

5 - Ordering Options for BellSouth SWA and Special Access (a.k.a. BellSouth SPA)
Service

5.1 General (Cont'd)

5.1.1 Ordering Conditions (Cont'd)

(H) Service Date Advancement

(1) The regulations and rates specified herein are applicable only for the following services:

- Metallic Service (a.k.a. BellSouth SPA Metallic)
- Telegraph Grade Service (a.k.a. BellSouth SPA Telegraph)
- Voice Grade Service (a.k.a. BellSouth SPA VG)
- WATS Access Line (WAL) Service (a.k.a. BellSouth SPA WATS Lines)
- Program Audio Service (a.k.a. BellSouth SPA Program Audio)
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- Digital Data Access Service (a.k.a. BellSouth SPA DS0 Digital Data)
- DS1 (a.k.a. BellSouth SPA DS1)
- BellSouth SPA DS1 Diverse
- SMARTPath Service (a.k.a. BellSouth SPA DS1 Shared Ring)
- BellSouth Exchange Access Frame Relay Service - DS0 and DS1
- Managed Shared Frame Relay Service - DS0 and DS1
- LightGate Service (a.k.a. BellSouth SPA Point to Point) - DS3
- SMARTPath DS3 Transport Service (a.k.a. BellSouth SPA DS3 Shared Ring)

(2) Initial Access Order

When placing an Access order for the installation, move or rearrangement of services, the customer may request that the service date for services with standard or negotiated intervals be advanced to an earlier service date. If the Company agrees to advance the service date, a Service Date Advancement Charge will apply as specified herein.

- (a) For services with standard intervals, a Service Date Advancement Charge will apply for each day the service date is less than the standard interval.
- (b) For SPA DS0 and DS1 services with negotiated intervals, which are designated for special handling according to published service date interval guidelines, with an agreed upon interval that is less than the standard interval for SPA DS0 and DS1 services as measured from the Application Date, a Service Date Advancement charge will apply for each day the service date is advanced from the standard interval for such services.
- (c) For SPA DS3 services with negotiated intervals, which are designated for special handling according to published service date interval guidelines, with an agreed upon interval that is less the standard interval for SPA DS3 services as measured from the Application Date, a Service Date Advancement charge will apply for each day the service date is advanced from the SPA DS3 standard interval.

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5.1.1 Ordering Conditions (Cont'd)

(H) Service Date Advancement (Cont'd)

(2) Initial Access Orders (Cont'd)

- (d) For SPA DS0, DS1 and DS3 services with negotiated intervals, the customer may request that the negotiated interval be improved. If the Company determines that the negotiated interval can be improved, the customer must accept the improved service date by supplementing the original Access order. If the customer accepts the improved interval, Service Date Advancement charges will not apply if the improved interval is equal to or greater than the standard interval. If the improved interval is less than the standard interval for the services, the customer will be billed the applicable Service Date Advancement charges pursuant to regulations in (b) and (c) preceding.

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5.1.1 Ordering Conditions (Cont'd)

(H) Service Date Advancement (Cont'd)

(3) Pending Access Orders

A customer may also request a change of the service date on a pending Access order. Should the Company agree to change the service date the following regulations will apply:

- (a) For services with standard intervals where the service interval between the Subsequent Request Date and the Subsequent Due Date is four business days or less, a Service Date Advancement charge will apply for each day the new interval is less than the standard interval.
- (b) For SPA DS0 and DS1 services with negotiated intervals, where the service interval between the Subsequent Request Date and the Subsequent Due Date is less than the standard interval for SPA DS0 and DS1 services, a Service Date Advancement Charge will apply for each day the revised service date is advanced from the standard interval for such services. When the interval between the Subsequent Request Date and the Subsequent Due Date is equal to or greater than the standard interval, Service Date Advancement charges will not apply.
- (c) For SPA DS3 services with negotiated intervals, where the service interval between the Subsequent Request Date and the Subsequent Due Date is less than the standard interval for such services, a Service Date Advancement Charge will apply for each day the revised service date is advanced from the standard interval. When the interval between the Subsequent Request Date and the Subsequent Due Date is equal to or greater than the standard interval, Service Date Advancement charges will not apply.
- (d) Advancement of the service date on pending Access orders will also incur a Service Date Change charge as set forth in 5.3 of this Tariff.

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5.1 General (Cont'd)

5.1.1 Ordering Conditions (Cont'd)

(H) Service Date Advancement (Cont'd)

(8) Application of Rates and Charges for Initial Orders

- (a) For services with standard intervals, a Service Date Advancement charge, specified in (9)(a) following, will apply on a per circuit basis for each day the service date is advanced from the standard interval for services set forth in (1) above.
- (b) For SPA DS0 and DS1 services with negotiated intervals with an agreed upon interval of less than the standard interval, a Service Date Advancement charge, specified in (9)(a) following, will apply for each day the service date is less than the standard interval for such services. When the interval between the Subsequent Request Date and the Subsequent Due Date is equal to or greater than the standard interval, Service Date Advancement charges will not apply.
- (c) For SPA DS3 services with negotiated intervals with an agreed upon interval that is less than the standard interval, a Service Date Advancement charge, specified in (9)(a) following, will apply for each day the service date is advanced from the standard interval for SPA DS3 services. When the interval between the Subsequent Request Date and the Subsequent Due Date is equal to or greater than the standard interval, Service Date Advancement charges will not apply.

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5.1 General (Cont'd)

5.1.1 Ordering Conditions (Cont'd)

(H) Service Date Advancement (Cont'd)

(8) Application of Rates and Charges (Cont'd)

(d) A Service Date Advancement-Missed Appointment charge in (9)(b), following, will apply per circuit, per occurrence for services in (1) above for Company resources expended to advance a service date. Following is an example of when this charge may apply for an order with a standard interval:

- A customer submits an Access order for a DS1 (a.k.a., BellSouth SPA DS1) service to be installed at the customer's premises. The Access Order has a requested service date that is two business days less than the standard interval for DS1 (a.k.a., BellSouth SPA DS1) service. The Company agrees to the requested advanced service date and informs the customer that Service Date Advancement charges will apply and will be billed to the customer upon the Company installing and completing the Access order. However, when a Company technician arrives to install the DS1 (a.k.a., BellSouth SPA DS1) service on the advanced service date, the Company cannot gain access to the customer's premises to install the service and complete the order. Therefore, the customer is billed a Service Date Advancement-Missed Appointment charge (i.e., \$300 per circuit per occurrence) for the additional resources required to advance the service date. Had the Company technician been allowed to install and complete the order on the advanced service date, the customer would have been billed the normal Service Date Advancement charges provided in (9)(a) following for advancing the service date.

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5.1 General (Cont'd)

5.1.1 Ordering Conditions (Cont'd)

(H) Service Date Advancement (Cont'd)

(9) Rates and Charges

	<u>Nonrecurring Charge</u>	<u>USOC</u>
(a) <u>Service Date Advancement</u>		
- SPA DS0 and DS1 Services, Per Circuit, Per Day	\$225.00	SDASP
- SPA DS3 Services, Per Circuit, Per Day	\$390.00	SDASQ
(b) <u>Service Date Advancement-Missed Appointment</u>		
- SPA DS0 and DS1 Services, Per Circuit, Per Occurrence	\$300.00	SDAMA
- SPA DS3 Service, Per Circuit, Per Occurrence	\$300.00	SDAMP

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5.1 General (Cont'd)

5.1.1 Ordering Conditions (Cont'd)

(I) Discount for Long Service Intervals on BellSouth SPA DS1 Services

- (1) If a customer's initial order for BellSouth SPA DS1 service has a service interval of 16 business days or greater, the customer will receive a twenty percent (20%) discount on the nonrecurring charges. The 20% discount will only apply to BellSouth SPA DS1 service with standard intervals. Should the customer subsequently change the service date to a service date with an interval that is less than 16 business days, then full nonrecurring charges will apply. If the revised service date is less than the standard interval for the service, a Service Date Advancement Charge, as specified in Section 5.1.1(H), will apply in addition to a Service Date Change Charge as set forth in Section 5.3 of this Tariff.
- (2) The 20% discount on nonrecurring charges will apply to BellSouth SPA DS1 local channels and interoffice channels for installations, moves or rearrangement of services.
- (3) Should the Telephone Company fail to meet the agreed upon service date which has a 16 business days or greater service interval, the customer will receive a Service Installation Guarantee credit amount as specified in Section 2.4.9(B) (1).

The time required to provision the service (i.e., the interval between the Application Date and the Service Date) is known as the service interval. Such intervals will be established in accordance with published service date interval guidelines which are available to customers upon request, whether the customer's service is subject to standard or negotiated intervals. The customer may request a service date other than that established pursuant to the service date interval guidelines, and the Telephone Company, where possible, will establish the service date in accordance with such request, subject, however, to other applicable provisions of this tariff.

A customer who initiates a conversion (rollover) of a DS1 (a.k.a. BellSouth SPA DS1) to a DS3 High Capacity (a.k.a. BellSouth SPA DS3) service is also responsible for submitting Network Channel Interface (NCI) Code Update requests, either mechanically or manually, on all sub-DS1 level circuits that ride the channelized DS1 High Capacity (a.k.a. BellSouth SPA DS1) service being rolled over. The Telephone Company and customer will work cooperatively to establish the number of circuits which may be submitted monthly for purposes of mechanical NCI Code updates associated with rollovers of DS1 High Capacity service (a.k.a. BellSouth SPA DS1) to DS3 High Capacity (a.k.a. BellSouth DS3) service.

5 - Ordering Options for BellSouth SWA and Special Access (a.k.a. BellSouth SPA) Service
(Cont'd)

5.2 Access Order (Cont'd)

5.2.7 Special Access Service (a.k.a. BellSouth SPA)

- (A) For all Special Access (a.k.a. BellSouth SPA) Services the customer must specify the customer premises or Hubs involved, the channel type (e.g., Video (a.k.a. BellSouth SPA Video), Voice Grade (a.k.a. BellSouth SPA DSO VG), High Capacity (a.k.a. BellSouth High Capacity), etc.), the channel interface, technical specification package and options desired. When ordering Voice Grade (a.k.a. BellSouth SPA DSO VG) local channels and associated voice grade (a.k.a. BellSouth SPA DSO VG) interoffice channels, the customer must specify whether they are to be billed under the Voice Grade (a.k.a. BellSouth SPA DSO VG) Rate Stability Plan. For multipoint services the channel interface at each premises may, at the request of the customer, be different but all such interfaces shall be compatible. When establishing Special Access (a.k.a. BellSouth SPA) Service under the Shared Network Arrangement, the host subscriber must coordinate with each service user the design, testing and maintenance of the service. Additionally, the service user must provide to the BellSouth Telephone Companies the Connecting Facility Arrangement (CFA) and the High Capacity (a.k.a. BellSouth SPA High Capacity) Billing Account Number (HBAN) of the host subscriber.

5 - Ordering Options for BellSouth SWA and Special Access (a.k.a. BellSouth SPA) Service (Cont'd)

5.2 Access Order (Cont'd)

5.2.7 Special Access (a.k.a. BellSouth SPA) (Cont'd)

- (C) Where the Special Access (a.k.a. BellSouth SPA) or WATS Access Line (a.k.a. BellSouth SPA WATS Line) Service is exempt from the Special Access Surcharge as set forth in 7.4.2 following, the customer shall furnish with the order the certification as set forth in that section.
- (D) For WATS Access Line (a.k.a. BellSouth SPA WATS Line) Service, the customer must also specify the type of calling (i.e., Originating Only, Terminating Only, or Two-Way) for which the service is to be provided. Additionally, when necessary screening functions are not provided at the wire center which serves the customer's originating or terminating premises, the Telephone Company will provide the service to the nearest wire center where the capability exists. In these circumstances, the customer will be notified and the order will be changed to designate the appropriate premises. No charge will apply for the change.
- (E) To enable a customer to receive flat rate treatment on a WATS Access Line (a.k.a. BellSouth SPA WATS Line) used to provide terminating service (i.e., BellSouth SWA 8XX Toll Free Dialing Ten Digit Screening Service), the customer must specify, by jurisdiction, the telephone number which is used to route the call.

5 - Ordering Options for BellSouth SWA and Special Access (a.k.a. BellSouth SPA) Service (Cont'd)

5.3 Access Order Modifications (Cont'd)

(C) (Cont'd)

(1) Service Date Change Charge

A Service Date Change Charge will apply when a Customer modifies an Access Order service date for the installation of new services or rearrangements of existing services.

- (a) For services other than Digital Data, DS1 High Capacity (a.k.a. BellSouth SPA DS1) and LightGate DS3 (a.k.a. BellSouth SPA Point to Point Network) special access services:

If the Customer requested service date is more than 30 calendar days after the original service date, the order will be cancelled by the Telephone Company and reissued with appropriate cancellation charges applied as set forth in Section 5.4 following.

- (b) For Digital Data, DS1 High Capacity (a.k.a. BellSouth SPA DS1) and LightGate DS3 (a.k.a. BellSouth SPA Point to Point Network) special access services:

If a Customer does not accept Access Service within 30 calendar days after the original service date, the Customer will, at its option:

- (i) Cancel its Access Order, in which case Section 5.4 shall apply; or
- (ii) Accept billing within 30 calendar days after the original service date, in which case billing will begin; or
- (iii) Neither cancel the Access Order nor accept service, in which case the following will apply. If the Customer neither cancels the Access Order nor accepts service, all applicable service charges shall begin to accrue on the 31st calendar day after the original service date (the Effective Billing Date). If the Customer accepts service within 90 calendar days after the original service date, the Telephone Company will commence billing upon the Customer's acceptance of service and such billing will apply as of the Effective Billing Date. If the Customer fails to accept service within 90 calendar days after the original service date, the Telephone Company will cancel the relevant Access Order(s) and will bill the Customer for cancellation charges, as set forth in Section 5.4, following, plus all charges accrued between the Effective Billing Date and the date of cancellation using the rate associated with the shortest term available for the service being cancelled.

5 - Ordering Options for BellSouth SWA and Special Access (a.k.a. BellSouth SPA) Service (Cont'd)

5.4 Cancellation of an Access Order (Cont'd)

(B) (Cont'd)

(4) (Cont'd)

(e) Cancellation Charge Percentages

TYPE SERVICE/ CRITICAL DD DATES	AFTER:	APP	SID	LAM	EIRD	DLRD	RID	DVA	WOT	FCD	PTD	
	BEFORE:		<u>SID</u>	<u>LAM</u>	<u>EIRD</u>	<u>DLRD</u>	<u>RID</u>	<u>DVA</u>	<u>WOT</u>	<u>FCD</u>	<u>PTD</u>	<u>DD</u>
SPECIAL ACCESS (a.k.a. BellSouth SPA)												
WATS 100.0 (a.k.a. BellSouth SPA WATS Line)			1.6	4.7	6.6	9.5	13.2	18.7	33.2	44.6	56.6	83.6
VOICE GRADE 100.0 (a.k.a. BellSouth DSO VG)			1.6	4.7	6.6	9.5	13.2	18.7	33.2	44.6	56.6	83.6
TELEGRAPH GRADE 100.0 (a.k.a. BellSouth SPA Telegraph)			1.6	4.8	8.9	13.6	17.0	22.2	34.7	43.9	56.9	84.6
METALLIC GRADE 100.0 (a.k.a. BellSouth SPA Metallic)			1.6	4.9	6.9	9.8	13.5	18.2	30.3	39.7	53.6	83.3

5. Ordering Options for BellSouth SWA and Special Access (a.k.a. BellSouth SPA) Service (Cont'd)

5.4 Cancellation of an Access Order (Cont'd)

(B) (Cont'd)

(4) (Cont'd)

(e) Cancellation Charge Percentages

<u>SPECIAL ACCESS (a.k.a. BellSouth SPA)</u>										
PROGRAM AUDIO	1.4	4.1	5.8	8.3	11.5	16.2	28.0	37.1	49.5	80.5
100.0										
(a.k.a. BellSouth Program Audio)										
HICAP (a.k.a	12.9	29.2	33.1	35.5	37.5	42.9	55.7	66.2	69.9	86.2
100.0										
BellSouth SPA High Capacity)										
DIGITAL DATA	1.5	4.6	6.1	9.2	13.5	18.6	28.5	35.4	46.2	78.2
100.0										
ACCESS (a.k.a. BellSouth SPA DSO Digital Data)										

5 - Ordering Options for BellSouth SWA and Special Access (a.k.a. BellSouth SPA) Service (Cont'd)

5.4 Cancellation of an Access Order (Cont'd)

(B) (Cont'd)

(4) (Cont'd)

(e) Cancellation Charge Percentages (Cont'd)

TYPE											
SERVICE/ CRITICAL DD	AFTER:	APP	SID	LAM	EIRD	DLRD	RID	DVA	WOT	FCD	PTD
DATES	BEFORE:	<u>SID</u>	<u>LAM</u>	<u>EIRD</u>	<u>DLRD</u>	<u>RID</u>	<u>DVA</u>	<u>WOT</u>	<u>FCD</u>	<u>PTD</u>	<u>DD</u>
HICAP (a.k.a. 100.0 BellSouth High Capacity) FACILITIES		12.9	29.2	33.1	35.5	37.5	42.9	55.7	66.2	69.9	86.2