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November 17, 2020

Advice No.: IW-20-0035

To: Illinois Commerce Commission
527 East Capitol Avenue
Springfield, Illinois 62794-9280

The accompanying tariff sheets listed and issued by Illinois Bell Telephone Company LLC dba AT&T Illinois dba AT&T Wholesale are transmitted to you for filing.

Telecommunications Services Tariff, Ill. C.C. No. 22

<u>Part</u>	<u>Section</u>	<u>Revision No.</u>	<u>Sheet No.</u>
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With this filing, AT&T Illinois grandfathers the Complete Choice Enhanced Retention Offer, the \$6 For 12 Access Line Retention Offer, and removes expired offers. These services are classified as non-competitive telecommunications services pursuant to the applicable provisions of the Public Utilities Act. We respectfully request Commission acceptance of these sheets to become effective January 01, 2021. Any questions and correspondence regarding this filing should be directed to me on 847-839-3300 or by email at: mw2731@att.com.

Sincerely,

Michelle Wilcox
Area Manager – Regulatory Relations

1. NETWORK ACCESS LINES (cont'd)

\$6 FOR 12 ACCESS LINE RETENTION OFFER

Effective January 1, 2021, this offer is no longer available to new subscribers. Existing subscribers may retain the 12-month credit through the end of their promotion period. (N)

Carriers with residence customers who call to disconnect their access line(s) and decide to retain the line(s) and have or newly subscribe to a Custom Calling feature per line, will receive a \$6.00 bill credit per month, per line. (N)

- Eligible carriers will receive a \$6.00 bill credit per month, per line for up to two access lines, for a maximum of 12 months.
- Carriers may only receive this offer once during the offer period and must keep the required services for 30 days for the Carrier to receive the benefit of this offer.
- Carrier's bill will be credited \$6.00 each month per line that the access line(s) and Custom Calling feature(s) are retained for up to 12 months.
- If the carrier's customer disconnects the line(s) or required feature(s) or moves from their current location, the remaining benefits will cease.
- This offer may not be combined with other residence retention offers that provide a monthly discount.
- Carrier's customers subscribing to Complete Choice Enhanced must have the access line in service for a minimum of 60 days before the carrier becomes eligible for this offer.
- Customers subscribing to Illinois (IL) Complete Choice Basic are not eligible for this offer.

1.2 End User Common Line Charge

(Ameritech Operating Companies Tariff F.C.C. No. 2, Section 4.)

1.3 InterMSA and IntraMSA Presubscription

(For service description, terms and conditions, and rates, see Illinois Guidebook, Part 3, Section 1.)

1.4 Service Provider Number Portability (SPNP) Monthly Charge

(Ameritech Operating Companies Tariff F.C.C. No. 2, Section 4.)

1.5 Local and State Additional Charges

To the extent provided by law, all local and state charges applicable to the provision of local exchange services to Carrier Customers under this Part 22 shall be collected by the Carrier, and remitted by Carrier to Company for payment to the appropriate governmental body.

Municipal Tax - If applicable, as provided for in Illinois Guidebook, Part 2, Section 2.

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Sheets 23 through 71 have been deleted.

23. COMPLETE CHOICE® ENHANCED (cont'd)

Complete Choice Enhanced Retention Offer

Effective January 1, 2021, this offer is no longer available to new subscribers. Existing subscribers may retain the 12-month credit through the end of their promotion period. (N)
(N)

A noncompetitive resale offer is established for Carriers whose residential customers call to disconnect service with the Carrier and elect to retain service and subscribe to the Complete Choice Enhanced package. Carriers may receive a bill credit of \$8.00 per month for 12 months on a maximum of two access lines.

- This offer is for retention purposes only.
- Carriers' customers must have or newly subscribe to Complete Choice Enhanced on each line, up to a maximum of two lines.
- If carriers' customers add features to qualify for the Complete Choice Enhanced package, the nonrecurring charge(s) and/or package fee(s) will be waived.
- Carriers may only receive this offer once during the offer period.
- This offer may not be combined with other AT&T Illinois residence line retention offers, including but not limited to the Residence Access Line Retention Offer.
- Monthly credits for carriers will cease if carriers' customers disconnect the line or the package, or move from their current location.
- The access line (s) must be in service for a minimum of 60 days before carriers become eligible for this offer.
- Carriers' customers must keep the required services for 30 days for carriers to receive the benefit of this offer.
- AT&T may discontinue this offer upon 14-day notice.

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