

TARIFF DISTRIBUTION

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PURPOSE: Lifeline – Reduction in Federal Discount

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1. LOW-INCOME PROGRAM

- A. The Low-Income Program consists of the federal Lifeline program.

Effective March 16, 2018, Low-Income Program (Lifeline) service is available only to eligible AT&T Indiana customers who reside in the AT&T Indiana retained ETC designated service area, as described and shown on the census block list appearing in document provided below (click to view) and on the map appearing on Sheet 4 of this tariff.



AT&T Indiana Exhibit
B (VER 1) 4-24-17.pdf

- B. Definitions

The following terms shall be defined as follows:

Toll Blocking Service - a service provided by the Company that lets consumers elect not to allow the completion of outgoing toll calls from their residential exchange access line.

- C. Lifeline Assistance

1. General

Lifeline Assistance is available to residential customers in accordance with the provisions established by the FCC and set forth in 47 C.F.R. 54.

2. Description

The Federal Lifeline Program assists qualified low-income applicants by providing a \$5.25 reduction in their monthly rate for qualifying services as defined in 47 C.F.R. 54.400(m) at eligible locations. (R)

3. Eligible Criteria

To constitute as a qualifying low-income consumer:

- a) A consumer's household income as defined in §54.400(f) must be at or below 135% of the Federal Poverty Guidelines for a household of that size; or
- b) The consumer, one or more of the consumer's dependents, or the consumer's household must receive benefits from one of the following federal assistance programs: Medicaid; Supplemental Nutrition Assistance Program; Supplemental Security Income; Federal Public Housing Assistance; or Veterans and Survivors Pension Benefit.

1. LOW-INCOME PROGRAM (cont'd)

C. Lifeline Assistance (cont'd)

4. Eligibility Determination and Certification Criteria

- a) Applicants must provide proof of eligibility and be deemed eligible for participation consistent with the federal requirements set forth in 47 C.F.R. 54.410.
- b) On or after June 11, 2019, the Company will no longer be responsible for determining Lifeline eligibility. On or after June 11, 2019, the National Lifeline Eligibility Verifier (National Verifier) will determine subscriber eligibility, conduct annual recertification, and populate the Lifeline Eligibility Database (all subscribers deemed eligible for the Lifeline Program). The Company shall continue to support customers by assisting them with their lifeline applications, including but not limited to submitting a customer's Lifeline application and applicable supporting documentation to the National Verifier. The National Verifier will collect the customer's application, determine eligibility, and give an approval or denial for a Lifeline discount. Once approved, the National Verifier will retain the approval for 90 days, during which time the Company may use the eligibility to provide a Lifeline discount. The customer may also use their eligibility to obtain a Lifeline discount from a Company other than AT&T.

5. Credits

- a) Customers eligible for Lifeline Assistance shall receive a credit applied to their monthly bill in accordance with the federal Lifeline provisions set forth in 47 C.F.R. 54. (C)
- b) Customers eligible for Lifeline Assistance are eligible to receive Toll Blocking Service at no charge. This service will only be provided at the customer's request.

D. Link-Up Assistance (Lifeline Connection Assistance)^{/1/}

/1/ The requirement for ETCs to offer Link-Up assistance (discounted service connection charges) was eliminated by the Federal Communications Commission pursuant to the Lifeline Reform and Modernization Order, Released February 6, 2012.