

**LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE****A. General**

This Guidebook applies to long distance message telecommunications service furnished or made available by the Company over service components located wholly within or partly within the state of Kansas, between two or more points within the LATAs of Kansas, as defined in the Access Service Tariff, where the respective rate centers of such points are also located in said LATAs, and to mobile service under the provisions as set forth in paragraph G in this Section.

Any change in rates or regulations authorized by the legally constituted authorities acts as a modification of all contracts to that extent without further notice.

**B. Regulations**

## 1. Scope

- a. Long Distance Message Telecommunications Service (LDMTS) is the furnishing of those service components required for telecommunication between service points in different local service areas, but within the same LATA's, in accordance with the regulations and system of charges specified in this Part. The message charges specified in this Section are in payment for Long Distance Message Telecommunications Service furnished between the calling and called service points.
- b. The charges specified in this Part do not contemplate work being performed by the Company employees involved at a time when overtime wages apply, due to the request of the customer, nor do they contemplate work once begun being interrupted by the customer. If the customer requests that overtime labor be performed or interrupts work once begun, an additional charge, based on the additional costs involved applies.
- c. The Company does not undertake to transmit messages but furnishes the use of its services to its customers for telecommunications.

The design, maintenance and operation of Long Distance Message Telecommunications Service envisions that communications will originate or terminate at a service point of the associated exchange service used for LDMTS. Connections of customer or Other Common Carrier-provided communications systems may be made to LDMTS. However, the Company will not be responsible for the through transmission of signals or for the quality of transmission on such connections.

## 2. Availability of Services

- a. In case a shortage of service components exists at any time either for temporary or protracted periods, the establishment of long distance message telecommunications service shall take precedence over all others.
- b. In case a shortage of service components exists at any time, either for temporary or protracted periods, the establishment of Long Distance Message Telecommunications Service shall take precedence over all others.
- c. Service is furnished subject to the availability of the service components required. The Company will (1) determine which of those components shall be used and (2) make modifications to those components at its option.

**LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (cont'd)**

**B. General (cont'd)**

2. Availability of Services (cont'd)

- d. At the concurrence of the customer and the Company, Billed Number Screening<sup>/1/</sup> will be furnished to control instances of fraud associated with billed to third-party, station-to-station or person-to-person collect service. (C)
- e. Local exchange carriers (LECs) and/or subsidiaries of local exchange carriers receiving compensation under the designated carrier arrangement or similar settlement plan may not use LDMTS in conjunction with call forwarding or similar services for the purpose of offering or providing internet access to their end-user customer.

3. Limitations on Duration of Connections

The Company reserves the right to limit the duration of connection when necessary because of a shortage of service components caused by emergency conditions.

4. Liability

- a. In view of the fact that the customers/patrons have exclusive control of their communications over the services furnished by the Company, and of the other uses for which services may be furnished by the Company, and because of unavoidability of errors incident to the use of such services of the Company, the services furnished by the Company are subject to the terms, conditions and limitations specified in paragraphs b., c., and d. following.
- b. the Company's liability for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission or service occurring in the course of furnishing service or service components whether the result of negligence of the Company or other causes shall in no event exceed an amount equivalent to the proportionate charge to the customer/patron for the service during the period in which such mistakes, omissions, interruptions, delays, errors, or defects in transmission or service occur and continue, whether the customer/patron is receiving service directly from the Company, resold the Company service or service through the Company unbundled network elements. However, any such mistakes, omissions, interruptions, delays, errors or defects in transmission or service which are caused or contributed to by the negligence or willful act of the customer/patron, authorized user or shared user which arise from or in connection with the use of customer premises equipment shall not result in the imposition of any liability whatsoever upon the Company.
- c. The customer/patron indemnifies and saves the Company harmless against claims for libel, slander, or infringement of copyright from the material transmitted over the Company service against claims for infringement of patents arising from combining with, or using in connection with services of the Company, apparatus and systems of the customer/patron; and against all other claims arising out of any act or omission of the customer/patron in connection with services provided by the Company. This obligation to indemnify arises whether the customer/patron is receiving service directly from the Company, resold the Company service or service through the Company unbundled network elements.
- d. When the services of other telephone companies are used in establishing connections to points not reached by the Company's service components, the Company is not liable for any act or omission of the other company or companies.

/1/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued.

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**LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (cont'd)****B. General (cont'd)**

## 5. Use of Service

The service is provided for use by the customer and may be used by others, when so authorized by the customer, providing that all such usage shall be subject to the provisions of this Part. When customers provide long distance telecommunications service to users who are transient in nature (i.e., hospitals, hotels/motels, etc.) and charge for those services, such charges shall be shown separately on the bill rendered by the customer to those users. Transient resellers need to make users aware of the surcharge levied on any call prior to making such a call. Therefore, the surcharge shall be conspicuously affixed to each telephone instrument either in the form of a percentage charge or a fixed amount. This notice must be applied for all outgoing calls.

## 6. Abuse and Fraudulent Use

The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:

- a. The use of the service of the Company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of the charge applicable for service;
- b. The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain, long distance message telecommunications service, by rearranging, tampering with, or making connection with any service components of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service;
- c. The use of the service of the Company for messages anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment, or harass another;
- d. The use of profane or obscene language;
- e. The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.

## 7. Unlawful Purposes

The service is furnished subject to the condition that it will not be used for an unlawful purpose.

## 8. Obligation of the Customer

- a. The calling party shall establish his identity in the course of any communication as often as may be necessary.
- b. The calling party shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called service point or service points.

**LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (cont'd)**

**B. General (cont'd)**

9. Payment for Service

The customer is responsible for payment of all charges for services furnished the customer, including charges for services originated or charges accepted at the customer's service point.

Payment dates and late payment charges are as specified in the "Rules and Regulations Applying to All Customers' Contracts" in Part 2, Section 2.

10. Billing and Collection of Charges

The charges for messages and chargeable reports are due when billed and are billed and collected by the Company or the connecting company from whose service point the messages were sent paid or at whose service point the messages were received collect.<sup>/1/</sup>

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11. Termination of Service for Cause

Upon nonpayment of any sum due the Company, or upon a violation of any of the conditions governing the furnishing of service, the Company may by notice in writing to the customer, without incurring any liability, forthwith discontinue the furnishing of said service.

12. Advance Payments

Applicants for Long Distance Message Telecommunications Service, whose financial responsibility is not a matter of general knowledge or who are not connected in a substantial way with a firm, corporation or other concern of established credit, may be required to make an advance payment of at least one month's estimated charges.

13. Deposits

The Company may, in order to safeguard its interests, require an applicant or a customer to make a deposit to be held by the Company as a guarantee of the payment of charges. The fact that a deposit has been made in no way relieves the applicant or customer from complying with the Company's regulations as to advance payments and the prompt payment of bills on presentation. At such time as the service is terminated the amount of the deposit is credited to the customer's account and any credit balance which may remain is refunded. At the option of the Company such a deposit may be refunded or credited to the customer at any time prior to termination of the service. In case of a cash deposit, simple interest at the legal rate is paid for the period during which the deposit is held by the Company provided the period is thirty days or more.

Service may be discontinued for failure to furnish a suitable deposit, when conditions appear to require the Company to have such credit protection, after the Company has furnished written notice to the customer requiring the customer to furnish such a deposit.

/1/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued.

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**LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (cont'd)**

**B. General (cont'd)**

14. Definitions

The following definitions are in addition to the general definitions as located in Part 2, Section 1.

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Sent Paid Service: Sent paid service includes all calls where the person originating the call pays for the call by having the call billed to the originating telephone number. Sent paid calls also include calls from pay telephones when the caller pays for the call by depositing coins.

Service Station Line: Telephone service components provided by the customer in isolated and sparsely developed areas where it is not practicable for the Company to make such service components available.

**LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (cont'd)****B. General (cont'd)**

## 14. Definitions (cont'd)

Station-to-Station: The term "Station-to-Station" denotes that service where the person originating the message dials the telephone number desired, or gives to the Company operator the telephone number of the desired service point, Mobile Telephone Service connecting circuit, PBX, or PBX service point which is reached directly rather than through a PBX attendant, or gives only the name and address under which the number of the desired service point, Mobile Telephone Service connecting circuit or PBX is listed, and does not specify a particular person to be reached, nor a particular mobile service point to be reached through a Mobile Telephone Service attendant, nor a particular service point, department or office to be reached through a PBX attendant.

"Dial Station-to-Station" is that Station-to-Station service where the person originating the message from other than a public or semi-public coin telephone dials the telephone number desired and the message is completed without the assistance of a Company operator, including 1) when an operator records the originating telephone number where no automatic recording equipment is available; 2) when an operator records a special identification number, issued by the Company for its billing purposes to students who reside at dormitories of colleges or universities equipped with a customer premises PBX equipped with Direct Inward Dial (DID) and Identified Outward Dial (IOD) service; 3) for a message forwarded by call forwarding equipment; 4) when an operator reaches the called telephone number where service components are not available for dial completion; 5) when an operator places a message for a calling party who identifies himself as being disabled and unable to dial the message because of his disability; 6) when an operator reestablishes a message which has been interrupted after the called number has been reached and; 7) when an operator places a call for the calling party who declares that he has attempted to complete the call but has been unable to do so due to technical difficulties.

Station-to-Station calls may be dialed direct, or completed with the assistance of a Company operator. If the customer utilizes an operator, there are three levels of Operator Assistance service.<sup>/1/</sup> They are:

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- a. Non-Automated: Non-Automated service is where the person originating the call dials zero or a special access number (e.g. an 800/888 number), and the operator dials the number and collects necessary information for completion of the call. Non-automated service includes service that is not semi-automated. When an operator re-establishes a non-automated call which has been interrupted due to a problem on the network after the called number has been reached, no additional operator service charge shall apply.
- b. Semi-Automated: Semi-automated service is where the person originating the call dials zero or a special access number (e.g. an 800/888 number), then dials the desired telephone number, and the operator collects necessary information for completion of the call. When an operator re-establishes a semi-automated call which has been interrupted due to a problem on the network after the called number has been reached, no additional operator service charge shall apply. Semi-automated service also includes the situation when an operator places a call for a party who identifies himself as being disabled and unable to dial the call because of his disability.

/1/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued.

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**LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (cont'd)**

**B. General (cont'd)**

15. Application of Construction Charges

When special construction for individual customers is necessary, special construction charges may apply as set forth in Part 2, Section 5.

16. Quotation of Time and Charges

Time and charges on long distance messages may be quoted upon request from the customer. Name association with time and charge details will be provided only where service components permit. The Company reserves the right to determine the service component used where there are multiple service components.

17. Promotional Programs

The Company may, during certain promotional periods, offer a customer special rate incentives and/or waive in full or in part the 'Service Connection Charge' in Part 3, Section 1 for the purpose of stimulating offerings.

18. Kansas Universal Service Fund (KUSF) Assessment

The Company will assess a fee to support the KUSF in accordance with regulations of the Kansas Corporation Commission.

19. Dialing Parity Cost Recovery

The Company will assess a fee to recover Dialing Parity Implementation costs in accordance with regulations of the Kansas Corporation Commission.

20. LPIC Waiver

The Company Residence and Business customers who change their existing intraLATA toll service provider to the Company from an alternate intraLATA toll service provider will not be charged the Easy Access Dialing Change Charge as noted in the Access Service Tariff, Section 13, paragraph 13.3 A.

**C. Connections of Customer Premises Equipment and Communications Systems**

Customer premises equipment and communications systems may be connected at the customer's premises to LDMTS furnished by the Company where such connections are made in accordance with the provisions of the Connections of Terminal Equipment and Communications Systems in Part 2, Section 9 and Part 20, Section 9.

**LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (cont'd)**

**D. Two-Point Service**

1. Class of Service

Service is offered on a Station-to-Station basis. Day, Evening, Night and Weekend rates apply to classes of service per the following schedules, excluding the service charges specified in Part 11, Section 1. (C)

a. Business Classes of Calls

	MON	TUES	WED	THU	FRI	SAT	SUN
8:00 AM TO *5:00 PM	DAY RATE PERIOD						
	FULL RATE						
//////////	////////	//////////	//////////	//////////	//////////		
5:00 PM TO *10:00 PM	////////	EVENING	RATE	PERIOD	//////////		//////////
	////////				//////////		//RATE//
//////////	////////	//////////	//////////	//////////	//////////		
10:00 PM TO *8:00 AM		NIGHT & WEEKEND RATE PERIOD					

\* To, but not including.

b. Residential Classes of Calls

	MON	TUES	WED	THU	FRI	SAT	SUN
7:00 AM TO *7:00 PM	DAY RATE PERIOD					NIGHT & WEEKEND RATE PERIOD	
	FULL RATE						
7:00 PM TO *7:00 AM	EVENING RATE PERIOD						

\* To, but not including.

c. The time (at the calling service point) at which connection is established governs.



**LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (cont'd)**

**D. Two-Point Service**

2. Reserved for Future Use (C)

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3. Time of Day

The time when connection is established, as provided in D.4 following, determined in accordance with the time - standard or daylight saving - legally or commonly in use at the location of the rate center of the calling service point, determines whether Day, Evening, Night or Weekend rates apply.

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4. Initial Periods and Additional Periods

a. Rates for some Long Distance Message Telecommunications Service are specified in terms of initial and additional periods. When applicable:

1. The initial period is the interval of time allowed at the rate specified for a connection between given service points.

2. The additional period is the unit of time used for measuring and charging for time in excess of the initial period.

b. Timing of Messages

1. Length of conversation is the elapsed time between the start and the end of the telephone communication.

2. On Station-to-Station messages, chargeable time begins when connection is established between the calling service point and the called service point, mobile radio system or other customer premises equipment.

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3. Chargeable time ends when the calling service point "hangs up" thereby releasing the network connection. If the called service point "hangs up" but the calling service point does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.

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4. Chargeable time does not include time lost because of faults or defects in the service.

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**LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (cont'd)**

**C. Two-Point Service (cont'd)**

6. Rates (cont'd)

b. Operator Assistance Service Charges

1. The prices for Operator Assistance are specified in Part 11, Section 1.
2. Rates for Operator Assistance will apply in addition to the rates as specified in this Part.
3. When the application of the discount results in a fractional charge, the amount will be rounded to the nearest cent.

c. Basic Mileage Initial Period and Additional Period Schedules for Day, Evening, Night and Weekend Rate Periods for all mileage bands.

<u>Description</u>	<u>Day per minute</u>	<u>Evening per minute</u>	<u>Night/Weekend per minute</u>	
Station-to-Station <sup>/1/</sup>				
- Business .....	\$6.80	\$6.80	\$6.80	(l)
- Residence.....	0.69	0.69	0.69	

7. Discounted Rates Applicable to Calls Placed by Certified Hearing and/or Speech Disabled Residence Customers

Disabled persons who have been certified to the Company as having a hearing or speech impairment which necessitates that they communicate via a telecommunications device (e.g., teletypewriter or similar keyboard communications equipment) will receive, upon written application to the Company, a reduction on intrastate intraLATA dial station-to-station calls placed from the premises of the certified residence account where the telecommunication device is located.

On all directly dialed calls, a 50 percent discount will apply. This discount is in addition to the rates applicable for the rate periods shown in paragraph C.1 Classes of Service.

Certification of the hearing and/or speech disability requires the completion of an application form certified by a physician, otolaryngologist, audiologist, licenses speech-language pathologist or an authorized agency representing hearing and speech disabled individuals.

/1/ See Part 11, Section 1 for Operator Assistance Service Charges.

**LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (cont'd)**

**D. Two-Point Service (cont'd)**

6. Certified Hearing and/or Speech Impaired Customers Discounted Rates

- a. Speech and/or hearing impaired persons who have been certified to the Company as having a hearing or speech impairment which necessitates that they communicate via a telecommunications device (e.g., teletypewriter or similar keyboard communications equipment) will receive, upon written application to the Company, a reduction on intrastate intraLATA dial station-to-station messages placed from the premises of the certified residence account where the telecommunication device is located.
- b. On all directly dialed calls, a 50 percent discount will apply. This discount is in addition to the rates applicable for the rate periods shown in paragraph D.1 Classes of Service.
- c. Certification of the hearing and/or speech disability requires the completion of an application form certified by a physician, otolaryngologist, audiologist, licensed speech-language pathologist, or an authorized agency representing hearing and speech disabled individuals.

7. Dual Party Relay Service (DPRS) for Speech and/or Hearing Impaired Persons

- a. Speech and/or hearing-impaired person or persons placing calls to a speech and/or hearing-impaired person utilizing the DPRS center will receive the discounts discussed in paragraph D.6 b. on all intraLATA calls.
- b. Calls placed outside the LATA utilizing the DPRS center will be billed at the rates set forth in accordance to the contract between the DPRS provider and the Kansas Relay Service Incorporated (KRSI) as filed with the Kansas Corporation Commission.
- c. In compliance with the Federal Communications Commission's (FCC's) Order in Docket No. 90-571, released August 25, 1995, calls made from payphones utilizing the DPRS center will be provided as follows:
  - 1. Local payphone calls will be provided free of charge.
  - 2. IntraLATA calls and calls outside the LATA will be billed in accordance with paragraph a. or b., above.

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**LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (cont'd)**

**E. Reserved for Future Use**

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**LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (cont'd)**

**F. Rates Applicable On Certain Holidays**

On Christmas Day (December 25) and on New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day, and Labor Day the rate applicable on all classes of service as set forth in paragraph D. is the Evening rate, unless a lower rate would normally apply. Discounts do not apply to operator assistance service charges as Part 11, Section 1.

**G. Mobile Long Distance Message Telecommunications Service**

1. Descriptive Summary

Mobile Long Distance Message Telecommunications Service is a communication service through a mobile telephone service base station listed in G.3,b., between a mobile unit and a land wire telephone located outside the mobile service area but within the same LATA associated with such base station, or between two mobile units served through base stations having different rate centers.

2. General Regulations

- a. The regulations and rates set forth below apply for Mobile Long Distance Message Telecommunications Service furnished through the base stations as listed in G.3,b. following.
- b. Mobile Long Distance Message Telecommunications Service is available to mobile units equipped for this service when within range of a mobile telephone service base station through which such service is furnished and subject to transmission, atmospheric and like limitations.
- c. Calls may be filed either to a specified person or to a specified telephone.<sup>/1/</sup> The charges applicable are as specified in G.3,a. (C)

/1/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued. (N)  
(N)

**LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (cont'd)**

**G. Mobile Long Distance Message Telecommunications Service (cont'd)**

3. Rates (N)

a. The rates between the applicable land wire telephone rate center and the rate center of the serving base station listed below, or between the rate centers of two base stations listed below, are the Station-To-Station or Person-to-Person rates<sup>/1/</sup> and the appropriate operator service charge, according to the connection established, as set forth in D. and Part 9, Section 2. (C)

b. Flat Rate Mobile Telephone Service Base Stations (C)

<u>Rate Center</u>	<u>Rate Center</u>
Ashland, Kansas	Kendall, Kansas
Burdett, Kansas	Lawrence, Kansas
Brewster, Kansas	Lenora, Kansas
Chanute, Kansas	Leoti, Kansas
Conway Springs, Kansas	Liberal, Kansas
Delavan, Kansas	Long Island, Kansas
Dodge City, Kansas	Manhattan, Kansas
El Dorado, Kansas	Meriden, Kansas
Ellinwood, Kansas	Natoma, Kansas
Emporia, Kansas	Newton, Kansas
Garden City, Kansas	Olpe, Kansas
	Potwin, Kansas
Girard, Kansas	Rexford, Kansas
Grainfield, Kansas	Russell, Kansas
Great Bend, Kansas	Salina, Kansas
Harper, Kansas	Scott City, Kansas
Haviland, Kansas	Sharon Springs, Kansas
Hays, Kansas	Topeka, Kansas
	Tribune, Kansas
	Udall, Kansas
Hutchinson, Kansas	Ulysses, Kansas
Independence, Kansas	Wellington, Kansas
Junction City, Kansas	Wichita, Kansas

/1/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued. (N)  
(N)

**LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (cont'd)**

**H. Selective Class of Call Screening**

1. General

- a. Selective Class of Call Screening Service enables a customer, by means of company operator identification, to restrict outgoing toll calls from service point users to only those calls which are charged to the called telephone or a third number.<sup>/1/</sup> (C)
- b. All local calls and calls to Company numbers such as repair service, Directory Assistance Service and public emergency service numbers such as 911 will be permitted from the customer.
- c. This service is available only where facilities permit.

2. Rates

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service Connection Charge</u>
Per System	SRG	\$ 21.00	\$260.00	\$12.00

/1/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued. (N)  
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