PART 4 - Exchange Access Services SECTION 5 - Other Exchange Access Services 4th Revised Sheet 36

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AT&T Business Local Calling Essentials/1/

Service Availability

Effective June 9, 2025, AT&T Business Local Calling Essentials will no longer be available as an optional business package for new service and/or new or renewal terms. Customers currently on an AT&T Business Local Calling (BLC) Essentials term plan will continue to receive their current AT&T BLC Essentials term package price through the end of the applicable term.

A. Description

AT&T Business Local Calling Essentials is an optional service package for business customers with 2 to 30 business network access lines that includes a Flat Rate Exchange Access Line, Caller ID with Name, and Hunting services.

B. Terms and Conditions

- AT&T Business Local Calling Essentials is available to business customers with 2 to 30 business
 access lines who agree to a 12-month, 24-month, or 36-month term period and commit to a Flat
 Rate Exchange Access Line, Caller ID with Name, and Hunting service. These customers will be
 eligible for the package rates as shown in C. Prices following.
- AT&T Business Local Calling Essentials is available to business customers with 2 to 30 access lines and who have those lines with a competitive local exchange carrier within the AT&T Illinois, AT&T Indiana, AT&T Michigan, AT&T Ohio or AT&T Wisconsin service areas and who now wish to establish their business network access line service with the Company.
- 3. AT&T Business Local Calling Essentials is available to Save customers with 2 to 30 access lines who have received a competitive offer and are considering switching their business network access lines to another carrier (proof of competitive offer may be required).
- 4. AT&T Business Local Calling Essentials is only available to customers who require 2 to 30 individual business exchange network access lines and is not available on FX Service, Remote Switching Service, WATS access lines, PBX Trunks, Centrex, or Semi-Public Coin services.
- 5. A customer may subscribe to multiple agreements for AT&T Business Local Calling Essentials at the same time, but a telephone number may only be included under one agreement. A customer may have 30 lines maximum per location subscribed to an AT&T Business Local Calling Essentials agreement.
- 6. Eligible customers will receive a waiver of normally applicable service ordering and line connection nonrecurring charges (NRC's) associated with local exchange access lines and, if applicable, vertical features ordered at the time of initial subscription to AT&T Business Local Calling Essentials. Standard NRC's will apply to features added after the initial order.
- 7. Eligible customers may subscribe to FeatureLink service as an option and will receive a monthly credit of \$4.00 off of standard Month-to-Month prices, if selected.
- /1/ Effective April 3, 2024, customers agreeing to BLC Essentials term agreement may not establish new agreements greater than 12 months. In addition, effective April 3, 2024, new 12-month agreements will no longer have a re-term option. 12-month term plans existing prior to April 3, 2024, will have a re-term option until such time as either party (Customer or Company) provides the other 30-days' written notice that it does not wish to renew the agreement.

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PART 20 - Grandfathered Services SECTION 4 - Exchange Access Services 4th Revised Sheet 17

AT&T Business Local Calling Essentials

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Service Availability

Effective June 9, 2025, AT&T Business Local Calling Essentials, described in Part 4, Section 5 of this guidebook, will no longer be available as an optional business package for new service and/or new or renewal terms. Customers currently on an AT&T Business Local Calling (BLC) Essentials term plan will continue to receive their current AT&T BLC Essentials term package price through the end of the applicable term.

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