4th Revised Sheet 36

#### 1. DEDICATED COMMUNICATIONS SERVICES (cont'd)

#### M. Assignment or Transfer of Service

The service of a customer, or any rights associated therewith, may be assigned or transferred, with the customer's consent, only under the following conditions:

- 1. There is no interruption or relocation of the service.
- The assignee or transferee assumes all outstanding indebtedness for the service and the unexpired portion of the service period originally contracted for.
- All regulations and conditions contained in this Guidebook shall apply to the assignee or transferee.

#### N. Change in Service Arrangement

If a modification of use causes a service to be re-designated from an Exchange to an Access status, such a change is allowed without incurring Termination Charges, given the following conditions are met:

- There must be no change in service locations
- The new Term Payment Plan (TPP) must be equal to or longer than the remaining time in the existing TPP/1,2,3/

(C)

Upgrades are permitted subject to the underlying product guide.

Nonrecurring charges associated with the service under the new jurisdiction may apply.

#### O. Resale

The Company will permit resale or sharing of private line service under the terms and conditions of this Guidebook The Customer of Record shall be liable for all charges, and the Company shall not be responsible for the allocation of usage or charges for resold/shared service. In the event of the failure of the Customer of Record to pay all charges by the due date, the users shall be jointly and severally liable for such charges.

- /1/ As of October 1, 2013, Term Payment Plan terms greater than 36 months are no longer available for new or renewing subscribers.
- /2/ As of January 15, 2021, 24 and 36 Month Term Payment Plans are no longer available for new or renewing subscribers of DS1 Service, DS3 Service, and Central Office Multiplexing and Cross Connect Services.
- /3/ Effective August 29, 2025, DS1, DS3 and Central Office Multiplexing and Cross Connect Service customers may not elect a Term Payment Plan of any length, and existing Term Payment Plans of any length will not be renewed or extended. Upon expiration of any Term Payment Plan, month-to-month rates will apply subject to the Company's right to modify such rates upon notice to customer.

(N)

(N)

Effective: August 29, 2025

### 1. DEDICATED COMMUNICATIONS SERVICES (cont'd)

### R. Term Payment Plans

The following services are offered under a Term Payment Plan (TPP):

Base Rate Service<sup>/1,8/</sup>
DS1 Service<sup>/3,7,10/</sup>
DS3 Service<sup>/3,7,10/</sup>
OC-n Point-to-Point Service<sup>/3/</sup>
OC-n Dedicated Ring Service<sup>/4,9/</sup>
Central Office Multiplexing and Cross Connect Services<sup>/3,7,10/</sup>
Network Reconfiguration Service (NRS)<sup>/3,6/</sup>
GigaMAN® Service<sup>/5/</sup>
Multi-service Optical Network Ring (MON Ring) Service<sup>/2/</sup>

During the length of the selected TPP, monthly prices for service ordered under the plan will automatically change (increase or decrease) as Company-initiated price changes become effective. However, under no circumstances will any price change cause the monthly price for the service to exceed the price that was in effect at the beginning of the selected TPP term.

- /1/ Effective December 1, 2006, Term Pricing Plans (TPP) for Base Rate Service are grandfathered. Existing customers may remain on their current plan until the existing term expires. Upon expiration, customers will be charged the current monthly rates.
- /2/ Effective December 1, 2012, Multi-service Optical Network Ring (MON Ring) Service is limited to existing customers. For additional information, see Part 20, Section 15.
- /3/ As of October 1, 2013, Term Payment Plan terms greater than 36 months are no longer available for new or renewing subscribers.
- /4/ All term plans for OC-n Dedicated Ring Service which are established, renewed or extended after December 13, 2013, for term lengths which are scheduled to expire at any time after February 1, 2019, will instead expire on February 1, 2019. Notwithstanding anything to the contrary in the previous sentence, this footnote does not apply to any term plans established after July 15, 2017.
- /5/ Effective September 30, 2017, GigaMAN Service will no longer be available for purchase by new or existing customers. See Part 20, Section 15.
- /6/ Effective October 30, 2018, Network Reconfiguration Service (NRS) will no longer be available for purchase by new or existing customers. See Part 20, Section 15.
- /7/ As of January 15, 2021, 24 and 36-Month Term Payment Plans are no longer available for new or renewing subscribers of DS1 Service, DS3 Service, and Central Office Multiplexing and Cross Connect Services.
- /8/ Effective June 30, 2021, Base Rate Service is grandfathered. See Part 20, Section 15 for service availability.
- /9/ Effective December 1, 2021, 36 and 60 Month Term Payment Plans are no longer available for new or renewing subscribers of OC-n Dedicated Ring Service.
- /10/ Effective August 29, 2025, DS1, DS3 and Central Office Multiplexing and Cross Connect
  Service customers may not elect a Term Payment Plan of any length, and existing Term
  Payment Plans of any length will not be renewed or extended. Upon expiration of any Term
  Payment Plan, month-to-month rates will apply subject to the Company's right to modify such rates upon notice to customer.

  (N)

(N)

### 1. DEDICATED COMMUNICATIONS SERVICES (cont'd)

## R. Term Payment Plans (cont'd)

In addition to other regulations of this Guidebook, the following terms and conditions apply to Term Payment Plans:

Term Payment Plans for Base Rate Service/1,3/ will not be offered on circuits that have a location in an Independent Telephone Company territory.

Term Payment Plans for DS1 Service/2,4/ will not be offered on circuits that have both locations in an (C) Independent Telephone Company territory.

For DS3 Service 2,4, only a twelve-month Term Payment Plan will be offered on circuits that have (C) both locations in an Independent Telephone Company territory.

When the telephone companies involved in jointly-provisioned service change to meet point multiple billing, the TPP rates associated with the portion of the circuit in the Independent Telephone Company territory become null and void. Under the meet point multiple billing arrangement, the Independent Telephone Company(s) involved will provide billing at their offered rates for the portion of the circuit in their territory. The TPP for the AT&T portion of the circuit will remain intact. A 60-day advance notice will be sent to customers prior to a change from a single bill to multiple bills.

- /1/ Effective December 1, 2006, Term Pricing Plans (TPP) for Base Rate Service are grandfathered. Existing customers may remain on their current plan until the existing term expires. Upon expiration, customers will be charged the current monthly rates.
- /2/ As of January 15, 2021, 24 and 36 Month Term Payment Plans are no longer available for new or renewing subscribers of DS1 Service and DS3 Service.
- /3/ Effective June 30, 2021, Base Rate Service is grandfathered. See Part 20, Section 15 for service availability.
- /4/ Effective August 29, 2025, DS1, DS3 and Central Office Multiplexing and Cross Connect Service customers may not elect a Term Payment Plan of any length, and existing Term Payment Plans of any length will not be renewed or extended. Upon expiration of any Term Payment Plan, month-to-month (N) rates will apply subject to the Company's right to modify such rates upon notice to customer.

(N)

(N)

### 1. DEDICATED COMMUNICATIONS SERVICES (cont'd)

### R. Term Payment Plans (cont'd)

## Changes (cont'd)

- 4. If a modification of use causes a service to be re-designated to an Access Service status, the remaining length of the contract continues to apply.
- 5. During a customer's DS3 Service<sup>/3,4/</sup> TPP term, conversion may be made from one DS3 Service to a higher speed service, if the expiration date for the new TPP term is beyond the end of the original TPP term. The new TPP becomes effective upon execution. The customer incurs no liability for the remaining months on the original TPP, since the change is not considered a termination of service. Nonrecurring Charges, as appropriate, will apply for changes to the customer's service.

### Renewal Options

- Six months prior to completion of the customer TPP term, any term then available under the TPP
  may be selected at the prices currently in effect for new customers at the time of the renewal.
  The customer will be charged the then current price for the renewal payment period upon
  execution of the new TPP.
- 2. If the customer does not elect a new TPP after completion of a TPP and does not request discontinuance of service, service will be continued at the monthly price then currently in effect for the Month-to-Month Payment Plan (or Monthly Extension Price for DS3 Service/3,4/, OC-n Point-to-Point Service, GigaMAN® Service/2/ or Multi-service Optical Network Ring (MON Ring) Service/1/). At a later date, the customer may elect any TPP option currently in effect for new customers.

- /1/ Effective December 1, 2012, Multi-service Optical Network Ring (MON Ring) Service is limited to existing customers. For additional information, see Part 20, Section 15.
- /2/ Effective September 30, 2017, GigaMAN Service will no longer be available for purchase by new or existing customers. See Part 20, Section 15.
- /3/ As of January 15, 2021, 24 and 36 Month Term Payment Plans are no longer available for new or renewing subscribers of DS3 Service.
- /4/ Effective August 29, 2025, DS1, DS3 and Central Office Multiplexing and Cross Connect Service customers may not elect a Term Payment Plan of any length, and existing Term Payment Plans of any length will not be renewed or extended. Upon expiration of any Term Payment Plan, month-to-month rates will apply subject to the Company's right to modify such rates upon notice to customer.

## 1. DEDICATED COMMUNICATIONS SERVICES (cont'd)

### R. Term Payment Plans (cont'd)

## Renewal Options (cont'd)

- 3. Monthly extension prices for DS3 Service<sup>/5,7/</sup>, OC-n Point-to-Point Service, GigaMAN<sup>®</sup> Service<sup>/3/</sup> or Multi-service Optical Network Ring (MON Ring) Service<sup>/2/</sup> will apply only after a customer has completed a TPP term.
- 4. The monthly TPP prices applicable for the new term are those currently in effect for new customers.
- 5. There are no Nonrecurring Charges associated with renewing a TPP.

#### Moves

During a TPP term a customer may move one Local Distribution Channel (LDC) of a Base Rate<sup>/1,6/</sup>, DS1<sup>/5,7/</sup> or DS3<sup>/5,7/</sup> Service to another location in the same LATA and keep the TPP in force, provided no lapse in service occurs. Nonrecurring Charges, as appropriate, will apply.

#### **NRS**

During a customer's TPP term, a customer may elect to include DS3<sup>/5,7/</sup>, DS1<sup>/5,7/</sup> or a Base Rate Service<sup>/1,6/</sup> into the customer's Network Reconfiguration Service (NRS)<sup>/4/</sup> database. The customer may opt to convert to a new TPP term of the same or different length or to continue the current TPP term to the original expiration date. If the expiration date for the new TPP term is beyond the end of the original TPP term, termination charges for the original term will not apply. Adding an existing service to the customer's Network Reconfiguration Service database requires that all nonrecurring charges applicable to the installation of the service apply.

- /1/ Effective December 1, 2006, Term Pricing Plans (TPP) for Base Rate Service are grandfathered. Existing customers may remain on their current plan until the existing term expires. Upon expiration, customers will be charged the current monthly rates.
- /2/ Effective December 1, 2012, Multi-service Optical Network Ring (MON Ring) Service is limited to existing customers. For additional information, see Part 20, Section 15.
- /3/ Effective September 30, 2017, GigaMAN Service will no longer be available for purchase by new or existing customers. See Part 20, Section 15.
- /4/ Effective October 30, 2018, Network Reconfiguration Service (NRS) will no longer be available for purchase by new or existing customers. See Part 20, Section 15.
- /5/ As of January 15, 2021, 24 and 36-Month Term Payment Plans are no longer available for new or renewing subscribers of DS1 Service and DS3 Service.
- /6/ Effective June 30, 2021, Base Rate Service is grandfathered. See Part 20, Section 15 for service availability.
- /7/ Effective August 29, 2025, DS1, DS3 and Central Office Multiplexing and Cross Connect Service customers may not elect a Term Payment Plan of any length, and existing Term Payment Plans of any length will not be renewed or extended. Upon expiration of any Term Payment Plan, month-to-month rates will apply subject to the Company's right to modify such rates upon notice to customer.

(N)

(N)

### 1. DEDICATED COMMUNICATIONS SERVICES (cont'd)

## R. Term Payment Plans (cont'd)

Termination Charges (cont'd)

5. (cont'd)

Service discontinued in 36th through 84th month

The dollar difference between the current TPP price for the TPP term that could have been completed during the time the service was actually in and the customer's current TPP price for each month the service was provided.

Example:

A customer subscribed to a 60-month TPP term and disconnected service during the 37th month. This customer's termination charge would be:

(36-month TPP price - 60 month TPP price) x 37 = Termination Charge

The 36-month TPP term could have been completed during the months the service was actually in service.

All recurring price termination charges will be based on the TPP prices in effect at the time of termination.

6. Termination Charges will apply to all changes in the customer's physical location of the service except for changes in the customer's physical location of Base Rate<sup>/1,3/</sup>and DS1<sup>/2,3,4/</sup> Services within the same LATA. Nonrecurring Charges, as appropriate, will apply.

- /1/ Effective December 1, 2006, Term Pricing Plans (TPP) for Base Rate Service are grandfathered. Existing customers may remain on their current plan until the existing term expires. Upon expiration, customers will be charged the current monthly rates.
- /2/ As of January 15, 2021, 24 and 36-Month Term Payment Plans are no longer available for new or renewing subscribers of DS1 Service.
- /3/ Effective June 30, 2021, Base Rate Service is grandfathered. See Part 20, Section 15 for service availability.
- /4/ Effective August 29, 2025, DS1, DS3 and Central Office Multiplexing and Cross Connect Service customers may not elect a Term Payment Plan of any length, and existing Term Payment Plans of any length will not be renewed or extended. Upon expiration of any Term Payment Plan, month-to-month rates will apply subject to the Company's right to modify such rates upon notice to customer.

ATT TN IN-25-0019 Effective: August 29, 2025

(N)

(N)

(C)

(N)

(N)

### 1. DEDICATED COMMUNICATIONS SERVICES (cont'd)

## **U.** Rate Zone Wire Center Assignment

Each Company wire center has been assigned to a Rate Zone. This table lists wire centers assigned to Rate Zones 1 and 2. All other Company wire centers are assigned to Zone 3.

<u>Zone 1</u> IPLSIN01 <u>Zone 2</u> None

### V. Expedited Order Charge

The following services can be Expedited for an additional Order Charge:

Analog Channel Services Series 1000, 2000, 3000 and 9000
Base Rate Service<sup>/1,3/</sup>
DS1 Service<sup>/2,4/</sup>

If a customer desires that service be provided on a due date less than the standard interval, which has been established for the order or the provision of the Service, the customer may request that service be provided on an expedited basis.

The provisioning of the expedited request is based upon available facilities and is limited to twelve (12) two-point or six (6) multi-point Analog/DS0 circuits at the same location; and a limit of four (4) DS1 Circuits at the same location. Expedited order requests do not apply to services that are jointly provided by the Company and an Independent Telephone Company.

If the Company determines that service can be provided on the requested expedited date and spare facilities are available, the following charges will apply:

Analog Channel Services and Base Rate Service/1,3/

USOC: EODDO

Expedite Order Charge: \$650.00

DS1 Service<sup>/2,4/</sup> (C)

USOC: EODD1

Expedite Order Charge: \$650.00

- /1/ Effective December 1, 2006, Term Pricing Plans (TPP) for Base Rate Service are grandfathered. Existing customers may remain on their current plan until the existing term expires. Upon expiration, customers will be charged the current monthly rates.
- /2/ As of January 15, 2021, 24 and 36-Month Term Payment Plans are no longer available for new or renewing subscribers of DS1 Service.
- /3/ Effective June 30, 2021, Base Rate Service is grandfathered. See Part 20, Section 15 for service availability.
- /4/ Effective August 29, 2025, DS1, DS3 and Central Office Multiplexing and Cross Connect Service customers may not elect a Term Payment Plan of any length, and existing Term Payment Plans of any length will not be renewed or extended. Upon expiration of any Term Payment Plan, month-to-month rates will apply subject to the Company's right to modify such rates upon notice to customer.

## 3. DS1 SERVICE (cont'd)

## F. Prices (cont'd)

## 1. Service Elements (cont'd)

Description /Billing Code/	Nonrecurring Charge	
Administrative Charge <sup>/1,2/</sup> - per order		(C)
Zone 1 /NRBA1/	\$ 50.00	
Zone 2 /NRBA2/	50.00	
Zone 3 /NRBA3/	50.00	
Design and Central Office Connection Charge <sup>/1,2/</sup> - per circuit		(C)
Zone 1 /NRBD1/	144.00	
Zone 2 /NRBD2/	144.00	
Zone 3 /NRBD3/	165.00	
Customer Connection Charge/1,2/ - per termination		(C)
Zone 1 /NRBB1/	213.00	
Zone 2 /NRBB2/	213.00	
Zone 3 /NRBB3/	240.00	

/1/ For those customers who choose a Term Payment Plan (TPP) period of 24 months or greater in length for new installations, Administrative Charge, Design and Central Office Connection Charge and Customer Connection Charge will not apply. However, customers requesting termination of service prior to the completion of a minimum of 24 months of a 24-month or greater TPP term will become liable for payment of Nonrecurring Charges described above.

/2/ Effective August 29, 2025, customers may not elect a Term Payment Plan of any length, and existing Term Payment Plans of any length will not be renewed or extended. Upon expiration of any Term Payment Plan, month-to-month rates will apply subject to the Company's right to modify such rates upon notice to customer.

(N)

(N)

# 3. DS1 SERVICE (cont'd)

# F. Prices (cont'd)

# 1. Service Elements (cont'd)

		Monthly Payment Term Payment Plans				
Description		12 <sup>3</sup>	24 <sup>/2/</sup>	36 <sup>/2/</sup>	60/1/	(C)
/Billing Code/	<u>Monthly</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	( )
Local Distribution Channel - per point of termination Zone 1 /TZ4X1/						
Zone 2 /TZ4X2/	\$20.065.00	\$481.00	\$185.00	\$157.50	\$140.00	
Zone 3 /TZ4X3/	20.065.00	500.00	195.00	162.50	145.00	
	20.065.00	527.00	215.00	175.00	155.00	
Channel Mileage Termination						
<ul> <li>per point of termination</li> <li>Zone 1 /CZ4X1/</li> </ul>	6 696 00	152.00	60.00	E0 00	40.00	
Zone 1 /CZ4X1/ Zone 2 /CZ4X2/	6,686.00 6,686.00	153.00 153.00	60.00 60.00	50.00 50.00	42.00 42.00	
Zone 3 /CZ4X3/	6,686.00	153.00	68.25	65.00	60.00	
20116 3 /024/3/	0,000.00	155.00	00.23	03.00	00.00	
Channel Mileage - per mile						
Zone 1 /1YZX1/	2,235.00	54.00	23.00	20.00	17.50	
Zone 2 /1YZX2/	2,235.00	54.00	23.00	20.00	17.50	
Zone 3 /1YZX3/	2,235.00	54.00	23.00	20.00	17.50	
	,					

(N)

(N)

<sup>/1/</sup> As of October 1, 2013, Term Payment Plan terms greater than 36 months are no longer available for new or renewing subscribers.

<sup>/2/</sup> As of January 15, 2021, 24 and 36-Month Term Payment Plans are no longer available for new or renewing subscribers.

<sup>/3/</sup> Effective August 29, 2025, customers may not elect a Term Payment Plan of any length, and existing Term Payment Plans of any length will not be renewed or extended. Upon expiration of any Term Payment Plan, month-to-month rates will apply subject to the Company's right to modify such rates upon notice to customer.

### 3. DS1 SERVICE (cont'd)

### F. Prices (cont'd)

### 2. Payment Plans

### Month to Month

DS1 Service is available on a month to month basis.

#### Term Payment Plans

DS1 Service is available under the Term Payment Plan (TPP) whereby customers must select either a 12³-, 24′2′-, 36′2′- or 60-month/¹′ period. After the selected Term Payment Plan period is satisfied, the monthly rate will apply unless a new TPP is selected. Refer to Term Payment Plans in Part 15, Section 1.

## • Single Payment Option (SPO)

A Single Payment Option is available for this service. Refer to Term Payment Plans - Single Payment Option in Part 15, Section 1.

#### 3. Termination Charges

Termination Charges will apply to service terminated prior to the contracted period. The termination charge for all TPP terms for DS1 Service will be calculated as described in Term Payment Plans - Termination Charges in Part 15, Section 1.

#### 4. Credit Allowance

A credit allowance will be given for failure to meet the installation interval service date or for interruption of service. Refer to *Credit Allowances* in Part 15, Section 1, for calculating credit allowances.

(N)

(N)

<sup>/1/</sup> As of October 1, 2013, Term Payment Plan terms greater than 36 months are no longer available for new or renewing subscribers.

<sup>/2/</sup> As of January 15, 2021, 24 and 36 Month Term Payment Plans are no longer available for new or renewing subscribers.

<sup>/3/</sup> Effective August 29, 2025, customers may not elect a Term Payment Plan of any length, and existing Term Payment Plans of any length will not be renewed or extended. Upon expiration of any Term Payment Plan, month-to-month rates will apply subject to the Company's right to modify such rates upon notice to customer.

# 4. DS3 SERVICE (cont'd)

#### F. Prices

## 1. Service Elements

Description /Billing Code/	Nonrecurring Charge	
Administrative Charge <sup>/1,2/</sup> - per order		(C)
Zone 1 /NRBA1/ Zone 2 /NRBA2/ Zone 3 /NRBA3/	\$ 50.00 50.00 50.00	
Design and Central Office Connection Charge <sup>/1,2/</sup> - per circuit		(C)
Zone 1 /NRBD1/ Zone 2 /NRBD2/ Zone 3 /NRBD3/	400.00 400.00 400.00	
Customer Connection Charge <sup>/1,2/</sup> - per termination		(C)
Zone 1 /NRBB1/ Zone 2 /NRBB2/ Zone 3 /NRBB3/	750.00 750.00 750.00	

/1/ For those customers who choose a Term Payment Plan (TPP) period of 24 months or greater in length for new installations, the Administrative Charge, Design and Central Office Connection Charge, and the Customer Connection Charge will not apply. However, customers requesting termination of service prior to the completion of a minimum of 24 months of a 24-month or greater TPP term will become liable for payment of Nonrecurring Charges described above.

/2/ Effective August 29, 2025, customers may not elect a Term Payment Plan of any length, and existing Term Payment Plans of any length will not be renewed or extended. Upon expiration of any Term Payment Plan, month-to-month rates will apply subject to the Company's right to modify such rates upon notice to customer.

(N)

(N)

## 4. DS3 SERVICE (cont'd)

# F. Prices (cont'd)

# 1. Service Elements (cont'd)

per mile

Zone 1 /1YZX1/

Zone 2 /1YZX2/

Zone 3 /1YZX3/

Description /Billing Code/	12 Months <sup>3</sup>	24 Months/2/	36 Months/2/	60 Months/1	Monthly Extension	(C)
Local Distribution Channel - per point of termination						
Zone 1 /TZUP1/ Zone 2 /TZUP2/ Zone 3 /TZUP3/	\$6,207.00 6,207.00 6,207.00	\$2,375.00 2,375.00 2,375.00	\$1,718.00 1,718.00 1,718.00	\$1,025.00 1,075.00 1,200.00	\$192,811.00 201,549.00 219,712.00	
Channel Mileage Termination - per point of termination						
Zone 1 /CZ4X1/ Zone 2 /CZ4X2/ Zone 3 /CZ4X3/	851.00 851.00 851.00	418.00 418.00 418.00	393.00 393.00 393.00	300.00 300.00 300.00	26,782.00 26,782.00 26,782.00	
Channel Mileage						

137.00

137.00

137.00

118.00

118.00

118.00

55.00

55.00

65.00

7,724.00 7,724.00

7,724.00

Monthly Payment

299.00

299.00

299.00

(N)

(N)

<sup>/1/</sup> As of October 1, 2013, Term Payment Plan terms greater than 36 months are no longer available for new or renewing subscribers.

<sup>/2/</sup> As of January 15, 2021, 24 and 36 Month Term Payment Plans are no longer available for new or renewing subscribers.

<sup>/3/</sup> Effective August 29, 2025, customers may not elect a Term Payment Plan of any length, and existing Term Payment Plans of any length will not be renewed or extended. Upon expiration of any Term Payment Plan, month-to-month rates will apply subject to the Company's right to modify such rates upon notice to customer.

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### 4. DS3 SERVICE (cont'd)

### F. Prices (cont'd)

# 2. Payment Plans

#### Term Payment Plans

DS3 Service is only available under the Term Payment Plan (TPP) whereby customers must select either a 12³-, 24′²¹-, 36′²¹- or 60-month/¹¹ period. After the selected Term Payment Plan period is satisfied, the monthly extension price will apply unless a new TPP is selected. Refer to Term Payment Plans in Part 15, Section 1.

### Single Payment Option (SPO)

A Single Payment Option is available for this service. Refer to Term Payment Plans - Single Payment Option in Part 15, Section 1.

## 3. Termination Charges

Termination Charges will apply to service terminated prior to the contracted period. The termination charge for all TPP terms for DS3 Service will be calculated as described in Term Payment Plans - Termination Charges in Part 15, Section 1.

#### 4. Credit Allowance

A credit allowance will be given for a failure to meet the installation interval service date or for interruption of service. Refer to Credit Allowance in Part 15, Section 1.

(N)

(N)

<sup>/1/</sup> As of October 1, 2013, Term Payment Plan terms greater than 36 months are no longer available for new or renewing subscribers.

<sup>/2/</sup> As of January 15, 2021, 24 and 36 Month Term Payment Plans are no longer available for new or renewing subscribers.

<sup>/3/</sup> Effective August 29, 2025, customers may not elect a Term Payment Plan of any length, and existing Term Payment Plans of any length will not be renewed or extended. Upon expiration of any Term Payment Plan, month-to-month rates will apply subject to the Company's right to modify such rates upon notice to customer.

## 8. CENTRAL OFFICE MULTIPLEXING AND CROSS CONNECT SERVICES (cont'd)

# F. Prices (cont'd)

# 1. Service Elements (cont'd)

	Monthly Payment Term Payment Plans					
Description /Billing Code/	Monthly	12 <sup>/4/</sup> <u>Months</u>	24 <sup>/2/</sup> Months	36 <sup>/2/</sup> Months	60 <sup>/1/</sup> Months	(C)
Central Office Multiplexing						
DS1 to Analog or Base Rate <sup>/3/</sup> - Zone 1 /QMVX1/ - Zone 2 /QMVX2/ - Zone 3 /QMVX3/	\$575.00 575.00 575.00	\$400.00 400.00 400.00	\$325.00 325.00 325.00	\$300.00 300.00 300.00	\$285.00 285.00 285.00	
DS3 to DS1 - Zone 1 /QM3X1/ - Zone 2 /QM3X2/ - Zone 3 /QM3X3/	900.00 900.00 900.00	700.00 700.00 700.00	650.00 650.00 650.00	600.00 600.00 600.00	550.00 550.00 550.00	

(N)

(N)

<sup>/1/</sup> As of October 1, 2013, Term Payment Plan terms greater than 36 months are no longer available for new or renewing subscribers.

<sup>/2/</sup> As of January 15, 2021, 24 and 36-Month Term Payment Plans are no longer available for new or renewing subscribers.

<sup>/3/</sup> Effective June 30, 2021, Base Rate Service is grandfathered. See Part 20, Section 15 for service availability.

<sup>/4/</sup> Effective August 29, 2025, customers may not elect a Term Payment Plan of any length, and existing Term Payment Plans of any length will not be renewed or extended. Upon expiration of any Term Payment Plan, month-to-month rates will apply subject to the Company's right to modify such rates upon notice to customer.

(C)

## 8. CENTRAL OFFICE MULTIPLEXING AND CROSS CONNECT SERVICES (cont'd)

#### F. Prices (cont'd)

## 2. Payment Plans

#### Month-to-Month

Cross Connection of Services (OC-3 to OC-3, OC-12 to OC-12 and OC-48 to OC-48) is available on a month-to-month basis.

Central Office Multiplexing is available on a month-to-month basis.

### Term Payment Plans

Central Office Multiplexing is available under the Term Payment Plan (TPP) whereby customers must select either a  $12^3$ -,  $24^{\prime 2\prime}$ -,  $36^{\prime 2\prime}$ - or 60-month/ $^{\prime 1\prime}$  period. After the selected Term Payment Plan period is satisfied, the monthly rate will apply unless a new TPP is selected. Refer to Term Payment Plans in Part 15, Section 1.

# Single Payment Option (SPO)

A Single Payment Option is available for Central Office Multiplexing. Refer to Term Payment Plans - Single Payment Option in Part 15, Section 1.

### 3. Termination Charges

Termination Charges will apply to service terminated prior to the contracted period. The termination charge for all TPP terms for Central Office Multiplexing and Cross Connect Services will be calculated as described in Term Payment Plans - Termination Charges in Part 15, Section 1.

#### 4. Credit Allowance

A credit allowance will be given for failure to meet the installation interval service date or for interruption of service. Refer to Credit Allowance in Part 15, Section 1 for calculating credit allowance. (Utilize Step 2 "for two-point services" to compute the credit allowance.) Credit allowances for circuits affected by a MUX or cross-connect failure are calculated on a "by circuit" basis according to the type of circuit affected.

- /1/ As of October 1, 2013, Term Payment Plan terms greater than 36 months are no longer available for new or renewing subscribers.
- /2/ As of January 15, 2021, 24 and 36 Month Term Payment Plans are no longer available for new or renewing subscribers.
- /3/ Effective August 29, 2025, customers may not elect a Term Payment Plan of any length, and existing Term Payment Plans of any length will not be renewed or extended. Upon expiration of any Term Payment Plan, month-to-month rates will apply subject to the Company's right to modify such rates upon notice to customer.

(N)

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