

**CUSTOM CALLING FEATURES (cont'd)****Custom Calling Services (cont'd)**

Description	Monthly Rate Residence	Monthly Rate Business
<b>Call Waiting/ESX/<sup>/1/</sup></b>		
- MSA 1	\$2.90	\$7.51(l)
- MSA 2, 3, 6, 7, 9, 15	2.90	7.51(l)
- MSA 4, 5,10,12,13,16	2.90	7.51(l)
<b>Call Forwarding – Variable/ESM/</b>	2.44	7.53(l)
<b>Threeway Calling/ESC/</b>	2.25	7.18(l)

/1/ Residence customers who subscribe to Call Waiting may add Call Waiting ID functionality at no additional charge, per the Terms and Conditions described in the Illinois Guidebook Part 7 Section 1.

**CUSTOM CALLING FEATURES (cont'd)**

**Advanced Custom Calling Features (cont'd)**

Description	Monthly Price	
	Residence	Business
<b>Caller ID/NSD</b> <sup>/1/</sup>		
- MSA 1	\$ 2.71	\$10.72(I)
- MSA 2, 3, 6, 7, 9, 15	2.71	10.72(I)
- MSA 4, 5,10,12,13,16	2.71	10.72(I)
<b>Caller ID with Name /NMP/N8D</b> <sup>/1/</sup>		
- MSA 1	.00	1.21
- MSA 2, 3, 6, 7, 9, 15	.00	1.21
- MSA 4, 5,10,12,13,16	.00	1.21
<b>Per Line Calling Party Number Blocking /NBJ/</b>	.68	1.33

/1/ Effective July 1, 2015, for new and existing residence customers who subscribe to Caller ID, Caller ID with Name functionality may be added at no additional charge.

**COMPLEMENTARY NETWORK SERVICES (CNS)**

**Complementary Central Office Services (cont'd)**

Remote Call Forwarding Service

For service description, see Part 7, Section 4 of the Illinois Guidebook.

<b>Description /Billing Code/</b>	<b>Monthly Rate, Per Line</b>	
	<b>Residence</b>	<b>Business</b>
<b>Remote Call Forwarding</b>		
- Remote Call Forwarding (CO Based): Provides a method to automatically transfer all incoming calls to another dialed number at all times. The dialable number is defined by Carrier for its customer. The dialed number can be either a 7 or 10 digit number (POTS) and can be changed via a service order. No physical telephone is required at the Carrier's customer's dialed number. (Business Service Ordering and Line Connection Charges apply).		
• per initial feature /RCF/ /RCFVH/	-	\$12.15(l)
• per additional feature necessary for each additional call to be forwarded simultaneously /RCA/	-	12.15(l)
Carrier's business customers who have their exchange access service with another carrier and who now establish their exchange access service with the Carrier and who subscribe to Remote Call Forwarding will receive a discounted monthly rate per RCF path for the first 12 months. The discounted monthly rate applies to initial as well as additional RCF paths, excluding 800 service lines. Additionally, the Carrier's customers will receive a waiver of Remote Call Forwarding nonrecurring charges. To qualify for this discounted rate and waiver the Remote Call Forwarding CFN (Call Forwarding Number) must terminate to a business access line of the Carrier. Subscribers may have a maximum of ten (10) RCF paths (initial/additional) per billing account participating in this discounted service, and each RCF path must be located in the same state where the qualifying local exchange business service is established. Subscribers must order RCF service within 30 days of establishing the qualifying exchange access service from another carrier in order to be eligible for this discounted service.		2.29

**PRIVACY MANAGER<sup>®/6/</sup> (cont'd)**

**D. FEATURES**

**1. Standard Features**

<b>Description /Billing Code/</b>	<b>Monthly Rate</b>	
Privacy Manager - Residence /WHO/	\$6.07	
Privacy Manager – Business <sup>6/</sup> /WHO/	24.14	(l)
Privacy Manager with The WORKS <sup>®/1/</sup> , The BASICS <sup>®/2/</sup> , BASICS Choice <sup>SM/5/</sup> , or Economy Local Solution <sup>SM/3/</sup> Package discount - Residence /WHO2X//4/	6.07	

**2. Residence Privacy Manager Waiver**

Carrier's eligible residence customers will receive a waiver of the Privacy Manager nonrecurring charge and a waiver of six month's recurring charges.

Carrier's eligible residence customers are those customers who have received a competitive offer from another local exchange service provider and are considering disconnecting their service, or customers who previously had service with Carrier, switched to another local exchange service provider and who now wish to reestablish local exchange service with Carrier. Carrier's customers who currently subscribe to Privacy Manager are not eligible for this waiver.

Carrier's eligible customers may not receive benefits under this promotion if they purchase Privacy Manager as a component of a package or bundle.

- /1/ The WORKS<sup>®</sup> package will not be provided to new customers on and after April 28, 2003.
- /2/ The BASICS<sup>®</sup> package will not be provided to new customers on and after April 25, 2003.
- /3/ The Economy Local Solution package will not be provided to new customers on or after January 1, 2004.
- /4/ As of September 1, 2005, the discounted rate for Privacy Manager will no longer be available.
- /5/ BASICS Choice<sup>SM</sup> package will not be provided to new customers on and after October 15, 2012.
- /6/ Privacy Manager will not be provided for new business installations effective December 14, 2012. Existing business customers may keep Privacy Manager until they move or make changes to their services or the service is withdrawn.