445 South Street, Room 2 J-125
Morristown, NJ
Telephone: 1-800-521-2673
2. DigiLine Service is designed to all relevant International Telecommunications Union-Telephony (ITU-T) standards.
3. The transmission characteristics of DigiLine Service support 64 Kbps Clear Channel Capability.
4. Due to technical limitations, some analog optional features (such as, but not limited to, Call Waiting) may not work properly when a customer chooses to combine an analog local exchange access service with a DigiLine Service arrangement.
5. When DigiLine Service is provided from a central office other than the customer's normal serving office, calls to Universal Emergency Number Service (911) originated over the DigiLine Service may route to a different answering point than 911 calls originating from access lines served by the customer's normal serving office. If so routed, the different answering point may not have the information available to respond to the call as efficiently as possible.

E. Regulations

1. The following regulations apply in addition to those in other service publications of the Company. Where other regulations apply on a per line basis, they shall be interpreted to apply per Circuit Switched Voice (CSV)/Circuit Switched Data (CSD) B channel.
2. DigiLine Service requires compatible registered CPE under FCC Part 68.
3. Ancillary Services compatible with DigiLine Service will be furnished under the business or residence rates and regulations based on the classification of the DigiLine customer's account (as defined in Part 2, Section 2). A business or residence listing will be provided in the Listing Information System for the DigiLine serving office according to the regulations provided in Part 11, Section 2. Customers may combine an analog local exchange access service at residential or business rates with a DigiLine Service arrangement. These restrictions do not prevent customers from combining an analog local exchange access service at residential or business rates with a DigiLine Service arrangement. Since DigiLine Service provides ISDN signaling, Touch-tone Calling Service charges are not applicable.

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/2/ Material formerly appeared in Part 17, Section 1.

/2/

DIGILINE SERVICE^{/1/} (cont'd)

/2/

E. Regulations (cont'd)

4. Resale of DigiLine Service is prohibited.
5. Upon subscribing to DigiLine Service, the customer may be required to change the existing number.
6. DigiLine Service is physically provisioned from the DigiLine serving office designated by the Company. The Company will determine a customer's designated serving office based on the location and capacity of DigiLine equipped central offices.
 - a. If the customer's normal serving office is located within a DigiLine Service Area, the customer may be provided DigiLine Service from the designated DigiLine serving office at the rates and charges listed in paragraph L., and Foreign Serving Office (FSO) or Link Extension Equipment and Link Extension Facility charges will not apply.
 - b. If the customer's normal serving office is not located within a DigiLine Service Area, the customer may be provided DigiLine Service from a DigiLine equipped central office in a DigiLine Service Area within the customer's LATA, if agreed to by the Company. In such cases the charges for the Link Extension Equipment and Link Extension Facility specified in paragraph L will apply in addition to the other charges for DigiLine Service.
 - c. If, in case a., a new central office becomes the designated DigiLine serving office for a customer's location, their existing DigiLine Service will continue to be provided from their original DigiLine serving office if technically possible. If necessary, the Company may require that the customer move the existing DigiLine Service to the new designated serving office and, in conjunction therewith, waive the move charges. Such a move may require the customer to change number(s). If the move to the new designated serving office is at the customer's request, the provisions and charges specified in this Guidebook for moves will apply.
 - d. In case b., when a central office is equipped so that the customer's normal serving office becomes part of a DigiLine Service Area, the customer's DigiLine Service may be moved from their original DigiLine serving office to the customer's new designated DigiLine serving office. Such a move may require the customer to change number(s), and in conjunction therewith, the Company will waive the provisions and charges for moves specified in paragraph H. The Link Extension Equipment and Link Extension Facility charges will no longer apply. However, if agreed to by the Company, the customer may request that their DigiLine Service not be moved to the new designated serving office. In such cases, the Link Extension Equipment and Link Extension Facility charges will continue to apply.

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/2/ Material formerly appeared in Part 17, Section 1.

/2/

DIGILINE SERVICE^{/1/} (cont'd)

/3/

E. Regulations (cont'd)

6. (cont'd)

- e. If a customer requests DigiLine Service to be provisioned from an office in their exchange other than the DigiLine serving office designated by the Company, and if agreed to by the Company, the DigiLine Link Extension Equipment charge found in paragraph L will apply in addition to the charges for Foreign Serving Office (FSO) Service as described in Part 4, Section 3. FSO charges will apply per B channel.
- f. If a customer requests DigiLine Service to be provisioned from an office outside of their exchange other than the DigiLine serving office designated by the Company, and if agreed to by the Company, the DigiLine Link Extension Equipment charge found in paragraph L will apply in addition to the charges for Foreign Exchange (FX) Service as described in Part 4, Section 3. FX Service charges shall apply per B channel.

7. Caller ID

Customers shall use Caller ID solely for the purposes of call processing, billing, and account management and shall not publicize or disclose any calling party number without written permission from the party to whom the number has been assigned. By way of illustration, and not limitation, the customer shall not use any calling party number or name of such party for telemarketing or list-generation efforts without written permission. Additional restrictions and descriptive information regarding this feature are detailed in Part 7, Section 1.

- 8. The regulations specified in Part 2, Section 2, Paralleling Service, shall not apply when DigiLine Service and Local Exchange Services are furnished at the same premises.

9. Digital Packet Switching Usage^{/2/}

The following rules and regulations are in addition to the rules, regulations, and rates in other service publications:

- a. The customer will be responsible for all charges to their Packet Directory Number.
- b. The Company reserves the right to determine the facilities used to provide service and to modify or change such equipment and facilities.
- c. No credit will be made for interruptions due to negligence or failure of customer-provided equipment.
- d. The printed reports will be provided to the customer via first-class U.S. Mail Service unless otherwise agreed upon between the customer and the Company.

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/2/ DigiLine packet switching is only available for installations of B channel packet that do not connect to the DPN packet switch.

/3/ Material formerly appeared in Part 17, Section 1.

/3/

DIGILINE SERVICE^{/1/} (cont'd)

/3/

F. Service Terms

1. All DigiLine Service components have a minimum service term of one month.
2. Basic Rate Interface (BRI) Service Term Agreements^{/2/}

Term pricing options are available with the BRI^{/2/}. These options are in addition to the typical month-to-month payment option for the BRI. If a customer commits to retain this service component at one location for a specific term, the customer will not be charged the full Installation Charge for the BRI. Additionally, the monthly rate will not increase during the term of an agreement. If Guidebook changes become effective lowering the rate for a DigiLine BRI for a particular service term agreement pricing option, the Company will also lower this rate for any customer with an unexpired service term agreement. Coterminous additions are not permitted for the service term options. If a customer chooses a service term and then disconnects the BRI prior to the expiration of that term, a termination charge will be due. Payment of the termination charge does not release the customer from other previous amounts owed to the Company. The termination charge for all service terms will be calculated as follows:

In addition to any unpaid Special Construction or Nonrecurring Charges (excluding waived charges), customer termination liability for cancellation of DigiLine service shall be equal to fifty percent (50%) of all recurring charges for the remaining months of the customer's service term.

3. If a customer chooses to disconnect DigiLine Service in order to convert to Company digital service of equal or greater speed, the Company will waive the termination charge associated with the term agreement if:
 - a. the customer has had DigiLine Service for at least six months and
 - b. the customer enters into a new service term agreement for a comparable quantity of service for a period greater than or equal to the number of months remaining on the DigiLine agreement.
4. Upon the expiration of the 12- or 24-month service term^{/2/}, the customer may:
 - a. Continue service on a month-to-month basis at the current month-to-month rate, with no additional service commitment. This rate will be subject to Company-initiated rate changes.
 - b. Discontinue the Service.

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/2/ Effective August 31, 2011, Service Term Agreements are no longer available for new installations or renewals of DigiLine Service. DigiLine Service customers currently on a Service Term Agreement may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

/3/ Material formerly appeared in Part 17, Section 1.

/3/

DIGILINE SERVICE^{/1/} (cont'd)

/3/

G. Special DigiLine Service Requests

DigiLine Service will be furnished at the rates contained in this Guidebook section, provided facilities are available. Where facilities are not available or unusual expenditures are involved in making them available, the customer may be required to pay additional charges under Part 2, Section 5 to cover the unusual expenditure, or to contract for services beyond the service term, or both.

H. Moves

1. A Move Charge, as specified in this Guidebook, will apply when a customer moves DigiLine Service from one location to another within the Company's jurisdiction in Kansas, except as described in the following paragraphs. If the customer is moving the service prior to the expiration of a service term^{/2/}, the move will not be considered a disconnect for the purpose of calculating a termination charge if:
 - a. the service at the new location is ordered at the same time the customer requests the disconnect at the current location, and
 - b. the customer agrees to complete the unexpired term at the new location.
2. If the customer requests a move prior to the expiration of a BRI Installation Charge service term agreement and the customer elects to move the same quantity of BRIs to another location in Kansas served by the Company, the customer may complete the remainder of the original service term at the new location. The Move Charge will apply.

I. Supersedures

DigiLine Service may be transferred to a new customer at the same premises upon written concurrence of the Company. The customer to whom service is transferred must accept all past indebtedness, liabilities, minimum term provisions and equipment configurations in effect for the previous customer at the time of the transfer.

J. Suspension of Service

1. Customer-Initiated Suspension of Service
Vacation Service (Part 2, Section 4) is not offered for DigiLine Service.
2. Company-Initiated Suspension of Service
When service is suspended by the Company, the restoration charge applies per B Channel.

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/2/ Effective August 31, 2011, Service Term Agreements are no longer available for new installations or renewals of DigiLine Service. DigiLine Service customers currently on a Service Term Agreement may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

/3/ Material formerly appeared in Part 17, Section 1.

/3/

DIGILINE SERVICE^{/1/} (cont'd)

/2/

K. Rate Application

1. General

- a. If the customer cancels an order for service before installation of the equipment and facilities is complete, the customer agrees to pay all expenses incurred by the Company before receipt of notice of cancellation. This charge shall not exceed all charges which would have applied had the service been installed.
- b. DigiLine customers may elect to spread the payment of all installation and nonrecurring charges, through a series of equal monthly payments over a twelve-month period. To compute the value of the monthly deferred charge payment, the installation and nonrecurring charges are multiplied by the appropriate annuity factor. A table of annuity factors is listed in Part 2, Section 2. If the service is terminated prior to payment of the deferred charges, a charge equal to the sum of the remaining payments will be due.
- c. Distance-Sensitive Rates and Calling Scopes
 1. The application of any distance-sensitive rates for services associated with DigiLine Service (e.g., toll rates, private lines, etc.) will be based upon the V & H coordinates of the customer's DigiLine serving office or the customer's normal serving office.
 2. The local calling scope and the optional calling plans available for DigiLine customers will be determined by the customer's DigiLine serving office or the customer's normal serving office. (See Part 4, Section 1 for information on calling scopes per exchange.)

2. Integrated Services Digital Circuit Switched Voice (CSV)/Circuit Switched Data (CSD) Transport Option - Usage Options

- a. DigiLine Service provides for usage of the Public Switched Telephone Network (PSTN) on either a Flat-Rate or Usage-Sensitive basis per Basic Rate Interface (BRI) or per BRI to Point of Interconnection with another Local Exchange Company. The Flat-Rate Usage Charge applies per B channel activated for CSV/CSD. Customers opting for the Usage-Sensitive Option must select a Usage Package which applies on a per BRI basis. Customers may not combine a Flat CSV/CSD Option with a Usage-Sensitive CSV/CSD Option on the same BRI.
- b. The customer may opt to switch Usage Options or Usage Packages upon notification to the Company. Billing under the newly selected Usage Option or Usage Package will commence with the beginning of the customer's next billing period. The Change a Network Rate Element charge will apply for customers switching Usage Options or Usage Packages.

/2/

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/2/

/2/ Material formerly appeared in Part 17, Section 1.

/2/

DIGILINE SERVICE^{/1/} (cont'd)

/2/

K. Rate Application (cont'd)

3. DigiLine Service Provided With Other Local Exchange Companies

- a. Customers located in a Kansas exchange outside the Company's serving territory may request that their Local Exchange Company make arrangements to provide DigiLine Service from a Company DigiLine serving office. The Company will designate the DigiLine serving office for each arrangement.
- b. When another Local Exchange Company arranges for the Company to provide DigiLine Service for one of its end users, the Company will charge the end user the "BRI to Point of Interconnection with Another Local Exchange Company" rate listed in paragraph L.1. The Company will also charge the end user for Network Rate Elements, optional features, ancillary services, toll and any other Company charges related to the DigiLine Service provided at the Company serving office. Rate elements or regulations that apply to the BRI also apply to the BRI to Point of Interconnection with a Local Exchange Company.
- c. Regular BRI, Link Extension Equipment, Link Extension Facility, and Foreign Exchange (FX) rates and charges do not apply when DigiLine Service is provided to a customer located outside the Company's serving territory. The Company will not bill for any DigiLine Service-related charges assessed by the other Local Exchange Company. The Company is only responsible for service and billing on the Company's side of the point of interconnection.
- d. All rules and regulations listed or referenced within this Guidebook apply when the Company provides DigiLine Service to customers located in other Local Exchange Companies' territories. The "Move" provisions for service term agreements are applicable only when both the old and new locations are served by Company DigiLine serving offices.

/2/

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/2/

/2/ Material formerly appeared in Part 17, Section 1.

/2/

DIGILINE SERVICE^{/1/} (cont'd)

L. Rate Schedule

<u>Service Components</u>	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>
1. Facility and Equipment Rate Elements			
Basic Rate Interface, each	/Z23/ /Z22/		
Month-to-Month payment option		\$3,190.00(I)	\$250.00
12 Month payment option ^{/2/}		49.95	125.00
24 Month payment option ^{/2/}		49.95	--
Link Extension Equipment per BRI, each	/NC1/	36.00	--
Link Extension Facility per BRI, each	/OTVXX/	30.00	--
Basic Rate Interface to Point of Interconnection with another Local Exchange Company, each ^{/3/}	/Z2F/ /Z2M/		
Month-to-Month payment option		80.00	250.00
12 Month payment option ^{/2/}		80.00	125.00
24 Month payment option ^{/2/}		80.00	--

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/2/ Effective August 31, 2011, Service Term Agreements are no longer available for new installations or renewals of DigiLine Service. DigiLine Service customers currently on a Service Term Agreement may continue service at their existing rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply,

/3/ See paragraph K.3 for regulations impacting rate application for customers located in another Local Exchange Company's serving territory.

DIGILINE SERVICE^{/1/} (cont'd)

L. Rate Schedule (cont'd)

2. Network Rate Elements

Integrated Services Digital Circuit Switched Voice/Circuit Switched Data Transport Option (CSV/CSD)^{/2/}

The following rate elements provide for digital CSV/CSD transport through central office switching equipment. These rate elements are for Local Exchange usage. Each rate element shall constitute a local exchange access arrangement and shall be counted in combination with those of Part 4, Section 2. These CSV/CSD local service elements are offered only in connection with services provided under this Guidebook, and not offered on a stand-alone basis.

<u>Service Components</u>	<u>Rate Group</u>	<u>USOC</u>	<u>Monthly Rate</u>
One-Party Flat Rate Equivalent, Flat Rate Usage DigiLine Service Compatible, Payment Option 1, each B channel ^{/3/4/}	All ^{/5/}	/UFKB1/ /UFKB2/	\$678.00 (I)
One-Party Flat Rate Equivalent, Message/Measured Monthly Rates ^{/4/} DigiLine Service Compatible, Payment Option 2' each Basic Rate Interface ^{/6/}			
Usage Package A Includes up to 600 minutes of local usage per month	All ^{/5/}	/OUOXA/	0.00
\$0.04 Per Minute, or fraction thereof, in excess of 600 minutes of local usage allowance			

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/2/ There is no separate Installation Charge associated with Integrated Services CSV/CSD Transport Options which are installed at the same time as the associated Basic Rate Interface (BRI). The Add, Change or Rearrange-a-Network Rate Element charge (listed in paragraph L.5) applies to activity that occurs subsequent to the initial installation of the BRI.

/3/ The rates for main service do not include a Company provided instrument.

/4/ This service offering is subject to the availability of necessary facilities.

/5/ For Rate Group Classifications, see Part 4, Section 2.

/6/ Each B channel configured for CSV/CSD shall constitute a local exchange access arrangement.

DIGILINE SERVICE^{/1/} (cont'd)

/7/

L. Rate Schedule (cont'd)

2. Network Rate Elements (cont'd)

Integrated Services Digital Circuit Switched Voice/Circuit Switched Data Transport Option (CSV/CSD)^{/2/} (cont'd)

<u>Service Components</u>	<u>Rate Group</u>	<u>USOC</u>	<u>Monthly Rate</u>
One-Party Flat Rate Equivalent, Message/Measured Monthly Rates ^{/3/4/} (cont'd)			
DigiLine Service Compatible, Payment Option 2' each Basic Rate Interface ^{/5/} (cont'd)			
Usage Package B Includes up to 7200 minutes of local usage per month	All ^{/6/}	/OUOXB/	\$18.00
\$0.02 Per Minute, or fraction thereof, in excess of 7200 minutes of local usage allowance			

Detailed Call Report

Detailed Call Report provides individually rated message detail at the customer's request. A request for this option must be made in advance of the month to be detailed. The detail of local measured messages billed during the current billing cycle is on a printed listing. The charges for this option apply in addition to the applicable usage charges.

The following rates and charges apply for Detailed Call Report:

Monthly Preparation Charge (USOC /9FF/)	\$1.00
Printed Listing (per message charge)	0.01

Applicable Service and Equipment Charges, as specified in Part 4, Section 2 apply for both initiating and terminating this optional service offering.

- /1/ DigiLine Service is obsolete for residential subscribers, effective November 1, 2012. No further installations, moves, rearrangements, or changes of any type will be made to DigiLine Service for residential subscribers as of the effective date. Residential subscribers of record on the effective date may continue their DigiLine Service as long as such service remains at the location at which it was being furnished on the aforementioned date.
- /2/ There is no separate Installation Charge associated with Integrated Services CSV/CSD Transport Options which are installed at the same time as the associated Basic Rate Interface (BRI). The Add, Change or Rearrange-a-Network Rate Element charge (listed in paragraph L.5) applies to activity that occurs subsequent to the initial installation of the BRI.
- /3/ The rates for main service do not include a Company provided instrument.
- /4/ This service offering is subject to the availability of necessary facilities.
- /5/ Each B channel configured for CSV/CSD shall constitute a local exchange access arrangement.
- /6/ For Rate Group Classifications, see Part 4, Section 2.
- /7/ Material formerly appeared in Part 17, Section 1.

/7/

DIGILINE SERVICE^{/1/} (cont'd)

/7/

L. Rate Schedule (cont'd)

2. Network Rate Elements (cont'd)

<u>Service Components</u>	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>
Packet Switched Data (PSD) ^{/2/} , each Permanent PSD B Channel ^{/3/}	/LTF3X/ /LT43X/	\$45.00	\$5.50

3. CSV/CSD Network Options for each B Channel^{/4/}

Additional Call Offering	/NCO/	5.50	--
Analog Member in a Hunt Group	/HGA/	3.00	--
Automatic Callback	/FKD/	4.00	--
Automatic Recall	/FKA/	4.00	--
Basic Electronic Key Terminal Service (Basic EKTS) Feature Package	/FPG1X/	12.00	--
CACH Electronic Key Terminal Service (CACH EKTS) Feature Package	/EFV1X/	15.00	--
Call Forwarding Don't Answer	/NQ6/	3.00	--
Call Forwarding Interface Busy	/NQ5/	3.00	--
Call Forwarding Variable	/NVF/	6.50	--
Call Pickup	/N9H/	0.50	--
Call Transfer Disconnect	/NZJPK/	8.00	--
Caller ID	/ZCN/	8.50	--
Customer Originated Trace, per Successful Activation	/FKN	/5/	--
Delayed and Abbreviated Ringing ^{/6/}	/NQG/	7.00	--
Distinctive Ringing	/R8D/	7.00	--
Hunt Group for CSD	/HTKPG/	2.30	--
Hunt Group for CSV	/GXH/	2.30	--
Hunt Group Transfer for CSD	/HG2/	1.00	--
Message Waiting Indicator	/NZW/	0.50	--

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/2/ DigiLine Packet Switching is only available for installations of B Channel Packet that do not connect to the DPN Packet Switch.

/3/ Allows one packet end point and/or number. In addition, Digital Packet Switching usage charges apply. See paragraph L.5 for charges to add, change or move Network Rate Elements.

/4/ If subsequent to the initial installation of the BRI, the customer requests the addition of one or more Network Options, a charge of \$5.50 per BRI, per order, applies in addition to the installation charges listed here.

/5/ Refer to Part 7, Section 1 for the Call Trace Successful Activation charge.

/6/ This feature requires Call Appearance Call Handling Electronic Key Terminal Service Feature Package (EFV1X) or Basic Call Handling Electronic Key Terminal Service Feature Package (FPG1X).

/7/ Material formerly appeared in Part 17, Section 1.

DIGILINE SERVICE^{/1/} (cont'd)

/8/

L. Rate Schedule (cont'd)

3. CSV/CSD Network Options for each B Channel^{/2/} (cont'd)

<u>Service Components</u>	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>
Remote Access to Call Forwarding	/RHA/	\$2.75	--
Secondary Only Telephone Number	/DO6/	5.50	--
Selective Call Forwarding	/FKE/	4.00	--
Selective Call Rejection	/FKQ/	4.00	--
Six Way Conference Calling	/NZ6/	6.95	--
Speed Call Long	/NY3/	4.00	--
Speed Call Short	/NY6/	3.00	--
Three Way Conference Calling	/NZ3/	4.00	--

4. Digital Packet Switching Usage^{/3/}

<u>Service Components</u>	<u>USOC</u>	<u>Nonrecurring Charge</u>
Printed Reports		
Summary Report, each ^{/4/}	/SU2++/	\$70.00
Detailed Report, each ^{/4/}	/BDT/	75.00
		<u>Rate^{/5/}</u>
Call Establishment ^{/6/}		
Call Set-Up, per set up		\$0.005
Character Transmission Charge		
Per kilosegment ^{/7/}		0.20

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/2/ If subsequent to the initial installation of the BRI, the customer requests the addition of one or more Network Options, a charge of \$5.50 per BRI, per order, applies in addition to the installation charges listed here.

/3/ Packet Switching is only available for installations of B Channel Packet that do not connect to the DPN Packet Switch.

/4/ This charge applies per report type, each occasion a particular report is generated for the customer.

/5/ When the interface is provisioned with the Permanent Virtual Circuit optional feature, this charge applies to the initial session only.

/6/ These charges can be paid by either the originating end or the destination end. Note that the destination end may be a non-Company customer.

/7/ For the purposes of billing, fractional kilosegments will be rounded to the next higher whole kilosegment.

/8/ Material formerly appeared in Part 17, Section 1.

/8/

DIGILINE SERVICE^{/1/} (cont'd)

/5/

L. Rate Schedule (cont'd)

5. Changes/Moves

<u>Service Components</u>	<u>USOC</u>	<u>Nonrecurring Charge</u>
Change a Feature Package, per channel ^{/2/}	/REA1G/	\$ 15.75
Change a Network Option, (other than a Feature Package), each channel ^{/3/}	/REA1H/	9.90
Add, Change, or Rearrange a Network Rate Element, per Basic Rate Interface ^{/4/}	/REA1K/	26.25
Move Charge	/NR91M/	250.00

/5/

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/5/

/2/ This charge applies when the customer requests a change, or changes, to an existing feature package. A maximum of one charge applies per channel, per order, even if more than one change is requested.

/3/ This charge applies when the customer requests a change or changes to existing Network Options, other than feature packages. A maximum of one charge applies per channel, per order, even if more than one change is requested.

/4/ This charge applies when the customer requests a change, rearrangement or addition of a Network Rate Element subsequent to the initial installation of the BRI. A maximum of one charge applies per BRI, per order, even if more than one change or addition is requested.

/5/

/5/ Material formerly appeared in Part 17, Section 1.