

AT&T INTERSTATE ACCESS GUIDEBOOK

2. General Conditions (Cont'd)

2.1 Undertaking of the Telephone Company (Cont'd)

2.1.4 Provision of Services

- (A) The Telephone Company will provide to the customer, upon reasonable notice, services offered in this Guidebook at the specified rates and charges, to the extent that such services are or can be made available with reasonable effort and after provisions have been made for the Telephone Company's Telephone Exchange Service.

In addition, the Telephone Company may discontinue certain Telephone Company services in geographic areas for which the Telephone Company has no customers subscribing to those services and has received no reasonable requests within the prior 30 days.

The Company may grandfather Services in certain geographic areas, subject to regulatory approval. Upon grandfathering, services will no longer be available for purchase by new or existing customers. In addition, requests to move, add, change, or renew existing service arrangements will not be accepted. Following the expiration of a customer's existing term agreement, service will be provided on a month-to-month basis at the applicable Monthly rates until the service is discontinued. For a list of impacted Services and geographic areas, please refer to Table G of the Discontinued Service Areas located at https://clec.att.com/clec_documents/unrestr/clec/common/PrimeAccess_Model-Discontinued_Service_Areas.xlsx.

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In the event that the customer's request cannot be fulfilled with existing facilities and equipment or the request is not consistent with the Telephone Company's Guidebooks and technical references contained therein, alternative designs may be provided by the Telephone Company. Additionally, the Telephone Company will work with the customer to reach an agreeable solution.

- (B) The services provided under this Guidebook are provided over such routes and facilities as the Telephone Company may elect.
- (C) The services in this Guidebook (not including Expanded Interconnection) will be provided as follows:
- (1) The service will include any entrance cable or drop wiring and wiring or as set forth in Part 68 of the F.C.C.'s Rules and Conditions.
 - (2) The service will be installed by the Telephone Company to such point of termination. Access Service is provided with only one Point of Termination per customer request, the Telephone Company will provide additional Points of Termination at an additional charge. The charge for additional points of termination will include the cost of additional materials and labor. The labor rates, as set forth in Section 13 will apply.
- (D) Moves involving the point of termination at the customer's premises for Access Services offered under this Guidebook are discussed in the appropriate section of this Guidebook.

ACCESS SERVICE

2 - General Conditions

2.1 Undertaking of the Telephone Company (Cont'd)

2.1.4 Provision of Services

The Telephone Company, to the extent that such services are or can be made available with reasonable effort, and after provision has been made for the Telephone Company's Telephone Exchange Services, will provide to the customer upon reasonable notice services offered in other applicable sections of this guidebook at rates and charges specified therein.

In addition, the Telephone Company may discontinue certain Telephone Company services in geographic areas for which the Telephone Company has no customers subscribing to those services and has received no reasonable requests within the prior 30 days.

The Company may grandfather Services in certain geographic areas, subject to regulatory approval. Upon grandfathering, services will no longer be available for purchase by new or existing customers. In addition, requests to move, add, change, or renew existing service arrangements will not be accepted. Following the expiration of a customer's existing term agreement, service will be provided on a month-to-month basis at the applicable Monthly rates until the service is discontinued. For a list of impacted Services and geographic areas, please refer to Table G of the Discontinued Service Areas located at https://clec.att.com/clec_documents/unrestr/clec/common/PrimeAccess_Mod_el-Discontinued_Service_Areas.xlsx.

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2.1.5 Installation and Termination of Services

The Access Services provided under this guidebook (A) will include any entrance cable or drop wiring and wire or intra-building cable to that point where provision is made for termination of the Telephone Company's outside distribution network facilities at a suitable location inside a customer-designated premises and (B) will be installed by the Telephone Company to such Point of Termination. Each Access Service has only one Point of Termination per customer premises. Any additional terminations beyond such Point of Termination is the sole responsibility of the customer. The Point of Termination is an inherent part of Special Access (a.k.a. BellSouth SPA) services, therefore, the preceding does not preclude the customer's ability to have each Point of Termination moved, as set forth in Part 11, Sections 6.7.7 and 7.4.5 of BellSouth Telecommunications Tariff F.C.C. No. 1, for Special Access (a.k.a. BellSouth SPA) services, respectively.

2.1.6 Maintenance of Services

The services provided under this guidebook shall be maintained by the Telephone Company. The customer or others may not rearrange, move, disconnect, remove or attempt to repair any facilities provided by the Telephone Company other than by connection or disconnection to any interface means used, except with the written consent of the Telephone Company.