

AT&T INTERSTATE ACCESS GUIDEBOOK

2. General Conditions (Cont'd)

2.5 Billing Conditions (Cont'd)

2.5.6 Credit Allowance for Service Interruptions

(A) General

Service (with the exception of STN and ReliaNet, for AR, KS, MO, OK, TX) is considered to be interrupted when it becomes unusable to the customer because of a failure of a facility component used to furnish service under this Guidebook or the protective controls applied by the Telephone Company, specified in the tariffs below, results in the complete loss of service by the customer.

State	FCC Tariff No.
AR, KS, MO, OK, TX	#73, Section 6.7.10
IL, IN, MI, OH, WI	#2, Section 6.6.1
CA, NV	#1, Section 6.5.1

An interruption period starts when an inoperative service is reported to the Telephone Company and ends when the service is operative.

The credit allowance for an interruption or for a series of interruptions shall not exceed:

- The applicable monthly rate,
- The assumed minutes of use charge, or
- The billed amount for that particular rate element in those cases where the Guidebook rate exceeds the actual billed amount (e.g., Shared Use Special Access services). (Applicable only in AR, KS, MO, OK, TX)

Credit allowances for service interruptions in Section 2.5.6 of this Guidebook do not apply for the following services:

- DecaMAN^{®(2) (3)} (C)
- GigaMAN^{®(1) (3)} (C)
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- OPT-E-MAN[®]

For applicable service interruption credit allowances, if any, see terms and conditions associated with each service.

⁽¹⁾ See Part 6, Section 7, Page 63; Part 7, Section 7, Page 2; Part 8, Section 7, Page 10; and Part 9, Section 7, Page 3 for service availability information. (N)

⁽²⁾ See Part 6, Section 26, Page 1; Part 7, Section 23, Page 1; Part 8, Section 25, Page 1; and Part 9, Section 33, Page 1 for service availability information.

⁽³⁾ The Company currently plans to discontinue this Service on or after September 30, 2023. (N)

5. Ordering for Access Service (Cont'd)

5.3 Rate Conditions (Cont'd)

5.3.3 Access Order Cancellations

- (A) Cancellation of an Access Order
(excluding the following Special Access Services): Optical Carrier Network (OCN) Point-to-Point Service, Dedicated Ring Service, Gigabit Ethernet Metropolitan Area Network (GigaMAN^{®(1) (2)}), Multi-service Optical Network (MON) Ring Service, Optical Ethernet Metropolitan Area Network (OPT-E-MAN[®]) - IL, IN, MI, OH, WI (C)

- (1) A customer may cancel an Access Order for the installation of service on any date prior to the installation of service. The cancellation date is the date the Telephone Company receives written or verbal notice from the customer that the order is to be cancelled. The verbal notice must be followed by written confirmation within 10 days. If a customer or a customer's end user is unable to accept Access Service within 30 calendar days after the original service date, the customer has the choice of the following options:

- The Access Order shall be cancelled and charges set forth in Section 5.3.3(A)(2) will apply, or
- Billing for the service will commence.

In such instances, the cancellation date or the billing date, depending on which option is selected by the customer, shall be the 31st day beyond the original service date of the Access Order.

⁽¹⁾ See Part 6, Section 7, Page 63; Part 7, Section 7, Page 2; Part 8, Section 7, Page 10; and Part 9, Section 7, Page 3 for service availability information. (N)

⁽²⁾ The Company currently plans to discontinue this Service on or after September 30, 2023. (N)

5. Ordering for Access Service (Cont'd)

5.3 Rate Conditions (Cont'd)

5.3.3 Access Order Cancellations (Cont'd)

(D) Cancellation of an Access Order
(excluding the following Special Access Services): Gigabit Ethernet Metropolitan Area Network (GigaMAN^{(1) (2)}), Multi-service Optical Network (MON) Ring Service, OC-192 Dedicated SONET Ring Service, Optical Carrier Network (OCN) Point-to-Point Service, Optical Ethernet Metropolitan Area Network (OPT-E-MAN[®]) - CA (C)

(1) A customer may cancel an Access Order for the installation of service. The Access Order must be cancelled at least 1 business day before the service date. The cancellation date is the date the Telephone Company receives written or verbal notice from the customer that the order is to be cancelled. The verbal notice must be followed by written confirmation within 10 days. If a customer is unable to accept Access Service within 30 calendar days of the original service date, the customer has the choice of the following options:

- The Access Order shall be cancelled and charges set forth in Section 5.3.3(D) (2) will apply, or
- Billing for the service will commence.

In such instances, the cancellation date or the billing date, depending on which option is selected by the customer, shall be the 31st day beyond the original service date of the Access Order.

⁽¹⁾ See Part 6, Section 7, Page 63; Part 7, Section 7, Page 2; Part 8, Section 7, Page 10; and Part 9, Section 7, Page 3 for service availability information. (N)

⁽²⁾ The Company currently plans to discontinue this Service on or after September 30, 2023. (N)

5. Ordering for Access Service (Cont'd)

5.3 Rate Conditions (Cont'd)

5.3.3 Access Order Cancellations (Cont'd)

(E) Cancellation of an Access Order
(excluding the following Special Access Services): Gigabit Ethernet Metropolitan Area Network (GigaMAN^{(1) (2)}), Multi-service Optical Network (MON) Ring Service, Optical Carrier Network (OCN) Point-to-Point Service) - NV (C)

(1) A customer may cancel an Access Order for the installation of service on any date prior to the service date. The cancellation date is the date the Telephone Company receives written or verbal notice from the customer that the order is to be cancelled. The verbal notice must be followed by written confirmation within 10 days. If a customer or a customer's end user is unable to accept Access Service within 30 calendar days after the original service date, the customer has the choice of the following options:

- The Access Order shall be cancelled and charges set forth in Section 5.3.3(E) (2) will apply, or
- Billing for the service will commence.

In such instances, the cancellation date or the billing date, depending on which option is selected by the customer, shall be the 31st day beyond the original service date of the Access Order.

⁽¹⁾ See Part 6, Section 7, Page 63; Part 7, Section 7, Page 2; Part 8, Section 7, Page 10; and Part 9, Section 7, Page 3 for service availability information. (N)

⁽²⁾ The Company currently plans to discontinue this Service on or after September 30, 2023. (N)

5. Ordering for Access Service (Cont'd)

5.3 Rate Conditions (Cont'd)

5.3.3 Access Order Cancellations (Cont'd)

- (F) Access Order Cancellation Charges
(excluding the following Special Access Services): Optical Carrier Network (OCN) Point-to-Point Service, Self-healing Transport Network (STN), Dedicated SONET Ring Service, OC-192 Dedicated SONET Ring Service, Multi-service Optical Network (MON) Ring Service, Gigabit Ethernet Metropolitan Area Network (GigaMAN^{(1) (2)}), Optical Ethernet Metropolitan Area Network (OPT-E-MAN^(C)) - AR, KS, MO, OK, TX

(1) Cancellation of an Access Order

A customer may cancel an access order at any time prior to (1) the service date or (2) notification by the Telephone Company that service is available for the customer's use, whichever is later. The cancellation date is the date the Telephone Company receives written or verbal notice from the customer that the order is to be cancelled. The verbal notice must be followed by written confirmation within 10 days.

(2) When Cancellation Charges Apply

If a customer/interconnector, a customer's end user or an interconnector's customer or end user is unable to accept Access Service and the new service date requested is beyond the allowable service date change time period specified in 5.3.2(B)(1) (Service Date Change Charge), the access order will be cancelled. When the customer cancels an access order on or after the application date, a Cancellation Charge will apply as specified below in addition to any other applicable charges specified in 5.3.2 (Access Order Modification Charges).

(a) For Access Services (as applicable in this section) the Cancellation Charge equals:

- the number of business days from the access order application date through the access order cancellation date (i.e., the service interval)
- multiplied by the average daily charge
- plus the access order charge.

⁽¹⁾ See Part 6, Section 7, Page 63; Part 7, Section 7, Page 2; Part 8, Section 7, Page 10; and Part 9, Section 7, Page 3 for service availability information. (N)

⁽²⁾ The Company currently plans to discontinue this Service on or after September 30, 2023. (N)

5. Ordering for Access Service (Cont'd)

5.3 Rate Conditions (Cont'd)

5.3.3 Access Order Cancellations (Cont'd)

- (G) Access Order Cancellation Charges
(for the following Special Access Services): Optical Carrier Network (OCN) Point-to-Point Service, Self-healing Transport Network (STN, Dedicated SONET Ring Service, OC-192 Dedicated SONET Ring Service, Multi-service Optical Network (MON) Ring Service, Gigabit Ethernet Metropolitan Area Network (GigaMAN^{®(1) (2)}), Optical Ethernet Metropolitan Area Network (OPT-E-MAN[®]) (C)

A Customer may cancel an Access Order for installation of service. The Access Order must be cancelled at least one (1) day before the due date. The Cancellation Date is the date the Telephone Company receives written notice from the Customer that the order is to be cancelled.

If a Customer is unable to accept Service within 31 calendar days after the original due date, and the Telephone Company has not received a supplement to the access order to extend the due date within 30 calendar days after the original due date, the Telephone Company may cancel the order on the 31st calendar day after the original due date and charges specified below will apply. If Service has been fully provisioned, the Telephone Company alternatively may begin billing for the Service on the 31st calendar day after the original due date.

Cancellation charges are applied based upon the type of special access service being cancelled which is categorized as either, 1) "point to point" service or 2) "non-point to point" service. However, at no time will cancellation charges apply until costs for installation of facilities have been incurred by the Telephone Company. Service installation costs incurred by the Telephone Company start on the application date, when the Telephone Company confirms the order with the Customer.

- (1) When Cancellation Charges Apply for "Point to Point" Services

Cancellation charges for "point to point" services are based upon the date that a Customer cancels an Access Order with respect to the Design Layout Report Date (DLRD) of the service being provisioned. The DLRD is the date the Design Layout port is forwarded to the Customer. The DLRD is provided to the Customer upon firm order confirmation.

⁽¹⁾ See Part 6, Section 7, Page 63; Part 7, Section 7, Page 2; Part 8, Section 7, Page 10; and Part 9, Section 7, Page 3 for service availability information. (N)
⁽²⁾ The Company currently plans to discontinue this Service on or after September 30, 2023. (N)

5. Ordering for Access Service (Cont'd)

5.3 Rate Conditions (Cont'd)

5.3.3 Access Order Cancellations (Cont'd)

(G) (Cont'd)

(1) When Cancellation Charges Apply for "Point to Point" Services (Cont'd)

The table below lists services defined as "point to point" services for the purposes of this section:

"Point to Point" Services

- OC-3 Optical Carrier Network-Point to Point Service
- OC-12 Optical Carrier Network-Point to Point Service
- OC-48 Optical Carrier Network-Point to Point Service
- OC-192 Optical Carrier Network-Point to Point Service
- GigaMAN^{®(1) (2)}

(C)

⁽¹⁾ See Part 6, Section 7, Page 63; Part 7, Section 7, Page 2; Part 8, Section 7, Page 10; and Part 9, Section 7, Page 3 for service availability information. (N)

⁽²⁾ The Company currently plans to discontinue this Service on or after September 30, 2023. (N)

5. Ordering for Access Service (Cont'd)

5.3 Rate Conditions (Cont'd)

5.3.3 Access Order Cancellations (Cont'd)

(G) (Cont'd)

(1) When Cancellation Charges Apply for "Point to Point" Services (Cont'd)

When an Access Order is cancelled (or a part of an order) for a "point to point" service, cancellation charges will apply, even when nonrecurring installation charges would otherwise be waived, as follows:

- (a) When a "point to point" service is cancelled on or before the Design Layout Report Date (DLRD), a cancellation charge will apply on a per circuit basis as shown in the table below. When a lower-speed "point to point" service (e.g., OC-3c OCN Point-to-Point Service) with a Connecting Facility Assignment (CFA) of a higher-speed "point to point" or "non-point to point" service (e.g., OC-12 OCN Point-to-Point Service) is cancelled, and a cancelled service has no channel termination or local distribution channel, a cancellation charge will apply on a per circuit basis as shown in the table below:

<u>Service</u>	<u>Cancellation Charge (Per Circuit)</u>	
OC-3 OCN Point to Point Service	\$600.00	
OC-12 OCN Point to Point Service	800.00	
OC-48 OCN Point to Point Service	1,200.00	
OC-192 OCN Point to Point Service	2,500.00	
GigaMAN ^{®(1) (2)}	800.00	(C)

(1) See Part 6, Section 7, Page 63; Part 7, Section 7, Page 2; Part 8, Section 7, Page 10; and Part 9, Section 7, Page 3 for service availability information. (N)
 (2) The Company currently plans to discontinue this Service on or after September 30, 2023. (N)

5. Ordering for Access Service (Cont'd)

5.3 Rate Conditions (Cont'd)

5.3.3 Access Order Cancellations (Cont'd)

(G) (Cont'd)

(1) When Cancellation Charges Apply for "Point to Point" Services (Cont'd)

When an Access Order is cancelled (or a part of an order) for a "point to point" service, cancellation charges will apply, even when nonrecurring installation charges would otherwise be waived, as follows: (Cont'd)

(b) When a "point to point" service is cancelled after the Design Layout Report Date (DLRD), a cancellation charge will apply on a per circuit basis as shown in the table below:

<u>Service</u>	<u>Cancellation Charge</u> <u>(Per Circuit)</u>	
OC-3 OCN Point to Point Service	\$2,900.00	
OC-12 OCN Point to Point Service	3,100.00	
OC-48 OCN Point to Point Service	3,700.00	
OC-192 OCN Point to Point Service	4,000.00	
GigaMAN ^{(1) (2)}	3,200.00	(C)

(1) See Part 6, Section 7, Page 63; Part 7, Section 7, Page 2; Part 8, Section 7, Page 10; and Part 9, Section 7, Page 3 for service availability information. (N)

(2) The Company currently plans to discontinue this Service on or after September 30, 2023. (N)

GENERAL CONDITIONS

2.1 Cost Assessment Charge (CAC)

2.1.1 A Cost Assessment Charge is assessed on a percentage basis against all billed revenue for business Customers subscribing to the transport services listed below. The CAC is established to recover property taxes. This charge is not a tax or fee that the government requires AT&T to collect from Customers. The CAC will not apply to Federal, State or Local Government Accounts, or to any accounts identified in the billing systems of the Telephone Company as being exempt from application of the Federal Universal Service Fund (FUSF).

Description

Transport services

- Optical Carrier Network (OCN) Point-to-Point Service
- Gigabit Ethernet Metropolitan Area Network (GigaMAN^{®(1) (3)}) (C)
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- Optical Ethernet Metropolitan Area Network (OPT-E-MAN)
- Customized Switched Metropolitan Ethernet (CSME)
- 10 Gigabit Ethernet Metropolitan Area Network (DecaMAN^{®(2) (3)}) (C)
- BellSouth Metro Ethernet Service
- BellSouth Wavelength Channel Service
- High Capacity Service (LightGate SONET Service)

Cost Assessment Charge (CAC)	<u>Monthly Rate</u>
Alabama	7.00%
Arkansas	5.47%
California	7.00%
Florida	7.00%
Georgia	0.00%
Illinois	4.70%
Indiana	4.87%
Kansas	7.00%
Kentucky	0.00%
Louisiana	0.00%
Michigan	2.76%
Mississippi	7.00%
Missouri	7.00%
Nevada	7.00%
North Carolina	7.00%
Ohio	0.00%
Oklahoma	4.33%
South Carolina	7.00%
Tennessee	7.00%
Texas	7.00%
Wisconsin	7.00%

⁽¹⁾ See Part 6, Section 7, Page 63; Part 7, Section 7, Page 2; Part 8, Section 7, Page 10; and Part 9, Section 7, Page 3 for service availability information.

⁽²⁾ See Part 6, Section 26, Page 1; Part 7, Section 23, Page 1; Part 8, Section 25, Page 1; and Part 9, Section 33, Page 1 for service availability information.

⁽³⁾ The Company currently plans to discontinue this Service on or after September 30, 2023.

(N)
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