

This section sets forth the Directory Services made available by Illinois Bell Telephone Company to Carrier for resale to its residence and business customers. General terms, conditions, service and feature descriptions as described in Illinois Guidebook, Part 12 and herein apply where appropriate, unless otherwise specified in this Part. The application thereof is to Carrier with regard to service ordering, repair requests or billing responsibility and to Carrier's Customer when designating service location, use, activation, configuration, or sizing. (T)

DIRECTORY DISTRIBUTION

(For service description, see Illinois Guidebook, Part 12, Section 3.) (T)

Directories will be provided by the Company as described in the reference above.

LISTING SERVICES

(T)

(For service description, see Illinois Guidebook, Part 12, Section 1.)

Monthly Price

Description /Billing Code/

Alphabetical Listing Service

(T)

One listing without charge, in the alphabetical section of the Company's Listing Information System for the local exchange area in which the Carrier Customer's premises is located, termed the primary listing is provided for each separate service resold by Carrier to its customer including joint users. Where two or more lines are arranged to hunt, all of those lines so arranged constitute one separate customer service.

(T)

(T)

Extra Listings

An Extra Listing is any listing of a name or information in connection with an access line number resold by Carrier to its customer beyond that to which the Carrier's Customer is entitled in connection with the Carrier Customer's regular service.

Residence

- Chicago Exchange /RLT/ \$0.28
- Exchanges included in Chicago Suburban Listing Information System /RLT/ ^{/1/} 0.28 (T)
- Other Exchanges /LR2/ 0.28 (T)

Business

- Chicago Exchange /CLT/ \$1.67
- Exchanges included in Chicago Suburban Listing Information System /CLT/ ^{/1/} 1.67 (T)
- Other Exchanges /LB2/ 1.67 (T)

Pursuant to Ill. C.C. Order in Docket No. 04-0312 dated June 23, 2004.

/1/ Illinois exchanges of this Company included in Chicago Suburban Listing Information System can be found in Illinois Guidebook, Part 12, Section 1. (T)

LISTING SERVICES (cont'd)

(T)

Monthly Price

Description /Billing Code/

Private

A telephone number assigned to a line resold by Carrier which is not listed in either the Listing Information System records or the alphabetical directory or that section of the directory, where available, containing the regular alphabetical list of names.

(T)
|
(T)

Per month for each listing /NPU/

- in MSA 1

- in MSAs 2-16

Residence

\$ 1.20

1.20

Business^{1/}

\$ 1.20

1.20

Semi-Private

A telephone number which is not listed in the alphabetical Listing Information System or that section of the directory, where available, containing the regular alphabetical list of names of Carrier customers. The telephone number is listed in the directory assistance records and will be furnished upon request of the calling party.

(T)
(T)

Per month for each listing /NLT/

- MSA 1

- MSAs 2-16

Residence

\$.50

\$.50

Business^{1/}

\$.50

.50

(D)

CUSTOM NUMBER SERVICE (CNS)

(For service description, terms and conditions, see Illinois Guidebook, Part 12, Section 1.) (T)

Description /Billing Code/	Nonrecurring Charge
	Residence - Business
Number Search and Assignment /RNCSP/	\$22.79

BUSINESS CATEGORY SEARCH**A. DESCRIPTION**

Business Category Search will provide Carrier's customers with the ability to request telephone number listings for a specified category of businesses, when the name of the business they are seeking is unknown. Requested telephone number listings can be searched for in the local calling area, as described in Illinois Guidebook, Part 4, Section 2 or outside the Carrier's customer's home numbering plan area (HNPA), as described in Illinois Guidebook, Part 9, Section 4. Information Call Completion is offered with Business Category Search for telephone number listings within the Carrier's customer's home numbering plan area.

The Company searches and retrieves listings that match the customer's requested business category for the requested city/locality. The Company searches and retrieves listings within a pre-defined radius of a center point in the city/locality,

B. TERMS AND CONDITIONS

1. Telephone calls by Carrier's customers for telephone number listings will be answered and numbers given by an Audio Response Unit (ARU).
2. Business Category Search calls are billed at the rates shown in **C. PRICES** following. A maximum of three requested telephone number listings will be provided for each Business Category Search call.
3. The Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished; and the customer shall indemnify and save the Company harmless against all claims (including costs and reasonable attorneys' fees) that may arise from the use of such information.
4. Business Category Search is not provided on WATS service, Feature Group A service, Alternate Billed Collect-Inmate (Operator Assisted Calls from a correctional institution), or to Carrier's customers that have Toll Restriction.^{/1/} (C)
5. Business Category Search is available where facilities permit.

/1/ Effective March 19, 2016, Collect, Person-to-Person, Bill to Third Number calls and Busy Line Verification/Interruption services are discontinued. (N)
(N)

BUSINESS CATEGORY SEARCH (cont'd)

C. PRICES

Description	Rates		
	Direct Dialed Calls	Alternate Billed Calls	
Business Category Search, per call	\$1.88	\$1.88	(l)

1. Where a Carrier's customer requests operator assistance to place a call for Business Category Search, the surcharge as shown in Section 11 is applicable in addition to the price specified in **C. PRICES** above.