



AT&T Illinois  
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April 30, 2014

Advice No.: IW-14-0019

To: Illinois Commerce Commission  
527 East Capitol Avenue  
Springfield, Illinois 62794-9280

The accompanying tariff sheets listed and issued by Illinois Bell Telephone Company dba AT&T Illinois dba AT&T Wholesale are transmitted to you for filing.

With this filing, AT&T Illinois updates references and removes expired offers.

These services are classified as non-competitive telecommunications services pursuant to the applicable provisions of the Public Utilities Act.

We respectfully request Commission acceptance of these sheets to become effective May 01, 2014.

Any questions and correspondence regarding this should be directed Barbara D. Jacobs-Director-Regulatory, who may be reached at:

AT&T Illinois  
225 West Randolph Street, 27C  
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Sincerely,

Director-Regulatory

ATTACHMENT TO ADVICE NO. IW-14-0019

Telecommunications Services Tariff, III. C.C. No. 22

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**TELECOMMUNICATIONS SERVICES**

**CANCELS**  
**ILL. C.C. NO. 20 in its entirety**

Applying at all Illinois Exchanges of this Company

Illinois Bell Telephone Company is a wholly owned subsidiary of AT&T Teleholdings, Inc. (also referred to herein as AT&T Midwest) and an indirect wholly owned subsidiary of AT&T Inc. Illinois Bell is also known as AT&T Illinois or AT&T Wholesale. Services offered pursuant to this tariff may be offered under any of these names or under the brand name AT&T. All regulated services offered by Illinois Bell, whether under that name, the names AT&T Illinois and AT&T Wholesale, or under the brand name AT&T, are subject to the Terms and Conditions of this Tariff. (Illinois Bell Telephone Company, hereinafter “the Company” or “Company”).

(T)  
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The Illinois Guidebook referenced in this Tariff is available at the following website:  
[www.att.com/servicepublications](http://www.att.com/servicepublications)

(T)  
(T)

1. The following symbols are used to indicate the change or changes in the tariff text and/or rate.
  - (C) - Signifies a changed regulation.
  - (D) - Signifies a discontinued rate, treatment or regulation.
  - (I) - Signifies an increased rate or new treatment resulting in an increased rate.
  - (N) - Signifies a new rate, treatment or regulation.
  - (R) - Signifies a reduced rate or new treatment resulting in a reduced rate.
  - (T) - Signifies a change in text but no change in rate, treatment or regulation.
  - + - To signify that suffix must be added to the service order entry code.
  
2. The following marks, used throughout this tariff, are registered trademarks and service marks or trademarks of the American Telephone and Telegraph Company.

Registered Trademarks

PRINCESS  
TOUCH-A-MATIC  
TRIMLINE  
SIGNALMAN

Registered Service Marks

DATAPHONE

3. The following marks, used in this tariff, are trademarks of Illinois Bell Telephone Company.

Trademarks

NOVALINK  
DELTA-24

4. The following mark, used in this tariff, is a registered service mark of AT&T, Inc. (T)

Registered Service Mark

5. The following marks, used in this tariff, are registered trademarks or trademarks of the AT&T Operating Companies. (T)

Trademarks

OPTINET  
CENTREX MATE

Registered Trademarks

DIRECTORY EXPRESS  
COIN-PLUS

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Custom Calling Features (Resale)	22	7	1	
Custom Calling Services (Resale)	22	7	1	
Custom Calling Services (Resale – Competitive Related)	22	27	2	
Custom Calling Services Packages Trial (Resale)	22	7	7	
Custom Number Service (CNS) (Resale)	22	12	4	
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Customer Owned Pay Telephone Service (Resale)	22	13	1	
Customer Re-route Service (CRS) (Resale)	22	8	8	
Customized Switched Metro Ethernet (CSME) Service (Resale – Competitive Related)	22	26	19	



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<b>Topic</b>	<b>Part</b>	<b>Section</b>	<b>Sheet</b>
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Feature Select (Resale – Competitive Related)	22	27	13
Featurelink <sup>SM</sup> Service (Resale – Competitive Related)	22	27	5
FibreMAN® Service (Resale – Competitive Related)	22	35	108
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(D)

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				(D)
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Sensible Solution® Package (Resale)	22	7	46	
Sensible Solution Plus® Package (Resale)	22	7	48	
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Service Charges (Resale)	22	2	-	
Service Charges (Resale – Competitive Related)	22	22	-	
Service Charges (9-1-1 Channel Services)	3	1	1	
Service Ordering, Line Connection and Other Charges (Resale)	22	2	1	
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				(D)
Star Code Access to Voice Mail (Resale)	22	7	15	
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<b>V.</b>			
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<b>W.</b>			
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<b>X.</b>			
<b>Y.</b>			
<b>Z.</b>			

**1. GENERAL**

- 1.1 Service Charges and their applicability are described in Illinois Guidebook, Part 3, Section 1. (T)
- 1.2 Service Charges

	9-1-1 Channel Services	
	9-1-1 Inter-S.A. Service Line Channel and Inter-S.A. <u>Emergency Dial Line</u>	Emergency Reporting <u>Channel</u>
<u>Service Ordering Charges</u>		
– Within an S.A.		
– Establish	--	\$31.01
– Add or Change	--	--
– Record Work Only	--	29.08
– Between S.A.s		
– Establish	\$175.43	63.00
– Add or Change	--	--
– Record Work Only	29.08	29.08
<u>Line Connection (Central Office) Charges</u>		
Per line or channel		
– Within an S.A.		
– Establish	--	147.32
– Add or Change	--	--
– Between S.A.s		
– Establish	270.41	317.90
– Add or Change	--	--

## 1. Universal Emergency Number Service – 911

### A. Description

All terms and conditions set forth in this Section, including but not limited to those applicable to “Business Exchange Service Line” shall be fully applicable to the Business Basic Exchange port and “local exchange line”, “network access line” and “exchange access line” shall also be fully applicable to the port(s) as defined in Illinois Guidebook, Part 19, Section 1. (T)

Universal Emergency Number Service/911 Telecommunications Service (911), is a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) designated by the customer may receive telephone calls dialed to the telephone number 911. The 911 Service includes lines and central office features necessary to provide the capability to answer, transfer and dispatch public emergency telephone calls originated by persons within the telephone central office areas arranged for 911 calling.

When requested by local government authorities, and subject to the availability of facilities, the Telephone Company will provide a universal number "911" for the use of Public Safety Answering Points (PSAPs) engaged in assisting local governments in the protection and safety of the general public. Use of the 911 number will provide each caller with telephone access to the appropriate local PSAP.

The 911 customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for emergency police, fire or other emergency services within the Central Office areas arranged for 911 calling.

**1. Universal Emergency Number Service – 911 (cont'd)**

**C. Terms and Conditions**

1. This service is limited to the use of central office telephone number 911 as the universal emergency telephone number. A single PSAP may subscribe to only one 911 service classification within any single government agency's locality.
2. 911 Service is furnished to the customer only for the purpose of receiving reports of emergencies from the public. It is not intended as a total replacement for the telephone service of the various public safety agencies which participate in the use of this service. The public safety agencies must subscribe to other exchange telephone service provided under this Tariff for non-emergency telephone communications.
3. 911 Service is classified as Business Exchange and is arranged for one-way incoming service to the appropriate PSAP. Outgoing calls can only be made on a transfer basis.
4. Temporary suspension of service is not provided for any part of 911 Service (premise equipment included).
5. 911 Service lines are provided solely for the benefit of the customer operating the PSAP. The provision of 911 Service by the Company shall not be interpreted, construed, or regarded as being for the benefit of or creating any Company obligation, either expressed or implied, toward any third person or legal entity other than the customer.
6. Telephone Company serving areas and political subdivision boundaries may not coincide, however it is the obligation of the customer to make arrangements to handle all 911 calls that originate from telephones served by central offices in the local serving area whether or not the calling telephone is situated on property within the geographic boundaries of the customer's public safety jurisdiction.
7. The application for 911 Service must be executed in writing by each customer. If application for service is made by an agent, the Company must be provided in writing, satisfactory proof of appointment of the agent by the customer. At least one local law enforcement agency must be included among the participating agencies in any 911 offering.
8. Calls from certain intrastate WATS access lines and Mobile Cellular telephones and calls using toll facilities may be subject to normal per call charges.
9. Any service, which is arranged for incoming traffic only or which, in whole or part, provides network access via a central office switch other than the customer's local central office switch, is not arranged for 9-1-1 Service. Such services include, but are not limited to the following services: Direct Inward Dialing Service (Part 6, Section 1); Foreign Exchange Service (Part 4, Section 3); Foreign Central Office Service (Part 4, Section 3); Foreign District Service (Part 4, Section 3); Diverse Routing Arrangements (Part 8, Section 4); Inmate Service (Part 13, Section 1); Remote Call Forwarding (Part 7, Section 4); 800 Service (Part 10, Section 1) and 800/312 NPA Service (Part 20, Section 10); and WATS (Part 10, Section 1), all located in the Illinois Guidebook.

(T)

1. Universal Emergency Number Service – 911 (cont'd)

E. Prices (cont'd)

1. Service Elements

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	Monthly Payment <i>Term Payment Plans</i>	
		<u>60</u> <u>Months</u>	<u>120</u> <u>Months</u>
Contract Rates and Charges			
<b>Option 1</b>			
Combined Automatic Number Identification and Automatic Location Identification, per 1000 exchange access lines and cell site records that are within the geographical boundaries of the customer's public safety jurisdiction and are served by the Enhanced 911 Service			
	\$3,900.00	\$141.00	\$152.00
<b>Option 2</b>			
Combined Automatic Number Identification and Selective Routing, per 1000 exchange access lines and cell site records that are within the geographical boundaries of the customer's public safety jurisdiction and are served by the Enhanced 911 Service			
	3,600.00	135.00	147.00
<b>Option 3</b>			
Combined Automatic Number Identification, Selective Routing and Automatic Location Identification, per 1000 exchange access lines and cell site records that are within the geographical boundaries of the customer's public safety jurisdiction and are served by the Enhanced 911 Service			
	4,000.00	162.00	177.00
Additional (optional) Enhanced 911 Service Line terminating at the PSAP, each			
	450.00	89.00	85.00

**Note:** The exchange access line and cell site record count for the preceding service configurations is rounded (below 500 downward, 500 and above upward) to the nearest 1000. This count is based upon the maximum number of above stated exchange access lines and cell site records in service within the geographical boundaries of the customer's public safety jurisdiction during the most current twelve-month period at the time service is established. This count will be adjusted annually, in a like manner thereafter, for purposes of updating customer billing. For each service configuration, where the count of exchange access lines and cell site records has been adjusted upward, a Nonrecurring Charge applies for each 1000 exchange access lines and cell site records so adjusted (after rounding). In no case will the customer be billed for less than 1000 exchange access lines and cell site records. The number of Centrex lines included in the exchange access line count will be determined in accordance with the PBX trunk equivalents specified in Illinois Guidebook, Part 4, Section 2. (T)

**1. Universal Emergency Number Service – 911 (cont'd)**

**E. Prices (cont'd)**

1. Service Elements (cont'd)

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>
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**Duplicate Copies**

The following per occasion charge applies to each customer request for a duplicate copy of the master address file:

Per duplicate copy Magnetic tape /ED9MX/ or Floppy Disk /ED9DX/	\$1,385.00
--	------------

Contract Rates and Charges

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	Monthly <u>Price</u>
--------------------------------------	-------------------------------	-------------------------

Sophisticated 9-1-1 Service

Charges for the City of Chicago

120 Month Contract	\$6,979,881.40	\$130,583.24
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Channel Mileage, per mile, per Each Additional A Link (each mile from originating End Office to the Control Office)	--	.30
---	----	-----

Channel Mileage Termination, per end, per Each Additional A Link, after 684	--	1.25
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Per Additional B Link, after 305 (ISDN facility – Basic Rate Interface)	See Illinois Guidebook, Part 17, Section 1	(T)
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Limitation on Tariff Provisions

Whether under Tariff or otherwise, the City of Chicago ("City") shall not be obligated to indemnify or hold harmless AT&T Illinois or to defend AT&T Illinois to the extent of AT&T Illinois' negligence or willful misconduct. Further, the existence of any Tariff provisions shall not operate to impose an indemnification obligation or liability on the City directly or indirectly for claims for which the City would not be liable by virtue of the immunities under the Local Government and Governmental Tort Immunity Act, 745 ILCS 10 et. seq., the Emergency Telephone System Act, 50 ILCS 750, or any other immunity to which the City is entitled under Illinois law, or otherwise. Consequently, the City's sole obligation under any Tariff is to assume liability for claims arising from actions or omissions of the City as to which the City is not immune from liability under the foregoing immunities, or is adjudicated as being otherwise liable therefore.



**1. Universal Emergency Number Service – 911 (cont'd)**

**E. Prices (cont'd)**

**3. Payment Plans**

Term Payment Plans

Contract payment options of 60 Months or 120 Months may be selected in lieu of the Monthly rates and charges preceding.

Contract durations may not be mixed in the same system.

Growth in exchange access lines and cell site records will be calculated as specified in the note contained in the preceding Prices Section. The customer will be responsible for the Nonrecurring Charge and Per Month charges appropriate to the contract period as shown in the Prices Paragraph. This rate will be applicable until the end of the contract period. If the annual exchange access line and cell site record count results in a reduction, the monthly payments will be adjusted appropriately.

Upon expiration of the contract period, the rates will revert to the then current monthly rates for non-contract provision of this service unless a new contract is entered into at the then current contract rates.

If a municipality has Enhanced 911 Service under the monthly payment method and, subsequently, it wishes to change to a contract payment plan, the municipality may do so without incurring the Nonrecurring charges unless the municipality upgrades the 911 Service. If the service is upgraded, the Nonrecurring charge is applicable.

If a municipality has Enhanced 911 Service under the contract payment method and, subsequently, wishes to join with contiguous municipalities who have a community of interest, the municipality may do so. The monthly rates applicable will be those then currently tariffed for the contract period selected by the community of interest jointly entering into the new contract. No Nonrecurring charge will be applicable to the municipality that currently has Enhanced 911 Service unless that service is upgraded. If the service is upgraded, the Nonrecurring charge will be applicable.

Single Payment Option (Single Payment Option (SPO))

A customer choosing a contract payment option shown in the preceding, may elect to prepay all or a portion of the monthly charges for the remaining term of the contract.

Regulations as shown in Illinois Guidebook, Part 2, Section 2 will be applicable. (T)

**4. Termination Charges**

If the service is removed prior to the expiration of the contract period, a termination charge equal to fifty percent (50%) of the total of the number of months remaining in the contract period multiplied by the contract monthly rate per 1000 exchange access lines and cell site records multiplied by the then existing number of such items being billed will become due and payable.

**2. End-User 9-1-1 Trunk (cont'd)**

**D. Prices**

The prices shown below are for End-User 9-1-1 Trunks and are in addition to other applicable Service Charges.

*Additional Trunk* prices are applicable when adding additional trunks with the original (or initial) order. If additional trunks are ordered after the original installation, *First Trunk* prices apply.

1. Service Elements

<u>Description</u> <u>/Billing Code/</u>	<u>Nonrecurring</u> <u>Charge</u>	<u>Monthly Payment</u> <u>Term Payment Plan</u> 60 <u>Months</u>
First Trunk		
- to a local end office /XCDAP/	\$840.00	\$35.00
- to the 9-1-1 tandem (Control Office) /XCDCP/	840.00	58.00
- to the SS7 network /XCDEP/	840.00	62.00
Additional Trunks, each		
- to a local end office /XCDBP/	620.00	35.00
- to the 9-1-1 tandem (Control Office) /XCDDP/	620.00	58.00
- to the SS7 network /XCDFP/	620.00	62.00

2. Payment Plans

Term Payment Plans

End-User 9-1-1 Trunk service is only available for a 60-month period under the Term Payment Plan (TPP). Refer to Term Payment Plans in Illinois Guidebook, Part 2, Section 3. (T)

Single Payment Option (SPO)

A Single Payment Option is not available with this service.

Deferred Payment Option (DPO)

A Deferred Payment Option is not available with this service.

3. Termination Charges

Termination Charges will apply to service terminated prior to the contracted period.

Termination Charge = [number of months remaining in contract] x [monthly price billable in month prior to discontinuance, according to Company record] x [70%]

**4. Wireless 911 (W911) Service (cont'd)**

**C. Terms and Conditions (cont'd)**

11. The Company's entire liability to any person for interruption or failure of W 911 Service shall be limited by the terms set forth in this section and other sections of Tariff 19. The Company or its officers or employees, may not be held liable for any claim, damage, or loss arising from the provision of W 911 Service unless it is proven that the act or omission proximately causing the claim, damage, or loss constitutes gross negligence, recklessness, or intentional misconduct on the part of the Company.
12. W 911 Service is provided solely for the benefit of the W 911 customer; the provision of such service shall not be interpreted, construed or regarded as being for the benefit of, or creating any Company obligation toward, or any right of action on behalf of, any third person or other legal entity.
13. To the extent allowed by law, the W 911 customer agrees to release, indemnify, defend and hold harmless the Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, to any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the W 911 customer or others.
14. The Company supported segment of the W 911 Service will be designed to provide at least the same level of service reliability and quality as local exchange telephone service in the exchanges where 911 systems are equipped with the features required to provide W 911 Service.
15. To the extent allowed by law, the W 911 customer also agrees to release, indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 911 service features and the equipment associated therewith, or by any services furnished in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing W 911 service hereunder, and which arise out of the negligence of the Company or the negligence or other wrongful act of the W 911 customer, its user, agencies or municipalities or the employees or agents of any one of them.
16. Adjustments for service interruptions experienced by the W 911 customer are governed by and limited by the General Rules and Regulations sections of the Illinois Guidebook. (T)
17. To the extent allowed by law, the W 911 Customer and the Wireless Carrier agree to indemnify, defend, and hold harmless the Company from any and all claims, costs, demands, liabilities, losses, actions, lawsuits, and expenses arising from W 911 Customer and/or Wireless Customer providing the Company with inaccurate, out of date or improperly formatted MDN or pANI data.

4. **Wireless 911 (W911) Service (cont'd)**

D. **Prices**

1. Service Elements

<u>Description</u>	<u>Nonrecurring Charge</u>	<u>Monthly Charge</u>
<b>Wireless 911 (W 911) Service</b>		
W 911 Service with wireless switch features, ALI Server upgrades, Selective Routing (SR), SR and ALI Database upgrades, record entry, assignment of one wireless ESN per wireless PSAP, storage and processing of ANI/ALI, Tandem to Tandem Transfer and Trunks, and Telco Map Server functionality <sup>/1/, /2/, /3/, /4/, /5/</sup>		
Phase I service per billing unit	\$38.96	\$4.80
Phase II service per billing unit	85.22	0.83

For Single Payment Option of Monthly Charges, see Illinois Guidebook, Part 2, Section 3. (T)

- /1/ In applications utilizing a third party database provider, the Company will not assess the completeness of the received ALI record, but will simply deliver it to the PSAP. It will be the responsibility of the third party database provider to ensure that the ALI record provides both the W911 Phase 1 and 2 data as required by the FCC.
- /2/ Tandem to Tandem trunks will be state-averaged, flat rated (not mileage sensitive).
- /3/ Population data and billing unit calculations will be revisited before the fifth year anniversary of the effective date of this tariff.
- /4/ Billing units will be rounded to the next highest number to determine the number of billing units (i.e., .5 or higher equals 1.0). A minimum of one (1) billing unit will also apply to each rate element for each Wireless PSAP.
- /5/ Phase II rates are incremental and are paid in addition to Phase I rates when Phase II service is implemented. If only Phase I service is purchased, then only the Phase I rates apply. If Phase II service is purchased both the Phase I nonrecurring and monthly recurring charge and the incremental Phase II nonrecurring and monthly recurring charge will be assessed. If Phase II service is purchased by a PSAP that has the above Phase I service, the incremental Phase II nonrecurring charge will apply and the PSAP would be billed both the Phase I and Phase II monthly recurring charge per billing unit.

## 5. 9-1-1 Telecommunications Services

Basic 9-1-1 Types 2, 3, and 3A Service will not be provided to new customers on and after April 17, 1990. Such service may be retained by existing customers as provided in Paragraph 5.2(X) of this Section.

Effective 11/11/96, new installations of Basic 911 Type 1 will no longer be made. Existing systems may be retained under current contract terms and conditions through their expiration or as determined through mutual agreement between the Company and the involved communities. This service will be withdrawn when all existing customers have moved to an alternative Ameritech 911 service or upon the discontinuance of AT&T 911 service. (T)

### 5.1 General

- A. When requested by local government authorities and subject to the availability of facilities and equipment, the Company will provide 9-1-1 Telecommunication Service (9-1-1 Service) for the purpose of voice or TTY reporting emergencies by the public.  
The service is classified as both Local Exchange and Interexchange Telecommunications Service.
- B. The Company shall not be required to provide 9-1-1 Service to less than an entire central office (switching entity).
- C. A Public Safety Answering Point (PSAP) is the answering point for a 9-1-1 call. A PSAP may be designated as Primary or Secondary, which refers to the order in which calls are directed for answering. Primary PSAPs answer first; Secondary PSAPs receive calls on a transfer basis only. A PSAP must be created and staffed under an "Authority to Operate a 9-1-1 System" issued by the Illinois Commerce Commission to the extent required by law.
- D. Any person dialing "9-1-1" from a telephone which is usable for local exchange telephone network access and arranged to provide 9-1-1 Service will be automatically connected to the appropriate Public Safety Answering Point (PSAP) for that telephone. Any service, which is arranged for incoming traffic only or which, in whole or part, provides network access via a central office switch other than the customer's local central office switch, is not arranged for 9-1-1 Service. Such services include, but are not limited to the following services: Direct Inward Dialing Service (Part 6, Section 1); Foreign Exchange Service (Part 4, Section 3); Foreign Central Office Service (Part 4, Section 3); Foreign District Service (Part 4, Section 3); Diverse Routing Arrangements (Part 8, Section 4); Inmate Service (Part 13, Section 1); Remote Call Forwarding (Part 7, Section 4); 800 Service (Part 10, Section 1) and 800/312 NPA Service (Part 20, Section 10); and WATS (Part 10, Section 1), all located in the Illinois Guidebook. (T)
- E. For the purposes of this tariff a Responding Agency is an agency which is prepared to provide one or more specific emergency services via calls received from a PSAP.
- F. 9-1-1 calls originated from local exchange telephone network access facilities shall be completed to the appropriate PSAP without a charge being assessed to the calling party by the Company. Calls from certain intrastate WATS access lines and Mobile Cellular telephones and calls using toll facilities may be subject to normal per-call charges.
- G. 9-1-1 Service may be classified as:
  - (1) Basic 9-1-1 Service provides for routing all 9-1-1 calls originated by telephones having telephone numbers beginning with a given central office prefix code or codes to a single PSAP which is prepared to receive those calls. Basic 9-1-1 Service has certain inherent features and optional features which may or may not be available with Enhanced 9-1-1 Service.

**5. 9-1-1 Telecommunications Services (cont'd)**

5.2 Regulations

(These regulations apply to Basic, Enhanced and Sophisticated Service, as appropriate)

- A. This offering is limited to the provision and use of the digits "9-1-1" as the Universal Emergency Telephone Number (Code).
- B. 9-1-1 Service is a one-way incoming service only.
- C. The Company shall not incur any liability, direct or indirect, to any person who dials or attempts to dial, the digits "9-1-1" or to any other person on whose behalf a 9-1-1 call is made or who may otherwise be a recipient of emergency services provided or offered in response to the dialing of the digits "9-1-1." The Company's entire liability arising out of the provision of 9-1-1 Service under this tariff shall be limited as set forth in this Section and in Illinois Guidebook, Part 2, Section 2. (T)
- D. Application for 9-1-1 Service may be presented to the Company under the following conditions:
  - (1) The application is executed in writing by each participating local governmental authority or its duly appointed agent.
  - (2) If application is made by an agent, satisfactory evidence of appointment must be provided.
- E. The 9-1-1 Service applicant must submit to the Company written concurrence to the following terms and conditions by all participating agencies:
  - (1) The applicant shall have the sole responsibility for determining which public safety agencies will participate in (jointly) subscribing to a 9-1-1 Service offering and for the control and staffing of the PSAP. Because the Company serving boundaries and political subdivision boundaries may not coincide, it is the obligation of the customer to make arrangements to handle all 9-1-1 calls that originate from telephones served by central offices in the local service area whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction.
  - (2) The PSAP will provide a means of answering on a 24 hour basis all 9-1-1 calls routed to it.
  - (3) For Basic 9-1-1 Service each PSAP must subscribe to sufficient 9-1-1 Service lines to adequately handle incoming calls in each PSAP's busy hour so that less than 1 call out of 100 encounters a busy signal. In no case will the PSAP subscribe to less than two such lines per central office routing calls to the PSAP, except in those cases specifically authorized by the Illinois Commerce Commission.
  - (4) The applicant will subscribe to, or provide, telephone equipment with a capacity adequate to handle the number of incoming 9-1-1 lines provided for in (3) above.
- F. 9-1-1 Service is intended to be an emergency service only. Therefore, in addition to the Basic 9-1-1 Service lines, Enhanced 9-1-1 Service lines, or Sophisticated 9-1-1 Service lines, each PSAP must subscribe to at least one non-emergency (Administrative) local exchange line with at least one listed directory number.
- G. The PSAP shall subscribe to at least one non-listed, seven-digit emergency number usable by the Company in forwarding emergency calls.
- H. The PSAP shall subscribe to at least one seven-digit emergency number usable by other PSAPs and public safety agencies to reach the PSAP. This number may be the same as the number defined in G. preceding.
- I. The main telephone directory listing for the PSAP must be an administrative telephone number or a listed seven-digit emergency number. A listing for the PSAP will also be provided under "9-1-1" at no additional charge.
- J. The Company will not undertake to prorate any billing among agencies jointly subscribing to a 9-1-1 Service.

**5. 9-1-1 Telecommunications Services (cont'd)**

5.2 Regulations (cont'd)

- K. Intercept service for the seven-digit emergency number(s) replaced by 9-1-1 will be provided for a period of time as negotiated between the Company and the customer.
- L. Company recommendations for 9-1-1 Service will provide for a transmission grade of service from the calling party to the PSAP or Responding Agency at least equivalent to that provided by the exchange telephone network. If the customer desires service with a different (lesser) transmission grade of service, the customer must submit such a request in writing and indicate recognition of the less than optimal transmission design.
- M. Company-provided premises equipment may be used with 9-1-1 Service and, unless specifically prohibited from use with 9-1-1 Service, customer-provided premises equipment may be used.
  - (1) When Company-provided equipment is employed, it will be provided at the rates and charges shown in the appropriate Part and Section of the Illinois Guidebook. (T)
  - (2) When customer-provided equipment is employed, it will be furnished in accordance with the conditions and rates specified in Illinois Guidebook, Part 2, Section 9. (T)
  - (3) Where P.B.X. or Automatic Number Identification (ANI) Display Unit premises equipment is desired at the PSAP, the request must be reviewed by the Company to determine the compatibility of the specific P.B.X. or ANI Display Unit with the type of 9-1-1 Service.
- N. Any terminal equipment used in conjunction with 9-1-1 Service, whether such equipment is provided by the Company or the customer, shall be configured so that it is unable to extract any information from the Management System other than information relating to a number identified through the Automatic Number Identification (ANI) feature as the source of an in-progress 9-1-1 call.
- O. The Company does not undertake to answer and forward 9-1-1 calls, but furnishes the use of its facilities to enable the customer's personnel to respond to such calls on the customer's premises.
- P. 9-1-1 Service is provided solely for the benefit of the customer operating the PSAP. The provision of 9-1-1 Service by the Company shall not be interpreted, construed, or regarded either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the customer.
- Q. Each customer agrees to release, indemnify, defend and hold harmless the Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others.
- R. The customer also agrees to release, indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 9-1-1 service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 9-1-1 service hereunder, and which arise out of the negligence or other wrongful act of the Company, the customer, its user, agencies or municipalities, or the employees or agents of any one of them.

**5. 9-1-1 Telecommunications Services (cont'd)**

5.3 Basic 9-1-1 Service (cont'd)

5.3.1 Description of Service (cont'd)

- E. Basic 9-1-1 Service allows for transfer of 9-1-1 calls from a PSAP to a Responding Agency, or for conferencing of a Responding Agency onto an established 9-1-1 call, using equipment at the PSAP's premises. The connection to that Responding Agency should only be established using either an Emergency Dial Line or an Emergency Reporting Channel to ensure normal grade transmission.
- (1) An Emergency Dial Line is a business exchange line, as provided in Illinois Guidebook, Part 4, Section 2, usable by the PSAP for transferring or conferencing a 9-1-1 call to a Responding Agency by a dialed connection to the Responding Agency. The connection to the Responding Agency is made via the exchange telephone network. Note: If the Emergency Dial Line does not connect directly from the PSAP to the central office serving the Responding Agency, normal grade transmission cannot be guaranteed. (T)
- (2) An Emergency Reporting Channel is a dedicated private facility between the PSAP and the Responding Agency which is usable for transfer or conferencing of 9-1-1 calls. Emergency Reporting Channels are provided in 5.4 following.
- F. If transfer or conferencing capability is provided via PSAP premises equipment, a conditioned 9-1-1 Service Line, which allows for transfer or conferencing, plus the use of an Emergency Dial Line or Emergency Reporting Channel to accomplish the transfer or conference is required to meet transmission objectives. If conferencing of calls is attempted without using a conditioned 9-1-1 Service Line or a 9-1-1 Service Line Channel which is not so arranged, normal grade transmission cannot be guaranteed. Normal grade transmission also cannot be guaranteed for Transfer or Conferencing of calls presented to a PSAP via tandem switching, for calls forwarded from the PSAP via a night transfer arrangement or for calls transferred or conferenced again from the Responding Agency.



**5. 9-1-1 Telecommunications Services (cont'd)**

5.3 Basic 9-1-1 Service (cont'd)

5.3.2 Features

- A. Type 1 Basic 9-1-1 Service using Type 1 9-1-1 Service Lines provides for delivering a 9-1-1 call to the PSAP in a manner equivalent to a normal exchange telephone network call. Where the serving central office is equipped to provide Enhanced 9-1-1 Service, Automatic Number Identification will be available as an option to the PSAP. The customer provided interface must meet the Bellcore TR-TSY-000350 Technical Reference.
- B. Type 2 Basic Service Features, which are only provided with Type 2 9-1-1 Service Lines, consist of Forced Disconnect, Idle Circuit Tone Application, Called Party Hold and Switchhook Status Indication.
- (1) Forced Disconnect enables the PSAP attendant to release a connection on a 9-1-1 call, even if the calling party remains off-hook. The time required to effect the forced disconnect varies as a function of the office type but is generally between 10 and 30 seconds.
  - (2) Idle Circuit Tone Application<sup>/1/</sup> permits the PSAP attendant to distinguish between calls that have been abandoned before the attendant can answer and calls where the caller is unable to speak for some reason. This feature is required since the PSAP trunk circuit continues ringing the PSAP even if the calling party hangs up.
  - (3) Called Party Hold<sup>/1/</sup> enables the PSAP attendant to hold a 9-1-1 connection, even if the calling party hangs up.
  - (4) Switchhook Status Indication<sup>/1/</sup> provides the PSAP attendant with audible and visual indications (signals) of whether a 9-1-1 call received on a PSAP trunk and put on hold is still on hold or has disconnected.

Note: Provision of this feature requires equipment such as is currently available with the 8A Key Telephone System. Provision of Switchhook Status with other types of equipment will require individual analysis. Charges for such service will be based on costs, and will be provided under the Special Service Requirements provisions in Illinois Guidebook, Part 2, Section 7.

(T)

Called Party Hold and Switchhook Status Indication are only available if the call is presented to the PSAP via dedicated facilities. These features are not available with arrangements using tandem switching.

/1/ This feature may not be available if Enhanced 9-1-1 Service is also provided within a given central office (switching entity). The compatibility of certain PSAP equipment may also be affected.

**5. 9-1-1 Telecommunications Services (cont'd)**

5.3 Basic 9-1-1 Service (cont'd)

5.3.3 Rates and Charges

- A. No charge will be applied by the Company to the calling party for calls placed to the 9-1-1 Universal Emergency Number when such calls are originated from local exchange telephone network facilities, except that calls from certain intrastate WATS access lines and Mobile telephones and some calls using toll facilities may be subject to normal per-call charges.

Charges for messages transferred over exchange facilities from a PSAP are billed according to rates applicable from the central office serving the PSAP initiating the transfer to the point of termination of the transfer.

- B. Where the customer desires not to use dedicated facilities from a remote central office to a PSAP, the Company will evaluate the feasibility of a tandem switched arrangement. If feasible, the Company will provide Basic 9-1-1 Service where equipment and facilities permit as follows:
- (1) Any tandem switching required between central offices will be provided at no additional charge to the customer.
  - (2) No charges will be assessed for the shared exchange telephone network facilities used to provide tandem switching.
  - (3) Special methods and equipment may be required to provide tandem switching capability for 9-1-1 calls. The methods and equipment depend upon the specific configuration requested. Charges for such service will be developed specifically for each request, based on costs and provided under the Special Service Requirements provisions in Illinois Guidebook, Part 2, Section 7.
- C. Channel services relating to basic 9-1-1 Service are provided as specified in 5.4 following.

(T)

**5. 9-1-1 Telecommunications Services (cont'd)**

5.3 Basic 9-1-1 Service (cont'd)

5.3.3 Rates and Charges (cont'd)

- D. Basic 9-1-1 Service is provided using rates specified in Illinois Guidebook, Part 4, Section 2 (T) for Business Direct Telephone Exchange Service network access lines. In addition, for Types 2, 3 and 3A 9-1-1 Service Lines, a rate increment applies for the features desired by the customer. The monthly rate for the network access line is the rate applicable to the exchange prefix which serves the 9-1-1 Service Line.

If premises transfer on conferencing is desired, conditioning of the 9-1-1 Service Line, as specified below, is required if normal grade transmission is to be obtained.

If the 9-1-1 Service Line is served from a central office outside of the PSAP's Service Area (S.A.), an appropriate 9-1-1 Service Line Channel, with rates as provided in 5.4 following is required.

<u>Description /Billing Code/</u>	<u>I.N.C.</u>	<u>Per Mo.</u>
(1) Type 1 Basic 9-1-1 Service		
Per Type 1 Basic 9-1-1 Service Line /91E/	Apply rate for a Business Exchange Direct Service Network Access Line	
As an option, Automatic Number Identification will be provided per service line as indicated in 5.3.2 A. preceding.	\$125.00	\$22.00
(2) Type 2 Basic 9-1-1 Service <sup>/1/</sup>		
Per Group of Type 2 Service Lines	54.28	--
Per Type 2 Basic 9-1-1 Service Line /9RI/		
First line, per order	84.32	17.20
Additional lines, each	--	17.20

Notes: These rates are in addition to rates for Type 1 9-1-1 Service Lines.

Switchhook Status Indication requires equipment such as is currently available with the 8A Key Telephone System. Provision of this feature with other types of equipment will require individual analysis. Charges for such service will be based on cost.

/1/ Type 2 or Type 3 Basic 9-1-1 Service Lines in service prior to February 23, 1979, will not become subject to the Type 2 rate increment until February 23, 1980.

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**5. 9-1-1 Telecommunications Services (cont'd)**

5.4 9-1-1 Channel Services<sup>/1/</sup>

5.4.1 General

- A. Channel Services included in this Section are provided for use with Basic 9-1-1 Service only.
- B. 9-1-1 Channel Services are furnished subject to the regulations for Telecommunications Channel Services described in Illinois Guidebook, Part 15, Section 2. (T)
- C. Connection of customer-provided equipment to 9-1-1 Channel Services is subject to the provisions of Illinois Guidebook, Part 2, Section 9. (T)

5.4.2 Types and Description

Channels are furnished with the approximate bandwidth of 300 to 3000 Hertz for voice transmission. The following types of channel services are offered for 9-1-1 Telecommunication Service:

- A. 9-1-1 Service Line Channel - as described in 5.3.1 D. preceding.
- B. Emergency Dial Line and Emergency Reporting Channel - as described in 5.3.1 E. preceding.

5.4.3 Mileage Measurements

When 9-1-1 Channel Services are furnished between Service Areas, the determination of airline mileages is in accordance with Illinois Guidebook, Part 15, Section 2. (T)

- A. 9-1-1 Service Line Channel
  - (1) Where a 9-1-1 Service Line Channel is furnished within an exchange, the rate mileage is the airline distance between the central office termination and the central office of the Emergency Center (PSAP).
  - (2) Where a 9-1-1 Service Line Channel is furnished between exchanges, the rate mileage is the airline distance between the Rate Center of the Central Office Termination and the Rate Center of the Emergency Center (PSAP).
- B. Emergency Dial Line
  - (1) Where an Emergency Dial Line is furnished between S.A. Centers within an exchange, the rate mileage is the airline distance between the central office of the Emergency Center (PSAP) and the central office providing the Exchange Telephone Service.
  - (2) Where an Emergency Dial Line is furnished between S.A. Centers, not within the same exchange, the rate mileage is the airline distance between the Rate Center of the Emergency Center (PSAP) and the Rate Center providing the Exchange Telephone Service.
- C. Emergency Reporting Channel

Where an Emergency Reporting Channel is furnished between Service Areas, the rate distance is determined in accordance with Illinois Guidebook, Part 15, Section 2, as a Series 2000 Channel. (T)

/1/ See Illinois Guidebook, Part 2, Section 2 for the application of 9-1-1 Channel Services rates and regulations for those MSAs in which Illinois Bell provides service. (T)

**5. 9-1-1 Telecommunications Services (cont'd)**

5.4 9-1-1 Channel Services (cont'd)

5.4.4 Rates and Charges

A. Between Service Areas

(1) Inter S.A. 9-1-1 Service Line Channel and Inter S.A. Emergency Dial Line

a. Inter S.A. 9-1-1 Service Line Channel

	<u>Per Mo.</u>	
	<u>Without Conference or Transfer Capability at the PSAP</u>	<u>With Conference or Transfer Capability at the PSAP</u>
(i) Within an Exchange		
First 1/2 mile, or fraction thereof /JZS8K, JZSGK/	\$26.05	\$27.35
Each additional 1/4 mile, or fraction thereof /JZS8C, JZSGC/	.40	.45
(ii) Between Exchanges		
First mile, or fraction thereof /JZS8X, JZSGX/	26.40	26.40
Each additional mile, or fraction thereof /JZS8B, JZSGB/	3.50	4.40

b. Inter S.A. Emergency Dial Line<sup>/1/</sup>

Rates are as specified in a. above for an Inter S.A. 9-1-1 Service Line Channel, with Conference or Transfer Capability at the PSAP.

These rates are in addition to tariff rates for a Business 1-Party Exchange Service Line.

/1/ Plus a Signaling Arrangement for type 2001C channel as specified in Illinois Guidebook, Part 15, Section 2. (T)

**5. 9-1-1 Telecommunications Services (cont'd)**

5.4 9-1-1 Channel Services (cont'd)

5.4.4 Rates and Charges (cont'd)

A. Between Service Areas (cont'd)

(2) Emergency Reporting Channel, Inter Service Area Channel

- a. Short Haul Mileage - where the airline distance between S.A. centers is less than 12 miles as determined in accordance with 5.4.3 preceding

Each 1/4 mile, or fraction thereof

	<u>First</u> <u>1/4 Mile</u>	<u>Per Mo.</u> Each Additional <u>1/4 Mile</u>
(i) Network Access Area B <sup>/1/</sup>		
(a) When connected to non-P.B.X. equipment at the Responding Agency /JZS7J, JZS7C/	\$40.46	\$.40
(b) When connected to P.B.X. equipment at the Responding Agency /JZS9J, JZS9C/	41.16 <sup>/2/</sup>	.40
(ii) Network Access Area C		
(a) When connected to non-P.B.X. equipment at the Responding Agency /JZS5J, JZS5C/	61.39	.40
(b) When connected to P.B.X. equipment at the Responding Agency /JZS6J, JZS6C/	61.39 <sup>/2/</sup>	.40

- b. Long Haul mileage - where the airline distance between S.A. Centers is 12 or more miles as determined in accordance with 5.4.3 preceding

Each mile, or fraction thereof

	<u>First</u> <u>Mile</u>	<u>Per Mo.</u> Additional <u>Mile</u>
(i) Network Access Area B <sup>/1/</sup>		
(a) When connected to non-P.B.X. equipment at the Responding Agency /JZS7X, JZS7B/	\$50.81	\$1.70
(b) When connected to P.B.X. equipment at the Responding Agency /JZS9X, JZS9B/	64.01 <sup>/2/</sup>	1.70
(ii) Network Access Area C		
(a) When connected to non-P.B.X. equipment at the Responding Agency /JZS5X, JZS5B/	71.74	1.70
(b) When connected to P.B.X. equipment at the Responding Agency /JZS6X, JZS6B/	71.74 <sup>/2/</sup>	1.70

/1/ Applicable only to Network Access Area B central offices not located in the Chicago Exchange.

/2/ Plus a Signaling Arrangement for type 2001C channel as specified in Illinois Guidebook, Part 15, Section 2.

(T)

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**5. 9-1-1 Telecommunications Services (cont'd)**

5.4 9-1-1 Channel Services (cont'd)

5.4.4 Rates and Charges (cont'd)

B. Within the Same Service Area

Intra Service Area Channels

Emergency Reporting Channel

	<u>Per Mo.</u>	
	Network Access Area B <sup>/1/</sup>	Network Access Area C
(1) When connected to non-P.B.X. equipment at the Responding Agency /9R5, 9R5XC/	\$13.56	\$20.99
(2) When connected to P.B.X. equipment at the Responding Agency /9R6, 9R6XC/	17.16 <sup>/2/</sup>	24.64 <sup>/2/</sup>

/1/ Applicable only to Network Access Area B central offices not located in the Chicago Exchange.

/2/ Plus a Signaling Arrangement for type 2001C channel as specified in Illinois Guidebook, Part 15, Section 2. (T)

**1. GENERAL (cont'd)**

General terms and conditions as described in Illinois Guidebook, Part 2, Section 2 apply, where appropriate, unless otherwise specified in this Part. As applied to services offered in this Part, the term "Customer" contained in Illinois Guidebook, Part 2, Section 2 shall be deemed to mean "Carrier" as defined in this Section. Any references in this Part to service descriptions in other sections of this Guidebook shall include all definitions, payment plans, and other terms and conditions applicable to that service. Unless expressly provided to the contrary herein, however, such references do not incorporate the rates and charges contained in the referenced material. Where service descriptions use the terms "customer" or "subscriber", such terms shall be deemed to mean:

- "Carrier" (as defined in this Part) when the context concerns ordering service (or as appropriate blocking service) for resale to its customer; entering into and terminating payment plans for resold service; including calculating minimum usage requirements for optional toll calling plans; requesting repair of resold service, including authorization for the dispatch of service technicians to the Carrier's Customer's premises and performance of any premises work; and billing responsibility for the provision of service ordered by Carrier, and the use, activation, or premature termination of service by Carrier's Customers; or
- "Carrier's Customer" (as defined in this Part) when the context concerns the definition of: the service location (premises); the configuration and sizing of the telecommunications system, network, or service resold; and the manner in which the resold service, including any aspects or capabilities of service, are used, activated, or accessed. Carrier's Customer is also the equivalent term when referenced service descriptions contain any of the following, or similar, terms: user, station user, group, group member, account agent, supervisor or attendant position or line.



**1. GENERAL (cont'd)**

Unless otherwise stated, aggregation of services including usage services, for the purposes of applying volume discounts or participation in service promotions is permitted for carriers on the same basis it is permitted for AT&T Illinois' retail customers. Aggregation of services is limited to services under an account provided to a particular Carrier customer's premises.

Grandfathered services will be made available within 90 days upon Carrier's service order. Grandfathered services may be resold by Carrier to those eligible to subscribe to such service from the Company for the remaining period of eligibility. A grandfathered service shall be available for resale under this Part 22 as soon as possible but no later than ninety (90) days after Carrier's service order. In the meantime, such service may be resold at retail rates by Carrier, and any usage information associated with the service will be supplied on a monthly rather than daily basis. When the grandfathered service becomes available for resale under this Part; the Company will conduct a true up and adjust Carrier's account with any difference in the retail charges paid by Carrier and the Part 22 rates applicable to the grandfathered service.

The Company will provide Resale Local Exchange Services subject to the availability of facilities, where technically feasible and from properly equipped central offices. The application of business or residence service is determined in accordance with general regulations in Illinois Guidebook, Part 2, Section 2 based upon the appropriate classification of the Carrier's Customer's (also referred to as "end user") service. Local exchange service cannot be utilized as a substitute for carrier access services. The Company reserves the right to commission an independent audit to ensure that these conditions have been met. (T)

Resale of flat rate local exchange services or any other local exchange service does not entitle the reseller to receive access charge revenue associated with either originating or terminating transmission of interexchange services over such resold service(s).

Where a Carrier orders a service for resale to its customer which is offered on a Term Payment Plan basis, the terms and conditions for such plan as described in Part 2, Section 3 of Illinois Guidebook shall apply provided that the term "customer" used therein shall be understood to refer "Carrier" as described in (I) preceding and "Carrier's Customer" as described in (ii) preceding. (T) (T)

**1. GENERAL (cont'd)**

For residence and business services that are classified as competitive and appear in Illinois Guidebook the associated wholesale services are described in Sections 21 through 37 of this Part. (T)  
(T)

### 3. LIABILITY OF THE COMPANY

Notwithstanding any other provision in this Part, the Company's general liability, as described in Illinois Guidebook, Part 2, Section 2 does not extend to the Carrier's Customers or any other third party. Liability of the Company to the Carrier resulting from any and all causes, shall not exceed the liability of the Company as stated in Illinois Guidebook, Part 2, Section 2. The Company shall be liable for the individual service(s) or facility(ies) that it provides and shall not be liable for the integration of service components. Such Liability shall not exceed an amount equal to the proportionate charge for the service(s) or facility(ies) provided for the period during which the service(s) was affected. No other liability whatsoever shall attach to the Company. (T)

Carrier shall, in its tariffs or other contracts for services under this Part with its customers, provide that in no case shall the Company be liable to the Carrier's Customers or any third parties for any indirect, special or consequential damages, including but not limited to, economic loss, lost business or profits, whether foreseeable or not, and regardless of notification by the Carrier of the possibility of such damages. If Carrier fails to place such a provision in its tariffs and/or contracts, Carrier shall indemnify and hold the Company harmless from all claims based on any reason whatsoever from its customers or third parties as provided in this Part. Nothing in this Part shall be deemed to create a third party beneficiary relationship with Carrier's Customers. (T)

The Company is not liable for mistakes that appear in Company's listings, 911 and 411 databases, or for incorrect referrals of end users to Carrier for any ongoing Carrier service, sales or repair inquiries, and with respect to such mistakes or incorrect referrals, the Carrier shall save harmless and indemnify the Company from any and all claims, demands, causes of action and liabilities whatsoever, including costs, expenses and reasonable attorney's fees incurred on account thereof, by third persons (including the Carrier's customers or employees).

#### **4. RESPONSIBILITIES OF THE COMPANY**

##### **Operational Interfaces**

Company shall provide Carriers with electronic access to place service orders, receive phone number assignments, receive information necessary to bill Carrier's Customers, and to inform Company of cases of trouble. Company shall provide interface specifications for such electronic access to Carriers subject to Carrier's execution of Company's standard non-disclosure agreement.

##### **Public/Emergency Services**

(See Tariff 22, Part 8, Section 3)

(T)

##### **Universal Emergency Number Service - 911**

Universal Emergency Number Service/911 Telecommunications Service (911), is a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) designated by the customer may receive telephone calls dialed to the telephone number 911. The 911 Service includes lines and central office features necessary to provide the capability to answer, transfer and dispatch public emergency telephone calls originated by persons within the telephone central office areas arranged for 911 calling.

#### **5. RESPONSIBILITIES OF THE CARRIER**

Carrier shall follow the pre-order procedures established by the Company, including completion of the resale implementation questionnaire, prior to submitting its first request for resale service.

##### **Documentation of Authorization/Agency**

Prior to submitting an order under this Part, a Carrier must have obtained documentation from the customer (e.g., written or electronic authorization, tape recorded conversation, or password verification, etc.), explicitly authorizing the Carrier to provide local exchange telecommunications services to the Carrier's Customer (Documentation of Authorization). The Carrier must retain all Documentation of Authorization on file, which shall be available for inspection during normal business hours.

**9. CALL MANAGER PACKAGE TRIAL**

(For description, terms and conditions, see Illinois Guidebook, Part 2, Section 8)

(T)

A. Prices

Monthly Rate

Call Manager Package

\$ 8.50

Any non-recurring charge associated with the installation of multiple Custom Calling Service, Advanced Custom Calling Service or Complementary Network Service features on the same order apply.

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d/b/a AT&T Illinois d/b/a AT&T Wholesale

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ATT TN IW-14-0019



**1. GENERAL**

An application for service, whether made orally or in writing, establishes the contract between the Company and the Carrier on the terms and conditions set forth in this tariff. Neither the contract nor any rights acquired thereunder may be assigned or in any manner transferred to a third party by the Carrier, without the Company's written approval.

**2. SERVICE ORDERING, LINE CONNECTION AND OTHER CHARGES**

As set forth in Illinois Guidebook, Part 3, Section 1, service ordering and line connection charges will apply to both new Carrier's Customers and the switch of an existing Carrier's Customer. (T)  
These charges apply in addition to any other scheduled rates and charges normally applying under this tariff. These charges also apply in addition to and not in lieu of Channel Charges, Initial Nonrecurring Charges or Construction Charges made because of unusual cost in establishing service.

**2.1 SERVICE ORDERING CHARGES**

(For service description, see Illinois Guidebook, Part 3, Section 1) (T)

Pursuant to order of Ill. C.C. in Docket No. 00-0260 dated June 27, 2000

**2. SERVICE ORDERING, LINE CONNECTION AND OTHER CHARGES (cont'd)**

**2.2 Line Connection Charge**

(For service description, see Illinois Guidebook, Part 3, Section 1)

(T)

Application of Charges:

**ESTABLISH, PER LINE**

This charge applies to establishing a central office line at the request of Carrier hereunder; it does not apply to the transfer of an existing central office line serving a Company or Part 22 Carrier end user when there is no interruption of service.

**ADD OR CHANGE**

This charge is applicable when Carrier requests a change in location for Carrier's individual customer Part 22 service to another location within the same serving wire center.

Charges - per line or channel

	<u>Residence</u>	<u>Business</u>	<u>Foreign District and Foreign Exchange Services<sup>/1/</sup></u>			
- Establish	\$17.28	\$47.01	\$255.33			
- Add or Change	17.28	47.01	58.88			
<b>Telecommunications Channel Services</b>						
	<u>1001A</u>	<u>1006</u>	<u>2001</u>			<u>2001C</u>
- Within an S.A.						
- Establish	\$68.11	238.88	\$127.54	\$47.13	\$100.78	89.07
- Add or Change	26.94	91.58	53.84	8.42	16.84	16.84
- Between S.A.s						
- Establish	\$131.91	538.66	\$300.06	269.02	\$262.63	\$453.16
- Add or Change	47.13	216.96	121.85	43.09	47.13	60.56

/1/ Changes between two-wire and four-wire require an "Establish" charge.

**2. SERVICE ORDERING, LINE CONNECTION AND OTHER CHARGES (Cont'd)**

**2.3 PROGRAM CHANGE CHARGE**

(For service description, see Illinois Guidebook, Part 3, Section 1.)

(T)

APPLICATION OF CHARGES:

	<b>RESIDENCE</b>	<b>BUSINESS</b>
ADD OR CHANGE /PT3T1/ This charge is applicable when a Carrier requests changes in service(s) that require rearrangement of line terminations, terminal line numbers and method of terminal line operation.	\$ 6.46	\$ 6.46

This section sets forth the Local Exchange Services made available by Illinois Bell Telephone Company to Carrier for resale to its customers. General terms, conditions, service and feature descriptions as described in Illinois Guidebook, Part 4 and herein apply where appropriate, unless otherwise specified in this Part. The application thereof is to Carrier with regard to service ordering, repair requests or billing responsibility and to Carrier's Customer when designating service location, use, activation, configuration, or sizing. (T)

**1. NETWORK ACCESS LINES**

(For service description, see Illinois Guidebook, Part 4, Section 2.) (T)

The connecting facility between a Carrier's Customer's premises and a serving central office providing Carrier's Customers access to the dial network for placing and receiving calls. Prices are determined by the access area.

**1. NETWORK ACCESS LINES (cont'd)**

**\$5 Residence Access Line Retention Offer**

Carrier's eligible residence customers who call to disconnect their access line(s) and decide to retain the line(s) between the offer period of August 8, 2008 through March 18, 2009, will receive a \$5.00 bill credit per line for up to two access lines, for as long as they retain the line(s) and required features.

Effective March 19, 2009 and through October 31, 2010 eligible customers will receive a \$5 bill credit for a maximum of 24 months, provided the access line(s) and required features are retained.

Carrier's eligible customers are those residence customers who call to disconnect up to two access line(s), and then decide to retain the line(s) and have, or newly purchase, Caller ID, Caller ID with Name and one additional feature per line when they call to disconnect. The additional feature with monthly billing must be selected from the following: Call Waiting, Talking Call Waiting, Privacy Manager, Call Control, Automatic Callback, Three-Way Calling, Call Forwarding, Call Screening, Distinctive Ringing, Repeat Dialing, Speed Calling 8 and Speed Calling 30. The nonrecurring charges associated with adding the required features will also be waived.

This offer is not available to Carrier's customers subscribing to Consumer's Choice Plus or Complete Choice Enhanced. Carrier's eligible customers may only receive this offer once during the offer period. This offer may not be combined with other regulated retention offers that provide a monthly discount. Carrier's customers must keep the required services for 30 days to receive the benefit of this offer. Carrier's bills will be credited \$5.00 each month per line that the access line(s) and required features are retained. If the Carrier's customer disconnects the line(s) or required features or moves from their current location, the remaining benefits will cease.

(D)

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**1. NETWORK ACCESS LINES (cont'd)**

**\$6 FOR 12 ACCESS LINE RETENTION OFFER**

Carriers with residence customers who call to disconnect their access line(s) and decide to retain the line(s) and have or newly subscribe to a Custom Calling feature per line, will receive a \$6.00 bill credit per month, per line.

- Eligible carriers will receive a \$6.00 bill credit per month, per line for up to two access lines, for a maximum of 12 months.
- Carriers may only receive this offer once during the offer period and must keep the required services for 30 days for the Carrier to receive the benefit of this offer.
- Carrier's bill will be credited \$6.00 each month per line that the access line(s) and Custom Calling feature(s) are retained for up to 12 months.
- If the carrier's customer disconnects the line(s) or required feature(s) or moves from their current location, the remaining benefits will cease.
- This offer may not be combined with other residence retention offers that provide a monthly discount.
- Carrier's customers subscribing to Complete Choice Enhanced must have the access line in service for a minimum of 60 days before the carrier becomes eligible for this offer.
- Customers subscribing to Consumer's Choice Plus are not eligible for this offer.

**1.2 End User Common Line Charge**

(Ameritech Operating Companies Tariff F.C.C. No. 2, Section 4.)

**1.3 InterMSA and IntraMSA Presubscription**

(For service description, terms and conditions, and rates, see Illinois Guidebook, Part 3, Section 1.) (T)

**1.4 Service Provider Number Portability (SPNP) Monthly Charge**

(Ameritech Operating Companies Tariff F.C.C. No. 2, Section 4.)

**1.5 Local and State Additional Charges**

To the extent provided by law, all local and state charges applicable to the provision of local exchange services to Carrier Customers under this Part 22 shall be collected by the Carrier, and remitted by Carrier to Company for payment to the appropriate governmental body.

Municipal Tax - If applicable, as provided for in Illinois Guidebook, Part 2, Section 2. (T)

**2. USAGE SERVICES IN MARKET SERVICE AREAS 4, 5, 10, 12, 13 AND 16**

2.1 Local Area Service

(For service description, terms and conditions, see Illinois Guidebook, Part 4, Section 2.) (T)

Monthly Usage Rate Schedule

Direct Line<sup>/1/</sup>

Rate Group	Residence		Business	
	Single Line 1FR	Family (Two Lines) 1 FR-FAM	Business 1FB	PBX Trunk <sup>/1/</sup> TFB/TZJ
1	\$2.05	\$6.55	\$19.84	\$44.90
2	2.05	6.97	19.84	44.90
3	2.05	7.39	19.84	44.90
4	2.05	7.72	19.84	44.90
5	2.05	8.23	19.84	44.90
6	4.37	8.73	19.84	44.90
7	4.62	8.73	19.84	44.90
8	4.87	9.72	19.84	44.90
9	5.12	10.22	19.84	44.90
10	5.33	10.64	19.84	44.90
11	5.33	11.13	19.84	44.90

/1/ In addition to monthly usage charges, monthly rates for network access lines as specified in this Section preceding.

**3. USAGE SERVICES IN MARKET SERVICE AREA 1 (cont'd)**

**3.1 Rates and Charges (cont'd)**

**C. Residence Local Call Plans**

(For service description, terms and conditions, see Illinois Guidebook, Part 20, Section 4) (T)

Local Call Plans consist of a fixed monthly rate for a specific number of calls. Calls made in excess of the applicable allowance are charged on per call basis.

Local Call Plans /Billing Codes/	Call Allowance	Monthly Rate Per Line	Charge Per Call <sup>/1/</sup>
CallPack 100 <sup>/2/</sup> /OBC1X/	100	\$ 15.89	\$.08
CallPack 250 <sup>/3/</sup> /OBC2X/	250	25.34	.07
CallPack 400 <sup>/3/</sup> /OBC3X/	400	33.83	.07

/1/ Charge per call in excess of the call allowance to terminating districts in Bands A, B, and C.

/2/ CallPack 100 will not be provided to new Carriers on or after June 3, 2002. A Carrier with CallPack 100 in this Section on or prior to June 3, 2002, may continue to receive service provided, however, that such Carrier may not extend, renew, or otherwise lengthen the term of such agreement.

/3/ CallPack 250 and CallPack 400 local call plans will not be provided to new Carriers on and after July 3, 1998. A Carrier with CallPack 250 and CallPack 400 local call plans in this Section on, or prior to July 2, 1998, may continue to receive service provided, however, that such Carrier may not extend, renew, or otherwise lengthen the term of such agreement.



**4. USAGE SERVICES IN MARKET SERVICE AREAS 2, 3, 6, 7, 9 AND 15 (cont'd)**

**4.1 Rates and Charges (cont'd)**

**C. Residence Local Call Plans**

(For service description, terms and conditions, see Illinois Guidebook, Part 20, Section 4) (T)

Local Call Plans consist of a fixed monthly rate for a specific number of calls. Calls made in excess of the applicable allowance are charged on per call basis.

<b>Local Call Plans /Billing Code/</b>	<b>Call Allowance</b>	<b>Monthly Rate Per Line</b>	<b>Charge Per Call<sup>/1/</sup></b>
CallPack 100 <sup>/2/</sup> /OBC1X/	100	\$ 15.89	\$.08
CallPack 250 <sup>/2/</sup> /OBC2X/	250	25.34	.07
CallPack 400 <sup>/3/</sup> /OBC3X/	400	33.83	.07

/1/ Charge per call in excess of the call allowance to terminating districts in Bands A, B, and C.

/2/ CallPack 100 will not be provided to new Carriers on or after June 3, 2002. A Carrier with CallPack 100 in this Section on or prior to June 3, 2002, may continue to receive service provided, however, that such Carrier may not extended, renew, or otherwise lengthen the term of such agreement.

/3/ CallPack250 and CallPack 400 will not be provided to new Carriers on and after July 3, 1998. A carrier with CallPack 250 and CallPack 400 in this Section on, or prior to July 2, 1998, may continue to receive service provided, however, that such Carrier may not extend, renew, or otherwise lengthen the term of such agreement.

**5. FOREIGN EXCHANGE SERVICE<sup>/1/</sup>**

(For service description, see Illinois Guidebook, Part 4, Section 3.) (T)

A. Rates and Charges

Description /Billing Code/	Non-recurring Charge	Monthly Price
Four-Wire Service Terminating Arrangement, each /4WF/ When installed coincident with the trunk or WATS access line with which it is associated	\$43.88	\$10.97
When installed subsequent to the trunk or WATS access line with which it is associated /4WF/	68.07	11.35

The preceding rates and charges are for the Four-Wire Service Terminating Arrangement only and are in addition to the applicable rates and charges for the Foreign Exchange Service, Foreign District Service, or the Wide Area Telecommunications Service with which it is associated.

- B. The rate for Foreign Exchange service is (1) the usage rate in effect in the Foreign Exchange for the type and class of service furnished as specified in Illinois Guidebook, Part 4, Section 2, Paragraph 3; (2) the access rate for the access area in which the Carrier's customer is physically located as specified in Illinois Guidebook, Part 4, Section 2, Paragraph 2; and (3) the following mileage charges: (T)

- (1) Between exchanges in MSA's 4, 5, 10, 12, 13, and 16

Description /Billing Code/	
Per first airline mile, or fraction thereof /JZH2X/	\$22.90
Per additional airline mile, or fraction thereof /JZH2B/	1.03

- C. Additional terminations for Foreign Exchange Service will be furnished only on the premises of the same individual or firm subscribing to the Foreign Exchange Service or to others authorized by the Foreign Exchange Service subscriber to use the service in accordance with Illinois Guidebook, Part 2, Section 2, Paragraph 4.9. Such terminations are ordinarily furnished only at locations in the normal exchange and the foreign exchange. Rates for such terminations are as specified for the exchange in which they are located in Section 15 of this tariff for Type 2001A Channel Service. (T)

**FOREIGN CENTRAL OFFICE SERVICE**

(For service description, see Illinois Guidebook, Part 4, Section 3, Sheet 9) (T)

A. Rates

Description /Billing Code/	
(1) First one-half mile or fraction thereof /JZH2K/	\$ 20.71
(2) Each additional one-quarter mile or fraction thereof /JZH2C/	.33

<sup>/1/</sup> Foreign Exchange Service will no longer be offered to new residence customers. Current subscribers may continue the service until they move or make any changes to their service.

**FOREIGN DISTRICT SERVICE<sup>/1/</sup>**

**A. DESCRIPTION**

(For description, see Illinois Guidebook, Part 4, Section 3.) (T)

**B. TERMS AND CONDITIONS**

(For terms and conditions, see Illinois Guidebook, Part 4, Section 3.) (T)

**C. PRICES**

The Company may offer Foreign District Service to Carrier's individual customers on such terms and for such rates and charges as it deems reasonable without regard to this tariff. Individual contracts will specify the terms, length of service, conditions, capabilities and rate levels applicable to those specific customers. Such contracts will be filed with the Commission as prescribed in Section 13.509 of the Illinois PUA.

**1. Service Elements**

a. The rate for Foreign District Service:

- The usage rate in effect in the Foreign District for the class of service furnished, as referred to in Section 3 and/or Section 23 of this Part,
- The access rate for the access area in which the customer is physically located as specified in Section 3 and Section 23 of this Part, and
- The following mileage charges:

Additional terminations for Foreign District Service will be furnished only on the premises of the same individual or firm subscribing to the Foreign District Service or to others authorized by the Foreign District Service subscriber to use the service in accordance with Illinois Guidebook, Part 2, Section 2, Paragraph 4.9. Such terminations are ordinarily furnished only at locations in the normal district and the foreign district. Rates for such terminations are as specified for the district in which they are located in Section 35 of this tariff for Type 2001A Channel Service. (T)

Where facility conditions permit, a location in a third district may be selected, with charges computed as follows:

- Rates for Foreign District Service from the foreign district to the more distant of the two districts where service is desired.
- Channel rates for Type 2001A Channel Service apply either (1) between the two districts where service is desired, or (2) between the foreign district and the nearer of the two districts where service is desired, whichever is to the Carrier's customer's advantage.
- The Network Access Area where the extension is desired determines the applicable rates for the Type 2001A Inter-S.A. Local Channel.

**Description /Billing Code/**

**Monthly Price**

Per first airline mile, or fraction thereof /JZH3X/

\$24.47

Per additional airline mile, or fraction thereof /JZH3B

1.21

/1/ Foreign District Service will no longer be offered to new residence customers. Current subscribers may continue the service until they move or make any changes to their service.

**CONSUMER'S CHOICE EXTRA**

**A. DESCRIPTION**

(For Service Description, See Illinois Guidebook, Part 4, Section 2.) (T)

**B. TERMS AND CONDITIONS**

(For Terms and Conditions, See Illinois Guidebook, Part 4, Section 2.) (T)

**C. PRICES**

Consumer's Choice Extra consists of a fixed monthly rate for a Residence Network Access Line and unlimited Band A and B calls.

In MSAs 4, 5, 10, 12, 13 and 16, Consumer's Choice Extra consists of a Residence Network Access Line with unlimited local calls on a flat rate basis.

<u>Description</u>	<u>Monthly Recurring Price</u>		
	<u>MSA 1</u>	<u>MSAs 2, 3, 6, 7, 9 and 15</u>	<u>MSAs 4, 5, 10, 12, 13 and 16</u>
<b>Consumer's Choice Extra, per line</b>			
- Access Area A	\$ 7.63	NA	NA
- Access Area B	\$10.55	NA	NA
- Access Area C	\$13.37	\$13.37	\$10.18

**D. REFERENCES**

The Consumer's Choice Extra components are provided in accordance to the Terms and Conditions of their applicable tariffs except as noted in Sections B. of this Tariff.

Service	Reference	
Residence Network Access Line	ILL. C.C. No. 22, Part 22, Section 3	
Residence Saver Pack Unlimited	Illinois Guidebook, Part 4, Section 2	(T)
Local Area Service	Illinois Guidebook, Part 4, Section 2	(T)

**CONSUMER'S CHOICE BASIC <sup>/1/</sup>**

**A. DESCRIPTION**

(For Service Description, See Illinois Guidebook, Part 4, Section 2.) (T)

**B. TERMS AND CONDITIONS**

(For Terms and Conditions, See Illinois Guidebook, Part 4, Section 2.) (T)

**C. PRICES**

**1. Service Elements**

<u>Description</u>	<u>Monthly Recurring Price</u>	<u>Price per Call over 30</u>
Consumer's Choice Basic, per line, MSA 1:		
- Access Area A /PGO3R	\$2.57	\$ .0500
- Access Area B /PGO3R	\$5.31	\$ .0500
- Access Area C /PGO3R	\$8.49	\$ .0500
Consumer's Choice Basic, per line, MSAs 2, 3, 6, 7, 9 and 15:		
- Access Area A	NA	
- Access Area B	NA	
- Access Area C /PGO3R	\$8.49	\$ 0.0500

**D. REFERENCES**

The Consumer's Choice Basic components are provided in accordance to the Terms and Conditions of the Illinois Guidebook except as noted in Sections B. of this Tariff. (T)

<u>Service</u>	<u>Reference</u>
Residence Network Access Line	Part 22, Section 3 (T)
Residence Band A and Band B Local Usage	Part 22, Section 3 (T)

<sup>/1/</sup> Consumer's Choice Basic is not available in MSAs 4, 5, 10, 12, 13 and 16.

**2. RESALE LOCAL EXCHANGE SERVICE FOR USN COMMUNICATIONS, INC. IN MSA-1**

/1/

**VOLUME COMMITMENT:** Annual volume of 150,000 business lines

**TERM COMMITMENT:** 10 years

**RATE STRUCTURE:**

**A. Access Lines**

**Price**

**1) Business Direct Lines**

Single Line Subscribers Area A	\$ 7.64	(per line/per month)
Single Line Subscribers Area B	11.04	(per line/per month)
Single Line Subscribers Area C	14.16	(per line/per month)
Multiline Subscribers Area A	8.07	(per line/per month)
Multiline Subscribers Area B	11.47	(per line/per month)
Multiline Subscribers Area C	14.54	(per line/per month)
PBX Trunk, Area A	8.02	(per line/per month)
PBX Trunk, Area B	11.42	(per line/per month)
PBX Trunk, Area C	14.54	(per line/per month)

**2) Service Ordering, Line Connection and Other Charges**

As set forth in Illinois Guidebook, Part 3, Section 1, these service charges apply in addition to any other scheduled rates and charges normally applying under this tariff. They apply in addition to and not in lieu of Channel Charges, Initial nonrecurring Charges or Construction Charges made because of unusual cost in establishing service. (T)

/1/ Custom Service Arrangements will not be provided to new Carriers on and after May 30, 1997. A Carrier with a Custom Service Arrangement on file in this Section on, or prior to, May 30, 1997, may continue to receive service under such arrangement provided, however, that such Carrier may not extend, renew, or otherwise lengthen the term of such arrangement.

**3. RESALE LOCAL EXCHANGE SERVICE FOR MFS Intelnet, Inc. IN MSA-1**

/1/

**VOLUME COMMITMENT:** Annual volume of 50,000 business lines per month

**TERM COMMITMENT:** 5 years

**RATE STRUCTURE:**

**A. Access Lines**

**Price**

**1) Business Direct Lines**

Single Line Subscribers Area A	\$ 8.20	(per line/per month)
Single Line Subscribers Area B	11.85	(per line/per month)
Single Line Subscribers Area C	15.20	(per line/per month)
Multiline Subscribers Area A	8.63	(per line/per month)
Multiline Subscribers Area B	12.28	(per line/per month)
Multiline Subscribers Area C	15.61	(per line/per month)
PBX Trunk, Area A	8.61	(per line/per month)
PBX Trunk, Area B	12.26	(per line/per month)
PBX Trunk, Area C	15.61	(per line/per month)

**2) Service Ordering, Line Connection and Other Charges**

As set forth in Illinois Guidebook, Part 3, Section 1, these service charges apply in addition to any other scheduled rates and charges normally applying under this tariff. They apply in addition to and not in lieu of Channel Charges, Initial Nonrecurring Charges or Construction Charges made because of unusual cost in establishing service. (T)

/1/ Custom Service Arrangements will not be provided to new Carriers on and after May 30, 1997. A Carrier with a Custom Service Arrangement on file in this Section on, or prior to, May 30, 1997, may continue to receive service under such arrangement provided, however, that such Carrier may not extend, renew, or otherwise lengthen the term of such arrangement.

**3. RESALE LOCAL EXCHANGE SERVICE FOR MFS Intelnet, Inc. IN MSA-1 (Cont'd)**

/1/

**VOLUME COMMITMENT FLEXIBILITY: (Cont'd)**

- b. The line volume in the Carryover Pool can never exceed 50,000 lines. If, at the end of any year commencing after the Ramp Up Period described in this Section, the lines in the Carryover Pool exceed 50,000, Carrier shall pay Ameritech for the excess lines pursuant to the formula set forth in this Section.
- c. If the number of lines in the Carryover Pool at the end of the Service Term is zero or less, no further action is required. If the number of lines in the Carryover Pool at the end of the Service Term is greater than zero, Carrier shall, at its option, pay Ameritech for each line in the Carryover Pool pursuant to the formula in this Section or shall subscribe to the equivalent number of lines during the immediately following twenty-four (24) month period ("Extension Term"). For example, if the number of lines in the Carryover Pool is 50,000, Carrier would subscribe to a total of 50,000 lines for the Extension Term, e.g., 25,000 per each of the two years of the extension term. The same terms and conditions which apply to the five (5) year Service Term shall apply to any Extension Term.
- d. Carrier shall pay Ameritech for any unsubscribed lines remaining in the Carryover Pool at the end of the Extension Term. Carrier shall pay Ameritech for these lines pursuant to the formula set forth in this Section.

**FAILURE TO MEET VOLUME COMMITMENT:**

- 1) Carrier has committed to an annual volume of 50,000 business access lines as described in this Section. Each PBX Trunk shall count as a single business access line. For purposes of the annual volume commitment for each year of this Agreement, business lines, shall include the number of Centrex lines in service on December 31, 1995, up to a maximum of 15,000 lines, purchased by Carrier in MSA-1 under 5 CCS Illinois Guidebook, Part 20, Section 5 (grandfathered) or Ameritech Centrex Service, Illinois Guidebook, Part 5, Section 1.
- 2) Ameritech shall measure the annual volume commitment, as defined in this Section based on the number of business access lines in service as of December 31, 1997, and continuing each year thereafter on December 31. If the final period at the end of the Service Term is less than twelve months, the annual volume shall be calculated on a pro rata basis, and the annual volume commitment shall be measured as of the end of the Service Term.

(T)  
(T)  
(T)

/1/ Custom Service Arrangements will not be provided to new Carriers on and after May 30, 1997. A Carrier with a Custom Service Arrangement on file in this Section on, or prior to, May 30, 1997, may continue to receive service under such arrangement provided, however, that such Carrier may not extend, renew, or otherwise lengthen the term of such arrangement.



**3. RESALE LOCAL EXCHANGE SERVICE FOR MFS Intelnet, Inc. IN MSA-1 (Cont'd)**

/1/

**FAILURE TO MEET VOLUME COMMITMENT: (Cont'd)**

- 3) Subject to the provisions of this Section, Carrier shall be liable for its failure to meet the stated annual volumes for the Services. Carrier's Underutilization liability shall be calculated as follows:

$X \times 12 \times Z$ , where:

$X = \$14.00$ ; and

$Z = 50,000$  less the number of Carrier's business lines in service, as calculated in this Section.

- 4) The Period from the date service begins until December 31, 1997, shall be the Ramp Up Period.

**OTHER PROVISIONS:**

**RATE CHANGES**

If Ameritech sells the same or similar service under the same or similar terms and conditions, at a lower price to another customer in MSA-1 which has the same or lesser volume or term commitment, then AT&T shall make the lower price available to Carrier on the date that such price was made available to the other customer. (T)

If such lower rate is associated with a greater volume and/or term commitment than that contained herein, then AT&T and Carrier, at Carrier's option, shall negotiate a reasonable transition to such greater volume and/or term commitment. If such lower rate becomes available, AT&T shall notify Carrier within forty-five (45) days. This provision shall apply regardless of whether the Service is offered under tariff or contract. (T)

/1/ Custom Service Arrangements will not be provided to new Carriers on and after May 30, 1997. A Carrier with a Custom Service Arrangement on file in this Section on, or prior to, May 30, 1997, may continue to receive service under such arrangement provided, however, that such Carrier may not extend, renew, or otherwise lengthen the term of such arrangement.

**1. CENTREX SERVICE**

(T)

This section sets forth Centrex Services made available by Illinois Bell Telephone Company to Carrier for resale to its customers. General terms, conditions, service and feature descriptions as described in Illinois Guidebook, Part 5, Section 2 and Part 7, Section 5 apply where appropriate, unless otherwise specified in this Part.

(T)

The application thereof is to Carrier with regard to service ordering repair requests or billing responsibility and to Carrier's Customer when designating service location, use, activation, configuration, or sizing.

**2. CENTREX MESSAGE SIGNAL INTERFACE-EXPANDED (CMSI-E)**

**A. Description**

(For service description, see Illinois Guidebook, Part 5, Section 2) (T)

**B. Definitions**

(For definitions, see Illinois Guidebook, Part 5, Section 2) (T)

**C. Terms and Conditions**

(For terms and conditions, see Illinois Guidebook, Part 5, Section 2) (T)

**D. Prices**

1. Service Elements

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	Monthly Payment <i>Term Payment Plans</i>			
		<u>1 Month</u>	<u>36 Months</u>	<u>60 Months</u> <sup>/3/</sup>	<u>84 Months</u> <sup>/3/</sup>
CMSI-E 1200 Baud <sup>/1/</sup> /AEXLX/	\$2050.45	\$3721.92	\$2035.70	\$1776.67	\$1346.35
CMSI-E 9600 Baud <sup>/1/</sup> /AEXHX/	2423.26	4411.57	2554.65	2134.15	1684.99
CMSI-E Each CO after 5/ML7AX/ <sup>/2/</sup>		736.89	336.11	276.39	230.77

/1/ Requires a 3002 Dedicated Communications Service Channel between the Carrier's customer premise and serving Central Office.

/2/ Not available to Carrier's customers who choose Remote Activation of Message Waiting Indicator-Alternate Network Delivery option.

/3/ Effective December 31, 2011, the 84 month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Centrex Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of Centrex Service. Centrex customers currently on a 60 month or 84 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

**2. CENTREX MESSAGE SIGNAL INTERFACE-EXPANDED (CMSI-E) (cont'd)**

**D. Prices**

2. Other Applicable Charges and Payments

References:

<u>Service</u>	<u>Reference</u>	
Centrex Service	Section 25	(D) (T)
Channel Services	Section 15	(T)

3. Payment Plans

Payment Plans for Centrex Service are available to Carriers for resale to its customers. (T)  
(For payment plans, see Illinois Guidebook, Part 5, Section 2.) (T)

4. Termination Charges

Carriers are responsible for any applicable termination charges in the event of the premature termination of any Payment Plan resold to its customer. (T)  
(For termination charges, see Illinois, Part 5, Section 2)

**DIRECT INWARD DIALING (DID) SERVICES**

This section sets forth the Central Office Services made available by Illinois Bell Telephone Company to Carrier for resale to its customer. General terms, conditions, service and feature descriptions as described in Illinois Guidebook, Part 6 and herein apply where appropriate, unless otherwise specified in this Part. The application thereof is to Carrier with regard to service ordering, repair requests or billing responsibility and to Carrier's Customer when designating service location, use, activation, configuration, or sizing. (T)

Direct Inward Dialing (DID) To PBX Systems

(For service description, see Illinois Guidebook, Part 6, Section 1) (T)

DID is a service which permits incoming dialed calls to be dialed directly by a calling party station associated with a switching system, resold by Carrier and located on the Carrier's Customer premises. These lines support inbound only call traffic.

<u>Description</u>	<b>Business</b>	
	<u>Monthly Payment</u>	<u>Nonrecurring Charge</u>
DID Trunk Termination Charges/Billing Code/		
Common equipment, per DID trunk group/PU6/	\$0.00	\$0.00
Each DID trunk termination in central office, per trunk/NDT/	25.96	22.93
Each DID trunk termination in central office arranged for *Touch-Tone signaling	N/A	N/A
Subsequent additions, deletions or rearrangements of DID trunk terminations in addition to above charges, per occasion /REAG1/	N/A	182.07

P.B.X. Trunk rates apply as specified in Part 22, Section 23 (T)

**DIRECT INWARD DIALING (DID) SERVICES (cont'd)**

Description	Business	
	Monthly Payment	Nonrecurring Charge
DID Number Charges <sup>/1/</sup> /Billing Code/		
Each group of 10 Assigned DID station numbers or fraction thereof, each group /ND8/	\$2.67	N/A
Each group of 10 Reserved DID station <sup>/2/</sup> numbers or fraction thereof, each group /NDV/	0.93	N/A

/1/ Charges for ISDN Prime (PRI) DID Numbers are located in Section 37, Paragraph 2.F.

(T)

/2/ Groups of 10 Reserved DID station numbers or fraction thereof will not be provided to new Carriers on and after January 15, 2001. A Carrier with this service in this Section on, or prior to January 15, 2001 may continue to receive service provided, however, that such Carrier may not extend, renew, or otherwise lengthen the term of such arrangement.

**DIRECT INWARD DIALING (DID) SERVICES (cont'd)**

**2-WAY DIRECT INWARD DIALING (DID) WITH CALL TRANSFER**

(For service description, see Illinois Guidebook, Part 6, Section 1)

(T)

2-Way Direct Inward Dialing (DID) With Call Transfer resold by Carrier to its customers is a service that permits incoming calls to reach customer provided equipment, without the assistance of an attendant, and allows the transfer of those calls to another line. Touch-Tone is a standard feature of this service.

Service Establishment	<b>Monthly Rate</b>	<b>BUSINESS Non-Recurring Charge</b>
Area A /Billing Code/		
1. With initial DID Service, per Trunk Group /SEPD1/	N/A	\$120.79
2. Subsequent to Establishment of DID Service, per Trunk Group /SEPD1/	N/A	120.79
3. 2-Way DID Trunk With Call Transfer /3CWXA/	\$ 9.94	N/A
Area B /Billing Code/		
1. With initial DID service, per Trunk Group /SEPD1/	N/A	120.79
2. Subsequent to Establishment of DID Service, per Trunk Group /SEPD1/	N/A	120.79
3. 2-Way DID Trunk With Call Transfer /3CWXB/	13.47	N/A

**DIGITAL TRANSPORT SERVICES <sup>/1/</sup>**

**Digital Trunking Service**

(For service description, see Illinois Guidebook, Part 20, Section 6)

(T)

**Rates and Charges**

<u>Description /Billing Code/</u>	<u>Nonrecurring Charge</u>	<u>Monthly Price</u>
(1) Digital Trunking, per 24 network access line increments, resold by Carrier to its customer, from		
a. digital Central Offices where no line side capabilities or services are required <sup>/2/</sup> /D7W/	\$289.15	\$1519.92
b. all analog Central Offices and those digital Central Offices where line side capabilities such as dial tone, ground start and multi-line hunt group and/or services such as Custom Calling are required /D8W/	527.82	1918.52

/1/ Digital Transport Services will not be provided to new Carriers on and after July 7, 1998. A Carrier with Digital Transport Services in this Section on, or prior to July 6, 1998 may continue to receive service provided, however, that such Carrier may not extend, renew, or otherwise lengthen the term of such arrangement.

/2/ Does not include line side capabilities as described above. Therefore, only wink start, immediate start or delay start are available for these trunk side connections.



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**DIGITAL TRANSPORT SERVICE - ENHANCED (DTS-E)**

**A. Description**

(For Description, see Illinois Guidebook, Part 6, Section 7) (T)

**B. Definitions**

(For Definitions, see Illinois Guidebook, Part 6, Section 7) (T)

**C. Terms and Conditions**

(For Terms and Conditions, see Illinois Guidebook, Part 6, Section 7) (T)

**D. Features**

(For Features, see Illinois Guidebook, Part 6, Section 7) (T)

**E. Technical References**

Customer Provided Equipment (CPE) compatibility requirements are listed in AT&T Technical References. All Customer Provided Equipment used to interface with Digital Transport Service - Enhanced is required to conform with the Technical Reference specifications as used by AT&T.

**Subject**

**Technical Reference**

Network Channel Terminating Equipment  
AT&T Digital Transport Service

TR-NPL-000054  
AM-TR-TMO-000101

The Technical Reference can be obtained from:

APEX Support Team  
(734) 523-7348

**DIGITAL TRANSPORT SERVICE - ENHANCED (DTS-E) (cont'd)**

**F. Prices**

The following prices are applicable to standard installations of Digital Transport Service - Enhanced and are in addition to all other charges for associated services and equipment necessary to provide telecommunications service.

Refer to Other Applicable Charges and Payments section of this tariff for additional charges associated with the provision of Digital Transport Service - Enhanced.

1. Service Elements

<u>Description /Billing Code/</u>	<u>Install Charge</u>	<u>Month-to-Month</u>	<u>Monthly Payment Term Payment Plans</u>			
			<u>1 Year</u>	<u>3 Year<sup>/2/</sup></u>	<u>5 Year<sup>/2/</sup></u>	
DS1 Facility, per module (see reference in F.2 following)						(T)
Module 1 <sup>/1/</sup> , per DS1 equipped /EMZ1X/	\$220.31	\$2376.09	\$504.88	\$471.45	\$418.15	
Module 2 <sup>/1/</sup> , per DS1 equipped /EMZ2X/	256.76	2,972.32	645.27	585.05	531.56	
Module 3 <sup>/1/</sup> , per DS1 equipped /EMZ3X/	274.63	3138.80	702.37	646.92	588.76	

/1/ Rates for Module 1, 2 and 3 include services and features supported by Modules 1, 2, and 3 as described in Illinois Guidebook, Part 6, Section 7, Paragraph 1.D. However, other charges may be applicable as noted in Paragraph 1.F. (T)

/2/ Effective August 31, 2011, 3 Year and 5 Year Term Payment Plans are no longer available for new installations or renewals of DTS-E Modules 1, 2 and 3. DTS-E Module 1, 2 or 3 customers currently on a Term Payment Plan may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, Carrier's customers may continue receiving the service by entering into a new 1 Year TPP agreement at the then current applicable 1 Year TPP rates. If the Carrier's customer does not enter into a new 1 Year TPP agreement, or request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply. (T)

**DIGITAL TRANSPORT SERVICE - ENHANCED (DTS-E) (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description /Billing Code/</u>	<u>Install Charge</u>	<u>Month-to-Month</u>	<u>Monthly Payment Term Payment Plans</u>		
			<u>1 Year</u>	<u>3 Year</u>	<u>5 Year</u>
Additional Equipment Charge Module 1, 2, 3 /FD5EX/	\$219.52	\$565.23	\$101.37	\$101.37 <sup>/3/</sup>	\$101.37 <sup>/3/</sup>
Module 4 <sup>/1/</sup> /FD5EX/ Subsequent Addition/ Rearrangement Charge, Modules 1, 2, 3, Per Channel /NR9DT/	217.82 9.17	129.92 -	86.47 -	86.47 -	86.47 -
Module 4 <sup>/1//2/</sup> , Per Channel	-	-	-	-	-

- /1/ Access Advantage Plus (AA+) Transport denotes the channelized 1.544 Mbps DS1 facility between a Carrier's customer premises and the nearest Digital Cross-Connect System (DCS) office for that location. This element is used in conjunction with Module 4 (Access Advantage Plus) and is purchased from Ameritech Operating Companies Tariff F.C.C. No. 2, subject to availability. (T)
- /2/ Access Advantage Plus Transport Service Rearrangement charge applicable, as per Ameritech Operating Companies Tariff, F.C.C. No. 2. (T)
- /3/ Effective October 14, 2011, 3 Year and 5 Year Term Payment Plans are no longer available for new installations or renewals of DTS-E Modules 1, 2 and 3. DTS-E Module 1, 2 or 3 customers currently on a Term Payment Plan may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, Carrier's customers may continue receiving the service by entering into a new 1 Year TPP agreement at the then current applicable 1 Year TPP rates. If the Carrier's customer does not enter into a new 1 Year TPP agreement, or request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply. (T)

**DIGITAL TRANSPORT SERVICE - ENHANCED (DTS-E) (cont'd)**

**F. Prices (cont'd)**

2. Other Applicable Charges and Payments

For other applicable charges and payments, see Illinois Guidebook, Part 6, Section 7. (T)

References:

The rates and charges in Paragraph F.1 are for Digital Transport Service - Enhanced. Additional (T)  
applicable rates and charges for services specified in Paragraph F.1 can be found listed below. (T)

<u>Service</u>	<u>Reference</u>	
Access Advantage Plus Transport <sup>/1/</sup>	Ameritech Operating Companies Tariff, F.C.C No. 2	(T)
Base Rate Service	Section 15	(T)
IntraMSA Dedicated 800 Service	Section 10	(T)
DS1 Service	Section 15	(T)
Business Basic Exchange Service and Usage	Section 3	(T)
Caller ID	Section 7	(T)
Direct Inward Dialing (DID) Service	Section 6	(T)

/1/ Access Advantage Plus (AA+) Transport denotes the channelized 1.544 Mbps DS1 facility between a Carrier's customer premises and the nearest Digital Cross-Connect System (DCS) office for that location. This element is used in conjunction with Module 4 (Access Advantage Plus) and is purchased from Ameritech Operating Companies Tariff F.C.C. No. 2, subject to availability. (T)

**DIGITAL TRANSPORT SERVICE - ENHANCED (DTS-E) (cont'd)**

**F. Prices (cont'd)**

2. Other Applicable Charges and Payments (cont'd)

<u>Service</u>	<u>Reference</u>	
End-User Common Line Charges	Ameritech Operating Companies Tariff, F.C.C. No. 2, Section 4.1.7(c)	(T)
Foreign District Service	Section 3	(T)
Message Telecommunication Service	Section 9	(T)
Off Premise Extension Service	Section 15	(T)
Service Charges	Illinois Guidebook, Part 3, Section 1	(T)

3. Payment Plans

(For payment plans, see Illinois Guidebook, Part 6, Section 7.) (T)

4. Termination Charges

(For termination charges, see Illinois Guidebook, Part 6, Section 7.) (T)

This section sets forth the Central Office Optional Features made available by Illinois Bell Telephone Company to Carrier for resale to its customers. General terms, conditions, service and feature descriptions are described in Part 7 of this Tariff and the Illinois Guidebook, and herein apply where appropriate, unless otherwise specified in this Part. The application thereof is to Carrier with regard to service ordering, repair requests or billing responsibility and to Carrier's Customer when designating service location, use, activation, configuration, or sizing. (T)

### **CUSTOM CALLING FEATURES**

#### Custom Calling Services

For service description, see Part 7, Section 1 of this Tariff and the Illinois Guidebook. (T)

**CUSTOM CALLING FEATURES (cont'd)**

**Custom Calling Services (cont'd)**

**Pay Per Use**

For service description, terms and conditions, see Part 7, Section 1 of the Illinois Guidebook. (T)

**Rates**

The following rates apply on a per activation basis:

<b>Description</b>	<b>Per Activation Rate</b>	
	<b>Residence</b>	<b>Business</b>
Three-Way Calling	\$ .80	\$ .80

Pursuant to order of ILL. C.C. in Docket No. 01-0302 dated June 27, 2001.

**CUSTOM CALLING FEATURES (cont'd)**

**Advanced Custom Calling Features**

This section sets forth Advanced Custom Calling features available for resale per line by Carrier

For service description, see Part 7, Section 2 of this Tariff and Illinois Guidebook.

(T)

Description	Monthly Rate	
	Residence	Business
<b>Automatic Callback /NSQ/</b>	\$2.15	\$2.14
<b>Repeat Dialing /NSS/</b>	2.19	2.93
<b>Call Screening /NSY/</b>	2.13	2.13

- Carrier's customer can designate 10 numbers from which incoming calls will be connected to a prerecorded announcement that calls are not being taken now.



**CUSTOM CALLING FEATURES (cont'd)**

**Advanced Custom Calling Features (cont'd)**

**Pay Per Use**

For service description, see Illinois Guidebook, Part 7, Section 2.

(T)

Carrier does not have to subscribe to the feature on a monthly basis on lines it resells. Carrier will be charged for each successful activation of the service by its customers. This feature may be blocked at no charge at the request of the Carrier.

Description	Per Use	
	Residence	Business
<b>Automatic Callback</b> , per Carrier's customer's use	\$.87	\$.87
<b>Repeat Dialing</b> , per Carrier's customer's use	.44	.44
<b>Call Trace</b> , per activation, by Carrier's customer - Carrier will be charged for each activation of the service. Automatically traces the number for the last call received by the customer.	-	.00

Pursuant to Order of ILL. C.C. in Docket No. 02-0240 dated June 19, 2002.

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**CUSTOM CALLING SERVICES PACKAGES TRIAL**

(For service description, terms and conditions, see Illinois Guidebook, Part 2, Section 8.)

(T)

**RATES**

**Per Mo.**

Call Waiting Value Pack/PKB5K/

\$ 6.22

Caller ID Value Pack/PKB7J/

8.19

Any nonrecurring charges in this Part associated with the installation of multiple Custom Calling or Advanced Custom Calling Features on the same order apply.

**COMPLEMENTARY NETWORK SERVICES (CNS)**

**Complementary Central Office Services (cont'd)**

Remote Call Forwarding Service

For service description, see Part 7, Section 4 of the Illinois Guidebook.

(T)

Description /Billing Code/	Monthly Rate, Per Line	
	Residence	Business

**Remote Call Forwarding**

- Remote Call Forwarding (CO Based): Provides a method to automatically transfer all incoming calls to another dialed number at all times. The dialable number is defined by Carrier for its customer. The dialed number can be either a 7 or 10 digit number (POTS) and can be changed via a service order. No physical telephone is required at the Carrier's customer's dialed number. (Business Service Ordering and Line Connection Charges apply).

- |  |   |        |
|--|---|--------|
| • per initial feature /RCF/  | - | \$7.41 |
| • per additional feature necessary for each additional call to be forwarded simultaneously /RCA/ | - | 7.79   |

Carrier's business customers who have their exchange access service with another carrier and who now establish their exchange access service with the Carrier and who subscribe to Remote Call Forwarding will receive a discounted monthly rate per RCF path for the first 12 months. The discounted monthly rate applies to initial as well as additional RCF paths, excluding 800 service lines. Additionally, the Carrier's customers will receive a waiver of Remote Call Forwarding nonrecurring charges. To qualify for this discounted rate and waiver the Remote Call Forwarding CFN (Call Forwarding Number) must terminate to a business access line of the Carrier. Subscribers may have a maximum of ten (10) RCF paths (initial/additional) per billing account participating in this discounted service, and each RCF path must be located in the same state where the qualifying local exchange business service is established. Subscribers must order RCF service within 30 days of establishing the qualifying exchange access service from another carrier in order to be eligible for this discounted service.		2.29
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**OTHER CENTRAL OFFICE OPTIONAL FEATURES**

(For service description, see Illinois Guidebook, Part 7, Section 5.) (T)

Description	Residence		Business	
	Monthly Rate	Nonrecurring Charge	Monthly Rate	Nonrecurring Charge
<p><b>Direct Connect /ODC/</b>  Direct Connect provides for automatic dialing of an exchange line.</p>	\$4.54	\$16.57	\$4.54	\$16.57
<p><b>Answer Supervision With Line Side Interface /USW1X/</b>  This feature offers the capability on a Business determining when answer supervision has been returned by the terminating station.  - per line equipped</p>	N/A	N/A	0.30	N/A

Pursuant to Ill. C.C. Order in Docket No. 98-0195 dated November 12, 2003.

**THE WORKS® PACKAGE<sup>/3/</sup>**

**A. Description**

For Service Description, see Illinois Guidebook, Part 20, Section 7. (T)

**B. Definitions**

The WORKS<sup>/1/</sup> package includes the following services as indicated:

- Call Waiting<sup>/2/</sup>
- Call Forwarding
- Three Way Calling
- Repeat Dialing
- Automatic Callback
- Caller ID
- Caller ID with Name

**C. Terms and Conditions**

For Terms and Conditions, see Illinois Guidebook, Part 20, Section 7. (T)

**D. Features**

The rate specified for The WORKS is in addition to applicable Service Charges for the establishment of network access lines.

1. Standard Features

Description /Billing Code/	Monthly Price
The WORKS <sup>/2/</sup> /NLUZ1/	\$8.02

/1/ The WORKS also includes Speed Calling 8 which is offered in Illinois Guidebook, Part 7, Section 1, Sheet 3. (T)

/2/ Call Waiting may be omitted from The WORKS at the customer's request and the monthly price does not change when customer omits Call Waiting.

/3/ The WORKS will not be provided to new Carriers on and after April 28, 2003. A Carrier with The WORKS Package on file on or prior to April 28, 2003 may continue to receive service under such arrangement provided, however, that such Carrier may not extend, renew, or otherwise lengthen the term of such arrangement.

Pursuant to Ill. C.C. Order in Docket No. 08-0249 dated June 25, 2008.

**STAR CODE ACCESS TO VOICE MAIL**

**A. DESCRIPTION**

For description, see Illinois Guidebook, Part 7, Section 3. (T)

**B. TERMS AND CONDITIONS**

For terms and conditions, see Illinois Guidebook, Part 7, Section 3. (T)

**C. PRICES**

**1. Service Elements**

Description /Billing Code/	Residence	
	Nonrecurring Charge	Monthly Rate
Star Code Access To Voice Mail Service /SQAV1, SQAV5, SQAVS/	-	\$.16

Pursuant to Order of ILL. C.C. in Docket No. 01-0302 dated June 27, 2001.

**VOICE MAIL FEATURES PACKAGE**

**A. DESCRIPTION**

For description, see Illinois Guidebook, Part 7, Section 3. (T)

**B. TERMS AND CONDITIONS**

For terms and conditions, see Illinois Guidebook, Part 7, Section 3. (T)

**C. PRICES**

**1. Service Elements**

Description /Billing Code/	Nonrecurring Charge	Monthly Rate
<b>Residence</b>		
- Voice Mail Features Package /FPR4K/	-	\$.53

Pursuant to Order of ILL. C.C. in Docket No. 00-0260 dated June 27, 2000.

**6. HOME SERVICES PACKAGES<sup>/1/</sup>**

**A. DESCRIPTION**

(For description, see Illinois Guidebook, Part 20, Section 4.)

(T)

**B. DEFINITIONS**

The Home Services Packages include the following services as indicated:

**Basic Value Package<sup>/2/</sup>**

Call Waiting  
Three Way Calling  
Call Forwarding  
Repeat Dialing  
Automatic Callback

**Value Plus Package<sup>/2/</sup>**

Call Waiting  
Three Way Calling  
Call Forwarding  
Repeat Dialing  
Automatic Callback  
Caller ID  
Caller ID with Name

/1/ Effective October 23, 2000, no further installations of, or changes to the Home Services Packages will be made. Home Services Packages, including the Best Value Package purchased with Anytime Rate Plan, in service on October 23, 2000 will be continued in service only for as long as such service remains at the location at which it was furnished on the aforementioned date.

/2/ All packages require the purchase of a Residence Individual Network Access Line at the existing tariffed rates.



**6. HOME SERVICES PACKAGES<sup>/1/</sup> (cont'd)**

**B. DEFINITIONS (cont'd)**

The Home Services Packages include the following services as indicated: (cont'd)

**Best Value Package<sup>/2/ /3/</sup>**

Call Waiting  
Three Way Calling  
Call Forwarding  
Repeat Dialing  
Automatic Callback  
Caller ID  
Caller ID with Name  
Message Waiting Indicator  
Alternate Answering  
Busy Line Transfer

**C. TERMS AND CONDITIONS**

(For terms and conditions, see Illinois Guidebook, Part 20, Section 4.)

(T)

/1/ Effective October 23, 2000, no further installations of, or changes to the Home Services Packages will be made. Home Services Packages, including the Best Value Package purchased with Anytime Rate Plan, in service on October 23, 2000 will be continued in service only for as long as such service remains at the location at which it was furnished on the aforementioned date.

/2/ All packages require the purchase of a Residence Individual Network Access Line at the existing tariffed rates.

/3/ When Best Value Package is purchased with the Anytime Rate Calling Plan, the monthly rate associated with the Anytime Rate Calling Plan will be provided at the rate shown in Part 22, Section 23 on Sheet 38.

**6. HOME SERVICES PACKAGES<sup>/1/</sup> (cont'd)**

**D. PRICES**

The rates specified for the Home Services Packages are in addition to applicable Service Connection Charges for the establishment of network access lines. No Service Charges are applicable when existing residence network access line customers add services, other than network access lines, to establish Home Services Packages.

**1. Standard Features**

<b>Description /Billing Code/</b>	<b>Monthly Price, Per Line</b>
Basic Value Package/PKB8N <sup>/2/</sup>	\$4.80
Value Plus Package/PKBAM <sup>/2/</sup>	7.34
Best Value Package/PKBDL <sup>/2/3/</sup>	9.80

**2. Other Applicable Charges and Payments**

**References:**

<b>Service</b>	<b>Reference</b>
Network Access Lines	Illinois Guidebook, Part 4, Section 2 (T)
End-user Common Line Charges	F.C.C. No. 2, Section 4

- /1/ Effective October 23, 2000, no further installations of, or changes to the Home Services Packages will be made. Home Services Packages, including the Best Value Package purchased with Anytime Rate Plan, in service on October 23, 2000 will be continued in service only for as long as such service remains at the location at which it was furnished on the aforementioned date.
- /2/ All packages require the purchase of a Residence Individual Network Access Line at the existing tariffed rates.
- /3/ When Best Value Package is purchased with the Anytime Rate Calling Plan, the monthly rate associated with the Anytime Rate Calling Plan will be provided at the rate shown in Section 23 on Sheet 38. (T)

Pursuant to Ill. C.C. Order in Docket No. 07-0234 dated June 27, 2007.

**TALKING CALL WAITING<sup>/1/</sup>**

**A. DESCRIPTION**

For Service Description, see Illinois Guidebook, Part 20, Section 7. (T)

**B. TERMS AND CONDITIONS**

For Terms and Conditions, see Illinois Guidebook, Part 20, Section 7. (T)

**C. PRICES**

**1. Service Elements**

<b>Description /Billing Code/</b>	<b>Monthly Rate</b>
Talking Call Waiting – Residence /TW1/ -	\$4.99

/1/ Talking Call Waiting is only available as a standalone feature to existing residence customers as of June 15, 2013. Existing customers may keep Talking Call Waiting until they move or make changes to their service or until the product is withdrawn.

**8. THE BASICS® PACKAGE FOR BUSINESS<sup>/1/</sup>**

**A. DESCRIPTION**

(For description, see Illinois Guidebook, Part 20, Section 7.) (T)

**B. DEFINITIONS**

The BASICS Package for Business includes the following services as indicated:

Caller ID  
Caller ID with Name  
Call Forwarding  
Call Waiting  
Three Way Calling (subscription only)  
Automatic Call Back (subscription only)

**C. TERMS AND CONDITIONS**

(For terms and conditions, see Illinois Guidebook, Part 20, Section 7.) (T)

**D. PRICES**

**1. Service Elements**

<b>Description /Billing Code/</b>	<b>Monthly Price</b>
The BASICS /PKB6Z/	\$7.01

<sup>/1/</sup> Effective October 16, 2006, *The BASICS® PACKAGE FOR BUSINESS* will be *grandfathered*. No further installation of or changes to this package will be made after this date. Carrier's customers of record on October 16, 2006 may continue their service as long as their present plan remains in effect. In the event that the service is discontinued at the present location for any reason, it will not re-established.

**THE BASICS® PACKAGE<sup>/1/</sup>**

**A. DESCRIPTION**

For Service Description, see Illinois Guidebook, Part 20, Section 7. (T)

**B. DEFINITIONS**

The BASICS package includes the following services as indicated:

- Call Waiting
- Call Forwarding
- Three Way Calling
- Caller ID
- Caller ID with Name

**C. TERMS AND CONDITIONS**

For Terms and Conditions, see Illinois Guidebook, Part 20, Section 7. (T)

**D. PRICES**

The rates specified for The BASICS are in addition to applicable Service Charges for the establishment of network access lines.

**1. Service Elements**

Description /Billing Code/	Monthly Rate
The BASICS /PCV6F/	\$7.11

/1/ The BASICS Package will not be provided to new Carriers on and after April 25, 2003. A Carrier with The BASICS Package on file on or prior to April 25, 2003 may continue to receive service under such arrangement provided, however, that such Carrier may not extend, renew, or otherwise lengthen the term of such arrangement.

Pursuant to Ill. C.C. Order in Docket No. 06-0269 dated June 28, 2006.

**9. ECONOMY LOCAL SOLUTION<sup>SM</sup> PACKAGE<sup>/1/</sup>**

**A. DESCRIPTION**

For Service Description, see Illinois Guidebook, Part 20, Section 7. (T)

**B. DEFINITIONS**

For Definitions, see Illinois Guidebook, Part 20, Section 7. (T)

**C. TERMS AND CONDITIONS**

For Terms and Conditions, see Illinois Guidebook, Part 20, Section 7. (T)

**D. PRICES**

The rates specified for the Economy Local Solution Package are as follows:

**1. Service Elements**

<b>Description</b>	<b>Monthly Price</b>
Economy Local Solution Package	\$31.82

/1/ The Economy Local Solution Package is no longer available to Carrier's new or existing customers as of January 1, 2004, or to subscribers who move or discontinue the package or any services within the package on or after January 1, 2004.

Pursuant to Ill. C.C. Order in Docket No. 05-0231 dated June 29, 2005.

**9. ECONOMY LOCAL SOLUTION<sup>SM</sup> PACKAGE (cont'd)<sup>/1/</sup>**

**E. REFERENCES**

The Economy Local Solution Package components are provided in accordance to the terms and conditions of their applicable tariffs except as noted in Sections C. and D.

<b>Service</b>	<b>Reference</b>
Residence Network Access Line	Section 3
Residence Saver Pack Unlimited	Section 3
Saver Pack 60	Section 23
Call Waiting, Caller ID, Caller ID with Name	Section 7
Saver Packs and Solution Packages - Special Usage Rate	Section 29

(T)

(T)

/1/ The Economy Local Solution Package is no longer available to Carrier's new or existing customers as of January 1, 2004, or to subscribers who move or discontinue the package or any services within the package on or after January 1, 2004.

(D)

**10. SENSIBLE LOCAL SOLUTION<sup>SM</sup> PACKAGE<sup>/1/</sup>**

**A. DESCRIPTION**

For Service Description, see Illinois Guidebook, Part 20, Section 7. (T)

**B. DEFINITIONS**

For Definitions, see Illinois Guidebook, Part 20, Section 7. (T)

**C. TERMS AND CONDITIONS**

For Terms and Conditions, see Illinois Guidebook, Part 20, Section 7. (T)

**D. PRICES**

The rates specified for the Sensible Local Solution Package are as follows:

**1. Service Elements**

<b>Description/Billing Code/</b>	<b>Monthly Rate</b>
Sensible Local Solution Package/PGOPB/	\$37.23

/1/ Sensible Local Solution Package will not be provided to new Carriers on and after September 2, 2003. A Carrier with the Sensible Local Solution Package on file on or prior to September 2, 2003 may continue to receive service under such arrangement provided, however, that such Carrier may not extend, renew, or otherwise lengthen the term of such arrangement.

Pursuant to Ill. C.C. Order in Docket No. 05-0231 dated June 29, 2005.



**11. COMPLETE SOLUTION II PACKAGE – FORMERLY KNOWN AS COMPLETE SOLUTION PACKAGE**

**A. DESCRIPTION**

For Service Description, see Illinois Guidebook, Part 20, Section 7. (T)

**B. DEFINITIONS**

For Definitions, see Illinois Guidebook, Part 20, Section 7. (T)

**C. TERMS AND CONDITIONS**

For Terms and Conditions, see Illinois Guidebook, Part 20, Section 7. (T)

**D. PRICES**

The rates specified for the Complete Solution II Package are as follows:

**1. Service Elements**

Description/Billing Code/	Monthly Rate
Complete Solution II Package/PGOPC/	\$32.74

/1/ Effective December 9, 2002, no new orders will be accepted for the Complete Solution II Package. A Carrier with this service on, or prior to, December 9, 2002 may continue to receive such service provided, however, that such Carrier may not extend, renew, or otherwise lengthen the term of such arrangement.

Pursuant to Ill. C.C. Order in Docket No. 05-0231 dated June 29, 2005.

**11. COMPLETE SOLUTION II PACKAGE – FORMERLY KNOWN AS COMPLETE SOLUTION PACKAGE<sup>/1/</sup> (cont'd)**

**E. REFERENCES**

The Complete Solution II Package components are provided in accordance to the terms and conditions of their applicable tariffs except as noted in Section C. and D. (T)

<b>Service</b>	<b>Reference</b>	
Residence Network Access Line	Section 3	(T)
Residence Saver Pack Unlimited	Section 3	(T)
Residence Band C Usage	Section 23	(T)
The Basics	Section 7	(T)
Saver Packs and Solution Packages - Special Usage Rate	Section 29	(T)

/1/ Effective December 9, 2002, no new orders will be accepted for the Complete Solution II Package. A Carrier with this service on, or prior to, December 9, 2002 may continue to receive such service provided, however, that such Carrier may not extend, renew, or otherwise lengthen the term of such arrangement.

**11. COMPLETE LOCAL SOLUTION<sup>SM</sup> PACKAGE<sup>/1/</sup>**

**A. DESCRIPTION**

For Service Description, see Illinois Guidebook, Part 20, Section 7. (T)

**B. DEFINITIONS**

For Definitions, see Illinois Guidebook, Part 20, Section 7. (T)

**C. TERMS AND CONDITIONS**

For Terms and Conditions, Illinois Guidebook, Part 20, Section 7. (T)

**D. PRICES**

The rates specified for the Complete Local Solution Package are as follows:

**1. Service Elements**

<b>Description/Billing Code/</b>	<b>Monthly Rate</b>
Complete Local Solution Package/PGOFL/	
- Access Area A	\$35.98
- Access Area B	35.98
- Access Area C	35.98

/1/ The Complete Local Solution Package is no longer available to Carrier's new or existing customers as of January 1, 2004, or to subscribers who move or discontinue the package or any services within the package on or after January 1, 2004.

Pursuant to Ill. C.C. Order in Docket No. 05-0231 dated June 29, 2005.

**11. COMPLETE LOCAL SOLUTION<sup>SM</sup> PACKAGE (cont'd)<sup>/1/</sup>**

**E. REFERENCES**

The Complete Local Solution Package components are provided in accordance to the Terms and Conditions of their applicable tariffs except as noted in Sections C. and D. (T)

<b>Service</b>	<b>Reference</b>	
Residence Network Access Line	Section 3	(T)
Residence Saver Pack Unlimited	Section 3	(T)
Residence Band C Usage	Section 23	(T)
BASICS Choice <sup>SM/2/</sup>	Section 7	(T)
Saver Packs and Solution Packages - Special Usage Rate	Section 29	(T)

/1/ The Complete Local Solution Package is no longer available to Carrier's new or existing customers as of January 1, 2004, or to subscribers who move or discontinue the package or any services within the package on or after January 1, 2004.

/2/ BASICS Choice<sup>SM</sup> is no longer available to new customers on or after October 15, 2012.

**12. 2-LINE COMPLETE LOCAL SOLUTION<sup>SM</sup> PACKAGE<sup>/1/</sup>**

**A. DESCRIPTION**

(For Service Description, see Illinois Guidebook, Part 20, Section 7.) (T)

**B. DEFINITIONS**

(For Definitions, see Illinois Guidebook, Part 20, Section 7.) (T)

**C. TERMS AND CONDITIONS**

(For Terms and Conditions, see Illinois Guidebook, Part 20, Section 7.) (T)

/1/ The 2-Line Complete Local Solution Package is no longer available to Carrier's new or existing customers as of January 1, 2004, or to subscribers who move or discontinue the package or any services within the package on or after January 1, 2004.

Pursuant to Ill. C.C. Order in Docket No. 03-0217 dated June 24, 2003.

**12. 2-LINE COMPLETE LOCAL SOLUTION<sup>SM</sup> PACKAGE (cont'd)<sup>/1/</sup>**

**D. PRICES**

The rates specified for the 2-Line Complete Local Solution Package are as follows:

**1. Service Elements**

Description/Billing Code/	Monthly Rate
2-Line Complete Local Solution Package/PGOFK/	
- Access Area A	\$53.69
- Access Area B	56.81
- Access Area C	57.95

**E. REFERENCES**

The 2-Line Complete Local Solution Package components are provided in accordance to the terms and conditions of their applicable guidebook except as noted Sections C. and D.

Service	Reference
Residence Network Access Line	Illinois Guidebook, Part 4, Section 2
Residence Saver Pack Unlimited	Illinois Guidebook, Part 4, Section 2
Residence Band C Usage	Illinois Guidebook, Part 4, Section 2
BASICS Choice <sup>SM/2/</sup>	Illinois Guidebook, Part 7, Section 5
Call Waiting	Illinois Guidebook, Part 7, Section 1
Caller ID	Illinois Guidebook, Part 7, Section 2
Caller ID with Name	Illinois Guidebook, Part 7, Section 2
Saver Packs - Special Usage Rate and Solution Packages	Illinois Guidebook, Part 9, Section 3

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/1/ The 2-Line Complete Local Solution Package is no longer available to Carrier's new or existing customers as of January 1, 2004, or to subscribers who move or discontinue the package or any services within the package on or after January 1, 2004.  
/2/ BASICS Choice<sup>SM</sup> will no longer be available to new customers on or after October 15, 2012.

Pursuant to Ill. C.C. Order in Docket No. 05-0231 dated June 29, 2005.

**13. Enhanced Flat Rate Package<sup>/1/</sup>**

**A. DESCRIPTION**

(For Description, see Illinois Guidebook, Part 20, Section 7.) (T)

**B. DEFINITIONS**

(For Definitions, see Illinois Guidebook, Part 20, Section 7.) (T)

**C. TERMS AND CONDITIONS**

(For Terms and Conditions, see Illinois Guidebook, Part 20, Section 7.) (T)

/1/ Effective October 15, 2012, Enhanced Flat Rate package is no longer available. No further installation of or changes to this package will be made after this date. Carrier's customers of record on October 15, 2012 may continue their service as long as their present plan remains in effect. In the event that the service is discontinued at the present location for any reason, it will not be re-established.

**13. ENHANCED FLAT RATE PACKAGE (cont'd)<sup>/1/</sup>**

**D. PRICES**

**1. Service Elements**

The rates specified for the Enhanced Flat Rate Package are as follows:

<b>Description</b>	<b>Monthly Rate</b>
Enhanced Flat Rate Package /PGOUD/	
- Access Area A	\$61.90
- Access Area B	64.84
- Access Area C	66.02

**E. REFERENCES**

The Enhanced Flat Rate Package components are provided in accordance to the Terms and Conditions of their applicable tariffs except as noted in Sections C. and D. of this Tariff.

<b>Service</b>	<b>Reference</b>	
Residence Network Access Line	Part 22, Section 3	
Residence Saver Pack Unlimited	Part 22, Section 3	
Band C Usage	Part 22, Section 23	(T)
Two-Point MTS Usage	Part 22, Section 29	(T)
Call Waiting	Part 22, Section 7	
Three Way Calling	Part 22, Section 7	
Call Forwarding	Part 22, Section 7	
Speed Calling 8	Part 22, Section 7	
Automatic Callback	Part 22, Section 7	
Repeat Dialing	Part 22, Section 7	
Caller ID	Part 22, Section 7	

<sup>/1/</sup> Effective October 15, 2012, Enhanced Flat Rate package is no longer available. No further installation of or changes to this package will be made after this date. Carrier's customers of record on October 15, 2012 may continue their service as long as their present plan remains in effect. In the event that the service is discontinued at the present location for any reason, it will not be re-established.



**15. ECONOMY SOLUTION<sup>®</sup> PACKAGE<sup>/1/</sup>**

**A. DESCRIPTION**

For description, see Illinois Guidebook, Part 20, Section 7. (T)

**B. DEFINITIONS**

For definitions, see Illinois Guidebook, Part 20, Section 7. (T)

**C. TERMS AND CONDITIONS**

For terms and conditions, see Illinois Guidebook, Part 20, Section 7. (T)

/1/ Effective September 1, 2005, ECONOMY SOLUTION<sup>®</sup> PACKAGE will be grandfathered. No further installation of or changes to this package will be made after this date. Carrier's customers of record on September 1, 2005 may continue their service as long as their present plan remains in effect. In the event, that the service is discontinued at the present location for any reason, it will not be re-established.

**15. ECONOMY SOLUTION<sup>®</sup> PACKAGE (cont'd)<sup>/1/</sup>**

**D. PRICES**

The rates specified for the Economy Solution Package are as follows:

**1. Service Elements**

<b>Description/Billing Code/</b>	<b>Monthly Rate</b>
Economy Solution Package, Access Area A/PGOJ7/	\$29.27
Economy Solution Package, Access Area B/PGOJ7/	30.71
Economy Solution Package, Access Area C/PGOJ7/	31.28

**E. REFERENCES**

The Economy Solution Package components are provided in accordance to the terms and conditions of their applicable tariffs except as noted in Sections C. and D.

<b>Service</b>	<b>Reference</b>
Residence Network Access Line	Illinois Guidebook, Part 4, Section 2
Residence Saver Pack Unlimited	Illinois Guidebook, Part 4, Section 2
Call Waiting	Illinois Guidebook, Part 7, Section 1
Caller ID, Caller ID with Name	Illinois Guidebook, Part 7, Section 2

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/1/ Effective September 1, 2005, ECONOMY SOLUTION<sup>®</sup> PACKAGE will be grandfathered. No further installation of or changes to this package will be made after this date. Carrier's customers of record on September 1, 2005 may continue their service as long as their present plan remains in effect. In the event, that the service is discontinued at the present location for any reason, it will not be re-established.

Pursuant to Ill. C.C. Order in Docket No. 07-0234 dated June 27, 2007.

**16. ECONOMY SOLUTION PLUS® PACKAGE<sup>/1/</sup>**

**A. DESCRIPTION**

For description, see Illinois Guidebook, Part 20, Section 7. (T)

**B. DEFINITIONS**

For definitions, see Illinois Guidebook, Part 20, Section 7. (T)

**C. TERMS AND CONDITIONS**

For terms and conditions, see Illinois Guidebook, Part 20, Section 7. (T)

<sup>/1/</sup> Effective September 1, 2005, ECONOMY SOLUTION PLUS® PACKAGE will be grandfathered. No further installation of or changes to this package will be made after this date. Carrier's customers of record on September 1, 2005 may continue their service as long as their present plan remains in effect. In the event, that the service is discontinued at the present location for any reason, it will not be re-established.

**17. SENSIBLE SOLUTION® PACKAGE<sup>/1/</sup>**

**A. DESCRIPTION**

For description, see Illinois Guidebook, Part 20, Section 7. (T)

**B. DEFINITIONS**

For definitions, see Illinois Guidebook, Part 20, Section 7. (T)

**C. TERMS AND CONDITIONS**

For terms and conditions, see Illinois Guidebook, Part 20, Section 7. (T)

/1/ Effective September 1, 2005, SENSIBLE SOLUTION® PACKAGE will be grandfathered. No further installation of or changes to this package will be made after this date. Carrier's customers of record on September 1, 2005 may continue their service as long as their present plan remains in effect. In the event, that the service is discontinued at the present location for any reason, it will not be re-established.

**17. SENSIBLE SOLUTION® PACKAGE (cont'd)<sup>/1/</sup>**

**D. PRICES**

The rates specified for the Sensible Solution Package are as follows:

**1. Service Elements**

<b>Description/Billing Code/</b>	<b>Monthly Rate</b>
Sensible Solution Package, Access Area A/PGO4J/	\$30.47
Sensible Solution Package, Access Area B/PGO4J/	31.56
Sensible Solution Package, Access Area C/PGO4J/	32.03

**E. REFERENCES**

The Sensible Solution Package components are provided in accordance to the terms and conditions of their applicable tariffs except as noted in Sections C. and D.

<b>Service</b>	<b>Reference</b>
Residence Network Access Line	Illinois Guidebook, Part 4, Section 2
Residence Saver Pack Unlimited	Illinois Guidebook, Part 4, Section 2
Basics Choice <sup>SM/2/</sup>	Illinois Guidebook, Part 7, Section 5

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- /1/ Effective September 1, 2005, SENSIBLE SOLUTION® PACKAGE will be grandfathered. No further installation of or changes to this package will be made after this date. Carrier's customers of record on September 1, 2005 may continue their service as long as their present plan remains in effect. In the event, that the service is discontinued at the present location for any reason, it will not be re-established.
- /2/ Basics Choice<sup>SM</sup> is no longer available to new customers on or after October 15, 2012.

Pursuant to Ill. C.C. Order in Docket No. 05-0231 dated June 29, 2005.

**18. SENSIBLE SOLUTION PLUS® PACKAGE<sup>/1/</sup>**

**A. DESCRIPTION**

For description, see Illinois Guidebook, Part 20, Section 7. (T)

**B. DEFINITIONS**

For definitions, see Illinois Guidebook, Part 20, Section 7. (T)

**C. TERMS AND CONDITIONS**

For terms and conditions, see Illinois Guidebook, Part 20, Section 7. (T)

<sup>/1/</sup> Effective September 1, 2005, SENSIBLE SOLUTION PLUS® PACKAGE will be grandfathered. No further installation of or changes to this package will be made after this date. Carrier's customers of record on September 1, 2005 may continue their service as long as their present plan remains in effect. In the event, that the service is discontinued at the present location for any reason, it will not be re-established.

**18. SENSIBLE SOLUTION PLUS® PACKAGE (cont'd)<sup>/1/</sup>**

**D. PRICES**

The rates specified for the Sensible Solution Plus Package are as follows:

**1. Service Elements**

<b>Description/Billing Code/</b>	<b>Monthly Rate</b>
Sensible Solution Plus Package, Access Area A/PGOJ5/	\$32.09
Sensible Solution Plus Package, Access Area B/PGOJ5/	34.56
Sensible Solution Plus Package, Access Area C/PGOJ5/	37.63

**E. REFERENCES**

The Sensible Solution Plus Package components are provided in accordance to the terms and conditions of their applicable tariffs except as noted in Sections C. and D.

<b>Service</b>	<b>Reference</b>
Residence Network Access Line	Illinois Guidebook, Part 4, Section 2
Residence Saver Pack Unlimited	Illinois Guidebook, Part 4, Section 2
Basics Choice <sup>SM/2/</sup>	Illinois Guidebook, Part 7, Section 5
Complementary Network Services	Illinois Guidebook, Part 7, Section 3

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- /1/ Effective September 1, 2005, SENSIBLE SOLUTION PLUS® PACKAGE will be grandfathered. No further installation of or changes to this package will be made after this date. Carrier's customers of record on September 1, 2005 may continue their service as long as their present plan remains in effect. In the event, that the service is discontinued at the present location for any reason, it will not be re-established.
- /2/ Basics Choice<sup>SM</sup> is no longer available to new customers on or after October 15, 2012.

Pursuant to Ill. C.C. Order in Docket No. 05-0231 dated June 29, 2005.

**20. uSelect<sup>SM</sup>3<sup>/1/</sup>**

**A. Description**

For description, see Illinois Guidebook, Part 20, Section 7. (T)

**B. Definitions**

For definitions, see Illinois Guidebook, Part 20, Section 7. (T)

**C. Terms and Conditions**

For terms and conditions, see Illinois Guidebook, Part 20, Section 7. (T)

/1/ The uSelect<sup>SM</sup>3 package will not be provided to new Carriers on and after January 1, 2008. A Carrier with a uSelect<sup>SM</sup>3 package on file on or prior to January 1, 2008, may continue to receive service under such arrangement provided, however, that Carrier may not extend, renew, or otherwise lengthen the term of such arrangement.



**20. uSelect<sup>SM</sup>3<sup>/1/</sup> (cont'd)**

**E. References**

For reference, see Illinois Guidebook, Part 20, Section 7. (T)

**21. uSelect<sup>SM</sup>6<sup>/2/</sup>**

**A. Description**

For description, see Illinois Guidebook, Part 20, Section 7. (T)

**B. Definitions**

For definitions, see Illinois Guidebook, Part 20, Section 7. (T)

**C. Terms and Conditions**

For terms and conditions, see Illinois Guidebook, Part 20, Section 7. (T)

/1/ The uSelect<sup>SM</sup>3 package will not be provided to new Carriers on and after January 1, 2008. A Carrier with a uSelect<sup>SM</sup>3 package on file on or prior to January 1, 2008, may continue to receive service under such arrangement provided, however, that Carrier may not extend, renew, or otherwise lengthen the term of such arrangement.

/2/ The uSelect<sup>SM</sup>6 package will not be provided to new Carriers on and after January 1, 2008. A Carrier with a uSelect<sup>SM</sup>6 package on file on or prior to January 1, 2008, may continue to receive service under such arrangement provided, however, that Carrier may not extend, renew, or otherwise lengthen the term of such arrangement.

**21. uSelect<sup>SM</sup>6<sup>/1/</sup> (cont'd)**

**D. Prices**

The rates specified for uSelect6 and 2-Line uSelect6 are as follows:

<b>Description</b>	<b>Monthly Rate</b>
Main or Primary Line Only /PGO4L/	
uSelect6, Access Area A	\$ 29.02
uSelect6, Access Area B	29.96
uSelect6, Access Area C	30.38
Main or Primary Line and Additional Line /PGOF6/	
2-Line uSelect6, Access Area A	37.59
2-Line uSelect6, Access Area B	41.71
2-Line uSelect6, Access Area C	42.38

**E. References**

For references, see Illinois Guidebook, Part 20, Section 7.

(T)

/1/ The uSelect<sup>SM</sup>6 package will not be provided to new Carriers on and after January 1, 2008. A Carrier with a uSelect<sup>SM</sup>6 package on file on or prior to January 1, 2008, may continue to receive service under such arrangement provided, however, that Carrier may not extend, renew, or otherwise lengthen the term of such arrangement.

**21. uSelect<sup>SM</sup> Standard<sup>/1/</sup>**

**A. Description**

For description, see Illinois Guidebook, Part 20, Section 7. (T)

**B. Definitions**

For definitions, see Illinois Guidebook, Part 20, Section 7. (T)

**C. Terms and Conditions**

For terms and conditions, see Illinois Guidebook, Part 20, Section 7. (T)

/1/ The uSelect<sup>SM</sup> Standard package will not be provided to new Carriers on and after January 1, 2008. A Carrier with a uSelect<sup>SM</sup> Standard package on file on or prior to January 1, 2008, may continue to receive service under such arrangement provided, however, that Carrier may not extend, renew, or otherwise lengthen the term of such arrangement.

**21. uSelect<sup>SM</sup> Standard<sup>/1/</sup> (cont'd)**

**D. Prices**

The rates specified for uSelect Standard are as follows:

<b>Description/Billing Code/</b>	<b>Monthly Rate</b>
Main or Primary Line Only	
uSelect Standard, Access Area A/PGO4Q/	\$29.19
uSelect Standard, Access Area B/PGO4Q/	30.50
uSelect Standard, Access Area C/PGO4Q/	31.04

**E. References**

For references, see Illinois Guidebook, Part 20, Section 7.

(T)

/1/ The uSelect<sup>SM</sup> Standard package will not be provided to new Carriers on and after January 1, 2008. A Carrier with a uSelect<sup>SM</sup> Standard package on file on or prior to January 1, 2008, may continue to receive service under such arrangement provided, however, that Carrier may not extend, renew, or otherwise lengthen the term of such arrangement.

**22. Select Feature Package<sup>SM</sup> /1/**

**A. Description**

For description, see Illinois Guidebook, Part 20, Section 7. (T)

**B. Definitions**

For definitions, see Illinois Guidebook, Part 20, Section 7. (T)

**C. Terms and Conditions**

For terms and conditions, see Illinois Guidebook, Part 20, Section 7. (T)

/1/ Effective December 29, 2008, no further installation of, or changes to the Select Feature Package will be made. Select Feature Package in service on December 29, 2008 will be continued in service only for as long as such service remains at the location at which service is being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be re-established.

**22. SELECT FEATURE PACKAGE<sup>SM</sup> (cont'd) <sup>/2/</sup>**

**D. Prices**

The rates specified for Select Feature Package are as follows:

<b>Description /PGO36/</b>	<b>Monthly Rate</b>	<b>Nonrecurring Rate</b>
Select Feature Package, Access Area A	\$30.24	\$3.41
Select Feature Package, Access Area B	31.40	3.41
Select Feature Package, Access Area C	31.90	3.41
Select Feature Package where Caller ID and Caller ID with Name cannot be provisioned in Access Area A <sup>/1/</sup>	29.44	3.41
Select Feature Package where Caller ID and Caller ID with Name cannot be provisioned in Access Area B <sup>/1/</sup>	30.57	3.41
Select Feature Package where Caller ID and Caller ID with Name cannot be provisioned in Access Area C <sup>/1/</sup>	31.05	3.41

**Additional Line Retention \$10 Offering**

The Additional Line Retention \$10 offer will be offered to Carriers with eligible residence customers who call to disconnect their additional network access line and agree to retain their additional network access line and Select Feature Package<sup>SM</sup> or Complete Choice Enhanced package. Carriers with eligible customers who agree to keep their additional access line and package will receive a \$10 bill credit for as long as the required components are retained. Customers must keep the required services for 30 days to receive the benefit of this offer. This discount cannot be combined with any other regulated retention offer and is available for one additional line only.

/1/ The rate for Select Feature Package where Caller ID and Caller ID with Name cannot be provisioned reflects a \$1.00 monthly credit as described in Illinois Guidebook, Part 20, Section 7. (T)  
No credit is given if the customer deselects Caller ID.

/2/ Effective December 29, 2008, no further installation of, or changes to the Select Feature Package will be made. Select Feature Package in service on December 29, 2008 will be continued in service only for as long as such service remains at the location at which service is being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be re-established.

**23. COMPLETE CHOICE® ENHANCED**

**A. Description**

For description, see Illinois Guidebook, Part 7, Section 5. (T)

**B. Definitions**

For definitions, see Illinois Guidebook, Part 7, Section 5. (T)

**C. Terms and Conditions**

For terms and conditions, see Illinois Guidebook, Part 7, Section 5. (T)

**D. Prices**

The rates specified for Complete Choice Enhanced Package are as follows:

Description /PGOC4/	Monthly Rate	Nonrecurring Charge
Complete Choice Enhanced Package, Access Area A	\$26.64	\$4.30
Complete Choice Enhanced Package, Access Area B	27.47	4.30
Complete Choice Enhanced Package, Access Area C	27.83	4.30
Complete Choice Enhanced Package where Caller ID and Caller ID with Name cannot be provisioned in Access Area A <sup>/1/</sup>	25.83	4.30
Complete Choice Enhanced Package where Caller ID and Caller ID with Name cannot be provisioned in Access Area B <sup>/1/</sup>	26.62	4.30
Complete Choice Enhanced Package where Caller ID and Caller ID with Name cannot be provisioned in Access Area C <sup>/1/</sup>	26.97	4.30

/1/ The rate reflects a \$1.00 monthly credit as described in Terms and Conditions of Illinois Guidebook, Part 7, Section 5.. No credit is given if the customer deselected Caller ID. (T)  
(T)

**CONSUMER'S CHOICE PLUS**

**A. DESCRIPTION**

(For Description, See Illinois Guidebook, Part 7, Section 5.) (T)

**B. DEFINITIONS**

(For Definitions, See Illinois Guidebook, Part 7, Section 5.) (T)

**C. TERMS AND CONDITIONS**

(For Terms and Conditions, See Illinois Guidebook, Part 7, Section 5.) (T)



**CONSUMER'S CHOICE PLUS (cont'd)**

**D. Prices**

The rates specified for the Consumer's Choice Plus are as follows:

1. Service Elements

Description	Monthly Rate
Consumer's Choice Plus, per line /PGOUC/ - Access Area A	\$13.18
- Access Area B	16.26
- Access Area C	17.12

**E. References**

The Consumer's Choice Plus components are provided in accordance to the Terms and Conditions of their applicable guidebook except as noted in Sections C. and D. of this tariff. (T)

<u>Service</u>	<u>Reference</u>
Residence Network Access Line	Part 22, Section 3
Residence Saver Pack Unlimited	Part 22, Section 3
Local Area Service	Part 22, Section 3
Call Waiting	Part 22, Section 7
Three Way Calling	Part 22, Section 7
Call Forwarding	Part 22, Section 7
Speed Calling 8	Part 22, Section 7
Automatic Callback	Part 22, Section 7
Repeat Dialing	Part 22, Section 7
Caller ID	Part 22, Section 7

**CALL RESTRICTION SERVICES**

This section sets forth the Miscellaneous Services made available by Illinois Bell Telephone Company to Carrier for resale to its customers. General terms, conditions, service and feature descriptions as described in Illinois Guidebook, Part 8 and herein apply where appropriate, unless otherwise specified in this Part. The application thereof is to Carrier with regard to service ordering, repair requests or billing responsibility and to Carrier's Customer when designating service location, use, activation, configuration, or sizing. (T)

(For service description, see Illinois Guidebook, Part 8, Section 2) (T)

	<b>RESIDENCE</b>	<b>BUSINESS</b>
<b>900 SPECIAL ACCESS CODE BLOCKING SERVICE</b> Blocks access from a network access line upon Carrier request.	N/A	N/A
<b>976 PREFIX BLOCKING SERVICE</b> Ability exists in Area Codes 312 & 708 to block all 976 prefix numbers upon Carrier request.	N/A	N/A
<b>P.B.X. TRUNK OPTIONAL FEATURES</b>		<b>BUSINESS</b>
		<b>Monthly Rate      Non Recurring Charge</b>
<b>CALL DIVERTING/Billing Code/</b>		
For each central office P.B.X. trunk group resold to its Customer by Carrier arranged identically for call diversion /CQA/	\$61.56	\$605.65
For each central office P.B.X. trunk resold to its customer by Carrier arranged for call diverting /CQP/	2.06	15.16

## 1. CALL RESTRICTION SERVICES

This section sets forth the Miscellaneous Services made available by Illinois Bell Telephone Company to Carrier for resale to its customers. General terms, conditions, service and feature descriptions as described in Illinois Guidebook, Part 8 and herein apply where appropriate, unless otherwise specified in this Part. The application thereof is to Carrier with regard to service ordering, repair requests or billing responsibility and to Carrier's Customer when designating service location, use, activation, configuration, or sizing. (T)

### A. Call Control <sup>/2/</sup>

(For service description, see Illinois Guidebook, Part 8, Section 2.) (T)

Description/Billing Code/	Monthly Price
Call Control per Network Access Line Equipped	
- Business <sup>/1/</sup> /OC4/	\$ 11.62
- Residence <sup>/2/</sup> /OC4/	7.48

### B. Toll Restriction Service

(For service description, see Illinois Guidebook, Part 8, Section 2.) (T)

#### Description/Billing Code/

Toll Restriction Service will not allow inter MSA 1+, 0+, 0-, 10XXX, 976, 900 or 700 calls to be completed. In addition, Toll Restriction Service will not allow Band C usage or Message Toll calls./RTVX5/ \$ 1.53

Toll billing exception which prevents third number billed and collect calls is an option available for resale by Carrier.

/1/ Where available, Call Control may be provided on a Business Network Access line equipped with ISDN. An ACC charge/rate is applicable for each telephone number on a "B" channel.

/2/ Effective April 15, 2014, Call Control is no longer available for new residence subscriptions.

**DIVERSE ROUTING ARRANGEMENTS**

(For service description, see Illinois Guidebook, Part 8, Section 4.) (T)

Charges for Administration of Diverse Routing Arrangements

	<b>I.N.C.</b>	<b>Monthly</b>
A. For each "interoffice channel" arranged for diverse routing /VJ1/	\$133.45 <sup>/1/</sup>	\$2.67
B. For each "central office line" arranged for diverse routing when connected to an "interoffice channel" circuit segment /VJ2/	133.45 <sup>/1/</sup>	2.67
C. For each "central office line" arranged for diverse routing when not connected to an "interoffice channel" circuit segment /VJ3/	66.73 <sup>/1/</sup>	.44

**CHARTER NUMBER**

**A. DESCRIPTION**

(For Description, see Illinois Bell Telephone Company, Illinois Guidebook, Part 8, Section 8) (T)

**B. REGULATIONS**

(For Regulations, see Illinois Bell Telephone Company, Illinois Guidebook, Part 8, Section 8) (T)

**C. RATES AND CHARGES**

**1. Charter Number Service**

	<b>USOC</b>	<b>Nonrecurring Charge</b>
Per access line	PTLCN	\$16.71

/1/ The I.N.C. applies to each Carrier request for establishment of a Diverse Routing Arrangement or for rearrangement of or addition to an existing Diverse Routing Arrangement.

**NETWORK SWITCH ALTERNATE ROUTING<sup>/1/</sup>**

**A. Description**

(For service description, see Illinois Guidebook, Part 20, Section 8.) (T)

**B. Terms and Conditions**

(For terms and conditions, see Illinois Guidebook, Part 20, Section 8.) (T)

**C. Features**

(For features, see Illinois Guidebook, Part 20, Section 8.) (T)

/1/ Network Switch Alternate Routing will not be provided to new Carriers on and after December 30, 2007. A Carrier with Network Switch Alternate Routing on file prior to December 30, 2007 may continue to receive service under such agreement provided, however, that such Carrier may not extend, renew or otherwise lengthen the term of such arrangement.

**AMERITECH CUSTOMER LOCATION ALTERNATE ROUTING**

**A. DESCRIPTION**

(For service description, see Illinois Guidebook, Part 8, Section 4.) (T)

**B. TERMS AND CONDITIONS**

(For terms and conditions, see Illinois Guidebook, Part 8, Section 4.) (T)

**C. FEATURES**

(For features, see Illinois Guidebook, Part 8, Section 4.) (T)

**CUSTOMER RE-ROUTE SERVICE (CRS)**

(For service description, terms and conditions, see Illinois Guidebook, Part 8, Section 4.)

(T)

**RATES AND CHARGES**

	<b>I.N.C.</b>	<b>Per Month</b>
Initial Telephone Number Block Per Account /SBJIX/	\$2,371.02	\$445.02
Additional Telephone Number Block Per Account /SBJAX/	2,747.17	
Test Activation Per Event /NR9TA/	455.00	
Service Changes Per Event /REAF6/	206.67	

**RESALE SELECTIVE ROUTING (RSR) (cont'd)**

**F. PRICES**

The following prices are applicable to installations of RSR and are in addition to all other charges for associated Ameritech services and equipment necessary to provide telecommunications service.

**1. Service Elements**

<b>Description /Billing Code/</b>	<b>Nonrecurring Charge</b>	<b>Monthly Price</b>
RSR Element, (per new LCC), per switch /NR9RY/	\$338.88	
RSR Branding	354.00	
RSR Termination		
Initial order, per occasion	905.75	
per DS1 port (or termination)	498.92	
per individual trunk termination on DS1		\$70.47

**2. Other Applicable Charges and Payments**

In addition to RSR rates and charges noted above, the following rates and charges as specified following may also apply:

- RSR DS1 Message Trunk (T)
- Operator Service and Directory Assistance charges

**References:**

<b>Service</b>	<b>Reference</b>	
DS1 Service	F.C.C. No. 2, Section 7 or Illinois Guidebook, Section 7	(T) (T)
Operator Services and Directory Assistance	Section 11 Section 31	(T) (T)



**NAME AND NUMBER DELIVERY<sup>/1/</sup>**

**A. DESCRIPTION**

(For description, see Illinois Guidebook, Part 8, Section 8.) (T)

**B. TERMS AND CONDITIONS**

(For terms and conditions, see Illinois Guidebook, Part 8, Section 8.) (T)

**C. PRICES**

Description/Billing Code/	Price
Name and Number Delivery, per recording delivered/CDOBT/	\$.53

/1/ Name and Number Delivery is no longer available to Carrier's new or existing customers as of December 1, 2006.

**END-USER 911 TRUNK (cont'd)**

**D. PRICES (cont'd)**

**2. Payment Plans**

(For payment plans, see Illinois Guidebook, Part 8, Section 3) (T)

**3. Termination Charges**

(For termination charges, see Illinois Guidebook, Part 8, Section 3) (T)

**ENSEMBLE<sup>/1/</sup>**

**A. DESCRIPTION**

(For description, see Illinois Guidebook, Part 8, Section 8) (T)

**B. DEFINITIONS**

(For definitions, see Illinois Guidebook, Part 8, Section 8) (T)

**C. TERMS AND CONDITIONS**

(For terms and conditions, see Illinois Guidebook, Part 8, Section 8) (T)

**D. FEATURES**

(For features, see Illinois Guidebook, Part 8, Section 8) (T)

**E. PRICES**

**1. Service Elements**

Description /Billing Code/	Non- recurring Charge	Monthly	Monthly Payment Term Payment Plans		
			36 Months	60 Months	Monthly Extension
Query/Access to Integrated Hub, Initial /NRD1X/	\$45.78	-	\$ .22	\$ .22	\$ .29
Query/Access to Integrated Hub, Additional /NRDAX/	45.78	.29	-	-	-
Transport to Integrated Hub, per ISDN Prime equivalent capacity /PT3NA/	-	-	155.71	146.64	217.25

/1/ Effective October 15, 2011, no further installations, Term Payment Plan renewals, moves, rearrangements, or changes of any type may be made to Ensemble Service. Carrier's customers of record on October 15, 2011 may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be reestablished. The Carrier will not impose termination liability to those customers discontinuing service. The preceding supersedes all of the rules and regulations that follow.

**ENSEMBLE (cont'd)<sup>/1/</sup>**

**2. Other Applicable Charges and Payments**

References:

<b>Service</b>	<b>Reference</b>	
<b>3. ISDN Prime Service</b>	Section 37	(T)
(For payment plans, see Illinois Guidebook, Part 8, Section 8)		(T)
<b>4. Termination Charges</b>		
(For termination charges, see Illinois Guidebook, Part 8, Section 8)		(T)
<b>5. Credit Allowance</b>		
(For credit allowances, see Illinois Guidebook, Part 8, Section 8)		(T)
<b>6. Changes</b>		
(For changes, see Illinois Guidebook, Part 8, Section 8)		(T)

/1/ Effective October 15, 2011, no further installations, Term Payment Plan renewals, moves, rearrangements, or changes of any type may be made to Ensemble Service. Carrier's customers of record on October 15, 2011 may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be reestablished. The Carrier will not impose termination liability to those customers discontinuing service. The preceding supersedes all of the rules and regulations that follow.

**OPERATOR ASSISTED CALLS**

This section sets forth the Operator Services made available by Illinois Bell Telephone Company to Carrier for resale to its customers. General terms, conditions, service and feature descriptions as described in Illinois Guidebook, Part 11 and herein apply where appropriate, unless otherwise specified (T) in this Part. The application thereof is to Carrier with regard to service ordering, repair requests or billing responsibility and to Carrier's Customer when designating service location, use, activation, configuration, or sizing.

**1. INTERCEPTION OF SERVICES**

(For service description, see, Illinois Guidebook, Part 11, Section 4.)

(T)

**PRICES**

**1. Service Elements**

Description/Billing Code/	Nonrecurring Charges		Monthly Prices, per line	
	Residence	Business	Residence	Business
<b>AMERITECH INTERCEPT REFERRAL EXTENSION SERVICE /R1HHX/</b> Provides notification to calling parties about changes in the status of the called party's telephone line. (A Service Ordering Charge applies to add or change the length of months requested)	N/A	N/A	N/A	\$4.02
<b>TEMPORARY INTERCEPT /TSY/</b> Enables a Carrier to have incoming calls to its customer intercepted for 1 month. (Regular exchange billing continues and a service order applies).				
- Per Central Office Line	\$1.79	\$2.68	N/A	N/A
- Per port intercepted	1.79	2.68	N/A	N/A

**2. BUSY LINE INTERRUPTION/VERIFICATION**

(For service description, see Illinois Guidebook, Part 11, Section 4.)

(T)

**PRICES**

**1. Service Elements**

<b>Description</b>	<b>Monthly Price</b>
Busy Line Verification, each occasion	
- MSAs 4,5,10,12,13,16	\$.63
- All other MSAs	.63
Busy Line Interruption, each occasion and in addition to the verification charges	
- MSAs 4,5,10,12,13,16	.79
- All other MSAs	.79

**3. EXTENDED INTERCEPT SERVICE**

(For service description and terms and conditions, see Illinois Guidebook, Part 11, Section 4.) (T)

**PRICES**

**1. Service Elements**

Description /Billing Code/	Non- recurring Charge	Monthly Payment Term Payment Plans			
		1 Month	36 Months	60 Months	84 Months
<b>Extended Intercept Service</b>					
Activation of the initial 10 intercept stations or fraction thereof, per occasion /PMA/	\$ 27.00	-	-	-	-
Activation of Each additional Intercept station, beyond the initial 10, per occasion	1.97	-	-	-	-
Per intercept station /PMA/	-	\$2.61	\$2.61	\$2.61	\$2.61



This section sets forth the Directory Services made available by Illinois Bell Telephone Company to Carrier for resale to its residence and business customers. General terms, conditions, service and feature descriptions as described in Illinois Guidebook, Part 12 and herein apply where appropriate, unless otherwise specified in this Part. The application thereof is to Carrier with regard to service ordering, repair requests or billing responsibility and to Carrier's Customer when designating service location, use, activation, configuration, or sizing. (T)

#### **DIRECTORY DISTRIBUTION**

(For service description, see Illinois Guidebook, Part 12, Section 3.) (T)

Directories will be provided by the Company as described in the reference above.

**DIRECTORY SERVICE**

(For service description, see Illinois Guidebook, Part 12, Section 1.)

(T)

<b>Description /Billing Code/</b>	<b>Monthly Price</b>
<b>Alphabetical Directory Service</b>	
One listing without charge, in the alphabetical section of the directory of the local exchange area in which the Carrier Customer's premises is located, termed the primary listing is provided for each separate service resold by Carrier to its customer including joint users. Where two or more lines are arranged to hunt, all of those lines so arranged constitute one separate customer service.	
<b>Extra Listings</b>	
An Extra Listing is any listing of a name or information in connection with an access line number resold by Carrier to its customer beyond that to which the Carrier's Customer is entitled in connection with the Carrier Customer's regular service.	
Residence	
• Chicago Exchange /RLT/	\$0.28
• Exchanges included in Chicago Suburban Directories /RLT/ <sup>/1/</sup>	0.28
• Other Exchanges /LR2/	0.28
Business	
• Chicago Exchange /CLT/	\$1.67
• Exchanges included in Chicago Suburban Directories /CLT/ <sup>/1/</sup>	1.67
• Other Exchanges /LB2/	1.67

Pursuant to Ill. C.C. Order in Docket No. 04-0312 dated June 23, 2004.

/1/ Illinois exchanges of this Company included in Chicago Suburban Directories can be found in Illinois Guidebook, Part 12, Section 1.

(T)

**CUSTOM NUMBER SERVICE (CNS)**

(For service description, terms and conditions, see Illinois Guidebook, Part 12, Section 1.) (T)

<b>Description /Billing Code/</b>	<b>Nonrecurring Charge</b>
	<b>Residence - Business</b>
Number Search and Assignment /RNCSP/	\$22.79

## BUSINESS CATEGORY SEARCH

### A. DESCRIPTION

Business Category Search will provide Carrier's customers with the ability to request telephone number listings for a specified category of businesses, when the name of the business they are seeking is unknown. Requested telephone number listings can be searched for in the local calling area, as described in Illinois Guidebook, Part 4, Section 2 or outside the Carrier's customer's home numbering plan area (HNPA), as described in Illinois Guidebook, Part 9, Section 4. Information Call Completion is offered with Business Category Search for telephone number listings within the Carrier's customer's home numbering plan area.

(T)  
|  
(T)

The Company searches and retrieves listings that match the customer's requested business category for the requested city/locality. Where available, the first three listings offered to the customer are for companies that advertise with one or more directory publishers in the relevant business category and serve the requested city/locality. Those companies may or may not be physically located within the requested city/locality, but are required to serve that area. As to other listings offered to the customer, the Company searches and retrieves listings within a pre-defined radius of a center point in the city/locality, unless the customer requests the search use a specific intersection or address, in which case the Company searches and retrieves listings within a pre-defined radius of the requested intersection or address. Center point, intersection, and street address searched listings, which can include companies advertising with one or more directory publishers, are offered to the customer in order of nearness to the center point, or specified intersection or address from which the search is conducted.

### B. TERMS AND CONDITIONS

1. Telephone calls by Carrier's customers for telephone number listings will be answered and numbers given by an Audio Response Unit (ARU) or an operator.
2. Business Category Search calls are billed at the rates shown in **C. PRICES** following. A maximum of two requested telephone number listings will be provided for each Business Category Search call.
3. The Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished; and the customer shall indemnify and save the Company harmless against all claims (including costs and reasonable attorneys' fees) that may arise from the use of such information.
4. Business Category Search is not provided on WATS service, Feature Group A service, Alternate Billed Collect-Inmate (Operator Assisted Calls from a correctional institution), or to Carrier's customers that have Toll Restriction.
5. Business Category Search is available where facilities permit.

This section sets forth the Public Telephone Services made available by Illinois Bell Telephone Company to Carrier for resale to its customers. General terms, conditions, service and feature descriptions as described in Illinois Guidebook, Part 13 and herein apply where appropriate, unless otherwise specified in this Part. The application thereof is to Carrier with regard to service ordering, repair requests or billing responsibility and to Carrier's Customer when designating service location, use, activation, configuration, or sizing. (T)

(For service description, terms and conditions, see Illinois Guidebook, Part 13, Section 2.) (T)

## **1. Customer Owned Pay Telephone Service**

### **1.1 Monthly Rates and Charges**

- A.** Service Charges, as specified in Section 2 of this Part, apply in addition to other charges specified for Customer Owned Pay Telephone Service.
- B.** Access Line charges are applicable as shown in Section 23, of this Part.
  - 1. For the Basic COPTS Line, the charge for a Customer Owned Pay Line is applicable.
  - 2. For the COPTS Line, the charge for a COPTS Coin Line is applicable.

Pursuant to Ill. C.C. Order in Docket No. 98-0195 dated November 12, 2003.

**1. CUSTOMER OWNED PAY TELEPHONE SERVICE (cont'd)**

**1.1 Monthly Rates and Charges (cont'd)**

**F. Other Optional Offerings**

	<b>Nonrecurring Charge</b>	<b>Monthly Rate</b>	
<b>(1)</b> Outgoing Only Service	-	-	
(For service description, see Illinois Guidebook, Part 13, Section 2)			(T)
<b>(2)</b> Restricted Coin Access (RCA) <sup>/1/</sup>	\$88.05	\$10.70	
(For service description, see Illinois Guidebook, Part 13, Section 2)			(T)

Pursuant to Ill. C.C. Order in Docket No. 98-0195 dated November 12, 2003.

/1 / Effective 3/16/2012, Restricted Coin Access is grandfathered. No further installation of, or changes to Restricted Coin Access will be made.

PART 22 - Resale Local Exchange Service  
SECTION 15 - Dedicated Communications Services

1st Revised Sheet 1  
Cancels Original Sheet 1

This section sets forth Dedicated Communications Services made available by Illinois Bell Telephone Company for resale to its customers. General terms, conditions and service descriptions as described in the Illinois Guidebook, Part 15, Sections 1-3, apply where appropriate unless otherwise specified in this Part. (T)

The applications thereof is to Carrier with regard to service ordering, repair requests or billing responsibility and to Carrier's Customer when designating service location, use, activation, configuration, or sizing.

**1. General<sup>/1/</sup>**

(For service description, see Illinois Guidebook, Part 15, Section 2) (T)

Telecommunications Channel Service is the furnishing of facilities, wholly within or partly within and partly without the State of Illinois, for telecommunications between locations, all of which are within a Market Service Area within the State of Illinois.

<sup>/1/</sup> See Part 2, Section 2, Paragraph 38 of this tariff for the application of Telecommunication channel Service rates and regulations for those MSAs in which Illinois Bell provides service.

**2. SERIES 1000 CHANNEL SERVICES**

(For service description, see Illinois Guidebook, Part 15, Section 2)

(T)

Rates and Charges

Two-Point Service

<u>Description /Billing Code/</u>	Monthly Rate <i>Network Access Area</i>		
	<u>A</u>	<u>B</u>	<u>C</u>
A. Within the Same Service Area			
1. Intra Service Area Local Channel, per primary termination			
a. Type 1001A			
STF Not Applicable /WWAAA, WWAAB, WWAAC/	\$50.68	\$ 73.06	\$85.40
STF Applicable /OWAAA, OWAAB, OWAAC/	.24	.07	.07
b. Type 1006			
STF Not Applicable /WWACA, WWACB, WWACC/	25.26	24.11	42.84
2. Intra Service Area, per central office termination			
a. Type 1006 /WUE1B,WUE1C/		16.24	16.24

<u>Description /Billing Code/</u>	Monthly Rate	
	<u>First 1/4 Mile</u>	<u>Additional 1/4 Miles</u>
B. Between Service Areas		
1. Inter Service Area Channel		
a. Short Haul mileage – where the airline distance between S.A. centers is less than 12 miles		
Per 1/4 mile, or fraction thereof		
Type 1001A		
/JZNDJ, JZNDJ/	\$83.02	\$1.56
With Digital Carrier Conditioning <sup>/1/</sup> /JZNFJ,JZNFJ/	88.42	1.56 (T)
Type 1006 /JZNGJ, JZNGC/	22.21	.40

/1/ Effective March 17, 2003, Digital Carrier Conditioning will not be available to Carrier's new customers.



**4. SERIES 3000 CHANNEL SERVICES (cont'd)**

(For service description, see Illinois Guidebook, Part 15, Section 2)

(T)

Rates and Charges

Two-Point Service

<u>Description /Billing Code/</u>	Monthly Rate <i>Network Access Area</i>		
	<u>A</u>	<u>B</u>	<u>C</u>
<b>A. Within the Same Service Area</b>			
1. Intra Service Area Local Channels, per primary termination			
a. Type 3002 - Two-Wire Interface			
STF Not Applicable /WXAOA, WXAOb, WXAOC/	\$14.43	\$20.57	38.30
STF Applicable /OXAOA, OXAOC/	11.10		7.59
b. Type 3002 - Four-Wire Interface			
STF Not Applicable /WXAPA, WXAPB, WXAPC/	99.50	131.62	210.91
STF Applicable /OXAPA, OXAPB, OXAPC/	13.38	7.08	7.08
c. Type 3010 - Four-Wire Interface <sup>/1/</sup>			
STF Not Applicable /WXAAA, WXAAB, WXAAC/	80.17	116.99	189.01
STF Applicable /OXAAA, OXAAC/	11.46		12.65
2. Intra Service, per central office termination			
a. Type 3002 - Two-Wire Interface			
/XVAOA, XVAOB, XVAOC/	7.40	8.80	9.65
b. Type 3002 - Four-Wire Interface			
/XVAPA, XVAPB, XVAPC/	8.48	8.48	8.48
		Monthly Rate	
	<u>First</u>		<u>Additional</u>
	<u>1/4 Mile</u>		<u>1/4 Miles</u>
<b>B. Between Service Areas</b>			
1. Inter Service Area Channel			
a. Short Haul mileage - where the airline distance			
between S.A. centers is less than 12 miles			
Per 1/4 mile, or fraction thereof			
Type 3002 - Two-Wire Interface /JZNZJ, JZNZC/	\$78.34		\$ 1.56
Type 3002 - Four-Wire Interface /JZN1J, ZN1C/	97.48		1.56

/1/ Provided only between Primary Terminations located within the same Service Area and within a single Central Office Area.

**5. SERIES 6000 CHANNEL SERVICES**

(For service description, see Illinois Guidebook, Part 15, Section 2)

(T)

**RATES AND CHARGES  
TWO-POINT SERVICE**

**A. Within the Same Service Area**

	<b>Per Mo.</b>		
	<b>Network Access Area</b>		
	<b>A</b>	<b>B</b>	<b>C</b>
Intra Service Area Local Channel, per primary termination			
Type 6005			
STF Not Applicable /WXQAA, WXQAB, WXQAC/	\$ 6.35	\$ 6.21	\$ 13.96
STF Applicable /OXQAA, OXQAB, OXQAC/	4.46	.47	.47

**B. Between Service Areas**

	<b>Per Mo.</b>	
	<b>First 1/4 Mile</b>	<b>Additional 1/4 Miles</b>
	a. Short Haul mileage - where the airline distance between S.A. centers is less than 12 miles	
Per 1/4 mile or fraction thereof		
Type 6005 /JZNNJ, JZNNC/	\$ 17.87	\$ .33

**5. SERIES 6000 CHANNEL SERVICES (cont'd)**

**RATES AND CHARGES (cont'd)**  
**MULTI-POINT SERVICE (cont'd)**

Equalized Program Audio Channels

Equalized Program Audio Channels with useful frequency bandwidths of from 50 to 15000 Hz, from 100 to 5000 Hz or from 50 to 8000 Hz may be provided by the Company, at the request of a carrier, on an individual case basis as provided by Illinois Guidebook, Part 2, Section 7, *Special Service Arrangements*. (T)

Pursuant to order of Ill. C. C. in Docket Nos. 95-0458 and 95-0531 dated June 26, 1996

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Issued: April 30, 2014

Effective: May 1, 2014

By W. Karl Wardin, Regional Vice President - Regulatory  
225 West Randolph Street, Chicago, Illinois 60606

ATT TN IW-14-0019

**6. MISCELLANEOUS CHANNEL SERVICES**

(For service description, see Illinois Guidebook, Part 15, Section 2)

(T)

**Rates and Charges**

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
Alternate Master Transfer Arrangement, per circuit /TEECP/	\$225.66	\$20.04
Duplicate Master Arrangement, per circuit /BQ9/	336.24	47.84
Busy Register Channels		
Busy Register Channel, each /BRG/		6.27
Dual Service Entrance For Type 1001A Channels		
Dual Service Entrance, per channel /IL33A/	30.97	.61

**7. DERIVED LOCAL CHANNEL SERVICE**

(For service description, see Illinois Guidebook, Part 15, Section 2)

(T)

Rates and Charges

Per Mo.

A. DLCS Access Connection,  
Per Connection, /WRN/

\$0.15

B. Common Equipment  
Per Bridging Location

- Accommodates up to 48 DLCS Access Connections /WNSS1/

8.74

**BASE RATE THROUGH OC-N SERVICES**

**Base Rate Service**

(For service description, see Illinois Guidebook, Part 15, Section 3)

(T)

**Rates and Charges**

<u>Description /Billing Code/</u>	<u>Monthly</u>	<u>Monthly Payment</u> <i>Term Payment Plans<sup>/1/</sup></i>		
		<u>12 Months</u>	<u>36 Months</u>	<u>60 Months</u>
<u>Nonrecurring Charge</u>				
Administrative Charge, per order /ORCMX/			\$ 39.07	
Design and Central Office Connection Charge, per circuit /NRBCL/			150.41	
Customer Connection Charge, per termination /NRBBL			199.81	
Local Distribution Channel				
- Per Point of Termination				
Access Area A /1RADA/	\$340.25	\$82.42	\$55.07	\$51.98
Access Area B /1RADB/	375.38	84.42	58.97	55.52
Access Area C /1RADC/	383.62	84.83	62.25	58.66
Channel Mileage Termination				
- Per Point of Mileage Termination /CM6/	29.24	10.98	8.43	7.47
Channel Mileage				
- Per Mile /1L5XX/	4.32	1.07	.81	.77
<i>Optional Features and Functions</i>				
Bridging				
- Per port /B5NGF/	21.49	20.07	16.42	15.73
Secondary Channel 2.4, 4.8, 9.6, 5.6 Kbps (two-point only)				
- Per Local Distribution Channel /SCA/	-	-	-	-

/1/ Effective January 15, 2007, Term Payment Plan (TPP) for Base Rate Service are grandfathered. Carrier's existing customers may remain on their current plan until the existing term expires. Upon expiration, Carrier's customers will be charged the current monthly rates.

**BASE RATE THROUGH OC-N SERVICES (cont'd)**

**Reconfiguration Services (NRS)**

(For service description, see Illinois Guidebook, Part 15, Section 3)

(T)

	<u>USOC</u>	<u>Optional Payment Plan</u> <i>Monthly Contract Charge</i>			<u>Month-to- Month Payment Plan</u>	<u>Nonrecurring Charge</u>
		<u>1 Year</u>	<u>3 Year</u>	<u>5 Year</u> <sup>/1/</sup>		
(1) NRS Service charge						
- Per Carrier's Customer's Database	FN6DD	\$203.86	\$182.56	\$171.92	\$214.54	\$4,303.09
(2) Database Modification						
- Per Modification	PN6DC	--	--	--	--	44.14
(3) NRS Access Arrangement						
- Per Arrangement	RNQPA	169.09	151.29	142.39	177.99	63.57
(4) Attendant Access						
- Per first 30 minutes per occurrence	NRBN1	--	--	--	--	46.62
- Per additional 15 minute increments	NRBNA	--	--	--	--	8.48
(5) NRS Training						
- per hour of additional training	NRBNT	--	--	--	--	50.00

/1/ As of October 1, 2013, Optional Payment Plan terms greater than 36 months are no longer available for new or renewing subscribers.

**1. AMERITECH ISDN DIRECT<sup>/1/</sup>**

This section sets forth the Ameritech ISDN Services made available by Illinois Bell Telephone Company to Carrier for resale to its customers. General terms, conditions, service and feature descriptions as described in Illinois Guidebook, Part 17 and herein apply where appropriate, unless otherwise specified in this Part. The application thereof is to Carrier with regard to service ordering, repair requests or billing responsibility and to Carrier's Customer when designating service location, use, activation, configuration, or sizing. (T)

(For service description, see Illinois Guidebook, Part 17, Section 1.) (T)

Provides integrated voice/data communications capability for transmission of and to combine circuit switched voice and data signals on an incoming and outgoing basis over a single ISDN line. This service requires two 64 Kbps B channels to transmit any combination of Circuit Switched Voice/Data and one D channel to carry network signaling. It is available from specially equipped digital switching equipment located in AT&T's Central Office and where facilities permit and where capacity is available and within specified distances from the serving central office. A maximum of 8 devices may be connected directly to an ISDN line and only 2 of these devices are permitted to access the two B channels.

/1/ ISDN Direct will not be provided to new Carriers on and after August 11, 1997. A Carrier with ISDN Direct service in this Section on, or prior to, August 11, 1997, may continue to receive service provided, however, that such Carrier may not extend, renew, or otherwise lengthen the term of such arrangement.



**2. NATIONAL INTEGRATED SERVICES DIGITAL NETWORK (ISDN) DIRECT<sup>/2/</sup>** (T)

(For service description, see Illinois Guidebook, Part 17, Section 1.) (T)

Rates and Charges

Service Elements and Optional Features:

<u>Description /Billing Code/</u>	<u>Nonrecurring Charge</u>	<u>Monthly Price</u>
1. National ISDN C.O. Termination	\$37.97	\$12.91
2. National ISDN Direct Line /P2L/ <sup>/1/</sup>		
3. Circuit Switched Service Element Per "B" Channel /LTF1D/	13.88	3.43
4. Additional Call Offering /NCO/	4.65	0.62
5. Additional Multiple Call Appearances, each /ACSPB/	4.65	0.51
6. Intercom Calling /NZV/	4.65	1.70
7. Secondary Telephone Numbers, each /DO6/	1.03	0.95
8. Station Controlled Conference-6 Port /EQ6/	13.85	12.84
9. Message Waiting Indicator, each /MLN/	4.66	1.87

/1/ Apply network access line charges for residence exchange rates as specified in Section 3. (T)

/2/ National Integrated Services Digital Network (ISDN) Direct will not be provided to new Carriers on and after August 11, 1997. A Carrier with ISDN Direct service in this Section on, or prior to, August 11, 1997, may continue to receive service provided, however, that such Carrier may not extend, renew, or otherwise lengthen the term of such arrangement. (T)

**3. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) DIRECT SERVICE**

**A. Description**

(For Service Description, see Illinois Guidebook, Part 17, Section 1) (T)

**B. Definitions**

(For Definitions, see Illinois Guidebook, Part 17, Section 1) (T)

**C. Terms and Conditions**

(For Terms and Conditions, see Illinois Guidebook, Part 17, Section 1) (T)

**D. Features**

(For Features, see Illinois Guidebook, Part 17, Section 1) (T)

**E. Technical References**

All customer premises equipment used to interface with ISDN Direct Service is required to conform with the Technical Reference Specifications used by the Company.

<u>Subject</u>	<u>Technical Reference</u>
Ameritech ISDN Interface Specification	AM-TR-NIS-000068

The Technical Reference can be obtained from:

APEX Support Team  
(734) 523-7348

**3. AMERITECH INTEGRATED SERVICES DIGITAL NETWORK (ISDN) DIRECT SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description /Billing Code/</u>	<u>Non-recurring Charge</u>	<u>Monthly</u>	<u>Monthly Payment Term Payment Plans<sup>/4/</sup></u>		
			<u>36 Months</u>	<u>60 Months</u>	<u>84<sup>/1/</sup> Months</u>
Station Controlled Conference - 6 Port /EQ6/	\$2.67	\$11.26			
Subsequent charges for Circuit Switched rearrangements to add, change or move line appearances or feature appearances, per line, per occasion /REA16/	12.22				
Custom Ordering Charge, per ISDN line /NR91Z/	40.21				
Flat Rate Access <sup>/2/</sup>					
Access Area A <sup>/3/</sup> /UXG1X/		64.04			
Access Area B <sup>/3/</sup> /UXG1X/		64.04			
Access Area C <sup>/3/</sup> /UXG1X/		64.04			

/1/ Effective July 1, 2002, 84-Month Term Payment Plans will no longer be available for ISDN Direct Service. Current Carrier's ISDN Direct 84 month customers may continue to retain their existing service as is at their current address until the 84 month contract term expires. Any Carrier's customer requested changes to the existing Service will require the Carrier's customer to select a new contract term payment plan or the month-to-month option at the then current rates. AT&T will not impose termination liability to those Carriers' customers required to make a contract term change. Upon completion of the 84 month TPP term, Carrier's customers may continue receiving the Service at the then-current rates under any available payment plan. If the Carrier's customer does not select a new payment plan and does not request discontinuance of the Service, the month-to-month rates in effect at such time will automatically apply. (T)

/2/ Available only with IOCs S1, U, V, EZISDN1 and EZISDN1A. (T)

/3/ Access Areas as specified in Illinois Guidebook. Applicable only in MSAs 2,3,6,7,9 and 15. (T)

/4/ Effective October 14, 2011, Term Payment Plans are no longer available for new installations or renewals of ISDN Direct Service. Carrier's ISDN Direct customers currently on a Term Payment Plan may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, Carrier's customers may continue receiving the service at the then current month-to-month rates. If the Carrier's customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply. (T)

**3. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) DIRECT SERVICE (cont'd)**

**F. PRICES (cont'd)**

**2. Other Applicable Charges and Payments**

Service ordering and line connection charges are also applicable for the establishment of ISDN Direct service.

**References:**

<b>Service</b>	<b>Reference</b>	
Advanced Custom Calling Features Automatic Callback Call Screening Repeat Dialing	Section 7	(T)
Base Rate Service	Section 15	(T)
Complementary Network Services Alternate Answering Busy Line Transfer	Section 7	(T)
Custom Calling Features Call Forwarding Variable Speed Calling – 8 <sup>/1/</sup> Speed Calling - 30	Section 7	(T)
End User Common Line (EUCL)	Ameritech Operating Companies Tariff F.C.C. No. 2, Section 4	

/1/ Speed Calling 8 is withdrawn for business customers effective October 31, 2013.

**3. AMERITECH INTEGRATED SERVICES DIGITAL NETWORK (ISDN) DIRECT SERVICE (cont'd)**

**F. Prices (cont'd)**

2. Other Applicable Charges and Payments (cont'd)

References: (cont'd)

<u>Service (cont'd)</u>	<u>Reference (cont'd)</u>	
ISDN Direct Line Exchange access line charge	Section 3	(T)
Service ordering and line connection	Section 2	(T)
Usage Flat <sup>/1/</sup> Message Minutes of Use	Section 3	(T)

3. Payment Plans

(For payment plans, see Illinois Guidebook, Part 17, Section 1) (T)

4. Termination Charges

(For termination charges, see Illinois Guidebook, Part 17, Section 1) (T)

/1/ Applicable to MSAs 4,5,10,12,13, and 16. Not applicable to Flat Rate Usage specified in F.1. (T)

**4. ISDN RESIDENTIAL SERVICE<sup>/1/</sup>**

**A. Description**

(For Service Description, see Illinois Guidebook, Part 20, Section 17) (T)

**B. Definitions**

(For Definitions, see Illinois Guidebook, Part 20, Section 17) (T)

**C. Terms and Conditions**

(For Terms and Conditions, see Illinois Guidebook, Part 20, Section 17) (T)

**D. Features**

(For Features, see Illinois Guidebook, Part 20, Section 17) (T)

**E. Technical References**

All customer premises equipment used to interface with ISDN Direct Service is required to conform with the Technical Reference Specifications used by the Company.

**Subject**

**Technical Reference**

Ameritech ISDN Interface Specification

AM-TR-NIS-000068

The Technical Reference can be obtained from:

APEX Support Team  
(734) 523-7348

/1/ Effective December 15, 2012, no further installations, moves, rearrangements, or changes of any type will be made to ISDN Residential Service. Carriers' customers of record on December 15, 2012 may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be reestablished. The preceding supersedes all of the rules and regulations that follow.

**4. ISDN RESIDENTIAL SERVICE<sup>/1/</sup> (cont'd)**

**F. Prices (cont'd)**

2. Other Applicable Charges and Payments

Service Ordering and Line Connection charges are also applicable for the establishment of ISDN Residential Service. (T)

References:

<u>Service</u>	<u>Reference</u>	
Advanced Custom Calling Features <sup>/2/</sup>	Section 7	(T)
Base Rate Service	Section 15	(T)
Complementary Network Services	Section 7	(T)
Custom Calling Features	Section 7	(T)
End User Common Line (EUCL)	Ameritech Operating Companies Tariff F.C.C. No. 2, Section 4	(T)
ISDN Line		
Exchange access line charge	Section 3	(T)
Service ordering and line connection	Section 2	(T)
Usage	Section 3	(T)
Flat		
Message		
Minutes of Use		

/1/ Effective December 15, 2012, no further installations, moves, rearrangements, or changes of any type will be made to ISDN Residential Service. Carriers' customers of record on December 15, 2012 may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be reestablished. The preceding supersedes all of the rules and regulations that follow.

/2/ Effective August 31, 1998, no new installations and changes to existing will be accepted.

Pursuant to ILL.C.C. Order in Docket No. 06-0600, dated August 29, 2007.

## 1. GENERAL

This Part sets forth the local exchange services made available by Illinois Bell Telephone Company (Company) for resale (Resale Local Exchange Services) by a telecommunications carrier (hereinafter "Carrier") for use in the provision of a telecommunications service as specified and to the extent required by the Telecommunications Act of 1996, Pub. L. No. 104-104, 110 Stat. 56 (1996) ("the Act") and the rules and regulations of the Federal Communications Commission and the Illinois Commerce Commission.

The Company has filed this tariff under compulsion of the Illinois Public Utilities Act, including as amended by Illinois Public Act 92-0022, and at the direction of the Illinois Commerce Commission, and specifically reserves any and all rights and remedies it may have relating to possible challenges to Illinois Public Act 92-0022 and this tariff under state and federal law, including federal preemption law. In addition, the Company reserves its right to withdraw this tariff in accordance with any applicable law, including but not limited to the decision of the United States Court of Appeals for the 7th Circuit in *Wisconsin Bell v. Bie*, Nos. 02-3854 and 02-3897 and the decision of the Appellate Court of Illinois in *Illinois Bell v. Illinois Commerce Commission*, Case Nos. 3-02-0738 and 3-02-0920 (Consolidated).

General terms and conditions as described in Illinois Guidebook, Part 2, Section 2 apply, where appropriate, unless otherwise specified in this Part. As applied to services offered in this Part, the term "Customer" contained in Illinois Guidebook, Part 2, Section 2 shall be deemed to mean "Carrier" as defined in this Section. Any references in this Part to service descriptions contained in other sections of this Tariff shall include all definitions, payment plans, and other terms and conditions applicable to that service. Unless expressly provided to the contrary herein, however, such references do not incorporate the rates and charges contained in the referenced material. Where service descriptions use the terms "customer" or "subscriber", such terms shall be deemed to mean:

- "Carrier" (as defined in this Part) when the context concerns ordering service (or as appropriate blocking service) for resale to its customer; entering into and terminating payment plans for resold service; including calculating minimum usage requirements for optional toll calling plans; requesting repair of resold service, including authorization for the dispatch of service technicians to the Carrier's Customer's premises and performance of any premises work; and billing responsibility for the provision of service ordered by Carrier, and the use, activation, or premature termination of service by Carrier's Customers; or



## 1. GENERAL (cont'd)

The Company will provide Resale Local Exchange Services subject to the availability of facilities, where technically feasible and from properly equipped central offices. The application of business or residence service is determined in accordance with general regulations in Illinois Guidebook, Part 2, Section 2 based upon the appropriate classification of the Carrier's Customer's (also referred to as "end user") service. Local exchange service cannot be utilized as a substitute for carrier access services. The Company reserves the right to commission an independent audit to ensure that these conditions have been met. (T)

Resale of flat rate local exchange services or any other local exchange service does not entitle the reseller to receive access charge revenue associated with either originating or terminating transmission of interexchange services over such resold service(s).

For residence and business services that are classified as competitive and appear in Illinois Guidebook the associated wholesale services are described in Sections 21 through 37 of this Part. (T)

## 2. BRANDING

Company Branding. Carriers may not, without the Company's written authorization, offer Resale Local Exchange Services under any of the brand names of the Company or any of its affiliates, nor may any Carrier state or imply that there is any joint business association or any similar arrangement with the Company in the provision of telecommunications services to the Carrier's customers. Company may brand services under this Part with its own brand name (e.g. 411, 611, etc.) but will not provide for Carrier branding of those services.

Carrier Branding. The Carrier may brand its resold local exchange services with its own brand name. Branding for Operator Services and Directory Assistance is provided at rates and on terms contained in Section 8 of this Part.

### 3. LIABILITY OF THE COMPANY

Notwithstanding any other provision in this Part, the Company's general liability, as described in Illinois Guidebook, Part 2, Section 2 does not extend to the Carrier's Customers or any other third party. Liability of the Company to the Carrier resulting from any and all causes, shall not exceed the liability of the Company as stated in Illinois Guidebook, Part 2, Section 2. The Company shall be liable for the individual service(s) or facility(ies) that it provides and shall not be liable for the integration of service components. Such Liability shall not exceed an amount equal to the proportionate charge for the service(s) or facility(ies) provided for the period during which the service(s) was affected. No other liability whatsoever shall attach to the Company. (T)

Carrier shall, in its tariffs or other contracts for services under this Part with its customers, provide that in no case shall the Company be liable to the Carrier's Customers or any third parties for any indirect, special or consequential damages, including but not limited to, economic loss, lost business or profits, whether foreseeable or not, and regardless of notification by the Carrier of the possibility of such damages. If Carrier fails to place such a provision in its tariffs and/or contracts, Carrier shall indemnify and hold the Company harmless from all claims based on any reason whatsoever from its customers or third parties as provided in this Part. Nothing in this Part shall be deemed to create a third party beneficiary relationship with Carrier's Customers. (T)

If a Carrier ceases to resell Resale Local Exchange Services to its customers and fails to make arrangements for the continuation of such services, the Carrier shall provide an option to its customers to select an alternate Carrier. In the event that Carrier fails to provide such option or any of Carrier's Customers fail to select a new Carrier, Company will provide local exchange services to Carrier's Customers under Illinois Guidebook at then current recurring and usage sensitive tariff rates for service being furnished except that in this circumstance otherwise applicable service establishment charges will not apply to the Carrier's Customer, but will be assessed to the Carrier. (T)

### **3. LIABILITY OF THE COMPANY (cont'd)**

The Company is not liable for mistakes that appear in Company's listings, 911 and 411 databases, or for incorrect referrals of end users to Carrier for any ongoing Carrier service, sales or repair inquiries, and with respect to such mistakes or incorrect referrals, the Carrier shall save harmless and indemnify the Company from any and all claims, demands, causes of action and liabilities whatsoever, including costs, expenses and reasonable attorney's fees incurred on account thereof, by third persons (including the Carrier's customers or employees).

### **4. RESPONSIBILITIES OF THE COMPANY**

#### **Operational Interfaces**

Company shall provide Carriers with electronic access to place service orders, receive phone number assignments, receive information necessary to bill Carrier's Customers, and to inform Company of cases of trouble. Company shall provide interface specifications for such electronic access to Carriers subject to Carrier's execution of Company's standard non-disclosure agreement.

#### **Public/Emergency Services**

(See Illinois Guidebook, Part 8, Section 3.)

(T)

#### **UNIVERSAL EMERGENCY NUMBER SERVICE - 911**

Universal Emergency Number Service/911 Telecommunications Service (911), is a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) designated by the customer may receive telephone calls dialed to the telephone number 911. The 911 Service includes lines and central office features necessary to provide the capability to answer, transfer and dispatch public emergency telephone calls originated by persons within the telephone central office areas arranged for 911 calling.

**5. RESPONSIBILITIES OF THE CARRIER (cont'd)**

**Carrier Changes (cont'd)**

If a Carrier fails to pay when due any and all charges billed to Carrier under this Part, including any late payment charges (Unpaid Charges), and any and all such charges remain unpaid more than forty-five (45) days after the due date of such Unpaid Charges, Company shall notify Carrier in writing that it must pay all Unpaid Charges to the Company within seven (7) business days. If Carrier disputes the billed charges, it shall within the seven (7) day period provided for in the prior sentence, inform Company in writing which portion of the charges it disputes, including the specific details and reasons for its dispute; immediately pay to Company all undisputed charges; and shall pay disputed charges into an interest bearing escrow account. If Carrier and Company are unable, within thirty (30) days thereafter, to resolve issues related to the disputed charges, then either Carrier or Company may file a complaint with the Commission to resolve those issues. The Commission may direct release of any or all funds (including any accrued interest) in the escrow account, plus applicable late fees, to be paid to Company and/or to Carrier. If Carrier fails to pay any undisputed Unpaid Charges, Carrier shall, at its sole expense, within five (5) business days notify its Carrier Customers that their service may be disconnected for Carrier's failure to pay Unpaid Charges, and that its Carrier Customers must select a new Carrier to provide local exchange services. In the event that Carrier fails to provide such notification or any of Carrier's Customers fail to select a new Carrier within the applicable time period, Company will provide local exchange services to Carrier's Customers under Illinois Guidebook at then current recurring and usage sensitive tariff rates for service being consumed except that in this circumstance otherwise applicable service establishment charges will not apply to the Carrier's Customer, but will be assessed to the Carrier. Company may discontinue service to Carrier upon failure to pay undisputed charge as provided in this section, and shall have no liability to Carrier or Carrier's Customers in the event of such disconnection. (T)

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225 West Randolph Street, Chicago, Illinois 60606

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**9. PROMOTIONS (cont'd)**

**Promotional Period for Base Rate and DS1 Service (cont'd)** (T)

Should a Carrier's customer discontinue a Base Rate or DS1 Service ordered under the provisions of this Promotion prior to the completion of the entire 3 Year or 5 Year OPP term, a termination charge equal to the dollar amount of service received free of charge under this Promotion will become due and payable. The termination charge will be calculated on the service as configured at the time it is discontinued at the OPP rates in effect for that customer at the time of discontinuance. This termination charge is in addition to any other termination charges applicable to Base Rate and DS1 Service as specified in the Illinois Gudebook. (T)

**Business Winback Offer**

A promotional winback offer will be available to Carrier's business customers from the effective date of this tariff through February 20, 1998. Services included in this offer will be business direct network access lines, business CallPak 150, and Feature Link Service as described in the Illinois Guidebook. Eligible Carrier's customers are defined as follows: (T)

- Carrier's Business customers ordering/installing 2 to 19 Ameritech business direct network access lines equipped with Business Local CallPak 150 and Feature Link Service for a 36 month term period. (T)
- Former Illinois business customers who disconnected local exchange service subsequent to January 1, 1995 for the purpose of establishing service with another local exchange carrier and who now wish to return to AT&T Illinois local exchange service. (T)
- Former business customers who maintained a current AT&T account and have no outstanding debts owed to AT&T. (T)

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**Disaster Relief Plan<sup>/1/</sup>**

**DISASTER RELIEF PLAN**

- A. When a Carrier's business or residence customer's premises is destroyed or partially destroyed, due to natural disaster or fire, the following disaster relief plan will go into effect:

Carrier's customers will have the ability to forward their calls at no charge for up to 30 days. The monthly rate and associated Service Connection Charge will be waived for the Carrier's customer's primary line for the following services:

- Call Forwarding
  - Call Forward Busy Line
  - Call Forward Don't Answer
  - Remote Call Forward
  - Message Waiting Indicator
- B. Carrier's customers will incur the monthly recurring rate for these services after the initial 30-day period for as long as the service remains in place.
- C. One month minimum billing is not applicable.

<sup>/1/</sup> See additional Service Charge waiver for reestablishment of service in Illinois Guidebook, Part 3, Section 1. (T)

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**1. GENERAL**

An application for service, whether made orally or in writing, establishes the contract between the Company and the Carrier on the terms and conditions set forth in this tariff. Neither the contract nor any rights acquired thereunder may be assigned or in any manner transferred to a third party by the Carrier, without the Company's written approval.

**2. SERVICE ORDERING, LINE CONNECTION AND OTHER CHARGES**

As set forth in Illinois Guidebook, Part 22, Section 2, service ordering and line connection charges will apply to both new Carrier's Customers and the switch of an existing Carrier's Customer. (T)  
These charges apply in addition to any other scheduled rates and charges normally applying under this tariff. These charges also apply in addition to and not in lieu of Channel Charges, Initial Nonrecurring Charges or Construction Charges made because of unusual cost in establishing service.

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This section sets forth the Local Exchange Services made available by Illinois Bell Telephone Company to Carrier for resale to its customers. General terms, conditions, service and feature descriptions as described in Illinois Guidebook, Part 4 and herein apply where appropriate, unless otherwise specified in this Part. The application thereof is to Carrier with regard to service ordering, repair requests or billing responsibility and to Carrier's Customer when designating service location, use, activation, configuration, or sizing. (T)

**1. NETWORK ACCESS LINES**

1.1 Network Access Line Rate Schedule

(For service description, see Illinois Guidebook, Part 4, Section 2.) (T)

In addition to the following monthly rates, the End User Common Line charge and Service Provider Number Portability (SPNP) monthly charge apply.

<u>Description/Billing Codes</u>	<u>Access Area</u>		
	<u>A</u>	<u>B</u>	<u>C</u>
Business Direct Line	NALCA	NALMA	NALSA
Single Line Subscribers, each line	\$37.51	\$40.95	\$42.10
Multiline Subscribers, each line	37.51	40.95	42.10
P.B.X. Trunk <sup>/1/</sup>			
Single Line Subscribers, each trunk			
- STF Not Applicable	37.51	40.95	42.10
- STF Applicable	.04	.18	.17
Multiline Subscribers, each trunk			
- STF Not Applicable	37.51	40.95	42.10
- STF Applicable	.04	.18	.17
Customer Owned Pay Line	0.00	2.78	6.49
COPTS Coin Line	1.39	5.67	9.72

/1/ P.B.X. Trunk rates and associated End User Common Line charges are applicable to Convenience Trunks.

**1. NETWORK ACCESS LINES (cont'd)**

**1.2 End User Common Line Charge**

(Ameritech Operating Companies Tariff F.C.C. No. 2, Section 4.)

**1.3 InterMSA and IntraMSA Presubscription**

(For service description, terms and conditions, and rates, see Illinois Guidebook, Part 3, Section 1) (T)

**1.4 Service Provider Number Portability (SPNP) Monthly Charge**

(Ameritech Operating Companies Tariff F.C.C. No. 2, Section 4)

**1.5 Local And State Additional Charges**

To the extent provided by law, all local and state charges applicable to the provision of local exchange services to Carrier Customers under this Part 22 shall be collected by the Carrier, and remitted by Carrier to Company for payment to the appropriate governmental body.

Municipal Tax - If applicable, as provided for in Illinois Guidebook, Part 2, Section 2. (T)

**1. NETWORK ACCESS LINES (cont'd)**

1.6

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**1. NETWORK ACCESS LINES (cont'd)**

1.6

(D)

**1. NETWORK ACCESS LINES (cont'd)**

1.6

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**1. NETWORK ACCESS LINES (cont'd)**

1.6

(D)

**1. NETWORK ACCESS LINES (cont'd)**

1.6

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**1. NETWORK ACCESS LINES (cont'd)**

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**1. NETWORK ACCESS LINES (cont'd)**

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**1. NETWORK ACCESS LINES (cont'd)**

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**1. NETWORK ACCESS LINES (cont'd)**

1.6

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**1. NETWORK ACCESS LINES (cont'd)**

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**1. NETWORK ACCESS LINES (cont'd)**

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(D)



**1. NETWORK ACCESS LINES (cont'd)**

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**1. NETWORK ACCESS LINES (cont'd)**

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**1. NETWORK ACCESS LINES (cont'd)**

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**1. NETWORK ACCESS LINES (cont'd)**

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**1. NETWORK ACCESS LINES (cont'd)**

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**1. NETWORK ACCESS LINES (cont'd)**

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**1. NETWORK ACCESS LINES (cont'd)**

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**1. NETWORK ACCESS LINES (cont'd)**

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**1. NETWORK ACCESS LINES (cont'd)**

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**1. NETWORK ACCESS LINES (cont'd)**

1.6

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**1. NETWORK ACCESS LINES (cont'd)**

1.6

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**2. USAGE SERVICES IN MARKET SERVICE AREAS 1, 2, 3, 6, 7, 9 AND 15**

**2.1 Rates and Charges**

(For service description, terms and conditions, see Illinois Guidebook, Part 4, Section 2.) (T)

- A. Minutes of Use (MOU) are charged at a declining rate for Business Usage Service resold by Carrier to its customers. Usage is accumulated on a per account basis during the customer's billing period, with the declining rate charged as described in Paragraph B.

**2. USAGE SERVICES IN MARKET SERVICE AREAS 1, 2, 3, 6, 7, 9 AND 15 (cont'd)**

**2.2 Usage Charges**

A. Business and Residence Schedules

(For service description, terms and conditions see Guidebook, Part 4, Section 2.)

(T)

1. Business Usage Service

<u>Band</u>	<u>Initial and Subsequent Time Period</u>	<u>All Period Rating</u>	
		<u>Initial Period Charge</u>	<u>Subsequent Period Charge</u>
A	1 minute	\$.0810	\$.0799
B	1 minute	.0971	.0837
C	1 minute	.4442	.4033

2. Reserved For Future Use

**2. USAGE SERVICES IN MARKET SERVICE AREAS 1, 2, 3, 6, 7, 9 AND 15 (cont'd)**

**2.2 Usage Charges (cont'd)**

A. Business and Residence Schedules (cont'd)

6. StraightRate Service<sup>/1/</sup> (T)

(For service description, terms and conditions, see Guidebook, Part 4, Section 2.) (T)

a. Month-to-Month Term

**Price Per Minute**  
\$0.0338

b. Term Payment Plans

<u>MAUC</u>	<u>12 Month Price Per Minute</u>	<u>24 Month Price Per Minute</u>	<u>36 Month Price Per Minute</u>
4,000 minutes	\$0.0335	\$0.0318	\$0.0294
50,000 minutes	\$0.0310	\$0.0286	\$0.0261
100,000 minutes	\$0.0302	\$0.0277	\$0.0252
300,000 minutes	\$0.0294	\$0.0269	\$0.0244
700,000 minutes	\$0.0277	\$0.0252	\$0.0227
1,300,000 minutes	\$0.0269	\$0.0244	\$0.0219

/1/ Effective May 10, 2002, no further installations or changes to StraightRate Service will be made. Any (T)  
StraightRate in service on May 10, 2002 will be continued in service only for as long as such plan (T)  
remains at the location at which it was being furnished on the aforementioned date.

**2. USAGE SERVICES IN MARKET SERVICE AREAS 1, 2, 3, 6, 7, 9 AND 15 (cont'd)**

**2.2 Usage Charges (cont'd)**

A. Business and Residence Schedules (cont'd)

6. StraightRate Service<sup>/1/</sup> (cont'd) (T)

c. Payment Plans:

StraightRate is available to Carrier's business customers on a Month-to-Month plan or a 12, 24 or 36 month Term Payment Plan.

1. Month-to-Month:

In the event a Carrier's customer's total monthly usage does not satisfy the requirements in Part 20, Section 4, of Illinois guidebook, a True-Up charge as set forth following applies. (T)

2. Term Payment Plans:

a. The 12, 24 and 36 Month Term Payment Plans require a Customer Minimum Annual Usage Commitment (MAUC). In the event customer's actual usage on an annual basis is less than its MAUC, underutilization charges as set forth following applies. (T)

In the event Carrier's customer's total monthly usage does not satisfy the requirements in Illinois Guidebook Part 4, Section 2, a True-Up charge as set forth following applies. (T)

/1/ Effective May 10, 2002, no further installations or changes to StraightRate Service will be made. (T)  
Any StraightRate in service on May 10, 2002 will be continued in service only for as long as such plan remains at the location at which it was being furnished on the aforementioned date. (T)

**2. USAGE SERVICES IN MARKET SERVICE AREAS 1, 2, 3, 6, 7, 9 AND 15 (cont'd)**

**2.2 Usage Charges (cont'd)**

A. Business and Residence Schedules (cont'd)

6. StraightRate Service<sup>/1/</sup> (cont'd) (T)

c. Payment Plans: (cont'd)

2. Term Payment Plans: (cont'd)

b. True-Up Charge Calculation

Based on the customer's total monthly minutes of use, determine the percentage of monthly minutes billed that were for Band C calls. If that percentage is more than 50%, determine the number of Band C minutes that were over the 50% maximum number of Band C minutes allowed. Multiply the number of Band C minutes that were over the 50% maximum number of Band C minutes allowed by the applicable rates listed below to determine the True-Up amount.

**True-Up Rates Per Minute**

<u>MAUC</u>	<u>Month-to-Month</u>		
	\$0.0127		
	<u>Term Payment Plans</u>		
	<u>12 Month</u>	<u>24 Month</u>	<u>36 Month</u>
	<u>Price Per Minute</u>	<u>Price Per Minute</u>	<u>Price Per Minute</u>
4,000 minutes	\$0.0166	\$0.0183	\$0.0207
50,000 minutes	\$0.0191	\$0.0215	\$0.0240
100,000 minutes	\$0.0199	\$0.0224	\$0.0249
300,000 minutes	\$0.0207	\$0.0232	\$0.0257
700,000 minutes	\$0.0224	\$0.0249	\$0.0274
1,300,000 minutes	\$0.0232	\$0.0257	\$0.0282

/1/ Effective May 10, 2002, no further installations or changes to StraightRate Service will be made. Any (T)  
StraightRate in service on May 10, 2002 will be continued in service only for as long as such plan (T)  
remains at the location at which it was being furnished on the aforementioned date.



**2. USAGE SERVICES IN MARKET SERVICE AREAS 1, 2, 3, 6, 7, 9 AND 15 (cont'd)**

**2.2 Usage Charges (cont'd)**

A. Business and Residence Schedules (cont'd)

6. StraightRate Service (cont'd) (T)

c. Payment Plans: (cont'd)

2. Term Payment Plans: (cont'd)

b. True-Up Charge Calculation (cont'd)

Example of a 2 Year Term Payment Plan True-Up charge

Total monthly minutes of use	1,000
Billed number of Band C minutes	800
Percentage of Band C minutes	80%
Maximum number of Band C minutes allowed before true-up charge applies (1,000 monthly minutes x 50%)	500
Difference between billed number and allowed number of Band C minutes	300
True-Up Amount (300 x \$0.0215 rate levels)	\$6.45

c. Underutilization Charge

If the Carrier's customer does not meet the MAUC, the Carrier, at its main account, is liable for the difference between the MAUC and the Carrier's customer's actual annual minutes of use times the rate per minute for the Term Payment Plan. (T)

3. Termination Charges:  
(For termination charges, See Illinois Guidebook, Part 20, Section 4.) (T)

4. Term Expiration:  
(For term expiration, see Illinois Guidebook, Part 20, Section 4.) (T)

/1/ Effective May 10, 2002, no further installations or changes to StraightRate Service will be made. Any StraightRate in service on May 10, 2002 will be continued in service only for as long as such plan remains at the location at which it was being furnished on the aforementioned date. (T)

**2. USAGE SERVICES IN MARKET SERVICE AREAS 1, 2, 3, 6, 7, 9 AND 15 (cont'd)**

**2.2 Usage Charges (cont'd)**

A. Business and Residence Schedules (cont'd)

7. Business Local CallPaks<sup>/3/</sup> (T)

(For service description, terms and conditions, see Illinois Guidebook, Part 20, Section 4.) (T)

Business Local CallPaks consist of a fixed monthly rate for a specific number of call increments.<sup>/1/</sup> Call increments made in excess of the allowance are charged on per call increment basis.

<u>Local CallPak Call Increment Allowance</u>	<u>Monthly Rate Per Line</u>	<u>Charge Per Call Increment Exceeding Allowance<sup>/2/</sup></u>
50	\$ 7.50	\$0.1300
100	11.50	0.1200
150	14.02	0.1200

/1/ Each call assessed a minimum of one call increment. A call increment is 15 minutes. If the duration of the call exceeds 15 minutes, an additional call increment is assessed for each additional 15 minute period or fraction thereof.

/2/ Charge per call increment in excess of the call increment allowance.

/3/ Effective May 10, 2002, no further installations or changes to Business Local CallPaks will be made. Any Business Local CallPaks in service on May 10, 2002 will be continued in service only for as long as such plan remains at the location at which it was being furnished on the aforementioned date.

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**2. USAGE SERVICES IN MARKET SERVICE AREAS 1, 2, 3, 6, 7, 9, AND 15 (cont'd)**

**2.6 ANYTIME RATE CALLING PLAN <sup>/1/2/</sup>**

A. Description

(For description, see Illinois Guidebook, Part 20, Section 4.) (T)

B. Terms and Conditions

(For terms and conditions, see Illinois Guidebook, Part 20, Section 4.) (T)

C. Prices

1. Service Elements

<u>Description /Billing Code/</u>	<u>Monthly Rate</u>	<u>Rate Per Minute, or Fraction Thereof</u>	(T)
Anytime Rate Calling Plan /OFRA1/	\$2.2027	\$.0424	
Anytime Rate Calling Plan purchased with the Home Services Best Value Package /OFRA2 <sup>/2/</sup>	2.2027	.0424	
Single Rate Plan - Anytime Rate Calling Plan Purchased with the WORKS /OFRA4/	2.2027	.0424	

/1/ Effective December 30, 2003, no further installations of the Anytime Rate Calling Plan will be made. Anytime Rate Calling Plans in service as of December 29, 2003 will be continued in service only for as long as such service remains at the location at which service is being furnished on the aforementioned date.

/2/ When the Anytime Rate Plan is purchased with The WORKS package, shown in Illinois Guidebook, Part 20, Section 7, it is known as the Single Rate Plan. (T)  
(T)



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**4. FLEXLINE SERVICE<sup>/1/</sup>**

(For description, terms and conditions see Illinois Guidebook, Part 4, Section 2.)

(T)

**4.1 Prices**

The following rates are for FlexLine only and are in addition to applicable charges for services and equipment with which FlexLine service is used.

A. FlexLine business access per line

	<u>Billing Codes</u>	<u>Monthly Charge</u>
Access Area A	NALCF/1T4	\$ 37.44
Access Area B	NALMF/1T4	40.93
Access Area C	NALSF/1T4	42.09

In addition to the above rates, End User Common Line (EUCL) charges as filed for the State of Illinois in Ameritech Operating Companies Tariff F.C.C. No. 2 will be applicable.

B. Business Usage Rates

	<u>Peak Period Rating</u>		<u>Discount Period Rating</u> <u>Off Peak</u>	
	<u>Initial</u>	<u>Subsequent</u>	<u>Initial</u>	<u>Subsequent</u>
All incoming calls, per minute				Rate \$.0051
Band A and Band B outgoing calls, per minute				.0378
Band C outgoing calls	\$.0904	\$.0689	\$.0562	\$.0430

/1/ Effective December 15, 2011, no further installation of, or changes to Flexline Service will be made. Existing customers may continue Flexline Service only for as long as such service remains at the location at which service is being furnished on that date. In the event that these services are discontinued at their present location for any reason, they will not be reestablished.

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**CUSTOM BIZSAVER<sup>®</sup> PACKAGES<sup>/1/</sup>** (T)

**A. Description**

(For description, see Illinois Guidebook, Part 4, Section 5.) (T)

**B. Terms and Conditions**

(For terms and conditions, see Illinois Guidebook, Part 4, Section 5 with the following exception.) (T)

6. The 12-month term also has a 12-month renewable option. If the Carrier's customer selects the 12-month renewable option, the plan will renew for 12-month intervals. A maximum of two 12-month renewals are available after the first 12-month term. This 12-month renewable option will apply to Unlimited Local packages only. The Carrier's customer is under no obligation to re-subscribe after completion of a 12-month term period. Local Block of Time packages are only available with either a 12 month or a 12 month renewable term plan.

**C. References**

The Custom BizSaver<sup>®</sup> Package components are provided in accordance to the Terms and Conditions of their applicable guidebooks, except as noted in Sections C. and D. (T)

<u>Subject</u>	<u>Reference</u>
Business Network Access Lines	Part 22, Section 23
Business Local (Band A and B) Usage	Part 22, Section 23
Business Band C Usage	Part 22, Section 29
Custom Calling Features	Part 22, Section 27
Advanced Custom Calling Features	Part 22, Section 7

/1/ Effective July 12, 2010, no further installation of, or changes to Custom BizSaver Packages will be made. Custom BizSaver Packages in service as of that date will be continued in service only for as long as such service remains at the location at which service is being furnished on that date. In the event that these services are discontinued at their present location for any reason, they will not be re-established. (T)

**CUSTOM BIZSAVER<sup>®</sup> PACKAGES<sup>/2/</sup> (cont'd)**

**D. Prices**

1. Service Elements

<u>Description</u>	<u>Package Rate</u>	<u>Additional Local MOU</u>
3000 Minute Local BOT Packages		
1-Line <sup>/1/</sup>	\$ 34.03	\$.017
2-Line <sup>/1/</sup>	38.93	.017
3-Line <sup>/1/</sup>	43.84	.017
4-Line	48.74	.017
5-Line	53.65	.017
6-Line	58.55	.017
7-Line	63.46	.017
8-Line	68.36	.017
9-Line	73.27	.017
10-Line	78.17	.017
1200 Minute Local BOT Packages		
1-Line <sup>/1/</sup>	18.73	.020
2-Line	23.63	.020
3-Line	28.54	.020
4-Line	33.44	.020
5-Line	38.35	.020
6-Line	43.25	.020
7-Line	48.16	.020
8-Line	53.06	.020
9-Line	57.97	.020
10-Line	62.87	.020

/1/ Custom BizSaver Packages will not be provided to new Carriers on and after December 16, 2003. A Carrier with a Custom BizSaver Package on file on or prior to December 16, 2003, may continue to receive service under such arrangement provided, however that such Carrier may not extend, renew or otherwise lengthen the term of such arrangement.

/2/ Effective July 12, 2010, no further installation of, or changes to Custom BizSaver Packages will be made. Custom BizSaver Packages in service as of that date will be continued in service only for as long as such service remains at the location at which service is being furnished on that date. In the event that these services are discontinued at their present location for any reason, they will not be re-established. (T)

**CUSTOM BIZSAVER® PACKAGES <sup>/3/</sup> (cont'd)**

**D. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description</u>	<u>Package Rate</u>	<u>Additional Local MOU</u>
600 Minute Local BOT Packages		
1-Line	\$17.29 <sup>/1/</sup>	\$.025
2-Line	22.19	.025
3-Line	27.10	.025
4-Line	32.00	.025
5-Line	36.91	.025
6-Line	41.81	.025
7-Line	46.72	.025
8-Line	51.62	.025
9-Line	56.53	.025
10-Line	61.43	.025
	<u>Monthly Rate</u>	<u>Additional Band C MOU</u>
Unlimited Local Packages <sup>/2/</sup>		
1-Line	\$ 17.55	-
2-Line	29.24	-
3-Line	40.94	-
4-Line	52.63	-
5-Line	64.33	-
6-Line	76.02	-
7-Line	87.72	-
8-Line	99.41	-
9-Line	111.11	-
10-Line	122.81	-

/1/ Effective August 16, 2005 this access line pricing option is no longer available to new subscribers. Current customers who have subscribed to this access line pricing option may retain their service until expiration of their current term.

/2/ Effective February 3, 2004 no further installation of or changes to the Custom BizSaver pricing options will be made to Carrier's existing customers. Such pricing options in service on February 3, 2004 will be continued in service only for as long as such service remains at the location at which service is being furnished on the aforementioned date.

/3/ Effective July 12, 2010, no further installation of, or changes to Custom BizSaver Packages will be made. Custom BizSaver Packages in service as of that date will be continued in service only for as long as such service remains at the location at which service is being furnished on that date. In the event that these services are discontinued at their present location for any reason, they will not be re-established. (T)

**CUSTOM BIZSAVER<sup>®</sup> PACKAGES<sup>/2/</sup> (cont'd)**

**D. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description</u>	<b>Monthly Package Price</b>		
	<u>12-Month</u>	<u>24-Month</u>	<u>36-Month</u>
Unlimited Local Packages <sup>/1/</sup>			
1-Line	\$ 17.55	\$ 16.65	\$ 16.20
2-Line	28.34	26.99	26.09
3-Line	39.14	37.34	35.99
4-Line	49.93	47.68	45.88
5-Line	60.73	58.03	55.78
6-Line	71.52	68.37	65.67
7-Line	82.32	78.72	75.57
8-Line	93.11	89.06	85.46
9-Line	103.91	99.41	93.36
10-Line	114.71	109.76	105.26

MSA1 12-Month agreement with  
re-subscription option:

Bill Credit \$3.00 per line, per month

<u>Description</u>	<u>Monthly Rate</u>	<u>Additional Band C MOU</u>
Optional Band C Usage BOTs		
300 Minute Block of Time	\$5.85	\$.039
120 Minute Block of Time	2.59	.043
60 Minute Block of Time	1.35	.047

/1/ Prices for Unlimited Local Packages as shown above will be in effect for Carrier's new customers on or after February 3, 2004.

/2/ Effective July 12, 2010, no further installation of, or changes to Custom BizSaver Packages will be made. Custom BizSaver Packages in service as of that date will be continued in service only for as long as such service remains at the location at which service is being furnished on that date. In the event that these services are discontinued at their present location for any reason, they will not be re-established. (T)

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**SIMPLELINK ENHANCED<sup>SM/1/</sup>**

**A. Description**

(For Service Description, see Illinois Guidebook, Part 20, Section 4.) (T)

**B. Definitions**

(For Definition, see Illinois Guidebook, Part 20, Section 4.) (T)

**C. Terms and Conditions**

(For Terms and Conditions, see Illinois Guidebook, Part 20, Section 4.) (T)

/1/ Effective June 30, 2010, no further installation of, or changes to SimpleLink Enhanced will be made. Customers subscribed to a SimpleLink Enhanced plan as of that date will retain the plan only for as long as it remains at the location at which the plan is being furnished on that date. In the event that this plan is discontinued at its present location for any reason, it will not be re-established.

**SIMPLELINK ENHANCED<sup>SM/1/</sup> (cont'd)**

**D. Prices**

1. Service Elements

MMRC	MMRC Volume Discount		
	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
\$ 37.00	7.0%	8.0%	9.0%
69.00	8.0%	9.0%	10.0%
162.00	9.0%	10.0%	11.0%

2. Other Applicable Discounts

SimpleLink Enhanced customers will also receive an additional 10% discount in addition to the MMRC Volume Discount listed above, for those specific eligible services footnoted in Illinois Guidebook, Part 20, Section 4. (T)

3. Payment Plans

Service Connection Charges are not applicable when establishing or changing to SimpleLink Enhanced. (T)

4. Termination Charges

(For Termination Charges, see Illinois Guidebook, Part 20, Section 4.) (T)

5. Credit Allowance

(For Credit Allowance, see Illinois Guidebook, Part 20, Section 4.) (T)

/1/ Effective June 30, 2010, no further installation of, or changes to SimpleLink Enhanced will be made. Customers subscribed to a SimpleLink Enhanced plan as of that date will retain the plan only for as long as it remains at the location at which the plan is being furnished on that date. In the event that this plan is discontinued at its present location for any reason, it will not be re-established.

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Issued: April 30, 2014

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By W. Karl Wardin, Regional Vice President - Regulatory  
225 West Randolph Street, Chicago, Illinois 60606

ATT TN IW-14-0019

PART 22 - Resale Local Exchange Service

2nd Revised Sheet 111

SECTION 23 - Resale Local Exchange Services - Competitive Related Cancels 1st Revised Sheet 111

(D)

PART 22 - Resale Local Exchange Service

2nd Revised Sheet 112

SECTION 23 - Resale Local Exchange Services - Competitive Related Cancels 1st Revised Sheet 112

(D)

PART 22 - Resale Local Exchange Service

2nd Revised Sheet 113

SECTION 23 - Resale Local Exchange Services - Competitive Related

Cancels 1st Revised Sheet 113

(D)

Illinois Bell Telephone Company  
d/b/a AT&T Illinois d/b/a AT&T Wholesale

**AT&T Tariff**

ILL. C.C. NO. 22  
Part 22 Section 23

PART 22 - Resale Local Exchange Service  
SECTION 23 - Resale Local Exchange Services - Competitive Related

1st Revised Sheet 114  
Cancels Original Sheet 114

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**COMPLETELINK<sup>®</sup> 2.0**

**A. Description**

(For description, see Illinois Guidebook, Part 4, Section 5.) (T)

**B. Definitions**

(For definitions, see Illinois Guidebook, Part 4, Section 5.) (T)

**C. Terms and Conditions**

(For terms and conditions, see Illinois Guidebook, Part 4, Section 5, except as follows.) (T)

- 8. Revenue from the following services are not included as Contributory Services or counted towards the achievement of the MARC:

End User common Line (EUCL) surcharges, EUCL offset charges, Enhanced 9-1-1 (E911) surcharges, Handicap surcharges, Primary Interexchange Carrier (PIC) charges, Local Number Portability (LNP) charges, Infrastructure Maintenance Fees (IMF), Universal Service Fund (USF) surcharges, Federal & State Line Port charges.

Additionally any charges for services provided by other service providers and billed on behalf of that other service provider, and any other tax or charge imposed by local, state, or federal government entity are excluded.

- 12. Carrier's eligible Win and Winback customers will receive a waiver of normally applicable service order and line connection non-recurring charges (NRC's) associated with local exchange access lines and/or vertical services ordered at the time of the initial subscription to a CompleteLink<sup>®</sup> 2.0 agreement. Standard NRC's will apply to lines and features added after the initial CompleteLink<sup>®</sup> 2.0 order. Carrier's Win and Winback customers include business customers who have their local exchange access line service with another competitive local exchange carrier within the AT&T Illinois, AT&T Indiana, AT&T Michigan, AT&T Ohio, or AT&T Wisconsin service area and who now wish to establish their local exchange access line service with the Carrier.
  
- 22. Carriers save customers are existing customers who have received a competitive offer and are considering switching their business exchange access service to another carrier (proof of competitive offer may be required). Carriers with save customers, who subscribe to a new CompleteLink 2.0 agreement for a 2-year term or longer on July 6, 2011 or later, will be eligible to receive an upfront accelerated discount, per the following schedule. Carriers with customers who terminate their CompleteLink 2.0 agreement prior to expiration of their selected term period will be liable for early termination charges as described in E.1, Early Termination Charges. Carriers with eligible customers will receive the following accelerated discount which is calculated as a percentage of their agreed upon MARC and which will be applied as a credit to their bill. The accelerated discount will be applied in the 1<sup>st</sup> bill period following subscription to CompleteLink 2.0 according to the following schedule: (T)

	<u>Discount Schedule<sup>/1/</sup></u>			
	<b>1 Year Term</b>	<b>2 Year Term</b>	<b>3 Year Term</b>	<b>5 Year Term</b>
Upfront Discount	NA	15%	25%	35%

/1/ This discount schedule benefit is no longer available for new agreements established on or after October 10, 2012.



**COMPLETELINK® 2.0 (cont'd)**

**D. Prices (cont'd)**

1. Service Elements (cont'd)

B. Local Exchange Access Line Rates<sup>/1/</sup> for contracts signed between 10/10/12 and 10/2/13.

	<u>Access Area</u>	<u>All Term Lengths</u>
Local Exchange Access Line Rates	A	\$16.01
	B	17.14
	C	17.49

B. Local Exchange Access Line Rates<sup>/1/</sup> for agreements signed on or after October 3, 2013.

	<u>Access Area</u>	<u>All Term Lengths</u>
Local Exchange Access Line Rates	A	\$22.13
	B	23.82
	C	24.35

2. Other Applicable Discounts

(For other applicable discounts, see Illinois Guidebook, Part 4, Section 5, except as follows.) (T)

- C. Carrier's eligible Win and Winback customers subscribing to Caller ID and Caller ID With Name on an a la carte basis, independent of any other package or promotion, will receive both services at the discounted monthly price as shown below. The discounted price is available to Carrier's customers subscribing to CompleteLink 2.0 as of September 26, 2006 or later. Caller ID and Caller ID With Name must be purchased together on one line, where central office facilities permit. The discounted monthly price is applicable for the duration of the selected CompleteLink 2.0 term plan period. The Central Office Features Discount as described in Illinois Guidebook, Part 4, Section 5, as well as the MARC Volume Discount are also applicable. (T)

Win/Winback Caller ID/Caller ID With Name - \$1.38 per line, per month

<sup>/1/</sup> CompleteLink 2.0 Local Exchange Access Line rates are available where facilities and operating conditions permit and only apply on qualifying measured service business exchange access lines as determined by the Company. Other class of service lines or types must be established on a separate account and billed separately. CompleteLink 2.0 Local Exchange Access Line rates are not available on certain services including, but not limited to, FeatureLink<sub>SM</sub> Service, Remote Call Forwarding, Foreign Exchange Service, Foreign District Service, WATS/800 services, PBX Trunks, DID, Centrex or ISDN services.

**COMPLETELINK<sup>®</sup> 2.0 (cont'd)**

**E. Termination Charges and Credit Allowances**

(For termination charges and credit allowances, see Illinois Guidebook, Part 4, Section 5, except as follows:) (T)

1. Early Termination Charges

- B. If a Carrier's customer received accelerated discounts and terminates their CompleteLink<sup>®</sup> 2.0 agreement prior to expiration of their term, in addition to the early termination charges in E.1.A. (as specified in Illinois Guidebook, Part 4, Section 5), an early termination charge will apply equal to 50% of the accelerated discount received in C.13. (as specified in Illinois Guidebook, Part 4, Section 5), prorated by the number of remaining months in the contract. (T)  
(T)  
(T)

EXAMPLE 1: A Carrier's customer signed a \$9,410 MARC agreement with a three year term commitment and received an accelerated discount of \$1,882 upfront. If the Carrier's customer terminates the CompleteLink<sup>®</sup> 2.0 agreement after 12 months the Carrier's customer will be liable for remitting to the Company \$627 of the accelerated discount received, calculated as follows:  $(\$1882/36 \text{ total months}) \times 24 \text{ months remaining} = \$1,255 \times 50\% = \$627$ .

EXAMPLE 2: If the Carrier's customer terminates the CompleteLink<sup>®</sup> 2.0 agreement after month 18 the Carrier's customer will be liable for remitting to the Company \$706 of the accelerated discount received, calculated as follows:  $[\$1,882 \text{ upfront} + \$941 \text{ (10\% of the } \$9,410 \text{ MARC/3 year term for their 1 year accelerated discount)}] / 36 \text{ total months} \times 18 \text{ months remaining} = \$1411 \times 50\% = \$706$ .

- C. Carrier's customers who have terminated a CompleteLink<sup>®</sup> or a CompleteLink<sup>®</sup> 2.0 agreement for the purpose of establishing service with another carrier and who now return to the Carrier and sign a new CompleteLink<sup>®</sup> 2.0 agreement will receive a one-time waiver or refund of termination charges associated with early termination of their former CompleteLink<sup>®</sup> or CompleteLink<sup>®</sup> 2.0 agreement. The new term period and MARC must be greater than or equal to that of the terminated plan.

**COMPLETELINK<sup>®</sup> 2.0 (cont'd)**

**E. Termination Charges and Credit Allowances (cont'd)**

3. MARC Downgrade Allowance for Technology Upgrade (cont'd)

Example (cont'd):

At the time of the new contract, the CompleteLink<sup>®</sup> 2.0 tariff reflects the next lower MARC to be \$14,115, so the Carrier's customer may terminate its \$19,605 MARC agreement without liability if it enters into a new 2-year (24 month) CompleteLink<sup>®</sup> 2.0 agreement at the \$14,115 MARC. The applicable discount will be that available with the \$14,115 commitment level.

The MARC Downgrade waiver described above only applies to the termination charges applicable to the CompleteLink<sup>®</sup> 2.0 agreement. Termination charges may apply on those services being disconnected, and the application of those termination charges are not affected by this waiver. All applicable recurring and non-recurring charges apply to the installation and removal of services. Products and services are subscribed to separately and not as a part of the CompleteLink<sup>®</sup> 2.0 subscription. As a result of selecting a reduced MARC level, discounts provided under the new CompleteLink<sup>®</sup> 2.0 agreement may be less than those received under the higher MARC agreement (discounts for the new agreement will be those applicable to the new MARC level under the CompleteLink<sup>®</sup> 2.0 guidebook in effect at the time the new contract is executed). The 90-day service guarantee described in E.2. (as specified in Illinois Guidebook, Part 4, Section 5) does not apply to the new agreement. (T)

**COMPLETELINK 2.0 SAVE AND WIN/WINBACK OFFER**

This offer makes Carriers with eligible business customers subscribing to a new CompleteLink 2.0 agreement for a 2-year term eligible to receive a monthly lump sum credit of \$3.00 per line based on the number of lines subscribed to this new agreement. This offer will run through December 31, 2014. (T)

Carrier's eligible customers are Save customers, existing business customers who have received a competitive offer and are considering switching their business local exchange access line service to another carrier (proof of competitive offer may be required), as well as business customers who have their local exchange access line service with another competitive local exchange carrier within the AT&T Illinois, AT&T Indiana, AT&T Michigan, AT&T Ohio, or AT&T Wisconsin service areas and who now wish to establish their business local exchange access line service with the Carrier. (T)

The CompleteLink 2.0 1,000 BTN maximum limit applies to this offer. This offer may not be combined with other AT&T business access line, usage, and/or toll discount plans or promotions, with the exception of combining with other CompleteLink 2.0 offers where permitted. All other terms and conditions applicable to CompleteLink 2.0, as appropriate, will apply. (T)

**AT&T Business Local Calling Essentials**

**A. Description**

(For description, see Illinois Guidebook, Part 4, Section 5.) (T)

**B. Terms and Conditions**

(For terms and conditions, see Illinois Guidebook, Part 4, Section 5 with the following exception.) (T)

9. The 12-month term also has a 12-month renewable option. If the Carrier's customer selects the 12-month renewable option, the plan will renew for 12-month intervals. A maximum of two 12-month renewals are available after the first 12-month term.

**C. Termination Liability**

(For termination liability, see Illinois Guidebook, Part 4, Section 5.) (T)

**D. Business Downturn**

(For business downturn, see Illinois Guidebook, Part 4, Section 5.) (T)

**AT&T BUSINESS LOCAL CALLING ESSENTIALS – BLOCK OF TIME**

**A. Description**

(For description, see Illinois Guidebook, Part 4, Section 5.) (T)

**B. Terms and Conditions**

(For terms and conditions, see Illinois Guidebook, Part 4, Section 5 with the following exception.) (T)

9. The 12-Month term also has a 12-Month re-termable option. If the Carrier's customer selects the 12-Month re-termable option, the plan will renew for 12 month intervals. A maximum of two 12-Month re-terms are available after the first 12-Month term.

**C. Termination Liability**

(For termination liability, see Illinois Guidebook, Part 4, Section 5.) (T)

**D. Business Downturn**

(For business downturn, see Illinois Guidebook, Part 4, Section 5.) (T)

**E. References**

The AT&T Business Local Calling Essentials package components are provided in accordance with the Terms and Conditions of their applicable service publications except as noted in Paragraphs B and E. (T)

<u>Subject</u>	<u>Reference</u>	
Business network Access Lines	Section 23	(T)
Business Local (Band A & B) Usage	Section 23	
Custom Calling Features	Section 7	
Advanced Custom Calling Features	Section 7	
FeatureLink	Section 27	
Remote Call Forwarding	Section 7	(T)

/1/ Effective February 27, 2009, AT&T Business Local Calling Essentials – Block of Time will no longer be available to Carrier's business customers. A Carrier with AT&T Business Local Calling Essentials – Block of Time on or prior to January 14, 2009, may continue to receive service under such arrangement provided, however, that such Carrier may not extend, renew, or otherwise lengthen the term of such agreement.

**AT&T BUSINESS CALLING COMPLETE VALUE PLAN**

**A. Description**

(For Description, see Illinois Guidebook, Part 4, Section 5.) (T)

**B. Terms and Conditions**

(For Terms and Conditions, see Illinois Guidebook, Part 4, Section 5.) (T)

**C. References**

The AT&T Business Calling Complete Value plan components are provided in accordance with the Terms and Conditions of their applicable service publications except as noted in Paragraphs B and D. (T)

<u>Subject</u>	<u>Reference</u>	
Business Local (Band A & B) Usage	Section 23	(T)
CompleteLink 2.0	Section 23	
Centrex Service	Section 25	(T)

**D. Prices**

1. Service Elements

<u>Band A &amp; B Minute Blocks of Time /Billing Code/</u>	<u>Base<sup>/1/</sup></u>		<u>Win/Winback<sup>/1/</sup></u>	
	<u>MRC</u>	<u>Overage Rate</u>	<u>MRC</u>	<u>Overage Rate</u>
3,000 /QBBCD/ /QBBCJ/	\$ 45.85	\$0.023	\$ 33.69	\$0.021
7,500 /QB BCE/ /QB BCK/	108.63	0.023	84.25	0.021
15,000 /QB BCF/ /QB BCL/	217.27	0.023	164.39	0.021
30,000 /QB BCG/ /QB BCM/	430.53	0.023	328.81	0.021
38,000 /QB BCH/ /QB BCN/	543.45	0.023	413.21	0.021

/1/ As defined in CompleteLink 2.0, in Section 23.

**BUSINESS ACCESS LINE TERM VOLUME DISCOUNT – (TVD)<sup>/1/</sup>**

**A. Description**

(For description, see Illinois Guidebook, Part 20, Section 4.) (T)

**B. Definitions**

(For definitions, see Illinois Guidebook, Part 20, Section 4.) (T)

**C. Terms and Conditions**

(For terms and conditions, see Illinois Guidebook, Part 20, Section 4.) (T)

**D. Prices**

Carrier's eligible business customers must commit to a 12-, 24-, 36- or 48-month TVD term plan. Access line volume commitments and the associated term plan discounts are noted below:

TVD Monthly Recurring Charge Discount Schedule:

<b>Access Line Volume Commitment</b>	<b>12-Month Term</b>	<b>24-Month Term</b>	<b>36-Month Term</b>	<b>48-Month Term</b>
Minimum 1 line	5%	7%	9%	9.5%
Minimum 5 lines	5.5%	7.5%	9.5%	10%
Minimum 11 lines	6%	8%	10%	10.5%
Minimum 31 lines	7%	9%	11%	11.5%
Minimum 101 lines	8%	10%	12%	12.5%
Minimum 201 lines	9%	11%	13%	13.5%

/1/ Effective August 13, 2012, new service agreements for the Business Access Line Term Volume Discount (TVD) service will no longer be available to new or existing customers.

Illinois Bell Telephone Company  
d/b/a AT&T Illinois d/b/a AT&T Wholesale

**AT&T Tariff**

ILL. C.C. NO. 22  
Part 22 Section 23

PART 22 - Resale Local Exchange Service  
SECTION 23 - Resale Local Exchange Services - Competitive Related

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**AT&T BUSINESS LOCAL CALLING ASSURANCE**

**A. Description**

(For Description, see Illinois Guidebook, Part 4, Section 5.) (T)

**B. Terms and Conditions**

(For Terms and Conditions, see Illinois Guidebook, Part 4, Section 5.) (T)

5. The Carrier's customer will have the right to re-subscribe to a new 12-month term at the same terms and conditions upon expiration of the term. The Carrier's customer may elect to re-subscribe for a maximum of two additional 12-month terms. Upon expiration of the 12-month term, the rates will revert to month-to-month rates, or the Carrier's customer will have the option to re-subscribe for a new 12-month term. Carrier's customers are under no obligation to re-subscribe after completion of any 12-month term.

**C. References**

The AT&T Business Local Calling Assurance package components are provided in accordance with the Terms and Conditions of their applicable service publications, except as noted in Paragraphs B. and E. (T)

<u>Subject</u>	<u>Reference</u>	
Business Network Access Lines	Section 3	(T)
Business Local (Band A & B) Usage	Section 4	
Custom Calling Features	Section 7	
Advanced Custom Calling Features	Section 7	(T)

Illinois Bell Telephone Company  
d/b/a AT&T Illinois d/b/a AT&T Wholesale

**AT&T Tariff**

ILL. C.C. NO. 22  
Part 22 Section 23

PART 22 - Resale Local Exchange Service  
SECTION 23 - Resale Local Exchange Services - Competitive Related

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**EASY RATE**

**A. Description**

(For Description, see Illinois Guidebook, Part 4, Section 5.) (T)

**B. Terms and Conditions**

(For Terms and Conditions, see Illinois Guidebook, Part 4, Section 5.) (T)

**C. References**

The Easy Rate package components are provided in accordance with the Terms and Conditions of their applicable service publications except as noted in Paragraphs B. and D. (T)

<u>Subject</u>	<u>Reference</u>	
Business Network Access Lines	Section 3	(T)
Business Local (Band A & B) Usage	Section 3	
Custom Calling Features	Section 7	
Advanced Custom calling Features	Section 7	(T)

**D. Prices**

1. Service Elements/Billing Code/

Easy Rate, package rate per line: /PGOZA/

<u>Description</u>	<u>Monthly Rate</u>
Month-to-Month	\$40.73
12-Month Term	40.73
18-Month Term	40.73
24-Month Term	40.73
36-Month Term	40.73
48-Month Term <sup>/1/</sup>	40.73
60-Month Term <sup>/1/</sup>	40.73

/1/ Easy Rate Agreements with 48 & 60 month terms may not be established on or after September 9, 2013.

**COMPLETELINK 2.0 CONTRACT RENEWAL LOYALTY OFFER <sup>/1/</sup>**

**A. Description**

(For description, see Illinois Guidebook, Part 20, Section 4.) (T)

**B. Terms and Conditions**

(For terms and conditions, see Illinois Guidebook, Part 20, Section 4.) (T)

**C. References**

<u>Service</u>	<u>Reference</u>	
CompleteLink 2.0	Section 23	(T)

/1/ Effective May 15, 2009, no further installation of, or changes to CompleteLink 2.0 Renewal Loyalty Offer will be made. Carrier's customers of record on May 15, 2009, may continue their service as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that this service is discontinued at the present location for any reason, it will not be re-established.

Illinois Bell Telephone Company  
d/b/a AT&T Illinois d/b/a AT&T Wholesale

**AT&T Tariff**

ILL. C.C. NO. 22  
Part 22 Section 23

PART 22 - Resale Local Exchange Service  
SECTION 23 - Resale Local Exchange Services - Competitive Related

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**AT&T BUSINESS LOCAL CALLING**

**A. Description**

(For description, see Illinois Guidebook, Part 4, Section 5.) (T)

**B. Terms and Conditions**

(For terms and conditions, see Illinois Guidebook, Part 4, Section 5, except for 9. as follows.) (T)

9. Certain stand alone vertical features not designated as either core or optional components in any line option package may be added on an ala carte basis at the current applicable rate. (T)

**C. Line Option Packages**

(For Line Option Package descriptions, see Illinois Guidebook, Part 4, Section 5.) (T)

**D. Termination Liability and Shortfall**

(For termination liability and shortfall, see Illinois Guidebook, Part 4, Section 5, except for 1 and 3 following.) (T)

1. Except as provided for elsewhere in this product Tariff, Carrier's customers who terminate their entire AT&T Business Local Calling account prior to completion of the selected term period are subject to termination charges. Termination charges are equal to \$.62 times the number of months remaining on the term commitment times the number of lines subscribed to on the initial order.
3. For Carrier's customers who initially subscribe to 20+ lines: in any month during the term of an AT&T Business Local Calling agreement if the customer's total number of subscribed lines falls below 80% of the number of lines subscribed to on the original agreement, then a shortfall adjustment charge will be applicable and will appear on the Carrier's bill for each of those months. This shortfall adjustment charge is equal to \$.95 times the number of lines below the 80% requirement.

**WELCOMING REWARDS WIN/WINBACK OFFER**

**A. Description**

Welcoming Rewards Offer provides Carriers who have eligible business customers subscribing to new access lines, trunks or Centrex a one-time credit based on the number of new lines ordered. Eligible Carriers will receive a \$50.00 credit for the first line and a credit of \$25.00 per line for lines 2 through 20.

**B. Terms and Conditions**

(For terms and conditions, see Illinois Guidebook, Part 4, Section 5.) (T)

Carrier's eligible customers include those businesses that are currently with another carrier and are establishing service with the Carrier.

**C. References**

Centrex Illinois Guidebook, Part 5, Section 1 (T)

AT&T Business Local Calling Illinois Guidebook, Part 4 , Section 5 (T)

## **1. CENTREX SERVICE**

This section sets forth Centrex Services made available by Illinois Bell Telephone Company to Carrier for resale to its customers. General terms, conditions, service and feature descriptions as described in Illinois Guidebook, Part 5, Section 1 and Part 6, Section 3 apply where appropriate, unless otherwise specified in this Part. (T)

The application thereof is to Carrier with regard to service ordering repair requests or billing responsibility and to Carrier's Customer when designating service location, use, activation, configuration, or sizing.

### **A. Description**

(For service description, see Illinois Guidebook, Part 5, Section 1) (T)

Centrex Service is a local exchange telecommunications service, provided by a telecommunications system located in a telephone company central office, which controls the switching of:

- Calls from the exchange network to the Centrex lines,
- Calls from the Centrex lines to the exchange network,
- Intercommunicating calls between Centrex lines.

### **B. Definitions**

#### Addition

Provision of supplementary service to a Carrier's system installed for resale to its customers up to the capacity of the system.

#### Downgrade

Enumerated changes to an installed system generally resulting in a decrease in capacity, capability and/or lower monthly charge.



**1. CENTREX SERVICE (cont'd)**

**B. Definitions (cont'd)**

Line Category

The number of lines the Carrier has selected for resale to its customer as the contract commitment.

Payment Plan

A period of time selected by the Carrier from among those currently offered by the Company, over which the Carrier for resale to its customer agrees to pay a specified price for a product/service.

Removal

Deletion of equipment or service from a Carrier's system installed for resale to its customer.

**C. Terms and Conditions**

(For terms and conditions, see Illinois Guidebook, Part 5, Section 1)

(T)

Direct Interconnection

Direct interconnection of unaffiliated Centrex systems is prohibited. In order for Company to provide Direct Interconnection, the Carrier must provide evidence, acceptable to the Company, of Carrier's customer's affiliated status.

Intercom Calling

Centrex intercom calling is only allowed between station users internal to the end user customer or station users of an affiliate company. In order for Company to provide Intercom Calling, the Carrier must provide evidence, acceptable to the Company, of Carrier's customer's affiliated status.

**1. CENTREX SERVICE (cont'd)**

**D. Features (cont'd)**

1. Feature Availability (cont'd)

N/A - Not Applicable                      Std. – Standard                      Opt. - Optional

*Attendant Console Features (cont'd)*

Toll Diversion to Attendant	Std.
Trunk Busy Identification	Std.
Trunk Group Busy/Access Control Key	Std.
Trunk Group Identification/Indicators	Std.
UCD from Queue	Std.
Verification of Authorization Codes	Std.
Wild Card Key	Std.
800 Termination	Std.

2. Line Features

(For line feature descriptions, see Illinois Guidebook, Part 5, Section 1) (T)

3. ISDN Services and Features

(For ISDN services and feature descriptions, see Illinois Guidebook, Part 5, Section 1) (T)

4. System Features

(For system feature descriptions, see Illinois Guidebook, Part 5, Section 1) (T)

**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

Description /Billing Code/	Nonrecurring Charge	Monthly Price
<b>Optional Line Features</b>		
Add On Modules		
10 or 18 Button/PT3CA	\$46.87	
20, 22 or 36 Button/PT3CB	93.61	
Call Forward Over Private Facilities/PFY/		\$3.51
Call Request with Queue per line/RQQ/ per system/RQQPS/	85.48	.93
Caller ID (network) /ZC1ND/ <sup>/1/</sup>		6.61
Caller ID (intercom)/ZCL1D/ <sup>/2/</sup>	4.48	.56
Caller ID with Name (See Section 7 for applicable charges)		

(T)

/1/ Per trunk equivalent.

/2/ Per line. Applies to Basic Lines only.

**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

Training (cont'd)

Initial training of Carrier's customer personnel in system operation is provided at the time of system cut over, or within 30 days of system cut over.

The number of Carrier's customer's personnel trained are as follows:

Station User via the Communications Counselor Program (CCP)	2 counselors per system
Console Management via CCP	2 counselors per system

Subsequent training per occasion at Company locations applies as shown following:

<u>Description /Billing Code/</u>	<u>Nonrecurring Charge</u>
Subsequent Training	
Station User, per Company Trainer, per hour	\$135.00
Centrex Mate, per Company Trainer, per hour	135.00
Console Management, per Company Trainer, per hour	135.00
Centrex Network Manager <sup>/1/</sup>	
- initial 4 hour session /NR9NG/	540.00
- each additional hour /NR9NH/	135.00

2. Other Applicable Charges and Payments

(For Other Applicable Charges and Payments, see Illinois Guidebook, Part 5, Section 1) (T)

/1/ Effective March 15, 2009, Centrex Network Manager is no longer available for new installations. Carriers existing customers may keep the current arrangement in place until they move, but may not add any additional Centrex Network Manager capabilities or features.

**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

2. Other Applicable Charges and Payments (cont'd)

Telephone Numbers

<u>Description</u>	<u>USOC</u>	<u>Monthly Price</u>
Telephone Numbers - Per block of 10 numbers	NG3	\$ .93

Touch Tone

Touch Tone service is provided as a basic feature of Centrex and is included in the charges for Centrex lines.

Caller ID

(For service description, see Illinois Guidebook, Part 5, Section 1) (T)

References:

<u>Service</u>	<u>Reference</u>		
Advanced Custom Calling Features	Section 3	(D) (T)	
Base Rate through OC-n Services	Section 15 Section 35		
Call Detail Recording Service (CDRS)	Illinois Guidebook, Part 16, Section 2		
Business Additional Listings	Section 12		
Caller ID with Name	Section 7		
Dedicated Communications Services (see Telecommunications Channel Service)	Section 15 Section 35		
Digital Trunking	Section 6		(T)

**1. CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

2. Other Applicable Charges and Payments (cont'd)

References: (cont'd)

<u>Service</u>	<u>Reference</u>
Ground Start Line	Section 3
ISDN Lines - Mileage charges	Section 17
ISDN Prime	Section 37
Mileage Charges:	
Foreign Central Office Service	Section 3
Foreign District Service	Section 3
Foreign Exchange Service	Section 3
PBX Trunk Equivalent Schedule	Section 4
Resale	
Single Line Extension	
Station Message Detail Recording - Central Office	Part 16, Section 2
Special Construction Charges Part 15, Section 2	Part 2, Section 5
Usage:	
Message Rate	Section 23
Business Usage	Section 23
Local Area Service	Section 23

(D)

(T)

(T)

**2. AUTOMATIC CALL DISTRIBUTION SERVICE**

**A. Description**

(For Service Description, see Illinois Guidebook, Part 6, Section 3) (T)

**B. Definitions**

(For Definitions, see Illinois Guidebook, Part 6, Section 3) (T)

**C. Terms and Conditions**

(For Terms and Conditions, see Illinois Guidebook, Part 6, Section 3) (T)

**D. Prices**

The rates for Centrex Service and/or Electronic Key Service, as stated in the Illinois Guidebook, Part 5, Section 1, apply to ACD Basic and ACD Deluxe, agent and supervisor, positions on a per ACD line basis. (T)

Description /Billing Code/	Nonrecurring Charge	Monthly Rate	36-Month Contract	60-Month <sup>/1/</sup> Contract	84-Month <sup>/1/</sup> Contract
Service Establishment Charge, per ACD Group /SEPDE/	\$350.00				
Basic ACD, per position /APO1X/	75.00	\$27.00	\$20.00	\$18.00	\$17.00
Deluxe ACD, per position /APO2X/	125.00	29.00	21.00	19.00	18.00

<sup>/1/</sup> Effective December 31, 2011, the 84 month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Automatic Call Distribution (ACD) Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of ACD Service. ACD customers currently on a 60 month or 84 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.

**2. AUTOMATIC CALL DISTRIBUTION SERVICE (cont'd)**

**D. Prices (cont'd)**

Description <u>/Billing Code/</u>	Nonrecurring <u>Charge</u>	Monthly <u>Rate</u>	36-Month <u>Contract</u>	60-Month <sup>/3/</sup> <u>Contract</u>	84-Month <sup>/3/</sup> <u>Contract</u>	
MIS Interface, per interface <sup>/1/</sup> /AM1/	\$225.00	\$90.00	\$75.00	\$65.00	\$60.00	
<i>Optional Features</i>						
- Basic or Deluxe ACD						
Display Package, per position /FKS/		3.50	3.50	3.50	3.50	
<u>Description /Billing Code/</u>	<u>All Rates</u>					
Additional Secondary DNS, per number /SOT/	(See Optional Line Features, Illinois Guidebook, Part 5, Section 1)					(T)
Additional Queue Slots, per slot /AQA/	(See Optional System Features, Illinois Guidebook, Part 5, Section 1)					(T)
Central Office Recorded Announcement, per announcement (per 24 seconds or fractions thereof) /RKQ/	(See Optional System Features, Illinois Guidebook, Part 5, Section 1)					(T)
Interface for Customer Provided Recorded Announcement or Music <sup>/2/</sup> , per interface /N5A/	(See Optional System Features, Illinois Guidebook, Part 5, Section 1)					(T)
Call Waiting Indications <sup>/2/</sup> , per unique timing state /SUGPL/	(See Optional System Features, Illinois Guidebook, Part 5, Section 1)					(T)

/1/ Requires a 9.6 Kbps digital modem (Higher speeds are optional, see Section 6 for rates) and a 4-wire digital facility to premises (see Section 15 for rates). (T)

/2/ Requires a Telecommunications Channel. (T)

/3/ Effective December 31, 2011, the 84 month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Automatic Call Distribution (ACD) Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of ACD Service. ACD customers currently on a 60 month or 84 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply.



**2. AUTOMATIC CALL DISTRIBUTION SERVICE (cont'd)**

**D. PRICES (cont'd)**

Description <u>/Billing Code/</u>	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>36-Month Contract</u>	<u>60-Month<sup>/2/</sup> Contract</u>	<u>84-Month<sup>/2/</sup> Contract</u>
<b>Optional Features</b>					
- Basic or Deluxe ACD (cont'd)					
ACD Supergroup Capability per super group /SGPPG/	\$200.00	\$30.00	\$20.00	\$20.00	\$20.00
per ACD group within super group /SGPGG/	50.00	10.00	5.00	5.00	5.00
Operational Measurements Interface <sup>/1/</sup> , per link /AQZ/	225.00	50.00	40.00	35.00	30.00

/1/ Requires a 2400 Baud analog modem (See Section 6 for rates) and a 2-wire analog facility to Carrier's customer's premises (See Section 15 for 3002 channel rates). (T)

/2/ Effective December 31, 2011, the 84 month Term Payment Plan (TPP) term period is no longer available for new installations or renewals of Automatic Call Distribution (ACD) Service. Effective September 1, 2013, the 60 month TPP term period is no longer available for new installations or renewals of ACD Service. ACD customers currently on a 60 month or 84 month TPP term period may continue service at their existing TPP rate until the contract term expires. Upon completion of the current contract term, customers may continue receiving the service at the then-current month-to-month rates. If the customer does not request discontinuance of the service, the month-to-month rates in effect at such time will automatically apply. (T)

PART 22 - Resale Local Exchange Service  
SECTION 26 - Central Office Services - Competitive Related

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3rd Revised Sheet 1  
Cancels 2nd Revised Sheet 1

This section sets forth the Central Office Services made available by Illinois Bell Telephone Company to Carrier for resale to its customer. General terms, conditions, service and feature descriptions as described in Illinois Guidebook, Part 6 and herein apply where appropriate, unless otherwise specified in this Part. The application thereof is to Carrier with regard to service ordering, repair requests or billing responsibility and to Carrier's Customer when designating service location, use, activation, configuration, or sizing. (T)

**2. AREA WIDE NETWORKING SERVICES (AWN) (T)**

(For service description, see Illinois Guidebook, Part 6, Section 5) (T)

**A. Rates And Charges (T)**

1. Monthly Rates (T)

	<u>Monthly Price</u>
Basic Service	
PBX Trunk, per trunk /D6PLX/	\$4.39
Basic Exchange Lines, per line	
ISDN-Direct lines, per line /D6PLX/	.85
Out of Network Number(s)	
- up to 10 numbers /D7P1X/	.92
- each block of 50 numbers /D7PBX/	2.31

2. Nonrecurring Charges (T)

	<u>Nonrecurring Charge</u>
PBX trunks, Basic Exchange lines, ISDN-Direct lines, per Central Office switch	
1 to 9 trunks/lines /NR9AH/	\$563.97
10 to 50 trunks/lines /NR9AJ/	799.43
each additional 50 trunks/lines /NR9AK/	646.62
PBX trunks with associated Centrex	
1 to 9 trunks /NR9AP/	484.13
each group of 50 trunks /NR9AQ/	640.89
Out of Network Number(s)	
Database initialization	
- up to 10 numbers /NR9AL/	27.28
- established block(s) of 50 numbers <sup>1/</sup> /NR9AM/	27.49

**2. AREA WIDE NETWORKING SERVICES (AWN) (cont'd)** (T)

**A. Rates And Charges (cont'd)** (T)

2. Nonrecurring Charges (cont'd) (T)

Nonrecurring  
Charge

Numbers input by the Company:

- up to 10 numbers /NR9AN/ \$68.28 (T)
- each block of 50 numbers /NR9AO/ 273.86

3. Additions/Deletions/Changes to Dialing Plan (T)

To add/delete/change PBX trunks, Basic Exchange lines,  
ISDN-Direct lines, up to 10 trunks/lines  
per occasion /REAH4/

320.32

To change access code or report format /REANC/

273.49

**3. OPT-E-MAN® Service**

**A. Description**

(For Description, see Illinois Guidebook, Part 6, Section 9) (T)

**B. Definitions**

(For Definitions, see Illinois Guidebook, Part 6, Section 9) (T)

**C. Terms and Conditions**

(For Terms and conditions, see Illinois Guidebook, Part 6, Section 9) (T)

**D. Features**

(For Features, see Illinois Guidebook, Part 6, Section 9) (T)

® OPT-E-MAN is a registered trademark of AT&T Knowledge Ventures

**3. OPT-E-MAN® Service (cont'd)**

**F. Prices (cont'd)**

2. Payment Plans

(For payment plans, see Illinois Guidebook, Part 6, Section 9) (T)

3. Termination Charges

(For termination charges, see Illinois Guidebook, Part 6, Section 9) (T)

4. Credit Allowance

(For credit allowance, see Illinois Guidebook, Part 6, Section 9) (T)

**4. CUSTOMIZED SWITCHED METRO ETHERNET (CSME) SERVICE**

**A. Description**

(For Description, see Illinois Guidebook, Part 6, Section 9) (T)

**B. Terms and Conditions**

(For Terms and conditions, see Illinois Guidebook, Part 6, Section 9) (T)

**C. Features**

(For Features, see Illinois Guidebook, Part 6, Section 9) (T)

**D. Technical References**

The Carrier's customer interface to CSME Service is as specified in:

<u>Subject</u>	<u>Technical Reference</u>
Ethernet Standards	SBC TP-76412
Network Equipment Design Requirements	SBC TP-76200MP

These publications may be obtained from:

APEX Support Team  
(734) 523-7348

**4. CUSTOMIZED SWITCHED METRO ETHERNET (CSME) SERVICE (cont'd)**

**E. Prices (cont'd)**

2. Payment Plans

(For Payment Plans, see Illinois Guidebook, Part 6, Section 9) (T)

3. Termination Charges

(For Termination Charges, see Illinois Guidebook, Part 6, Section 9) (T)

4. Credit Allowance

(For Credit Allowance, see Illinois Guidebook, Part 6, Section 9) (T)



This section sets forth the Central Office Optional Features made available by Illinois Bell Telephone Company to Carrier for resale to its customers. General terms, conditions, service and feature descriptions as described in Illinois Guidebook, Part 7 and herein apply where appropriate, unless otherwise specified in this Part. The application thereof is to Carrier with regard to service ordering, repair requests or billing responsibility and to Carrier's Customer when designating service location, use, activation, configuration, or sizing. (T)

**1. CUSTOM CALLING FEATURES**

Custom Calling Services

(For service description, see Illinois Guidebook, Part 7, Section 1)

(T)

<u>Description</u>	Monthly Price, per line	
	<u>Residence</u>	<u>Business</u>
Speed Calling		
- 8 Number List /ESL/	\$2.34 <sup>/1/</sup>	<sup>/2/</sup>
- 30 Number List /ESF/ <sup>/3/</sup>	--	\$3.62

Allows the Carrier's customer to call other telephone numbers by dialing a code rather than the complete telephone number

/1/ On Residence service, when any combination of Custom Calling Services, Advanced Custom Calling Services, Multi Ring Service, and/or including Speed Calling (but Excluding Caller ID, Caller ID with Name, and Call Trace), are provided on the same line, a \$.17 reduction in the monthly rate will apply per Carrier residential customer, per line for each such additional service per line. Also, if one such service is provided on the same line with Caller ID, a \$.24 reduction in the monthly rate for Caller ID will apply per Carrier residential customer, per line.

Generally, Call Forwarding, Speed Calling and Three-way Calling features can be furnished to individual lines or trunks within a hunting group. However, when provided with certain hunting arrangements all lines or trunks have access to the features and only one Speed Calling list is available to the group. In such cases, per Carrier customer, one charge for Speed Calling is applied to the group; one charge for Call Forwarding is applied to the group; and charges for Three-way Calling apply to each line in the group as appropriate.

/2/ Speed Calling 8 is withdrawn for business customers effective October 31, 2013.

/3/ Speed Calling 30 will no longer be provided to residence customers effective June 15, 2013.

**STAR CODE ACCESS TO VOICE MAIL**

**A. Description**

(For description, see Illinois Guidebook, Part 7, Section 3) (T)

**B. Terms and Conditions**

(For terms and conditions, see Illinois Guidebook, Part 7, Section 3) (T)

**C. Prices**

1. Service Elements

<u>Description /Billing Code/</u>	Business	
	<u>Nonrecurring Charge</u>	<u>Monthly Price</u>
Star Code Access To Voice Mail Service /SQAV1, SQAV5, SQAVS/	--	\$0.24

**VOICE MAIL FEATURES PACKAGE**

**A. Description**

(For description, see Illinois Guidebook, Part 7, Section 3) (T)

**B. Terms and Conditions**

(For terms and conditions, see Illinois Guidebook, Part 7, Section 3) (T)

**C. Prices**

1. Service Elements

<u>Description /Billing Code/</u>	<u>Nonrecurring Charge</u>	<u>Monthly Price</u>	
Business			
Voice Mail Features Package /FPR4L/	--	\$0.71	(T)

**FEATURELINK<sup>SM</sup> SERVICE (cont'd)**

**A. Description**

For service description, terms and conditions, see Illinois Guidebook, Part 7, Section 5. (T)

**B. Features**

The following features are available on all FeatureLink Service lines as either standard or optional (provided at an additional charge):

1. Feature Availability

Std. – Standard

Opt. – Optional

*FeatureLink Service*

Call Forwarding - Busy Line	Std.
Call Forwarding - Don't Answer	Std.
Call Forwarding – Variable	Std.
Call Transfer Deluxe	Std.
Caller ID	Opt.
Caller ID with Name	Opt.
Conference Calling - 3 Way	Std.
Consultation Hold	Std.
Ground Start Line	Opt.
Message Waiting Indicator – Audible	Std.
Simultaneous Ring One Number	Opt.
Speed Calling – Thirty	Opt.

FEATURELINK<sup>SM</sup> is a service mark of AT&T Communications, Inc. (T)

**FEATURELINK<sup>SM</sup> SERVICE (cont'd)**

**C. Prices (cont'd)**

2. Other Applicable Charges and Payments

*Subsequent Activity*

Charges apply for subsequent moves and changes as specified for exchange access lines.

References:

<u>Service</u>	<u>Reference</u>	
Exchange Access	Section 3	(T)
Caller ID	Section 7	(T)
Caller ID with Name	Section 7	(T)
Simultaneous Ring One Number	Section 5	(T)

**COMPLEMENTARY NETWORK SERVICES (CNS)**

This section sets forth Complementary services made available by Illinois Bell Telephone Company for resale on a per line basis by Carrier to its customers.

(For service description, see Illinois Guidebook, Part 7, Section 3)

(T)

<u>Description</u>	<u>Monthly Price, Per Line</u>	
	<u>Residence</u>	<u>Business</u>
Busy Line Transfer /EVB/ - Automatically forwards the incoming call to a predetermined, dialable number served by the same CO switch.	\$ .22	\$ .27
Alternate Answering /EVD/ - If the number called does not answer, after 3 to 4 rings the call is automatically forwarded to a predetermined number.	.19	.27
Customer Control Option - Allows the Carrier's customer to activate/deactivate the Busy Line Transfer and Alternate Answering Features.		
- Busy Line Transfer /ERB/	.45	.45
- Alternate Answering /ERD/	.45	.45
Busy Line Transfer, Alternate Answering, Message Waiting Tone - Allows access to all three services /VFZ3F/	.47	.45

**COMPLEMENTARY NETWORK SERVICES (CNS) (cont'd)**

(T)

(D)

(D)

<u>Description</u>	<u>Monthly Price, Per Line</u>	
	<u>Residence</u>	<u>Business</u>
Message Waiting Tone /MWN/ - Allows an audible signal, stutter dial tone, to be present on the line.	\$ .15	\$ .14
Easy Call /WLS/ - Provides automatic dialing of a number when the Carrier's customer's line is taken off-hook, at 7 second intervals.	2.12	2.13
Special Delivery Feature /AS3CF/ - When a busy or don't answer condition exists on an outgoing call, this feature automatically forwards the calling party to a predetermined telephone number.	.08	.08
Multi Ring Service - Carrier's Customer has up to 3 telephone numbers associated with 1 line without adding a 2nd or 3rd line. (Distinctive ringing and distinctive call). Distinctive call waiting tone for each will be provided when Carrier subscribes to it for resale on customer line. (Entitled to 1 Directory Listing)		
- 1st Line /DRS1X/	2.11	2.13
- 2nd Line /DRS2X/ <sup>/1/</sup>		2.13

/1/ Effective on or after October 15, 2012, Second Additional Multi Ring Number will no longer be available to residence customers.



**5. FEATURE SELECT<sup>/1/</sup>**

**A. Description**

(For description, see Illinois Guidebook, Part 7, Section 5) (T)

**B. Definitions**

(For definitions, see Illinois Guidebook, Part 7, Section 5) (T)

**C. Terms and Conditions**

(For terms and conditions, see Illinois Guidebook, Part 7, Section 5) (T)

**D. Prices**

The rates specified for Feature Select are in addition to applicable Service Charges for the establishment of network access lines.

1. Service Elements

<u>Description /Billing Code/</u>	<u>Monthly Price</u>
Feature Select	
- With Caller ID /C5PCX/	\$6.46
- Without Caller ID /C5PBX/	5.35

/1/ Effective November 11, 2012, Feature Select is no longer available except for existing customers at existing locations.

**5. FEATURE SELECT (cont'd)<sup>/1/</sup>**

**E. References**

Feature Select components are provided in accordance to the terms and conditions of their applicable tariffs except as noted in Paragraphs C. and D. (T)

<u>Service</u>	<u>Reference</u>	
Custom Calling Features	Illinois Guidebook Part 7, Section 1	(T)
Advanced Custom Calling Features	Illinois Guidebook Part 7, Section 2	(T)

/1/ Effective November 11, 2012, Feature Select is no longer available except for existing customers at existing locations.

**1. MESSAGE TELECOMMUNICATIONS SERVICES AND RATE SCHEDULES**

This section sets forth the Message Toll Services made available by Illinois Bell Telephone Company to Carrier for resale to its customer. General terms, conditions, service and feature descriptions as described in Illinois Guidebook, Part 9, and herein apply where appropriate, unless otherwise specified in this Part. The application thereof is to Carrier with regard to service ordering, repair requests or billing responsibility and to Carrier's Customer when designating service location, use, activation, configuration, or sizing. (T)

(For service description, see Illinois Guidebook, Part 9, Section 1) (T)

**Two-Point Service**

**A. Rates and Charges**

- 1. Dial Station-to-Station /1/
  - a. Market Service Area 1,2, 3, 4, 5, 6, 7, 9, 10 and 12

Initial Period and Additional Minutes Rates - Residence

Rate Airline Miles		Day	
Over	Up to and Including	Initial Minute	Each Additional Minute
0	10	\$.1932	\$.2234
10	16	.1933	.2234
16	22	.1933	.2234
22	40	.1934	.2235
40		.1936	.2235

Rate Airline Miles		Evening	
Over	Up to and Including	Initial Minute	Each Additional Minute
0	10	\$.1932	\$.2234
10	16	.1933	.2234
16	22	.1933	.2234
22	40	.1934	.2235
40		.1936	.2235

/1/ Company operator assisted and Payphone usage and surcharges are shown in Part 11 and 13, as appropriate. (T)

**1. MESSAGE TELECOMMUNICATIONS SERVICES AND RATE SCHEDULES (cont'd)**

This section sets forth the Message Toll Services made available by Illinois Bell Telephone Company to Carrier for resale to its customer. General terms, conditions, service and feature descriptions as described in Illinois Guidebook, Part 9, and herein apply where appropriate, unless otherwise specified in this Part. The application thereof is to Carrier with regard to service ordering, repair requests or billing responsibility and to Carrier's Customer when designating service location, use, activation, configuration, or sizing. (T)

(For service description, see Illinois Guidebook, Part 9, Section 1) (T)

**Two-Point Service (cont'd)**

**A. Rates and Charges (cont'd)**

1. Dial Station-to-Station /1/ (cont'd)

a. Market Service Area 1, 2, 3, 4, 5, 6, 7, 9, 10, 11 and 12 (cont'd)

Initial Period and Additional Minutes Rates – Business

Rate Airline Miles		Initial Minute	Day	Each Additional Minute
Over	Up to and Including			
0	10	\$.5791		\$.6234
10	16	.5793		.6235
16	22	.5795		.6235
22	40	.5798		.6237
40		.5803		.6239

Rate Airline Miles		Initial Minute	Evening	Each Additional Minute
Over	Up to and Including			
0	10	\$.5791		\$.6234
10	16	.5793		.6235
16	22	.5795		.6235
22	40	.5798		.6237
40		.5803		.6239

/1/ Company operator assisted and Payphone usage and surcharge are shown in Part 11 and 13, as appropriate. (T)

**2. ENHANCED AMERITECH VALUELINK PLUS<sup>/1/</sup>**

**A. DESCRIPTION**

(For service description, see Illinois Guidebook, Part 20, Section 4) (T)

**B. TERMS AND CONDITIONS**

(For terms and conditions, see Illinois Guidebook, Part 20, Section 4) (T)

**C. FEATURES**

(For features, see Illinois Guidebook, Part 20, Section 4.) (T)

**D. PRICES**

**1. Usage Prices**

MONTH-TO-MONTH TERM Option	MMUC	PEAK <sup>/2/</sup> Price/Minute	OFF-PEAK <sup>/2/</sup> Price/Minute
(1)	\$ 19.36	\$.1314	\$.1188
(2)	38.72	.1244	.1125
(3)	77.44	.1174	.1062
(4)	193.60	.1104	.0998
(5)	387.20	.1033	.0933
(6)	774.40	.0962	.0869
(7)	1,936.00	.0890	.0804

**2. Establish Inbound Optional Features**

**Nonrecurring  
Charge<sup>/3/</sup>**

Per occurrence \$74.61

**3. Payment Plans**

(For Termination Charges, see Illinois Guidebook, Part 20, Section 4.)

- /1/ Effective August 9, 2004, no further installation of, or changes to Enhanced Ameritech ValueLink Plus service will be made. Carrier's customers of record on August 9, 2004 may continue their service as long as their present term agreement remains in effect or as long as such service remains at the location at which it was being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be re-established.
- /2/ The PEAK Period extends from 8:00 AM to 5:00 PM<sup>/3/</sup> Monday through Friday. The OFF-PEAK Period extends from 5:00 PM to 8:00 AM<sup>/3/</sup> Monday through Friday and all day Saturday and Sunday.
- /3/ To, but not including

Illinois Bell Telephone Company  
d/b/a AT&T Illinois d/b/a AT&T Wholesale

**AT&T Tariff**

ILL. C.C. NO. 22  
Part 22 Section 29

PART 22 - Resale Local Exchange Service  
SECTION 29 - Message Toll Services - Competitive Related

1st Revised Sheet 11  
Cancels Original Sheet 11

(D)

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Issued: April 30, 2014

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By W. Karl Wardin, Regional Vice President - Regulatory  
225 West Randolph Street, Chicago, Illinois 60606

ATT TN IW-14-0019

Illinois Bell Telephone Company  
d/b/a AT&T Illinois d/b/a AT&T Wholesale

**AT&T Tariff**

ILL. C.C. NO. 22  
Part 22 Section 29

PART 22 - Resale Local Exchange Service  
SECTION 29 - Message Toll Services - Competitive Related

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ATT TN IW-14-0019

**4. ANYTIME RATE CALLING PLAN<sup>/1/</sup>**

**A. DESCRIPTION**

(For Description, see Illinois Guidebook, Part 20, Section 9) (T)

**B. TERMS AND CONDITIONS**

(For Terms and Conditions, see Illinois Guidebook, Part 20, Section 9) (T)

**C. PRICES**

**1. Service Elements**

<b>Description /Billing Code/</b>	<b>Monthly Rate</b>	<b>Rate Per Minute, or Fraction Thereof</b>
Anytime Rate Calling Plan/OFRA1/	/2/	\$0.0375(R)

/1/ Effective December 30, 2003, no further installation of the Anytime Rate Calling Plan will be made. Anytime Rate Calling Plans in service as of December 29, 2003 will be continued in service only for as long as such service remains at the location at which service is being furnished on the aforementioned date.

/2/ See Terms and Conditions in Illinois Guidebook, Part 20 Section 9. (T)



**6. SAVER PACKS AND SOLUTION PACKAGES - SPECIAL USAGE RATE**

**A. DESCRIPTION**

(For Description, see Illinois Guidebook, Part 20, Section 4.) (T)

**B. DEFINITIONS**

(For Terms and Conditions, see Illinois Guidebook, Part 20, Section 4.) (T)

**C. PRICES**

**1. Service Elements**

<b>Description</b>	<b>Rate Per Minute, or Fraction Thereof</b>
The Saver Packs and Solutions Packages - Special Usage Rate:	
Saver Pack 60 (WBKB5) or Economy Local Solution Package	\$0.0528
Saver Pack 200 (WBKB2) or Sensible Local Solution Package	0.0304

Illinois Bell Telephone Company  
d/b/a AT&T Illinois d/b/a AT&T Wholesale

**AT&T Tariff**

ILL. C.C. NO. 22  
Part 22 Section 29

PART 22 - Resale Local Exchange Service  
SECTION 29 - Message Toll Services - Competitive Related

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Illinois Bell Telephone Company  
d/b/a AT&T Illinois d/b/a AT&T Wholesale

**AT&T Tariff**

ILL. C.C. NO. 22  
Part 22 Section 29

PART 22 - Resale Local Exchange Service  
SECTION 29 - Message Toll Services - Competitive Related

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ATT TN IW-14-0019

Illinois Bell Telephone Company  
d/b/a AT&T Illinois d/b/a AT&T Wholesale

**AT&T Tariff**

ILL. C.C. NO. 22  
Part 22 Section 29

PART 22 - Resale Local Exchange Service  
SECTION 29 - Message Toll Services - Competitive Related

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ATT TN IW-14-0019

Illinois Bell Telephone Company  
d/b/a AT&T Illinois d/b/a AT&T Wholesale

**AT&T Tariff**

ILL. C.C. NO. 22  
Part 22 Section 30

PART 22 - Resale Local Exchange Service  
SECTION 30 - WATS - Competitive Related

4th Revised Sheet 1  
Cancels 3rd Revised Sheet 1

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Illinois Bell Telephone Company  
d/b/a AT&T Illinois d/b/a AT&T Wholesale

**AT&T Tariff**

ILL. C.C. NO. 22  
Part 22 Section 30

PART 22 - Resale Local Exchange Service  
SECTION 30 - WATS - Competitive Related

3rd Revised Sheet 2  
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SECTION 30 - WATS - Competitive Related

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**2. 800 CALLING OPTION**

(For service description, see Illinois Guidebook, Part 10, Section 2)

(T)

Rates And Charges (cont'd)

**A. Plan 1**

1. IntraMSA Nondedicated 800 Service

Volume calculations based on each IntraMSA Nondedicated 800 Service resold by Carrier to its customer.

	<b>12 Month</b>	<b>36 Month</b>
a. Monthly Rate, per account	\$ 3.56 <sup>/1/</sup>	\$ 1.77 <sup>/1/</sup>
b. Usage Rates		

<b>Monthly Usage Levels (Hours)</b>	<b>Minimum Monthly Usage Level</b>	<b>Rate Per Minute or Fraction Thereof</b>	
		<b>12 Month</b>	<b>36 Month</b>
.1 - 20	.1	\$.0918	\$.0893
20.1 - 50	20.1	.0899	.0850
50.1 - 100	50.1	.0857	.0826
100.0 - 250	100.1	.0832	.0782
Over 250	250.1	.0788	.0737

2. IntraMSA Dedicated 800 Service

	<b>12 Month</b>	<b>36 Month</b>
a. Monthly Rate, per resold 800 Service	\$ 3.56 <sup>/2/</sup>	\$ 1.77 <sup>/2/</sup>

/1/ This rate is in lieu of the Nondedicated 800 Service Routing Feature charge as shown preceding.

/2/ This rate is in addition to the Dedicated 800 Service Access Line charge as shown preceding.



**3. 800 DIRECTORY ASSISTANCE<sup>/1/</sup>**

(For service description, see Illinois Guidebook, Part 10, Section 3)

(T)

Rates And Charges

**Monthly Recurring Rate**

Illinois State DA Listing /8DLSX/

\$ 3.34<sup>/2/</sup>

National DA Listing /8DLNX/

11.01<sup>/2/</sup>

/1/ Service order charges do not apply to this service.

/2/ IntraMSA 800 Service customers who order an 800 Calling Option as specified in this Section will not be charged the rates listed above.

**1. OPERATOR ASSISTED CALLS**

This section sets forth the Operator Services made available by Illinois Bell Telephone Company to a Carrier for resale to its customers. General terms, conditions, service and feature descriptions as described in Illinois Guidebook, Part 11 and herein apply where appropriate, unless otherwise specified in this Part. The application thereof is to Carrier with regard to service ordering, repair requests or billing responsibility and to Carrier's Customer when designating service location, use, activation, configuration, or sizing.

(T)

**2. OPERATOR SERVICES**

Residence Operator Assisted Calls

(For service description, terms and conditions, see Illinois Guidebook, Part 11, Section 1.) (T)

**Residence Local Usage Charges - Market Service Area 1, 2, 3, 6, 7, 9, 15**

**A. Residence Schedule - local assisted usage**

Minutes-of-Use charges vary by band. Initial period and overtime period charges, by band, are as follows:

1. Residence Sent Paid/Operator Assisted Usage Service

Band	Initial and Subsequent Time Period	Peak Period Rating		Discount Shoulder Peak Charge	Period Rating Off Peak Charge
		Initial Period Charge	Subsequent Period Charge		
A	Untimed	\$.0341	N/A	58.02% of Peak	30.31% of Peak Period
B	1 Minute	.0496	\$.0164	Peak	Peak Period
C	1 Minute	.1856	.1831	Period	

2. Residence Operator Assisted Usage Service - Other

Band	Initial and Subsequent Time Period	Peak Period Rating		Discount Shoulder Peak Charge	Period Rating Off Peak Charge
		Initial Period Charge	Subsequent Period Charge		
A	1 Minute	\$.0244	\$.0073	43.03% of Peak	25.21% of Peak Period
B	1 Minute	.0496	.0164	Peak	Peak Period
C	1 Minute	.1856	.1831	Period	

**2. OPERATOR SERVICES (cont'd)**

Operator Surcharges

For service description, see Illinois Guidebook, Part 11, Section 1 and Section 4. (T)

The following operator surcharges apply to both local and long distance services:

Description	Band C Surcharge Rate (per call)		Bands A and B Surcharge Rate (per call)	
	Residence	Business	Residence	Business
<b>Person-to-Person</b>	\$3.80	\$3.80	\$3.80	\$3.80
<b>Station-to-Station</b>				
<b>Alternate Billing</b>				
Third Number Billing	2.05	2.05	2.05	2.05
Collect Calls	1.87	1.87	1.87	1.87
Collect, Inmate	1.87	1.87	1.87	1.87
Calling Card				
- Automated Available				
Customer Dialed	.77	.77	.77	.77
Operator Dialed	1.13	1.13	1.13	1.13
- Automated Not Available				
Operator Must Assist	1.13	1.13	1.13	1.13
<b>Sent Paid/Operator Assisted</b>				
Other Telephones	.81	.81	.81	.81
			<b>PayPhone Surcharge Rate (per call)</b>	
<b>PayPhone</b>				
PayPhone Set Use Charge			\$.30	

Illinois Bell Telephone Company  
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**AT&T Tariff**

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PART 22 - Resale Local Exchange Service  
SECTION 33 - Public Telephone Services - Competitive Related

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**3. OC-n POINT-TO-POINT SERVICE**

**A. Description**

(For description, see Illinois Guidebook, Part 15, Section 3) (T)

**B. Definitions**

(For definitions, see Illinois Guidebook, Part 15, Section 3) (T)

**C. Terms and Conditions**

(For terms and conditions, see Illinois Guidebook, Part 15, Section 3) (T)

**D. Features**

(For features, see Illinois Guidebook, Part 15, Section 3) (T)

**3. OC-n POINT-TO-POINT SERVICE (cont'd)**

**F. Prices (cont'd)**

2. Payment Plans

(For payment plans, see Illinois Guidebook, Part 15, Section 3) (T)

3. Termination Charges

(For termination charges, see Illinois Guidebook, Part 15, Section 3) (T)

4. Credit Allowance

(For credit allowance, see Illinois Guidebook, Part 15, Section 3) (T)

**4. OC-n DEDICATED RING SERVICE**

**A. Description**

(For description, see Illinois Guidebook, Part 15, Section 3) (T)

**B. Definitions**

(For definitions, see Illinois Guidebook, Part 15, Section 3) (T)

**C. Terms and Conditions**

(For terms and conditions, see Illinois Guidebook, Part 15, Section 3) (T)

**D. Features**

(For features, see Illinois Guidebook, Part 15, Section 3) (T)



**4. OC-n DEDICATED RING SERVICE (cont'd)**

**F. Prices (cont'd)**

2. Payment Plans

(For payment plans, see Illinois Guidebook, Part 15, Section 3) (T)

3. Termination Charges

(For termination charges, see Illinois Guidebook, Part 15, Section 3) (T)

4. Credit Allowance

(For credit allowance, see Illinois Guidebook, Part 15, Section 3) (T)

**6. 128, 256 and 384 SERVICE**

**A. Description**

(For description, see Illinois Guidebook, Part 15, Section 3) (T)

**B. Definitions**

(For definitions, see Illinois Guidebook, Part 15, Section 3) (T)

**C. Terms and Conditions**

(For terms and conditions, see Illinois Guidebook, Part 15, Section 3) (T)

**D. Features**

(For features, see Illinois Guidebook, Part 15, Section 3) (T)

**6. 128, 256 and 384 SERVICE (cont'd)**

**F. Prices (cont'd)**

2. Payment Plans

(For payment plans, see Illinois Guidebook, Part 15, Section 3) (T)

3. Termination Charges

(For termination charges, see Illinois Guidebook, Part 15, Section 3) (T)

4. Credit Allowance

(For credit allowance, see Illinois Guidebook, Part 15, Section 3) (T)

**7. DS1 SERVICE**

**A. Description**

(For description, see Illinois Guidebook, Part 15, Section 3) (T)

**B. Definitions**

(For definitions, see Illinois Guidebook, Part 15, Section 3) (T)

**C. Terms and Conditions**

(For terms and conditions, see Illinois Guidebook, Part 15, Section 3) (T)

**D. Features**

(For features, see Illinois Guidebook, Part 15, Section 3) (T)

**7. DS1 SERVICE (cont'd)**

**F. Prices (cont'd)**

2. Payment Plans

For payment plans, see Illinois Guidebook, Part 15, Section 3. (T)

3. Termination Charges

For termination charges, see Illinois Guidebook, Part 15, Section 3. (T)

4. Credit Allowance

For credit allowance, see Illinois Guidebook, Part 15, Section 3. (T)

**8. CENTRAL OFFICE MULTIPLEXING AND CROSS CONNECT SERVICES**

**A. Description**

(For description, see Illinois Guidebook, Part 15, Section 3) (T)

**B. Definitions**

(For definitions, see Illinois Guidebook, Part 15, Section 3) (T)

**C. Terms and Conditions**

(For terms and conditions, see Illinois Guidebook, Part 15, Section 3) (T)

**D. Features**

(For features, see Illinois Guidebook, Part 15, Section 3) (T)

**8. CENTRAL OFFICE MULTIPLEXING AND CROSS CONNECT SERVICES (cont'd)**

**F. Prices (cont'd)**

2. Payment Plans

For payment plans, see Illinois Guidebook, Part 15, Section 3. (T)

3. Termination Charges

For termination charges, see Illinois Guidebook, Part 15, Section 3. (T)

4. Credit Allowance

For credit allowance, see Illinois Guidebook, Part 15, Section 3. (T)

## 9. DS3 SERVICE

### A. Description

(For description, see Illinois Guidebook, Part 15, Section 3) (T)

### B. Definitions<sup>/1,2/</sup>

(For definitions, see Illinois Guidebook, Part 15, Section 3) (T)

### C. Terms and Conditions<sup>/1/</sup>

(For terms and conditions, see Illinois Guidebook, Part 15, Section 3) (T)

### D. Features

(For features, see Illinois Guidebook, Part 15, Section 3) (T)

/1/ DS3 Service Packages will not be available to Carrier's new customers after April 25, 2000. Carrier's customers with existing DS3 Service Packages may maintain their service as currently configured, or may add/reduce the number of active Service Channels within their existing Service Package configuration subject to the terms and conditions of this tariff. However, Carrier's existing customers may not order new DS3 Service Packages, renew their DS3 Service Package TPP, or upgrade their DS3 Service Packages after April 25, 2000. Carrier's customers may convert their existing DS3 Service Package(s) to DS3 Service as offered after April 25, 2000 at no charge as long as the new TPP is of equal or longer term as their previous Service Package TPP and there is no decrease in the quantity of DS3 channels. DS3 Service Packages will not be available after March 12, 2005.

/2/ For DS3 Service ordered on or after April 25, 2000, the Local Distribution Channel will consist of only one rate element.



**10. GIGAMAN<sup>®</sup> SERVICE**

**A. Description**

(For description, see Illinois Guidebook, Part 15, Section 4) (T)

**B. Definitions**

(For definitions, see Illinois Guidebook, Part 15, Section 4) (T)

**C. Terms and Conditions**

(For terms and conditions, see Illinois Guidebook, Part 15, Section 4) (T)

**D. Features**

(For features, see Illinois Guidebook, Part 15, Section 4) (T)

<sup>®</sup> GigaMAN is a registered trademark of AT&T Knowledge Ventures

**10. GigaMAN Service** (T)

**F. Prices (cont'd)**

2. Payment Plans

(For payment plans, see Illinois Guidebook, Part 15, Section 4) (T)

3. Termination Charges

(For termination charges, see Illinois Guidebook, Part 15, Section 4) (T)

4. Credit Allowance

(For credit allowance, see Illinois Guidebook, Part 15, Section 4) (T)

(D)  
(D)

**13. MULTI-SERVICE OPTICAL NETWORK RING SERVICE<sup>/1/</sup>**

**A. Description**

(For description, see Illinois Guidebook, Part 20, Section 15) (T)

**B. Definitions**

(For definitions, see Illinois Guidebook, Part 20, Section 15) (T)

**C. Terms and Conditions**

(For terms and conditions, see Illinois Guidebook, Part 20, Section 15) (T)

**D. Features**

(For features, see Illinois Guidebook, Part 20, Section 15) (T)

/1/ Effective January 14, 2013, Multi-Service Optical Network (MON) Ring Service is not available for new installations. Existing MON Ring customers will be permitted to modify their service by adding new circuits to their existing service, but will not be permitted to add new nodes in new locations. New circuits added to existing locations will utilize the customer's existing Term Payment Plan (TPP) and should be coterminous with the customer's existing TPP. Customers with TPPs that expire may not extend their service contract. In addition, effective December 1, 2016, no Move, Add or Change orders of any type will be accepted for MON Ring Service.

**13. MULTI-SERVICE OPTICAL NETWORK RING SERVICE<sup>/1/</sup> (cont'd)**

**F. Prices (cont'd)**

2. Payment Plans

For payment plans, see Illinois Guidebook, Part 20, Section 15. (T)

3. Termination Charges

For termination charges, see Illinois Guidebook, Part 20, Section 15. (T)

4. Credit Allowance

For credit allowance, see Illinois Guidebook, Part 20, Section 15. (T)

/1/ Effective January 14, 2013, Multi-Service Optical Network (MON) Ring Service is not available for new installations. Existing MON Ring customers will be permitted to modify their service by adding new circuits to their existing service, but will not be permitted to add new nodes in new locations. New circuits added to existing locations will utilize the customer's existing Term Payment Plan (TPP) and should be coterminous with the customer's existing TPP. Customers with TPPs that expire may not extend their service contract. In addition, effective December 1, 2016, no Move, Add or Change orders of any type will be accepted for MON Ring Service.

**14. FibreMAN<sup>®</sup> SERVICE<sup>/1/</sup>**

**A. Description**

(For description, see Illinois Guidebook, Part 20, Section 15) (T)

**B. Definitions**

(For definitions, see Illinois Guidebook, Part 20, Section 15) (T)

**C. Terms and Conditions**

(For terms and conditions, see Illinois Guidebook, Part 20, Section 15) (T)

**D. Features**

(For features, see Illinois Guidebook, Part 20, Section 15) (T)

**E. Technical References**

FibreMAN standards are defined in American National Standards Institute (ANSI) document X3.230-1994, which is also International Organization for Standardization document 14165-1.

The Carrier's customer interface to FibreMAN Service is as specified in:

<u>Subject</u>	<u>Technical Reference</u>
Ethernet Standards	SBC TP-76412-000
Fibre Channel Physical and Signaling Interface	ANSI X3.230

The Technical Reference can be obtained from:

APEX Support Team  
(734) 523-7348

® FibreMAN is a registered trademark of AT&T Knowledge Ventures

/1/ Effective February 28, 2011, FibreMAN Service is limited to Carrier's customers with existing service. No new Carrier's customers will be permitted to order FibreMAN Service. New requests for physical changes to FibreMAN Service (including the upgrade or downgrade of access speed, installation of new service, or moves to different service addresses) will not be provisioned. Carrier's customers with Term Payment Plans (TPPs) that expire prior to December 1, 2014 may extend their service until December 1, 2014 utilizing the Monthly Extension Rate provision of the TPP.

**14. FibreMAN<sup>®</sup> SERVICE (cont'd)<sup>/1/</sup>**

**F. Prices (cont'd)**

2. Payment Plans

(For payment plans, see Illinois Guidebook, Part 20, Section 15) (T)

3. Termination Charges

(For termination charges, see Illinois Guidebook, Part 20, Section 15) (T)

4. Credit Allowance

(For credit allowance, see Illinois Guidebook, Part 20, Section 15) (T)

/1/ Effective February 28, 2011, FibreMAN Service is limited to Carrier's customers with existing service. No new Carrier's customers will be permitted to order FibreMAN Service. New requests for physical changes to FibreMAN Service (including the upgrade or downgrade of access speed, installation of new service, or moves to different service addresses) will not be provisioned. Carrier's customers with Term Payment Plans (TPPs) that expire prior to December 1, 2014 may extend their service until December 1, 2014 utilizing the Monthly Extension Rate provision of the TPP.

**15. DecaMAN<sup>SM</sup> SERVICE**

**A. Description**

(For Description, see Illinois Guidebook, Part 15, Section 4) (T)

**B. Definitions**

(For Definitions, see Illinois Guidebook, Part 15, Section 4) (T)

**C. Features**

(For Features, see Illinois Guidebook, Part 15, Section 4) (T)

DecaMAN is a service mark of SBC Knowledge Ventures, L.P.

**15. DecaMAN<sup>SM</sup> SERVICE (cont'd)**

**F. Prices (cont'd)**

2. Payment Plans

For Payment Plans, see Illinois Guidebook, Part 15, Section 4. (T)

3. Termination Charges

For Termination Charges, see Illinois Guidebook, Part 15, Section 4. (T)

4. Credit Allowance

For Credit Allowance, see Illinois Guidebook, Part 15, Section 4. (T)



This section sets forth the ISDN Services made available by Illinois Bell Telephone Company to Carrier (T)  
for resale to its customers. General terms, conditions, service and feature descriptions as described in  
Illinois Guidebook, Part 17 and herein apply where appropriate, unless otherwise specified in this Part. (T)  
The application thereof is to Carrier with regard to service ordering, repair requests or billing responsibility  
and to Carrier's Customer when designating service location, use, activation, configuration, or sizing.

**1. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) DIRECT SERVICE (T)**

**A. Description**

(For Description, see Illinois Guidebook, Part 17, Section 1.) (T)

**B. Definitions**

(For Definitions, see Illinois Guidebook, Part 17, Section 1.) (T)

**C. Terms and Conditions**

(For Terms and Conditions, see Illinois Guidebook, Part 17, Section 1.) (T)

**D. Features**

(For Features, see Illinois Guidebook, Part 17, Section 1.) (T)

**E. Technical References**

All customer premises equipment used to interface with ISDN Direct Service is required to conform with the Technical Reference Specifications used by the Company.

**Subject**

**Technical Reference**

ISDN Interface Specification AM-TR-NIS-000068 (T)

The Technical Reference can be obtained from:

APEX Support Team  
(734) 523-7348

**1. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) DIRECT SERVICE (cont'd)** (T)

**F. Prices (cont'd)**

3. Payment Plans

(For payment plans, see Illinois Guidebook, Part 17, Section 1) (T)

4. Termination Charges

(For termination charges, see Illinois Guidebook, Part 17, Section 1) (T)

**2. ISDN PRIME SERVICE**

**A. Description**

(For Description, see Illinois Guidebook, Part 17, Section 2.) (T)

**B. Definitions**

(For Definitions, see Illinois Guidebook, Part 17, Section 2.) (T)

**C. Terms and Conditions**

(For Terms and Conditions, see Illinois Guidebook, Part 17, Section 2.) (T)

**D. Features**

(For Features, see Illinois Guidebook, Part 17, Section 2.) (T)

**E. Technical References**

All customer premises equipment used to interface with ISDN Prime Service is required to conform with the Technical Reference Specifications used by the Company and found in Technical Reference:

<u>Subject</u>	<u>Technical Reference</u>	
ISDN Interface Specification	AM-TR-NIS-000068	(T)

These publications may be obtained from:

APEX Support Team  
(734) 523-7348

**2. ISDN PRIME SERVICE (cont'd)**

**F. Prices (cont'd)**

3. Payment Plans

(For payment plans, see Illinois Guidebook, Part 17, Section 2.) (T)

4. Termination Charges

(For termination charges, see Illinois Guidebook, Part 17, Section 2.) (T)

Illinois Bell Telephone Company  
d/b/a AT&T Illinois d/b/a AT&T Wholesale

**AT&T Tariff**

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PART 22 - Resale Local Exchange Service  
SECTION 37 - ISDN Services - Competitive Related

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**AT&T Tariff**

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Part 22 Section 38

PART 22 - Resale Local Exchange Service  
SECTION 38 - Video Services - Competitive Related

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**AT&T Tariff**

ILL. C.C. NO. 22  
Part 22 Section 38

PART 22 - Resale Local Exchange Service  
SECTION 38 - Video Services - Competitive Related

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## 1. GENERAL

- 1.1 Ameritech End Office Integration Service is available for use in the provision of a telecommunications service as specified to the extent required by the Telecommunications Act of 1996, Pub. L. No. 104-104, 110 Stat. 56 (1996) ("the Act") and the rules and regulations of the Federal Communications Commission, the IL PUA and the rules and regulations of the Illinois Commerce Commission. The Company intends that this tariff fully complies with the Company's obligations under the Illinois Public Utilities Act as amended effective June 30, 2001 ("Illinois PUA").

The Company has filed this tariff under compulsion of the Illinois Public Utilities Act, including as amended by Illinois Public Act 92-0022, and at the direction of the Illinois Commerce Commission, and specifically reserves any and all rights and remedies it may have relating to possible challenges to Illinois Public Act 92-0022 and this tariff under state and federal law, including federal preemption law. In addition, the Company reserves its right to withdraw this tariff in accordance with any applicable law, including but not limited to the decision of the United States Court of Appeals for the 7th Circuit in Wisconsin Bell v. Bie, Nos. 02-3854 and 02-3897 and the decision of the Appellate Court of Illinois in Illinois Bell v. Illinois Commerce Commission, Case Nos. 3-02-0738 and 3-02-0920 (Consolidated).

- 1.2 This Section contains a schedule of rates and regulations applicable to the Ameritech End Office Integration Service of AT&T Illinois, hereafter referred to as the "Company". General Regulations as found in Part 2 of this tariff and Illinois Guidebook, Part 2, apply to this Section unless otherwise specified in this Section. The term "customer", which appears in Part 2 of the General Regulations, is the equivalent of the term "telecommunication carrier" as used in this Section, which includes "originating carrier" for the purposes of transiting. Unless otherwise indicated herein, the obligations and responsibilities of the telecommunications carrier or party do not apply to the subtending third party carrier with respect to transiting. (T)
- 1.3 Ameritech End Office Integration Service (AEOIS) is a specialized form of interconnection intended for the purpose of integrating the end office and/or tandem switches of Local Exchange Telecommunications Carriers, hereafter referred to as a "carrier", to the Company's public switched network for the completion of local service area calls between and within exchanges without requiring the use of access codes by either carrier. Non-local service area calls must be terminated using alternative interconnection arrangements; e.g., carriers may interconnect with the Company's facilities for cross-connect services under Section 4. Carriers may also connect at any technically feasible point in the network including, at a minimum: (T)

**1. GENERAL (cont'd)**

1.3 (cont'd)

- Line side of the local switch
- Trunk side of the local switch
- Trunk interconnection points for the tandem switch
- Central Office cross connect points
- Out of band signaling transfer points necessary to exchange traffic at these points and access call related databases, and
- Points of access to unbundled network elements.

Carriers may also request a non-standard interconnection.

1.4 AEOIS is subject to rules and regulations associated with services used in its provisioning.

1.5 General regulations, as found in Part 2 of this tariff and the Illinois Guidebook, apply to this Section unless otherwise specified in the Section. (T)

**2. TECHNICAL REFERENCES**

2.1 AEOIS integrates a carrier's network into the Company's existing switched network. The carrier is responsible for the compatibility of its network.

A. Electrical/Optical interfaces:

Bellcore Technical Publication TR-INS-000342; High Capacity Digital Special Access Service, Transmission Parameter Limits and Interface Combinations.

Ameritech Technical Publication AM-TR-TMO-000072; Service Description and Interface Requirements for Ameritech's Optical Service.

B. End Office-to-End Office and/or End Office-to-Tandem Office Signaling Procedures for Trunking:

Bellcore Special Report R-TSV-002275, BOC Notes on the LEC Networks 1990-Signaling.

AT&T Supplement AM-TR-OAT-000069, Common Channel Signaling Network Interface Specification. (T)

**1. AMERITECH PHYSICAL COLLOCATION OFFERINGS (cont'd)**

**C. TERMS AND CONDITIONS (cont'd)**

2. Cross-Connections for Physical Collocation Offerings

The Company's physical collocation offerings permit Carriers to connect to the following Company provided services via AT&T Cross-Connection Service (ACCS) as described in this Section: (T)

- Switched Access services and/or Special Access services under the provisions of Ill. C.C. No. 21, Sections 6 and 7,
- Channel Services under provisions of the dedicated communications services, Illinois Guidebook, Part 15, (T)
- Unbundled Loops
- Unbundled Local Switching
- Service Provider Number Portability
- Ameritech End Office Integration Service under the provisions of Part 23, Section 2,
- Tandem Switching service
- Unbundled Interoffice Transport
- Other cross-connections permitted under the IL PUA as subsequently tariffed by the Company or that may be subsequently made available through the BFR - OC process. (T)