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August 31, 2017

Advice No.: IW-17-0034

To: Illinois Commerce Commission
527 East Capitol Avenue
Springfield, Illinois 62794-9280

The accompanying tariff sheets listed and issued by Illinois Bell Telephone Company dba AT&T Illinois dba AT&T Wholesale are transmitted to you for filing.

Telecommunications Services Tariff, Ill. C.C. No. 22

<u>Part</u>	<u>Section</u>	<u>Revision No.</u>	<u>Sheet No.</u>
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With this filing, AT&T Illinois introduces two residence retention trial offers that provides an additional bill credit for 12 months for qualifying customers beyond what the current offers provide. These services are classified as non-competitive telecommunications services pursuant to the applicable provisions of the Public Utilities Act.

We respectfully request Commission acceptance of these sheets to become effective October 15, 2017. Any questions and correspondence regarding this filing should be directed to me on 847-839-3300 or via email at: mw2731@att.com.

Sincerely,

Michelle Wilcox
Area Manager – Regulatory Relations

PART 22 - Resale Local Exchange Service
SECTION 3 - Resale Local Exchange Services

2nd Revised Sheet 22
Cancels 1st Revised Sheet 22

\$10 OFF FOR 12 MONTHS ACCESS LINE RETENTION TRIAL OFFER

Between October 15, 2017 and January 15, 2018, Carriers whose customers newly qualify for the \$6 for 12 Months Access Line Retention Offer will receive the \$6.00 bill credit, described in the \$6 for 12 Months Access Line Retention Offer in this Section, for 12 months plus an additional bill credit of \$4.00 per month for 12 months (total monthly bill credit is \$10.00) per eligible line, on a maximum of two lines (a maximum monthly bill credit of \$20.00). Beginning January 16, 2018, the additional bill credit of \$4.00 will no longer be available for a Carrier's customers newly qualifying for the \$6 for 12 Months Access Line Retention Offer. During the 12-month benefit period of the trial offer, all other terms of the \$6 for 12 Months Access Line Retention Offer apply.

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(N)

Sheets 23 through 71 have been deleted.

Issued: August 31, 2017

Effective: October 15, 2017

By W. Karl Wardin, Regional Vice President - Regulatory
225 West Randolph Street, Chicago, Illinois 60606

ATT TN IW-17-0034

23. COMPLETE CHOICE® ENHANCED (cont'd)

E. References

The Complete Choice Enhanced package components are provided in accordance with the terms and conditions of their applicable tariffs except as noted in Part 19, Section 7, *C. Terms and Conditions* and *D. Prices* of this Tariff.

Service	Reference
Residence Network Access Line	Part 22, Section 3
Residence Saver Pack Unlimited	Part 22, Section 7
Custom Calling Features	Part 22, Section 7
Advanced Custom Calling Features	Part 22, Section 7
Complementary Network Services	Part 22, Section 27
Star Code Access to Voice Mail	Part 22, Section 7

Additional Line Retention \$10 Offering^{/1/}

The Additional Line Retention \$10 offer will be offered to Carriers whose eligible residential customers call to disconnect their additional network access line and agree to retain their additional network access line and Select Feature PackageSM or Complete Choice Enhanced package. Carriers with eligible customers who agree to keep their additional access line and the package will receive a \$10 credit for as long as the required components are retained. Customers must keep the required services for 30 days to receive the benefit of this offer. This discount cannot be combined with any other regulated retention offer and is available for one additional line only.

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/1/ Effective October 1, 2014, the Additional Line Retention \$10 Offering, will no longer be available. (C)
Customers receiving the benefit of this offer as of September 30, 2014, may continue to receive the benefit as long as they maintain the required components.

/2/ Material now appears on Sheet 61. (N)

23. COMPLETE CHOICE® ENHANCED (cont'd)

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Complete Choice Enhanced Retention Offer

A noncompetitive resale offer is established for Carriers whose residential customers call to disconnect service with the Carrier and elect to retain service and subscribe to the Complete Choice Enhanced package. Carriers may receive a bill credit of \$8.00 per month for 12 months on a maximum of two access lines.

- This offer is for retention purposes only.
- Carriers' customers must have or newly subscribe to Complete Choice Enhanced on each line, up to a maximum of two lines.
- If carriers' customers add features to qualify for the Complete Choice Enhanced package, the nonrecurring charge(s) and/or package fee(s) will be waived.
- Carriers may only receive this offer once during the offer period.
- This offer may not be combined with other AT&T Illinois residence line retention offers, including but not limited to the Residence Access Line Retention Offer.
- Monthly credits for carriers will cease if carriers' customers disconnect the line or the package, or move from their current location.
- The access line (s) must be in service for a minimum of 60 days before carriers become eligible for this offer.
- Carriers' customers must keep the required services for 30 days for carriers to receive the benefit of this offer.
- AT&T may discontinue this offer upon 14 days notice.

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Complete Choice Enhanced Retention Trial Offer

Between October 15, 2017 and January 15, 2018, Carriers whose customers newly qualify for the Complete Choice Enhanced Retention Offer will receive the \$8.00 credit, described above, for 12 months plus an additional credit of \$4.00 per month for 12 months (total monthly credit is \$12.00) per eligible line, on a maximum of two lines (a maximum monthly bill credit of \$24.00). Beginning January 16, 2018, the additional credit of \$4.00 will no longer be available for a Carrier's customers newly qualifying for the Complete Choice Enhanced Retention Offer. During the 12-month benefit period of the trial offer, all other terms of the Complete Choice Enhanced Retention Offer apply.

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/1/ Material formerly appeared on Sheet 60.

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