

**1. ELECTRONIC TANDEM SWITCHING (ETS) FEATURES**

Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex/Plexar service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. The Company will renew Centrex Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rates listed in the Guidebook will apply.

(N)  
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(N)

**A. Description**

Electronic Tandem Switching (ETS) Features are provided only in association with Centrex Service furnished from No. 1 Electronic Switching System (ESS) central office equipment located on Company premises and may be provided, subject to the availability of facilities, to Centrex Systems which are served by the same such equipment.

ETS Features include:

- Automatic Route Selection - Deluxe (ARS-D)
  - Time of Day (TOD) Routing
- Facilities Restriction Levels (FRL)
  - Authorization Codes
  - Traveling Class Mark (TCM)  
Deluxe Queuing
- Station Message Detail Recording to Premises (SMDR-P)

**B. Terms and Conditions**

1. Certain Electronic Tandem Switching (ETS) Features may be furnished under the Centrex CO Term Payment Plan (CTPP) specified in Part 20. Customers with these features in service prior to April 8, 1983 may subscribe to monthly prices over a 36-month term.

All conditions and regulations applicable to the CTPP are included in Section 2 of this Part, except as specified below:

- ETS feature additions will be at the prevailing Month-to-Month prices, terms and conditions specified elsewhere in this section.
- Upgrades do not apply.
- Only one Transfer Charge applies.

**1. ELECTRONIC TANDEM SWITCHING (ETS) FEATURES (cont'd)**

**D. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description /Billing Code/</u>	<u>Non-recurring Charge</u>	<u>Monthly Price<sup>/2/</sup></u>		(C)
		<u>Month to Month</u>	<u>CTPP 36 Months</u>	
<u>Automatic Route Selection - Deluxe (ARS-D)</u>				
Common Equipment, per Access Code (per No. 1 ESS) /ASH/	\$1,130.00	\$499.00	\$260.00	
Route Selection Patterns				
- per facility terminated in pattern(s) /ASJ/	-	6.30	3.25	
- by NPA Code only, per pattern /ASK/	27.00	6.40	3.30	
- by NPA and Central Office Codes, per pattern (provides for routing to one NPA and to one or more Central Office Codes within that NPA per pattern) /ASO/	117.00	18.70	9.75	
Arrangements for additional pattern groups for Time of Day (TOD) routing, each /ASZ/	240.00	34.00	17.75	
ETS-type Tie Line termination, each <sup>/1/</sup> /ETX/	50.00	60.00	31.25	

/1/ An ETS-type Tie Line termination is provided in association with the ETS feature of Automatic Route Selection - Deluxe (ARS-D).

/2/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex/Plexar service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. The Company will renew Centrex Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rates listed in the Guidebook will apply.

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**1. ELECTRONIC TANDEM SWITCHING (ETS) FEATURES (cont'd)**

**D. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description /Billing Code/</u>	<u>Non-recurring Charge</u>	<u>Monthly Price<sup>/1/</sup></u>		(C)
		<u>Month to Month</u>	<u>CTPP 36 Months</u>	
<u>Facilities Restriction Levels (FRL)</u>				
Centrex Primary Station or incoming or two-way Tie Line termination, each /FRK00 thru FRK07/	\$ 4.20	\$ .35	\$ .15	
<u>Authorization Codes</u>				
- Common Equipment /AUA/	650.00	507.00	264.00	
- Authorization Codes, per 100 codes or fraction thereof /AUS/	21.00	8.70	4.50	
- per facility terminated in Automatic Route Selection - Deluxe (ARS-D) or Uniform Numbering/Automatic Alternate Routing (UN/AAR) pattern(s), each /AUF/	-	4.40	2.25	

/1/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex/Plexar service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. The Company will renew Centrex Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rates listed in the Guidebook will apply. (N)

**1. ELECTRONIC TANDEM SWITCHING (ETS) FEATURES (cont'd)**

**D. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description /Billing Code/</u>	<u>Non-recurring Charge</u>	<u>Monthly Price<sup>/5/</sup></u>		(C)
		<u>Month to Month</u>	<u>CTPP 36 Months</u>	
<u>Deluxe Queuing</u>				
Common Equipment, per No. 1 ESS /QDC/	\$260.00	\$199.00		/4/
Queue, per Facility Group equipped /QDF/	75.00	3.20		/4/
Queue Slots				
- Off-Hook Queue (OHQ) slot with:				
<i>Recorded Announcement</i> , each <sup>/1/</sup> /QDA/	-	31.25		/4/
<i>Music</i> , each <sup>/2/</sup> /QDM/	-	27.50		/4/
- Ring-Back Queue (RBQ) slots, each /QDR/	-	18.80		/4/
Recorded Announcement Common Equipment, each /QDE/	37.00	116.00		/4/
<u>Music on Queue</u>				
Common Equipment, each <sup>/3/</sup> /OTD/	150.00	217.00		/4/

/1/ Requires *Recorded Announcement Common Equipment*.

/2/ Requires *Music on Queue*.

/3/ Requires Type 2001 Private Line Channel, as specified between serving Central Office and the music source on the customer premises.

/4/ Not available

/5/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex/Plexar service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. The Company will renew Centrex Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rates listed in the Guidebook will apply.

(N)  
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(N)

**1. ELECTRONIC TANDEM SWITCHING (ETS) FEATURES (cont'd)**

**D. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description /Billing Code/</u>	<u>Non-recurring Charge</u>	<u>Monthly Price<sup>/4/</sup></u>		(C)
		<u>Month to Month</u>	<u>CTPP 36 Months</u>	
<u>Station Message Detail Recording to Premises (SMDR-P)<sup>/1/</sup></u>				
<i>Central Office Equipment</i>				
Common Equipment, each <sup>/2/</sup> /MDR/	\$300.00	\$1,732.00	\$902.00	
Per facility terminated in ARS-D Patterns when the system is equipped for originating records, each <sup>/3/</sup> /MDX/	7.00	13.30	6.90	
Per Tie Line facility equipped for terminating records, each /MDT/	7.00	1.20	.60	

/1/ Premises equipment is required in conjunction with the furnishing of SMDR-P.

/2/ In addition, an appropriate data set and a Series 3000 Type 3002 Local Channel as specified in Part 15 are required.

/3/ Applies to each facility terminated in ARS-D Patterns whether or not an originating record is provided to the customer.

/4/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex/Plexar service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. The Company will renew Centrex Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rates listed in the Guidebook will apply.

(N)  
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(N)

**4. ELECTRONIC KEY LINE SERVICE ACCESS (cont'd)**

**D. Prices**

The following charges are in addition to other charges to provide telephone service.

1. Service Elements

Description <u>/Billing Code/</u>	Non- recurring <u>Charge</u>	Monthly Payment <sup>/2/</sup> <i>Term Payment Plans</i>						(C)
		<u>1 Month</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>	<u>84 Months</u>	
<u>Electronic Key Line Service Access</u>								
- per access line	\$ 5.00	-	-	-	-	-	-	
- per access line equipped /ETJ/	50.00	\$4.25	\$4.00	\$3.50	\$2.75	\$2.40	\$2.25	
<u>Subsequent Change Charges<sup>/1/</sup></u>								
- per line appearance or feature activated, added to a button, or modified, per line /REAFM/	2.50	-	-	-	-	-	-	
- five or more line appearances or features activated, added to a button, or modified per line, per occasion /REAFN/	10.00	-	-	-	-	-	-	

/1/ The Advanced Centrex Service nonrecurring charges for Changes in Centrex Features and Activation or Deactivation of Optional Station Features do not apply.

/2/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex/Plexar service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. The Company will renew Centrex Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rates listed in the Guidebook will apply. (N)

**4. ELECTRONIC KEY LINE SERVICE ACCESS (cont'd)**

**D. Prices (cont'd)**

The following charges are in addition to other charges to provide telephone service and are provided on a per Electronic Key Line Service Access or Electronic Business Set Access basis.

Subsequent Change Charges as stated under Electronic Key Line Service Access or Electronic Business Set Access apply to the following features.

1. Service Elements (cont'd)

Description <u>/Billing Code/</u>	Non-recurring <u>Charge</u>	1 <u>Month</u>	<u>Monthly Payment<sup>/2/</sup></u> <u>Term Payment Plans</u>			(C)
			36 <u>Months</u>	60 <u>Months</u>	84 <u>Months</u>	
<u>Electronic Key Line Service Access</u>						
<i>Optional Features</i>						
Calling Names Display <u>/NDFPK/</u>	\$ 2.00	\$ .50	\$ .40	\$ .35	\$ .30	
Camp-On <u>/CPKPK/</u>	5.00	5.00	4.00	3.50	3.00	
Direct Station Selection/Busy Lamp Field <u>/BUDPK/</u>	10.00	6.00	5.50	5.00	4.50	
Executive Message Waiting <u>/EMVPK/</u>	30.00	12.50	12.25	12.00	11.75	
Inspect <u>/NP6PK/</u>	2.00	.50	.40	.35	.30	
Uniform Call Distribution <sup>/1/</sup> <u>/UGPPK/</u>	15.00	6.50	6.00	5.50	5.00	

/1/ In addition, requires appropriate UCD features at charges stated in the *Advanced Centrex Service* section.

/2/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex/Plexar service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. The Company will renew Centrex Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rates listed in the Guidebook will apply. (N)

**4. ELECTRONIC KEY LINE SERVICE ACCESS (cont'd)**

**D. Prices (cont'd)**

The following charges are in addition to other charges to provide telephone service.

1. Service Elements (cont'd)

<u>Description /Billing Code/</u>	<u>Non-recurring Charge</u>	<u>1 Month</u>	<u>Monthly Payment<sup>/3/</sup> Term Payment Plans</u>			(C)
			<u>36 Months</u>	<u>60 Months</u>	<u>84 Months</u>	
<u>Electronic Key Line Service Access (cont'd)</u>						
<i>Optional Services</i>						
Extended Loop Facility, per Electronic Key Line Service Access or Electronic Business Set Access						
- per location /LOV/	-	\$22.50	\$20.00	\$18.00	\$16.00	
- per initial access line	\$45.00	-	-	-	-	
- per subsequent access line	20.00	-	-	-	-	
Multiple Call Appearance, each <sup>/1//2/</sup> /MGA/	1.50	.10	.10	.10	.10	
Multiple Call Arrangement, each <sup>/1//2/</sup> /MG8/	1.50	.10	.10	.10	.10	

/1/ Exchange Access applies.

/2/ Subsequent Change Charges apply after initial installation.

/3/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex/Plexar service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. The Company will renew Centrex Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rates listed in the Guidebook will apply.

(N)  
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(N)



**4. ELECTRONIC KEY LINE SERVICE ACCESS (cont'd)**

**D. Prices (cont'd)**

The following charges are in addition to other charges to provide telephone service.

1. Service Elements (cont'd)

<u>Description /Billing Code/</u>	Non-recurring Charge	1 Month	<u>Monthly Payment<sup>/3/</sup> Term Payment Plans</u>			(C)
			36 Months	60 Months	84 Months	
<u>Electronic Key Line Service Access (cont'd)</u>						
<i>Optional Services (cont'd)</i>						
Secondary Directory Number, each <sup>/1/2/</sup> /SS2/	\$ 2.00	\$ .50	\$ .50	\$ .50	\$ .50	
Single Line Extension, per extension /25S/	20.00	11.00	10.00	9.50	9.00	

/1/ Exchange Access applies.

/2/ Centrex Station Number Changes charge as stated in Advanced Centrex Service applies.

/3/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex/Plexar service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. The Company will renew Centrex Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rates listed in the Guidebook will apply. (N)

**1. ADVANCED CENTREX SERVICE**

Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex/Plexar service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. The Company will renew Centrex Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rates listed in the Guidebook will apply.

(N)

(N)

**A. Description**

*Advanced Centrex Service* is an electronic system utilizing stored program control in #1/1A ESS, #2B ESS, #5 ESS, and DMS-100 Central Offices. It is furnished, subject to the availability of facilities, by means of equipment located in a Company Central Office. Centrex is offered only as a complete service. The Exchange Access and Intercommunication portions of the Primary Station are not offered separately. Exchange Access will be applied using Channel Equivalency which is based on Station Cell Size per location and Intercommunication will be based on Cell Size which is determined by total number of Primary Stations per location.

This offering is a Central Office based service which is an alternative to premises based PBX, Multifunction and Key systems and replaces existing Centrex offerings for new customers. It is designed to serve that part of the exchange territory which is most economical for a loop based system (that area nearest the Company Central Office).

ISDN Centrex

An ISDN Centrex line is available only to those customers subscribing to Advanced Centrex Service. ISDN Centrex lines will operationally be part of the customer's Advanced Centrex Service system. An ISDN Centrex line is configured as an ISDN basic rate line and utilizes two 64 Kbps "B" channels and one 16 Kbps "D" channel (2B+D). The "B" channels are used to carry user information and the "D" channel is used to carry signaling and user packet switched data. A maximum of eight (8) services are permitted per ISDN Centrex line including a maximum of two "B" channel services.<sup>/1/</sup>

The standard offering is within 2 miles of the serving central office, where facilities permit, and capacity is available. Breakpoint charges as shown in Advanced Centrex Service apply for service requested beyond 2 miles from the serving central office. In addition, charges as found in Section 2 for Extended Loop Facility apply for service requested beyond the normal transmission limits as specified in the Interface Specification.

/1/ Effective July 16, 2005, B- and D-channel packet switching as part of this service offering is grandfathered and no longer available to new customers. Existing customers may retain the service on an uninterrupted basis at their current location.

**1. ADVANCED CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements

<u>Description /Billing Code/</u>	<u>Nonrecurring Charge</u>	<u>1 Month</u>	<u>Monthly Payment Term Payment Plans</u>			(C)
			<u>36<sup>/3/</sup> Months</u>	<u>60<sup>/3/</sup> Months</u>	<u>84<sup>/3/</sup> Months</u>	
<b>Initial Service Establishment - System Charge</b>						
- each system						
25 Primary or Intercom Only Stations and under	\$910.00	-	-	-	-	
26 Primary or Intercom Only Stations and over	1,930.00	-	-	-	-	
Common Equipment /CKC/	-	\$30.00	\$27.50	\$25.00	\$23.00	

**Exchange Access**

The Centrex Trunk Station<sup>/1/</sup> Exchange Access prices shown below apply in cases where the customer's premises are within the base rate area and in the serving Central Office area.

Where the customer's main location is outside the serving Central Office area, additional monthly charges apply for Foreign Central Office Service as found in this Guidebook.

Where the customer's premises are outside the base rate area, Monthly Zone Charges<sup>/2/</sup> apply for each line required between the customer's premises and the Company's Central Office,

In addition, End User Common Line (EUCL) charges, as filed in Section 4 of the Ameritech Operating Companies Tariff F.C.C. No. 2, shall apply.

/1/ As described in 1.C.8. preceding.

/2/ Apply a factor of .204 to the Suburban One Party Business Service rate in Part 4, Section 2 of the Guidebook.

/3/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex/Plexar service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. The Company will renew Centrex Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rates listed in the Guidebook will apply. (C)

**1. ADVANCED CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Station Cell Size</u>	<u>Nonrecurring Charge</u>	<u>Monthly</u>	<u>12 Months</u>	<u>Monthly Payment Term Payment Plans</u>				(C)
				<u>24<sup>/1/</sup> Months</u>	<u>36<sup>/1/</sup> Months</u>	<u>60<sup>/1/</sup> Months</u>	<u>84<sup>/1/</sup> Months</u>	
Intercommunications								
Number of stations/ Billing Code:								
11-20	/NRSX1	\$34.00	\$958.00	\$25.00	\$22.00	\$14.50	\$13.50	\$13.00
21-100	/NRSX2	34.00	948.00	23.50	21.00	13.00	12.00	11.50
101-250	/NRSX3	34.00	941.00	23.00	20.00	12.50	11.50	11.00
251-1000	/NRSX4	34.00	937.00	22.50	19.50	12.00	11.00	10.50
1001+	/NRSX5	34.00	936.00	21.75	18.75	11.25	10.25	9.75

/1/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex/Plexar service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. The Company will renew Centrex Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rates listed in the Guidebook will apply. (C)

**1. ADVANCED CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description /Billing Code/</u>	<u>Nonrecurring Charge</u>	<u>Monthly</u>	<u>Monthly Payment Term Payment Plans</u>			(C)
			<u>36<sup>/3/</sup> Months</u>	<u>60<sup>/3/</sup> Months</u>	<u>84<sup>/3/</sup> Months</u>	
<b>Intercom Only Stations<sup>/1/</sup></b>						
- each Station location /RX5/, /RUV/, RX6/, /RVW/	\$5.00	\$5.00	\$4.00	\$3.50	\$3.00	
<b>Attendant Access Loop</b>						
- each /EAR/	/2/	/2/	/2/	/2/	/2/	

/1/ In addition to the charges shown, the Primary Station Intercommunication Charges always apply. Except for Exchange Access, all other prices for Primary Stations apply equally to Intercom Only Stations.

/2/ Apply same charges specified for Primary Stations: Exchange Access and Intercommunication.

/3/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex/Plexar service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. The Company will renew Centrex Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rates listed in the Guidebook will apply. (C)

**1. ADVANCED CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description /Billing Code/</u>	<u>Nonrecurring Charge</u>	<u>1 Month</u>	<u>Monthly Payment Term Payment Plans</u>			(C)
			<u>36<sup>/1/</sup> Months</u>	<u>60<sup>/3/</sup> Months</u>	<u>84<sup>/3/</sup> Months</u>	
<b>ISDN Centrex - Custom<sup>/1/</sup></b> - per line /N2Q/	\$50.00	\$20.50	\$15.50	\$14.50	\$13.50	
<b>ISDN Centrex - National<sup>/1/</sup></b> - per line /P2B/	50.00	20.50	15.50	14.50	13.50	
<b>Alternate Circuit Switched Voice/ Circuit Switched Data Services<sup>/2/</sup></b> - per "B" channel equipped /BSB1X/	25.00	10.50	10.00	9.50	9.00	

/1/ Exchange Access and End User Common Line charges are applicable. See Other Applicable Charges and Payments.

/2/ In addition, Exchange Access rates apply per equivalent channel. ISDN Data Usage also applies for calls outside the Centrex. See Part 4, Section 2. Effective August 11, 1997, no new subscribers of ISDN Services who subscribe to Circuit Switched Data capability will incur this charge when calling outside the Centrex. Voice Usage will be applicable to all new ISDN Services having Circuit Switched capability.

/3/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex/Plexar service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. The Company will renew Centrex Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rates listed in the Guidebook will apply. (C)

**1. ADVANCED CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description /Billing Code/</u>	<u>Nonrecurring Charge</u>	<u>1 Month</u>	<u>Monthly Payment Term Payment Plans</u>			(C)
			<u>36<sup>/5/</sup> Months</u>	<u>60<sup>/5/</sup> Months</u>	<u>84<sup>/5/</sup> Months</u>	
<b>Circuit Switched Data Service<sup>/1/ /2/</sup></b>						
- per "B" channel equipped /BSB6X/	\$20.00	\$9.00	\$8.50	\$8.00	\$7.50	
<b>Circuit Switched Voice Service<sup>/1/</sup></b>						
- per "B" Channel equipped /BSB5X/	25.00	4.70	4.50	4.30	4.15	
<b>Packet Switched Data "B" Channel Service<sup>/3/ /4/</sup></b>						
- per "B" channel equipped /BSB3X/	100.00	87.00	82.00	77.00	72.00	

/1/ In addition, Exchange Access rates apply per equivalent channel.

/2/ In addition, ISDN Data Usage applies for calls outside the Centrex. See Part 4 Section 2. Effective August 11, 1997, no new subscribers of ISDN Services who subscribe to Circuit Switched Data capability will incur this charge when calling outside the Centrex. Voice usage will be applicable for all new ISDN services having Circuit Switched capability.

/3/ In addition, Packet Switch Network Usage applies for calls outside the Centrex. See Part 20, Section 6.

/4/ Effective July 16, 2005, B- and D-channel packet switching as part of this service offering is grandfathered and no longer available to new customers. Existing customers may retain the service on an uninterrupted basis at their current location.

/5/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex/Plexar service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. The Company will renew Centrex Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rates listed in the Guidebook will apply. (C)

**1. ADVANCED CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description /Billing Code/</u>	<u>Nonrecurring Charge</u>	<u>Monthly</u>	<u>Monthly Payment Term Payment Plans</u>			(C)
			<u>36<sup>/4/</sup> Months</u>	<u>60<sup>/4/</sup> Months</u>	<u>84<sup>/4/</sup> Months</u>	
<b>Packet Switched Data "D" Channel Service<sup>/1//3/</sup></b>						
- per "D" channel service enabled /LTQ4X/	\$20.00	\$7.50	\$6.50	\$6.00	\$5.50	
<b>PRI Connection<sup>/2/</sup></b>						
- each /DUG1X/	2,000.00	450.00	440.00	430.00	420.00	
- "D" channel backup, each /ZPBXD/	200.00	120.00	115.00	110.00	105.00	

/1/ In addition, Packet Switch Network Usage applies for calls outside the Centrex. See Part 20, Section 6.

/2/ Effective June 21, 2002, 84-Month Term Payment Plans will no longer be available for PRI Connection Service. Current ISDN PRI Connection 84-month customers may continue to retain their existing service as is at their current address until the 84-month contract term expires. Any customer requested changes to the existing Service will require the customer to select a new contract term payment plan or the month-to-month option at the then current tariff rates. The Company will not impose termination liability to those customers required to make a contract term change. Upon completion of the 84-month TPP term, customers may continue receiving the Service at the then-current rates under any available payment plan. If the customer does not select a new payment plan and does not request discontinuance of the Service, the month-to-month tariff rates in effect at such time will automatically apply.

/3/ Effective July 16, 2005, B- and D-channel packet switching as part of this service offering is grandfathered and no longer available to new customers. Existing customers may retain the service on an uninterrupted basis at their current location.

/4/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex/Plexar service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. The Company will renew Centrex Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rates listed in the Guidebook will apply. (C)



**1. ADVANCED CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description /Billing Code/</u>	<u>Nonrecurring Charge</u>	<u>Monthly</u>	<u>Monthly Payment Term Payment Plans</u>			(C)
			<u>36<sup>/2/</sup> Months</u>	<u>60<sup>/2/</sup> Months</u>	<u>84<sup>/2/</sup> Months</u>	
<b><u>Station Features</u></b>						
<b>Automatic Callback</b>						
- Initial Service Establishment	\$400.00	-	-	-	-	
- Common Equipment, per system /ACY/ - per Primary Station equipped /SAK/	70.00 2.70	\$6.00 1.20	\$5.50 1.10	\$5.00 1.00	\$4.50 .90	
<b>Call Forwarding Busy/Don't Answer - Internal/External Split<sup>/1/</sup></b>						
- per station Busy /F4S/ Don't Answer /F3S/	5.50 5.50	.40 .40	.35 .35	.30 .30	.25 .25	
<b>Call Forwarding Over Private Facilities</b>						
- Initial Service Establishment	400.00	-	-	-	-	
- Common Equipment, per system /EAY/ - Per Primary Station equipped /EAP/	41.00 1.40	214.00 7.50	- -	- -	- -	

/1/ When the *Busy/Don't Answer* features are installed on the same station at the same time, only one nonrecurring charge applies.

/2/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex/Plexar service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. The Company will renew Centrex Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rates listed in the Guidebook will apply. (C)

**1. ADVANCED CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description /Billing Code/</u>	<u>Nonrecurring Charge</u>	<u>Monthly</u>	<u>Monthly Payment Term Payment Plans</u>			(C)
			<u>36<sup>/2/</sup> Months</u>	<u>60<sup>/2/</sup> Months</u>	<u>84<sup>/2/</sup> Months</u>	
<b><u>Station Features (cont'd)</u></b>						
<b>Call Park/Directed</b>						
<b>Call Park</b>						
- per line equipped /CP9/	\$4.25	\$ .35	\$ .20	\$ .15	\$ .10	
<b>Caller ID</b>						
- per Channel Equivalent /ZC1ND/	-	7.50	7.50	7.50	7.50	
<b>Caller ID with Name</b>						
- per station /NMP/ (See Reference Section- Caller ID with Name)	-	-	-	-	-	
<b>Custom Calling Name on Centrex</b>						
- per line /NHE <sup>/1/</sup>	5.00	3.50	3.50	3.50	3.50	

/1/ This feature is not available with ISDN.

/2/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex/Plexar service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. The Company will renew Centrex Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rates listed in the Guidebook will apply. (C)

**1. ADVANCED CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description /Billing Code/</u>	<u>Nonrecurring Charge</u>	<u>Monthly</u>	<u>Monthly Payment Term Payment Plans</u>			(C)
			<u>36<sup>/1/</sup> Months</u>	<u>60<sup>/1/</sup> Months</u>	<u>84<sup>/1/</sup> Months</u>	
<b><u>Station Features (cont'd)</u></b>						
<b>Dial Call Waiting/Last Number Redial Package</b>						
- per line equipped /DWN/	\$6.00	\$ .35	\$ .20	\$ .15	\$ .10	
<b>Direct Connect</b>						
- per Primary Station equipped /ODC/	5.00	3.80	3.30	2.80	2.30	
<b>Directed Call Pick-Up with Barge-In</b>						
- per line equipped /DMA/	32.00	3.50	3.00	2.50	2.00	
<b>Distinctive Ringing and Call Waiting Tone</b>						
- Initial Service Establishment						
- Common Equipment	100.00	-	-	-	-	
<b>Class B ringing/tone</b>						
- per System /DRR/	7.80	6.00	5.50	5.00	4.50	
- per Primary Station equipped /BRT/	2.00	1.25	.90	.75	.60	

/1/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex/Plexar service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. The Company will renew Centrex Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rates listed in the Guidebook will apply. (C)

**1. ADVANCED CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description /Billing Code/</u>	<u>Nonrecurring Charge</u>	<u>Monthly</u>	<u>Monthly Payment Term Payment Plans</u>			(C)
			<u>36<sup>/1/</sup> Months</u>	<u>60<sup>/1/</sup> Months</u>	<u>84<sup>/1/</sup> Months</u>	
<b><u>Station Features (cont'd)</u></b>						
<b>Message Waiting Lamp</b>						
- per arrangement /AWT/	-	\$1.80	\$1.75	\$1.70	\$1.65	
<b>Message Waiting Tone</b>						
- per arrangement /ANZ/	-	.35	.30	.25	.20	
<b>Ring Again Enhanced</b>						
- per line equipped, per system /RGE/	\$4.25	.20	.15	.15	.15	
<b>Simultaneous Ring One Number</b>						
- per line equipped /S3S1X/	6.50	2.50	2.50	2.50	2.50	
<b>Speed Calling Enhanced</b>						
- per line equipped, per system	8.50	-	-	-	-	
<b>50 Codes</b>						
per list /E58/	-	8.00	6.50	6.00	5.00	
per line equipped /E5A/	-	1.40	.85	.50	.35	
<b>70 Codes</b>						
per list /E78/	-	9.00	8.50	8.00	7.00	
per line equipped /E78AL/	-	1.40	.85	.50	.35	

/1/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex/Plexar service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. The Company will renew Centrex Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rates listed in the Guidebook will apply. (C)

**1. ADVANCED CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description /Billing Code/</u>	<u>Nonrecurring Charge</u>	<u>Monthly</u>	<u>Monthly Payment Term Payment Plans</u>			(C)
			<u>36<sup>/2/</sup> Months</u>	<u>60<sup>/2/</sup> Months</u>	<u>84<sup>/2/</sup> Months</u>	
<b><u>System Features</u></b>						
<b>Attendant Console Feature Package</b>						
- per Attendant Console equipped <sup>/1/</sup> /EDM/	\$1,100.00	\$100.00	\$85.00	\$80.00	\$75.00	
- Subsequent Changes, per feature changed	5.20	-	-	-	-	
<b>Authorization Codes</b>						
- per System /ANVPS/	50.00	4.00	3.25	2.50	1.75	
<b>Automatic Route Selection-Basic (ARS-B)</b>						
<i>Common Equipment</i>						
- per Customer Group (Access Code) /ART/	730.00	50.00	25.00	20.00	15.00	
<i>Route Selection Patterns</i>						
- per facility terminated in Patterns /AR5/	-	5.00	3.00	2.50	2.00	

/1/ In addition, three Attendant Access Loops (USOC EAR) are required.

/2/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex/Plexar service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. The Company will renew Centrex Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rates listed in the Guidebook will apply. (C)

**1. ADVANCED CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description /Billing Code/</u>	<u>Nonrecurring Charge</u>	<u>Monthly</u>	<u>Monthly Payment Term Payment Plans</u>			(C)
			<u>36<sup>/1/</sup> Months</u>	<u>60<sup>/1/</sup> Months</u>	<u>84<sup>/1/</sup> Months</u>	
<b><u>System Features (cont'd)</u></b>						
<b>Automatic Route Selection - Basic (ARS-B) (cont'd)</b>						
<i>By NPA Code only, routing based on the first three digits dialed (three-digit routing)</i>						
- per NPA code with final route to Message Toll Telephone Service or Overflow Tone, per pattern, each /ARG/	\$340.00	\$10.00	\$7.00	\$6.00	\$5.00	
<i>By NPA Code and specific Central Office Codes within an NPA (Six-Digit Routing)</i>						
- per NPA Code with final route to Message Toll Telephone Service or Overflow Tone, per Pattern, each /ARK/	500.00	20.00	14.00	12.00	10.00	

/1/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex/Plexar service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. The Company will renew Centrex Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rates listed in the Guidebook will apply. (C)

**1. ADVANCED CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description /Billing Code/</u>	<u>Nonrecurring Charge</u>	<u>Monthly</u>	<u>Monthly Payment Term Payment Plans</u>			(C)
			<u>36<sup>/2/</sup> Months</u>	<u>60<sup>/2/</sup> Months</u>	<u>84<sup>/2/</sup> Months</u>	
<b><u>System Features (cont'd)</u></b>						
<b>Call Detail Recording System (CDRS)<sup>/1/</sup></b>						
- Common Equipment, per system						
11 to 250 stations /CRW1X/	\$450.00	\$85.00	\$65.00	\$57.00	\$50.00	
251 plus stations /CRW2X/	450.00	150.00	125.00	110.00	95.00	
per station, each /CRY/	-	.25	.25	.25	.25	

/1/ Additional charges under *Station Message Detail Recording* are applicable when Tie Trunks or Foreign Exchange trunks are terminated in a CDRS arrangement.

/2/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex/Plexar service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. The Company will renew Centrex Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rates listed in the Guidebook will apply. (C)

**1. ADVANCED CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description /Billing Code/</u>	<u>Nonrecurring Charge</u>	<u>Monthly</u>	<u>Monthly Payment Term Payment Plans</u>			(C)
			<u>36<sup>/2/</sup> Months</u>	<u>60<sup>/2/</sup> Months</u>	<u>84<sup>/2/</sup> Months</u>	
<b><u>System Features (cont'd)</u></b>						
<b>Centrex Mate</b>						
less than 499 stations /C2W// <sup>/1/</sup>	\$750.00	-	-	-	-	
500 - 999 stations /C2W// <sup>/1/</sup>	1,000.00	-	-	-	-	
1000+ stations/C2W// <sup>/1/</sup>	1,500.00	-	-	-	-	
Re-establish Customer Service Record	650.00	-	-	-	-	
Centrex Mate Feature, - per Centrex Common Equipment /C2W/	-	\$450.00	\$160.00	\$150.00	\$140.00	
<b>Centrex Message Signal Interface</b> (see Reference Section)						

/1/ The above charge is based on total number of ACS lines served from each Centrex Common Block.

/2/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex/Plexar service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. The Company will renew Centrex Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rates listed in the Guidebook will apply. (C)



**1. ADVANCED CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description /Billing Code/</u>	<u>Nonrecurring Charge</u>	<u>Monthly</u>	<u>Monthly Payment Term Payment Plans</u>			(C)
			<u>36<sup>/2/</sup> Months</u>	<u>60<sup>/2/</sup> Months</u>	<u>84<sup>/2/</sup> Months</u>	
<b><u>System Features</u></b>						
<b>Centrex Network Manager <sup>/1/</sup></b>						
Service Establishment Charge /SEPNM/	\$1,300.00	-	-	-	-	
Switch Connection, per switch /S9W/	400.00	\$275.00	\$150.00	\$150.00	\$150.00	
System Access, per concurrent user						
- Dedicated/Virtual Access/S9ALX/	325.00	75.00	65.00	50.00	40.00	
- Dial-Up/Dial-Out Connection /S9ADX/	150.00	125.00	110.00	100.00	90.00	
Map Pass Thru, per line /D6X/	2.00	3.00	2.25	2.00	2.00	
- Query database, per line /D5Q/	2.00	.30	.25	.25	.25	
Operational Measurements, per line /RUR/	-	.50	.10	.10	.10	
- Subscriber Line Usage Reports /ROS/	-	.10	.10	.10	.10	
- Killer Trunk Reports /RON/	-	.10	.05	.05	.05	

/1/ Effective January 30, 2009, Centrex Network Manager is no longer available for new installations. Existing customers may keep current arrangements in place until they move but may not add any additional capabilities or features with Centrex Network Manager.

/2/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex/Plexar service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. The Company will renew Centrex Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rates listed in the Guidebook will apply. (C)

**1. ADVANCED CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description /Billing Code/</u>	<u>Nonrecurring Charge</u>	<u>Monthly</u>	<u>Monthly Payment Term Payment Plans</u>			(C)
			<u>36<sup>/2/</sup> Months</u>	<u>60<sup>/2/</sup> Months</u>	<u>84<sup>/2/</sup> Months</u>	
<b><u>System Features (cont'd)</u></b>						
<b>Centrex Network Manager (cont'd)<sup>/1/</sup></b>						
SMDR-Premium, per line /S6P/	-	\$ .50	\$ .20	\$ .15	\$ .10	
- The Company resends data, per occurrence /NR9NF/	\$250.00	-	-	-	-	
- Slower speed access (spooled leased line only) /SLP/	100.00	100.00	100.00	100.00	100.00	
- Storage, per line 30 days /RS5AX/	-	.20	.10	.10	.10	
- Storage, per line 45 days /RS5BX/	-	.30	.15	.15	.15	
- Station to station detail /D6D/	-	.10	.10	.10	.10	
<b>Centrex Routed Number</b>						
Route index establishment charge per route established	150.00					
Per telephone number routed	-	.25	.25	.25	.25	

/1/ Effective January 30, 2009, Centrex Network Manager is no longer available for new installations. Existing customers may keep current arrangements in place until they move, but may not add any additional capabilities or features with Centrex Network Manager.

/2/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex/Plexar service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. The Company will renew Centrex Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rates listed in the Guidebook will apply. (C)

**1. ADVANCED CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

**System Features (cont'd)**

**Centrex Virtual Network (CVN) (cont'd)**

The following discount table is used for networks over 1,500 lines and is based on the contract length of the hub location.

<u>LINE SIZE</u>	<u>3<sup>/1/</sup> Years</u>	<u>5<sup>/1/</sup> Years</u>	<u>7<sup>/1/</sup> Years</u>	(C)
1,500 – 3,999	10%	15%	20%	
4,000 – 5,999	15%	20%	25%	
6,000 – 7,999	20%	25%	30%	
8,000 and above	25%	30%	35%	

/1/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex/Plexar service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. The Company will renew Centrex Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rates listed in the Guidebook will apply.

(N)  
|  
(N)

**1. ADVANCED CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description /Billing Code/</u>	<u>Nonrecurring Charge</u>	<u>Monthly</u>	<u>Monthly Payment Term Payment Plans</u>			(C)
			<u>36<sup>/3/</sup> Months</u>	<u>60<sup>/3/</sup> Months</u>	<u>84<sup>/3/</sup> Months</u>	
<b><u>System Features (cont'd)</u></b>						
<b>Conference Arrangement</b>						
<i>Attendant and/or Station Dial Control</i>						
- per system /EAN/	\$70.00	\$112.00	\$102.00	\$93.00	\$84.00	
<b>Customer Dialed Account Recording (CDAR)</b>						
<i>furnished in conjunction with CDRS</i>						
per station, each /CRV/ <sup>/1/</sup>	400.00	.40	.40	.40	.40	
<i>furnished in conjunction with SMDR</i>						
per message, each /CMD/ <sup>/2/</sup>	400.00	.01	.01	.01	.01	

/1/ Nonrecurring charge is not applicable when feature is provided at same time as Common Equipment for Call Detail Recording System. Charges for CDAR (per station) are in addition to charges for CDRS.

/2/ Nonrecurring charge is not applicable when feature is provided at same time as Common Equipment for Station Message Detail Recording. Charges for CDAR (per message) are in addition to charges for SMDR.

/3/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex/Plexar service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. The Company will renew Centrex Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rates listed in the Guidebook will apply. (C)

**1. ADVANCED CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description /Billing Code/</u>	<u>Nonrecurring Charge</u>	<u>Monthly</u>	<u>Monthly Payment Term Payment Plans</u>			(C)
			<u>36<sup>/1/</sup> Months</u>	<u>60<sup>/1/</sup> Months</u>	<u>84<sup>/1/</sup> Months</u>	
<b><u>System Features (cont'd)</u></b>						
<b>Dial Plan for Advanced Solutions(DPAS)</b>						
Per DPAS Dial Plan established or Centrex Dial Plan or System added /SEPA3/	\$200.00	-	-	-	-	
Basic Dial Plan option, per Centrex Stn /D6PAB/	1.00	\$ .50	-	-	-	
Deluxe Dial Plan option, per Centrex Stn /D6PAD/	1.00	1.75	-	-	-	

/1/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex/Plexar service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. The Company will renew Centrex Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rates listed in the Guidebook will apply. (C)

**1. ADVANCED CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description /Billing Code/</u>	Nonrecurring <u>Charge</u>	<u>Monthly</u>	Monthly Payment <i>Term Payment Plans</i>			(C)
			<u>36<sup>/1/</sup></u> <u>Months</u>	<u>60<sup>/1/</sup></u> <u>Months</u>	<u>84<sup>/1/</sup></u> <u>Months</u>	

**System Features (cont'd)**

**Large Conference**

- Common Equipment, per system /EQ6PS/	1,750.00					
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/1/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex/Plexar service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. The Company will renew Centrex Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rates listed in the Guidebook will apply. (C)

**1. ADVANCED CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description /Billing Code/</u>	<u>Nonrecurring Charge</u>	<u>Monthly</u>	<u>Monthly Payment Term Payment Plans</u>			(C)
			<u>36<sup>/2/</sup> Months</u>	<u>60<sup>/2/</sup> Months</u>	<u>84<sup>/2/</sup> Months</u>	
<b><u>System Features (cont'd)</u></b>						
<b>Music on Hold<sup>/1/</sup></b>						
- per system /MOHPS/	\$35.00	\$40.00	\$35.00	\$32.00	\$30.50	
<b>Open Interface</b>						
(24 channel capacity)	1,500.00	350.00	200.00	175.00	160.00	
Reconfiguration Charge, per circuit	125.00	-	-	-	-	
<b>Other Common Carrier (OCC) Access</b>						
Access Line Terminal /OAL/	80.00	90.00	82.00	75.00	67.00	

/1/ Requires applicable Dedicated Communications Services Channel. Apply same charges for a Type 1011 or 1012 Channel as specified in the Dedicated Communications Services offering.

/2/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex/Plexar service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. The Company will renew Centrex Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rates listed in the Guidebook will apply. (C)

**1. ADVANCED CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description /Billing Code/</u>	<u>Nonrecurring Charge</u>	<u>Monthly</u>	<u>Monthly Payment Term Payment Plans</u>			(C)
			<u>36<sup>/2/</sup> Months</u>	<u>60<sup>/2/</sup> Months</u>	<u>84<sup>/2/</sup> Months</u>	
<b><u>System Features (cont'd)</u></b>						
<b>Station Message Detail Recording (SMDR)<sup>/1/</sup></b>						
Common Equipment						
- per Primary Location /CMM/						
- per facility group /CMW/	\$1,600.00	\$75.00	\$60.00	\$50.00	\$40.00	
- per message, each	160.00	-	-	-	-	
	-	.02	.02	.02	.02	
Initial Service Establishment for either Tie Trunk or Foreign Exchange (FX) Trunk						
	600.00	-	-	-	-	
Tie Trunk terminated in arrangement, each /CMT/						
	40.00	6.00	5.00	4.50	4.00	
Foreign Exchange Trunk terminated in arrangement, each /CMQ/						
	40.00	6.00	5.00	4.50	4.00	

/1/ Effective December 18, 1998, this feature is no longer available to new Advanced Centrex Service customers or to existing customers expanding their current systems.

/2/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex/Plexar service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. The Company will renew Centrex Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rates listed in the Guidebook will apply.

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**1. ADVANCED CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description /Billing Code/</u>	<u>Nonrecurring Charge</u>	<u>Monthly</u>	<u>Monthly Payment Term Payment Plans</u>			(C)
			<u>36<sup>/1/</sup> Months</u>	<u>60<sup>/1/</sup> Months</u>	<u>84<sup>/1/</sup> Months</u>	
<b><u>System Features (cont'd)</u></b>						
<b>Switched Services Network Access Terminals</b>						
Access Line Terminal /901/	\$80.00	\$90.00	\$82.00	\$75.00	\$67.00	
<b>Terminating Equipment</b>						
For each dial termination of a Tie Line or Type A Enhanced Private Switched Communications service line /RXN/	115.00	124.00	118.00	116.00	114.00	

/1/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex/Plexar service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. The Company will renew Centrex Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rates listed in the Guidebook will apply. (C)

**1. ADVANCED CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description /Billing Code/</u>	<u>Nonrecurring Charge</u>	<u>Monthly</u>	<u>Monthly Payment Term Payment Plans</u>			(C)
			<u>36<sup>/2/</sup> Months</u>	<u>60<sup>/2/</sup> Months</u>	<u>84<sup>/2/</sup> Months</u>	
<b><u>System Features (cont'd)</u></b>						
<b>Uniform Call Distribution (UCD)</b>						
Without queuing						
- per Primary Station equipped /EH7/	\$15.60	\$5.00	\$4.00	\$3.50	\$3.00	
With queuing						
- Common Equipment, per group /A8A/	280.00	6.90	6.40	5.90	5.40	
- per Primary Station equipped /A82/	15.60	17.00	15.60	14.20	12.80	
Options:						
- Group Make Busy Arrangement/Artificial Busy, per station equipped, key not included /A9A/ <sup>/1/</sup>	14.00	5.00	4.00	3.50	3.00	

/1/ Requires a Type 1011 or 1012 Dedicated Communications Service Channel, between the customer location and serving Central Office.

/2/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex/Plexar service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. The Company will renew Centrex Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rates listed in the Guidebook will apply. (C)

**1. ADVANCED CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description /Billing Code/</u>	<u>Nonrecurring Charge</u>	<u>Monthly</u>	<u>Monthly Payment Term Payment Plans</u>			(C)
			<u>36<sup>/2/</sup> Months</u>	<u>60<sup>/2/</sup> Months</u>	<u>84<sup>/2/</sup> Months</u>	
<b><u>System Features (cont'd)</u></b>						
<b>Uniform Call Distribution (UCD) (cont'd)</b>						
Options: (cont'd)						
- Call Waiting Lamp Indication, CO Equipment, per unique timing state <sup>/1/</sup> /A66CE/	\$131.00	\$6.80	\$6.30	\$5.80	\$5.30	
- Delay Announcement, including announcement machine (limit one) /A8GCE/	91.00	120.00	110.00	100.00	90.00	
per Access Trunk /A8GAT/	160.00	17.00	15.40	14.00	12.60	
per Primary Station equipped /A8GST/	-	4.10	3.60	3.10	2.60	

/1/ Requires a Type 1011 or 1012 Dedicated Communications Service Channel, between the customer location and serving Central Office.

/2/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex/Plexar service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. The Company will renew Centrex Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rates listed in the Guidebook will apply. (C)

**1. ADVANCED CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description /Billing Code/</u>	<u>Nonrecurring Charge</u>	<u>Monthly</u>	<u>Monthly Payment Term Payment Plans</u>			(C)
			<u>36<sup>/3/</sup> Months</u>	<u>60<sup>/3/</sup> Months</u>	<u>84<sup>/3/</sup> Months</u>	
<b><u>System Features (cont'd)</u></b>						
<b>Uniform Call Distribution (UCD) (cont'd)</b>						
Options: (cont'd)						
- Music on Queue <sup>/1/</sup> , Common Equipment, per group, each /OTD/	\$25.00	\$18.00	\$16.00	\$15.00	\$13.50	
<b>Virtual Routing</b>						
each group of 24 access paths /VF1/	-	100.00	/2/	/2/	/2/	

/1/ For termination of a Type 6026 Central Office Termination.

/2/ Not available.

/3/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex/Plexar service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. The Company will renew Centrex Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rates listed in the Guidebook will apply. (C)

**1. ADVANCED CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

**3. Payment Plans**

- Month to Month

This service is available on a month-to-month basis.

- Term Payment Plans

Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex/Plexar service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. The Company will renew Centrex Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rates listed in the Guidebook will apply.

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Advanced Centrex Service will be furnished under the Term Payment Plan (TPP). The TPP prices are payable over a period selected by the customer from those available. All terms and conditions pertaining to the TPP are included in Part 2, Section 3 of this Guidebook, except as specified below:

- The 12 Month term is also available as a 12 Month verbal agreement. The customer will receive written notification of their selection outlining the details of the agreement.
- Conversions or Moves of Equipment to or from other Telephone Companies in Different States and Change of Jurisdiction, as defined in the TPP, do not apply.
- Moves of Equipment within the same Company and State, as defined in the TPP, does not apply.
- A customer may move a maximum of 25 Primary Stations (unless existing facilities will permit more as determined by the Company) anywhere within the same Central Office and keep the TPP.

**1. ADVANCED CENTREX SERVICE (cont'd)****F. Prices (cont'd)****3. Payment Plans (cont'd)**

- Term Payment Plans (cont'd)

ISDN Centrex Service will be furnished under the Term Payment Plan (TPP). The TPP prices are payable over a period selected by the customer from those available. All terms and conditions pertaining to the TPP are included in Part 2, Section 3 of this Guidebook, except as specified below:

- The 12 Month term is also available as a 12 Month verbal agreement. The customer will receive written notification of their selection outlining the details of the agreement.
- At the option of the customer, and as agreed upon by the Company, this service may be added coterminously to an existing Advanced Centrex Service customer's TPP contract provided there is at least 30 days remaining on the existing contract option.
- A TPP contract equal to or shorter than the customer's ACS contract may be subscribed to if the customer does not want to add this service on a coterminous arrangement with their ACS contract.
- Conversions, Upgrades, Downgrades, Release, Version, Moves of Equipment, Change of Jurisdiction, and Suspension of Service as defined in the TPP, do not apply.
- A customer may move ISDN lines (where facilities permit as determined by the Company) anywhere within the same central office and keep the TPP.

*'Thank You For Renewing' Credit Option*

Effective September 30, 2024, the Thank you for Renewing Credit Option will no longer be available for customers. (N)  
(N)

Eligible customers are those month-to-month Centrex customers or renewing Centrex term payment plan contract customers. Eligible customers will receive a one-time bill credit of \$50.00 per line, up to a maximum of \$1,500.00 per contract. Existing customers must have 12 months or less on an existing contract or currently be on month-to-month rates. The customer must commit to the highest line category possible given the number of Centrex lines purchased under contract. In addition to the eligibility criteria noted above, the customer must not have had service disconnected for nonpayment and not have any past due bills for regulated service owed to the Company. This option is not available to customers with Centrex provided under a Customer Specific Offering.

**1. ADVANCED CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

3. Payment Plans (cont'd)

- Term Payment Plans (cont'd)

*Contract Extensions*

Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex/Plexar service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. The Company will renew Centrex Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rates listed in the Guidebook will apply. (C)

*Nonrecurring Charge Waiver Options*

The following Waiver Options are available (given the specified conditions are met) but are not applicable to customers covered under an Individual Case Basis (ICB) contract.

New Service

Effective September 30, 2024, the New Service Nonrecurring Charge Waiver will no longer be available for customers. (N)

Nonrecurring charges associated with the installation of new Centrex service will be waived for new, winback and win customers. In addition, existing Centrex subscribers moving their Centrex service to a new location are eligible. Customers must agree to sign a 12-month Term Payment Plan and install a minimum of 11 stations. Nonrecurring charges will be waived for each analog or ISDN BRI station connected during installation of the Centrex system. (C)

Additional Lines

Nonrecurring charges associated with the installation of new Centrex stations will be waived for existing customers who agree to install a minimum of 3 additional stations and add the stations to an existing agreement.

The nonrecurring charges to be waived under these Waiver Options are as follows:

- Service Request Charge, Subsequent Additions
- Initial Service Establishment, System Charge
- Intercommunications Charge
- Electronic Key Line Service Access NRC Charges
- ISDN National Line and ISDN Custom Line NRC Charges

(D)  
(D)

**1. ADVANCED CENTREX SERVICE (cont'd)**

**F. Prices (cont'd)**

3. Payment Plans (cont'd)

- Term Payment Plans (cont'd)

*Supersedure*

Supersedure, as defined in the TPP, is permitted subject to a Transfer Charge of \$75.00. Only one supersedure charge applies, if more than one service is involved on an order.

*Assumption of Existing Contract*

The customer shall not assign or otherwise transfer its rights or obligations under any Centrex arrangement provided under this Guidebook without prior written consent of the Company. Such consent will not be unreasonably withheld or delayed. Any provisions to the contrary found elsewhere in any tariff or catalog are superceded.

4. Termination Charges

Termination Charges are dependent upon the payment period selected by the customer. Termination Charges are calculated as follows:

<u>Payment Option</u>	<u>Termination Charges</u>	
1 Month	None	
36 Months <sup>/1/</sup>	18 months of payments or 60% of the remaining amount due, whichever is less.	(C)
60 Months <sup>/1/</sup>	30 months of payments or 60% of the remaining amount due, whichever is less.	
84 Months <sup>/1/</sup>	42 months of payments or 60% of the remaining amount due, whichever is less.	
12 Months	6 months of payments or 60% of the remaining amount due, whichever is less.	
24 Months <sup>/1/</sup>	12 months of payments or 60% of the remaining amount due, whichever is less.	(C)

/1/ Effective September 30, 2024, customers may not establish new term plans greater than 12 months for Centrex/Plexar service, and existing term plans greater than 12 months may not be renewed or extended for a term greater than 12 months. The Company will renew Centrex Service payment plans only for additional 12-month terms by written amendment. If a 12-month term is not signed upon expiration of the term, the month-to-month rates listed in the Guidebook will apply. (C)