

ACCESS SERVICE

2. General Regulations

2.6 Definitions# (cont'd)

C Band – 1525-1565 nanometers (unit of spatial measurement that is one billionth of a meter).

Call - a customer attempt for which the complete address code (e.g., 0, 911, or 10 digits) is provided to the serving dial tone office.

Call Aggregator - any customer that as part of their ordinary operations, makes telephones available to the public or to transient users of its premises, for intrastate telephone calls that use a provider of operator services.

Call-Out – A customer required work including but not limited to work relating to billing, ordering, outages, provisioning or other associated activities by a telephone company employee outside of normal business hours when an employee is not available.

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Calling Party Number - an SS7 parameter identifying the directory number of the calling station.

Call Setup Packet - The first packet in each session containing the call request and call answer information. Call setup may consist of negotiated flow control parameters, the NUI code, termination network address, reverse billing indicator and up to 12 data octets.

Refer to Section 20 for Illinois exceptions.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services

13.1 Additional Engineering (Cont'd)

13.1.1 Charges for Additional Engineering (Cont'd)

Additional Engineering Periods	USOC	First Half Hour or Fraction Thereof	Each Additional Half Hour or Fraction Thereof
(B) Overtime - per engineer	AEH	\$41.72	\$41.72

13.2 Additional Labor

Additional Labor is that labor requested by the customer on a given service and agreed to by the Telephone Company as set forth in this Section 13.2. The Telephone Company will notify the customer that Additional Labor charges as set forth in 13.2.6 following will apply before any Additional Labor is undertaken.

Types of Additional Labor are:

- Installation, moves, network reconfigurations, and/or other service activities that the customer requests the Telephone Company to perform outside of Basic Time. (USOC ALH, ALH++)
- Standby includes all time in excess of one-quarter (1/4) hour during which Telephone Company personnel standby at the customer's request. (USOC ALT)
- Additional Labor testing with other telephone companies, or repair of facilities which connect to facilities of other service providers which is in addition to the normal effort required to test, maintain, or repair facilities provided solely by the Telephone Company. (USOC ALK, ALK++)
- Other Labor is that Additional Labor not included in the preceding items including, but not limited to, labor incurred to extend the Point of Termination, and labor incurred to accommodate a specific customer request that involves only labor which is not covered by any other section of this tariff. (USOC ALK, ALK++)

Additional Labor Charges apply on a first and additional basis for each half hour or fraction thereof unless otherwise specified herein.

A Callout is when a Telephone Company employee is called in to work at a time not consecutive with the employee's scheduled work period. Any Callout will be subject to a minimum charge on an Overtime and/or Premium Time basis of four (4) hours. However, at no time will the Customer be charged if trouble is found to be on Telephone Company's side of the demarcation point.

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- 13.2.1 Reserved for future use
- 13.2.2 Reserved for future use
- 13.2.3 Reserved for future use