TELEBRANCH®

A. General

TeleBranch is a service whereby a call placed from a station (the originating station) to a customer's (the TeleBranch customer) telephone number in one exchange (the call forwarding location) is automatically forwarded by the Company's central office equipment to the subscriber's remote location. Terminating stations must have incoming call capability. TeleBranch forwarded calls are long distance or Inward-WATS messages. With TeleBranch, calls are forwarded to:

- a terminating station located within the same exchange as that of the call forwarding location station, or
- to a terminating station located within a different exchange and/or zone where non-optional extended area service is provided as set forth in Part 4, Section 1.

TeleBranch forwards calls as local exchange messages.

B. Regulations

- 1. TeleBranch service is offered subject to availability of suitable facilities.
- 2. TeleBranch service is not offered where the terminating station is a coin telephone.
- 3. Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call.
- 4. TeleBranch is not represented as suitable for satisfactory transmission of data.
- Calls directed to the TeleBranch number are forwarded using interstate or intrastate Long Distance Message Telecommunications Service, intrastate Optional Community Calling Service plans, and intrastate or interstate Inward-WATS lines. Calls directed to TeleBranch on a local basis are forwarded using Local Exchange Service.
- 6. TeleBranch is provided on the condition that the customer subscribe to sufficient TeleBranch features and facilities to adequately handle calls to the TeleBranch customer without interfering with or impairing any services offered by the Company. See 'Rules and Regulations Applying to All Customers' Contracts' in Part 2, Section 2.
- 7. TeleBranch on a local basis is not offered in connection with Basehor exchange service that provides for Extended Area Service (EAS) to the Kansas City Metropolitan exchange as set forth in Part 4, Section 1.
- TeleBranch on a local basis is offered in connection with MetroPlus as set forth in Part 4, Section
 The MetroPlus additive is in addition to the rates for TeleBranch as specified in '*Rates and Charges*' following.
- 9. TeleBranch service does not allow for the pre-designated number to be a number associated with one of the following services:
 - Access services unless otherwise specified in the Access Service Tariff/Guidebook
- (C)

- 700 numbers
- International telephone numbers
- Numbers associated with N11 services such as 911, 411, 511, or 211
- Another TeleBranch telephone number

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C. Rates and Charges

1. The following Access Path charges for TeleBranch are in addition to applicable charges for service and equipment with which it is used.

	<u>USOC</u>	Monthly <u>Rate</u>	Service Connection <u>Charge</u> /1,2,3,4,5/	
TeleBranch, first access path	RCFWE, RCFVF, RCFVE, RCFVS, RCFWS, RCFNS, RCFMV, RCFVN			
	RCFWG	\$60.86	/6/	(I)
Additional access paths, each	RCA	60.86	/6/	(I)

a. Business customers who have their exchange access service with another carrier and who now establish their exchange access service with the Company and who subscribe to TeleBranch service will receive local TeleBranch service at the discounted monthly rate as listed below for the first 12 months. In addition, these customers will also receive a waiver of the nonrecurring charges to add local TeleBranch. This discounted monthly rate applies to both the initial as well as additional local TeleBranch paths only, excluding 800 Service lines. Usage charges are applicable.

	<u>USOC</u>	Monthly <u>Price</u>
Discounted price	RCF/RCA	\$5.00

The TeleBranch call forwarding number must terminate to a Company business access line in order to qualify for this discount and waiver. Customers must retain TeleBranch for 12 consecutive billing cycles in order to receive the full benefit of this offer. Customers who discontinue TeleBranch prior to the required 12 billing cycles will forfeit any remaining credits.

Subscribers may have a maximum of ten (10) local Telebranch paths (initial/additional) per billing account participating in this discounted service, and each local Telebranch path must be located in the same state where qualifying exchange access service from another carrier is established. Subscribers must order local Telebranch service within 30 days of establishing the qualifying exchange access service from another carrier in order to be eligible for this discounted service.

- /1/ The Service Connection Charge will not apply on outside moves of customer's other service (the terminating number does not change) if there is no telephone number change.
- /2/ To change the TeleBranch number, a Service Connection Charge is applicable.
- /3/ To change the number to which calls are forwarded, at the request of the customer, a Service Connection Charge is applicable.
- /4/ To change both numbers as in footnotes /2/ and /3/ above, at the same time, only one Service Connection Charge applicable.
- /5/ Only one Service Connection Charge will apply when an additional access path or paths are ordered at the same time as the first TeleBranch access path or when multiple additional paths are purchased on a subsequent order.
- /6/ See Part 3, Section 1, for application of Service Connection charges.

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C. Rates and Charges (cont'd)

2. TeleBranch Usage Charges

Usage charges shall be comprised of two separate charges:

- a charge for that portion of the call from the originating station to the call forwarding location, and
- a charge for that portion of the call from the call forwarding location to the terminating station.

The respective charge for each portion shall be as follows:

- a. Between the originating station and call forwarding location. The charge for this portion of a remotely forwarded call shall be the charge specified in this guidebook, or any other applicable guidebook, for the type of call involved.
- b. Between the call forwarding location and the terminating station. The TeleBranch customer is responsible for the applicable customer-dialed station-to-station charges as specified in the interstate or intrastate Long Distance Message Telecommunications Service Part 9 (including intrastate Optional Community Calling Service Plan charges where available) or WATS charges as specified in the interstate or intrastate Wide Area Telecommunications Service Part 10. The aforementioned charges apply to all calls answered at the terminating station.
- 3. TeleBranch Usage Charges on a Local Basis
 - a. Usage charges shall be comprised of two separate charges as set forth in paragraph 2. preceding.
 - b. Usage charges applicable to the originating station are as set forth in paragraph 2.a preceding.
 - c. The following unmeasured usage charge is applicable between the call forwarding location and the terminating station:

	USOC	Monthly <u>Rate</u>
Unmeasured Usage, per access p	ath FRT01	\$12.85

4. Listings

(C)

One listing without charge, covering the exchange in which the call forwarding central office is located, is provided. Additional listings may be obtained under guidebook rates, see "Listings" in Part 12, Section 1.