
GENERAL (cont'd)

Unusual Installation

Rates and charges provided in the Company's Guidebook for installations, moves and changes of service and equipment, and special construction, contemplate that standard equipment will be used and that work will be performed during normal working hours and within the average installation dates customary for the specific type of service or equipment and that work once begun will not be interrupted or delayed by the customer. When the customer's requirements are such as to necessitate the use of non-standard equipment or special or temporary arrangements, installations or moves of service or equipment during other than normal working hours or in less than the normal installation periods, or when the customer delays or cancels work once started, additional charges will apply based upon the additional costs involved.

Charges

Payment of nonrecurring Construction Charges will be required prior to the commencement of the work with which such Construction Charges are associated.

A one-time Engineering Work Preparation Fee will apply for the preparation of a quotation for custom work which may require construction charges. This fee is applicable prior to preparation of an estimate for custom work requiring construction charges and will be applied regardless of whether or not the work is ultimately performed for the customer. The Engineering Work Preparation Fee is nonrefundable; however, should the customer proceed with the custom work the fee will be applied against the special construction charges. If work is determined not to be a custom work order after the field visit by the engineer, the fee will be refunded to the customer. (C)

The Engineering Work Preparation Fee provides for the development and preparation of a detailed estimate of cost including any appropriate engineering costs incurred in the preparation of this quotation. The customer will be advised of this charge and must agree to pay it before development of the quotation will commence. Preparation of the quotation will begin after the Engineering Work Preparation Fee is received by the Company.

Payment of the Engineering Work Preparation Fee does not assign, confer, or transfer title or ownership rights to proposals or equipment, designed or furnished by the Company. Title and ownership rights for any item developed at the customer's request remains with the Company except as specifically provided by an agreement between all parties.

The Company has the right to apply more applicable engineering preparation fees for any large, complex and/or unique projects that will require excessive engineering hours to develop a detailed cost quote.