

SHARED USE SERVICE**A. Descriptive Summary**

Shared Use Service is an arrangement which allows the business telephone exchange service of a customer, to be used by others, not otherwise permitted use of the customer's business service by this Guidebook. Shared Use Service is a means of furnishing telephone service, in those limited situations, for small line size accounts, where a separate business entity occupies the same premises as the customer. (See *Premises* as defined in Part 2, Section 1.) Shared Use Service will be allowed only where a customer's total exchange access lines at a premises is ten (10) or less. To facilitate the use of this service, a listing in the Company's Listing Information System is included as a part of the Shared Use Service arrangement. (C)

B. Rules and Regulations

1. Unless otherwise specified, the following rules and regulations are in addition to those regulations set forth in Part 12, Section 1 (Listings) and 'Rules and Regulations of All Customer's Contracts' in Part 2, Section 2. (C)
2. The customer must provide in writing to the Company authorization to establish Shared Use Service and any additional information required to establish Shared Use Service.
3. Upon written application by the customer, authorizing Shared Use Service on the customer's account, the Company will permit shared use of service on the customer's premises, provided the customer has no more than (10) exchange access lines. The shared user must be located at the same premises as the customer.
4. Shared Use Service may be permitted at off-premises locations, only when the customer occupies and utilizes the service at the off-premises location independent of the requested Shared Use Service. A customer's combined exchange access lines, at both the premises and off-premises locations may not be more than ten (10).
5. Shared Use Service is provided only with Individual Business Exchange Access Lines and Multi-Lines. This service is not provided in connection with such services as:
 - Flat Rate Trunks and Message Rate Hotel Motel Trunks,
 - Payphone Exchange Access Service,
 - Residence, or
 - Foreign Serving Office Service or Foreign Exchange Service.
6. The total charges for telephone service allocated by the customer to the shared users, shall not exceed in total the charges of the Company to the customer, as set forth in this section and Part 12, Section 1.
7. If the customer makes a charge for services unrelated to services provided by the Company, such service charges shall be shown separately on the bill provided to the shared user.
8. All requests for changes in service shall be initiated by the customer. The customer is responsible for payment of all charges incurred, regardless of whether such charges are associated with the customer's usage or that of any shared user(s). The customer acknowledges this responsibility upon making written application to the Company when authorizing Shared Use Service on their account.

SHARED USE SERVICE (cont'd)**B. Rules and Regulations (cont'd)**

9. A listing in the Company's Listing Information System is included as part of Shared Use Service arrangement. This listing and additional listings are furnished shared users under the same conditions as to customers. Listings will be provided in accordance with the regulations of Part 12, Section 1. (C)
10. Shared users of a customer's service shall have at any time the option of obtaining service directly from the Company. (C)
11. When a long distance telecommunications service message is made by a shared user, the lawfully established long distance telecommunications service message rate shall be set forth on any bill provided by the customer to the shared user. If the customer makes a charge for its services, such service charges shall be shown separately on the bill provided by the customer to the shared user.

C. Rates

Monthly Rates

Each, Shared User

<u>Class of Service</u>	<u>All Schedules</u>	<u>Service & Equipment Charge</u>
Business 1-Party Service	50% of the 1-Party or Multi-Line Business exchange access line rate	\$19.00
Business 1-Party Message Rate Service	50% of the Business 1-Party Message Rate exchange access line rate	19.00

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PART 8 - Miscellaneous Services
SECTION 8 - Other Miscellaneous Services

19th Revised Sheet 3
Replacing 18th Revised Sheet 3

BUSY-OUT ARRANGEMENT

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service Connection Charge</u> ^{/2/}
Rotary Number Group ^{/1/}				
Control equipment at the central office.....	P89	\$675.00 ^{/2/(1)}	\$10.00	\$12.00
Signaling channel	As specified in Part 3, Section 7 of the Special Access Guidebook, or Part 15, Section 2			
Change in point of break in rotary group		---	5.00	12.00

/1/ The Company reserves the right to limit the number of trunks or lines that can be busied out in any Electronic Switching System.

/2/ Includes the provision of two busy out arrangements over a separate signaling channel within a rotary number group.

NETWORK INTERFACE/DEMARCATON POINT**A. General**

1. All registered terminal equipment and systems, whether customer provided or Company provided will be connected to the telecommunications network through a Network Interface/Demarcation Point. This Network Interface/Demarcation Point will generally consist of a Company provided standard jack as specified in, or authorized by, the Federal Communications Commission's Registration Program and located within 12 inches of the protector or its equivalent.
2. The location of the demarcation point shall be located in a manner consistent with federal and state regulatory requirements. This location will be at each customer's premises, unless specified otherwise by the customer or building/land owner and agreed to by the Company.
3. Network Interface Jacks are provided as part of an Exchange, Intraexchange Channel Service, or WATS Access Line for Standard and Complex Services.
4. Upon request of the subscriber, landlord/property owner or its agent, the Company shall provide additional regulated network entrance facilities and/or demarcation arrangements in accordance with Part 2, Section 5, paragraph D. *Special Construction*. Each additional regulated network entrance facility will terminate in a demarcation arrangement located at a minimum point of entry within a specified designated telecommunications equipment space.

B. Charges

The time-sensitive charges stated below apply when a trip to the customer's premises is required to move a Network Interface or provide service on the Company's side of the Network Interface, as a result of a customer's request, for existing service. This includes, but is not limited to, the move of a Network Interface at an existing location or the move of a protector and aerial or buried drop.

	Nonrecurring Charge		
	Schedule I ^{/1/}	Schedule II ^{/2/}	Schedule III ^{/3/}
Initial 15 minutes or fraction thereof.....	\$26.65	\$33.30	\$40.00
Each additional 15 minutes or fraction thereof	13.30	16.65	20.00

/1/ Schedule I is applicable to work performed Monday through Friday, between 8:00 a.m. and 5:00 p.m.

/2/ Schedule II is applicable to work performed Monday through Friday at hours other than Schedule I and all day Saturday, for other than Company reasons.

/3/ Schedule III is applicable to work performed on Sundays and holidays, for other than Company reasons.

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PART 8 - Miscellaneous Services
SECTION 8 - Other Miscellaneous Services

2nd Revised Sheet 5
Replacing 1st Revised Sheet 5

NIGHT NUMBER TERMINAL ARRANGEMENT^{/1,2/}

	<u>USOC</u>	<u>Monthly Charge</u>	
Terminals, each ^{/3/}	NCB, NCBTN	\$2.60	
Listing	NSH	^{/4/}	(C)

SPECIAL BILLING SERVICE NUMBERS

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service Connection Charge</u>
Each group of 50 numbers or fraction thereof	BLN	\$3.50	\$19.25

/1/ Also applicable to non-lead numbers assigned to terminals in Electronic Switching Systems multiline hunt groups.

/2/ This arrangement is not provided in connection with WATS Service.

/3/ A Service Connection Charge of \$3.25 applies to each item of equipment provided.

/4/ Refer to Alternate Listings in Part 12 Section 1, for the appropriate rate.

(C)

TOLL DIVERSION - BATTERY REVERSAL**A. Regulations**

1. Toll Diversion using Central Office Battery Reversal provides the means to deny access to the Long Distance Telecommunications Network as well as operator services. This service may be provided on an individual line or trunk basis. It is available only where facilities permit and when the lines or trunks are served out of the same Central Office as the customer premises equipment.
2. Equipment located at the customer premises is required in conjunction with Central Office Battery Reversal. This equipment, when activated by the Central Office Battery Reversal, diverts or disposes of the toll call attempt, usually by diverting the call to the attendant. The customer premises equipment may be provided by the customer or authorized user.
3. This service is subject to equipment regulations as defined in this and other sections of the Guidebook. It prevents a station from dialing the Long Distance Network for all purposes including emergencies and directory assistance. These attempts will be diverted to either the attendant or to a recorded announcement depending upon the customer's system. The customer indemnifies and saves harmless the Company from any and all claims, losses or damages caused by this denial.

B. Rates

These rates and charges are in addition to the established monthly and nonrecurring charges applicable to services or equipment associated with Toll Diversion-Battery Reversal service.

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service and Equipment Charge</u>
Battery Reversal, per line or trunk equipped	TDU	\$1.15	\$12.00

HOTEL-MOTEL TOLL TERMINAL TRUNKS

Special trunks to the Long Distance Message Telecommunications switchboards will be provided at rates and charges specified in Part 4 Section 2.

	<u>USOC</u>	<u>Monthly Rate</u>
Toll Terminal Trunk.....	TTT, TTTXA, TTTXB W7W, W7WXA, W7WXB, W7Y	Equivalent of the PBX Trunk rate applicable in the exchange in which the customer is located. ^{/1/}

/1/ Business Service Connection Charges apply to each equivalent PBX trunk as set forth in Part 3 Section 1.

SPECIAL HIGH VOLTAGE PROTECTION SERVICE AND EQUIPMENT**A. General**

1. Company services provided on metallic facilities that extend to electric power generating, switching, and distributing locations may require special high voltage protection equipment to protect against the effects of Ground Potential Rise (GPR) and/or induction caused by faults in the customer's electric power system. The special protection equipment is designed to isolate or neutralize the fault-produced hazardous voltages. The protection objectives on Company services and facilities at these locations are as follows:
 - a. To minimize electrical hazards to personnel engaged in construction, operation and maintenance, or use of the telecommunications system.
 - b. To prevent electrical damage to telecommunications equipment and cable or wire facilities.
 - c. To provide the required service continuity and integrity of telecommunications transmission as specified by the customer.

B. Requirements for Special High Voltage Protection Equipment

1. Special high voltage protection equipment is required on the telephone facilities at the customer location under either of the following conditions:
 - a. When the fault-produced GPR and induction at the customer location is 1000 volts peak-asymmetrical (Vpk) or greater, or,
 - b. At the customer's option, when the fault-produced GPR and/or induction at the customer location is greater than 300 but less than 1000 Vpk.
2. Special protection equipment may also be required on the serving telephone facilities at the Company Central Office and on the right-of-way at remote drainage locations.

C. Responsibility of the Customer

1. The customer shall be responsible for providing to the Company, in writing, (Form SW6060A) the following technical information:
 - a. The technical data needed by the Company to determine the level of protection required at each location where service is requested. This data includes, but is not limited to, the GPR (in root-mean-square volts) under worst case single phase fault conditions, the ground grid area, impedance of the station ground grid to remote earth, X/R ratio of the power system at the worst case point of fault, the GPR profile, and fault current diagrams and maps of relevant power feed routes.
 - b. The Service Type, quantity, and projected forecast of each service requested at a given location, including those requested by contractors or any other temporary service needs, in accordance with the definitions given in paragraph E. following.
 - c. The Service Performance Objective Classification for each service requested in accordance with the definitions in paragraph F. following.

SPECIAL HIGH VOLTAGE PROTECTION SERVICE AND EQUIPMENT (cont'd)**C. Responsibility of the Customer (cont'd)**

2. Changes in the information previously provided in C.1. above will require written notification. Notification of these changes shall be provided with sufficient lead time to permit Company reevaluation, redesign, implementation and tests of the required modified or new protection method.
3. Sufficient floor space and the necessary power wiring, power outlets, backboards, etc. are to be furnished by the customer who assumes all responsibility for the safe condition of same.
4. The customer representative shall, when ordering telephone service, specifically inform the Company agent of the fact that the service will be terminating in a high voltage environment.

D. Responsibility of the Company

The Company, working in conjunction with the customer and with data provided by the customer, shall determine the proper levels of protection required to achieve the objectives set forth in paragraph A. The method of protection for every service in a cable shall be coordinated by the Company to be compatible with the protection provided for the most critically important service in that cable.

E. Service Types

Services (telecommunications channels) which the Company offers in other sections of this guidebook are identified according to the following Service Types:

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|--------|---|
| Type 1 | Services requiring either DC transmission or AC and DC transmission used for: <ul style="list-style-type: none">- Basic exchange telephone service and/or private line or special access voice telephone service.- Teletypewriter, telemetering, supervisory control, etc. |
| Type 2 | Special access or private line services requiring AC and/or DC transmission used for pilot wire protective relaying or DC tripping. |
| Type 3 | Special access or private line services requiring AC transmission only used for telemetering, supervisory control, data, Supervisory Control and Data Acquisition (SCADA), etc. |
| Type 4 | Special access or private line services requiring AC transmission only used for audio tone protective relaying. |

When a nonstandard, less than economic type of construction or facility is required at the customer's request, a one-time charge will apply, equal to the difference between the estimated cost of the special facilities and the estimated cost of standard construction.

SPECIAL HIGH VOLTAGE PROTECTION SERVICE AND EQUIPMENT (cont'd)**F. Service Performance Objective Classifications**

1. Interruptions or outages of telecommunications circuits serving electric power stations may occur for physical reasons such as cable damage due to extraordinarily heavy storm loading, a vehicle striking and breaking a utility pole, a direct lightning strike, or acts of God. Circuit failures caused by such events cannot be anticipated and the Company expressly states that provision of the equipment provided in this section cannot preclude such service outages as may normally occur due to the above-mentioned circumstances. To minimize service interruptions caused by man-made accidents and/or acts of God, "dual alternate routing" should be employed, wherein critical operating circuits are duplicated, end-to-end, over two geographically diverse routes such that an interruption on one route will unlikely result in an interruption on the other. Rates for Special Routing may be found in the Access Service Tariff.
2. Because of the customer's need for service continuity during power system faults on some types of telecommunications services provided to power locations, the following system of Service Performance Objective Classifications has been established for the purpose of permitting the customer to specify the performance objectives for all types of telecommunications services provided to power locations. These Service Performance Objective Classifications, which are defined with respect to power system fault conditions, are as follows:

Class A	Non-interruptible service performance (must function before, during, and after the power fault condition) for services requiring AC transmission only. Class A service cannot tolerate even a momentary service interruption. Non-tolerable service interruptions include both loss of dependability (failure to deliver a valid trip or control signal) and loss of security (delivery of false trip or control signal).
Class B	Self-restoring interruptible service performance (must function before and after the power fault condition) for any service. Class B service can tolerate a service interruption for the duration of a power system fault but service continuity must be restored immediately after the fault without requiring any repair personnel activity.
Class C	Interruptible service performance (can tolerate a normal station visit to restore service) for power stations with a fault environment of less than 1000 Vpk asymmetrical. Class C service can tolerate a service interruption which requires a station visit by repair personnel to restore service. Class C service cannot be provided in conjunction with Class A or Class B service.

SPECIAL HIGH VOLTAGE PROTECTION SERVICE AND EQUIPMENT (cont'd)**G. Provision of Special High Voltage Protection Service and Equipment**

1. The Company or the customer may provide the necessary special high voltage protection equipment at the customer's premises. In addition, the Company will provide high voltage protection at the Company Central Office and at the remote drainage location if required. The Company will inspect and verify the protection equipment when service is established at new or existing customer locations, and at future times as deemed necessary due to additions, deletions, rearrangements, or maintenance.^{/1/}
2. The customer may add to and make changes in his equipment at existing locations provided such additions and changes meet the Company's technical requirements and are covered by the preceding service types in paragraph E. Some examples of primary special high voltage protection equipment which may be owned by the customer under these conditions are high voltage neutralizing and isolation transformers, high voltage isolation relays, optical coupler devices, and lightning arresters for communications applications.
3. The Company reserves the right to suspend any service without adequate high voltage protection until adequate protection is provided.
4. Whenever the hazardous voltage caused by GPR and/or induction which results from AC power faults exceeds the technical capability (18,000 volts rms) of off-the-shelf high voltage protection equipment, the customer may order primary high voltage protection equipment via the special charge request routine.

/1/ Rates and Charges for High Voltage Protection as specified in paragraph H. following will apply.

SPECIAL HIGH VOLTAGE PROTECTION SERVICE AND EQUIPMENT (cont'd)**H. Rates and Charges^{/1/}**

1. Rates for each two-wire Power Station service channel termination of the type and performance objective as shown. A four-wire channel is equivalent to two two-wire channels.
2. Basic Service

<u>Description</u>	<u>USOC</u>	<u>Monthly Charge</u>	<u>Nonrecurring Charge</u>
Type 1, Class B Service ^{/2/}	HVC	\$5.25	\$40.00
Type 2, Class B Service ^{/2/}	HVE	5.25	40.00
Type 3, Class A Service ^{/2/}	HVF	8.50	150.00
Type 3, Class B Service ^{/2/}	HVH	5.25	40.00
Type 4, Class A Service ^{/2/}	HVK	8.50	150.00
Type 4, Class B Service ^{/2/}	GVM	5.25	40.00
Type 1, 2, 3, or 4 Class C Service ^{/2/}	GVN	2.75	30.00

3. Optional Protection Service

Additional Cable Charge per each 5,500 pair feet or fraction thereof ^{/2/}	SESHV	--	310.00
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Removal of bridge taps, multiple appearances and adding special services protection markings, per channel equipped ^{/2/}	9Y8	--	55.00
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Mutual drainage transformer, per each required at customer premises remote drainage location and/or central office locations ^{/3/}	HV7X1	12.00	55.00
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4. Company-Provided Premises Equipment

Primary Voice Grade High Voltage Customer Premises Protection Equipment, one per each two-wire channel termination at Power Station ^{/2/}	GVP	36.00	110.00
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Primary Carrier Frequency Customer Premises High Voltage Protection Equipment for one four-wire DS1 channel termination at Power Station ^{/2/}	GVQ	55.00	230.00
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/1/ Equipment cabinets, non-metallic conduits, mounting pads, and other mounting arrangements on the customer's premises may be provided by the customer or by the Company at additional costs.

/2/ A Service and Equipment Charge of \$3.25 is applicable.

/3/ May be required with certain protection arrangements.

CHARTER NUMBER SERVICE**A. Description**

Charter Number allows both Business and Residential customers to retain and port their current telephone number to another serving wire center within the same Rate Center when the customer either changes locations and/or changes types of service. Charter Number allows customers to maintain their existing telephone number eliminating the need to change telephone numbers. This service only provides for the porting of telephone numbers within the same Rate Center.

B. General Regulations

1. Charter Number Service is available to Local Exchange Access Line/Plexar®, DigiLine®, SmartTrunkSM, SelectData® and SelectVideo service customers.
2. Charter Number Service only provides porting of a working in service telephone number within the same Rate Center.
3. InterLATA porting is not allowed with this service. All numbers ported must be within the same area code (NPA) geographical boundaries.
4. No porting is allowed outside of Metropolitan Statistical Area's as described in FCC Tariff No. 73.
5. After an end user Customer's telephone number is ported using Charter Number Service, subsequent telephone numbers (i.e. Additional Lines) are assigned from the serving wire centers in which the main telephone number resides not from the original serving wire centers.
6. A ported number only functions from one location, dual service is not available.
7. Charter Number Service is available only where facilities and operating conditions permit.

C. Rates

	<u>USOC</u>	<u>Monthly</u>	<u>Nonrecurring Charge</u>	
			<u>Residence</u>	<u>Business</u>
Charter Number Service	PTLCN	\$0.00	\$20.00	\$20.00