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November 15, 2021

Advice No.: IW-21-0029

To: Illinois Commerce Commission  
527 East Capitol Avenue  
Springfield, Illinois 62701

The accompanying tariff sheets listed and issued by Illinois Bell Telephone Company LLC dba AT&T Illinois dba AT&T Wholesale are transmitted to you for filing.

Telecommunications Services Tariff, Ill. C.C. No. 22

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With this filing, AT&T Illinois withdraws 800 Calling Option, Custom 800 Service, 800 Services and Wide Area Telecommunications Services (WATS) for residential customers. These services are classified as non-competitive telecommunications services pursuant to the applicable provisions of the Public Utilities Act. We respectfully request Commission acceptance of these sheets to become effective December 31, 2021. Any questions and correspondence regarding this filing should be directed to me on 847-839-3300 or by email at: [mw2731@att.com](mailto:mw2731@att.com).

Sincerely,

Michelle Wilcox  
Area Manager – Regulatory Relations



**1. Universal Emergency Number Service – 911 (cont'd)**

**C. Terms and Conditions**

1. This service is limited to the use of central office telephone number 911 as the universal emergency telephone number. A single PSAP may subscribe to only one 911 service classification within any single government agency's locality.
2. 911 Service is furnished to the customer only for the purpose of receiving reports of emergencies from the public. It is not intended as a total replacement for the telephone service of the various public safety agencies which participate in the use of this service. The public safety agencies must subscribe to other exchange telephone service provided under this Tariff for non-emergency telephone communications.
3. 911 Service is classified as Business Exchange and is arranged for one-way incoming service to the appropriate PSAP. Outgoing calls can only be made on a transfer basis.
4. Temporary suspension of service is not provided for any part of 911 Service (premise equipment included).
5. 911 Service lines are provided solely for the benefit of the customer operating the PSAP. The provision of 911 Service by the Company shall not be interpreted, construed, or regarded as being for the benefit of or creating any Company obligation, either expressed or implied, toward any third person or legal entity other than the customer.
6. Telephone Company serving areas and political subdivision boundaries may not coincide, however it is the obligation of the customer to make arrangements to handle all 911 calls that originate from telephones served by central offices in the local serving area whether or not the calling telephone is situated on property within the geographic boundaries of the customer's public safety jurisdiction.
7. The application for 911 Service must be executed in writing by each customer. If application for service is made by an agent, the Company must be provided in writing, satisfactory proof of appointment of the agent by the customer. At least one local law enforcement agency must be included among the participating agencies in any 911 offering.
8. Calls from certain intrastate WATS access lines and Mobile Cellular telephones and calls using toll facilities may be subject to normal per call charges.
9. Any service, which is arranged for incoming traffic only or which, in whole or part, provides network access via a central office switch other than the customer's local central office switch, is not arranged for 9-1-1 Service. Such services include, but are not limited to the following services: Direct Inward Dialing Service (Part 6, Section 1); Foreign Exchange Service (Part 4, Section 3); Foreign Central Office Service (Part 4, Section 3); Foreign District Service (Part 4, Section 3); Diverse Routing Arrangements (Part 8, Section 4); Inmate Service (Part 13, Section 1); Remote Call Forwarding (Part 7, Section 4); 800 Service<sup>/1/</sup> (Part 10, Section 1) and 800/312 NPA Service (Part 20, Section 10); and WATS (Part 10, Section 1), all located in the Illinois Guidebook. (C)

/1/ Effective December 31, 2021, 800 Services (WATS) are withdrawn for residential customers. (N)

## 5. 9-1-1 Telecommunications Services

Basic 9-1-1 Types 2, 3, and 3A Service will not be provided to new customers on and after April 17, 1990. Such service may be retained by existing customers as provided in Paragraph 5.2(X) of this Section.

Effective 11/11/96, new installations of Basic 911 Type 1 will no longer be made. Existing systems may be retained under current contract terms and conditions through their expiration or as determined through mutual agreement between the Company and the involved communities. This service will be withdrawn when all existing customers have moved to an alternative Ameritech 911 service or upon the discontinuance of AT&T 911 service.

### 5.1 General

- A. When requested by local government authorities and subject to the availability of facilities and equipment, the Company will provide 9-1-1 Telecommunication Service (9-1-1 Service) for the purpose of voice or TTY reporting emergencies by the public.  
The service is classified as both Local Exchange and Interexchange Telecommunications Service.
- B. The Company shall not be required to provide 9-1-1 Service to less than an entire central office (switching entity).
- C. A Public Safety Answering Point (PSAP) is the answering point for a 9-1-1 call. A PSAP may be designated as Primary or Secondary, which refers to the order in which calls are directed for answering. Primary PSAPs answer first; Secondary PSAPs receive calls on a transfer basis only. A PSAP must be created and staffed under an "Authority to Operate a 9-1-1 System" issued by the Illinois Commerce Commission to the extent required by law.
- D. Any person dialing "9-1-1" from a telephone which is usable for local exchange telephone network access and arranged to provide 9-1-1 Service will be automatically connected to the appropriate Public Safety Answering Point (PSAP) for that telephone. Any service, which is arranged for incoming traffic only or which, in whole or part, provides network access via a central office switch other than the customer's local central office switch, is not arranged for 9-1-1 Service. Such services include, but are not limited to the following services: Direct Inward Dialing Service (Part 6, Section 1); Foreign Exchange Service (Part 4, Section 3); Foreign Central Office Service (Part 4, Section 3); Foreign District Service (Part 4, Section 3); Diverse Routing Arrangements (Part 8, Section 4); Inmate Service (Part 13, Section 1); Remote Call Forwarding (Part 7, Section 4); 800 Service<sup>/1/</sup> (Part 10, Section 1) and 800/312 NPA Service (Part 20, Section 10); and WATS (Part 10, Section 1), all located in the Illinois Guidebook. (C)
- E. For the purposes of this tariff a Responding Agency is an agency which is prepared to provide one or more specific emergency services via calls received from a PSAP.
- F. 9-1-1 calls originated from local exchange telephone network access facilities shall be completed to the appropriate PSAP without a charge being assessed to the calling party by the Company. Calls from certain intrastate WATS access lines and Mobile Cellular telephones and calls using toll facilities may be subject to normal per-call charges.
- G. 9-1-1 Service may be classified as:
  - (1) Basic 9-1-1 Service provides for routing all 9-1-1 calls originated by telephones having telephone numbers beginning with a given central office prefix code or codes to a single PSAP which is prepared to receive those calls. Basic 9-1-1 Service has certain inherent features and optional features which may or may not be available with Enhanced 9-1-1 Service.

/1/ Effective December 31, 2021, 800 Services (WATS) are withdrawn for residential customers. (N)

**COMPLEMENTARY NETWORK SERVICES (CNS)**

**Complementary Central Office Services (cont'd)**

Remote Call Forwarding Service

For service description, see Part 7, Section 4 of the Illinois Guidebook.

Description /Billing Code/	Monthly Rate, Per Line	
	Residence	Business

**Remote Call Forwarding**

- Remote Call Forwarding (CO Based): Provides a method to automatically transfer all incoming calls to another dialed number at all times. The dialable number is defined by Carrier for its customer. The dialed number can be either a 7 or 10-digit number (POTS) and can be changed via a service order. No physical telephone is required at the Carrier's customer's dialed number. (Business Service Ordering and Line Connection Charges apply).

- |  |   |         |
|--|---|---------|
| • per initial feature /RCF/ /RCFVH/  | - | \$17.71 |
| • per additional feature necessary for each additional call to be forwarded simultaneously /RCA/ | - | 17.71   |

Carrier's business customers who have their exchange access service with another carrier and who now establish their exchange access service with the Carrier and who subscribe to Remote Call Forwarding will receive a discounted monthly rate per RCF path for the first 12 months. The discounted monthly rate applies to initial as well as additional RCF paths, excluding 800 service<sup>/1/</sup> lines. Additionally, the Carrier's customers will receive a waiver of Remote Call Forwarding nonrecurring charges. To qualify for this discounted rate and waiver the Remote Call Forwarding CFN (Call Forwarding Number) must terminate to a business access line of the Carrier. Subscribers may have a maximum of ten (10) RCF paths (initial/additional) per billing account participating in this discounted service, and each RCF path must be located in the same state where the qualifying local exchange business service is established. Subscribers must order RCF service within 30 days of establishing the qualifying exchange access service from another carrier in order to be eligible for this discounted service.

(C)

/1/ Effective December 31, 2021, 800 Services (WATS) are withdrawn for residential customers.

(N)

**2. 800 CALLING OPTION<sup>3/</sup>**

(C)

(For service description, see Illinois Guidebook, Part 10, Section 2)

Rates And Charges (cont'd)

**A. Plan 1**

1. IntraMSA Nondedicated 800 Service

Volume calculations based on each IntraMSA Nondedicated 800 Service resold by Carrier to its customer.

	<b>12 Month</b>	<b>36 Month</b>
a. Monthly Rate, per account	\$ 3.56 <sup>/1/</sup>	\$ 1.77 <sup>/1/</sup>
b. Usage Rates		
	<b>12 Month</b>	<b>36 Month</b>
<b>Monthly Usage Levels (Hours)</b>	<b>Rate Per Minute or Fraction Thereof</b>	
<b>Minimum Monthly Usage Level</b>	<b>12 Month</b>	<b>36 Month</b>
.1 - 20	\$.0918	\$.0893
20.1 - 50	.0899	.0850
50.1 - 100	.0857	.0826
100.0 - 250	.0832	.0782
Over 250	.0788	.0737

2. IntraMSA Dedicated 800 Service

	<b>12 Month</b>	<b>36 Month</b>
a. Monthly Rate, per resold 800 Service	\$ 3.56 <sup>/2/</sup>	\$ 1.77 <sup>/2/</sup>

/1/ This rate is in lieu of the Nondedicated 800 Service Routing Feature charge as shown preceding.

/2/ This rate is in addition to the Dedicated 800 Service Access Line charge as shown preceding.

/3/ Effective December 31, 2021, 800 Calling Option is withdrawn for residential customers.

(N)

**2. 800 CALLING OPTION<sup>2/</sup> (cont'd)**

(C)

Rates and Charges (cont'd)

**A. Plan 1 (cont'd)**

- 2. IntraMSA Dedicated 800 Service (cont'd)
  - b. Usage Rates

Monthly Usage Levels (Hours)	Minimum Monthly Usage Level	Rate Per Minute or Fraction Thereof	
		12 Month	36 Month
.1 - 20	.1	\$.0788	\$.0763
20.1 - 50	20.1	.0769	.0718
50.1 - 100	50.1	.0705	.0679
100.0 - 250	100.1	.0659	.0692
Over 250	250.1	.0640	.0600

**B. Plan 2**

- 1. IntraMSA Dedicated 800 Service

**36 Month**

- a. Monthly Rate, per 800 Service resold by Carrier \$ 3.56<sup>1/</sup>
- b. Usage Rates, per 800 Service resold by Carrier

Monthly Usage Levels (Hours)	Rate Per Minute or Fraction Thereof
.1 - 20	\$.0797
20.1 - 50	.0746
50.1 - 100	.0675
100.0 - 250	.0630
Over 250	.0617

/1/ This rate is in lieu of the Nondedicated 800 Service Routing Feature charge as shown preceding.

/2/ Effective December 31, 2021, 800 Calling Option is withdrawn for residential customers.

(N)

**2. 800 CALLING OPTION<sup>/2/</sup> (cont'd)**

(C)

Rates and Charges (cont'd)

**B. Plan 2 (cont'd)**

2. IntraMSA Nondedicated 800 Service

**36 Month**

- a. Monthly Rate, per 800 Service resold by Carrier
- b. Usage Rates, per 800 Service resold by Carrier

\$ 3.56<sup>/1/</sup>

Monthly Usage Levels (Hours)	Rate Per Minute or Fraction Thereof
.1 - 20	\$.0954
20.1 - 50	.0918
50.1 - 100	.0899
100.0 - 250	.0857
Over 250	.0832

/1/ This rate is in addition to the Dedicated 800 Service Access Line charge as shown preceding.

/2/ Effective December 31, 2021, 800 Calling Option is withdrawn for residential customers.

(N)



**2. ISDN PRIME SERVICE (cont'd)**

**F. PRICES (cont'd)**

2. Other Applicable Charges and Payments

The price structure for each ISDN Prime shall include charges for an ISDN Prime including optional features, a Company-provided DS1 Service Local Distribution Channel and End User Common Line Charges (EUCL). These charges represent the physical components of the Carrier's customer's service.

WATS Service and Custom 800 Service<sup>/1/</sup> are available over the ISDN Prime at their current tariff charges. (C)

Calls will be subject to the usage charges for the services provisioned on the channels. Business Usage Service Charges as described in Part 22, Section 23 of this Tariff will apply to Local Service Area voice and Circuit Switched Data calls provisioned on the channel. Toll charges will apply to calls outside the Local Service Area. Custom 800 and WATS usage charges apply.

Carrier's customers who choose the Unlimited Local Usage option will pay a monthly flat rated Unlimited Local Usage charge as described in this Part and Section, in lieu of Band A and Band B Business Usage Service charges.

/1/ Effective December 31, 2021, WATS Service and Custom 800 Service are withdrawn for residential customers. (N)  
(N)

**2. ISDN PRIME SERVICE (cont'd)**

**F. Prices (cont'd)**

2. Other Applicable Charges and Payments (cont'd)

References:

<u>Service</u>	<u>Reference</u>	
DS1, DS3, OC-3, OC-12 Service	AT&T Tariff No. 22 Part 22, Section 35	
DS3, OC-3, OC-12 Service	Ameritech Operating Companies Tariff F.C.C. No. 2, Section 7	
End User Common Line Charges (EUCL)	Ameritech Operating Companies Tariff F.C.C. No. 2, Section 4.1.7	
Circuit Switched Voice Exchange Service, Business Usage Service	AT&T Tariff No. 22 Part 22, Section 23	
Circuit Switched Data Exchange Service, Business Usage Service	AT&T Tariff No. 22 Part 22, Section 23	
Wide Area Telecommunications Service and Custom 800 <sup>/1/</sup>	AT&T Tariff No. 22 Part 22, Section 30	(C)
Message Toll Service	AT&T Tariff No. 22 Part 22, Section 29	

/1/ Effective December 31, 2021, WATS and Custom 800 are withdrawn for residential customers. (N)

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Effective: December 31, 2021

By W. Karl Wardin, Regional Vice President - Regulatory  
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