AT&T KANSAS GUIDEBOOK

PART 5 - Centrex / Plexar Services SECTION 5 - Other Plexar Services 2nd Revised Sheet 1 Replacing 1st Revised Sheet 1

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PLEXAR®-I

A. Descriptive Summary

Plexar-I is an optional communications system arrangement for business customers which combines two or more individual exchange access lines into a Plexar-I group. Plexar-I is provided subject to the capability of the central office.

Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar-I Service. Plexar-I customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

B. Rules and Regulations

- 1. In addition to the Plexar-I system charges and feature capability charge specified in the following, the rate for an Individual Flat Rate Line, Multi-Line, or Measured Business Exchange Access Line shall apply, as appropriate. Plexar-I lines can also be arranged for hunting, and the rates in Part 4, Section 2 shall apply, as appropriate. For Plexar I lines equipped with Access Advantage Plus service, the appropriate rate from Part 6, Section 7 will apply in lieu of the exchange access line charge.
- 2. Listings will be furnished in accordance with the regulations set forth in Part 12, Section 1.
- 3. The assignment of telephone numbers for Plexar-I shall be in accordance with 'Rules and Regulations Applying to All Customers' Contracts' in Part 2, Section 2.
- 4. All Plexar-I lines will be equipped with the standard features specified in the following Feature Array, paragraph D. The only distinction in standard features between the Plexar-I System Charge and Standard Package 2 is that Standard Package 2 includes Code Access Calling.^{/1/}
- Plexar-I lines and extensions may be terminated at one-customer premises, different premises-same central office, or different premises--different central office. Appropriate mileage charges, as specified in Part 4, Section 3 apply to Plexar-I.
- 6. Temporary suspension of service in accordance with Part 2, Section 4 will be provided.

ATT TN KS-16-0039 Effective: September 1, 2016

^{/1/} Standard Package 2 is obsolete, as defined in Part 2, Section 1 (see *Obsolete*), available to existing customers. See paragraph D. for availability of 'Code Access Calling' to existing customers who subscribe to this feature.

Original Sheet 1.1

PLEXAR®-I (cont'd)

B. Rules and Regulations (cont'd)

- 7. The Add-On and Call Forwarding features are furnished subject to transmission limitations. The Company does not guarantee satisfactory transmission on such arrangements. If the customer requests additional equipment to improve transmission, and it is feasible, additional rates and charges based upon the costs incurred apply.
- /1/ |
- 8. Touch-tone service is required for Plexar-I. Each exchange access line must terminate in at least one customer-provided touch-tone instrument in order to utilize the Plexar-I features. The rates and charges for Touch-tone, as specified in Part 4, Section 2, are applicable for each exchange access line.
- 9. When multiple features are activated on the same line, certain features may take precedence over others.
- 10. Plexar-I service is obsolete to existing customers subscribing to Standard Package 2 and selected obsoleted optional features. Moves, changes and additions shall be in accordance with the definition of "obsolete existing customer" as defined in Part 2, Section 1 (see *Obsolete*).

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/1/ Material formerly appeared on Sheet 1.

1st Revised Sheet 2 Replacing Original Sheet 2

PLEXAR®-I (cont'd)

B. Rules and Regulations (cont'd)

12. Custom Calling Services will be functional under the following conditions:

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- a. When both the call originating and the call terminating customers are served from the same central office.
- b. When both the call originating and call terminating customers are served by different central offices within the same LATA boundaries that are linked with the proper facilities.
- 13. Any Company calling party may prevent the delivery of calling name and/or number to the called party by dialing an access code immediately prior to placing a call. The access code activates per call blocking. Per call blocking is available at no charge.

If a calling party activates blocking, the calling party name and/or number will not be transmitted across the station line, including calls within and outside the Plexar group. Calling name and/or number subscribers will receive an anonymous indicator. This anonymous indicator notifies the calling name and/or number subscriber that the calling party chose to block the calling name and/or number delivery.

Per-line blocking for the delivery of calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted, including those at the residence of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking: (a) private, nonprofit, tax-exempt, domestic violence intervention agencies, and (b) federal, state and local law enforcement agencies. Calling name and/or number will not be transmitted from a line equipped with this capability.

- 14. Calling name and/or number service interactions:
 - a. Calling name and/or number will not be displayed if the called party is off-hook.
 - b. Calling name and/or number will not be displayed if the called party answers during the first ring interval.
 - c. Calling name and/or number are not available with distinctive ringing services having a silent interval length insufficient for name and/or number transmission.
 - d. Identification of specific stations or extensions served by a PBX is not possible. The main directory number of the PBX will be displayed.
 - e. Calling name and/or number will be displayed for calls made from another central office only if it is linked by appropriate facilities.
 - f. Calling name and/or number will not be displayed if the calling party has activated name and/or number blocking.
- 15. A transfer of contract (supersedure) will be allowed in accordance with the regulations set forth in 'Rules and Regulations Applying to All Customers' Contracts' in Part 2, Section 2.
- 16. Plexar-I customers may convert their service to another Plexar serving arrangement, as offered in the applicable section(s) of this Guidebook.

C. Payment Plans^{/1/} (C)

 The customer shall select a service term of either Month-to-Month, 36, 48 or 60 consecutive months.

If the customer selects a 36-, 48- or 60-month service term, the rates are not subject to Company-initiated rate increases.

If the customer elects to pay month to month, the rates are subject to Company-initiated rate changes.

2. Additions to service under the two options specified in paragraph C.1., preceding, can be added to the existing agreement.

Additions to the 36-, 48- and 60-month service terms can be coterminous with the original contract or for a shorter term. If the customer chooses a shorter term for the additions, rates applicable to the chosen term will apply. Coterminous additions will be treated as follows: If 90 days or more remain on the contract, rates equivalent to those for the existing contract term will apply. If less than 90 days remain, rates applicable to the Month-to-Month plan will apply.

Additions to service under the Month-to-Month plan can be made at any time.

- 3. All charges specified in this offering, excluding those that are rate referenced to other guidebooks, are covered under Plexar-I payment plans. All other rates and charges not specifically covered in this section are not included. Plexar-I access lines are not included in these payment plans but are offered under terms and conditions specified in Part 4, Section 2.
- 4. If the customer disconnects the Plexar-I and/or optional features prior to the expiration of the 36-, 48- or 60-month service term, the customer shall pay a termination charge for the applicable rate elements disconnected. This charge will be waived if the customer converts the arrangement to another Plexar service for a service term that equals or exceeds the number of months remaining on the customer's Plexar-I agreement. This charge will also be waived for Plexar-I customers who move their service to another Company-served location within Kansas if the service terms are continued at the new location. Payment of the termination charge does not release the customer from other previous amounts owed to the Company. The termination charge shall be calculated as follows:
 - a. number of disconnected stations, multiplied by
 - b. total monthly Plexar-I rates for the disconnected stations, relevant to that customer's contract term, multiplied by
 - c. the number of months remaining in the customer's Plexar-I contract, multiplied by
 - d. fifty percent (50%).

/1/ Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar-I Service. Plexar-I customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

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1st Revised Sheet 4 Replacing Original Sheet 4

PLEXAR®-I (cont'd)

C. Payment Plans^{/1/} (cont'd)

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- 5. Upon expiration of the 36, 48 or 60 month service term, the customer may:
 - a. Continue service without establishing a new service term. Service will be provided on a month-to-month basis at the then current rate. This monthly rate will be subject to any rate changes approved by the Commission.
 - b. Continue service by selecting a new service term of 36, 48 or 60 months at the then current rates. The new service term will commence on the day following the expiration of the previous service term.
 - Thank You For Renewing' Credit Option: With this option, customers who sign a new Plexar-I term Payment Plan contract for their existing service with a 36, 48 or 60 month contract term will receive a one-time bill credit of \$50.00 per station, up to a maximum of \$1,500 per contract. This credit option is only available to existing Plexar-I customers (month-to-month or contract), but is not available to customers with more than twelve months remaining on their existing Plexar-I term Payment Plan contract. Standard Plexar-I termination charges will apply. This credit option is not available to customers covered under an Individual Contract Pricing (ICP) contract.
 - c. Discontinue the service.
- 6. If the service term agreement expires and the customer has not notified the Company regarding which option is elected, service will continue at the monthly rate in effect at that time for the Month-to-Month option.

/1/ Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar-I Service. Plexar-I customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

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PLEXAR®-I (cont'd)

C. Payment Plans^{/1/} (cont'd)

7. Service Migration and Early Termination Charges

If Customer migrates an AT&T Plexar-I Service or Service Component (referred to as the "Terminated ILEC Service") to a qualifying AT&T Business Voice over IP (BVoIP) Service (referred to as the "Replacement Service"), then the Early Termination Charge associated with the Terminated ILEC Service will be waived provided:

- The Terminated ILEC Service has been installed at the Customer site for no fewer than 12 months;
- The Term of the Replacement Service agreement is equal to or greater than the remaining term for the Terminated ILEC Service; and
- The Replacement Service is installed at the same Customer sites as the Terminated ILEC Service.

It is at the Company's sole discretion whether a product change satisfies these requirements.

/1/ Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar-I Service. Plexar-I customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

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PLEXAR®-I (cont'd)

D. Feature Array

The following is a list of Standard and Optional features available subject to central office capability:

Standard Features

Add-On/ Consultation Hold

Call Hold

Call Pickup

Station-to-Station Dialing (Intercom)

Transfer

Optional Features

Call Forwarding

Call Forwarding-Inside System

Call Forwarding-Outside System

Call Transfer Disconnect

Call Waiting

Convenience Dialing I

Custom Calling Services

Customer Alerting Enablement

Remote Access to Call Forwarding

Simultaneous Ring One Number

Toll Restriction

Obsolete Features Available Only to Existing Customers Subscribing to the Feature Prior to July 18, 1995.

Automatic Callback Calling/1/

Convenience Dialing II/1/

Distinctive Ringing

Uniform Call Distribution

Obsolete Standard Feature Available Only to Existing Customers Subscribing to the Feature Prior to

November 1, 1999.

Code Access Calling/1/

/1/ Only available with the Plexar-I Standard Package 2 obsolete offering.

E. Feature Descriptions

Add On/Consultation Hold

This feature allows a Plexar-I station user to add on another Plexar-I user or outside line to an established call. In addition, the station user can place any call on hold, thereby freeing the line for the purpose of originating another call or answering a waiting call.

Automatic Callback Calling

This feature allows a Plexar-I user who encounters a busy condition when calling another Plexar-I line to be automatically called back when the called line becomes idle. (11)

Call Forwarding

This feature, when activated by the customer, allows all calls to a Plexar-I line to be automatically forwarded to a selected Plexar-I line within the system or another telephone number outside the system.

Call Forwarding - Inside System

This feature allows for forwarding of an incoming call to a preselected Plexar-I line within the system when the called line does not answer after a predetermined number of rings and/or when a busy condition is encountered.

Call Forwarding - Outside System

This feature allows for forwarding of an incoming call to a preselected number outside the system when the called line does not answer after a predetermined number of rings and/or when a busy condition is encountered.

Call Hold

This feature allows a Plexar-I station user to hold any call in progress, thereby freeing the line for the purpose of originating another call or answering a waiting call. The held call cannot be added to another call.

Custom Calling Services

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Auto Redial: Enables the customer to automatically redial the last outgoing telephone number dialed. When the recalled telephone number is busy, the Company's equipment will make repeated attempts to establish the call for a thirty (30) minute period beginning with the customer's activation. (2)

Call Blocker: Enables a customer to block the last incoming call or calls from a designated list of telephone numbers. To block specified telephone numbers, the customer can construct or modify a telephone number screening list by dialing a unique code. Company equipment will screen incoming calls against the customer's list and block those on the list. If facilities are unavailable to provide incoming call screening via the customer's list, standard call completion will occur. To block unknown telephone numbers, a customer can activate a code after receiving an unwanted call and block the number. Callers whose numbers are blocked are directed to a Company-recorded announcement.

- /1/ Obsolete Available only to existing customers subscribing to this feature prior to July 18, 1995.
- /2/ Some customer-provided equipment may not recognize the distinctive ringing patterns associated with these features.

1st Revised Sheet 7 Replacing Original Sheet 7

PLEXAR®-I (cont'd)

E. Feature Descriptions (cont'd)

Custom Calling Services (cont'd)

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Call Return: Enables the customer to automatically redial the telephone number of the most recent incoming call. The Company's equipment will make repeated attempts to establish the call for a thirty (30) minute period beginning with the customer's activation of Call Return if the most recent incoming call telephone number is busy. This feature cannot return a call to a line that is not associated with a telephone number (e.g., multi-line hunt group) or to a line with Call Forwarding activated.'1/

Call Trace: Enables the customer to initiate a trace of the last incoming call completed by dialing an activation code immediately after terminating the call. If the trace is successful, the Company's equipment will record the incoming call detail (not the conversation). The result of the trace will not be provided to the customer directly. For further action to be taken, the customer is required to contact the Company during normal work hours and work days.^{/2/}

Calling Name Delivery: Enables the terminating customer to identify the calling party by a displayed name before the call is answered. The displayed name is the name associated with the Calling Party Number (CPN). Calling Name Delivery subscribers must provide and connect their own compatible customer premises equipment to process the Calling Name Delivery transmission.

Calling Number Delivery: Allows the transmission of Calling Party Number (CPN) associated with an incoming call to the called party's access line. The CPN of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Calling Number Delivery subscribers must provide, and connect, their own compatible customer premises equipment in order to process the CPN transmission.

Priority Call: Provides the customer with a distinctive alerting signal, ring or Call Waiting tone (if the customer has subscribed to Call Waiting), when the customer is called from preselected telephone numbers. The customer can construct or modify a telephone number-screening list by dialing a unique code. The Company equipment will screen incoming calls against the customer's list and provide the Priority Call feature for the telephone numbers on the customer's list./1/

Selective Call Forwarding: Enables the customer to forward incoming calls from preselected telephone numbers to another telephone number. The customer can construct or modify a telephone number-screening list by dialing an activation code. The Company equipment will screen incoming calls against the customer's list and forward only those telephone numbers on the list. The call-forwarding customer is responsible for the payment of charges for each call between the Selective Call Forwarding line and the line to which the call is being forwarded. The transmission may vary depending on the distance and routing necessary; therefore, transmission may not meet normal standards.

- /1/ Some customer-provided equipment may not recognize the distinctive ringing patterns associated with these features.
- /2/ At its sole option, the Company will set up a tracing arrangement at no charge to the customer when in the judgment of the Company, the unwanted call(s) present a serious threat of bodily harm or destruction of property and Call Trace is not available or is not otherwise a suitable solution. In such situations, the Company, not the customer, will perform the entire call trace function.

E. Feature Descriptions (cont'd)

Call Pickup

This feature allows a Plexar-I station user to answer any call within an associated preset pickup group.

Call Transfer Disconnect

This feature will allow a Plexar-I station user to transfer a call to another telephone number within or outside the Plexar-I system and hang up, leaving the two remaining parties connected. The Plexar-I station user would then be free to accept another call. The transferred call may originate from within or outside the Plexar-I system.

Call Waiting

This feature allows a Plexar-I user engaged in a conversation to be alerted that another caller is attempting to reach him. The called line can retrieve the waiting call by placing the existing call on hold and answering the waiting call. Where central office capability exists, Cancel Call Waiting is provided with this feature.

Code Access Calling

This standard feature of Standard Package 2 permits dial access to special facilities such as outward WATS.^{/1/}

Convenience Dialing I

This feature allows Plexar-I station users to have abbreviated codes assigned to frequently called numbers. Up to 6 frequently called numbers may be assigned abbreviated codes. The list of frequently called numbers may be common to the entire Plexar-I system or unique to each Plexar-I station line.

Convenience Dialing II

This feature is the same as Convenience Dialing I except that up to 30 numbers can be programmed. (2)

Customer Alerting Enablement (Message Waiting Indication)

Provides an audible alerting tone (intermittent dial tone) from the customer's serving central office and/or a signal that provides visual indication on the customer premises equipment (CPE) indicating waiting messages.

Distinctive Ringing

This feature is provided on a per system basis and allows a Plexar-I user to distinguish by a distinctive ringing pattern between incoming exchange calls and incoming intercom calls. [2]

Remote Access to Call Forwarding

Permits a customer that also subscribes to the Call Forwarding feature to activate, deactivate or change Call Forwarding from a remote location. Remote Access to Call Forwarding can only be accessed from a touch-tone telephone. All charges incurred to access the remote number will be billed appropriately.

- /1/ Only available with the Plexar-1 Standard Package 2 obsolete offering.
- /2/ Obsolete Available only to existing customers subscribing to this feature prior to July 18, 1995.

ATT TN KS-13-0053 Effective: July 1, 2013

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PLEXAR®-I (cont'd)

E. Feature Descriptions (cont'd)

Simultaneous Ring One Number

Causes one additional telephone number of the customer to ring simultaneously whenever the Plexar station number is dialed. The customer's Plexar station and the Simultaneous Ring One Number telephone number must be served from the same central office switch.

Simultaneous Ring One Number is only available where equipment, features and facilities are available. Other restrictions and limitations may apply.

Station-to-Station Dialing (Intercom)

This feature provides intra-system communications.

Toll Restriction

This feature restricts access to long-distance calling and denies all calls to operator services. Toll Restriction will allow calls to be completed to WATS and the Company's business offices and repair services. Denied calls are directed to a central office announcement.

Transfer

This feature allows a Plexar-I station user to transfer any established call to another station within or outside the Plexar-I system. Only one party on the final connection can be outside the Plexar-I system.

Uniform Call Distribution (UCD)

UCD is a type of hunting which provides for an even distribution of incoming calls. 11/

/1/ Obsolete - Available only to existing customers subscribing to this feature prior to July 18, 1995.

ATT TN KS-13-0053 Effective: July 1, 2013

F. Rates and Charges

	<u>USOC</u>	Month to Month	Month 36 <u>Months</u>	ly Rates 48 <u>Months</u> /6/	60 <u>Months</u> /6/	(C)
PLEXAR-I System Charge, Per system	ABCPS ABCS1/1/	\$6.00	\$3.00	\$3.00	\$3.00	
Standard Package 2, per system		18.00				
PLEXAR-I Feature Capability Charge, Per PLEXAR-I line equipped						
Month-To-Month	ABCFC	6.25				
Without Optional Features	ABCFG		0.45	0.45	0.45	
With Optional Features	ABCFE		/3/	/3/	/3/	
	<u>USOC</u>	Ins Mor <u>to Mo</u>		•	Service Connection <u>Charge</u>	(C)
PLEXAR-I System Charge,	ADCDC/	ተ ጋ	00		\$4.2.00 /4/	
Per system	ABCS1/1/	\$3.	00		\$12.00 ^{/4/}	
Standard Package 2, per system	ABCS2 ^{/2/}	85.	00 ^{/5/}		12.00	
PLEXAR-I Feature Capability Charge, Per PLEXAR-I line equipped Month-To-Month	. ABCFC	18.	00		12.00	
Service Terms: Without Optional Features	ABCFG		-		12.00/4/	
With Optional Features	ABCFE		-		12.00 ^{/4/}	

- /1/ The USOC ABCS1 is obsolete as defined in Part 2, Section 1 (see *Obsolete*) to existing customers. Effective November 1, 1999, new systems installed will utilize the ABCPS USOC.
- /2/ Obsolete as defined in Part 2, Section 1 (see *Obsolete*), available only to existing customers. Term pricing not offered.
- /3/ Requires the Plexar-I line to be equipped with at least one optional feature, excluding Call Trace and Customer Alerting Enablement.
- /4/ The Company will waive the Service Connection Charge for existing business customers converting to Plexar-I and subscribing to a service term of 36, 48 or 60 months or existing Plexar-I month-to-month customers converting to a service term.
- /5/ This charge also applies if establishing Code Access Calling Code subsequent to the installation of the Plexar-I system.
- /6/ Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar-I Service. Plexar-I customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

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F. Rates and Charges (cont'd)

		Monthly Rates				
		Month	36	48	60	
	<u>USOC</u>	to Month	<u>Months</u>	Months /2/	Months /2/	(C)
PLEXAR-I Feature Capability Charge, Per PLEXAR-I line equipped with Call Transfer Disconnect Month-To-Month		\$6.25 	 			
	7.0011					
	<u>USOC</u>	Inst Mon <u>to Mo</u>		•	Service Connection <u>Charge</u>	(C)
PLEXAR-I Feature Capability Charge, Per PLEXAR-I line equipped with Call Transfer Disconnect						
Month-To-Month		\$18.0 	00		\$12.00 12.00 [/]	1/

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ATT TN KS-13-0071 Effective: September 1, 2013

^{/1/} The Company will waive the Service Connection Charge for existing business customers converting to Plexar-I and subscribing to a service term of 36, 48 or 60 months or existing Plexar-I month-to-month customers converting to a service term.

^{/2/} Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar-I Service. Plexar-I customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

F. Rates and Charges (cont'd)

			Month	ly Rates		
		Month	36	48	60	
Optional Features	<u>USOC</u>	to Month	<u>Months</u>	Months 15/	Months 15/	(C)
Automatic Callback Calling, Common Equipment ^{/1/} Per PLEXAR-I line equipped ^{/1/}		\$27.00 1.10	 	 		
Call Forwarding, per PLEXAR-I line equipped	ABCCF	3.00	\$1.65	\$1.50	\$1.20	
Call Forwarding-Inside System, per PLEXAR-I line equipped with						
Busy		2.60	1.45	1.30	1.05	
Don't Answer		2.60	1.45	1.30	1.05	
Busy/Don't Answer	ABCAA	2.60	1.45	1.30	1.05	
		Inst Mon	allation Ch		Service connection	
	<u>USOC</u>	to Mo	nth M	onths/5/	<u>Charge</u>	(C)
Automatic Callback Calling			_		•	
Common Equipment/1/		\$35.0			\$12.00	
Per PLEXAR-I line equipped/1/	ABCAL	18.00	J		12.00	
Call Forwarding, per line equipped	ABCCF	18.00	0/2/,/3/	\$9.00 ^{/2/,/3/}	12.00/	4/
Call Forwarding-Inside System, per PLEXAR-I line equipped with						
Busy	ABCA1		0/2/,/3/	$9.00^{(2),(3)}$	12.00/	
Don't Answer	-		0/2/,/3/	9.00/2/,/3/	12.00/	
Busy/Don't Answer	ABCAA	18.00	0/2/,/3/	9.00/2/,/3/	12.00/	4/

^{/1/} Obsolete - available only to existing customers subscribing to the feature prior to July 18, 1995. Term pricing not offered.

/5/ Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar-I Service. Plexar-I customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

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^{/2/} The Installation Charge is not applicable if the optional feature is installed at the same time as the Plexar-I line.

^{/3/} Only one charge applies per Plexar-I line when adding any number of the optional features subsequent to the installation of the Plexar-I line. The highest charge will be applied based upon features ordered.

^{/4/} The Company will waive the Service Connection Charge for existing business customers converting to Plexar-I and subscribing to a service term of 36, 48 or 60 months or existing Plexar-I month-tomonth customers converting to a service term.

F. Rates and Charges (cont'd)

			Monthl	y Rates		
		Month	36	48	60	
Optional Features (cont'd)	<u>USOC</u>	to Month	Months	Months 14/	Months /4/	(C)
Call Forwarding-Outside System, per PLEXAR-I line equipped with						
Busy	ABCA3	\$3.00	\$1.65	\$1.50	\$1.20	
Don't Answer		3.00	1.65	1.50	1.20	
Busy/Don't Answer	ABCA5	4.00	2.20	2.00	1.60	
		Mon	-	6/48/60 C	Service Connection	
	<u>USOC</u>	to Mo	nth M	onths ^{/4/}	<u>Charge</u>	(C)
Call Forwarding-Outside System, per PLEXAR-I line equipped with						
Busy	ABCA3	\$18.00	O ^{/1,2/} \$	9.00/1,2/	\$12.00/3	3/
Don't Answer		18.00	O ^{/1,2/}	$9.00^{/1,2/}$	12.00/3	3/
Busy/Don't Answer	ABCA5	18.00)/1,2/	9.00 ^{/1,2/}	12.00/	3/

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^{/1/} The Installation Charge is not applicable if the optional feature is installed at the same time as the Plexar-I line.

^{/2/} Only one charge applies per Plexar-I line when adding any number of optional features subsequent to the installation of the Plexar-I line. The highest charge will be applied based upon features ordered.

^{/3/} The Company will waive the Service Connection Charge for existing business customers converting to Plexar-I and subscribing to a service term of 36, 48 or 60 months or existing Plexar-I month-to-month customers converting to service term.

^{/4/} Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar-I Service. Plexar-I customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

F. Rates and Charges (cont'd)

Optional Features (cont'd)	<u>USOC</u>	Month to Month	Month 36 <u>Months</u>	ly Rates 48 <u>Months</u> /5/	60 Months ^{/5/}	
Custom Calling Services						(C)
Auto Redial, per PLEXAR-I line equipped Call Blocker, per PLEXAR-I line equipped Call Return, per PLEXAR-I line equipped Call Trace, per PLEXAR-I line equipped per Activation	NL5 NL8	\$3.00 3.00 3.00 	\$1.65 1.65 1.65 	\$1.50 1.50 1.50 	\$1.20 1.20 1.20 	
	<u>USOC</u>	Insta Mont to Mor		•	Service Connection <u>Charge</u>	
Auto Redial, per PLEXAR-I line equipped Call Blocker, per PLEXAR-I line equipped Call Return, per PLEXAR-I line equipped Call Trace, per PLEXAR-I line equipped per Activation	NL5 NL8	\$8.00 8.00 8.00 8.00	/1,2/ /1,2/	64.00 ^{/1,2/} 4.00 ^{/1,2/} 4.00 ^{/1,2/} 4.00 ^{/1,2/} / _{/4/}	\$12.00 ^{/3} 12.00 ^{/3} 12.00 ^{/3} 12.00 ^{/3}	3/ 3/ 3/

^{/1/} The Installation Charge is not applicable if the optional feature is installed at the same time as the Plexar-I line.

^{/2/} Only one charge applies per Plexar-I line when adding any number of optional features subsequent to the installation of the Plexar-I line. The highest charge will be applied based upon features ordered.

^{/3/} The Company will waive the Service Connection Charge for existing business customers converting to Plexar-I and subscribing to a service term of 36, 48 or 60 months or existing Plexar-I month-to-month customers converting to service term.

^{/4/} Apply the Business Call Trace, Per Successful Activation, rate as specified in Part 7, Section 2.

^{/5/} Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar-I Service. Plexar-I customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

F. Rates and Charges (cont'd)

		Month	36	lly Rates 48	60	
Optional Features (cont'd)	<u>USOC</u>	to Month	<u>Months</u>	Months/	4/ Months/4/	
Custom Calling Services (cont'd)						(C)
Calling Name Delivery, per PLEXAR-I line equipped Calling Number Delivery,	NNM	\$5.00	\$2.75	\$2.50	\$2.00	
per PLEXAR-I line equipped Calling Name & Number Delivery,	NLD	5.00	2.75	2.50	2.00	
per PLEXAR-I line equipped		9.00	5.00	4.50	3.60	
Priority Call, per PLEXAR-I line equipped Selective Call Forwarding,	NL3	3.00	1.65	1.50	1.20	
per PLEXAR-I line equipped	NL6	3.00	1.65	1.50	1.20	
	<u>USOC</u>	Ins Mor <u>to Mo</u>		harge 6/48/60 <u>lonths</u> /4/	Service Connection <u>Charge</u>	
Calling Name Delivery, per PLEXAR-I line equipped Calling Number Delivery,	NNM	\$8.0	0 ^{/1,2/}	\$4.00 ^{/1,2/}	\$12.00 ^{/3/}	
per PLEXAR-I line equipped	NLD	8.0	0/1,2/	4.00/1,2/	12.00/3/	
per PLEXAR-I line equipped			0/1,2/	$5.00^{/1,2/}$	12.00/3/	
Priority Call, per PLEXAR-I line equipped Selective Call Forwarding,	NL3	8.0	0/1,2/	4.00/1,2/	12.00 ^{/3/}	
per PLEXAR-I line equipped	NL6	8.0	0/1,2/	4.00/1,2/	12.00/3/	

^{/1/} The Installation Charge is not applicable if the optional feature is installed at the same time as the Plexar-I line.

^{/2/} Only one charge applies per Plexar-I line when adding any number of optional features subsequent to the installation of the Plexar-I line. The highest charge will be applied based upon features ordered.

^{/3/} The Company will waive the Service Connection Charge for existing business customers converting to Plexar-I and subscribing to a service term of 36, 48 or 60 months or existing Plexar-I month-to-month customers converting to a service term.

^{/4/} Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar-I Service. Plexar-I customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

F. Rates and Charges (cont'd)

Optional Features (cont'd)	<u>USOC</u>	Month to Month	Month 36 <u>Months</u>	ly Rates 48 <u>Months</u> /7/	60 <u>Months</u> /7/	(C)
Call Transfer Disconnect, per PLEXAR-I line equipped/1/	ABCTD	\$4.00	\$3.20	\$3.00	\$2.80	
per PLEXAR-I line equipped/2/	ABCCW	2.00	1.10	1.00	0.80	
Convenience Dialing I, Per List		0.30	0.30	0.30	0.30	
Convenience Dialing II, Per List/6/		1.00				
Convenience Dialing II Access, Per PLEXAR-1 line equipped/6/ Convenience Dialing I & II Access,		0.50				
Per PLEXAR-I line equipped/6/	ABCP3	0.50				
	<u>USOC</u>	Insta Montl to Mon		-	Service Connection Charge	(C)
Call Transfer Disconnect, per PLEXAR-I line equipped/1/	ABCTD	\$2.00	/3,4/	\$1.00 ^{/3,4/}	\$12.00 ^{/5}	5/
per PLEXAR-I line equipped	ABCCW/	18.00	/3,4/	9 00/3,4/	12.00/	5/
Convenience Dialing I, Per List		6.00		3.00/3,4/	12.00/	
Convenience Dialing II, Per List/6/		18.00			12.00	
Convenience Dialing II Access,	710002	10.00			12.00	
Per PLEXAR-1 line equipped/6/	ABCP2	18.00			12.00	
Per PLEXAR-I line equipped/6	ABCP3	18.00			12.00	

- /1/ All lines in the Plexar-I system must be equipped with this feature.
- /2/ This feature is inclusive of the Cancel Call Waiting option where available.
- /3/ The Installation Charge is not applicable if the optional feature is installed at the same time as the Plexar-I line.
- /4/ Only one charge applies per Plexar-I line when adding any number of optional features subsequent to the installation of the Plexar-I line. The highest will be applied based upon features ordered.
- /5/ The Company will waive the Service Connection Charge for existing business customers converting to Plexar-I and subscribing to a service term of 36, 48 or 60 months or existing Plexar-I month-to-month customers converting to a service term.
- /6/ Obsolete available only to existing customers subscribing to this feature prior to July 18, 1995.
- /7/ Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar-I Service. Plexar-I customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

(N)

(N)

F. Rates and Charges (cont'd)

				y Rates		
Optional Features (cont'd)	<u>USOC</u>	Month to Month	36 <u>Months</u>	48 Months ^{/6/}	60 Months/6/	(C)
Customer Alerting Enablement, per PLEXAR-I line equipped Distinctive Ringing Common Equipment,	MWC ^{/1/}	\$1.00				
per System ^{/2/}	ABCDR	17.75				
Class B Ringing/Tone, per PLEXAR-1 line equipped/2/ Remote Access to Call Forwarding,	ABCDL	1.80				
per PLEXAR-1 line equipped	HRM	3.00	\$1.65	\$1.50	\$1.20	
	<u>USOC</u>	Inst Mon to Mo		•	Service connection <u>Charge</u>	(C)
Customer Alerting Enablement, per PLEXAR-I line equipped Distinctive Ringing Common Equipment,	MWC ^{/1/}	\$8.00/	3,4/ \$	54.00 ^{/3,4/}	\$12.00 ^{/5}	5/
per System ^{/2/}	ABCDR	18.00			12.00	
Class B Ringing/Tone, per PLEXAR-1 line equipped/2/ Remote Access to Call Forwarding,	ABCDL	18.00			12.00	
per PLEXAR-1 line equipped	HRM	8.00/	3,4/	4.00/3,4/	12.00/5	5/

/6/ Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar-I Service. Plexar-I customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

(N)

(N)

^{/1/} The MWC USOC applies when both audible and visual alerting are provided. For audible signal only, the MW7 USOC applies; for visual signal only, the MWQ2X USOC applies.

^{/2/} Obsolete - available only to existing customers subscribing to this feature prior to July 18, 1995.

^{/3/} The Installation Charge is not applicable if the optional feature is installed at the same time as the Plexar-I line. Term pricing not offered.

^{/4/} Only one charge applies per Plexar-I line when adding any number of optional features subsequent to the installation of the Plexar-I line. The highest charge will be applied based upon features ordered.

^{/5/} The Company will waive the Service Connection Charge for existing business customers converting to Plexar-I and subscribing to a service term of 36, 48 or 60 months or existing Plexar-I month-tomonth customers converting to a service term.

F. Rates and Charges (cont'd)

		Month	Monthl 36	y Rates 48	60	
Optional Features (cont'd)	<u>USOC</u>	to Month	Months	Months/5		(C)
Simultaneous Ring One Number, per PLEXAR-I Station equipped	S3S1X	\$2.50	\$2.50	\$2.50	\$2.50	
Toll Restriction, per PLEXAR-I line equipped	MVPTL	1.00	0.80	0.75	0.70	
Uniform Call Distribution, per PLEXAR-1 line equipped/1/	ABCUC	0.15				
	USOC	Inst Mont to Mo		-	Service Connection <u>Charge</u>	(C)
Simultaneous Ring One Number, per PLEXAR-I Station equipped		\$6.50 [/]		6.50 ^{/2,3/}	\$12.00	(0)
Toll Restriction, per PLEXAR-I line equipped	MVPTL	10.00	2,3/	5.00 ^{/2,3/}	12.00/-	1/
Uniform Call Distribution, per PLEXAR-1 line equipped/1/	ABCUC	18.00			12.00	

/5/ Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar-I Service. Plexar-I customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

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^{/1/} Obsolete - available only to existing customers subscribing to this feature prior to July 18, 1995.

^{/2/} The Installation Charge is not applicable if the optional feature is installed at the same time as the Plexar-I line.

^{/3/} Only one charge applies per Plexar-I line when adding any number of optional features subsequent to the installation of the Plexar-I line. The highest charge will be applied based upon features ordered.

^{/4/} The Company will waive the Service Connection Charge for existing business customers converting to Plexar-I and subscribing to a service term of 36, 48 or 60 months or existing Plexar-I month-to-month customers converting to a service term.

G. Nonrecurring Charges

Nonrecurring charges applicable to PLEXAR-I are as follows:

		Nonrecurring	Service
Connection Optional Features (cont'd)	USOC	Charge	Charge
Change Charges ^{/1/}	<u> </u>	<u> </u>	<u>•9</u> •
Access to Code Access Calling Codes ⁽²⁾	ABCC2	\$18.00	\$12.00
Call Forwarding Parameters		18.00	12.00
Call Pickup Group Assignments	ABCC1	18.00	12.00
Controlling Line for Convenience Dialing	ABCC5	18.00	12.00
Station-to-Station Dialing (Intercom) Code Assignments	ABCC3	18.00	12.00
Uniform Call Distribution Patterns/3/	ABCC7	18.00	12.00

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^{/1/} A maximum Nonrecurring Charge of \$18.00 applies per Plexar-I line when changing one or more of these features.

^{/2/} Only available with the Plexar-I Standard Package 2 obsolete offering.

^{/3/} Obsolete - available only to existing customers subscribing to this feature prior to July 18, 1995.

PLEXAR® EXPRESS

A. Descriptive Summary

Plexar Express is an optional central office based business communications system available to business customers. Plexar Express is provided through an arrangement of exchange access lines, Plexar Express stations and station line facilities, switching equipment, customer facility group and other facilities located on the Company premises. A Plexar Express customer can control the number of simultaneous incoming and outgoing telephone calls through the quantity of Plexar Express exchange access lines to which they subscribe.

Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar Express Service. Plexar Express customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

B. General

- 1. Plexar Express rates and charges provide for Plexar Express stations, including standard features, station line facilities^{/1/} (which include the outside plant facilities), tie trunk terminations and optional features. Plexar Express Access Lines are billed at the recurring rate for a Plexar Exchange Access Line specified in Part 4, Section 2.
- 2. A Plexar Express system may consist of multiple customer premises locations when all Plexar Express stations are served by the same serving central office.

C. Feature Array

Standard Features

The following standard features are available with each Plexar Express station subject to the serving central office capability:

Call Forwarding - Busy Line - All Calls

Automatically forwards incoming or station-to-station calls to a preselected telephone number when the called station is busy.

Call Forwarding - Don't Answer - All Calls

Automatically forwards incoming or station-to-station calls to a preselected telephone number when the called station does not answer after a predetermined number of ringing cycles.

Call Forwarding - Variable

Automatically forwards incoming calls to a station line within, as well as outside, the Plexar Express system.

Call Hold

Allows a Plexar Express station user to hold one call for any length of time, provided that neither party goes on-hook, through the use of a feature activation code that is dialed after a switchhook flash.

/1/ Station line facility rates specified in this offering are not applicable to stations associated with Access Advantage Plus as found in Part 6, Section 7.

/2/ Material now appears on Sheet 21.

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/2/

(N)

(N)

C. Feature Array (cont'd)

Standard Features (cont'd)

Call Pickup /1/ /1/

Allows a Plexar Express station user to answer any call within an associated preset pickup group.

Call Transfer-All Calls

Allows a Plexar Express station user to transfer any established call to another telephone number. within or outside the Plexar Express system. While the access line(s) may still be in use, the Plexar Express station user is then free to accept another call. The station user is prohibited from using this feature to avoid toll charges.

Direct Inward Dialing (DID)

Allows an incoming call to reach a Plexar Express station line without attendant assistance.

Direct Outward Dialing (DOD)

Allows a Plexar Express station to gain access to the exchange network without attendant assistance.

Hunting - Basic

Provides hunting for an idle line starting with the called station and ending with the last station in the prearranged group, completing the call to the first idle line encountered.

Station-to-Station Dialing (Intercom)

Allows a Plexar Express station user to directly dial other station lines within the same Plexar Express system without attendant assistance.

Three-Way Calling

Allows a Plexar Express station user to add a third party to any established call for a three-party conference without attendant assistance.

Touch-Tone Dialing

All station lines are equipped for touch-tone dialing.

Optional Features

The following optional features are available with Plexar Express at the rates and charges provided herein, subject to the serving central office capability.

Assume Dial Nine

Provides for system-wide configuration that allows access to the Public Switched Telephone Network without the need to dial nine.

Call Waiting/Cancel Call Waiting

Call Waiting allows a Plexar Express station user, who is engaged in a telephone conversation, to be alerted that an incoming call is attempting to reach that station user. The called station line can retrieve the waiting call by placing the existing call on hold and answering the waiting call. Cancel Call Waiting allows the station user to deactivate Call Waiting on the station line for the duration of one call.

/1/ Material formerly appeared on Sheet 20.

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C. Feature Array (cont'd)

Optional Features (cont'd)

Calling Name Delivery

Enables the terminating customer to identify the calling party by a displayed name before the call is answered. The displayed name is the name associated with the Calling Party Number. Calling Name Delivery subscribers must provide and connect their own compatible customer premises equipment to process the Calling Name Delivery transmission.

Calling Number Delivery

Allows the transmission of Calling Party Number (CPN) associated with an incoming call to the called party's access line. When a Calling Number Delivery equipped line is on-hook, CPN is transmitted across the line during the silent interval between the first and second ring. Calling Number Delivery subscribers must provide and connect their own compatible customer premises equipment to process the Calling Number Delivery transmission.

Message Waiting Indication/1/

Provides the Plexar Express station user with an audible alerting tone (intermittent dial tone) from the customer's serving central office and/or a signal that activates a visual indication on the station set indicating waiting messages. The associated message service is not a part of Plexar Express.

Routed Numbers

This feature routes calls to a Plexar System station to an answering point at the customer location. Plexar Routed Numbers include the Plexar telephone number and the routing facility. Calls must be routed within the customer's common block.

Speed Calling

Allows a station user to place calls to a list of frequently dialed numbers by dialing fewer digits than normally required. Customers may select a speed calling list that accommodates 30 or 50 stored numbers.

Toll Restriction

Restricts completion of originating calls to those within the local calling scope associated with the Plexar Express serving central office as defined in Part 4, Section 1.

D. Rules and Regulations

1. Plexar Express will be provided subject to the availability of the necessary switching equipment and outside plant facilities. The provisioning of standard and optional features is limited to the capabilities of the serving central office.

/1/ Visual message waiting indication cannot be provided on stations associated with Access Advantage Plus as found in Part 6, Section 7. These stations may be equipped with the audible alerting tone only (MW71X USOC).

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D. Rules and Regulations (cont'd)

2. The following terms used in this section shall mean:

Plexar Express Station - Consists of two rate elements, the Plexar Express Station rate and Station Line Facility rate/1/. The combined rate elements comprise all facilities, including intercommunication, outside plant facilities and standard features from the Plexar Express dial switching equipment located on Company premises.

Off-Premises Station - Consists of two rate elements, the Plexar Express Off-Premises Station rate and applicable foreign serving office service rates and charges. An Off-Premises Station is used when a station is provided outside the serving central office for the Plexar Express system.

Tie Line Terminations - Tie Line Terminations apply when terminating either analog, digital or other tie line arrangements into the Plexar Express system. Tie Line Terminations apply when linking a Plexar Express system with other Plexar systems or other customer provided premises communication systems.

- 3. Plexar Express Station Line Facilities are charged in mileage bands as measured in air miles from the station location to the customer's normal serving central office. The Station Line Facility rates are applicable to all Plexar Express stations/1/, except off-premises stations. The Station Line Facility rate applies to Plexar Express stations in excess of the number of Plexar Express Access Lines. In no case shall the credit applied for Station Line Facility rates exceed the number of station line facility rates billed
- 4. The customer may move their Plexar Express serving arrangement within or between exchanges served by the Company in Kansas, where facilities permit. The move is subject to the appropriate charges and any other appropriate charges resulting from the customer's requirements (i.e. overtime hours, special construction). The rates and conditions of the customer fixed-rate contract will not be affected unless the move causes the 35% maximum station fluctuation to be reached as specified in paragraph E.5. If this occurs, termination liability is applicable. Additionally, Station Line Facility rates may change due to distance charges.
- 5. A Plexar Express off-premises station will be furnished the same service as a Plexar Express station where equipment and facilities are available. Foreign Serving Office Service rates or Foreign Exchange Service charges, as specified in Part 4, Section 3, apply to off-premises stations as appropriate.
- 6. When a customer requests Plexar Express service be provided from a serving central office other than their normal serving central office, the rates and charges specified in this guidebook are applicable, in addition to the rates, charges, terms and conditions, as appropriate for Foreign Serving Office Service or Foreign Exchange Service specified in Part 4, Section 3.
- 7. When a customer requests a special offering or modification of a standard service offering, it will be furnished whenever possible if not detrimental to any of the services or equipment of the Company. Such special service offerings or modifications of standard service offerings will be furnished at additional charges.
- /1/ Station Line Facility rates are not applicable to stations associated with Access Advantage Plus as found in Part 6, Section 7.

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PLEXAR® EXPRESS (cont'd)

D. Rules and Regulations (cont'd)

- 8. Listings will be furnished in accordance with the regulations set forth in Part 12, Section 1.
- 9. The assignment of telephone numbers for Plexar Express will be in accordance with 'Rules and Regulations Applying to All Customers' Contracts' in Part 2, Section 2. When facilities allow, transfer of telephone numbers between Plexar Express and other services will be permitted as follows:
 - a. Customers converting between Plexar services will be permitted to retain their existing telephone numbers at no charge.
 - b. Business customers changing to Plexar Express service may retain up to five of their existing telephone numbers, per serving central office, at no charge. For charges applicable to telephone numbers exceeding five, see paragraph F.2.
 - c. Plexar Express customers may transfer one or more of their existing telephone numbers for use with other business services. Charges will apply for each number transferred. For applicable charges see paragraph F.2. Charges do not apply when the customer disconnects the entire system.
- 10. Temporary suspension of service in accordance with Part 2, Section 4 will be provided.
- 11. Plexar Express stations will have available the local calling scope associated with the Plexar Express serving central office as defined in Part 4, Section 1.
- 12. Departmental billing reports will be furnished in accordance with Part 16, Section 2.
- 13. Service Connection charges will be applied in accordance with the regulations set forth in Part 3, Section 1.
- 14. Any Company calling party, whether they subscribe to Caller ID services or not, may prevent the delivery of calling party name and/or number to the called party by dialing an access code immediately prior to placing a call. The access code activates per call blocking. Per call blocking is available at no charge.

If a calling party activates blocking, the calling party name and/or number will not be transmitted across the station line, including calls within and outside the Plexar group. Caller ID subscribers will receive an anonymous indicator. This anonymous indicator notifies the Caller ID subscriber that the calling party chose to block calling party name and/or number delivery.

Per line blocking for the delivery of calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted, including those at the residence of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking: (a) private, nonprofit, tax-exempt, domestic violence intervention agencies, and (b) federal, state and local law enforcement agencies. The calling name and/or number will not be transmitted from a line equipped with this capability.

Calling party name and/or number will be displayed for calls made from another central office only if it is linked by appropriate facilities.

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PLEXAR® EXPRESS (cont'd)

D. Rules and Regulations (cont'd)

14. (cont'd)

Calling party name and/or number will not be displayed under the following conditions:

- a. If the called party is off-hook.
- b. If the called party answers during the first ring interval.
- With certain distinctive ringing services having a silent interval length insufficient for name and/or number transmission.
- d. If the calling party has activated name and/or number blocking.
- e. Identification of specific stations or extensions served by a PBX is not possible. The main directory number of the PBX will be displayed.
- 15. In addition to the provisions of Part 2, Section 2, the Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name and/or telephone number which the calling party has requested to be omitted from the Company's Listing Information System or by the disclosing of such name and/or telephone number to any person. The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name and/or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated. The Company shall not be liable for any claims for damages caused by a telecommunications utility's failure to transmit the privacy indicator to the called party when such indicator has been passed to the telecommunications utility by the Company.
- 16. Service may be transferred from one customer to another at the same location as set forth in 'Rules and Regulations Applying to All Customers' Contracts' in Part 2, Section 2, Transfer of Contracts.

E. Payment Plans^{/1/}

1. Two payment options are available to subscribers of Plexar Express. They are as follows:

Fixed Monthly Rate Plan

Under this plan the customer pays a fixed monthly rate for a specified contract term. The customer may choose a 12-, 24-, 36-, 48- or 60-month contract. During the course of the contract, fixed rates (recurring and nonrecurring) are not subject to Company-initiated rate increases.

Month-to-Month Plan

Under this plan, the customer elects to pay month to month. Month-to-Month rates (recurring and nonrecurring) are subject to Company-initiated rate changes.

/1/ Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar Express Service. Plexar Express customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

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E. Payment Plans^{/1/} (cont'd)

(C)

- All nonrecurring charges specified within this offering can be deferred over the length of any fixed term on initial and subsequent installations of service. See 'Rules and Regulations Applying to All Customers' Contracts' in Part 2, Section 2 for appropriate annuity factors utilized in deferring these charges.
- 3. Additions to service under the two plans specified in paragraph E.1, preceding, can be added to the existing agreement.
 - Additions to the Fixed Monthly Rate Plan can be coterminous with the original contract or for a shorter term. Additions to service under the Month-to-Month Plan can be made at any time.
- 4. All charges specified in this offering, excluding those that are rate referenced from other offerings, are covered under the Plexar-Express payment plans. All other rates and charges not specifically covered in this section are not included. Plexar-Express Access Lines are not included in these payment plans.
- 5. Termination liability applies if a customer:
 - a. Disconnects the entire service.
 - b. Disconnects more than 35% of the highest number of stations attained during the duration of the contract. The number of stations disconnected that exceeds this allowable number is the net terminated stations.

The termination charge is calculated as follows:

- a. number of net terminated stations, multiplied by
- b. monthly Plexar-Express Station charge plus the Station Line Facility charge relevant for that customer's contract term, multiplied by
- c. the number of months remaining in the contract, multiplied by
- d. fifty percent (50%).

/2/

(N)

(N)

/1/ Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar Express Service. Plexar Express customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.
/2/ Material now appears on Sheet 27.

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E. Payment Plans (cont'd)

- 6. Customers may, at their option, prior to the expiration of the existing contract term, terminate the contract without incurring termination charges provided they:
 - a. sign a new contract at prevailing rates for a term at least as long as the period remaining in the original contract;
 - b. continue with an equivalent Plexar service arrangement (i.e., current system size); and
 - c. agree to pay the deferred installation and nonrecurring charges incurred on the original contract, by taking the present worth of the remaining amount and applying current annuity factors as specified in 'Rules and Regulations Applying to All Customers' Contracts' in Part 2, Section 2, for the new term. These deferred installation and nonrecurring charges may be paid in full, applied to another Plexar contract payment plan or deferred over the length of another Plexar contract term.
- 7. Termination charges are not applicable to Plexar Express station line facilities under these conditions; (1) when the customer adds Plexar Express access lines with an equivalent reduction in the number of station line facility rate elements; (2) when the customer subscribes to Access Advantage Plus as found in Part 6, Section 7 and continues with an equivalent Plexar service arrangement subject to the allowable station fluctuation specified in paragraph E.5 above.
- 8. Service Migration and Early Termination Charges

If Customer migrates an AT&T Plexar Express Service or Service Component (referred to as the "Terminated ILEC Service") to a qualifying AT&T Business Voice over IP (BVoIP) Service (referred to as the "Replacement Service"), then the Early Termination Charge associated with the Terminated ILEC Service will be waived provided:

- The Terminated ILEC Service has been installed at the Customer site for no fewer than 12 months;
- The Term of the Replacement Service agreement is equal to or greater than the remaining term for the Terminated ILEC Service; and
- The Replacement Service is installed at the same Customer sites as the Terminated ILEC Service.

(C)

(C)

(D)

(D)

It is at the Company's sole discretion whether a product change satisfies these requirements.

Original Sheet 27.1

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PLEXAR® EXPRESS (cont'd)

F. Rates and Charges

/1/

/1/

- 1. Plexar Express Access Line Rates
 - a. Apply the Plexar Exchange Access Line monthly rate per Plexar Express Access Line as specified in Part 4, Section 2 (USOCs: TCP1X, TCPOX, TCPCX). In addition, apply the monthly Touch-tone Calling Service central office trunk rate, specified in Part 4, Section 2, to access lines arranged for outgoing or two-way traffic (USOC: TSW).
 - b. End User Common Line (EUCL) charges will be billed to Plexar Express as set forth in the F.C.C. No. 73 Access Service Tariff.
 - c. For Plexar Express, an equivalent to the Business EUCL charge will apply per Plexar Express Access Line. The difference between the calculation from paragraph F.1.b. preceding, and this paragraph, will be credited to the customer's account, once each month on the customer's bill. No credit or debit will be applied to the customer's partial month Business EUCL charges for stations that may have been added or deleted during the bill period.

/1/ Material formerly appeared on Sheet 27.

F. Rates and Charges (cont'd)

2. Plexar Express Station and Station Line Facility Rates

		Monthly Rates							
	<u>USOC</u>	Month To <u>Month</u>	12 <u>Months</u>	24 <u>Months</u>	36 <u>Months</u>	48 <u>Months</u> /12/	60 <u>Months</u> /12/	(C)	
Stations: Basic Station Off-Premises Station	RKY FZP	\$8.00 8.00	\$7.80 7.80	\$7.60 7.60	\$7.40 7.40	\$7.20 7.20	\$7.00 7.00		
Station Line Facility/1,2,8/ 0-2 Mile Over 2 Miles	AXGHX AXGGX	12.00 30.00	11.80 29.80	11.60 29.60	11.40 29.40	11.20 29.20	11.00 29.00		

Nonrecurring Charges

	<u>USOC</u>	Installation <u>Charge</u>	Service Connection <u>Charge</u>
System Establishment- Per System ^{/3/}	SEPEZ	\$100.00	
Station Installation- Per Station			\$23.15
System Subsequent Change Per System ^{/3,4/}	REAJ3	60.00	
Station Subsequent Change Per Station	REAJ1	0.50′5/	3.20/6,7/
Transfer of Telephone Numbers To Player® Express per			
- To Plexar® Express, per number	NR9TF	25.00/9/	3.20/10/
 To Other Business Services, per number 	NT9TG	25.00/11/	3.20/11/

Refer to footnotes on the following sheet.

F. Rates and Charges (cont'd)

Footnotes

- /1/ The Station Line Facility rate applies to Plexar® Express stations in excess of the number of Plexar Express Access Lines. In no case shall the credit applied for station line facility rates exceed the number of station line facility rates billed.
- Apply as appropriate, Foreign Serving Office service rates or Foreign Exchange Service charges as specified in Part 4, Section 3, to Off-Premises Station rates in lieu of Station Line Facility rates.
- Applies per serving central office.
- /4/ Applies when changes are made affecting entire system.
- /5/ Applies per feature, per station, when making changes subsequent to initial system installation to add, change or rearrange standard features.
- Applies per station regardless of the number of standard features added, changed or /6/ rearranged.
- Not applicable if the subsequent change is associated with the installation of the station.
- Not applicable on stations associated with Access Advantage Plus as found in Part 6, Section 7.
- Standard capability of a Plexar Express arrangement includes the customer retaining a maximum of five existing telephone numbers, at the time of initial installation, per serving central office. This charge applies to those numbers exceeding five. When the customer requests the addition of telephone numbers subsequent to initial installation, this charge applies to each number.
- /10/ Applicable when transferring telephone numbers subsequent to initial system installation.
- /11/ Not applicable when the customer disconnects the entire Plexar Express system.
- /12/ Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer (N) available for new installations or renewals of Plexar Express Service. Plexar Express customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

(N)

F. Rates and Charges (cont'd)

3. Tie Trunk Terminations/1/

Monthly Rates				
(C)				

Nonrecurring Charges

	<u>USOC</u>	Installation <u>Charge</u>	Service Connection <u>Charge</u>
Analog Facility	AGT	\$70.00	\$4.95/3/
Digital Facility: - Per DS1 Connection - Per Activated DSO Channel ^{/2/}	T1L TDA	70.00 	4.95 ^{/3/} 4.95 ^{/3/}

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^{/1/} In addition, apply appropriate rates and charges for the facility being terminated.

^{/2/} DS1 connection is required per 24 DSOs.

^{/3/} Not applicable if the feature is installed at the same time as the Plexar Express system.

^{/4/} Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar Express Service. Plexar Express customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply. (N)

F. Rates and Charges (cont'd)

4. Optional Features

		Month	Monthly Rates					
	<u>USOC</u>	To Month	12 Months	24 <u>Months</u>	36 <u>Months</u>	48 Months ^{/2/}	60 Months/2/	(C)
Assume Dial Nine, Per System, Per Serving Central Office	A94PO	\$25.00	\$25.00	\$25.00	\$25.00	\$25.00	\$25.00	
Call Waiting/ Cancel Call Waiting, Per Station	C3WSX	0.20	0.20	0.20	0.20	0.20	0.20	
			Nonrecurring Charges					
		<u>USOC</u>	Installation <u>Charge</u>			Service Connection <u>Charge</u>	ı	
Assume Dial Nine, Per System, Per Serving Central Office		A94PO	\$7.30			\$4.95 ^{/1}	(
Call Waiting/ Cancel Call Waiting, Per System, Per Serv Central Office Per Station	ing	C3WPS C3WSX		17.70 0.50		4.95 ^{/1,} 4.95 ^{/1,}		

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^{/1/} Not applicable if the feature is installed at the same time as the Plexar Express system.

^{/2/} Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar Express Service. Plexar Express customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply. (N)

(N)

PLEXAR® EXPRESS (cont'd)

F. Rates and Charges (cont'd)

4. Optional Features (cont'd)

Optional Features (conf	Monthly Rates							
Caller ID, Per Station	USOC	Month To <u>Month</u>	12 <u>Months</u>	24 <u>Months</u>	36 <u>Months</u>	48 Months/3/	60 Months/3/	(C)
Calling Number Delivery Calling Name Delivery Calling Name and	NUD NNJ	\$1.50 1.50	\$1.50 1.50	\$1.50 1.50	\$1.50 1.50	\$1.50 1.50	\$1.50 1.50	
Number Delivery	NLM	2.50	2.50	2.50	2.50	2.50	2.50	
			ı	Nonrecurrir	ng Charge	es		
Caller ID	aller ID		_	tallation Charge		Service Connection <u>Charge</u>	1	
Calling Number Delivery: Per System ^{/1/} Per Station Calling Name Delivery:		NUDPS NUD	\$	22.85 1.45		\$4.95 ^{/2} 4.95 ^{/2}		
Per System ^{/1/}		NR9FH		3.45		4.95/2		
Per Station Calling Number & Nam	e Delivery:	NNJ		1.45		4.95/2		
Per System ^{/1/} Per Station		NLMPS NLM		26.30 2.90		4.95 ^{/2} 4.95 ^{/2}		
Conversion Charges								
Calling Number Deliver	Calling Number Delivery to Calling Name & Number Delivery: Per System ^{/1/} Per Station			3.45 1.45		4.95 ^{/2} 4.95 ^{/2}		
Calling Number & Name De Per System ^{/1/} Per Station		NR9FG NR9FF		22.85 1.45		4.95 ^{/2} 4.95 ^{/2}		

^{/1/} Applies per serving central office.

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^{/2/} Not applicable if the feature is installed at the same time as the Plexar Express system or station.

^{/3/} Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar Express Service. Plexar Express customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply. (N)

F. Rates and Charges (cont'd)

4. Optional Features (cont'd)

	Optional Features (cont	Monthly Rates Month							
		<u>USOC</u>	To	12 <u>Months</u>	24 <u>Months</u>	36 <u>Months</u>	48 <u>Months</u> /3/	60 Months/3/	(C)
	Message Waiting Indication, Per Station	MWC2X/1/	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10	
	Routed Numbers, Per Telephone Number Routed	R1SCX	0.25	0.25	0.25	0.25	0.25	0.25	
	Speed Calling, Per Station	SLW	0.20	0.20	0.20	0.20	0.20	0.20	
	Toll Restriction, Per Station	SR2	0.25	0.25	0.25	0.25	0.25	0.25	
		1	Nonrecurrir	ng Charge					
	Message Waiting Indication, Per System, Per Serving Central Office Per Station		<u>USOC</u>	_	tallation :harge		Service Connection <u>Charge</u>		
			NR9FK MWC2X		\$3.45 0.50		\$4.95 ^{/2} /		
Routed Numbers, Route Index Established Charge, Per Route									
	Established		SEPR1	1:	50.00		5.05/2/		
	Speed Calling, Per System, Per Serving Central Office Per Station		SLWPS SLW		7.30 0.50		4.95 ^{/2/} 4.95 ^{/2/}		
	Toll Restriction, Per Sys Per Serving Central Offi Per Station		SR2PS SR2	i	86.00 0.50		4.95 ^{/2/} 4.95 ^{/2/}		

^{/1/} The MWC2X USOC applies when both audible and visual alerting are provided. For audible signal only, the MW71X USOC applies; for visual signal only, the MWQ USOC applies.

(N)

Effective: September 1, 2013

^{/2/} Not applicable if the feature is installed at the same time as the Plexar Express system or station.

^{/3/} Effective September 1, 2013, the 48 and 60 month Payment Plan term periods are no longer available for new installations or renewals of Plexar Express Service. Plexar Express customers currently on a 48 or 60 month term period may continue service at their existing Payment Plan rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply. (N)