PART 20 - Grandfathered Services SECTION 8 - Miscellaneous Services 1st Revised Sheet 1 Replacing Original Sheet 1

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PART 20 - Grandfathered Services SECTION 8 - Miscellaneous Services 2nd Revised Sheet 2 Replacing 1st Revised Sheet 2

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PART 20 - Grandfathered Services SECTION 8 - Miscellaneous Services 2nd Revised Sheet 3 Replacing 1st Revised Sheet 3

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PART 20 - Grandfathered Services SECTION 8 - Miscellaneous Services 1st Revised Sheet 4 Replacing Original Sheet 4

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PART 20 - Grandfathered Services SECTION 8 - Miscellaneous Services 2nd Revised Sheet 5 Replacing 1st Revised Sheet 5

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PART 20 - Grandfathered Services SECTION 8 - Miscellaneous Services 1st Revised Sheet 6 Replacing Original Sheet 6

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PART 20 - Grandfathered Services SECTION 8 - Miscellaneous Services 2nd Revised Sheet 7 Replacing 1st Revised Sheet 7

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PART 20 - Grandfathered Services SECTION 8 - Miscellaneous Services 1st Revised Sheet 8 Replacing Original Sheet 8

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PART 20 - Grandfathered Services SECTION 8 - Miscellaneous Services 2nd Revised Sheet 9 Replacing 1st Revised Sheet 9

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PART 20 - Grandfathered Services SECTION 8 - Miscellaneous Services 1st Revised Sheet 10 Replacing Original Sheet 10

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PART 20 - Grandfathered Services SECTION 8 - Miscellaneous Services 2nd Revised Sheet 11 Replacing 1st Revised Sheet 11

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# 555-INFORMATION DELIVERY SERVICE/3/

### A. Descriptive Summary

555-Information Delivery Service (555-IDS) consists of a serving arrangement which enables persons or entities, herein designated as sponsors, to provide program service to sponsors' clients. Sponsors are the Company's customers for 555-IDS. The service arrangement will include a telephone number with a 555 Prefix. Each caller to a 555-IDS number is a client of the sponsor. A charge designated by the sponsor will generally apply to the client for each call to 555-IDS numbers assigned to the sponsor. Service provided under this guidebook will include billing and collection of client-generated charges<sup>11</sup>. Potential sponsors who do not meet the requirements of a Billing and Collection Agreement for 555-IDS will not be able to subscribe to 555-IDS.

### **B.** General Regulations

- These regulations and rates are in addition to the regulations and rates specified in other Company guidebooks where referenced. Failure to observe these rules and regulations gives the Company the right to discontinue the service.
- 2. The services in this section cannot be used by the sponsor to provide MTS, WATS, MTS-like or WATS-like services to its clients.
- 3. This service will be available where appropriate Company facilities exist.
- 4. The Company reserves the right to withdraw this service upon three months notification to the sponsor.

### C. Service Description

- 555-IDS is an Information Delivery Service that allows clients to reach the sponsor with a toll-free call from anywhere in the LATA in which the sponsor's Serving Central Office is located. The Company will also provide billing of sponsor's charges to the sponsor's clients and collection of such charges<sup>(2)</sup>.
- 2. The Company's monthly charges for 555-IDS consist of a usage charge based on duration of calls received and a monthly charge for the optional Uncollectible Report. Nonrecurring charges consist of a Service Establishment charge, and a charge for sponsor initiated changes to the service made after establishment of the service. Service Establishment is the process that causes calls placed to the 555 number by the sponsor's clients to be routed to the sponsor's local exchange line(s).
- /1/ Charges and call details for calls to 555-IDS programs will be placed on a separate page of the client's Company bill. The billing and collections function will be addressed by a standard Billing and Collections Agreement for Information Delivery Service ("the B&C Agreement").
- /2/ The sponsor can charge only on a per message basis and the Company will not bill the client more than \$5.00 or less than \$.25 for any single call. The Company also will not bill the client for calls ended within the first 18 seconds.
- /3/ This service is no longer available to new customers. Existing customers will be allowed to continue subscribing to this service but will not be allowed to move the service to a different location or change the associated local exchange number(s).

#### C. Service Description (cont'd)

- The 555-prefix telephone number associated with the 555-IDS will be assigned by the North American Numbering Plan Administration. The sponsor must have applied for and received a number prior to ordering 555-IDS.
- 4. Each 555 prefix telephone number must be associated with a local exchange line. A single number can be associated with more than one local exchange line but charges for hunting arrangements will apply as specified in Part 4, Section 2. If the sponsor disconnects the local exchange line, 555-IDS is also disconnected and service re-establishment will require payment of the Service Establishment charge.

#### D. Definitions

### Clients

The telephone subscribers who use their telephone service to access a recorded announcement or interactive program provided by the sponsor. The client will be responsible to the sponsor for charges associated with the sponsor's service.

#### Service Establishment

The charge for the process of programming the Company network so that a call placed to the sponsor's 555 number is routed to the sponsor's local exchange line(s). The local exchange lines are ordered from Part 4, Section 2, or other sections of this Guidebook. The Service Establishment charge also includes setting up the Billing and Collections process and the establishment of the "B&C Agreement".

### **Sponsor**

The customer who purchases 555-IDS for the purpose of providing recorded announcement or interactive program services to their clients.

#### Usage Charge

A charge to the sponsor based on duration of calls received. Usage includes call setup, switching, LATA-wide interoffice transport and call routing. The first increment will be charged to the sponsor on all completed calls, even those calls canceled by the client prior to delivery of the announcement. The charge for the first increment includes the charge for billing/collections.

### Uncollectible Report

An optional monthly report which provides sponsors detailed information about clients who fail to pay sponsor's charges as billed by the Company. This report facilitates the sponsor's collections efforts. The report provides End User telephone number, name and address; call date and time; and date and amount adjusted.

/1/ This service is no longer available to new customers. Existing customers will be allowed to continue subscribing to this service but will not be allowed to move the service to a different location or change the associated local exchange number(s).

### D. Rules and Regulations

- 1. The following regulations, rates and charges are in addition to those established for all associated services, as well as other regulations as stated in this guidebook.
- 2. The provision of access to the 555-IDS network by the Company for the transmission of recorded announcement or interactive program services is subject to the terms and conditions of the B&C Agreement, the availability of facilities, and the requirements of the local exchange and toll network. The Company's liability, if any, for its gross negligence or willful misconduct is not limited by this guidebook. With respect to any other claim or suit, the Company shall not be liable for any losses or damages of any kind resulting from the unavailability or failure of its equipment or facilities in connection with this service. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties in the Company facilities or in equipment owned by the sponsor.
- 3. Noncompliance with the regulations in this guidebook could result in disconnection of the sponsor's 555-IDS service after proper notice. The notice shall state the basis for the noncompliance, the specific guidebook provisions upon which the Company is relying and that 555-IDS service will be disconnected ten days after receipt of notice unless the sponsor complies with the guidebook. The notice properly postpaid and addressed, shall be sent by certified mail, return receipt requested. The receipt of notice date will be the date reflected on the signed certified mail receipt returned to the Company.

Subsequent violation, within a six-month period, of guidebook regulations for which the sponsor has been previously notified for disconnection shall result in immediate disconnection of service.

- 4. Temporary suspension of service is not applicable to 555-IDS.
- 5. Sponsorship of any particular recorded announcement or interactive program service shall not preclude another sponsor from providing the same or a similar recorded announcement or interactive program service.
- 6. Calls will not be completed from the following types of services:
  - Services with Selective Class of Call Screening
  - Payphone Exchange Access Service
  - Operator Handled calls (0+ and 0-)
  - Inmate Service
  - Hotel/Motel/Hospital Service
  - 10XXX
  - Cellular
  - Long Distance calls, WATS or calls from other Local
  - Exchange Carriers.
  - Interexchange Carrier Trunk Groups

/1/ This service is no longer available to new customers. Existing customers will be allowed to continue subscribing to this service but will not be allowed to move the service to a different location or change the associated local exchange number(s).

### D. Rules and Regulations (cont'd)

- 7. 555-IDS service is offered only for the delivery of messages. 555-IDS service is not to be used for the resale of telephone service or to provide MTS or WATS-type services.
- 8. 555-IDS is a one-way service only. All calls must terminate at the sponsor's message delivery equipment; they may not be reswitched or redirected by the sponsor's equipment in any way.
- 9. The sponsors' clients may access the 555-IDS program from any Company exchange in the same LATA. The call will be toll-free to the client. Calls originated from exchanges served by other Local Exchange Carriers will not be completed. Calls originating from outside the LATA will also not be completed. Such callers will be given intercept announcements and the sponsor will not be charged for these calls.
- 10. 555-IDS service cannot be used in any unlawful manner.
- 11. 555-IDS connections are not compatible with all types of local exchange lines such as (but not limited to) those lines provided with Mobile, Cellular or Residential classes of services.

#### E. Responsibilities of the Sponsor

- 1. The Company's liability, if any, for its gross negligence or willful misconduct is not limited by this guidebook. With respect to any other claim or suit, the sponsor shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments and for all costs, expenses and counsel fees incurred on account thereof arising out of and resulting directly or indirectly from the material transmitted and from any act or omission of the sponsor in connection with the service provided by the Company, including but not limited to any loss, damage, expense or liability resulting from an infringement or claim of infringement of any patents, trademarks or copyrights, or resulting from any claim of libel or slander.
- 2. To assure satisfactory service to parties calling 555-IDS announcements or interactive programs and to protect the telecommunication network for use of the general public, sponsors are required to order sufficient facilities that, in the judgment of the Company, will insure a standard grade of transmission of service levels at all times. A written notice will be sent to any sponsor following oral notification when his service unreasonably interferes with or impairs services rendered to the public by the Company or other sponsors of 555-IDS service. If, after notification, the sponsor makes no modification in method of operation or refuses to subscribe to sufficient facilities offered in this guidebook, or alternative facility arrangements that are deemed service-protective by the Company, the Company shall have the right to discontinue such service without further notification to the sponsor. The sponsor shall be liable for payment of all costs incurred with the development and provision of alternative facility arrangements. The Company reserves the right to discontinue service without advance notice in an emergency situation.
- 3. The sponsor must state at the beginning of the call what the sponsor's charge is for a call to the 555-IDS number. This statement must be completely delivered within the first fifteen seconds of the call. If there is a cross-promotion, including a cross-promotion with a parental admonition, the price advisement shall occur at the beginning of the cross-promotion.
- /1/ This service is no longer available to new customers. Existing customers will be allowed to continue subscribing to this service but will not be allowed to move the service to a different location or change the associated local exchange number(s).

### E. Responsibilities of the Sponsor (cont'd)

- 4. The sponsor has exclusive responsibility and liability for the content, quality and characteristics of speech used in the message programming. The Company assumes no liability for the quality of, defects in, or contents of the program.
- 5. The sponsor shall include a statement prominently displayed or specifically verbally stated (radio, television and telephone) in all advertising and promotions to ensure that callers to its 555-IDS recorded announcement or recorded interactive program are advised that a charge will be billed to the caller and that this charge will be in addition to usually applicable telephone charges. The sponsor shall not mention or refer to the Company in any of its advertising.
- 6. The sponsor shall not directly or indirectly use automatic dial announcement devices (ADADs) for cross promotion or references to any sponsor-provided information service where a caller will incur a charge to place the call.
- 7. The sponsor assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recordings, advertising and promotional expenses.
- 8. The sponsor is responsible for obtaining all necessary permission licenses, written consents, waivers and releases and all other rights from all persons whose work statements or performance are used in connection with the service and from all holders of copyrights, trademarks and patents used in connection with said service.
- 9. If an agent, on the sponsor's behalf, applies for service, the Company must be provided in writing with satisfactory proof of appointment of the agent by the sponsor.
- 10. A sponsor's 555-IDS can be superseded by a second sponsor but the original sponsor must first obtain the written consent of the Company for such supersedure. A Service Change charge will apply as well as any supersedure charges associated with the local exchange line(s).

/1/ This service is no longer available to new customers. Existing customers will be allowed to continue subscribing to this service but will not be allowed to move the service to a different location or change the associated local exchange number(s).

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### 555-INFORMATION DELIVERY SERVICE<sup>/1/</sup> (cont'd)

### F. Responsibilities of the Company

- The Company's record of the number and duration of calls completed to each 555-IDS number will serve as the sole basis upon which the usage rates are applied to the sponsor. The Company will not be liable for incorrect counts of completed calls resulting from damaged equipment, tapes or programs.
  - Included with the monthly bill from the Company to the sponsor will be a summary of the number of calls and number of additional minutes on which the Company has based the usage rates charged the sponsor.
- 2. The sponsor has no property right in any number or central office designation assigned by the Company in the furnishing of 555-IDS service.
- 3. In response to requests or inquiries from Company subscribers, the Company reserves the right to provide to Company subscribers the sponsor's name, business address, business telephone number and if known, contact person.
- 4. One listing is furnished per 555-IDS service number without additional charge in the Company's Listing Information System. Rates and regulations as identified in Part 12, Section 1 will also apply.

/1/ This service is no longer available to new customers. Existing customers will be allowed to continue subscribing to this service but will not be allowed to move the service to a different location or change the associated local exchange number(s).

ATT TN KS-16-0039 Effective: September 1, 2016

### G. Rates and Charges

1. Rates applicable to the 555-IDS Sponsor

	Monthly <u>Rate</u>	Nonrecurring <u>Charge</u> <sup>/1/</sup>	<u>USOC</u>
Service Establishment Charge, per 555 number 121	N/A	\$595.00	155
Service Change Charge, per change (3)	N/A	33.50	NR95C
Uncollectible Report	\$5.00	N/A	UR5
Llagra Chaves		Rate	
Usage Charge - First 3 minutes or fraction thereof - Each additional minute or fraction the	reof	\$0.26 \$0.05	

#### 2. Rates applicable to the 555-IDS Client

	Service Charge <u>Residential</u> <u>Business</u>	<u>USOC</u>
Client-initiated blocking <sup>/4/</sup> of 555-IDS access	No Charge No Charge	RBVXH
Company-initiated blocking of 555-IDS access	No Charge No Charge	RQZXH
Restoration of 555-IDS access after blocking initiated for any reason (44)	\$6.00 \$7.00	NR95A

<sup>/1/</sup> Additional nonrecurring charges will apply to the local exchange line as specified in the applicable guidebook(s) for the type of line to be used.

<sup>/2/</sup> A separate B&C Agreement is required for each 555-IDS number placed in service.

<sup>/3/</sup> A Service Change charge applies to a sponsor-initiated change to its 555-IDS service that would include, but not be limited to, a change in the local exchange line, a change in sponsor's charges, a subsequent subscription to the monthly Uncollectible Report, or supersedure of its account to another sponsor.

<sup>/4/</sup> A Company subscriber can block its local exchange line from access to 555-IDS numbers by notifying the Company. There will be no charge for subscriber or Company-initiated blocking. For customers with grouped lines (Plexar®, etc) the Company reserves the right to block all lines in tht group. Restoral of a blocked line to 555-IDS access will require a written request from the client and will incur the Restoration charge.

<sup>/5/</sup> This service is no longer available to new customers. Existing customers will be allowed to continue subscribing to this service but will not be allowed to move the service to a different location or change the associated local exchange number(s).

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