

AT&T Illinois 9020 Overlook Blvd Brentwood, TN 37027 www.att.com

June 17, 2025

Advice No.: IW-25-0010

To: Illinois Commerce Commission 527 East Capitol Avenue Springfield, Illinois 62701

The accompanying tariff sheets listed and issued by Illinois Bell Telephone Company (AT&T Illinois) LLC dba AT&T Illinois dba AT&T Wholesale are transmitted to you for filing.

Telecommunications Services Tariff, III. C.C. No. 22

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22	25	6	34
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22	25	4	36
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22	25	6	45
22	25	5	46
22	25	5	47
22	25	6	49
22	25	5	50
22	25	6	51
22	25	7	52
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With this filing, AT&T Illinois increases the 12 month rates for Centrex services and updates term conditions. This service is classified as non-competitive and competitive telecommunications service pursuant to the applicable provisions of the Public Utilities Act. We respectfully request Commission acceptance of this sheet to become effective August 01, 2025.

Any questions and correspondence regarding this should be directed to Tricia Conway– (312) 887-2120, or via email at: null

Sincerely,

Tricia Conway

# ATTACHMENT TO ADVICE NO. IW-25-0010

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22	25	7	31
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22	25	5	33
22	25	6	34
22	25	6	35
22	25	4	36
22	25	5	37
22	25	5	41
22	25	6	44
22	25	6	45
22	25	5	46
22	25	5	47
22	25	6	49
22	25	5	50
22	25	6	51
22	25	7	52
22	25	5	53
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PART 22 - Resale Local Exchange Service SECTION 5 - Centrex Services

3rd Revised Sheet 1

Effective: August 1, 2025

Part 22

ILL. C.C. NO. 22

Section 5

### 1. CENTREX SERVICE

Effective September 30, 2024, customer may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective August 1, 2025, upon expiration of an existing Term Payment Plan (TPP), Centrex Service will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right, on 30 days' prior notice to customer to modify the applicable rates and terms.

AT&T Tariff

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This section sets forth Centrex Services made available by Illinois Bell Telephone Company to Carrier for resale to its customers. General terms, conditions, service and feature descriptions as described in Illinois Guidebook, Part 5, Section 2 and Part 7, Section 5 apply where appropriate, unless otherwise specified in this Part.

The application thereof is to Carrier with regard to service ordering repair requests or billing responsibility and to Carrier's Customer when designating service location, use, activation, configuration, or sizing.

AT&T Tariff

PART 22 - Resale Local Exchange Service SECTION 5 - Centrex Services

8th Revised Sheet 3

# 2. CENTREX MESSAGE SIGNAL INTERFACE-EXPANDED (CMSI-E)

# A. Description

(For service description, see Illinois Guidebook, Part 5, Section 2)

# B. Definitions

(For definitions, see Illinois Guidebook, Part 5, Section 2)

# C. Terms and Conditions

(For terms and conditions, see Illinois Guidebook, Part 5, Section 2)

### D. Prices

1. Service Elements

Description		Monthly Payment Term Payment Plans				
/Billing Code/	Charge	<u>1 Month</u>	36 Months/4/	60 Months/3,4/	84 Months/3,4/	
CMSI-E 1200 Baud <sup>/1/</sup> /AEXLX/	\$2050.45	\$3721.92	\$2035.70	\$1776.67	\$1346.35	
CMSI-E 9600 Baud <sup>/1/</sup> /AEXHX/	2423.26	4411.57	2554.65	2134.15	1684.99	
CMSI-E Each CO after 5/ML7AX/ <sup>/2/</sup>		736.89	336.11	276.39	230.77	

- /1/ Requires a 3002 Dedicated Communications Service Channel between the Carrier's customer premise and serving Central Office.
- /2/ Not available to Carrier's customers who choose Remote Activation of Message Waiting Indicator-Alternate Network Delivery option.
- /3/ Effective December 31, 2011, the 84 month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.
- /4/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective August 1, 2025, upon expiration of an existing TPP, Centrex Service will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right, on 30 days' prior notice to customer to modify the applicable rates and terms.

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Effective: August 1, 2025

# 1. CENTREX SERVICE (cont'd)

### F. Prices (cont'd)

1. Service Elements

			Monthly Payment Term Payment Plans			
Description	Nonrecurring	1	36/2/	60/1,2/	84/1,2/	
/Billing Code/	Charge	<u>Month</u>	<u>Months</u>	Months	<u>Months</u>	
System Charges						
per system						
2- 50 lines /CYA1X/	\$226.66	\$1.45	\$1.45	\$1.45	\$1.45	
51-100 lines/ CYA2X/	363.43	1.45	1.45	1.45	1.45	
101-200 lines /CYA3X/	522.59	1.45	1.45	1.45	1.45	
201-500 lines /CYA4X/	903.29	1.45	1.45	1.45	1.45	
501 or more lines /CYA5X/	1,350.99	1.45	1.45	1.45	1.45	
Or						
per OmniPresence Remote						
System,						
2-6 OmniPresence						
remote lines /CYAXA/						
1 month	93.02	.26				
36 months	93.02		.26			
60 months	93.02			.26		
84 month	93.02				.26	

- /1/ Effective December 31, 2011, the 84 month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.
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# 1. CENTREX SERVICE (cont'd)

### F. Prices (cont'd)

1. Service Elements (cont'd)

Description /Billing Code/	Nonrecurring <u>Charge</u>	1 Month
	onargo	Month
System Conversion Charge per system		
2 – 50 lines /UDP1X/	\$92.39	\$1.45
51 – 100 lines /UDP2X/	182.96	1.45
101 – 200 lines /UDP3X/	250.60	1.45
201 – 500 lines /UDP4X/ 501 or more lines /UDP5X/	452.56 677.89	1.45 1.45
SOT OF THOSe THES / ODF 5X/	077.09	1.45
Centrex Lines, each		
7+ line categories		
include Centrex Mate		
Basic line /NUM/		
2+ line category		370.24 (I)
7+ line category		375.84
25+ line category		375.84
50+ line category 100+ line category		375.84 375.84
200+ line category		375.84 (I)
		070.04 (1)
Electronic Key line /NUE/		
2+ line category	13.95	432.25 (I)
7+ line category	13.95	436.79
25+ line category	13.95	436.79
50+ line category 100+ line category	13.95 13.95	436.79 436.79
200+ line category	13.95	436.79 (I)
	10.00	+00.70 (I)

6th Revised Sheet 21

PART 22 - Resale Local Exchange Service SECTION 25 - Centrex Services - Competitive Related

# 1. CENTREX SERVICE (cont'd)

### F. Prices (cont'd)

1. Service Elements (cont'd)

	Monthly Payment				
	Term Payment Plans				
Description	12	24/2/	36/2/	60/1,2/	84/1,2/
/Billing Code/	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
System Conversion Charge (cont'd) per system 2- 50 lines /UDP1X/ 51-100 lines /UDP2X/ 101-200 lines /UDP3X/ 201-500 lines /UDP4X/ 501 or more lines /UDP5X/			\$ 1.45 1.45 1.45 1.45 1.45	\$1.45 1.45 1.45 1.45 1.45	\$1.45 1.45 1.45 1.45 1.45
<b>Centrex Lines</b> , each 7+ line categories include Centrex Mate (cont'd)					
Basic line /NUM/ 2+ line category 7+ line category 25+ line category 50+ line category 100+ line category 200+ line category	\$ 44.93 (I) 45.56 45.56 45.56 45.56 45.56 (I)	\$ 9.21 9.30 9.30 9.30 9.30 9.30 9.30	6.54 6.22 5.84 5.46 5.07 5.07	6.15 5.83 5.44 5.06 4.68 4.68	6.15 5.82 5.44 5.06 4.67 4.67
Electronic Key line /NUE/ 2+ line category 7+ line category 25+ line category 50+ line category	49.76 (l) 50.07 50.07 50.07	12.32 12.38 12.38 12.38	9.32 8.97 8.57 8.17	8.77 8.43 8.04 7.64	8.71 8.37 7.98 7.59
100+ line category 200+ line category	50.07 <sup> </sup> 50.07 (l)	12.38 12.38	7.77 7.77	7.25 7.25	7.20 7.20

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Effective: August 1, 2025

### 1. CENTREX SERVICE (cont'd)

### F. Prices (cont'd)

1. Service Elements (cont'd)

		Monthly Payment			
			Term	n Payment I	Plans
Description	Nonrecurring	1	36/2/	60/1,2/	84/1,2/
/Billing Code/	<u>Charge</u>	<u>Month</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Centrex Lines (cont'd)					
ISDN Custom line /ZCZ/					
2+ line category	\$13.95	\$10.39	\$8.99	\$8.47	\$8.42
7+ line category	13.95	10.39	8.58	8.07	8.03
25+ line category	13.95	10.39	8.16	7.65	7.61
50+ line category	13.95	10.39	7.73	7.23	7.19
100+ line category	13.95	10.39	7.31	6.81	6.78
200+ line category	13.95	10.39	7.31	6.81	6.78
ISDN National line /ZNZ/					
2+ line category	13.95	10.39	8.99	8.47	8.42
7+ line category	13.95	10.39	8.58	8.07	8.03
25+ line category	13.95	10.39	8.16	7.65	7.61
50+ line category	13.95	10.39	7.73	7.23	7.19
100+ line category	13.95	10.39	7.31	6.81	6.78
200+ line category	13.95	10.39	7.31	6.81	6.78

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# 1. CENTREX SERVICE (cont'd)

### F. Prices (cont'd)

1. Service Elements (cont'd)

Description /Billing Code/	Nonrecurring <u>Charge</u>	1 <u>Month</u>	Monthly F <i>Tern</i> 36 <sup>/4/</sup> <u>Months</u>	Payment In Payment F 60 <sup>/3,4/</sup> <u>Months</u>	Plans 84 <sup>/3,4/</sup> <u>Months</u>
Centrex Lines (cont'd)					
OPTI-Centrex Basic line /NUC/ <sup>/1/,/2/</sup> 2+ line category	\$14.72	\$6.07	\$6.08	\$6.09	\$6.10
7+ line category	14.72	φ0.07 6.14	φ0.00 6.00	φ0.00 5.93	5.89
25+ line category	14.72	6.14	6.00	5.85	5.82
50+ line category	14.72	6.14	5.88	5.63	5.40
100+ line category	14.72	6.14	5.77	5.47	5.21
200+ line category	14.72	6.14	5.69	5.36	5.02
OPTI-Centrex ISDN National line /ZNZBX//1/					
2+ line category	28.84	8.48	8.38	8.30	8.26
7+ line category	28.84	8.50	8.23	8.07	8.00
25+ line category	28.84	8.50	8.23	7.99	7.91
50+ line category	28.84 28.84	8.50 8.50	8.11 7.98	7.74 7.57	7.46 7.25
100+ line category 200+ line category	28.84	8.50 8.50	7.98 7.90	7.57	7.25 7.04
200+ mile calegoly	20.04	0.00	7.50	7.45	7.04

- /1/ OPTI-Centrex Basic and OPTI-Centrex ISDN lines require a Company 1.544 Mbps or higher facility with multiplexing. The channel may be a Dedicated Communications Service DS1 Local Distribution Channel with DS1 multiplexing or part of a higher speed arrangement. (See Reference Section)
- /2/ The same charges apply for Ground Start on OPTI-Centrex Basic lines as those that apply for Basic Centrex lines. (See Optional Line Features, Ground Start Line)
- /3/ Effective December 31, 2011, the 84 month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.
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Effective: August 1, 2025

### 1. CENTREX SERVICE (cont'd)

### F. Prices (cont'd)

1. Service Elements (cont'd)

		Monthly Payment					
			Term Payment Plans				
Description	Nonrecurring	1	36/2/	60/1,2/	<b>84</b> <sup>/1,2/</sup>		
/Billing Code/	Charge	<u>Month</u>	<u>Months</u>	Months	<u>Months</u>		
ISDN Services							
Circuit Switched Voice per "B" channel equipped /BSB5X/	\$13.92	\$ 3.72	\$ 3.53	\$ 3.34	\$ 3.15		
Circuit Curitabad Data par	<b>,</b>	• -	•	<b>,</b>	<b>,</b>		
Circuit Switched Data per "B" channel equipped /BSB6X/	13.96	8.14	7.71	7.27	6.83		
Circuit Switched Voice/Circuit Switched Data per "B" channel equipped /BSB1X/	13.92	11.50	9.21	8.73	8.27		

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### 1. CENTREX SERVICE (cont'd)

### F. Prices (cont'd)

1. Service Elements (cont'd)

		Monthly Payment					
			Tern	Term Payment Plans			
Description	Nonrecurring	1	36/3/	60/2,3/	84 <sup>/2,3/</sup>		
/Billing Code/	Charge	<u>Month</u>	<u>Months</u>	Months	<u>Months</u>		
Announcement Services							
Customer Premises Announcement per announcement /N5A/ (requires a dedicated communications services channel)	\$171.80	\$16.84	\$15.91	\$14.97	\$14.04		
Central Office Recorded Announcement /1/ per announcement /RKQ/	167.76	37.27	34.47	31.69	27.99		
Secondary Announcement per announcement	167.76	37.27	34.47	31.69	27.99		

- /1/ For instances where the Company records the announcement on the customer's behalf, the Customization Charge will also apply.
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# 1. CENTREX SERVICE (cont'd)

- F. Prices (cont'd)
  - 1. Service Elements (cont'd)

	Monthly Payment Term Payment Pa						
Description	Nonrecurring	1 Marath	36/3/	60/1,3/	84/1,3/		
/Billing Code/	<u>Charge</u>	<u>Month</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>		
Area Wide Networking (AWN)							
per Network							
1-200 lines /NR9AE/	\$509.95						
201-500 lines /NR9AF/	767.41						
Additional 500 line block /NR9AG/	629.47						
Out of Network Numbers							
up to 10 numbers /NR9AL/ per 50 number block /NR9AM/	27.63 27.90						
•	2,100						
Number input by the Company up to 10 numbers /NR9AN/	69.16						
per 50 number block /NR9AO/	277.59						
per line /D6PLX/		\$.85					
Out of Network Numbers							
up to 10 numbers /D7P1X/		.94					
per 50 number block /D7PBX/		2.34					
Assume Dial "9"/2/							
per system, per line /A9D/	4.66	.94	\$.94	\$.94	\$.94		

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- /2/ Effective July 1, 2015, all new installed Centrex systems will be required to provision the Assume Dial "9" feature to ensure compliance with Public Act 098-0875 (SB3313, Kari's Law) when dialing 911.
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# 1. CENTREX SERVICE (cont'd)

### F. Prices (cont'd)

1. Service Elements (cont'd)

	Monthly Payment					
	Term Payment Plans					
Description	Nonrecurring	1	36/2/	60/1,2/	84/1,2/	
<u>/Billing Code/</u>	<u>Charge</u>	<u>Month</u>	<u>Months</u>	Months	<b>Months</b>	
Attendant Console						
Digital, each/NG9PC/ (Requires 3 Basic lines)	\$ 461.90	\$93.17	\$ 79.30	\$74.67	\$70.04	
ISDN, each/MD9PC/ (Requires 1 ISDN line)	1,341.64	139.14	118.97	111.62	104.26	
Ontional Factures						
Optional Features Attendant Call Detail						
Entry, per console/AE3PB/	18.64	2.81	2.79	2.77	2.76	
	10101	2.01	2.70	,	2.70	
Attendant Conference						
(30 port), each/C3P/	18.40	7.33	4.63	4.63	4.63	
(Requires conference service components)						
Direct Station Selection						
and Busy Lamp Field	46.26	.72	.72	.72	.72	
per 100 stations/BUDPC/						
Multi Position Hunt per group/AHBPG/	46.52	2.69	2.69	2.69	2.69	
per position/A6V/	40.52	2.09	2.09	2.09	2.09	
Name Display for Attendant Console						
per console/NDFPC/	229.26	5.80	5.80	5.80	5.80	
Operational Measurements						
per console/AOKPC/	60.58	4.31	4.31	4.31	4.31	
	00.00					

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# 1. CENTREX SERVICE (cont'd)

### F. Prices (cont'd)

1. Service Elements (cont'd)

			Monthly Payment Term Payment Plans			
Description /Billing Code/	Nonrecurring <u>Charge</u>	1 <u>Month</u>	36 <sup>/2/</sup> Months	60 <sup>/1,2/</sup> Months	84 <sup>/1,2/</sup> Months	
Authorization Codes						
Initial 100 count/ /AKG1X/	\$350.00	\$5.00	\$5.00	\$5.00	\$5.00	
Additional Codes, per 25 or fraction thereof/AKG/	80.00	1.00	1.00	1.00	1.00	
Station Specific per line/AJN/	2.00	1.20	1.10	1.00	.95	
ARS Basic						
Initial pattern/AR9/	233.01	9.37	7.01	5.60	4.67	
Additional pattern/ARH/	93.20	3.74	2.78	2.31	1.85	
Digit 1 Delivery/DTN1X/	272.04					

- /1/ Effective December 31, 2011, the 84 month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.
- /2/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective August 1, 2025, upon expiration of an existing TPP, Centrex Service will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right, on 30 days' prior notice to customer to modify the applicable rates and terms.

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# 1. CENTREX SERVICE (cont'd)

# F. Prices (cont'd)

1. Service Elements (cont'd)

			Monthly Payment Term Payment Plan		
Description /Billing Code/	Nonrecurring <u>Charge</u>	1 <u>Month</u>	36 <sup>/2/</sup> Months	60 <sup>/1,2/</sup> Months	84 <sup>/1,2/</sup> Months
ARS Deluxe					
per system/AQVPS/	\$1,113.24	\$34.74	\$26.56	\$21.50	\$18.07
Routing Arrangements					
Additional ARS pattern, each/ARH/	93.20	3.74	2.78	2.31	1.85
IDDD Dialing per system/A1GPS/	783.68	7.25	7.25	7.25	7.25
Seven to Ten digit screening per translation/AHAPS/	140.57				
Time of Day routing per schedule/TMQ/	139.80	9.29	8.61	8.03	7.51
Digit 1 Delivery/DTN1X/	272.04				

- /1/ Effective December 31, 2011, the 84-month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60-month or 84-month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.
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# 1. CENTREX SERVICE (cont'd)

### F. Prices (cont'd)

1. Service Elements (cont'd)

				Payment n Payment	Plans
Description	Nonrecurring	1	36/2/	60 <sup>/1,2/</sup>	84 <sup>/1,2/</sup>
/Billing Code/	Charge	<u>Month</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Call Detail Recording Service (CDRS) (See Reference Section)					
Call Forwarding Multi Path per system,					
per call forwarding arrangement /ESD	/ \$46.60	\$4.62	\$4.44	\$4.32	\$4.22
Call Waiting Lamp Interface per unique timing state /SUGPL/ (Requires a Dedicated Communications Services channel)	46.60	5.63	5.63	5.63	5.63
Centrex Mate (all stations must be equipped)	202.02		~~~~	~~~~	
per system /MLBPS/ per station /MLB/	600.00	60.00 .37	60.00 .37	60.00 .37	60.00 .37
Centrex Message Signal Interface (CMSI)					
per system 1200 baud /SMQPS/ per system 9600 baud /SM9PS/	908.72 1584.44	283.67 980.05	226.39 749.64	207.74 684.35	166.19 488.67

- /1/ Effective December 31, 2011, the 84-month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84-month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.
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# 1. CENTREX SERVICE (cont'd)

### F. Prices (cont'd)

1. Service Elements (cont'd)

				Payment	Plans
Description /Billing Code/	Nonrecurring Charge	1 Month	36 <sup>/3/</sup> Months	60 <sup>/2,3/</sup> Months	84 <sup>/2/</sup> Months
Centrex Network Manager <sup>/1/</sup>					
Service Establishment Charge /SEPNM/	\$1,300.00	-	-	-	-
Switch Connection, per Switch /S9W/	400.00	\$275.00	\$150.00	\$150.00	\$150.00
System Access, per concurrent user - Dedicated/Virtual Access					
/S9ALX/	325.00	75.00	65.00	50.00	40.00
<ul> <li>Dial-Up/Dial-Out Connection /S9ADX/</li> </ul>	150.00	125.00	110.00	100.00	90.00
Map Pass Thru, per line /D6X/	2.00	3.00	2.25	2.00	2.00
<ul> <li>Query database, per line /D5Q/</li> </ul>	2.00	.30	.25	.25	.25
Operational Measurements, per line /RVR/ - Subscriber Line Usage	-	.50	.10	.10	.10
Reports /ROS/ - Killer Trunk Reports /RON/	-	.10 .10	.10 .05	.10 .05	.10 .05

- /1/ Effective March 15, 2009, Centrex Network Manager is no longer available for new installations. Carriers existing customers may keep the current arrangement in place until they move but may not add any additional Centrex Network Manager capabilities or features.
- /2/ Effective December 31, 2011, the 84-month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84-month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.
- /3/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective August 1, 2025, upon expiration of an existing TPP, Centrex Service will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right, on 30 days' prior notice to customer to modify the applicable rates and terms.

# 1. CENTREX SERVICE (cont'd)

### F. Prices (cont'd)

1. Service Elements (cont'd)

Description	Nonrecurring	1 Marath	Tern 36 <sup>/3/</sup>	Payment <i>Payment F</i> 60 <sup>/2,3/</sup>	84/2,3/
/Billing Code/	<u>Charge</u>	<u>Month</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Centrex Network Manager <sup>/1/</sup> (cont'd) SMDR-Premium, per line /S6P/	-	\$.50	\$.20	\$.15	\$.10
<ul> <li>The Company resends data, per occurrence /NR9NF/</li> <li>Slower speed access (spooled</li> </ul>	\$250.00	-	-	-	-
leased line only) /SLP/	100.00	100.00	100.00	100.00	100.00
<ul> <li>Storage, per line</li> <li>30 days /RS5AX/</li> <li>45 days /RS5BX/</li> <li>Station to station detail /D6D/</li> </ul>	- - -	.20 .30 .10	.10 .15 .10	.10 .15 .10	.10 .15 .10
<b>Centrex</b> <b>Routed Number</b> Route index establishment charge per route established	136.54				
Per telephone number routed		.20	.20	.20	.20
Centrex Station Identification (CSI) per CTX tie line group equipped /STNPG/	1,384.50				
per tie line arranged /STN/	1,004.00	4.66	4.56	4.49	4.44

- /1/ Effective March 15, 2009, Centrex Network Manager is no longer available for new installations. Carriers existing customers may keep the current arrangement in place until they move but may not add any additional Centrex Network Manager capabilities or features.
- /2/ Effective December 31, 2011, the 84-month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84-month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.
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### 1. CENTREX SERVICE (cont'd)

- F. Prices (cont'd)
  - 1. Service Elements (cont'd)

### Centrex Virtual Network (CVN) within a Market Service Area (cont'd)

		Monthly Payment Term Payment Plans				
Description	Nonrecurring	1	36 <sup>/3/</sup>	60 <sup>/2,3/</sup>	84/2,3/	
/Billing Code/	<u>Charge</u>	<u>Month</u>	Months	Months	<u>Months</u>	
OMNIPRESENCE CVN						
Remote OmniPresence CVN, per line/channel257.4 /16KFX/ Hub OmniPresence CVN per each channel	-	\$13.34	-	-	-	
/1U2F1/	-	37.29	-	-	-	
per each Basic Channel <sup>/1/</sup> /AC5DT/	-	6.86	\$6.35	\$5.96		
per each ISDN circuit switched data (CSD) channel <sup>/1/</sup> /AC5P1/	-	7.72	7.29	6.86		

- /1/ Effective July 27, 1998, these elements are no longer applicable for new installations of Hub OmniPresence CVN.
- /2/ Effective December 31, 2011, the 84-month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84-month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.
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Effective: August 1, 2025

### 1. CENTREX SERVICE (cont'd)

### F. Prices (cont'd)

1. Service Elements (cont'd)

	Non-	ly Payment	Plans		
Description /Billing Code/	recurring <u>Charge</u>	1 <u>Month</u>	36 <sup>/2/</sup> Months	60 <sup>/1,2/</sup> Months	84 <sup>/1,2/</sup> Months
Conference Services six port conference circuit, each /EQ6/	\$46.60	\$55.35	\$53.08	\$53.09	\$53.10

- /1/ Effective December 31, 2011, the 84-month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84-month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.
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### 1. CENTREX SERVICE (cont'd)

### F. Prices (cont'd)

1. Service Elements (cont'd)

Description	Nonrecurring		Monthly Payment Term Payment Plans			
/Billing Code/	<u>Charge</u>	<u>1-Month</u>	36-Month <sup>/2/</sup>		84-Month <sup>/1,2/</sup>	
Conference Services (cont'd) Linking with four additional conference ports	( ¢ 60 52	\$11.60	\$11.60	\$11.60	¢11.60	
each arrangement /EQ6PA/	\$ 60.52	ΦΠ.0U	<b>ΦΠ.00</b>	<b>ΦΙΙ.00</b>	\$11.60	
Conferencing Preset per group /MO9/	350.93	23.22	23.22	23.22	23.22	
Privacy Release Conference Control per system equipped /PE8/	23.30	17.55	15.22	14.06	13.29	
Customized Call Diverting Public or private network facilities						
per system /RSHPS/	153.13					

- /1/ Effective December 31, 2011, the 84-month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84-month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.
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5th Revised Sheet 46

PART 22 - Resale Local Exchange Service SECTION 25 - Centrex Services - Competitive Related

# 1. CENTREX SERVICE (cont'd)

# F. Prices (cont'd)

1. Service Elements (cont'd)

Description /Billing Code/	Nonrecurring <u>Charge</u>	<u>1-Month</u>		Nonthly Payme rm Payment Pa <u>60-Month<sup>/1,2/</sup></u>	
Dial Plan for Advanced Solutions (DPAS) Per DPAS Dial Plan established or Centrex Dial Plan o System added /SEPA3/	1				
Basic Dial Plan option, per Centrex Station /D6PAB/	.91	\$.35			
Deluxe Dial Plan option, per Centrex Station /D6PAD/	.91	1.99			
<b>Do Not Disturb</b> per line /DJD/ per group of lines /DJDPG/	1.45 46.60	.58 3.53	.58 3.53	.58 3.53	.58 3.53

- /1/ Effective December 31, 2011, the 84-month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84-month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.
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### 1. CENTREX SERVICE (cont'd)

### F. Prices (cont'd)

1. Service Elements (cont'd)

		Monthly Payment					
			Ter	m Payment I	Plans		
Description	Nonrecurring	1	36/2/	60/1,2/	84/1,2/		
/Billing Code/	Charge	<u>Month</u>	<u>Months</u>	<u>Months</u>	Months		
Electronic Directory Interface (EDI) Service per EDI service /EDT/	\$932.02	\$ 79.78	\$ 64.80	\$ 44.22	\$ 36.97		
per lines equipped							
1 - 250 /EDT1X/	65.24	13.05	10.44	7.83	5.22		
251 - 500 /EDT2X/	65.24	26.09	20.88	15.66	10.44		
501 – 1,000 /EDT3X/	65.24	51.90	41.46	31.31	20.88		
1,001 – 2,000 /EDT4X/	65.24	103.80	82.92	62.63	41.75		
2,001 – 4,000 /EDT5X/	65.24	207.59	165.84	125.25	83.50		
4,001 + /EDT6X/	65.24	415.19	331.69	250.51	167.00		
(requires an ISDN line (OB+D))							

- /1/ Effective December 31, 2011, the 84-month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84-month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.
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Effective: August 1, 2025

# 1. CENTREX SERVICE (cont'd)

### F. Prices (cont'd)

1. Service Elements (cont'd)

		Monthly Payment				
				m Payment Pla		
Description	Nonrecurring	1 Month	36 <sup>/2/</sup>	60 <sup>/1,2/</sup>	84 <sup>/1,2/</sup>	
/Billing Code/	<u>Charge</u>	<u>Month</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	
High Speed Data						
per line /DP9/	\$283.68	\$3.48	\$2.90	\$2.75	\$2.75	
Music On Hold Interface						
per system /MOH/ (Requires a Dedicated Communications Services channel)	171.62	12.26	11.19	11.26	11.26	
Network Speed Calling per 100 number block speed call list, or fraction thereof		70	70	70	70	
/NWSPS/	92.66	.72	.72	.72	.72	
Outgoing Deluxe Trunk Queuing per termination	(					
/QOCPG/	185.89	2.32	2.10	2.03	1.97	
Personal Call Screening						
per group /EV3PS/	46.60	4.22	4.22	4.22	4.22	

- /1/ Effective December 31, 2011, the 84-month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84-month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.
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### 1. CENTREX SERVICE (cont'd)

### F. Prices (cont'd)

1. Service Elements (cont'd)

		Monthly Payment Term Payment Plans					
Description /Billing Code/	Nonrecurring Charge	1 Month	36 <sup>/3/</sup> Months	60 <sup>/2,3/</sup> Months	84 <sup>/2,3/</sup> Months		
Private Facility Access Termination	<u> </u>	<u></u>	<u></u>	<u></u>	<u></u>		
Line Side Access <sup>/1/</sup>							
Trunk Side Access							
Analog 2-Wire Termination per arrangement /2PV/	\$69.45	\$22.72	\$22.73	\$22.73	\$22.74		

/1/ Apply the price for a Basic Centrex line(s) as stated in Part 22, Section 3.

- /2/ Effective December 31, 2011, the 84-month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84-month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.
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# 1. CENTREX SERVICE (cont'd)

### F. Prices (cont'd)

1. Service Elements (cont'd)

		Monthly Payment Term Payment Plans				
Description	Nonrecurring	1	36/3/	60/2,3/	84/2,3/	
<u>/Billing Code/</u> Private Facility Access Termination (cont'd)	<u>Charge</u>	<u>Month</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	
Trunk Side Access (cont'd) Analog 4-Wire Termination per arrangement /4PV/	\$69.45	\$22.72	\$22.73	\$22.73	\$22.74	
DS1 Connection (24 channel digital termination) each arrangement /D1E1X/	1,382.50	319.84	275.28	261.89	248.45	
per tie trunk connection, each /NR97W/	11.26					
PRI Connection <sup>/1/</sup> (24 channel digital termination) each arrangement /DUG1X/	1,861.97	364.97	347.32	329.60	311.81	

- /1/ Effective July 1, 2002, 84-Month Term Payment Plans will no longer be available for PRI Connection Service. Current Carrier's PRI Connection customers may continue to retain their existing service as is at their current address until the 84 month contract term expires. Any Carrier's customer requested changes to the existing Service will require the Carrier's customer to select a new contract term payment plan or the month-to-month option at the then current tariff rates. Ameritech will not impose termination liability to those Carrier's customers required to make a contract term change. Upon completion of the 84-month term, Carrier's customers may continue receiving the Service at the then-current rates under any available payment plan. If the Carrier's customer does not select a new payment plan and does not request discontinuance of the Service, the month-to-month tariff rates in effect at such time will automatically apply.
- /2/ Effective December 31, 2011, the 84-month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84-month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.
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### 1. CENTREX SERVICE (cont'd)

#### F. Prices (cont'd)

1. Service Elements (cont'd)

		Monthly Payment Term Payment Plans			
Description <u>/Billing Code/</u> Private Facility Access Termination (cont'd)	Nonrecurring <u>Charge</u>	1 <u>Month</u>	36 <sup>/3/</sup> Months	60 <sup>/2,3/</sup> Months	84 <sup>/2,3/</sup> Months
Trunk Side Access (cont'd)					
<b>Optional Features</b> "D" Channel Backup, each /ZPBXD/ <sup>/1/</sup>	\$158.44	\$34.79	\$33.34	\$31.89	\$28.99
Network Ring Again, per arrangement /ZRA/ <sup>/1/</sup>	276.37	21.75	18.85	15.95	38.69
Network Name Display, per arrangement /ZNN/ <sup>/1/</sup>	361.35	21.75	18.85	15.95	13.02
Queue Slots per slot /AQA/	9.32	.94	.93	.93	.93

- /1/ Effective July 1, 2002, 84-Month Term Payment Plans will no longer be available for PRI Connection Service. Current Carrier's PRI Connection customers may continue to retain their existing service as is at their current address until the 84 month contract term expires. Any Carrier's customer requested changes to the existing Service will require the Carrier's customer to select a new contract term payment plan or the month-to-month option at the then current tariff rates. Ameritech will not impose termination liability to those Carriers' customers required to make a contract term change. Upon completion of the 84-month term, Carrier's customers may continue receiving the Service at the then-current rates under any available payment plan. If the Carrier's customer does not select a new payment plan and does not request discontinuance of the Service, the month-to-month tariff rates in effect at such time will automatically apply.
- /2/ Effective December 31, 2011, the 84-month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84-month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.
- /3/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective August 1, 2025, upon expiration of an existing TPP, Centrex Service will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right, on 30 days' prior notice to customer to modify the applicable rates and terms.

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By W. Karl Wardin, Regional Vice President - Regulatory 225 West Randolph Street, Chicago, Illinois 60606

Effective: August 1, 2025

### 1. CENTREX SERVICE (cont'd)

### F. Prices (cont'd)

1. Service Elements (cont'd)

				r Payment m Payment P	lans
Description / <u>Billing Code/</u>	Nonrecurring Charge	1 Month	36 <sup>/3/</sup> Months	60 <sup>/2,3/</sup> Months	84 <sup>/2,3/</sup> Months
	-	Month	Montins	<u>INIOI11113</u>	<u>10011113</u>
Station Message Detail Recording					
Central Office <sup>/1/</sup> (See Reference Section)					
Premises <sup>/1/</sup> (Requires a Dedicated Communications Services channel or a dial-up exchange access line) per system /MDR/ per termination /SMDPT/	\$1,600.00 50.00	\$300.00 2.50	\$300.00 2.50	\$300.00 2.50	\$300.00 2.50
Supplemental Three Digit Dialing per system /T3NPS/ per three digit access code /T38/	115.97 56.03				
Trunk Verification from Designated Station per system /BVSPS/	46.60	8.61	8.61	8.61	8.61

- /1/ Effective February 1, 1999, this feature is no longer available to Carrier's new Centrex Service customers or to existing Carrier's customers.
- /2/ Effective December 31, 2011, the 84-month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84-month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.
- /3/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective August 1, 2025, upon expiration of an existing TPP, Centrex Service will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right, on 30 days' prior notice to customer to modify the applicable rates and terms.

# 1. CENTREX SERVICE (cont'd)

# F. Prices (cont'd)

1. Service Elements (cont'd)

		Monthly Payment				
			n Payment P	Payment Plans		
Description	Nonrecurring	1	36/2/	60/1,2/	84/1,2/	
/Billing Code/	Charge	<u>Month</u>	<u>Months</u>	Months	<u>Months</u>	
Uniform Call Distribution (UCD)						
with queuing, per UCD group						
/UQZPG/	\$139.78	\$1.88	\$1.88	\$1.88	\$1.88	
per line equipped /A82/	4.66	2.43	1.91	1.77	1.58	
per Electronic Key Line /UGP/	4.66	2.77	2.14	1.97	1.76	

# **Change Charges**

Change Charges cover Additions and Changes of features subsequent to the initial installation. Other Service Order Charges may apply.

Description /Billing Code/	Nonrecurring Charge
Station (Line) Feature Change Charge per line, per occasion /REAFM/	\$14.50
For all lines requiring Company initiated changes Change NCOS/CAT/LCC code performed on the Centrex line level Add or change (one or more) feature(s) Add or change hunting	

- Change Line Class Code (Class of Service) Add or change pickup groups
- /1/ Effective December 31, 2011, the 84-month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84-month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.
- /2/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective August 1, 2025, upon expiration of an existing TPP, Centrex Service will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right, on 30 days' prior notice to customer to modify the applicable rates and terms.

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# 2. AUTOMATIC CALL DISTRIBUTION SERVICE

# A. Description

(For Service Description, see Illinois Guidebook, Part 6, Section 3)

### **B.** Definitions

(For Definitions, see Illinois Guidebook, Part 6, Section 3)

# C. Terms and Conditions

(For Terms and Conditions, see Illinois Guidebook, Part 6, Section 3)

### **D.** Prices

The rates for Centrex Service and/or Electronic Key Service, as stated in the Illinois Guidebook, Part 5, Section 1, apply to ACD Basic and ACD Deluxe, agent and supervisor, positions on a per ACD line basis.

Description /Billing Code/	Nonrecurring Charge	Monthly <u>Rate</u>	36-Month <sup>/2/</sup> Contract	60-Month <sup>/1,2/</sup> Contract	84-Month <sup>/1,2/</sup> Contract
Service Establishment Charge, per ACD Group /SEPDE/	\$350.00				
Basic ACD, per position /APO1X/	75.00	\$27.00	\$20.00	\$18.00	\$17.00
Deluxe ACD, per position /APO2X/	125.00	29.00	21.00	19.00	18.00

- /1/ Effective December 31, 2011, the 84-month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Automatic Call Distribution (ACD) Service. Effective September 1, 2013, the 60-month TPP term period is no longer available for new installations or renewals of ACD Service. ACD customers currently on a 60 month or 84-month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-tomonth rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.
- /2/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective August 1, 2025, upon expiration of an existing TPP, Centrex Service will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right, on 30 days' prior notice to customer to modify the applicable rates and terms.

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# 2. AUTOMATIC CALL DISTRIBUTION SERVICE (cont'd)

# D. Prices (cont'd)

Description /Billing Code/	Nonrecurring <u>Charge</u>	Monthly <u>Rate</u>	36-Month <sup>/4/</sup> Contract	60-Month <sup>/3,4/</sup> Contract	84-Month <sup>/3,4/</sup> Contract	
MIS Interface, per interface/1/ /AM1/	\$225.00	\$90.00	\$75.00	\$65.00	\$60.00	
<i>Optional Features</i> - Basic or Deluxe ACD						
Display Package, per position /FKS/		3.50	3.50	3.50	3.50	
Description /Billing Code/	<u> </u>	All Rates				
Additional Secondary DNS, per number /SOT/		(See Optional Line Features, Illinois Guidebook, Part 5, Section 1)				
Additional Queue Slots, per slot /AQ			nal System F debook, Part			
Central Office Recorded Announcen announcement (per 24 seconds or fre thereof) /RKQ/			nal System F debook, Part			
Interface for Customer Provided Rec Announcement or Music <sup>/2/</sup> , per interf		• •	nal System F debook, Part			
Call Waiting Indications <sup>/2/</sup> , per unique timing state /SUGPL/			nal System F debook, Part			

- /1/ Requires a 9.6 Kbps digital modem (Higher speeds are optional, see Section 6 for rates) and a 4-wire digital facility to premises (see Section 15 for rates).
- /2/ Requires a Telecommunications Channel.
- /3/ Effective December 31, 2011, the 84-month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Automatic Call Distribution (ACD) Service. Effective September 1, 2013, the 60-month TPP term period is no longer available for new installations or renewals of ACD Service. ACD customers currently on a 60 month or 84-month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-tomonth rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.
- /4/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective August 1, 2025, upon expiration of an existing TPP, Centrex Service will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right, on 30 days' prior notice to custome, to modify the applicable rates and terms.

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# 2. AUTOMATIC CALL DISTRIBUTION SERVICE (cont'd)

### D. PRICES (cont'd)

Description /Billing Code/	Nonrecurring Charge	Monthly <u>Rate</u>	36-Month <sup>/3/</sup> Contract	60-Month <sup>/2,3/</sup> Contract	84-Month <sup>/2,3/</sup> Contract
<b>Optional Features</b> - Basic or Deluxe ACD (cont'd)					
ACD Supergroup Capability per super group /SGPPG/	\$200.00	\$30.00	\$20.00	\$20.00	\$20.00
per ACD group within super group /SGPGG/	50.00	10.00	5.00	5.00	5.00
Operational Measurements Interface <sup>/1/</sup> , per link /AQZ/	225.00	50.00	40.00	35.00	30.00

- /1/ Requires a 2400 Baud analog modem (See Section 6 for rates) and a 2-wire analog facility to Carrier's customer's premises (See Section 15 for 3002 channel rates).
- /2/ Effective December 31, 2011, the 84-month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Automatic Call Distribution (ACD) Service. Effective September 1, 2013, the 60-month TPP term period is no longer available for new installations or renewals of ACD Service. ACD customers currently on a 60 month or 84-month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-tomonth rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.
- /3/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective August 1, 2025, upon expiration of an existing TPP, Centrex Service will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right, on 30 days' prior notice to customer to modify the applicable rates and terms.

Issued: June 17, 2025

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### 3. Centrex Add-A-Line

### A. DESCRIPTION

The Company will waive the Line Connection Charge (Central Office) and Electronic Key Line (if applicable) nonrecurring charges incurred to install an additional Basic or EKL Centrex line(s) when a Carrier who is a current Centrex customer complies with the terms and conditions set forth below.

# **B. TERMS AND CONDITIONS**

- 1. Carriers with month-to-month Centrex service must contract for Centrex Service for 12 or more months. Carriers with a 12, 24<sup>/2/</sup>, 36<sup>/2/</sup>, 60<sup>/1,2/</sup> or 84<sup>/1,2/</sup> months Centrex contract qualify for this waiver.
- 2. This waiver is not available to Carriers with Centrex provided under an Individual Case Basis contract. It may not be combined with any Centrex-only promotion.

- /1/ Effective December 31, 2011, the 84-month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84-month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.
- /2/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective August 1, 2025, upon expiration of an existing TPP, Centrex Service will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right, on 30 days' prior notice to customer to modify the applicable rates and terms.

# 4. CENTREX SERVICE (cont'd)

### Centrex Nonrecurring Charges (NRC) Waiver

### A. Description

The Company will waive the Service Order, System Charge, Line Connection Charge (Central Office) and Electronic Key Line (if applicable) nonrecurring charges incurred to install a Centrex system when a Carrier's new, Win/Winback or Move customer complies with the terms and conditions set forth below.

# B. Terms and Conditions

- 1. The Carrier's customer must contract for Centrex Service for 24<sup>/2/</sup>, 36<sup>/2/</sup>, 60<sup>/1,2/</sup> or 84<sup>/1,2/</sup> months. The Carrier's customer must commit to a minimum of 8 lines.
- 2. This waiver is not available to Carrier's customers with Centrex provided under an Individual Case Basis contract. It may be combined with the Centrex Thank You for Renewing and the Centrex Welcoming Rewards Promotions.

- /1/ Effective December 31, 2011, the 84-month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84-month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.
- /2/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. Effective August 1, 2025, upon expiration of an existing TPP, Centrex Service will continue at the 12-month TPP rates in effect at expiration, subject to the Company's right, on 30 days' prior notice to customer to modify the applicable rates and terms.

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