

PAYPHONE EXCHANGE ACCESS SERVICE

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Service Availability

(N)

Beginning June 1, 2021, new orders for these services will no longer be accepted. Current subscribers may keep their service at its existing location. These services will sunset on, or after, June 1, 2025.

(N)

Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued.

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A. Descriptive Summary

1. Payphone Exchange Access Service is offered for use with a payphone. Payphone Exchange Access Service requires coin, coinless, and/or a coin/card reader payphone.

Payphone Exchange Access Service is furnished to Payphone Service Providers opting to provide a means for the general public, transients and/or collective groups to place local and/or toll calls. Normally, locations for Payphone Exchange Access Service include, but are not limited to, restaurants, convenience stores, hospitals, educational institutions, truck stops, etc.

2. Payphone Exchange Access Service is a two-way or, optionally, a one-way originating only one-party business exchange access line composed of the serving central office line equipment, all outside plant facilities needed to connect the serving central office with the customer premises, and the network interface. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for long distance service and local calling. 1+900 call restriction is provided at no additional charge.<sup>1/</sup>

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<sup>1/</sup> 1+900 call restriction restricts calls to these pay-per-call information services to only those calls which are alternately billed.

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<sup>2/</sup> Material formerly appeared in Part 13, Section 1.

## PAYPHONE EXCHANGE ACCESS SERVICE (cont'd)

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## B. General

1. Selective Class of Calls screening will be provided where such facilities are available, at the payphone service provider's option. Selective Class of Calls screening treatment enables the payphone service provider to restrict outgoing operator-handled calls placed over the Company's network, from the service point to only those calls which are charged to a called telephone or a third number. The Company will not be responsible for screening those calls placed over the network of any carrier, other than the Company<sup>1,3/</sup>.

No variation, alteration or refashion of the screening codes, billing restrictions, applicable access or other general provision of the Selective Class of Calls screening treatment will be permitted.

All local calls and calls to the Company numbers such as repair service, Directory Assistance Service and public emergency service numbers such as 911 will be permitted from the Payphone Exchange Access Service line.

2. Billed Number Screening will be provided, at the payphone service provider's option at no additional charge. Billed Number Screening restricts certain calls placed over the Company's network, such as collect calls or bill to third number calls, from being billed to the payphone<sup>3/</sup>.
3. Answer Supervision-Line Side provides "off-hook" supervisory signals to customer premises equipment (CPE). These signals originate from the called party's serving central office (terminating office) to a line interface at the calling party's serving central office (originating office). This provides the signaling necessary to allow billing to begin. This feature is not compatible with the Call Waiting, Speed Calling, and Three-Way Calling features when provided with Selective Class of Calls screening. Answer Supervision is an optional service. This feature is available where appropriate Company facilities exist.<sup>2/</sup>

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/1/ Selective Class of Calls screening is not available in conjunction with SmartCoin access lines.

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/2/ Answer Supervision equivalent functionality is included at no additional charge with SmartCoin service.

/3/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued.

/4/ Material formerly appeared in Part 13, Section 1.

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## PAYPHONE EXCHANGE ACCESS SERVICE (cont'd)

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## B. General (cont'd)

4. SmartCoin<sup>®</sup> service is offered, at the payphone service provider's option, where the necessary facilities are available. The SmartCoin feature with the addition of an exchange access line, henceforth known as a SmartCoin access line, may be provided as either two-way or a one-way originating only access line. With the exception of Dial Tone First and Answer Supervision-Line Side, the services included on SmartCoin access lines apply only on local and intraLATA toll calls that are handled by the Company.

A telephone number change may be required when an existing Payphone Exchange Access Service line is converted to a SmartCoin access line.

When subscribing to SmartCoin, the payphone service provider is responsible, on the site owner's behalf, for arranging for proper handling of coin calls by their chosen carrier or their carrier's agent.

The Company will not be liable for shortages of coins collected and deposited at the customer's equipment. Calls placed from Payphone Exchange Access Service lines equipped with the SmartCoin feature will be rated as follows:

- a. Sent-paid local calls which do not require the assistance of an operator will be rated by the payphone service provider's payphone. The Company's network will receive a signal from the payphone indicating that the local rate has been satisfied.
- b. Operator-handled sent-paid local calls will be rated to the end user at the price established by the payphone service provider.
- c. Sent-paid local calls completed through the use of Directory Assistance Call Completion (DACC) will be rated to the end user at the price established by the payphone service provider. The payphone service provider will be billed the DACC charge as specified in Part 11, Section 3, of this Guidebook.
- d. Company-handled sent-paid local calls will be rated to the end user and billed at the appropriate Company operator service charge as specified Part 11, Section 1, of this Guidebook or the applicable DACC charge as specified in Part 11, Section 2, as appropriate. No charges will be billed to the payphone service provider for these types of calls.

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1/ Material formerly appeared in Part 13, Section 1.

## PAYPHONE EXCHANGE ACCESS SERVICE (cont'd)

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## B. General (cont'd)

## 4. (cont'd)

- e. Sent-paid intraLATA long distance calls will be rated to the end user at the price established by the payphone service provider. The payphone service provider will be billed the rates specified in the Long Distance Message Telecommunications Service section of this Guidebook.
- f. Sent-paid intraLATA long distance calls completed through the use of Directory Assistance Call Completion (DACC) will be rated to the end user at the price established by the payphone service provider. The payphone service provider will be billed the rates specified in the Long Distance Message Telecommunications Service Guidebook section, plus the appropriate DACC charge as specified in Part 11, Section 3, of this Guidebook.
- g. Company-handled non-sent-paid intraLATA long distance calls will be rated to the end user and billed at the rates specified in the Long Distance Message Telecommunications Service section, plus the appropriate Company operator service charge. No charges will be billed to the payphone service provider for these types of calls.

Services included with SmartCoin<sup>®</sup> access lines are:

- 1. Dial Tone First (DTF) - DTF enables end users to dial certain calls without requiring coin deposits, e.g., 911 Emergency Services.

Originating Line Screening - A two-digit code passed by the local switching system with the Automatic Number Identification (ANI) at the beginning of a call that identifies the originating line as a payphone.<sup>1/</sup>

- 3. Coin Supervision (Coin Collect and Coin Return) - Is used to control the disposition of the coins held in the payphone equipment. Coin collect is used when a call has been completed and coin return is used if no answer or busy condition is encountered.
- 4. Coin Administration - Company operators will attempt to release stuck coins at the request of an end user. When coins cannot be released, the end user will be referred to the payphone service provider as indicated on the payphone instruction card.

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<sup>1/</sup> This feature is available where appropriate Company facilities exist.

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<sup>2/</sup> Material formerly appeared in Part 13, Section 1.

PAYPHONE EXCHANGE ACCESS SERVICE (cont'd)

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B. General (cont'd)

4. (cont'd)

g. (cont'd)

Services included with SmartCoin® access lines are: (cont'd)

5. Answer Supervision-Line Side - Equivalent timing functionality as provided by Answer Supervision is provided through the payphone service provider's serving central office.
  6. Operator Services - the Company's operator system will handle all local and intraLATA calls dialed 0-, 0+ and 1+. <sup>/2/</sup>
  7. Sent-Paid Quotation - The Company operator or the Automated Coin Telephone Service quotes a charge to the end user for the deposit of coins when the end user is originating a 1+, 0+, or 0- call which is not ultimately billed. <sup>/2/</sup>
  8. Automatic Rate Table - Updated rates for local and intraLATA sent-paid calls will be established by the SmartCoin feature. SmartCoin will automatically reflect rate changes and the network will determine if the rate has been satisfied.
  9. Automatic NPA-NXX Update - New area codes and central office prefixes will automatically be added to SmartCoin. This list will properly identify local versus long distance terminating line designation.
5. In the case of one-way service, intercept treatment will be provided.
  6. All payphones must be connected to a Payphone Exchange Access Service line, at rates specified in this Guidebook. A maximum of one payphone may be connected to a Payphone Exchange Access Service line, except as specified in E., following. <sup>/1/</sup>
  7. Part 2, Section 2, of this Guidebook, "Rules and Regulations Applying to All Customers' Contracts," is applicable to Payphone Exchange Access Service.

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/1/ Payphones shall not be placed behind a private branch exchange (PBX) or cannot be provided as extensions of business or residential lines or share trunks or lines, except as specified in paragraph E., following.

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/2/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued.

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/3/ Material formerly appeared in Part 13, Section 1.

PAYPHONE EXCHANGE ACCESS SERVICE (cont'd)

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B. General (cont'd)

- 8. Listings and Non-Published Service may be provided under the regulations governing the furnishing of listings for business subscribers as found in Part 11, Section 2 of this Guidebook.
- 9. The Network Interface is the point of connection with the telecommunications network and is located at the termination of the Payphone Exchange Access Service line. It is a Company-provided jack or its equivalent.

The Network Interface for Payphone Exchange Access Service will be installed as described in Part 8, Section 8, of this Guidebook, except in the case of a request for service which is detached and away from a building structure (e.g., on a parking lot). In these instances, a Network Interface for the Payphone Exchange Access Service will be established in close proximity to the structure provided for the payphone. The location of the Network Interface must be accessible to the Payphone Service Provider.

C. Responsibility of the Payphone Service Provider

- 1. The Payphone Service Provider shall be responsible for the installation, operation and maintenance of the payphone used in connection with this service.
- 2. Payphone Exchange Access Service will not be provided until the applicant signs an agreement to indemnify and hold the Company harmless from any and all loss, injury, damage and expense occasioned by or arising out of claims for injury to persons or damage to property caused by or contributed to by the provision of the Payphone Exchange Access Service.
- 3. The Payphone Service Provider shall be responsible for the payment of charges for all calls originating from or accepted at the payphone.<sup>1/</sup>
- 4. The payphone must be registered in compliance with Part 68 of the FCC's Registration Program or connected behind an FCC-registered coupler, and conform to all FCC and all National Electrical Code guidelines and safety codes.

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1/ Names and/or addresses of those calls appearing on the customer-owned pay telephone bill will not be investigated/provided due to the nature of the service being provided, i.e., for use of the public, transients, etc.

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2/ Material formerly appeared in Part 13, Section 1.

## PAYPHONE EXCHANGE ACCESS SERVICE (cont'd)

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## C. Responsibility of the Payphone Service Provider (cont'd)

5. The payphone service provider must comply with all present and future Federal Communication Commission (FCC) rules and regulations.
6. Payphone service providers subscribing to SmartCoin® services as described in paragraph B 4., preceding, will furnish rate information in a mutually agreed upon format on or before a date set by the Company, in advance of the date when the Sent-Paid Quotation Services are to be undertaken. The payphone service provider will inform the Company, in writing, of any change to be made to such rate information according to a mutually agreed upon schedule. The payphone service provider is solely responsible for ensuring that rate information furnished to the Company complies with all state and federal rules. The payphone service provider will indemnify and hold the Company harmless from any and all claims resulting from the Company's quotation of this rate information to end users of the payphone service provider's payphone.
7. Payphone service providers who elect not to subscribe to Billed Number Screening, as described in paragraph B 2., preceding, will be fully responsible for all collect calls and third-number billed calls which are billed to their exchange access line. The Company shall have no responsibility to adjust any such charges and/or release the payphone service provider from paying such charges. The payphone service provider will hold the Company harmless from and against any liability or loss resulting from all such collect calls and third-number billed calls.<sup>2/</sup>
8. Payphone service providers who elect not to subscribe to Selective Class of Call Screening, as described in paragraph B 1., preceding, will be fully responsible for all calls billed to their exchange access line. The Company shall have no responsibility to adjust any such charges and/or release the payphone service provider from paying any such charges. The payphone service provider will hold the Company harmless from and against any liability or loss resulting from all calls billed to the payphone service provider's exchange access line.<sup>1/</sup>

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<sup>1/</sup> Selective Class of Call Screening is not available in conjunction with SmartCoin access lines.

<sup>2/</sup> Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued.

<sup>3/</sup> Material formerly appeared in Part 13, Section 1.

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PAYPHONE EXCHANGE ACCESS SERVICE (cont'd)

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D. Exchange Rates

1. Exchange Access Line<sup>1/</sup>

<u>Group</u>	<u>Flat Rate 2-W ay</u> <u>(12J &amp; 12K)</u>	<u>Flat Rate 1-W ay</u> <u>(11J, 11K &amp; 1PQ)</u>
1	\$18.36	\$18.36
2	18.36	18.36
3	18.36	18.36
4	18.36	18.36
5	18.36	18.36
6 & Tier I	18.36	18.36
Tier II	18.36	18.36
7	18.36	18.36
Tier I	18.36	18.36
Tier II	18.36	18.36
8	18.36	18.36
Tier I	18.36	18.36
Tier II	18.36	18.36
BasehorEAS to Kansas City Metropolitan	18.36	18.36
4 + Abilene	18.36	18.36
4 + Paola	18.36	18.36
5 + DeSoto	18.36	18.36

2. SmartCoin<sup>®</sup> Feature

<u>Description</u>	<u>USOC</u>	<u>Monthly Rate</u>
2-W ay Service, each	11Z	\$2.25 <sup>2/</sup>
1-W ay Service, each	1GZ	2.25 <sup>2/</sup>

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<sup>1/</sup> In addition to the monthly rate for the Exchange Access Line, apply the business access line service connection charge as specified in Part 3, Section 1, of this Guidebook. This charge also applies when, upon the payphone service provider's request, an existing Payphone Exchange Access Service line incurs subsequent activity to change to or from a SmartCoin access line.

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<sup>2/</sup> This rate applies in addition to the monthly rate and service connection charge specified in paragraph D.1, preceding.

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<sup>3/</sup> Material formerly appeared in Part 13, Section 1.



PAYPHONE EXCHANGE ACCESS SERVICE (cont'd)

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D. Exchange Rates (cont'd)

3. Selective Class of Calls Screening:

Selective Class of Calls Screening will be provided, at the payphone service provider's option, at the following charges per Payphone Exchange Access Service line:<sup>1/</sup>

<u>Description</u>	<u>USOC</u>	<u>Service Connection Charge</u>
Type 1, per line <sup>2/</sup>	UGHO 1 UGHO 2	\$12.00
Type 2, per line <sup>3/</sup>	PSEST	12.00
Type 3, per line <sup>2/</sup>	UGHO 3	12.00

4. Answer Supervision-Line Side:

Answer Supervision will be provided at the payphone service provider's option at the following charges per Payphone Exchange Access Service line:<sup>4/</sup>

<u>Description</u>	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service Connection Charge</u>
Answer Supervision	USW 1X	\$7.00	\$7.00

/6/

/1/ Selective Class of Calls Screening is not available in conjunction with SmartCoin<sup>®</sup> access lines.

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/2/ Restricts outgoing operator-handled calls to only those which are collect or third number.<sup>5/</sup>

/3/ Restricts outgoing operator-handled calls to collect only.<sup>5/</sup>

/4/ Answer Supervision equivalent functionality is provided at no additional charge with SmartCoin exchange access lines.

/5/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued.

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/6/ Material formerly appeared in Part 13, Section 1.

## PAYPHONE EXCHANGE ACCESS SERVICE (cont'd)

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## D. Exchange Rates (cont'd)

5. Service Connection Charges, as specified in Part 3, Section 1, of this Guidebook, apply in addition to other charges specified for Payphone Exchange Access Service.
6. Where touch-tone service or other services are desired, charges as specified in the appropriate sections of this Guidebook are applicable for Payphone Exchange Access Service at the same rates and charges applicable to standard business exchange access lines.
7. Rates and charges contemplate a normal business exchange access line service installation.
8. Directory Assistance Service will be provided as specified in Part 11, Section 2, of this Guidebook. Charges for long distance directory assistance calls, as provided by Other Common Carriers and not by the Company, will be at rates and charges specified by such Other Certificated Common Carriers.
9. Charges and rates for long distance message telecommunications service, as provided by the Company, will be as specified in the Long Distance Message Telecommunications Service Guidebook. Charges for such long distance service, as provided by Other Common Carriers and not by the Company, will be at rates and charges specified by such Other Certificated Common Carriers.
10. Local calls billed to a third number or placed collect will be charged the appropriate Operator Service charge as specified in this Guidebook.<sup>1/</sup>
11. International blocking services, when desired, are available as specified in the Company's Interstate Access Tariff FCC #73.

## E. Use of Line Concentration Equipment

The Payphone Service Provider has the option to connect Customer Provided Line Concentration Terminals to this service in conectional facilities. Customer Provided Line Concentration Terminals are equipment interconnect devices which provide the Payphone Service Provider the capability to connect more than one pay telephone to a lesser number of Payphone Exchange Access lines. This type of terminal equipment should be connected to the Payphone Exchange Access Service line in accordance with the provisions of Part 2, Section 9, or Part 20, Section 2, if grandfathered, of this Guidebook (Connections of Terminal Equipment and Communications Systems).

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<sup>1/</sup> Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued.

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<sup>2/</sup> Material formerly appeared in Part 13, Section 1.

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