

1. OPERATOR ASSISTED CALLS^{/1/}

(C)

This section sets forth the Operator Services made available by Illinois Bell Telephone Company to a Carrier for resale to its customers. General terms, conditions, service and feature descriptions as described in Illinois Guidebook, Part 11 and herein apply where appropriate, unless otherwise specified in this Part. The application thereof is to Carrier with regard to service ordering, repair requests or billing responsibility and to Carrier's Customer when designating service location, use, activation, configuration, or sizing.

/1/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued.

(N)
(N)

2. OPERATOR SERVICES

Residence Operator Assisted Calls

(For service description, terms and conditions, see Illinois Guidebook, Part 11, Section 1.) (T)

Residence Local Usage Charges - Market Service Area 1, 2, 3, 6, 7, 9, 15

A. Residence Schedule - local assisted usage

Minutes-of-Use charges vary by band. Initial period and overtime period charges, by band, are as follows:

1. Residence Sent Paid/Operator Assisted Usage Service

Band	Initial and Subsequent Time Period	Peak Period Rating		Discount Shoulder Peak Charge	Period Rating Off Peak Charge
		Initial Period Charge	Subsequent Period Charge		
A	Untimed	\$.0341	N/A	58.02% of Peak	30.31% of Peak Period
B	1 Minute	.0496	\$.0164	Peak	Peak Period
C	1 Minute	.1856	.1831	Period	

2. Residence Operator Assisted Usage Service - Other

Band	Initial and Subsequent Time Period	Peak Period Rating		Discount Shoulder Peak Charge	Period Rating Off Peak Charge
		Initial Period Charge	Subsequent Period Charge		
A	1 Minute	\$.0244	\$.0073	43.03% of Peak	25.21% of Peak Period
B	1 Minute	.0496	.0164	Peak	Peak Period
C	1 Minute	.1856	.1831	Period	

2. OPERATOR SERVICES (cont'd)

Residence Operator Assisted Calls (cont'd)

B. Residence Local Usage - Minutes-of-Use

Minutes of Use Residence Rate Schedule

Bands A and B

Total Accumulated Usage	% Discount Applied
First \$2.20	0.00%
Next \$2.20 (\$2.21 to \$4.40)	26.20%
Next \$4.40 (\$4.41 to \$8.80)	38.00%
Next \$5.61 (\$8.81 to \$14.41)	50.00%
Over \$14.41	100.00%

Band A and B local usage is accumulated on a per account basis during the Carrier's customer's billing period. A percentage discount is then applied, as appropriate, to each level of usage depicted preceding, i.e., the first \$2.20 of residence usage receives no discount, the next \$2.20 is discounted 26.20%, etc.

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In addition to usage charges, monthly network access line charges as specified in Part 22, Section 3 of this Tariff are applicable.

2. OPERATOR SERVICES (cont'd)

Residence Operator Assisted Calls (cont'd)

C. Residence Long Distance Usage Charges – Market Service Area 1, 2, 3, 4, 5, 6, 7, 9, 10, 12, 15

Residence Schedule – long distance assisted usage

Initial Period and Additional Minutes Rates

Rate Airline Miles		Day	
Over	Up to and Including	Initial Minute	Each Additional Minute
0	10	\$.1461(I)	\$.1499(I)
10	16	.1522(I)	.1707(I)
16	22	.1522(R)	.1707(I)
22	40	.1644(R)	.1776(I)
40		.1645(R)	.1776(I)

Rate Airline Miles		Evening	
Over	Up to and Including	Initial Minute	Each Additional Minute
0	10	\$.1461(I)	\$.1499(I)
10	16	.1522(I)	.1707(I)
16	22	.1522(R)	.1707(I)
22	40	.1644(I)	.1776(I)
40		.1645(R)	.1776(I)

Rate Airline Miles		Night	
Over	Up to and Including	Initial Minute	Each Additional Minute
0	10	\$.1461(I)	\$.1499(I)
10	16	.1522(I)	.1707(I)
16	22	.1522(I)	.1707(I)
22	40	.1644(I)	.1776(I)
40		.1645(R)	.1776(I)

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/1/ Material is located in Tariff 22, Part 22, Section 23, on Sheet 26.1.

(N)

2. OPERATOR SERVICES (cont'd)

Business Operator Assisted Calls (cont'd)

B. Business Long Distance Usage Charges – Market Service Area 1, 2, 3, 6, 7, 9, and 15

Business Schedule – long distance assisted usage

Initial Period and Additional Minutes Rates

Rate Airline Miles		Day	
Over	Up to and Including	Initial Minute	Each Additional Minute
0	10	\$.1461(I)	\$.1499(I)
10	16	.1522(I)	.1707(I)
16	22	.1522(R)	.1707(I)
22	40	.1644(R)	.1776(I)
40		.1645(R)	.1776(I)

Rate Airline Miles		Evening	
Over	Up to and Including	Initial Minute	Each Additional Minute
0	10	\$.1461(I)	\$.1499(I)
10	16	.1522(I)	.1707(I)
16	22	.1522(R)	.1707(I)
22	40	.1644(I)	.1776(I)
40		.1645(R)	.1776(I)

Rate Airline Miles		Night	
Over	Up to and Including	Initial Minute	Each Additional Minute
0	10	\$.1461(I)	\$.1499(I)
10	16	.1522(I)	.1707(I)
16	22	.1522(I)	.1707(I)
22	40	.1644(I)	.1776(I)
40		.1645(R)	.1776(I)

2. OPERATOR SERVICES (cont'd)

Operator Surcharges

For service description, see Illinois Guidebook, Part 11, Section 1 and Section 4.

The following operator surcharges apply to both local and long distance services:

Description	Band C Surcharge Rate (per call)		Bands A and B Surcharge Rate (per call)		
	Residence	Business	Residence	Business	
Station-to-Station					(D)
Alternate Billing					(D)
Inmate ^{/1/}	1.87	1.87	1.87	1.87	(D) (C)
Sent Paid/Operator Assisted					
Other Telephones	.81	.81	.81	.81	

Description	PayPhone Surcharge Rate (per call)
PayPhone	
PayPhone Set Use Charge	\$.30

/1/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued. (N)
(N)

3. NATIONAL DIRECTORY ASSISTANCE CALL SERVICE

A. DESCRIPTION

(For service description, see Illinois Guidebook, Part 11, Section 2.)

B. PRICES

	Direct Dialed Calls	
1. For each call to National Directory Assistance	\$1.86	(l)
/1/		
/2/		
2. Where Carrier's customer requests operator assistance to place a call to National Directory Assistance, the surcharge as shown in Section 3 or Section 31, as appropriate, is applicable in addition to the price specified in Paragraph 3.B.1. above.		
3. National Directory Assistance is not provided on WATS service, Feature Group A service (as described in Tariff Ill. C.C. No. 21), Alternate Billed Collect-Inmate (Operator Assisted Calls from a correctional institution), or to Carrier's customers that have Toll Restriction. ^{/3/}		

/1/ Customer Owned Pay Telephone Service Direct Dialed DA rates are specified in this Section.

/2/ Hospital Service Direct Dialed DA rates are the equivalent of Business DA rates as specified in this Section.

/3/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued.

4. DIRECTORY ASSISTANCE CALL SERVICE

(For service description, see Illinois Guidebook, Part 11, Section 2.)

	RESIDENCE	BUSINESS	
Call Service (Audio response or Operator)			
Maximum of 2 requests allowed for each DA call			
- Per call	1.78	1.78	(l)
Basic COPTS/COPTS Coin Line		.24	