

REMOTE CALL FORWARDING

Except as otherwise indicated for Wire Centers in Part 2, Section 2.1.D., effective November 1, 2025, Remote Call Forwarding described in this section will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change existing service arrangements will not be accepted.

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Remote Call Forwarding (RCF) is available only where Company facilities have been arranged for its provision. Remote Call Forwarding service cannot terminate on or be forwarded to:

- Coin Service
- Access services unless otherwise specified in the Access Service Tariff.
- 700 numbers
- International telephone numbers
- Numbers associated with N11 services such as 911, 411, 511, 211
- Other RCF telephone numbers

Remote Call Forwarding (RCF) - permits a customer in one exchange to arrange for calls made to a different telephone number in the same or different exchange (where RCF facilities are available) to be automatically forwarded and automatically billed to the customer's station. This station to which calls are forwarded may be either local exchange service, foreign exchange service, or Inward Wide Area Telecommunications Service (800 Service).

Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call. Remote Call Forwarding is not represented as suitable for satisfactory transmission of data.

Call Forwarding should not be offered as a feature at the customer's station.

The Company will not provide identification of the originating telephone number to the Remote Call Forwarding customer.

Remote Call Forwarding is provided on the condition that the customer subscribe to sufficient RCF features and facilities to adequately handle calls to the RCF customer without interfering with or impairing any services offered by the Company. If in the opinion of the Company, additional Remote Call Forwarding features at the call forwarding location or facilities at the customer's station are needed, the customer will be required to subscribe for such additional RCF features and facilities. In the event the customer refuses to subscribe for such additional RCF features and facilities, said customer's RCF service shall be subject to termination.

One listing in the Listing Information System covering the exchange in which the call forwarding central office is located is provided without additional charge.

**Exchange Lines and Usage (Part 4, Section 2), Foreign Central Office Service (Part 4, Section 3)
Other Exchange Access Services (Part 4, Section 5)****Service Availability**

Except as otherwise indicated for Wire Centers in Part 2, Section 2.1.D., effective October 15, 2025, Business and Residence Network Access Lines, Trunks, Calling Plans, Foreign Central Office Service, and Other Exchange Access Services described in Part 4, Sections 2, 3 and 5 of this Guidebook will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change existing service arrangements will not be accepted.

Remote Call Forwarding**Service Availability**

Except as otherwise indicated for Wire Centers in Part 2, Section 2.1.D., effective November 1, 2025, Remote Call Forwarding described in this Part 4, Section 3 of this Guidebook will no longer be available for purchase by new customers or new accounts for existing customers. In addition, requests to move, add, or physically change existing service arrangements will not be accepted.

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