

**AT&T KANSAS GUIDEBOOK**

PART 7 - Central Office Optional Features  
SECTION 5 - Other Central Office Optional Features

2nd Revised Sheet 1  
Replacing 1st Revised Sheet 1

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/1/ Material now appears on Part 20, Section 7, Sheet 6.

**AT&T KANSAS GUIDEBOOK**

PART 7 - Central Office Optional Features  
SECTION 5 - Other Central Office Optional Features

11th Revised Sheet 2  
Replacing 10th Revised Sheet 2

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/1/ Material now appears on Part 20, Section 7, Sheet 7.

**AT&T KANSAS GUIDEBOOK**

PART 7 - Central Office Optional Features  
SECTION 5 - Other Central Office Optional Features

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2nd Revised Sheet 2.1  
Replacing 1st Revised Sheet 2.1

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**COMPLETE CHOICE® ENHANCED****A. Description**

Complete Choice Enhanced is a collection of services that includes an exchange access line and the Custom Calling Services listed below. It is available to residence customers only.

Residential customers who subscribe to Complete Choice Enhanced will receive a discounted rate on their total monthly recurring bill for Complete Choice Enhanced where the following Custom Calling Services are purchased as a monthly subscription only:

Calling Name and Number Delivery (Caller ID)  
3-Way Calling  
Call Waiting  
Call Waiting ID  
Call Forwarding  
Call Blocker  
Speed Dial 8  
Call Return  
Priority Call  
Selective Call forwarding  
Call Forwarding-Busy Line/Don't Answer & Star Code Access to Voice Mail

Caller ID, Call Waiting and/or Call Waiting ID may be de-selected from Complete Choice Enhanced at the customer's option. Any or all of these features may be added back to the package at the customer's request. No adjustment is made to the package price whether any of these features are included or excluded from within the package.

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Call Forwarding-Busy Line/Don't Answer may be de-selected and no adjustment will be made to the package price. Nonrecurring installation charges do not apply if these services are de-selected or re-selected after the original package subscription.

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**COMPLETE CHOICE® ENHANCED (cont'd)****B. Regulations**

1. The component services may be purchased individually at their Guidebook rates.
2. Discounted monthly rates for any other combinations of the services provided in Complete Choice Enhanced on the same access line, as specified elsewhere in this Guidebook, do not apply under Complete Choice Enhanced.
3. All features must be purchased on the same line in order for the customer to be eligible for Complete Choice Enhanced pricing.
4. The Custom Calling Services non-recurring Service Connection Charges will apply when the customer initially subscribes to the package and must add one or more Custom Calling Services to create the package on the line. The charges will not apply if the customer is changing from another feature package to Complete Choice Enhanced on the same order. (C) (C)
5. Usage-sensitive, per-activation features and per-activation charges are not included in Complete Choice Enhanced.
6. Complete Choice Enhanced subscribers will benefit from the package price until they disconnect any of the required component features.
7. The package is provided subject to the availability of Central Office capacity and facilities and the availability of each Custom Calling Service in the customer's serving Central Office. (C)
8. Complete Choice Enhanced subscribers will continue to benefit from the Complete Choice Enhanced price if, on the same order, they de-select a service and/or re-select a previously de-selected service.
9. The applicable Custom Calling Services non-recurring Service Connection Charge for one or more individual Custom Calling Services will apply when individual Custom Calling Services are added to the same line containing Complete Choice Enhanced subsequent to the package order. (C) (C)
10. Customers currently subscribing to all Complete Choice Enhanced component services may request billing at the Complete Choice Enhanced price.

**COMPLETE CHOICE® ENHANCED (cont'd)****B. Regulations**

11. Complete Choice Enhanced may be included in other packages and bundles that are marketed under other names. Complete Choice Enhanced may also be bundled with other additional services at a single price that exceeds the Complete Choice Enhanced Guidebook price.
12. Complete Choice Enhanced may be ordered on the customer's primary/main line and/or any additional line.
13. Complete Choice Enhanced is only available with Flat Rate 1-Party Main Service.
14. A nonrecurring charge will apply to the installation of Complete Choice Enhanced the first time a new or existing customer subscribes to the package, except that the nonrecurring Complete Choice Enhanced installation charge will not apply to existing customers who convert to Complete Choice Enhanced from Select Feature<sup>SM</sup> Package or the Complete Choice® Basic package. Payment of the Complete Choice Enhanced Installation charge ensures that no subsequent nonrecurring charges will apply if the customer de-selects or re-selects one or more features for as long as the customer maintains Complete Choice Enhanced on that line. If a customer terminates the subscription to Complete Choice Enhanced on a line, the Complete Choice Enhanced Installation charge would apply again to re-establish Complete Choice Enhanced on that line. The Complete Choice Enhanced Installation charge is a line-level charge. If the customer subscribes to Complete Choice Enhanced on any additional access line, the nonrecurring feature and package Installation charges will be assessed to each such line. (C)
15. Standard non-recurring charges associated with ordering and/or installing the access line may apply.
16. Beginning February 1, 2009, a retail discount of \$10.00 per month shall be established for residence customers who have more than one access line, call to disconnect an additional line, then decide to retain the additional line. Customers must already subscribe to or newly purchase Complete Choice® Enhanced on at least one access line. Nonrecurring installation charges related to feature installation and package installation will be waived if the package is purchased. The customer's bill will be credited each month that the additional line and Complete Choice® Enhanced are retained on the account. Customers must keep the required services for 30 days to receive the benefit of this offer. If the customer disconnects the additional line or package before the next bill period date in which a credit is due, any further discounts available under this offer will cease. If the customer moves from their current location, any further discounts available under this offer will cease. This offer is available on a maximum of one additional line and cannot be combined with any other access line retention offer that provides a monthly recurring discount.

**COMPLETE CHOICE® ENHANCED (cont'd)****C. Rates and Charges**

The following discounted charges include the monthly recurring rates for local exchange service and will apply to Complete Choice Enhanced. Additional Service Connection Charges associated with local exchange service may apply.

	<u>USOC</u>	<u>Monthly Rate<sup>/1/</sup></u>	<u>Installation Charge</u>	
Complete Choice Enhanced				
- with basic access line .....	SM7FF		\$5.00	
- Group 8+ (Basehor 724) .....	PGOC4	\$70.50		(l)
- All Other Rate Groups .....	PGOC4	64.00		(l)

**D. Complete Choice Enhanced Retention Offer**

Effective January 1, 2021, this offer is no longer available to new subscribers. Existing subscribers may retain the 12-month credit through the end of their promotion period.

Residential customers who call to disconnect service with AT&T and elect to retain service and subscribe to the Complete Choice Enhanced package with flat rate service may receive a bill credit of \$8.00 per month for 12 months on a maximum of two access lines.

The following rules apply:

- This offer is for retention purposes only
- Customers must have or newly subscribe to Complete Choice Enhanced on each line, up to a maximum of two (2) flat rate lines, to receive the monthly credit
- If the customer adds features to qualify for the Complete Choice Enhanced package with flat rate service, the nonrecurring charge(s) and/or package fee will be waived.
- This offer may not be combined with other AT&T residence line retention offers, including but not limited to the Residence Access Line Retention Promotion.
- Monthly credits will cease if the customer disconnects the line or the package, or moves from their current location
- The access line (s) must be in service for a minimum of 60 days before the customer becomes eligible for this offer
- Customers must keep the required services for 30 days to receive the benefit of this offer.
- AT&T may discontinue this offer upon 14 days notice or less.

/1/ Residence customers with Lifeline Service will pay a package rate that reflects the difference between their monthly recurring Lifeline rates and the monthly recurring line rate for a basic access line.

**HOT LINE<sup>/1, 3/</sup>****A. Description of Service**

1. HOT LINE provides an access line the capability to automatically originate a call to a pre-assigned number. The call is immediately and automatically triggered by an off-hook condition. Incoming calls are received normally. HOT LINE is available only where facilities permit.

**B. Rates and Charges**

The following rates and charges apply in addition to the established rates and charges for the access line and any other associated services.

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service Connection Charge<sup>/2/</sup></u>
Hot Line.....	HLA	\$797.00(l)	\$50.00	\$5.00

/1/ Coin and multi-line hunt lines are excluded from employing the Hot Line features.

/2/ The Service Connection Charge of \$5.00 will be applied for any subsequent change in the called number.

/3/ Effective December 1, 2015, Hot Line and Warm Line are no longer available to residence customers.

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**EXCHANGE INTERCONNECTION SERVICE****A. Descriptive Summary**

Exchange Interconnection Service provides for the availability and use of specific Company provided facilities in the provisioning of discretionary business services by, but not limited to, Enhanced Service Providers (ESPs) hereafter referred to as customers.

**B. General Regulations**

1. These regulations and rates are in addition to the regulations and rates specified elsewhere in this Guidebook where referenced. Failure to observe these rules and regulations gives the Company the right to discontinue the service.
2. The services in this section cannot be used by the customer to provide MTS, WATS, MTS-like or WATS-like services to its patrons.

**C. Service Description**

1. Exchange Interconnection Service is provided to customers in the form of the Local Serving Arrangement (LSA) and Optional Service Features (OSFs).
2. The LSA forms the local access arrangement that provides the customer access to the exchange network. It is a prerequisite to ordering any of the OSFs which are provided in this guidebook. Each LSA consists of three (3) components: Access Link, Features/Functions and Transport.
3. The OSFs offer the customer basic options that facilitate the customer's opportunity to offer enhanced services to its patrons in a flexible manner.

**D. Definitions**Access Link

The local loop facilities from the customer's premises to the first point of termination at the customer's serving central office.

Channel Interconnections

Central office equipment that connects an individual multiplexed channel to a switch termination.

Switch Termination

Central office equipment and wiring that connects an access link or channel interconnection to the central office switch.

Dial Tone Office

The central office providing the Local Serving Arrangement.

Multiplexed Arrangement

Central office equipment that combines individual channels together for transport over a single communications facility.

**EXCHANGE INTERCONNECTION SERVICE (cont'd)**

**D. Definitions (cont'd)**

Enhanced Service

Services, offered over Company transmission facilities, which employ computer processing applications that act on the format, content, code, protocol or similar aspects of the patron's transmitted information; provide the patron additional, different or restructured information; or involve patron interaction with stored information.

Enhanced Service Provider (ESP)

A customer of the Company who provides Enhanced Service(s) to its patrons.

Features/Functions

The interface/interconnect between the Access Link and the rest of the Company exchange network.

Local Serving Arrangement (LSA)

The basic arrangement which provides the customer access to the Company exchange network.

Optional Service Feature

Basic options associated with a LSA.

Originating

Calls incoming to the customer from the Company exchange network.

Patron

A user of the enhanced services offered by the ESP.

Terminating

Calls outgoing from the customer to the Company exchange network.

Transport

Switched call processing and delivery.

**EXCHANGE INTERCONNECTION SERVICE (cont'd)****E. Undertaking of the Company**

1. The Company will provide all of the service components necessary for the provisioning of Exchange Interconnection Service up to and including the network interface at the customer's premises.
2. The calling scope for Local Serving Arrangements is the geographic area which includes all wire centers comprising the local calling scope of a specified metropolitan exchange area or local exchange area. Calls made by the customer to locations outside the local calling scope will be billed at applicable long distance rates.
3. Optional extended area services may not be used in conjunction with services offered in this guidebook.
4. Local Serving Arrangements and related Optional Service Features, offered in this guidebook, are available where facilities permit.
5. Miscellaneous services, which are technically compatible to the services offered in this guidebook, may be provided at the rates and charges specified in the applicable sections of this guidebook or other guidebooks of the Company.

**F. Limitations**

1. Components of a Local Serving Arrangement (Access Link, Features/Functions and Transport) are not offered separately. Further, only switch terminations offered from this guidebook may be associated with a Multiplexed Arrangement.
2. Listings will not be provided as a part of Exchange Interconnection Service. Listings will be provided for customers at rates specified in Part 12, Section 1. (C)
3. Rates for local directory assistance calls, which are provided by the Company, will apply as specified in Part 11, Section 2, except that no call allowances, offset or exemptions will be allowed.
4. Optional Service Features offered in this guidebook are available only when provided in conjunction with a Local Serving Arrangement as offered in this guidebook.

**G. Obligations of the Customer**

1. Customers will provide terminal equipment, derivation equipment or communications systems as required, for use with the services offered in this guidebook.
2. Synchronization of the digital network will be provided in accordance with 1A-NPL-000436 DIGITAL SYNCHRONIZATION NETWORK PLAN, ANSI T1.101 - 1987 SYNCHRONIZATION INTERFACE STANDARDS FOR DIGITAL NETWORK and TR-NPL-000275 SYNCHRONIZATION OF THE INTRA-LATA DIGITAL NETWORK.

**EXCHANGE INTERCONNECTION SERVICE (cont'd)**

**H. Application of Charges**

1. Local Serving Arrangement

Rates and Charges for the provision of the Local Serving Arrangement are encompassed in three service component charges:

- a. The Access Link Charge relates to local loop facilities between the customer and the first point of termination in the customer's serving central office.
- b. Foreign Serving Office Service rates and charges do not apply to the Local Serving Arrangement.
- c. Features/Function Charges relate to the interface/interconnect between the Access Link and the Transport facility.
- d. The Transport Charge relates to the provision of switching and transmission facilities that are necessary to facilitate end to end connectivity between the customer and his patrons.

*Originating Transport* applies to the inward delivery of calls to the customer's premises.

*Terminating Transport* applies to the outward delivery of calls from the customer's premises to locations within the local calling scope of the dial tone office.

2. Installation Charges

The application of Installation Charges as found in paragraphs I.1. and I.2. are as follows:

First

Applies to the first unit per customer request, per due date, per account, at each central office from which service is provided.

Additional

Applies to each additional unit(s) on the same request as the initial unit, same due date, same account, same location.

Subsequent Installation Charges apply only to Local Serving Arrangements as follows:

First

Applies to the first unit per customer request, per due date, per account, at each central office served, when a Channel Interconnection is added to an existing multiplexed arrangement.

Additional

Applies to each additional unit(s) on the same request as the initial unit, same due date, same account, same location.

**EXCHANGE INTERCONNECTION SERVICE (cont'd)****I. Rates and Charges**1. Local Serving Arrangement<sup>/1,2/</sup>

## a. Circuit Switched-Voice Grade Connection

A voice grade serving arrangement that provides a customer network access, one and two-way communications capability and access to available OSFs via a connection to the circuit switched network. All calls are set up and taken down on a call by call basis.

	<u>USOC</u>	<u>Monthly Charge</u>	<u>Installation Charge</u> <u>First Unit</u>	<u>Add'l Unit</u>
1. Access Link				
2-wire, per facility.....	1RSV2	\$31.00	\$165.00	\$165.00
DS1, per facility .....	1RSD4	175.00	760.00	460.00
2. Features/Functions <sup>/1/</sup>				
Switch Terminations <sup>/3,4/</sup>				
Analog Voice Grade (Line Side)				
(Select One)				
Inward.....	B1N1X	3.50	1.00	1.00
Outward.....	B1N0X	3.50	1.00	1.00
2-way.....	B1NCX	3.50	1.00	1.00
Multiplexed Arrangements				
Multiplexed DS1 to Voice,				
per DS1 Access Link.....	MU74X	170.00		
Analog Voice Grade Channel				
Interconnection,				
per Activated Channel <sup>/5/</sup> .....	N2X2X	3.60	70.00	55.00
Subsequent Order				
Analog Voice Grade Channel				
Interconnection,				
per Activated Channel <sup>/5/</sup> .....	N2X2X	3.60	85.00	55.00

/1/ When a customer requests an LSA from a serving office in an exchange outside the exchange area in which the customer's premises is located Foreign Exchange Service Charges apply.

/2/ Refer to Part 4, Section 2 for Hunting Arrangement Rates and Charges.

/3/ End User Common Line (EUCL) charges apply per Switch Termination.

/4/ Switch terminating charges apply to each 2 wire facility and each channel interconnection of a multiplexed DS1 facility.

/5/ A technically compatible switch termination is required per activated channel for circuit switched voice grade type service.

**EXCHANGE INTERCONNECTION SERVICE (cont'd)****I. Rates and Charges (cont'd)**1. Local Serving Arrangement<sup>/1,2/</sup> (cont'd)

## a. Circuit Switched-Voice Grade Connection (cont'd)

	<u>Rate Per Minute</u>
3. Transport <sup>/3/</sup>	
Originating, per minute of use .....	\$.009
Terminating, per minute of use within the Local Calling Scope <sup>/4/</sup> .....	
<u>Call Miles</u>	<u>Rate Per Minute</u>
0 to 1 .....	\$.0423
Over 1 to 25 .....	.0454
Over 25 .....	.0762

## 2. Rearrangement Charges

	<u>Nonrecurring Charge</u>
Change type of Supervisory Signaling .....	\$40.00
Change Directionality .....	25.00

/1/ When a customer requests an LSA from a serving office in an exchange outside the exchange area in which the customer's premises is located Foreign Exchange Service Charges apply.

/2/ Refer to the Part 4, Section 2 for Hunting Arrangement Rates and Charges.

/3/ The timing of messages begins when connection is established between the calling and the called telephone and ends when the connection is terminated at any point. Minutes of use will be summed and rounded to the next higher 1/10 of a minute by billing period by telephone number or in the case of hunting lines by lead telephone number. Fractional charges will be rounded to the next higher penny.

/4/ Usage charges shown here apply to all outgoing calls, except those that are placed to the Company (i.e., directory assistance, repair service, business office), toll and authorized emergency number 911.

**EXCHANGE INTERCONNECTION SERVICE (cont'd)****I. Rates and Charges (cont'd)****3. Optional Service Features****a. Subscriber Information Interface (SII)**

SII provides originating call information and the capability to activate and deactivate an alerting tone on patron lines. The service is provided utilizing special central office facilities and dedicated channels.

The alerting tone is provided in the form of an intermittent dial tone (Message Waiting Indication) and/or a signal which activates a light on the patron's customer-premises equipment, and notifies the patron that some type of action is warranted, i.e., a message is waiting for retrieval. Alerting tone capabilities are limited to customer patrons whose local exchange telephone service is served from the same switching system as that of the SII.

Originating call information includes the Local Serving Arrangement line and/or terminal identification, call reason (call forward type or direct call) and the patron's directory number. Directory numbers are delivered only when the patron is served from the same switching system as the SII.

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
SII, each <sup>/1/</sup> .....	MN1	\$310.00	\$800.00
		<u>Rate</u> <sup>/2/</sup>	
Originating Call Information, per call delivered .....		\$ .006	

/1/ In addition, a Voice Grade type data channel is required. Charges apply as specified in Part 3, Section 7 of the Special Access Guidebook, or private line charges as specified in Part 15, Section 2. (C)  
(C)  
For rate application purposes the SII Serving Office is considered to be a customer-premises location.

/2/ Charges are summed and rounded to the next higher penny by billing period by telephone number or in the case of hunting lines by lead telephone number.

**EXCHANGE INTERCONNECTION SERVICE (cont'd)****I. Rates and Charges (cont'd)****3. Optional Service Features (cont'd)****b. Network Subscriber Information Interface (NSII)**

Where available, NSII provides:

- originating call information<sup>/1/</sup>,
- the ability to activate and deactivate an intermittent dial tone or a visible light signal (Message Waiting Indication) on patrons' lines in multiple Company offices throughout the LATA<sup>/1/</sup>, and/or
- the ability to direct Message Waiting Indicator (MWI) messages to one pre-defined SS7 Point Code of the customer's suitably equipped Alternate Network service provider within the LATA<sup>/3/</sup>.

It allows the customer (Voice Messaging Service Provider) to perform these functions in multiple offices through a connection to a single Message Node office.

The customer may request a specific central office to serve as the Message Node office, but the Company retains final authority in choosing the Message Node office for each NSII arrangement. The delivery of Originating Call Information from Company offices is included in the monthly rate for this feature. NSII is subject to capacity limitations of the voice messaging platform, the NSII link, and the Local Serving Arrangement.

A Local Serving Arrangement is required in conjunction with NSII. The same Local Serving Arrangement can not be used in conjunction with both NSII and Subscriber Information Interface (SII). If both of these Optional Service Features are used by a customer in the same location, separate Local Serving Arrangements are required and will be distinguished from one another by the use of different USOC codes.

<u>Description</u>	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
NSII, per Message Node Service Area <sup>/2/</sup> .....	M2N	\$6,000.00	\$2,000.00

/1/ Originating Call Information and Message Waiting Indication activation/deactivation capabilities are limited to Voice Messaging Service Providers' patrons whose local exchange telephone service is served by equipped switching systems within the Message Node Service Area.

/2/ In addition, a voice grade (VG) circuit is required for transport. This circuit must meet VG6 technical standards. The necessary rate elements for this connection are two local channels, two interoffice and/or two interexchange channel terminals, interoffice and/or interexchange mileage. A dial-up emergency back up feature is provided for this circuit as a standard function of this service. In order to take advantage of this feature, the customer must subscribe to one additional Local Serving Arrangement with a direction (inward) switch termination and one additional separate switch termination. The customer is responsible for providing compatible premises equipment in order to utilize the dial-up emergency back up feature.

/3/ The Alternate Network telephone numbers must be in the same LATA as the customer's Local Serving Arrangement.